

University Hospitals Bristol



NHS Foundation Trust

**GP
HANDBOOK**

2009/10

www.uhbristol.nhs.uk

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INTRODUCTION

The University Hospitals Bristol NHS Foundation Trust (UH Bristol) is a major teaching Trust which provides a comprehensive range of healthcare services. UH Bristol hospitals are all located in Central Bristol. This directory has been compiled for GPs and practice staff as an aid to identifying and accessing our services.

Telephone numbers provided in this handbook are in most cases the direct line for the appropriate secretary or PA. Fax numbers are included in the alphabetical 'Telephone and Fax directory' listing at the back of the handbook. This section also indicates whether Consultants are NHS or academic staff.

The following is the generic email address format for Trust employed staff:

Firstname.Surname@uhbristol.nhs.uk

The format of email addresses varies slightly for University staff, therefore you are recommended to phone the contact number provided in this handbook to obtain the correct email address for University staff.

If you have any comments, amendments or corrections to this handbook, please contact the Commissioning Team on 0117 3423745.

Emergency Admissions

Emergency Admission procedures for the Bristol Royal Infirmary and for other UHBristol hospitals are detailed on the following page.

Urgent/Routine Referrals

All consultant-led outpatient services (with the exception of Fast Track services) are available for referral via Choose and Book, and this is the Trust's preferred method of referral.

All services are also available for booking directly through [Choose and Book](#).

Clinical information should be faxed only where it is clearly stated within the appropriate section that a fax number may be used for this purpose. At the present time, confidential and identifiable patient information should not be sent via email.

Referral forms can be downloaded from:

<http://www.uhbristol.nhs.uk/referral-forms>

GP Priority Line

Please use the GP Emergency Admissions line (0117 9349335) where appropriate for medical and surgical emergency admissions to the BRI.

Bristol Royal Infirmary

Medical Admissions Mon – Fri 10am – 7pm

On contacting the BRI switchboard General Practitioners will be put through to the **General Practitioner Support Unit (GPSU)** based next to the Emergency Department. Following discussion with the referring GP the duty GP in the unit will either see the patient in the GPSU or direct them to an alternative assessment area e.g Emergency Department or MAU

Medical Admissions Mon – Fri 7pm – 10am, Sat & Sun

The **Clinical Site Managers** at the BRI are responsible for accepting emergency GP referrals during these hours. The Clinical Site Management Team consists of experienced Band 7 Nurses with a broad remit that includes bed management and clinical support to the wards.

On contacting the BRI switchboard General Practitioners will be put through to a Clinical Site Manager who will take details of the patient and their presenting condition. In addition they will ask for the General Practitioner's name and practice details.

The Clinical Site Manager will be able to advise on the current status of the Emergency Department and also the availability of admission alternatives such as the Acute Response Team.

The medical team at the BRI and the Emergency Department will be informed about the patient by the Clinical Site Manager.

Surgical Admissions – all times

Referrals should be made via the Clinical Site Managers as above.

Liaison Psychiatric Team

Contact BRI Switchboard on: 0117 9230000

Bristol Eye Hospital

Emergency Department Hotline: 0117 3424613

Bristol Haematology and Oncology Centre

Within working hours:

Contact Consultant's secretary: 0117 9230000 / direct dial OR bleep Registrar/Consultant 0117 9230000 (bleep).

Out of hours:

Contact Registrar/Senior Registrar on call via Switchboard: 0117 9230000.

Bristol Royal Hospital for Children

For children requiring admission or review in Emergency Department:

- GPs based in the North of the city phone 0117 3428365
- GPs based in the South of the city phone 0117 3428479

If you have a child who would be suitable for next day review by a Paediatric Consultant in the rapid review clinic, please contact the Clinical Investigation Unit on 0117 3428241 to book an appointment.

If you would like paediatric advice please contact the on call Paediatric Registrar through switchboard: 0117 9230000.

If you are unsure which is the most appropriate route of referral please contact the Emergency Department and we will be able to help.

If your child is well known to a speciality team it may be worth contacting the team for advice in working hours. Out of hours please contact the Emergency Department on 0117 3428339.

St Michael's Hospital – ENT, Gynaecology and Obstetrics

Contact duty/on call junior doctor through Switchboard: 0117 9215411.

FAST TRACK OFFICE – CANCER SERVICES

Fast Track Office Fax Number		0117 3420652
Teresa Levy	Cancer Services Manager	0117 3420628
Gerry Budd	Fast Track Office Supervisor	0117 3420620
Anne Ferrier	Fast Track Office Administrator	0117 3420621
John Hogarty	Cancer Information Analyst	0117 3423315

The Fast Track Office was established in March 2000, to be a central point for the management of referrals from Primary Care for patients with a suspected cancer. UHBristol is committed to achieving the 2-week wait standard for all suspected cancer referrals, as well as meeting the 31 and 62-day standards for all cancer patients we treat.

To ensure patients are booked into an appropriate service, GPs are requested to use the Fast-Track (Cancer Suspected) referral proformas, which comply with the NICE guidelines. These proformas can be sent to the Fast Track Office electronically using the e-referral system, or faxed to the department on: 0117 342 0652. Further information on the NICE urgent referrals guidelines is available via the following website:

www.nice.org.uk/CG027quickrefguide

When making a referral to the Fast Track Office, please ensure that the patient's home address and telephone number are correct. If available please also include a mobile telephone number or daytime contact number, to help us contact the patient promptly. Please let the patient know that they should hear from UHBristol within 48 hours of the referral being made. If they do not hear, they should contact the surgery.

If you have any queries about a patient you have referred, please contact the fast Track Office on one of the numbers shown above.

If you have any general queries relating to Cancer Services at UHBristol please contact Teresa Levy on 0117 3420628.

UHBristol MAIN SITES

<p>Bristol Dental Hospital (BDH) Lower Maudlin Street Bristol BS1 2LY Telephone: 0117 9230050</p>	<p>Bristol Eye Hospital (BEH) Lower Maudlin Street Bristol BS1 2LX Telephone: 0117 9230060</p>
<p>Bristol General Hospital (BGH) Guinea Street Bristol BS1 6SY Telephone: 0117 9265001</p>	<p>Bristol Haematology and Oncology Centre (BHOC) Horfield Road Bristol BS2 8ED Telephone: 0117 3422416</p>
<p>Bristol Homeopathic Hospital (BHH) Cotham Bristol BS6 6JU Telephone: 0117 9731231</p>	<p>Bristol Royal Hospital for Children (BRHC) Paul O’Gorman Building Upper Maudlin Street Bristol BS2 8BJ Telephone: 0117 9276998</p>
<p>Bristol Royal Infirmary (BRI) Marlborough Street Bristol BS2 8HW Telephone: 0117 9230000</p>	<p>St Michael’s Hospital (STM) Southwell Street Bristol BS2 8EG Telephone: 0117 9215411</p>
<p>UHBristol Trust Headquarters (THQ) Marlborough Street Bristol BS1 3NU Telephone: 0117 9290666</p>	<p>Central Health Clinic Tower Hill Bristol BS2 0JD Telephone: 0117 9291010</p>

For **Bristol Heart Institute** enquiries, please telephone the Switchboard at the Bristol Royal Infirmary on 0117 9230000.

TRUST STRUCTURE

Trust Board:

Chairman	Dr John Savage	PA: 0117 3423605
Chief Executive	Dr Graham Rich	PA: 0117 3423633
Chief Operating Officer	Irene Scott	PA: 0117 3423627
Medical Director	Dr Jonathan Sheffield	PA: 0117 3423640
Chief Nurse and Director of Governance	Alison Moon	PA: 0117 3423601
Director of Corporate Development	Robert Woolley	PA: 0117 3423720
Director of Finance	Paul Mapson	PA: 0117 3423649
Director of Workforce & Organisational Development	Alex Nestor (Acting)	PA: 0117 3423619

Trust Services Division (TS):

Director of Facilities & Estates	Bob Pepper	PA: 0117 3422171
Acting Head of Infection Control	Robert Spencer	PA: 0117 3422879
Director of IM&T	Andrew Hooper	PA: 0117 3423975

Hospital Medical Committee:

Chairman	Dr Jim Catterall	PA: 0117 3422619
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CLINICAL DIVISIONS

Clinical Divisions:

Medicine (Med):

Head of Division	Dr Chris Monk	PA: 0117 3423067
Divisional Manager	Lesley Salmon	PA: 0117 3423067
Head of Nursing	Sue Jones	PA: 0117 3423119
Lead Doctor	Dr Jim Catterall	PA: 0117 3422619

Surgery, Head & Neck (SH&N):

Head of Division	Dr Michael Nevin	PA: 0117 3423170
Divisional Manager	Claire Thompson	PA: 0117 3422101
Head of Nursing	Louise Quincey	PA: 0117 3424614
Lead Doctor (Dental)	Dr Jonathan Sandy	PA: 0117 3424301
Lead Doctor (Ophthalmology)	Mr Derek Tole	PA: 0117 3424697
Lead Doctor (Surgery)	Mr Zenon Rayter	PA: 0117 3422322
Lead Doctor (Theatres, Anaesthesia & Critical Care)	Dr Frances Forrest and Dr John Hadfield	PA: 0117 3422301

Women's & Children's Services (W&C):

Head of Division	Dr Jacqueline Cornish	PA: 0117 3428877
Acting Divisional Manager	Michele Narey	PA: 0117 3428877
Head of Nursing	Barbara Sherriff	PA: 0117 3428875
Head of Midwifery	Sarah Windfeld	PA: 0117 3425201
Lead Doctor, Obs & Gynae	Mr Martin Mills	PA: 0117 3425345
Lead Doctor (Children's)	Dr Peter Stoddart	PA: 0117 3428615
Lead Doctor (Children's)	Dr Liz Crowne	PA: 0117 3420165
Lead Doctor (Children's)	Dr Andrew Tometzki	PA: 0117 3428853

Specialised Services (SS):

Head of Division	Dr Peter Wilde	PA: 0117 3420471
Divisional Manager	Ian Barrington	PA: 0117 3420471
Head of Nursing	Helen Morgan	PA: 0117 3420470
Lead Doctor (Haem/Onc)	Dr Jenny Bird	PA: 0117 3424148
Lead Doctor (Cardiac)	Mr Alan Bryan	PA: 0117 3420501

Diagnostics & Therapies (D&T):

Head of Division	Dr Elisabeth Kutt	PA: 0117 3422050
Divisional Manager	Mr Gary Higgins	PA: 0117 3422050
Lead Doctor (Radiology)	Dr John Hughes	PA: 0117 3422672
Lead Doctor (Pathology)	Prof Massimo Pignatelli	PA: 0117 3422586
Lead AHP	Jayne Weare	0117 3423295

Pain Management

(Division: SH&N)

Dr Peter Brook	0117 3425091	Anaesthesia - Pain Management
Dr Stephanie Keel	0117 3425091	Anaesthesia - Pain Management
Dr Nilesh Chauhan	0117 3425091	Anaesthesia - Pain Management

Referrals are made to the consultant with the shortest waiting time on the day of arrival or to a specific consultant. Open referrals are allocated to the consultant with the shortest waiting time.

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous report. It is also very important to provide specific details of any transport requirements including extent of patient mobility.

New appointments are made strictly on the basis of urgency by the consultant in charge of the case. The pain clinic offers day case and limited inpatient stay, as appropriate, in addition to outpatient clinics.

Mrs Pat Smith	0117 3425101	Head of Adult Audiology
Enquiries/Reception	0117 3425854	Fax: 0117 3425859

ACCESS / REFERRALS

Referral protocols have been issued. Referrals can be made by letter or fax to the Audiology Manager. Access to other diagnostic services is usually through a hospital consultant. Adult Audiology also takes e-referrals.

Direct Access Services:

Audiometry

Facilities are available for pure tone audiometry and tympanometry by referring direct to the department. Patients must be aged 12 years or older and the ears must be wax free. If a significant abnormality is found we can cross refer to the ENT department.

Hearing Aid Services

Patients aged over 60 years can be referred directly to the department for assessment of their hearing and the provision of a hearing aid if necessary.

Hearing Aid Repairs

This is a service for current NHS hearing aid users who are having problems with their hearing aids, by appointment only, at either St Michael's Hospital or at Stockwood Medical Centre. No GP referral is necessary for this service.

Tinnitus and Balance

Adult Audiology services also provide services for Tinnitus and Balance for both adults and paediatrics.

CARDIAC SERVICES

(Division: D&T)

Cardiac Radiology/Vascular Radiology

Dr Mark Hamilton	0117 3422729	Cardiac Radiology
Dr Paula Murphy	0117 3424181	Cardiac/Vascular Radiology
Dr Peter Wilde	0117 3422672	Cardiac Radiology

(Division: SS)

Cardiac Surgery

Professor Gianni Angelini	0117 3420502	Adult Cardiac Surgery
Mr Raimondo Ascione	0117 3420502	Adult Cardiac Surgery
Mr Alan Bryan	0117 3420501	Adult Cardiac Surgery
Mr Massimo Caputo	0117 3428854	Paediatric, Adult and Adult Congenital Cardiac Surgery
Mr Franco Ciulli	0117 3420494	Adult Cardiac Surgery
Mr Jonathan Hutter	0117 3420494	Adult Cardiac Surgery
Mr Gavin Murphy	0117 3420502	Adult Cardiac Surgery
Mr Andrew Parry	0117 34208854	Paediatric and Adult Congenital Cardiac Surgery
Mr George Asimakopoulos	0117 3420501	Adult Cardiac Surgery
Mr Mark Yeatman	0117 3420494	Adult Cardiothoracic

Cardiology

Dr Andreas Baumbach	0117 3420491	Adult Cardiology
Dr Tim Cripps	0117 3420494	Adult Cardiology
Professor Karl Karsch	0117 3420491	Adult Cardiology
Dr Angus Nightingale	0117 3420492	Adult Cardiology
Dr Julian Strange	0117 3420495	Adult Cardiology
Dr Jonathan Pitts-Crick	0117 3420495	Adult Cardiology
Dr Mandie Townsend	0117 3420542	Adult Cardiology
Dr Mark Turner	0117 3420483	Adult Congenital Heart Disease
Dr Graham Stuart	0117 3420483	Paediatric and Adult Congenital Heart Disease
Dr Rob Martin	0117 3420483	Paediatric and Adult Congenital Heart Disease
Dr Stephanie Curtis	0117 3420483	Adult Cardiology
Dr Alistair Sandilands (Locum)	0117 3420493	Adult Cardiology

CARDIAC SERVICES

Allied Healthcare Professionals/Specialist Nurses

Tabinda Rashid-Fadel	0117 3422646	Chief Cardiac Technician
Jenny Tagney	0117 3420495	Cardiology Nurse Consultant
Heart Failure Nurses	0117 3424093	Adult Cardiology Specialist Nurses
Cardiac Rehabilitation Nurses	0117 3422722	Adult Cardiology Specialist Nurses
GUCH (Grown-up Congenital Heart Disease) Specialist Nurses	0117 3420463/3420475	Adult Cardiology Specialist Nurses
Arrhythmia Specialist Nurses	0117 3424953	Adult Cardiology Specialist Nurses

Cardiac Services comprises Cardiology and Cardiac Surgery.

Open referrals are allocated to the consultant with the shortest wait time. There are specialist clinics for Adult Congenital Heart Disease, Arrhythmia, Heart Failure, Device follow-up, Rapid Access Chest Pain Clinic.

All referrals need to include details of medication, relevant previous history and copies of any reports, and details of any transport requirements and patient mobility.

Referrals for the Rapid Access Chest Pain Clinic should be faxed to 0117 3422190, using the set pro forma and attaching a recent ECG.

CARE OF THE ELDERLY and ALL AGE ADULT STROKE

(Division: Med)

Lead Manager Rosaleen Cooper 0117 3426265

Dr Sarah Caine	0117 3426227	Care of Elderly, stroke
Dr Simon Croxson	0117 3426101	Care of Elderly, Diabetes, Hypertension
Dr Margaret Macmahon	0117 3426309	Care of Elderly, syncope
Dr Peter Murphy	0117 3426227	Care of Elderly, stroke
Dr Gerald Tobin	0117 3426309	Care of Elderly, movement disorders
Dr Rachel Bradley	0117 3426101	Care of Elderly, Orthogeriatrics
Dr Julie Dovey	0117 3426101	Care of Elderly

ACCESS/REFERRALS

Inpatients, Bristol Royal Infirmary

Monday to Friday between 0900 and 1630 requests for admissions to Care of the Elderly beds can be made to the bed manager. At other times please contact the Clinical Site Management Team, telephone: 0117 9230000.

Medical Outpatients, Bristol General Hospital

Referrals should include details of previous medical history, present medication, present problems and recent investigations. Please supply hospital number, if known, full personal details and whether ambulance transport is required (if required please indicate type of vehicle – 1 man, tail-lift etc).

