University Hospitals Bristol NHS
NHS Foundation Trust

Freedom of Information Request   **Ref: UHB 18-025**

Date 25 January 2018

By Email

Dear Madam,

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

1. **How many ambulances have been diverted from their original A & E destination to another between 1 December to 31 December in each of the following years: 2014, 2015, 2016, 2017?**
   The Trust is not required to record this type of data therefore we do not hold this information. Please re-direct your request to South Western Ambulance Service (SWAST) for further information on the following email address: Information.Governance@swast.nhs.uk.

2. **If possible, of those A & E diverts, please could you provide the reason given for this diversion?**
   We do not hold this information. Please see response to question one.

3. **If possible, of those A & E diverts, please could you provide the hospital and Trust the ambulance was diverted from and to?**
   We do not hold this information. Please see response to question one.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click here.

Yours sincerely,

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