



West of England Hearing Implant Programme
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Dear Cochlear Implant Recipient,

Re: Postal repair service

You have reported a problem with your current speech processor.

Please find enclosed a loaner speech processor as requested.

We require you to return the faulty equipment to us by special delivery within 7 days. This will enable us to organise repair and maintain a supply of loaner processors for all of our Cochlear Implant Recipients.

Each processor costs in the region of £5000. Sending by special delivery provides proof of posting and covers half the cost of the processor should it become lost in transit.

Thank you for your co-operation.

Yours sincerely

West of England Hearing Implant Team