Referrals are welcome via choose and book or by fax / letter to William Lloyd Unit or consultant's secretary.

Domiciliary visits

These, if appropriate, may be arranged via the consultant's secretary.

William Lloyd Unit – Out-Patient Centre Bristol General Hospital

This service is supported by a dedicated team of physiotherapists, occupational therapists and nurses who have developed specialist skills in the care of the older person. Working alongside consultant colleagues, the WLU offers a mix of assessment clinics as well as follow-up sessions. GPs can fax referrals to WLU. Referrals are triaged daily. We would welcome any information or copies of recent community assessments as well as names of community staff currently involved in the patient's care. Please fax info to 0117 3426457.

Specialist clinics in William Lloyd Unit

Syncope clinic

Dr M McMahon

For patients with unexplained falls, dizziness and blackouts (including younger syncopal patients). Please send a letter of referral to Dr MacMahon, BGH. Dr MacMahon is also happy to take telephone queries, telephone: 0117 3426309.

The Falls Service

For patients aged over 60 who have fallen and live within the UHBristol catchment area. The Service is provided by a multi-disciplinary team with specialist knowledge of falls management and includes a consultant, nurses, occupational therapists and physiotherapists with links to hearing and speech and language therapists if required. There is also access to diagnostic tests e.g. x-ray, bloods, ECG, ultrasound.

Stroke Clinic

Dr P J Murphy/Dr Caine

Please refer to Dr Murphy's secretary BGH, telephone: 0117 3426227.

Rapid Access TIA Clinic

Daily TIA and minor stroke one stop clinics (Mon-Fri) run from Ward 17 at the BRI. Tel 0117 342 4800

Stroke Thrombolysis service available at BRI. Patient referral is needed within 3 hours of symptoms, please send patients through 999 Ambulance Service directly to BRI.

General and Follow up clinics are held weekly on Thursday afternoons at the BGH. One clinic per month is also supported by the wider multi-

disciplinary team, consisting of nurses, physiotherapists and occupational therapists, to provide a holistic review as well as to plan further input.

Diabetes in later life (70+ years) Dr S Croxson

For elderly patients with problems with their diabetes, hypertension, or co-morbid conditions; can be seen at the BGH on Monday afternoons or Tuesday mornings, or at the BRI on Thursday mornings.

Referrals are welcome via Choose and Book or by fax / letter to William Lloyd Unit or Dr Croxson's secretary.

Movement Disorders Dr G Tobin

This clinic is run once a month by a consultant with specific interest in Parkinson's Disease and related disorders supported by a dedicated multi-disciplinary team consisting of physiotherapists, occupational therapists and nurses.

General Information

During 2009 some clinics may relocate to the BRI Precinct in readiness for the opening of South Bristol Community Hospital. Detailed information of any changes will be circulated to the PCTs and Practices well in advance of any change.

CHILDREN'S SERVICES

(Division: W&C)

Child & Adolescent Mental Health Services (CAMHS)

Dr Andrew Fogarty	0117 3425466	Child & Adolescent Mental Health Service, Southwell House
Dr Deborah Judge	0117 3425729	Child & Adolescent Mental Health Service
Dr Melanie Merricks	0117 9190330	Child & Adolescent Mental Health Service

Child Health

Professor Adam Finn	0117 3420174	General Paediatrics, immunology, Medicines for Children
Dr Julian H Shield	0117 3420183	General paediatrics, metabolics
Dr Finbar O'Callaghan	0117 3428649	Paediatric Neurology

Community Paediatrics

Dr Thomas Allport	0117 9002354	Community Child Health – Neurodisability - based at King Square House
Dr Maria Bredow	0117 9002354	Community Child Health – Autism - based at King Square House Autism
Dr Mary Gainsborough	0117 9002356	Community Child Health - Neurodisability/visual impairment - based at King Square House
Dr Jan Topley	0117 9002355	Community Child Health - based at King Square House
Dr Richard Williams	0117 9002353	Community Child Health - based at King Square House

CHILDREN'S SERVICES

ACCESS / REFERRALS

Community Child Health: Speech and Language Therapy, Physiotherapy and Occupational Therapy and Community Paediatrician: Referrals are accepted via a Single Point of Entry (SPE) form which should be sent to Kings Square House. Individual professional groups then follow their own Service referral pathways.

General Paediatrics

Dr Reg Bragonier	0117 3428681	Ward 38, Bristol Royal Hospital for Children
Dr Jo Brooks	0117 3428671	Ward 38, Bristol Royal Hospital for Children
Dr Tim Chambers	0117 3428048	Ward 38, Bristol Royal Hospital for Children
Dr Matthew Ellis	0117 3428728	Ward 38, Bristol Royal Hospital for Children
Dr Doug Heller	0117 3428048	Ward 38, Bristol Royal Hospital for Children
Dr Oliver Stanley	0117 3428707	Ward 38, Bristol Royal Hospital for Children
Dr Huw Thomas	0117 3428655	Ward 38, Bristol Royal Hospital for Children

Neonatology

Dr Pamela Cairns	0117 3425346	Neonatology
Professor Peter Fleming	0117 3425062	General paediatrics, particularly infants, paediatric intensive care and neonatology
Dr David Harding	0117 3425225	Neonatology
Dr Anoo Jain	0117 3425062	Neonatology
Dr Karen Luyt	0117 3425225	Neonatology
Professor Marianne Thoresen	0117 3425225	Neonatology
Dr James Tooley	0117 3425346	Neonatology

Neonatology Services

Review Clinic (1)

For review of newborn infants with prolonged jaundice, antenatal hydronephrosis, heart murmurs, maternal thyroid disease.

Runs 2nd and 4th Monday of the month.

Referral is via NICU secretaries 0117 3425225 / 5062 by either GP or Health Visitor.

Review Clinic (2)

For review of ex-NICU patients and for newborn problems.

Referral is via NICU secretaries as above, by GP.

Paediatric Emergency Department

Dr Lisa Goldsworthy	0117 3428187	Paediatric Emergency Department
Dr Sarah Woolley	0117 3428187	Paediatric & Adult Emergency Department
Dr Anne Frampton	0117 3428666	Paediatric & Adult Emergency Department

Paediatric Anaesthesia

Dr Alison Cloote	0117 3428536	Paediatric Anaesthesia
Dr Deborah Duce	0117 3428444	Paediatric Anaesthesia
Dr Beverley Guard	0117 3428536	Paediatric Anaesthesia
Dr David Hughes	0117 3428444	Paediatric Anaesthesia
Dr Judith Nolan	0117 3428444	Paediatric Anaesthesia
Dr Gail Tovey	0117 3428444	Paediatric Anaesthesia
Dr Guy Bailey	0117 3428444	Paediatric Anaesthesia
Dr Peter Stoddart	0117 3428615	Paediatric Anaesthesia
Dr Philip Segar	0117 3428444	Paediatric Anaesthesia
Dr Steven Sale	0117 3428536	Paediatric Anaesthesia

Paediatric BMT

Dr Jacqueline Cornish	0117 3428044	Paediatric BMT
Dr David Marks	0117 3428523	Adult BMT
Dr Stephen Robinson	0117 3428044	Adult BMT
Dr Colin Steward	0117 3428044	Paediatric BMT

CHILDREN'S SERVICES

Paediatric Cardiac Surgery

Mr Massimo Caputo	0117 3420502	Paediatric Cardiac Surgery
Mr Andrew Parry	0117 3428854	Paediatric Cardiac Surgery

Paediatric Cardiology

Dr Alison Hayes	0117 3428804	Paediatric Cardiology
Dr Robin Martin	0117 3428855	Paediatric & Adult Cardiology
Dr Alan Graham Stuart	0117 3428852	Paediatric & Adult Cardiology
Dr Andrew Tometzki	0117 3428853	Paediatric Cardiology
Dr Beverley Tsai-Goodman	0117 3428862	Paediatric Cardiology
Dr Robert Tulloh	0117 3428856	Paediatric Cardiology

Paediatric Dentistry

Mr Peter Crawford	0117 3428693	Paediatric dentistry, congenital dental disease, dental abnormalities in children
Dr Deborah Franklin	0117 3420163	Community Paediatric Dentistry (special needs), Child Cleft Lip and Palate, Autism

Paediatric Dermatology

Dr Cameron Kennedy	0117 3428808	Paediatric Dermatology
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Paediatric Endocrinology

Dr Christine Burren	0117 3420203	Paediatric Endocrinology
Dr Elizabeth Crowne	0117 3420165	Paediatric Endocrinology, General Paediatrics

CHILDREN'S SERVICES

Paediatric ENT

Mr Michael Saunders	0117 3428481	Paediatric otolaryngology, rhinology, rhinoplasty sinus surgery, surgery for snoring
Mrs Claire Langton-Hewer	0117 3425872	General paediatric ENT, nasal & sinus conditions (rhinology) including special clinics for patients with CF & PCD
Mr Richard Sim	0117 3425872	Paediatric ENT
Dr Daniel Hajjoff	0117 9595050 x 2193	Paediatric ENT
Dr Desmond Nunez	0117 9596222	Paediatric ENT
Dr Phillip Robinson	0117 9595161	Paediatric ENT

Paediatric Gastroenterology

Professor Bhupinder Sandhu	0117 3428828	General Paediatrics Gastroenterology, nutrition
Dr Christine Spray	0117 3428828	General Paediatrics Gastroenterology

Paediatric Haematology

Dr Michelle Cummins	0117 3428752	Paediatric Haematology
Dr John Moppett	0117 3428752	Paediatric Haematology

Paediatric Nephrology

Dr Rachel Lennon	0117 3428880	Paediatric Nephrology
Dr Jan Dudley	0117 3428789	Paediatric Nephrology
Dr Carol Inward	0117 3428789	Paediatric Nephrology
Dr Mary McGraw	0117 3428879	Paediatric Nephrology
Dr Moin Saleem	0117 3428880	Paediatric Nephrology
Dr Eleanor (Jane) Tizard	0117 3428881	Paediatric Nephrology

CHILDREN'S SERVICES

Paediatric Neurology

Dr Andrew Lux	0117 3420187	Paediatric Neurology
Dr Arnie Majumdar	0117 3420187	Paediatric Neurology
Dr Finbar O'Callaghan	0117 3420187	Paediatric Neurology
Dr Jayesh Patel	0117 3420187	Paediatric Neurology
Professor Mike Leary	0117 3420167	Paediatric Neurology
Dr Philip Jardine	0117 3420167	Paediatric Neurology
Dr Peta Sharples	0117 3420613	Paediatric Neurology, Acute Encephalopathy, Epilepsy
Philip Blackwell	0117 9248254	Chief Technician

Paediatric Oncology

Dr Anthony Ng	0117 3428044	Paediatric Oncology
Dr Helen Rees	0117 3428044	Paediatric Oncology
Dr Rachel Cox	0117 3428044	Paediatric Oncology
Dr Stephen Lewis	0117 3428451	Paediatric Oncology
Professor Michael Stevens	0117 3420205	Paediatric Oncology

Paediatric Orthopaedic Surgery

Mr Guy Atherton	0117 3428832	Paediatric Orthopaedic Surgery
Mr Simon Thomas	0117 3428833	Paediatric Orthopaedic Surgery
Mr Martin Gargan	0117 3428842	Paediatric Orthopaedic Surgery
Mr Fergal Monsell	0117 3428892	Paediatric Orthopaedic Surgery

Paediatric Pathology

Dr Pramila Ramani	0117 3424548	Paediatric & Adult Pathology
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Paediatric Radiology

Dr David Grier	0117 3428688	Paediatric Radiology
Dr Stephanie Mckenzie	0117 3428688	Paediatric Radiology
Dr Mani Thyagarajan	0117 3428688	Paediatric Radiology
Dr Rob Hawkes	0117 3428688	Paediatric Radiology
Dr Nicola Matchem	0117 3428688	Paediatric Radiology

CHILDREN'S SERVICES

Paediatric Respiratory Medicine

Dr John Henderson	0117 3428329	Paediatric Resp Medicine
Dr Thomas Hilliard	0117 3428329	Paediatric Resp Medicine
Dr Simon Langton-Hewer	0117 3428258	Paediatric Resp Medicine

Paediatric Rheumatology

Dr A Ramanan	0117 3428809	Paediatric Rheumatology
Dr Jaqui Clinch	0117 3428061	Paediatric Resp Medicine

Paediatric Surgery

Miss Eleri Cusick	0117 3428839	Paediatric Surgery
Miss Janet McNally	0117 3428820	Paediatric Surgery
Mr Tim Rogers	0117 3428825	Paediatric Surgery
Mr Robin Garrett-Cox	0117 3428825	Paediatric Surgery

Paediatric Urology

Mr Guy Nicholls	0117 3428840	Paediatric Urology
Mr Mark Woodward	0117 3428840	Paediatric Urology

Paediatric Audiology – Direct Access Service

Paediatric Audiology Service Manager

Liz Midgley	0117 3428475
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The Audiology Department offers appropriate hearing tests for children from birth onwards. Patients can be referred on to ENT if appropriate.

Please refer using standard referral form or by letter (stating reason for referral) or by telephone: 0117 3428350.

Paediatric Speech & Language Therapy

Head of Paediatric SALT:

Jenny Moultrie	0117 3428668
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ACCESS / REFERRALS

The service operates an open referral system and referrals are made via the Single Point of Entry form. Children with communication and/or eating and drinking difficulties are seen in clinics, schools, nurseries and other community locations. The package of care offered will depend on the child's needs but may include assessment, diagnosis and therapy provision.

PICU (Paediatric Intensive Care Unit)

Dr Peter Davis	0117 3428843	Paed Anaesthesia & Int. Care
Dr James Fraser	0117 3428843	Paed Anaesthesia & Int. Care
Dr David Grant	0117 3428843	Paed Anaesthesia & Int. Care
Dr Ian Jenkins	0117 3428843	Paed Anaesthesia & Int. Care
Dr Peter Murphy	0117 3428843	Paed Anaesthesia & Int. Care
Dr Margrid Schindler	0117 3428515	Paed Anaesthesia & Int. Care
Dr Patricia Weir	0117 3428843	Paed Anaesthesia & Int. Care
Prof Andy Wolfe	0117 3428843	Paed Anaesthesia & Int. Care
Dr Steven Marriage	0117 3428843	Paed Anaesthesia & Int. Care

(Division: Med)

Dr C Roberts	0117 3311844	Adverse drug reaction, drug interaction, rationalisation of therapy, fatigue, general medicine, clinical pharmacology
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The Clinical Pharmacology service offers a second opinion at consultant level for patients with symptomatology within the field of General Internal Medicine. Patients with unexplained fatigue or other symptoms not easily categorised to a sub-specialty of medicine are seen. Cases are considered with problems directly relating to drug therapy.

CLINICAL GENETICS

(Division: W&C)

Consultants

Dr Alan Donaldson	0117 3425653	Clinical genetics, cancer genetics, family testing in single gene disorders
Dr Peter Lunt	0117 3425652	Clinical genetics, family testing in neuromuscular and neurogenetic disorders in adult and children, dysmorphology
Dr Ruth Newbury-Ecob	0117 3425107	Clinical genetics, dysmorphology, cardiac genetics, congenital malformations, fetal medicine
Dr Sarah Smithson	0117 3425653	Clinical genetics, dysmorphology, congenital malformations, fetal medicine, skeletal dysplasias
Dr Susan Tomkins	0117 3425107	Clinical Genetics, cancer genetics, family testing in single gene disorders

Genetic Counsellors

Ruth Lumsden	0117 3425107	Genetic counselling
Sarah Buston	0117 3425652	Genetic counselling
Ann Oliver	0117 3425652	Genetic counselling
Sarah Pugh	0117 3425653	Genetic counselling

DENTISTRY

(Division: SH&N)

Dental Radiology

Dr Jane Luker	0117 3424301	Dental Radiology
Dr Rebecca Davies	0117 3424398	Dental Radiology

Oral and Maxillo Facial Surgery

Mr Philip Guest	0117 3424392	Maxillo Facial surgery
Mr Ceri Hughes	0117 3424392	Maxillo Facial surgery
Mr Stephen Thomas	0117 3424392	Maxillo Facial surgery
Mr Jonathan Cowpe	0117 3424002	Oral surgery

Oral Medicine

Prof Stephen Prime	0117 3424391	Oral medicine, oral pathology, head & neck tumours
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Orthodontics

Prof Jonathan Sandy	0117 3424390	Orthodontics
Mr Christian Day	0117 3424353	Orthodontics
Mr Nigel Harradine	0117 3424390	Orthodontics & jaw deformity
Mr Scott Deacon	0117 3424390	Orthodontics
Miss Nicola Attack	0117 3424390	Orthodontics

Paediatric Dentistry

Mr Peter Crawford	0117 3424388	Paediatric dentistry, congenital dental disease, dental abnormalities in children
Dr Deborah Franklin	0117 3424388	Community Paediatric Dentistry (special needs), Child Cleft Lip & Palate, Autism

Periodontology

Miss Nicola West	0117 3424145	Adult Dental Health and Periodontology, Restorative
Dr John Moran	0117 3424388	Periodontology

DENTISTRY

Restorative Dentistry

Mr Paul King	0117 3424002	Fixed Prosth, Implants
Mr Paul Wilson	0117 3424389	Fixed & Removable Prosth, Implants
Miss Susan Hooper	0117 3424002	Fixed & Removable Prosth,
Dr Robert Jagger	0117 3424389	Removable Prosth, Oro-facial pain
Prof Daryl Jagger	0117 3424002	Removable Prosth
Mr Dominic O'Sullivan	0117 3424002	Fixed & Removable Prosth, Implants
Mr Roger Yates	0117 3424389	Periodontology, Fixed & Removable Prosth, Special Needs
Miss Nicola West	0117 3424002	Periodontology, Implants
Dr John Moran	0117 3424388	Periodontology

ACCESS / REFERRALS

Referrals are accepted to all specialties from General Dental Practitioners and General Medical Practitioners.

