

Hearing Aid Review Appointment

Why might I need a Hearing Aid Review?

Your hearing aid should continue to meet your needs for several years. However it is best practice to review your hearing aid needs 3 years after your new hearing aid fitting.

This appointment is normally for 30 minutes, and may be a phone appointment.

What preparation do I need?

Before your appointment if you have any special communication requirements, please contact us as soon as possible, i.e. if you require a specific interpreter/BSL or other please let us know but cannot guarantee to have the interpreter you want. It is useful to consider how you are managing the aids now and discuss any concerns at the appointment.

Can I bring someone with me?

If you would like to be accompanied by a friend, relative or carer we would welcome this. It can be very helpful to have someone with you to help with remembering all the information you are given.

Who will I see for my hearing aid review?

You will be seen by a trained specialist called an Audiologist. They will be registered with either the Health Professionals Council or the Registration Council for Clinical Physiologists. These are the organisations responsible for ensuring that all Audiologists are competent and appropriately trained. As a teaching hospital you may be seen by a student Audiologist on a clinical placement who is under supervision by our staff. If you would prefer **not** to be seen by a student, please inform us **before** your appointment date so we can rearrange our schedule.

What happens during the face to face appointment?

The Audiologist will examine your ears using an otoscope (a small device for looking in ears) before completing a screening test of your hearing. Headphones will be placed over your ears and you will be asked to listen to a range of sounds of different pitches and levels of loudness. You will be asked to press a button each time you hear a sound.

The test results are used to determine if your hearing has changed significantly since your last hearing test and to determine if your current hearing aid is still the most suitable one for you

When will I know the results of this screening test?

As soon as the tests are completed, the Audiologist will explain the results to you and discuss with you the options you have.

What happens next?

This depends on the results of your screen test:

- No significant change to your hearing – your current care will continue for a further 12 months and we will arrange to review you again. Should your hearing aid develop a fault during this time we will replace it for you as it will be out of warranty.
- Significant change to your hearing – We will advise you of the need to have a full assessment either with ourselves or if you choose with another provider. If you choose to see an alternative provider we will refer you back to your GP to arrange this for you. If you choose to remain with us a further appointment will be made.

Following this appointment a full report detailing your test results and information on your treatment plan will be sent to your GP.

What if I can't find the answer to my question in this leaflet?

If you have questions not answered by this leaflet please don't hesitate to contact us using either the address, email address or telephone number at the top of this form.

Our website hyperlink below takes you to our Website; this site includes useful advice, information and videos. Or type: Audiology Bristol and select St. Michael's in a search engine.

<http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/st-michaels-hospital/what-we-do/audiology/> .

We welcome any comments or feedback about your appointment and you can respond on this online survey: <https://www.surveymonkey.co.uk/r/R7HZJKH> as this helps us make changes to support patient care. This document has been reviewed and agreed by the patient participation hearing group.

If you are late for your appointment, it may not be possible to see you and the appointment may need to be rearranged.

If you feel this appointment is no longer needed, please let us know.