

Freedom of Information Request**Ref: UHB 17-762**

Date 11 January 2018

By Email

Dear Sir

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1. Do you have an electronic fax management system (a fax server)?**
Yes, inbound only.
- 2. How many manual fax machines do you have? Please answer this as of 1 April 2017 and as of 1 April 2010?**
We do not hold this information.
- 3. What is the annual maintenance cost of the fax machines within your Trust or associated sites? Please answer this as of 1 April 2017 and as of 1 April 2010?**
All maintenance is provided in house. The Trust has only ever used one specific model of fax machine and we keep spares from expired machines therefore there is no annual cost of maintenance to the Trust.
- 4. How old is your oldest manual fax machine currently in use? What date was it purchased?**
We do not hold this information.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

[REDACTED]
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