Copies of the standard Patient Referral form may be ordered from the Patient Access team on 0117 342 4226 or found at:

<http://www.uhbristol.nhs.uk/healthcare-professionals/making-referrals.html>

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous reports. Referrals can be sent to:

Patient Access Team
Bristol Dental Hospital
Chapter House
Lower Maudlin Street
Bristol
BS1 2LY

Bristol Dental Hospital also accepts referrals to all sub-specialities via the Choose and Book website.

DENTISTRY

All patients seen in consultant-led services wait a maximum of 5 weeks for their initial consultation. For more details on waiting times, please contact the Patient Access Team on 0117 342 4226.

Patients whose treatment is considered within the scope of a general dental practitioner would be offered treatment on the undergraduate treatment programme, rather than with a member of specialist staff.

Patients who wish to seek primary care via the undergraduate teaching programme may self refer if waiting lists are not closed, by writing to the University of Bristol Dental School or calling 0117 342 4337. They will then be assessed to establish whether or not they are suitable for undergraduate treatment.

For dental emergencies, please contact our Primary Care Unit on 0117 342 4375, Monday to Friday, 8.30am to 5pm.

Dr Clive Archer	0117 3422770	Dermatology
Dr David de Berker	0117 3423419	Dermatology
Dr Giles Dunnill	0117 3422785	Dermatology
Dr Cameron Kennedy	0117 3422520	Dermatology
Dr Shalini Narayan	0117 3423419	Dermatology
Dr Jane Sansom	0117 3422770	Dermatology

ACCESS / REFERRALS

New appointments are ranked as 'urgent' or 'routine' when the referral letter is received.

The consultants or registrars are happy to discuss particularly urgent cases over the telephone in order to try to fit these occasional patients into their next clinic if necessary. Paediatric referrals should be made to Dr Kennedy at the Children's Hospital.

Specialist Services

The following services are available, via consultant referral:

- PUVA/UVB light therapy
- Contact clinic (allergies)
- Covermark clinic
- Combined vulva clinic (joint clinic with gynaecology)

Professional Adviser

Helen Brown	0117 3423005 Fax: 0117 3423005	Head of Nutrition & Dietetic Services
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Adult Acute Services – BRI / Oncology Service (BHOC)

Claudia Jemmott	0117 3423006	Adult Services Manager
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Children’s Services – BRHC

Lisa Cooke	0117 3428802	Head of Paediatric Dietetic Services
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Home Management Services / Care of the Elderly Services / Primary Care Services

Julie Barker	0117 3426334	Community Support Manager
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ACCESS / REFERRAL

Direct access for hospital outpatients:

Referral should be by letter to either BRI or BRHC (telephone referrals should be followed up in writing), giving the following information:

- Patient’s details – surname and forename; age and sex; address; telephone number
- Clinical information – diagnosis; relevant medication/ other information including relevant biochemistry; dietary intervention required
- Details of referrer – name and signature of GP; GP contact details

Referrals are prioritised according to the degree of dietetic urgency. Further information about this is available on request.

Access to GP surgery based dietitian:

Local arrangements are in place for specific dietetic referrals based on agreed guidelines. These are available from Gemma Wade 0117 342 6334.

KEY AREAS OF PRACTICE

Clinical dietetics

Patients with a wide range of illness are treated by:

- assessing dietary needs
- designing an individual plan to meet these needs
- helping patients / carers to achieve any desired dietary changes
- evaluating the effect of the changes

Education: Good Nutrition Makes a Difference

We aim to increase awareness of the links between what we eat and health by:

- helping individuals to make good food choices
- working with small groups to help develop knowledge and skills in specific areas
- participating in health promotion campaigns

EMERGENCY DEPARTMENT

(Division: Med)

Lead Manager:	Chris Davies	0117 3424059
Nurse Consultant:	Rebecca Hoskins	0117 3422710
Modern Matron:	Bernadette Greenan	0117 3422334

Dr Jonathan Bengler	0117 3424363	Emergency Medicine and Research & Academic Lead
Dr Anne Frampton	0117 3428892	Emergency Medicine Adult & Paediatric
Dr Mark Friederickson	0117 3422713	Emergency Medicine
Dr Lisa Munro Davies	0117 3422713	Emergency Medicine
Revd Mr Nigel Rawlinson	0117 3422713	Emergency Medicine
Dr Sian Veysey	0117 3422713	Emergency Medicine
Dr Sarah Woolley	0117 3422713	Emergency Medicine Adult & Paediatric

Consultants

Dr Karin Bradley	0117 3422768	Endocrinology & Diabetes
Dr Colin Dayan	0117 3423553	Endocrinology & Diabetes
Professor Andrew Levy	0117 3423553	Endocrinology
Professor Stafford Lightman	0117 3423553	Endocrinology
Professor David Wynick	0117 3423553	Endocrinology
Dr Susan Wong	0117 3422768	Diabetes
Dr Graham Bayly	0117 3423245	Lipidology/Metabolic Medicine

ACCESS / REFERRALS

Generic referrals to the 'Diabetes Service' or 'Endocrine Service' are preferred.

Information, protocols and referral criteria for all aspects of diabetes provided at www.avondiabetes.nhs.uk

Urgent appointments can be obtained by telephone at the numbers above.

Specialist Clinics

- Joint Pituitary Clinic with Neurosurgery. Lead Clinician: Prof S Lightman
- Endocrine Antenatal Clinic. Lead Clinician: Dr K Bradley
- Thyroid Eye Disease Clinic. Lead Clinician: Dr C Dayan
- Transgender Clinic. Lead Clinician: Dr A Levy
- Lipid Clinic. Lead Clinician: Dr G Bayly
- Insulin Pump Clinic. Lead Clinician: Dr C Dayan
- Joint Diabetes Foot Clinic. Lead Clinician: Dr K Bradley
- Diabetes in Cystic Fibrosis Clinic. Lead Clinician: Dr S Wong

Diabetes Specialist Nurses

Elisabeth Jones	0117 3422892	Diabetes Specialist Nurse
Helen John	0117 3422892	Diabetes Specialist Nurse
Gayle Richards	0117 3422892	Diabetes Specialist Nurse

Referrals should be made by letter. Urgent queries will be dealt with by telephone. Please refer all newly diagnosed patients with Type 1 diabetes and we will endeavour to see them the same day to avoid admission. For insulin pump problems contact Elisabeth Jones or out of hours Dr Colin Dayan (07699 766 360).

Podiatry

UHBristol provides a service for patients with diabetes. Podiatry also triage patients for the Joint Diabetes Foot clinic, which has input from diabetes, orthopaedics, vascular surgery, microbiology and orthotics. For urgent foot ulcer problems contact podiatry Tuesday, Thursday or Friday mornings (0117 3422175) or the endocrine SpR or Dr K Bradley's secretary (Fax: 0117 3424081).

Mrs Claire Langton-Hewer	0117 3425870	Rhinology and General Adult and Paediatric ENT
Mr Graham Porter	0117 3425871	Head & Neck surgery and General Adult ENT including thyroid and salivary gland surgery
Mr Michael Saunders	0117 3425870	Paediatric otolaryngology, rhinology, rhinoplasty
Mr Richard Sim	0117 3425871	Otology and General Adult ENT

Nurse-led aural treatment clinic

Direct referrals from GPs accepted for problems relating to otitis externa, mastoid cavities, perforated ear drums, CSOM, removal of long-term impacted wax.

Please state current problem and relevant aural history including previous ear surgery or perforations.

Enquiries:	0117 3425863	Fax: 0117 3425117
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Emergency treatment

Immediate access clinic – lumps and suspected malignancy in head and neck

Direct access by GPs. Consultation/assessment with cytological diagnosis where considered appropriate.

Contact the Outpatient booking office for next available clinic – tel: 0117 3425860. The GP is responsible for informing the patient of the date/time of appointment and the patient should either be given a referral letter or a letter headed 'for access to clinic' should be faxed to the department, fax: 0117 3425117.

Direct listing for adult tonsillectomy

A referral letter (indicating 'Direct Access Tonsillectomy') should be sent. If appropriate the patient will be placed on an ENT waiting list and called for pre-op assessment one month before the admission date. A final decision on surgery will be taken at that time.

GASTROENTEROLOGY

(Division: Med / SH&N)

Physicians

Dr Peter Collins	0117 3422632	Hepatology
Dr Thomas Creed	0117 3424001	Medical Gastroenterology
Dr Fiona Gordon	0117 3422104	Hepatology
Dr Anne Mccune	0117 3422104	Hepatology
Dr Christopher Probert	0117 3422525	Medical Gastroenterology
Dr John Smithson	0117 3422133	Medical Gastroenterology

Surgeons

Mr Paul Barham	0117 3424942	Upper GI Surgery
Professor Jane Blazeby	0117 3422944	Upper GI Surgery
Mr Paul Durdey	0117 3422808	Colorectal Surgery
Mrs Margaret Finch-Jones	0117 3422944	Hepatobiliary and Pancreatic Surgery
Mr Ian Pope	0117 3424942	Hepatobiliary and Pancreatic Surgery
Mr Paul Sylvester	0117 3422931	Colorectal Surgery
Mr Michael Thomas	0117 3423066	Colorectal Surgery
Mr Andrew Hollowood	0117 3422944	Upper GI Surgery
Mr Robert Longman	0117 3423066	Colorectal Surgery
Mr Christopher Streets	0117 3422872	Upper GI Surgery

Physiology Unit Technicians

Anne Mills	0117 3420045
Catherine Mabey	0117 3420045

Services available:

Queen's Day Unit

Oesophago, gastro, duodenoscopy, ERCP, flexible sigmoidoscopy, colonoscopy and endoluminal ultrasonography. All forms of therapeutic endoscopy including endoluminal stenting, sclerotherapy and laser therapy.

Direct access to endoscopy within the Queen's Day Unit

Direct access for upper GI endoscopy can be made via referral form through the post. Urgent referrals can be made by fax or telephone to the appropriate consultant.

Surgery

Oesophageal, gastric, hepato-biliary, pancreatic, colorectal and anal surgery. Minimal access surgery techniques (thoroscopic and laparoscopic).

HAEMATOLOGY

(Division: SS)

Dr Matthew Beasley	0117 3422912	Clinical Oncology (lymphoma)
Dr Jennifer Bird	0117 3424148	Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation)
Dr Amanda Clark	0117 3422655	Clinical Haematology/ Comprehensive Care Centre Haemophilia and specialised clinic for clotting disorders
Dr Roger Evely	0117 3424394	Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation)
Dr Stephen Falk	0117 3422419	Clinical Oncology (lymphoma)
Professor David Marks	0117 3428523	Clinical Haematology (bone marrow transplantation)
Dr Priyanka Mehta	0117 3422597	Clinical Haematology/Haemoglobinopathy - specialist haemoglobinopathy clinic - acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation
Dr Andrew Mumford	0117 3422655	Clinical Haematology/ Comprehensive Care Centre Haemophilia and specialised clinic for clotting disorders
Dr Christopher Price	0117 3422238	Medical Oncology (lymphoma)
Dr Stephen Robinson	0117 3428817	Clinical Haematology (lymphoma, high dose chemotherapy and stem cell transplantation, allogeneic BMT)
Dr Graham Standen	0117 3422912	Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation)

Avon Haematology Unit

The Avon Haematology Unit provides specialist and intensive care for haematology inpatients and day patients, including patients with acute malignant and non-malignant haematology and sickle cell disease. It also provides haemophilia services in a designated Comprehensive Care Centre including investigation and management of bleeding and thrombotic disorders. The unit is headed by Dr Jenny Bird who works alongside consultants listed above.

There are three General Haematology Clinics (Dr Standen on Thursday, Dr Evely/Dr Bird on Wednesday and Dr Evely Friday pm) per week. Specialist clinics include Thrombosis /Haemostasis (Dr Mumford/Dr Clark/Dr Massey) on a Wednesday, Lymphoma (Dr Robinson/Dr Price/ Dr Beasley) on a Thursday and Haemoglobinopathy (Dr Priyanka Mehta) on Friday pm.

Dr Elisabeth Thompson	0117 9731231	Lead Clinician
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The Homeopathic Hospital is one of only four doctor-led NHS homeopathy units in the UK. It offers a general service for children and adults with a wide range of chronic illnesses and a Complementary Cancer Care Service where patients are seen within 4-8 weeks of referral where possible.

Homeopathy is useful in the management of:-

- Rheumatology
- Allergic conditions
- Asthma
- Eczema and other dermatological conditions
- Menstrual and menopausal conditions
- Digestive and bowel problems
- Stress and mood disorders

ACCESS / REFERRALS

General practitioner/consultant written letter to the above address. All referral letters will be screened by the Clinical Director to assess the urgency of the referral.

For urgent referrals, there is protected clinic time and the referring doctor should phone to provide the relevant clinical details.

Clinical Biochemistry

Dr Paul Thomas	0117 3423245	Head of Department
Dr Graham Bayly	0117 3423245	Lipids, diabetes
Dr Wolf Woltersdorf	0117 3422828	General biochemistry, endocrinology, nutrition, pathology day unit, laboratory support of research studies
Dr Andrew Day	0117 3423245	Nutrition

Haematology

Dr Graham Standen	0117 3423870	Head of Department Laboratory/clinical haematology and coagulation
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Other Haematology consultants are based in the Avon Haematology Unit see entry under Oncology and Haematology

Histopathology

Histopathology BRI	0117 3422585	Fax: 0117 929 2440
Dr Morgan Moorghen	0117 3423199	Head of Department Consultant Histopathologist
Dr Caroline Calder	0117 3424546	Consultant Histopathologist
Dr Christopher Collins	0117 3422868	Consultant Histopathologist
Dr Jayshree Pawade	0117 3422869	Consultant Histopathologist
Professor Massimo Pignatelli	0117 3422586	Consultant Histopathologist
Dr Mohammed Sohail	0117 3424539	Consultant Histopathologist
Dr Pramila Ramani	0117 3423200	Consultant Histopathologist
Dr Newton Wong	0117 3422705	Consultant Histopathologist

Dental Pathology

Dr Miranda Pring	0117 3424391	Dental pathology
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Health Protection Agency (HPA)

Dr Robert C Spencer	0117 3422879	Head of Bacteriology
Dr David Carrington	0117 3425017	Head of Virology

Laboratory Managers

David Ball	0117 3422554	Biochemistry
David Cook	0117 3422514	HPA
Mark Orrell	0117 3422583	Histology
Elizabeth Worsam	0117 3422575	Haematology

Laboratory Medicine is a clinically-led discipline where an advisory and analytical service is available at all times. Duty medical staff in each of the four main disciplines of Clinical Biochemistry, Haematology, Histopathology and Microbiology/Virology (HPA) are pleased to discuss clinical problems and advise on the most appropriate way to investigate a patient at any time.

The Health Protection Agency (HPA) is an Agency which has been set up by the Government to protect the public against hazards which have an effect on the health of the nation. These include chemicals, radiation and infections. The HPA South West Regional Laboratory delivers the clinical microbiological service for UHBristol (Bristol), RUH (Bath) and associated GP practices. The service is comprehensive and includes Bacteriology, Virology, Mycology and Food & Environmental services.

Laboratory Normal Working Hours

Monday to Friday	09:00 – 17:30
General Enquiries and results	0117 3423080
Bacteriology	0117 3422514
Virology	0117 3425011/2

On-line results can be accessed via VPLS within the Avon Clinical Portal. To register visit <http://nww.avon.nhs.uk/vpls> from any PC connected to the NHS net.

Urgent requests 'out of hours' service by on-call BMS who can be contacted via the BRI switchboard, tel 0117 9230000.

Out of hours duty medical staff for Microbiology/Virology, Haematology and Histopathology can be contacted via the BRI switchboard, tel: 0117 9230000. For Clinical Biochemistry via the on-call BMS.

