



# How to contact the Patient Support and Complaints Team



This leaflet tells you about the Patient Support and Complaints Team and what we do.

Respecting everyone  
Embracing change  
Recognising success  
Working together  
**Our hospitals.**



**Above + Beyond**   
For Patients. For Health. For Bristol.

We can tell you about health services and coming into hospital.



We can help you tell the nurses and doctors what you think of your care and help you with a complaint.



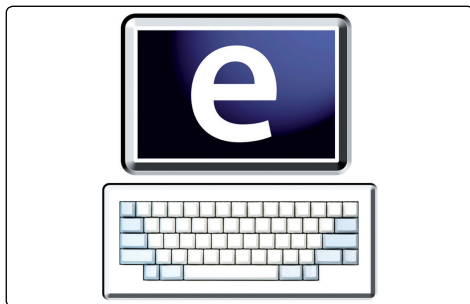
What you say is private. We only tell other people if you say we can, or if we think it will keep you safe.



Call the Patient Support and Complaints Team on **0117 342 1050**



Email the Patient Support and Complaints Team at [psct@uhbristol.nhs.uk](mailto:psct@uhbristol.nhs.uk)



Come and see us in **Queens Building, Bristol Royal Infirmary, Marlborough Street, Bristol, BS2 8HW.**



You can contact the Learning disabilities liaison nurses on **0117 342 1707**. They are also here to help you.



**Remember** - The Patient Support and Complaints Team are here to help you, your carer or your family.



# Mental Capacity Act (2005)

[www.dh.gov.uk](http://www.dh.gov.uk)

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✓ Patient Approved



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please go to the following address:

[www.uhbristol.nhs.uk/patients-visitors-and-carers/  
patient-information.html](http://www.uhbristol.nhs.uk/patients-visitors-and-carers/patient-information.html)

**Hospital Switchboard: 0117 923 0000**



**Minicom: 0117 934 9869**



**[www.uhbristol.nhs.uk](http://www.uhbristol.nhs.uk)**



For an Interpreter or Signer please contact the  
telephone number on your appointment letter.



For this leaflet in Large Print, Braille, Audio, or  
Email, please call the Patient Information Service:  
0117 342 3728 / 3725

