

Freedom of Information Request**Ref: UHB 18-163**

Date 22 March 2018

By Email

Dear Sir

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

1. Does the Trust have a Patient Entertainment offering?

Yes, in all applicable wards	X
Yes, in some wards	
No	

2. If Yes in all or some wards:

Is the system free or charge for patients, or is the service chargeable for either all or some content?	Free to all
Does the system offer information services in addition to entertainment, for example nurse call or meal ordering?	No
Can you advise if you are under contract with a provider, and if so, who it is with and when that contract expires?	Premier for c. 50% of devices, contract expires 3 years-time. Remaining 50% of devices are owned by the Trust.

3. If No:

Does the Trust have plans to implement a Patient Entertainment System and if so do you have an approximate date?	Not applicable
Are you considering additional services such as nurse call or meal ordering or solely entertainment?	Not applicable

4. Are you able to provide a contact for Patient Entertainment for additional dialogue on the subject?

Andrew Hooper, Head of IM&T

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

[Redacted signature]
[Redacted name]