Pathology Day Unit

Pathology Day Unit: 0117 3422139

The Unit carries out a wide spectrum of day case procedures including dynamic function testing. The Unit is staffed with two nurses and opens Tuesdays, Wednesdays and Thursdays. Dr Woltersdorf is in overall charge and is happy to discuss referrals to the Unit. He can be contacted by phone, email or mobile – whatever is most convenient.

Dr Woltersdorf 0117 3422828
(wolf.woltersdorf@uhbristol.nhs.uk; mob: 07963-764049)

Phlebotomy Service

Walk-in service for GPs' patients, Level 4 Queens Building BRI

Monday to Friday	09:00 – 17:00	0117 3420370
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Specialist Clinics

Lipid Clinic

Dr Graham Bayly Monday 08:45 – 12:30 0117 3423245

Lipids/Diabetes

Dr Graham Bayly Tuesday 08:45 – 12:30 0117 3423245

Anticoagulant clinic

Blood samples taken, INR performed and patient dosed. GP is informed of details.

Outpatient clinic for oral anticoagulant counselling.
Postal oral anticoagulant monitoring service.

Monday – Friday 09:00 – 17:00

Anticoagulant Help Desk 0117 3423874

LIAISON PSYCHIATRY

(Division: Med)

Lead Manager Chris Davies 0117 3424059

Lead Nurse 0117 3422335

The Liaison Psychiatry Team is a service that is provided by UHBristol. The team operates Monday to Friday 0900 – 1700 from Clinic 7, Level 2, BRI.

Dr J Potakar	0117 3422777	Consultant
Dr J Herod	0117 3427277	Consultant
Mike Reed	0117 3422777	Liaison Nurse
Tom Hulme	0117 3422777	Liaison Nurse
Professor D Nutt	0117 3422937	Consultant Psychiatrist Psychopharmacology – specialist outpatient service for resistant depression, anxiety and phobic disorder.

The UHBristol Mental Health Service became part of the Avon and Wiltshire Partnership Trust in April 1999. All referrals to Mental Health, Outpatients and Forensic Services need to be made via the Mental Health Trust:

Avon and Wiltshire Mental Health Partnership NHS Trust
Central Offices
NHS House
Newbridge Hill
Bath
BA1 3QE

General contact for all enquiries: 01225 731731

Consultants

Dr Samden Lhatoo	0117 3423806/ 0117 3422764	Adult Neurology – epilepsy and related disorders
Dr Luke Bennetto (Lead Clinician)	0117 3423806/ 0117 3422764	Adult Neurology - Neuro-ophthalmology, Multiple Sclerosis, Trigeminal neuralgia
Dr Peter Heywood	0117 3423806/ 0117 3422764	Adult Neurology - Parkinson's disease and related disorders, Dystonia, Movement disorders

ACCESS / REFERRALS

The Department of Neurology is pleased to accept generic referrals on adults with suspected or proven neurological disease. If patients are referred for collapse of suspected neurological cause we would appreciate it if they could be encouraged to bring an eye witness to their appointment. All three consultant neurologists are expert in general neurology.

OBSTETRICS & GYNAECOLOGY

(Division: W&C)

Dr Emma Treloar	0117 3425245	Obstetrics & Gynaecology
Dr Rachel Leibling	0117 3425250	Fetal Medicine & Obstetrics
Dr Mark Denbow	0117 3425250	Fetal Medicine & Obstetrics
Miss Susan Glew	0117 3425813	Menstrual disorders, colposcopy
Mr Martin (Pip) Mills	0117 3425345	Lead Doctor Obstetrics & Gynaecology, uterine fibroid embolisation,
Mr Timothy Overton	0117 3425250	Fetal Medicine and Obstetrics
Mrs Caroline Overton	0117 3425594	Pelvic pain and endometriosis, prolapse and incontinence, general gynaecology, laparoscopic and vaginal surgery
Miss Susan Sellers	0117 3425250	High risk obstetrics & maternal medicine
Professor Peter Soothill	0117 3425277	Fetal Medicine
Miss Bryony Strachan	0117 3425594	Obstetrics & adolescent gynaecology

Gynaecological Oncology

Dr Jo Bailey	0117 3425810	Sub-specialist in gynaecological oncology, colposcopy with general gynaecology
Mr John Murdoch	0117 3425810	Sub-specialist in gynaecology oncology, colposcopy with general gynaecology
Mr Robert Anderson	0117 3425812	Gynaecological oncology, colposcopy, vulval disease and general gynaecology

Reproductive Medicine

Mr David Cahill	0117 3425805	Reproductive Medicine
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Other Specialist Services

Early pregnancy assessment clinic (EPAC)

General Information

The EPAC is an emergency clinic for women with bleeding and / or pain in early pregnancy up to 18 weeks gestation. Where possible, please refer to your local hospital or booking hospital for continuity of care.

Criteria for referral

- Early pregnancy >5 weeks and <18 weeks from LMP
- Early pregnancy bleeding and / or pain
- A positive pregnancy test is mandatory (either GP or home test)

Method of referral

This can be in the form of a letter, scan request or a fax, detailing the following:

- Reason for attendance
- Obstetric and gynaecology history, including LMP and contraception
- Date of pregnancy test and blood group if known

Cases NOT suitable for EPAC

- Unstable patient with severe bleeding and / or pain. Please refer to the on-call gynaecology SHO for admission
- Negative pregnancy test. Please refer to the GP, Emergency Department or on-call gynaecology SHO
- Postnatal. Please refer to the on-call gynaecology SHO
- Previous ectopic (no symptoms). Please refer to the Ultrasound Department (Southmead Tel: 0117 959 5121 St Michael's Tel: 0117 342 5347)
- Reassurance scans after previous miscarriage or for dating

EPAC Clinic information

**Both St Michael's and Southmead clinics are open between 9am – 11am
Monday to Friday**

Saturday and Sunday, please refer to 'on-take' hospital: Both EPACs can only be accessed via the on-call gynaecology SHO

Weekend clinics are only for women who would otherwise require admission

Southmead Hospital: Cotswold Centre

Tel 0117 9595095
Fax 0117 9596103

Consultant in charge:

Dr V Akande

Midwife / Nurse Practitioner:

Kathryn Lloyd

For problems in the following instances:

- **After ERPC or TOP** refer to on-call gynaecology SHO
- **After Amniocentesis** refer to the Antenatal Clinic tel 0117 959 5314
- **18-22 weeks** refer to the Day Assessment Unit tel 0117 959 3235

St Michael's Hospital: Ward 78

Tel 0117 3425174
Fax 0117 3425776

Consultant in charge:

Mrs C Overton

Midwife / Nurse Practitioner:

Carolyn Simmons & Hazel Endean

For problems in the following instances:

- **After ERPC or TOP** refer to on-call gynaecology SHO
- **After Amniocentesis** refer to the Fetal Medicine Unit tel 0117 342 5470
- **18-22 weeks** gestation refer to the Antenatal Clinic tel 0117 342 5299 or to the on-call gynaecology SHO

Midwifery Services

All pregnant women must be booked initially by the Community Midwife prior to seeing a Consultant. Contact details for the Community Midwives can be obtained by contacting the Community Midwifery office on 0117 3425241.

Current Anti D guidelines

Anti D 500 IU is recommended for all rhesus negative women with vaginal bleeding after 10 weeks of pregnancy. If bleeding continues intermittently, Anti D 500 IU is repeated after 6 weeks. If bleeding is heavy or there is significant pain, Anti D 500 IU is repeated after 2 weeks.

Psycho-sexual clinic

Via consultant referral.

Jayne Weare	0117 3423295	Head of Occupational Therapy
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Outpatient Adult OT

We offer the following adult out-patient services :

- hand trauma and hand rehabilitation. This is a combined OT/physiotherapy clinic based at The BRI. Referrals are accepted directly from GPs to the Hand Rehabilitation Unit.
- Rheumatology outpatient service, accessed via UHBristol Rheumatology Consultants.
- Care of the Elderly- the multi-disciplinary service based at the William Lloyd Day Unit at the BGH is able to offer outpatient rehabilitation for older people.. The service offers falls, stroke, movement disorders and complex/frail elderly programmes.

Inpatient Adult OT

The OT service offers a comprehensive service across all the clinical specialties within UHB. We identify patients at risk of losing daily living skills and work with them to recover sufficient independence in order to be safely discharged. We work closely with all the community services so that patients can continue their rehabilitation at home to reach their full potential. We assess and provide all the necessary equipment / wheelchairs that patients may need to safely manage their daily living activities. We now offer a Monday to Saturday inpatient service.

Key areas of practice

- To restore or reinforce functional capacity
- To facilitate learning of skills essential for daily living
- To promote and maintain health and well-being
- Practical help to keep older people independent
- Ensuring a safe discharge from hospital through the provision of rehabilitation and equipment as needed
- Support in the management of chronic conditions
- Out-patient rehabilitation facilities such as a light workshop
- Resettlement including work issues

ONCOLOGY

(Division: SS)

Dr Thankamma Ajithkumar	0117 3422418	Clinical Oncology (breast/lung)
Dr Amit Bahl	0117 3422468	Clinical Oncology (breast/urology)
Dr Matthew Beasley		Clinical Oncology (upper GI, head and neck, thyroid, lymphoma)
Dr Mark Beresford	0117 3422409	Clinical Oncology (breast/urology)
Dr Hoda Booz	0117 3423008	Clinical Oncology (gynae/head and neck)
Dr Jeremy Braybrooke	0117 3422417	Medical Oncology (breast, lung, testicular)
Dr Alison Cameron		Clinical Oncology (paediatric, skin, neuro)
Dr Paul Cornes	0117 3423008	Clinical Oncology (gynae, paediatric)
Dr Adam Dangoor	0117 3422409	Medical Oncology (lung, sarcoma, hepatobiliary)
Dr Stephen Falk	0117 3422419	Clinical Oncology (upper and lower GI, lung)
Dr Serena Hillman	0117 3424806	Clinical Oncology (Urology – also based at Weston General)
Dr Kirsten Hopkins	0117 3422468	Clinical Oncology (brain, lower GI)
Dr Hugh Newman	0117 3422415	Clinical Oncology
Dr Christopher Price	0117 3422238	Medical Oncology (breast/lymphoma/melanoma)
Dr Gareth Rees	0117 3422412	Clinical Oncology (breast/thyroid/head and neck)
Dr Marjorie Tomlinson	0117 3423540	Clinical Oncology (based at Weston General)
Dr Elisabeth Whipp	0117 3422417	Clinical Oncology (breast)
Dr Christopher Williams	0117 3423008	Medical Oncology (gynae/lung)
Dr Paula Wilson	0117 3422409	Clinical Oncology (urology/lung/sarcoma)

Heads of Departments

Jo Poulton	0117 3423074	General Manager
Kate Love	0117 3422454	Radiotherapy Services Manager
Ruth Hendy/Hayley Long	0117 3422055	Modern Matron/Clinical Nurse Manager
Heather Carroll	0117 3424325	Cancer Clinical Trials Unit Manager
Suzanne Cowderoy	0117 3422885	Head of Psychosocial Department

The Bristol Haematology & Oncology Centre is a specialist non-surgical treatment centre for people with cancer, and for people who do not have cancer but require specialist radiotherapy or haematology services.

As well as being the cancer treatment centre for Avon and Somerset, we provide specialist services to people from across the South West and beyond and are part of the Avon, Somerset and Wiltshire Cancer Network. We are also the only Comprehensive Care Centre for Haemophilia in the South West.

We have a mixture of inpatient and outpatient facilities including 49 inpatient beds on two wards (Ward 61 and Ward 62), two hospital day units and one based at Whitchurch Health Centre, a radiotherapy treatment department with 6 linear accelerators, and an outpatients department.

We provide:

- radiotherapy including:
 - external beam
 - high dose-rate brachytherapy for gynaecological and locally advanced prostate cancers
 - radioactive isotope treatments
 - stereotactic radiotherapy
- chemotherapy (inpatient, daycase and outpatient)
- stem cell (bone marrow) transplantation
- supportive care including counselling and rehabilitation
- a Cancer Information and Support Centre

Palliative Radiotherapy

BHOC aims to provide a timely, palliative radiotherapy service to patients with a view to providing relief of symptoms, improving quality of life and reducing the need for analgesia, when appropriate.

Patients who, in the opinion of their GP, may benefit from palliative radiotherapy should be referred, preferably via the key worker of the multi-disciplinary team managing that patient, to a consultant clinical oncologist by one of two routes:

1. By generic referral to a routine out-patients clinic where the patient and their oncologist can discuss the benefits of radiotherapy and decide to go forward with treatment. The average wait for patients would be less than 14 days from the decision to treat, in line with national targets set by the Royal College of Radiologists. The patient will be allocated to the appropriate site-specialist consultant.
2. By telephone referral directly to the consultant clinical oncologist or SpR to allow a discussion of the patient's symptoms. This would be appropriate for patients with more acute symptoms such as severe pain and could eliminate the need for an out-patient clinic visit. Depending on the severity of symptoms, such patients could expect to be treated within a week of the clinical oncologist accepting the telephone referral.

In both situations, the referring GP needs to indicate to the clinical oncologist if the patient needs to be an in-patient. If an urgent admission to an Oncology Ward is required out of hours, then referral should be made by telephone to the consultant on call.

Psychosocial Support

The Information and Support Centre, based near the main entrance of BHOC, offers patients and carers support and information on a drop-in basis Monday-Friday 9am-5pm, tel: 0117 3423369.

For more specialist psychological support, referrals can be made to the Psychology Department (James Brennan, Suzanne Cowderoy and Araminta Hull). Patients can self-refer to this service or can be referred by their GP, Oncologist, Radiographer or any of the nursing staff within BHOC. A written referral is required unless it is a self-referral. After the initial assessment with a patient, a letter will be sent to the patient's GP outlining the planned therapeutic approach.

OPHTHALMOLOGY

(Division: SH&N)

Miss Clare Bailey	0117 3424653	Diabetes, Medical Retina
Miss Amanda Churchill	0117 3424596	Paediatric Ophthalmology, Genetics
Mr Stuart Cook	0117 3424690	Cornea
Mr Jeremy Diamond	0117 3422410	Glaucoma
Professor Andrew Dick	0117 3424653	Uveitis, Medical and Surgical Retina
Mr Michael Greaney	0117 3424596	Glaucoma
Mr Richard Harrad	0117 3424689	Strabismus, oculoplastics in children and adults
Mr Richard Haynes	0117 3422410	Medical and Surgical Retina
Mr Richard Markham	0117 3424600	Paediatric Ophthalmology, Medical and Surgical Retina
Mr Michael Potts	0117 3424689	Oculoplastic conditions, orbital disease
Mr John Sparrow	0117 3424697	Glaucoma
Mr Derek Tole	0117 3424697	Cornea
Miss Cathy Williams	0117 3424596	Paediatric Ophthalmology
Mr Mohammed Majid	0117 3424600	Medical Retina

Heads of Departments

Geoffrey Underwood	0117 3424792	Manager
Gillian Bennerson	0117 3424677	Head of Medical Imaging
Paul Spry	0117 3424652	Head of Visual Electrophysiology and Shared Care Optometry
Ann Starbuck	0117 3424716	Head Orthoptist
Fred Giltrow-Tyler	0117 3424857	Principal Optometrist
Shelley Thomas	0117 3424370	Modern Matron

Bristol Eye Hospital is one of the country's leading specialist hospitals with an international reputation for the treatment of diseases of the eye, and highly respected as a pioneer in research, education and clinical practice.

The hospital has 15 ophthalmic consultants, who work supported by a wide range of staff including orthoptists, optometrists, pharmacists and nurse practitioners. The University of Bristol Department of Ophthalmology is attached to the hospital and leads its field in research into eye disease and the development of new treatments. The hospital also houses one of only two Corneal Transplant Banks in England.

Patient Services

The following patient services are offered:

- A **Pre-operative Assessment Unit** assessing 90% of all planned surgery.
- An **Inpatient Unit** which provides treatment for specialist vitreo-retinal, corneal and orbital problems as well as routine cataract and glaucoma surgery.
- A **Day Care Unit**, catering for all patients undergoing day surgery. Over 80% of cataract operations are performed on a day care basis.
- **Four operating theatres** care for over 400 patients a month, whose ages range from new born to the elderly.
- The busy **Accident & Emergency Department** sees 25,000 patients a year. The nursing staff are experienced practitioners and treat and discharge 50% of these.
- An **Outpatient Department** which is attended by 78,000 patients each year. The Outpatient service includes: general ophthalmic clinics and specialist clinics (uveitis, cornea, glaucoma, vitreo-retinal, oculo-plastic, diabetic eye disease, strabismus, neuro-ophthalmology, thyroid eye disease, orbital and paediatric).
- The **Richardson-Cross Unit** - an outpatient unit dedicated to the treatment of patients with conditions of the retina. This unit houses therapeutic lasers and the **Fluorescein and Photography Department** with its digital angiography system. The 9 fully equipped consulting rooms each have their own networked PC terminal enabling medical staff to view digital images produced by the Photography Department.
- An active **Optometry Department** and very busy Contact Lens and Low Visual Aid clinics.
- **Shared Care** - Bristol Eye Hospital is one of the leaders in this area. 12 optometrists see approximately 10,000 patients with glaucoma per year in consultant-led follow up clinics, and also perform baseline evaluation of the majority of new glaucoma-related referrals. Specially trained nurses see post-operative cataract patients in consultant-led

clinics, and experienced nurse practitioners undertake many minor surgical procedures.

- A large **Orthoptic Department** staffed by 10 State Registered Orthoptists who are involved in the diagnosis and management of strabismus and associated problems. They are also involved in the assessment of vision in young children and children and adults with special needs.
- An on-site **Pharmacy**.

ACCESS / REFERRALS

Accident and Emergency Department

Tel: 0117 3424613

Fax: 0117 3424777

Opening hours 8.30am to 5:00pm 7 days per week.

Phone triage advice line available where a nurse will be able to give advice and arrange for patient to be seen where appropriate. Tel 0117 3424613 8:30am - 8:00pm Monday to Friday and 8:30am – 5:00pm Saturday and Sunday.

- After 8:00 pm patients requiring treatment for an eye problem will need to attend their local Accident Centre or the main Accident and Emergency Department at Bristol Royal Infirmary.
- Due to the demands on the service, only patients presenting with urgent or emergency problems can be treated. Patients presenting with problems not being assessed as urgent or emergency will be referred back to their GP or given an Urgent Care Clinic appointment as appropriate.

Routine Referrals

Fax: 0117 3424686

Referral letters should include:

- optician's report if any
- past medical history
- drugs
- V/A right and left with correction
- referrals should be open unless a specific consultant is preferred

Electrodiagnostics Department

Among the standardised tests provided are electro oculography, various types of electro retinography, steady state retinal and brain assessment of electrobiological activities and a variety of visual evoked potentials, both to patterned and unpatterned stimuli, presented at various temporal and spatial frequencies, as well as colours and modes of presentation ranging from reversal to onset or offset. The department also provides pupillometric services and testing for colour perception.

Patient Support

We have a designated Patient Support Nurse to offer advice and support to patients:

Telephone: 0117 3423328

Orthotics Team	0117 3423436
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The Orthotics Team assesses and provides patients with orthoses, devices which are worn on the body to support or correct or improve the biomechanical function. This includes bracing, biomechanical insoles and special supportive footwear.

ACCESS / REFERRALS

Patients are seen by appointment. Referral is through a hospital specialist – please refer your patient to the specialist appropriate to their underlying condition.

Patients already receiving a service from the team are welcome to contact the service directly to book review appointments. GPs are also welcome to contact the service directly regarding follow up care.

PALLIATIVE CARE

(Division: SS)

Dr Karen Forbes	0117 3423507	Palliative Medicine
Dr Rachel McCoubrie	0117 3424591	Palliative Medicine
Dr Candida Cornish	0117 3424591	Palliative Medicine (St Peter's Hospice joint post)

The UHBristol Palliative Care Team is part of the Bristol-wide service providing specialist palliative care which includes St Peter's Hospice and the North Bristol Trust (Southmead and Frenchay) Hospital Palliative Care Teams.

The team of clinical nurse specialists and doctors is led by Professor Karen Forbes. Regardless of their diagnosis, patients/carers may be referred by all UHBristol wards for advice on pain or symptom management, psychological support or information on bereavement support.

The team has close links with the community services through the patient's GP, district nurse and local hospice teams. Referrals may also be made directly from GPs for patients to be seen in the Palliative Care Clinic.

Contact: 0117 3422473 or via hospital switchboard out of hours.

Steve Brown	0117 3422772	Director of Pharmacy Services
Kevin Gibbs	0117 3423458	Clinical Pharmacy Services
Trevor Beswick	0117 3422867	Regional Medicines Information

The majority of issues arising are likely to focus on:

- Clinical issues at the primary / secondary care interface
- Prescribing responsibility for medicines in accordance with the BNSSG ‘traffic light system’
- UHBristol medicines formulary decisions

These issues should initially be addressed via Steve Brown or Kevin Gibbs.

UHBristol also provides a comprehensive range of pharmaceutical services including:

- Special formulations – manufacture of specialist formulations of unlicensed pharmaceutical products, prepared on the basis of a doctor’s prescription and issued to community pharmacies, dispensing GPs and other hospitals.
- Homecare Services – provisions of high technology pharmaceutical treatments (e.g. total parenteral nutrition) in the home. The team also includes specialist nursing staff and medical equipment engineers.
- Supply of radiopharmaceuticals
- Medicines information
- Homeopathic dispensing – from the BEH pharmacy.

ACCESS/REFERRALS

Referrals to the department can be made from the following GP practices:

- Eastville (if the patient resides in UHBristol catchment area)
- Gloucester Road (if the patient resides in UHBristol catchment area)
- Neville Road (if the patient resides in UHBristol catchment area)
- Long Ashton
- Montpelier
- Raynes Cross (Long Ashton)
- Sussex Place

Referrals should be made on the generic referral form ensuring all details are completed and then faxed (0117 3422378) or posted to the Physiotherapy department at the BRI.

For further information please contact:

Julie Robinson	0117 3422282	Lead Musculoskeletal Physiotherapist
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Amputees

In and out patient rehabilitation provided for patients following lower limb amputation – to maximise patient’s functional mobility with or without prosthesis.

Patients can be referred if having increased problems with mobility/function.

For telephone advice contact:

Sarah Brown	Tel: 0117 3422282	Bleep 3544
Ann Harrill	Tel: 0117 3422282	Bleep 4967

Care of the Elderly – The William Lloyd Unit (WLU)

The WLU offers a comprehensive assessment of the older person by a specialist healthcare team, consisting of consultants, physiotherapists, occupational therapists and nurses. There is on-site access to hearing therapists, speech and language therapists and diagnostics such as X-ray,

ECGs and phlebotomy. The unit offers specialist treatment for complex elderly patients, fallers and patients with movement disorders such as Parkinsons Disease and Stroke.

Musculoskeletal

E.g. soft tissue injuries, fractures, rheumatological conditions, back pain, work related musculoskeletal pathology, sports injuries, post surgery rehabilitation, antenatal and post natal musculoskeletal management etc

Services currently offered include:

- Pain management
- Hand therapy*
- Rheumatology*
- General outpatients (see below)
- Hydrotherapy
- Haemophilia
- Incontinence management*
- Gym rehabilitation
- Pre and post natal musculoskeletal management*
- Physiotherapy Direct – telephone assessment and advice (available to Montpellier Surgery)

*specialist services that can be accessed directly

Patients will be assessed in Physiotherapy outpatients to determine appropriateness for hydrotherapy and the gym.

For telephone advice for specialist services contact:

Rachel Goodwin	0117 3422282	Pain management
Duncan Pearson	0117 3422282	Hand Therapy
Melissa Domaille	0117 3422282	Rheumatology
Julie Robinson	0117 3422282	General outpatients
Rachel Midcalf	0117 3422282	Hydrotherapy
Jessica Butterly	0117 3422282	Incontinence / pre and post natal
Lorna Harvey	0117 3422282	Gym Rehabilitation

Referrals to the department for general musculoskeletal out patients can be made from the following GP practices:

- Eastville (if the patient resides in UHBristol catchment area)
- Gloucester Road (if the patient resides in UHBristol catchment area)
- Neville Road (if the patient resides in UHBristol catchment area)
- Long Ashton
- Montpelier
- Rayens Cross (Long Ashton)
- Sussex Place

Treatments are individualised and are based on a comprehensive assessment. These may include:

- Provision of exercises
- Manual therapy
- Manipulation
- Electrotherapy
- Fitness groups
- Educational groups
- Acupuncture
- Chronic pain management
- Hydrotherapy
- Sports rehabilitation
- Hand rehabilitation

Neuro-musculo skeletal outpatient physiotherapists have the following skills

- Advanced assessment and diagnostic skills
- Advanced treatment skills
- Manual skills with variety of philosophies of treatment techniques
- Lower limb biomechanics
- Muscle re-education
- Electrotherapy
- Advice and exercises
- Extended scope skills such as requesting and interpreting x-rays (AE and Orthopaedic clinics) and prescribing (AE)

Neurological Physiotherapy Outpatient Service

The neurological out patient physiotherapy service is closely linked to the William Lloyd Unit. Specialist neuro physiotherapists assess patients within the William Lloyd Unit's movement disorder and stroke clinics. Treatment is continued with this team as required and a 6month follow up service is offered.

Any other neurological condition requiring physiotherapy intervention may also be seen by this team at the BGH by referring to the BRI either by telephone: 0117 3422066 or fax: 0117 3422378

Specialist skills include:

- Advanced assessment and diagnostic skills
- Advanced treatment skills using Bobath or Movement Science techniques
- Functional Electrical Stimulation
- Acupuncture
- Muscle re-education
- Advice and exercises

For telephone advice please contact:

Melanie Falk Cathy Cowley Lin Leong	Bristol General Hospital	0117 3426453
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Oncology

Patients with cancer diagnosis requiring out patient assistance with associated respiratory and/or mobility problems.

For telephone advice please contact:

Gillian Burgess	0117 9230000	Bleep: 2964
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Obstetrics & Gynaecology

Patients requiring advice, education and treatment associated with pregnancy and gynaecological procedures/problems, e.g. antenatal classes, back pain associated with pregnancy, stress incontinence. Midwives inform patients of their nearest ante-natal classes and the women then decide for themselves if they wish to attend.

Specialist skills available include:

- Continence training (women)
- Expertise in women's health
- School for parents

For telephone advice contact:

Jessica Butterly	St Michael's Physiotherapy Dept	0117 3425322
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Paediatric Services

Children may be referred for any types of conditions as shown under Adult Services and in particular for conditions associated with childhood, e.g. cerebral palsy, cystic fibrosis, growth related conditions. Children will be seen at Tyndall's Park Children's Centre, nurseries, special schools, mainstream schools, in their own homes or at the Bristol Royal Hospital for Children. Please refer appropriately (using standard referral form) to either community services or BRHC:

Community Services	Dawn Ravenhill	0117 3422375
Urgent Referrals	(24 hour answerphone)	0117 3422280
BRHC	Jane Pyman	0117 3428525

RADIOLOGY

(Division: D&T)

Head of Radiology Services Cathy Walsh 0117 3423078

Dr Heather Andrews	0117 3422672	Obstetrics & Gynaecology
Dr Nicholas Bishop	0117 3422798	Uterine Fibroid Embolisation
Dr Mark Callaway	0117 3422728	Gastro-Intestinal/thoracic
Dr Paul Davison	0117 3422729	Musculoskeletal and emergency radiology
Dr David Grier	0117 3428688	Paediatric Radiology
Dr Mark Hamilton	0117 3422729	Cardiac
Dr Robert Hawkes	0117 3428688	Paediatric Radiology
Dr John Hughes	0117 3422672	Gynaecology & Oncology
Dr Angela Jones	0117 3424181	Chest, Mammography & Oncology
Dr Julian Kabala	0117 3423854	Urology, ENT, Maxillo-Facial, Oncology
Dr Elisabeth Kutt	0117 9252867	Mammography (Avon Breast Screening)
Dr Sumi Chakrabarthi	0117 3423204	Mammography (Avon Breast Screening)
Dr Stephanie McKenzie	0117 3428688	Paediatric Radiology
Dr Nicole Matcham	0117 3428688	Paediatric Radiology
Dr Paula Murphy	0117 3424181	Cardiovascular
Dr Huw Roach	0117 3422729	Gastro-Intestinal & hepatobiliary
Dr Subramanyan Thyagarajan	0117 3428688	Paediatric Radiology
Dr Alexandra Valencia	0117 9252867	Mammography
Dr James Virjee	0117 3424181	Gastro-Intestinal & hepatobiliary
Dr Charles Wakeley	0117 3423854	Musculoskeletal
Dr Peter Wilde	0117 3422672	Cardiac

COMPLETION OF RADIOLOGY REQUEST FORMS

It is a legal requirement under Ionising Radiation (Medical Exposure) Regulations 2000 – IR (ME) R – that all examinations which include exposing patients to ionising radiation (i.e. X-rays, fluoroscopic studies, CT, nuclear medicine) be clinically justified. Therefore full patient information and clinical details MUST be specified on the request (otherwise it cannot be performed).

Helpful guidance regarding the most appropriate radiological investigation, be that involving ionising radiation (as listed above) or radiation free (ultrasound, MRI), can be found in the Royal College of Radiologists publication “Making the best use of a Department of Clinical Radiology, 6th Edition” (MBUR6) which is also available electronically (www.rcr.ac.uk/).

ACCESS / REFERRALS

Direct access

a) Without an appointment

- Appointments are not required for general non-invasive studies, e.g. lumbar spine and chest x-rays. Patients will be examined on a first come first seen basis.
- Patients should bring a completed request form with them.
- Open access abdominal ultrasound examinations - Bristol General Hospital only: Appointments are not required for upper abdominal ultrasound (GB, biliary tree, pancreas, liver, spleen, aorta, kidneys). Patients will need to contact the call centre for a slot the following day. Please see details stated on the specified request form.
- Patients should bring the completed Open Access Ultrasound request form with them, having followed the preparation required.
- NB Patients with significant clinical problems should be referred to the BRI.
- Open access gynaecological ultrasound examinations (TVS) – St Michaels Hospital: An improved service for gynaecological TVS ultrasound is now available. Appointments are not required. Patients should attend specified sessions at St Michaels Hospital and will be seen on a first come first served basis. Patients should bring the completed request form with them.

b) By appointment

Appointments are required for all other procedures and imaging modalities after the request form has been agreed by a consultant radiologist. This is to enable appropriate preparation and/or scheduling to be arranged, according to priority or urgency.

Consultant Referrals

The following examinations are not available by Direct Access and are performed on consultant request only:

- Mammograms/US breast
- Vascular Studies/angiograms
- Proctograms
- Hysterosalpingograms
- Interventional Techniques

Urgent Requests

If a patient requires urgent referral for a radiological examination, please telephone the appropriate department for the specialty and discuss the case with the radiologist or if St Michael's Hospital, the radiographer.

A request form must accompany the patient.

Please indicate on the request form that the examination has been discussed with 'Dr.....' (Radiologists).

Patient Transport

Transport patients or patients with possibility of fracture must not attend the Bristol General Hospital. Transport may be arranged for patients at the time of arranging their X-ray appointment providing the requirements are clearly stated on the request form, including the type of transport required (i.e. car, two man ambulance). For direct access patients without an appointment transport needs to be arranged by the general practitioner

Children

All requests for radiological examinations on patients under 16 years of age should be referred to the Bristol Royal Hospital for Children.

Trauma Cases

Patients should attend the Bristol Royal Infirmary, with the exception of children, who should be referred to the Bristol Royal Hospital for Children.

Radiographs of patients presenting with a history of trauma are seen by the radiologists before the patient leaves the department.

If a fracture is demonstrated, the patient will be referred to the Accident & Emergency department.

If NO fracture is demonstrated, the patient will be sent home and report sent to the referring General Practitioner.

If it is felt that the patient requires clinical advice whether or not a fracture is demonstrated, then a note should be attached to the request form asking the patient be directed to the Emergency Department after imaging.

Access to Reports

Typed reports are forwarded to the named referring GP by post or the pathology/radiology van service. On completion of the examination, patients are advised to return or contact their doctor for the results in 2 weeks.

Results will also be transmitted electronically to those practices who have the facility to receive EDI, provided the practice has kept its details updated. Further information on this facility can be obtained via enquiry to pacshelp@uhbristol.nhs.uk

A further facility has now been introduced to permit viewing of radiology reports via www.avon.nhs.uk/ris/ This will allow viewing of all examinations, appointments, attendances and reports on your patients, including hospital referred examinations.

There is commitment to provide real-time systems. With this comes constraints on legitimate access and audit so for benefit of patient

RADIOLOGY

and own protection please maintain password security and best practice. We advise best practice is to query on-line reports directly and at time of need.

When requesting passwords or password reset the user must contact directly using secure nhs e-mail address - yahoo/hotmail/third party requests/generic requests are not permitted.

Attendance times: For examinations without appointments (except Open Access Ultrasound):

BRI	Monday – Friday	0900 – 1200	1200 – 1600
BGH	Monday – Friday	0900 – 1200	1400 – 1530
		Evening appointments ONLY*	1630 – 1930
BRHC	Monday – Friday	0930 – 1200	1400 – 1600

* Telephone 0117 3426250 for time

Attendance times: For Open Access Abdominal Ultrasound examinations – Please ensure specific request form used:

BGH	Monday – Friday Via call to Call Centre for time slot - 0117 342 6485	0930 – 1430
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Attendance times: For Open Access Gynaecological (TVS) Ultrasound examinations – Please ensure specific request form used:

St Michael's Hospital	Monday	0900 – 1100	
	Tuesday		1345 - 1545
	Wednesday		1345 - 1545
	Thursday	0900 - 1100	
	Friday		1345- 1545

RADIOLOGY

Which department for which specialty:

Specialty	Hospital/Department	Tel No
Accident & Emergency	BRI Suite E	0117 3422724
Adult Cardiac	BRI Suite D	0117 3422241
Chest, ENT, CT scans, Angiography	BRI Suite C	0117 3423062
GI Studies, General U/S	BRI Suite A	0117 3422635
General non-invasive studies, Urology, Mammography, MRI	BRI Suite B	0117 3422796
Radioisotope examinations	BRI Suite F	0117 3422671
Paediatric Radiology	BRHC	0117 3428463
Obstetric & Gynaecological Ultrasound	St Michael's Hospital	0117 3425347

Regular monitoring is conducted to enable the Service to pursue and improve its quality. To further demonstrate our commitment to quality we have developed a quality system achieving certification with ISO 9002.

Dr James Catterall	0117 3422619	General and respiratory medicine, breathing disorders during sleep, cystic fibrosis
Dr Damien Downey	0117 3423842	Cystic Fibrosis – Adult
Dr Elizabeth Gamble	0117 3424259	Respiratory Medicine
Dr Martin Hetzel	0117 3423485	General and respiratory medicine, tracheal tumours and tuberculosis
Dr Nabil Jarad	0117 3422620	Respiratory Medicine, COPD, occupational lung disease, 'Hot Clinic'
Dr Adam Whittle	0117 3422966	General Medicine with special interest in Respiratory Medicine and breathing disorders during sleep

ACCESS / REFERRALS

Outpatient referrals should be made by letter. Urgent appointments available by telephoning 0117 3422615. Twelve urgent slots are reserved each week. There are two regular weekly bronchoscopy sessions.

The consultants are available for telephone discussions by arrangement with the secretaries.

Other services available

Open access respiratory function tests

Spirometry with or without chest X-rays is available from 0900 – 1000 weekdays in the respiratory department. These are reported within seven days. Patients should report to the respiratory department with a completed green card available from the respiratory department.

NB Patients requiring urgent films should be referred to the Department of Radiodiagnosis, telephone: 0117 3422639.

Tuberculosis Prevention Clinic

This clinic screens contacts of tuberculosis. Appointments only available by letter.

Cases of suspected tuberculosis should be referred to a general respiratory clinic. Individuals requiring Bacillus Calmette-Guerin (BCG) vaccinations for travel abroad or for occupational reasons should be referred to UHBristol Occupational Health Department tel: 0117 3422223.

Cystic Fibrosis

The department is the Bristol Centre for treatment of adults with cystic fibrosis. Referrals should be made to Dr Nabil Jarad or Dr Damien Downey.

Nocturnal Respiratory Support

The Sleep Unit at Bristol General Hospital is fully equipped for the diagnosis and management of nocturnal ventilatory failure and obstructive sleep apnoea. Referrals to Dr James Catterall.

Enquiries regarding established treatment to:

Dr Adrian Kendrick, Clinical Scientist, tel: 0117 3426132.

Respiratory Nurse Specialists

The respiratory nurse specialists liaise with trained practice nurses in asthma, chronic airways obstruction, oxygen therapy, respiratory function testing and Mantoux testing.

Tel: 0117 3423252.

Respiratory Hot Clinic

When : Monday to Friday 10.30am until 3.00pm

Where : Respiratory out-patients, Level 2, Queens Building, Bristol Royal Infirmary

Inclusion criteria: Any adult patient with acute respiratory symptoms who is threatening admission.

Exclusion criteria:

- Suspected lung cancer – please refer via ‘2 week wait fast track’
- Suspected TB – please refer to specialist TB clinic
- Pts where respiratory problem is not a primary concern eg. Cardiac breathlessness
- Pts who are haemo-dynamically unstable
- Pts with established or new onset confusion.

How to access service: Fax referral to 0117 3422921

Referrals received by 11.30am where patient is able to arrive by 12.30pm will be seen the same day, if slots available, otherwise next day service. Capacity for this emergency/admission avoidance clinic is limited and we may have to prioritise appointments.

**Please ensure patient contact telephone number is included.
We will contact them by phone to give appointment time**

Professor John Kirwan	0117 3422902	General Rheumatology and shared care
Dr Robert Marshall	0117 3422902	Rheumatology
Dr Jon Tobias	0117 3422902	Osteoporosis

ACCESS / REFERRALS

General Practitioners should refer suspected inflammatory conditions directly to rheumatology and not via the Musculoskeletal Assessment and Treatment Service (MATS). Current evidence supports the early treatment of rheumatoid arthritis so early referral is encouraged.

Referrals are distributed between the consultants, and can be received via the Choose and Book system. Each new letter is allocated as 'urgent' or 'routine' priority after consultant review. In many instances GPs have already initiated investigations (blood tests, X-rays) and we would request that details of these and results are included in the referral letter to avoid unnecessary repetition. Faxes may be sent to 0117 342 3841.

Emergency advice can be obtained from the Specialty Registrars who carry radiopagers (obtainable via switchboard). Alternatively please leave a message with the rheumatology secretaries on extensions 2902 and 2906. If unavailable then telephone clinic reception on extension 4880.

The Rheumatology Team

The multidisciplinary team includes specialised nursing, occupational therapy and physiotherapy support. The Day Case Ward in the Rheumatology Outpatient Centre has facilities for joint injections, infusions, and undergraduate teaching. Tel: 0117 3424880.

Osteoporosis

The Department runs a clinical osteoporosis service with Dual energy Xray Absorptiometry (DXA) scanning facilities.

Consultants

Dr Judith Berry	0117 342 6951	Sexual Health
Mr Peter Greenhouse	0117 342 6952	Sexual Health
Dr Patrick Horner	0117 342 6952	Sexual Health
Dr Nicola Lomax	0117 342 6951	Sexual Health
Dr Nikki Jeal	0117 342 6951	Sexual Health
Dr Tracey Masters	0117 342 6951	Contraception/sexual health

Associates

Dr Sharon Bodard	0117 342 6953	Contraception/sexual health
Dr Hilary Cooling	0117 342 6953	Contraception/sexual health
Dr Rosemary Bailey	0117 342 6953	Contraception/sexual health
Dr Leonor Herrera-Vega	0117 342 6953	Contraception/sexual health
Dr Tessa Crowley	0117 342 6951	Sexual Health
Dr Annie Evans	0117 342 6952	Sexual Health
Dr Andrew Leung	0117 342 6952	Sexual Health

ACCESS / REFERRALS

Bristol Sexual Health Services is the main provider of NHS sexual health, contraception and pregnancy advisory services in Bristol. These services are based at the Central Health Clinic following the relocation of the Milne Centre for Sexual Health and the integration with Contraception and Sexual Health services,

Services at Bristol Sexual Health include contraception advice, screening and treatment for sexually transmitted infections, pregnancy advisory services, specialist clinics and outreach services.

Sexual Health & Contraception Service

To arrange a Sexual Health & Contraception appointment call Bristol Sexual Health Services on 0117 342 6900.

Advice for patients, please call the Health Advisors on 0117 342 6944.

Advice for clinicians: 0117 342 6969

On-call registrar available via BRI switch board until 5pm: 0117 923 0000

SEXUAL HEALTH

Secretaries : 0117 342 6951, x6952, x6953, x6954, x6956, x6958
Fax number : 0117 925 3400

Website: www.bristolsexualhealth.nhs.uk

We are an open access service and patients can self refer but referrals from primary care are also welcome for more complex presentations and for our specialist clinics.

We offer '**drop in**' sessions at Central Health Clinic in the morning (you do not need an appointment during these times):-

Monday, Tuesday, Thursday, Friday 9.00-12.00
Wednesday 10.00-13.00

We also offer **booked appointments**:-

Monday, Tuesday, Thursday 9.00-19.00
Wednesday 10.00-19.00
Friday 9.00-17.00

Bristol Sexual Health Centre offers confidential screening and treatment for all sexually related conditions including HIV antibody testing and counselling for people with HIV infection.

We provide specialised contraception services at Central Clinic:

- IUD problems. Monday evenings, Dr Hilary Cooling. Referrals accepted for difficult IUD fittings and removals, e.g. where IUD threads are 'lost'. Advice about appropriate choice of intrauterine device/intrauterine system.
- Difficult Implant removals Dr Sharon Bodard.

Other specialist clinics include herpes clinic, chronic pelvic pain clinics for men and women and psychosexual services.

There are also 17 other clinic sites for Community Sexual Health Clinics, within Bristol, North Somerset and South Gloucestershire. 10 of these run Young Persons' Clinics for under 25s. Clinics include a specialist IUD problem clinic run by Dr Tracey Masters at the Cotswold Centre, Southmead Hospital, on a Wednesday evening. For Details of these services ring 342 6900 or see www.bristolsexualhealth.nhs.uk.

Pregnancy Advisory Service

PREGNANCY ADVISORY SERVICE (PAS) is the NHS abortion care service in Bristol. The service is open-access, allowing women themselves to phone for an appointment on a central booking number 0117 927 6362. If she is registered (or can register) with a Bristol, North Somerset or South Glos PCT General Practice then she is eligible for PAS.

Appointments are Monday, Tuesday, Wednesday & Thursday 8.00-16.00 Friday 8.00-12.00

PAS is happy to see any woman who is considering abortion and will give information and support where she is uncertain of her choices. Where abortion is the chosen option she is booked for this after undergoing an ultrasound scan and all the other necessary pre-operative assessments

Adult Service Referrals:

Jackie Griffiths

0117 3422325

Fax: 0117 3422489

ACCESS / REFERRALS

Direct access. Referral should be by letter to the above. Other members of the primary healthcare team may also refer. Please indicate the urgency of the referral. Referrals are prioritised according to clinical need.

Key Areas of Practice

We will be pleased to receive referrals for the following problems:

- Acquired language disorder/adult and childhood aphasia – often resulting from localised neurological damage
- Developmental speech and language disorders – including any child not acquiring spoken and/or written language skills in accordance with an age appropriate developmental pattern
- Written language disorders – developed and acquired
- Development and acquired dysarthria
- Acquired phonetic disorders – these may result from congenital abnormality, e.g. cleft palate
- Dysphonia (all clients should have an ENT examination prior to referral to SLT)
- Dysfluency, e.g. stammer
- Dysphagia

SURGERY (GENERAL)

(Division: SH&N)

Colorectal Team (Lower Gastrointestinal)

Mr Paul Durdey	0117 3422808	Colorectal surgery
Mr Robert Longman	0117 3423066	Colorectal surgery
Mr Paul Sylvester	0117 3422931	Colorectal surgery
Mr Michael Thomas	0117 3423066	Colorectal Surgery

Upper Gastrointestinal

Mr Paul Barham	0117 3424942	Upper GI Surgery
Professor Jane Blazeby	0117 3422944	Upper GI Surgery
Mrs Margaret Finch-Jones	0117 3422944	Hepatobiliary and pancreatic surgery (UGI)
Mr Andrew Hollowood	0117 3422944	Upper GI Surgery
Mr Ian Pope	0117 3424942	Hepatobiliary and pancreatic surgery (UGI)
Mr Christopher Streets	0117 3422872	Upper GI Surgery

Breast Diseases

Mr Zenon Rayter	0117 3422883	General surgery, breast disease, salivary gland, lymph node, soft tissue neoplasms
Miss Zoe Winters	0117 3422046	Breast Diseases

Vascular Surgery

Mr Marcus Brooks	0117 3420456	General Surgery, Vascular Surgery
Mr Peter Lamont	0117 3420453	General Surgery, Vascular Surgery
Mr Frank Smith	0117 3420456	General Surgery, Vascular Surgery

ACCESS / REFERRALS

Outpatient referrals are normally classed as urgent or routine. Please make generic referrals whenever possible, and these will be allocated to the consultant with the shortest waiting time. Referrals can be made via the Choose and Book system, or faxed to the outpatients department on: 0117 3420279.

SURGERY (GENERAL)

Specialist Services within General Surgery

Specialist Nutrition Nurse:	0117 3424551	
Stoma Services:	0117 3422680	
UGI MacMillan Nurse:	0117 3423004	
Colorectal Specialist Nurse:	0117 3423910	
Breast Care Nurses:	0117 3424001	

One-stop Breast Clinic

Clinical examination, mammography/ultrasound scanning and needle aspiration cytology (if appropriate), allowing same day diagnosis.

For urgent cases, the GP may telephone the consultant/secretary to discuss the urgency of the case.

Positive Family History Clinic (breast cancer) / Breast Pain Clinic

Please send referral letter to consultant.

Vascular Studies Unit

GPs may refer directly for Doppler ankle pressure management. Please send referral letter to Vascular Studies unit, Level 7, BRI, or telephone: 0117 3422836.

Any queries, please telephone:

Teresa Robinson	0117 3422836	Consultant Clinical Scientist
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THORACIC SERVICES

(Division: SH&N)

Thoracic Surgery

Mr Frank Collins	0117 3424211	Thoracic
Mr Mark Yeatman	0117 3424210	Adult Cardiothoracic Surgery
Mr Tim Batchelor	0117 342424	Thoracic

TRAUMA & ORTHOPAEDICS

(Division: SH&N)

Mr Guy Atherton	0117 3423261	T&O
Mr Roger Atkins	0117 3422242	Lower limb problems, complex fracture reconstruction
Mr Raj Bhattia	0117 3422703	T&O Hand Surgery
Mr Jonathan Eldridge	0117 3423261	Arthroplasty, lower limb and sports injuries, hip
Mr Simon Thomas	0117 3428832	Orthopaedic Surgery
Mr Martin Gargan	0117 3422121	Paediatric Orthopaedic Surgery
Mr Mark Jackson	0117 3423474	Trauma, Surgery, complex fracture, reconstruction, hip
Mr Ian Leslie	0117 3423899	Hand/upper limb and peripheral nerve
Mr James Livingstone	0117 3423474	T&O & foot & ankle
Mr Fergal Monsell	0117 3428892	T&O & Paediatric T&O
Mr Partha Sarangi	0117 3422696	Shoulder problems
Mr Adrian Weale	0117 3424966	Trauma, knee surgery, hip

Orthotics Manager

James Garner	0117 3422106
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Major replacement/reconstructive work is performed at the Avon Orthopaedic Centre, Southmead Hospital.

Mr Raj Persad	0117 3423509	Consultant Urologist
Mr Timothy Whittlestone	0117 3422795	Consultant Urologist
Mr Mark Wright	0117 3422739	Consultant Urologist

One-stop haematuria clinic / one-stop prostate assessment

Please refer to consultant.

ACCESS / REFERRALS

Outpatient referrals are normally classed as urgent or routine. Please make generic referrals whenever possible, and these will be allocated to the consultant with the shortest waiting time. Referrals can be made via the Choose and Book system, or faxed to the Outpatients Department on: 0117 3420279.

Commissioning / Primary Care Liaison

Head of Commissioning	Janet Burrows	0117 3423621
Senior Commissioning Manager	Rhona Galt	0117 3423769
Senior Commissioning Manager	Ruth Thomas	0117 3423745
Head of Contract Management and Costing	Richard Smith	0117 3423661

Communications Department

Communications Department	0117 3423629
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The Communications Team manages corporate communications for the Trust by:

- Supporting the key elements of the Trust's work programme
- Protecting, maintaining and enhancing the Trust's reputation
- Helping to ensuring that patients, staff and other stakeholders have a balanced perspective of the Trust
- Contributing to promoting the Trust to GPs, patients and potential patients as the provider of choice
- Working effectively with our partners.

The Team's responsibilities also include redeveloping the Trust's internet website, producing the annual report, organising the Annual Public Meeting and the production of **Synopsis**, the quarterly GP newsletter.

For general enquiries please email the Communications Department at pressoffice@uhbristol.nhs.uk

If you have an out-of-hours media enquiry please contact the UHBristol's Switchboard on 0117 923 0000 and they will be able to direct your call accordingly.

SUPPORT SERVICES

Complaints - Patient

Patient Complaints Manager	Jacqui Gummer	0117 3423641
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Patient complaints should be addressed to the Chief Executive, Trust HQ.

Complaints - GPs

Please address all non-patient specific GP complaints to the Commissioning department at Trust HQ. Your complaints will be fielded as appropriate from there. Patient specific complaints should still be routed through the official Patient Complaints channel (addressed to the Chief Executive, Trust HQ).

Medical Equipment Management Organisation (MEMO)

Mike Kay	0117 3420376	Business Manager
Central Business Response Centre	0117 3423333	

MEMO's team of Engineers perform maintenance and repairs to medical equipment throughout Bristol and the surrounding areas, carrying out performance and functional checks to manufacturer's recommendations and, where mains power is attached, electrical safety checks.

Medical Devices tested include: Blood pressure monitors, Spirometers, Ear syringes, ECG Vital Sign monitors, Defibrillators, Audiometers, Nebulisers, Ophthalmoscopes, Oscopes, Tympanic thermometers and Portable suction. Additionally MEMO can assist with equipment selection, purchasing specifications, economic assessment of replacement (cost/benefit), acceptance testing and commissioning.

MEMO complies with all relevant regulatory and quality standards, and all servicing is in accordance with the General Medical Services contracts.

PALS (Patient Advice & Liaison Service)

Karen Hurley	0117 3424264	PALS Manager
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All initial enquiries should be referred to 0117 3423571

WARD CONTACT DETAILS

Please note, during 2009/10 some services will relocate following the opening of the Bristol Heart Institute.

Bristol Royal Infirmary

No.	Ward Name:	Telephone:
2	Emergency Department /Trauma	0117 3422789 / 2790
3	Intensive Care Unit - ITU	0117 3422793 / 2794
3	High Dependency - HDU	0117 3423813 / 3925
4	Emergency Department/Trauma	0117 3422804 / 2805
5a	Cardiac Surgery Low Dependency	0117 3422824 / 2485
5b	Cardiac Surgery High Dependency	0117 3422011
5c	Cardiac Surgery High Dependency	0117 3423121
6	Cardiothoracic / Urology	0117 3424941 / 4397
9	Vascular King George	0117 3422038 / 2380
10	Medicine / Respiratory	0117 3420313 / 0314
11	Medicine / Gastro Queen Mary	0117 3422110 / 2119
12	Gastro / Colorectal Surgery	0117 3422188 / 2383
14	Surgical & Trauma Assessment Unit (STAU)	0117 3420302 / 0303 / 0307
15	Upper GI Surgery	0117 3422329 / 2083
16	Medical Assessment Unit	0117 3423536 / 3538
17	Elderly Admissions	0117 3422826 / 2835
18	Cardiology	0117 3424558 / 3113
19	Observation Admissions / Emergency Department	0117 3422653
22	Cardiology	0117 3422035 / 2251
23	White (Respiratory)	0117 3422016 / 3262
24	Medicine – Formerly Ward 20 & 21	0117 3422157 / 2318 / 2009 / 2034
25	Medicine / Care of the Elderly	0117 3422020 / 3291
26	Medicine / Endocrinology/ Diabetes	0117 3422015 / 2141
27	Medicine / Care of the Elderly	0117 3422018 / 3124
28	Medicine	0117 3422017 / 3263
29	Medicine / Care of the Elderly	0117 3422021 / 3293
46a	Rheumatology Clinic	0117 3424880 / 4115
99	CCU	0117 3422278 / 2169 / 3118
94	Clinical Support	0117 3423327 / 3885

Bristol Eye Hospital

No.	Ward Name:	Telephone:
41	Gloucester	0117 3424874 / 4875
42	Victoria – Day Assessment	0117 3424878 / 4607
43	King – Day Surgery	0117 3424876 / 4877

WARD CONTACT DETAILS

44	Theatre Lounge	0117 3424676
	Outpatients	0117 3424956

Bristol General Hospital

No.	Ward Name:	Telephone:
80	Brunel – Diabetes	0117 3426155
81	Lucas 1 (ward closed)	0117 3426247
82	Lucas 2 (ward closed)	0117 3426235
83	Female Stroke	0117 3426438
86	Male Stroke	0117 3426486
87	Hare Ward	0117 3426466
89	Redcliffe	0117 3426198

Bristol Haematology and Oncology Centre

No.	Ward Name:	Telephone:
CDU	Chemotherapy Day Unit	0117 3424009
61	Oncology	0117 3422428
62	Haematology	0117 3422255
HDU	Haematology Day Unit	0117 3422890
Hostel	Oncology - Colston Fort	0117 9442464 / 2394 / 2457
	Haemophilia Nurse Specialist	0117 3423470

Bristol Royal Hospital for Children

No.	Ward Name:	Telephone:
31	Surgical	0117 3428331 / 8307
32	Cardiac	0117 3428332 / 8679
33	Medical	0117 3428283 / 8333
34	Oncology	0117 3428151 / 8334
35	Adolescent	0117 3428416 / 8335
36	Short Stay	0117 3428336 / 8315
37	Renal Unit	0117 3428337
38	Medical (Woodlands Unit)	0117 3428338 / 8348 / 8381
39	Emergency Department/ Observation ward	0117 3428339 / 8365
	Emergency Department	0117 3428210 / 8209 / 8344
	CIU (Clinical Investigation Unit)	0117 3428249 / 8241
	PICU (Paediatric Intensive Care Unit)	0117 3428680
	ODB (Oncology Day Beds)	0117 3428520
	BMT (Bone Marrow Transplant)	0117 3428267 / 8266

WARD CONTACT DETAILS

St Michael's Hospital

No.	Ward Name:	Telephone:
71	Prenatal / Postnatal	0117 3425271 / 5371
72	ENT	0117 3425272 / 5340
74	Prenatal / Postnatal	0117 3425274 / 5374
75	NICU / SCBU	0117 3425275 / 5375
76	Prenatal / Postnatal	0117 3425276 / 5376
77	CDS	0117 3425213 / 5214
78	Gynaecology	0117 3425278 / 5279
	Gynaecology Day Unit	0117 3425178

TELEPHONE AND FAX DIRECTORY

Ajithkumar, Dr Thankamma	Clinical Oncology	0117 3422418		NHS	SS
Allport, Dr Thomas	Community Paeds	0117 9002354	0117 9002370	NHS	W&C
Anderson, Mr Robert	Obs & Gynae	0117 3425812	0117 3425792	NHS	W&C
Andrews, Dr Heather	Radiology	0117 3422672	0117 3423267	NHS	D&T
Angelini, Prof Gianni	Cardiac Surgery	0117 3423145	0117 3420496	AC	SS
Archer, Dr Clive	Dermatology	0117 3422770	0117 3422845	NHS	M
Ascione, Mr Raimondo	Cardiac Surgery	0117 3420502	0117 3420472	AC	SS
Asimakopoulos, Mr George	Cardiac Surgery	0117 3420498	0117 3420472	NHS	SS
Atack, Miss Nicola	Dentistry	0117 3424390	0117 3424222	NHS	SH&N
Atherton, Mr William	Paed T&O	0117 3425539	0117 3428831	NHS	W&C
Atherton, Mr William Guy	T&O	0117 3428831	0117 3422659	NHS	SH&N
Atkins, Mr Roger	T&O	0117 3422242	0117 3424206	NHS	SH&N
Bahl, Dr Amit	Oncology	0117 3422468	0117 3424409	NHS	SS
Bailey, Dr Guy	Paed Anaesthesia	0117 3428649	0117 3428790	NHS	W&C
Bailey, Dr Jo	Gynaecological Oncology	0117 3425810	0117 3425792	NHS	W&C
Bailey, Miss Claire	Ophthalmology	0117 3424653	0117 3424653	NHS	SH&N
Ball, David	Biochemistry	0117 3422554		NHS	D&T
Barham, Mr Paul	Gastro Surgeon & General Surgery	0117 3424942	0117 3423339	NHS	SH&N
Barker, Mrs Julie	Dietitian, BGH	0117 3426334		NHS	D&T
Barrington, Mr Ian	Divisional Mgr, Spec. Services	0117 3420471	0117 3420485	NHS	SS
Barrows, Mr Paul	CAMHS	0117 9190330		NHS	W&C
Batchelor, Dr Tim	Thoracic	0117 3424210		NHS	SH&N
Baumbach, Dr Andreas	Cardiology	0117 3420491	0117 3420496	NHS	SS
Bayly, Dr Graham	Chemical Pathology	0117 3423245	0117 3423107	NHS	D&T
Benger, Dr Jonathan	Emergency Department	0117 3424363	0117 3422713	NHS	M
Bennerson, Gillian	Opth. Photography	0117 3424677		NHS	SH&N
Bennetto, Dr Luke	Neurology (Lead Clinician)	0117 3423806/2764		NHS	M
Beresford, Dr Mark	Oncology	0117 3422409	0117 3422027	NHS	SS
Berry, Dr Judith	Sexual Health	0117 3422581	0117 3422385	NHS	M
Beswick, Trevor	Medicines Info.	0117 3422867		NHS	D&T
Bhattia, Mr Raj	T&O	0117 3422703	0117 3422659	NHS	SH&N
Bird, Dr Jennifer	Haematology	0117 3424394	0117 3424036	NHS	SS
Bishop, Dr Nicholas	Radiology	0117 3422798	0117 3424889	NHS	D&T
Blackwell, Mr Philip	Paediatric Neurophysiology	0117 9248254		NHS	D&T
Blazeby, Prof Jane	Gastro Surgeon & General Surgery	0117 3424942	0117 3423339	AC	SH&N
Booz, Dr Hoda	Oncology	0117 3423008	0117 3424409	NHS	SS

TELEPHONE AND FAX DIRECTORY

Bragonier, Dr Reg	Paed Medicine	0117 3428681	0117 3428684	NHS	W&C
Braybrooke, Dr Jeremy	Oncology	0117 3422417	0117 3422027	NHS	SS
Bredow, Dr Maria	Community Paeds	0117 9002354	0117 9002370	NHS	W&C
Brennan, James	Psychosocial Dept	0117 3422885		NHS	D&T
Broadley, Dr Andrew	Adult Cardiology	0117 3420483	0117 3420472	NHS	SS
Brook, Dr Peter	Anaesthesia - Pain Management	0117 3425629	0117 3425385	NHS	SH&N
Brooks, Dr Jo	Paed Medicine	0117 3428671	0117 3428684	NHS	W&C
Brooks, Mr Marcus	Gen & Vacular Sur	0117 3420456		NHS	SH&N
Brown, Helen Ms	Dietetics	0117 3423005	0117 3423005	NHS	D&T
Brown, Mr Stephen	Pharmacy Service	0117 3422772		NHS	D&T
Brown, Sarah	Amputees	0117 3422282 / Bleep 3544		NHS	D&T
Bryan, Mr Alan	Cardiac Surgery	0117 3420501	0117 3420472	NHS	SS
Burgess, Gillian	Physiotherapy	0117 9230000 / Bleep: 2964		NHS	D&T
Burren, Dr Christine	Paed Endocrinology	0117 3420203	0117 3420186	NHS	W&C
Burrows, Mrs Janet	Commissioning	0117 3423621	0117 3423712	NHS	TS
Buston, Sarah	Genetic Counsellor	0117 3425652	0117 3425108	NHS	W&C
Butterly, Jessica	Physio, O&G	0117 3422282		NHS	D&T
Cahill, Mr David	Reproductive Medicine	0117 3425624	0117 3425290	AC	W&C
Caine, Dr Sarah	Care of Elderly	0117 3426227	0117 3426494	NHS	M
Cairns, Dr Pamela	Neonatology	0117 3425346	0117 3425751	NHS	W&C
Calder, Dr Caroline	Histopathology	0117 3423247/4546	0117 9292440	NHS	D&T
Callaway, Dr Mark	Radiology	0117 3422728	0117 3423267	NHS	D&T
Cameron, Dr Alison	Clinical Oncology			NHS	SS
Caputo, Mr Massimo	Paediatric and Adult & Congenital Cardiac Surgery	0117 3428857	0117 3420472	AC	SS
Carroll, Heather	Cancer Clinical Trials Unit Manager	0117 3424325		NHS	SS
Cashman, Mr John	Paed T&O	0117 3428833	0117 3428831	NHS	W&C
Cathy Cowley	Physiotherapy	0117 3426453		NHS	D&T
Catterall, Dr James	Resp Medicine	0117 3422619	0117 3422921	NHS	M
Chambers, Dr Tim	Paed Medicine	0117 3428048	0117 3428684	NHS	W&C
Chauhan, Dr Nilesh	Anaesthesia	0117 3425091		NHS	SH&N
Churchill, Miss Amanda	Ophthalmology	0117 3424596	0117 3424686	AC	SH&N
Ciulli, Mr Franco	Cardiac Surgery	0117 3420494	0117 3420472	NHS	SS
Clinch, Dr Jackie	Paed Rheumatology	1173428061		NHS	W&C
Collins, Dr Christopher	Histopathology	0117 3422868	0117 9292440	AC	D&T
Collins, Dr Frank	Thoracic	0117 3424211		NHS	SH&N
Collins, Dr Peter	Gastro Physician	0117 3422632	0117 3423353	NHS	M
Communications Dept.	Communications	0117 342 3629	0117 3423712	NHS	TS

TELEPHONE AND FAX DIRECTORY

Cook, David	HPA	0117 3422514		NHS	D&T
Cook, Mr Stuart	Ophthalmology	0117 3424990	0117 3424721	NHS	SH&N
Cooke, Miss Lisa	Paed. Dietetics	0117 3428802		NHS	D&T
Cornes, Dr Paul	Oncology	0117 3423008	0117 3424098	NHS	SS
Cornish, Dr Candida	Palliative Mediince	0117 3424591		NHS	SS
Cornish, Dr Jacqueline	Paediatric BMT, & Head of Division	0117 3428044	0117 3428628	NHS	W&C
Cowderoy, Suzanne	Psychosocial Dept	0117 3422885		NHS	SS
Cowpe, Prof Jonathan	Dentistry	0117 3424002	0117 3424002	AC	SH&N
Cox, Dr Rachel	Paed Oncology	0117 3428044	0117 3428628	NHS	W&C
Crawford, Mr Peter	Paed Dentistry	0117 3428693	0117 3428494	AC	SH&N
Creed, Dr Thomas	Gastro Physician	0117 3424001	0117 3423353	NHS	M
Cripps, Dr Timothy	Cardiology	0117 3420494	0117 3420496	NHS	SS
Crowne, Dr Elizabeth	Paed Endocrinology	0117 3420165	0117 3420186	NHS	W&C
Croxson, Dr Simon	Care of Elderly	0117 3426101	0117 3426494	NHS	M
Cummins, Dr Michelle	Paed Haematology	0117 3428752	0117 3428628	NHS	W&C
Curtis, Stephanie	Adult Cardiology	0117 3420483	0117 3420472	NHS	SS
Cusick, Miss Eleri	Paed Surgery	0117 3428839	0117 3428845	NHS	W&C
Dangoor, Dr Adam	Medical Oncology	0117 3422409		NHS	SS
Davies, Dr Rebecca	Dental Radiology	0117 3424391	0117 3424443	NHS	SH&N
Davis, Dr Peter	PICU	0117 3428843	0117 3428910	NHS	W&C
Davison, Dr Paul	Radiology	0117 3422729	0117 3423267	NHS	D&T
Day, Mr Christian	Orthodontics	0117 3424355	0117 3424222	NHS	SH&N
Dayan, Dr Colin	Endocrinology & Diabetes	0117 3423553	0117 3424081	AC	M
De Berker, Dr David	Dermatology	0117 3423419	0117 3422845	NHS	M
Denbow, Dr Mark	Obs & Gynae	0117 3425250	0117 3425180	NHS	W&C
Diamond, Mr Jeremy	Ophthalmology	0117 3422410	0117 3424655	NHS	SH&N
Dick, Prof Andrew	Ophthalmology	0117 3424653	0117 3424653	AC	SH&N
Domaille, Melissa	Rheumatology	0117 3422282		NHS	D&T
Donaldson, Dr Alan	Clinical Genetics	0117 3425653	0117 3425108	NHS	W&C
Downey, Dr Damien	Resp Medicine	0117 3423842	0117 3422921	NHS	M
Dudley, Dr Jan	Paed Nephrology	0117 3428840	0117 3428831	NHS	W&C
Dunnill, Dr Giles	Dermatology	0117 3422785	0117 3422845	NHS	M
Durdey, Mr Paul	Gastro Surgeon & General Surgery	0117 3422808	0117 3423339	NHS	SH&N
Eldridge, Mr Jonathan	T&O	0117 3422893	0117 3423373	NHS	SH&N
Ellis, Dr Matthew	Paed Medicine	0117 3428728	0117 3428684	NHS	W&C
Evely, Dr Roger	Oncology	0117 3424394	0117 3424036	NHS	SS
Falk, Dr Stephen	Oncology	0117 3422419	0117 3423572	NHS	SS
Finch-Jones, Mrs Margaret	Gastro Surgeon & General Surgery	0117 3424095	0117 3423339	NHS	SH&N
Finn, Prof Adam	Child Health	0117 3420174	0117 3420178	AC	W&C
Fleming, Prof Peter	Neonatology	0117 3425062	0117 3425751	AC	W&C
Fogarty, Dr Andrew	CAMHS	0117 3425466		NHS	W&C

TELEPHONE AND FAX DIRECTORY

Forbes, Dr Karen	Oncology	0117 3423507	0117 3423865	NHS	SS
Forrest, Dr Frances	Surgery	0117 3422163		NHS	SH&N
Frampton, Dr Anne	Paediatric Emergency Department	0117 3428892	0117 3428831	NHS	W&C
Franklin, Dr Deborah	Paed Dentistry	0117 3420163	0117 3420186	NHS	SH&N
Fraser, Dr James	PICU	0117 3428843	0117 3428910	NHS	W&C
Friedericksen, Dr Mark	Paed Emergency Department	0117 3428187	0117 3428667	NHS	W&C
Gainsborough, Dr Mary	Community Paeds	0117 9002356	0117 9002370	NHS	W&C
Galt, Miss Rhona	Commissioning	0117 3423769		NHS	TS
Gamble, Dr Elizabeth	Resp Medicine	0117 3424259	0117 3422921	NHS	M
Gargan, Mr Martin	T&O	0117 3422121	0117 3422659	NHS	SH&N
Gargan, Mr Martin	Paed T&O	0117 3428843	0117 3428910	NHS	W&C
Garner, James	Orthotics	0117 3423486		NHS	SH&N
Garratt-Cox, Dr Robin	Paed Surgery	0117 3428825	0117 3428494	NHS	W&C
Gibbs, Mr Kevin	Clin. Pharmacy	0117 3423458		NHS	D&T
Glew, Miss Susan	Obs & Gynae	0117 3425813	0117 3425792	AC	W&C
Goldsworthy, Dr Lisa	Paed Emergency Department	0117 3428187	0117 3428667	NHS	W&C
Goodwin, Rachel	Physiotherapy	0117 3422282		NHS	D&T
Gordon, Dr Fiona	Gastro Physician	0117 3422104	0117 3423353	NHS	M
Grant, Dr David	PICU	0117 3428843	0117 3428910	NHS	W&C
Greaney, Mr Michael	Ophthalmology	0117 3424596	0117 3424686	NHS	SH&N
Greenan, Bernadette	Matron Emergency Department	0117 3422334		NHS	M
Greenhouse, Mr Peter	Sexual Health	0117 3424865	0117 3422385	NHS	M
Grey, Mr Rodney	Ophthalmology	0117 3424690	0117 3424721	NHS	SH&N
Grier, Dr David	Paed Radiology	0117 3428688	0117 3428343	NHS	D&T
Griffiths, Jackie	SALT, adult	0117 3422489		NHS	D&T
Guard, Dr Beverley	Paed Anaesthesia	0117 3428649	0117 3428910	NHS	W&C
Guest, Mr Philip	Maxillo Facial	0117 3424392	0117 3424222	NHS	SH&N
Gummer, Mrs Jacqui	Patient Complaints	0117 3423641		NHS	TS
Hajioff, Dr Daniel	Paed ENT	0117 9595050 x 2193	0117 9595850	NHS	W&C
Hamilton, Dr Mark	Cardiac Radiology	0117 3422729	0117 3423267	NHS	D&T
Harding, Dr David	Neonatology	0117 3425225	0117 3425751	NHS	W&C
Harrad, Mr Richard	Ophthalmology	0117 3424689	0117 3424655	NHS	SH&N
Harradine, Mr Nigel	Orthodontics	0117 3424434	0117 3424222	AC	SH&N
Harrill, Ann	Amputees	0117 3422282 / Bleep 2260		NHS	D&T
Harvey, Lorna	Gym Rehabilitation	0117 3422282		NHS	D&T
Hayes, Dr Alison	Paed Cardiology	0117 3428880	0117 3428810	NHS	W&C
Haynes, Mr Richard	Ophthalmology	0117 3423115	0117 3424655	NHS	SH&N
Heller, Dr Doug	Paed Medicine	0117 3428048	0117 3428684	NHS	W&C
Hendy, Ruth	Modern Matron/Clinical	0117 3422055		NHS	SS

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	Nurse Manager				
Hetzel, Dr Martin	Resp Medicine	0117 3423485	0117 3422921	NHS	M
Heywood, Dr Peter	Neurology	0117 3423806/2764		NHS	M
Higgins, Mr Gary	Divisional Mgr, Diag. & Therapies	0117 3422577		NHS	D&T
Hilliard, Dr Thomas	Paed Resp Med	0117 3428693	0117 3428494	NHS	W&C
Hillman, Dr Serena	Clinical Oncology	0117 3424806		NHS	SS
Hollowood, Mr Andrew	Gastro Surgeon & General Surgery	0117 3424007	0117 3423339	NHS	SH&N
Hooper, Miss Susan	Dentistry	0117 3424002	0117 3424002	AC	SH&N
Hooper, Mr Andrew	Acting Dir. of IM&T	0117 3423975	0117 9170160	NHS	TS
Hopkins, Dr Kirsten	Oncology	0117 3422468	0117 3424409	NHS	SS
Hoskins, Rebecca	Nurse Cons. Emergency Department	0117 3422710		NHS	M
Hughes, Dr David	Paed Anaesthesia	0117 3428649	0117 3428910	NHS	W&C
Hughes, Dr John	Radiology	0117 3422672	0117 3423267	NHS	D&T
Hughes, Mr Ceri	Maxillo Facial	0117 3424392	0117 3424222	NHS	SH&N
Hurley, Karen Miss	PALS	0117 3424264		NHS	TS
Hurn, Wendy	Andrology, CSM	0117 3422889		NHS	M
Hutter, Mr Jonathan	Cardiac Surgery	0117 3420494	0117 3420472	NHS	SS
Inward, Dr Carol	Paed Nephrology	0117 3428789	0117 3428810	NHS	W&C
Jackson, Mr Mark	T&O	0117 3423474	0117 3422659	AC	SH&N
Jagger, Dr Robert	Dentistry	0117 3424335	0117 3424222	AC	SH&N
Jagger, Prof Daryl	Dentistry	0117 3424425	0117 3424002	AC	SH&N
Jain, Dr Anoopam	Neonatology	0117 3425062	0117 3425751	NHS	W&C
Jarad, Dr Nabil	Resp Medicine	0117 3422620	0117 3422921	NHS	M
Jardine, Dr Philip	Paed Neurology	0117 3420167		NHS	W&C
Jemmott, Miss Claudia	Dietetics	0117 3423006	0117 3423005	NHS	D&T
Jenkins, Dr Ian	PICU	0117 3428843	0117 3428910	NHS	W&C
John, Helen	Diabetes Nurse	0117 3422892		NHS	M
Johnston, Geraldine	Divisional Manager	0117 3428877	0117 3428846	NHS	W&C
Jones, Dr Angela	Radiology	0117 3424181	0117 3423267	NHS	D&T
Jones, Elisabeth	Diabetes Nurse	0117 3422892		NHS	M
Jones, Mrs Sue	Head of Nursing, Medicine	0117 3423119		NHS	M
Judge, Dr Deborah	Community Paeds	0117 3425729	0117 3425045	NHS	W&C
Kabala, Dr Julian	Radiology	0117 3423854	0117 3423267	NHS	D&T
Karsch, Prof Karl	Cardiology	0117 3420493	0117 3420496	AC	SS
Keel, Dr Stephanie	Anaesthesia - Pain Management	0117 3425629	0117 3425385	NHS	SH&N
Kendrick, Adrian	Sleep Studies	0117 3426132		NHS	M
Kennedy, Dr Cameron	Dermatology	0117 3422520	0117 3422845	NHS	M
Kennedy, Dr Cameron	Paed Dermatology	0117 3420187	0117 3420186	NHS	M
King, Mr Paul	Restorative Dentistry	0117 3424002	0117 3424002	NHS	SH&N

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Kirwan, Prof John	Rheumatology	0117 3422902	0117 3423841	AC	M
Kumar, Dr Ajith	Oncology	0117 3422418	0117 3423572	NHS	SS
Kutt, Dr Elisabeth	Radiology	0117 9252867	0117 9273043	NHS	D&T
Lamont, Mr Peter	Vascular Surgery	0117 3420453	0117 3420544	NHS	SH&N
Langton-Hewer, Dr Claire	Paed ENT	0117 3428481	0117 3428628	NHS	W&C
Langton-Hewer, Dr Simon	Paed Resp Med	0117 3428693	0117 3428494	NHS	W&C
Langton-Hewer, Mrs Claire	ENT	0117 3425872	0117 3425117	NHS	SH&N
Learmonth, Prof Ian	T&O	0117 3422696	0117 9294217	AC	SH&N
Leary, Professor Mike	Paed Neurology	0117 3420167		NHS	W&C
Leibling, Dr Rachel	Fetal Medicine & Obstetrics	0117 3425250		NHS	W&C
Lennon, Dr Rachel	Paediatric Nephrology	0117 3428880	0117 3428831	NHS	W&C
Leslie, Mr Ian	T&O	0117 3423899	0117 3423373	NHS	SH&N
Levy, Dr Andrew	Endocrinology & Diabetes	0117 3423553	0117 3424081	AC	M
Lhato, Dr Samden	Neurology	0117 3423806/2764		NHS	M
Lightman, Prof Stafford	Endocrinology & Diabetes	0117 3423553	0117 3424081	AC	M
Livingstone, Mr James	T&O	0117 3423474	0117 3422659	NHS	SH&N
Long, Hayley	Modern Matron/Clinical Nurse Manager	0117 3422055		NHS	SS
Longman, Mr Robert	Gastro Surgeon & General Surgery	0117 3424528	0117 3423339	NHS	SH&N
Love, Kate	Radiotherapy Mgr	0117 3422454		NHS	SS
Lewis, Dr Stephen	Paed Oncology	0117 3428451	0117 3428628	NHS	W&C
Luker, Dr Jane	Dental Radiology	0117 3424304	0117 3424443	NHS	SH&N
Lumsden, Ruth	Clinical Genetics	0117 3425107	0117 3425108	NHS	W&C
Lunt, Dr Peter	Clinical Genetics	0117 3425652	0117 3425108	NHS	W&C
Lux, Dr Andrew	Paed Neurology	0117 3420187	0117 3420186	NHS	W&C
Luyt, Dr Karen	Neonatology	0117 3425225	0117 3425751	NHS	W&C
Mackenzie, Dr Stephanie	Paed Radiology	0117 3428688	0117 3428343	NHS	D&T
Macmahon, Dr Margaret	Care of Elderly	0117 3426309	0117 3426494	NHS	M
Majid, Mr Mohammed	Ophthalmology	0117 3424790	0117 3424653	AC	SH&N
Majumdar, Dr Arnie	Paed Neurology	0117 342 0167	0117 3420186	NHS	W&C
Mapson, Mr Paul	Dir. of Finance	0117 3423649	0117 9256588	NHS	TS
Marchall, Dee	Radiology	0117 3422725		NHS	D&T
Markham, Mr Richard	Ophthalmology	0117 3424600	0117 3424686	NHS	SH&N
Marks, Dr David	Adult BMT	0117 3428523	0117 3428910	NHS	W&C
Marriage, Dr Stephen	PICU	0117 3428843	0117 3428910	NHS	W&C
Marshall, Dr Robert	Rheumatology	0117 3422902	0117 3423841	AC	M

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Martin, Dr Robin	Paed & Adult Cardiology	0117 3428855	0117 3428857	NHS	W&C
Matcham, Dr Nicola	Paed Radiology	0117 3428688	0117 3428343	NHS	D&T
Matchem, Dr Nicola	Paed Radiology	0117 3428688	0117 3428343	NHS	W&C
Mayer, Mr Eric	Ophthalmology	0117 3423502	0117 3424653	AC	SH&N
Mccoubrie, Dr Rachel	Oncology	0117 3424591	0117 3423865	NHS	SS
Mccune, Dr Anne	Gastro Physician	0117 3422104	0117 3423353	NHS	M
Mcgraw, Dr Mary	Paed Nephrology	0117 3428825	0117 3428845	NHS	W&C
Mcnelly, Miss Janet	Paed Surgery	0117 3428820	0117 3428845	NHS	W&C
Merricks, Dr Melanie	Community Paeds	0117 9190330	0117 9190341	NHS	W&C
Midcalf, Rachel	Hydrotherapy	0117 3422282		NHS	D&T
Midgley, Liz	Paed. Audiology	0117 3428475		NHS	W&C
Mills, Anne	Physiology Tech.	0117 3420045		NHS	D&T
Mills, Mr Martin	Obs & Gynae	0117 3425345	0117 3425541	NHS	W&C
Monk, Mr Chris	Head of Division & Anaesthetist	0117 3423067		NHS	M
Monsell, Mr Fergal	Paed T&O	0117 3428892	0117 3428831	NHS	W&C
Moon, Alison	Chief Nurse & Director of Governance	1173423601		NHS	TS
Moorghen, Dr Morgan	Histopathology	0117 3423199	0117 9292440	NHS	D&T
Moppett, John	Paed Hematology	0117 342		NHS	W&C
Moran, Dr John	Dentistry	0117 3424144	0117 3424222	AC	SH&N
Morgan, Helen	Head of Nursing, Spec. Services	0117 3420470	0117 3420485	NHS	SS
Moultrie, Jenny	Paed. SALT	0117 3428498	0117 3428690	NHS	W&C
Mumford, Dr Andrew	Haematology	0117 3422655	0117 3424036	NHS	SS
Munro Davies, Dr Lisa	Emergency Department	0117 3422713	0117 3422713	NHS	M
Murdoch, Mr John	Gynaecological Oncology	0117 3425810	0117 3425792	NHS	W&C
Murphy, Dr Gavin	Adult Cardiac Surgery	0117 3420502	0117 3420472	NHS	SS
Murphy, Dr Paula	Cardiac/Vascular Radiology	0117 3424181	0117 3423267	NHS	D&T
Murphy, Dr Peter	Care of Elderly	0117 3426227	0117 3426494	NHS	M
Murphy, Dr Peter	PICU	0117 3428843	0117 3428910	NHS	W&C
Narayan, Dr Shalini	Dermatology	0117 3423419	0117 3422845	NHS	M
Nevin, Dr Michael	Head of Division & Anaesthetist	0117 3422301	0117 3423413	NHS	SH&N
Newbury-Ecob, Dr Ruth	Clinical Genetics	0117 3425107	0117 3425108	NHS	W&C
Newman, Dr Hugh	Oncology	0117 3422415	0117 3424409	NHS	SS
Newman, Mr John	T&O	0117 3422703	0117 3422659	NHS	SH&N
NG, Dr Anthony	Paed Oncology	0117 3428044	0117 3428628	NHS	W&C
Nicholls, Mr Guy	Paed Urology	0117 3428840	0117 3428845	NHS	W&C
Nightingale, Dr Angus	Cardiology	0117 3420492	0117 3420496	NHS	SS
Nolan, Dr Judith	Paed Anaesthesia	0117 3428649	0117 3428910	NHS	W&C

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Nunez, Dr Desmond	Paed ENT	0117 9596222	0117 9595850	NHS	W&C
O'Sullivan, Mr Dominic	Dentistry	0117 3424292		AC	SH&N
Oberhoff, Dr Martin	Cardiology	0117 3420493	0117 3420496	NHS	SS
O'Callaghan, Dr Finbar	Paed Neurology	0117 3420187	0117 3428910	NHS	W&C
Oliver, Ann	Clinical Genetics	0117 3425652	0117 3425108	NHS	W&C
Orrell, Mark	Histology	0117 3422583		NHS	D&T
Overton, Mr Timothy	Obs & Gynae	0117 3425250	0117 3425180	NHS	W&C
Overton, Mrs Caroline	Obs & Gynae	0117 3425594	0117 3425180	NHS	W&C
Parry, Mr Andrew	Paed Cardiac Surgery	0117 3428854	0117 3428857	NHS	W&C
Patel, Dr Jayesh	Paed Neurology	0117 3420163	0117 3428910	NHS	W&C
Pawade, Dr Jayshree	Histopathology	0117 3422869	0117 9292440	NHS	D&T
Pearson, Duncan	Hand Therapy	0117 3422282		NHS	D&T
Pepper, Mr Bob	Dir. of Facilities & Estates	0117 3422171	0117 3422221	NHS	TS
Persad, Mr Raj	Urology	0117 3423509		NHS	SH&N
Pignatelli, Prof Massimo	Histopathology	0117 3422586	0117 9292440	AC	D&T
Pitts Crick, Dr Jonathan	Cardiology	0117 3420495	0117 3420496	NHS	SS
Pope, Mr Ian	Gastro Surgeon & General Surgery	0117 3422944	0117 3423339	NHS	SH&N
Porter, Mr Graham	ENT	0117 3425871	0117 3425117	NHS	SH&N
Potts, Mr Michael	Ophthalmology	0117 3424689	0117 3424655	NHS	SH&N
Poulton, Jo	General Manager, Oncology	0117 3423074		NHS	SS
Price, Dr Christopher	Oncology	0117 3422238	0117 3423572	NHS	SS
Prime, Prof Stephen	Dentistry	0117 3424304	0117 3424428	AC	SH&N
Pring, Dr Miranda	Dental Pathology	0117 3424319	0117 3424443	NHS	SH&N
Probert, Dr Christopher	Gastro Physician	0117 3422525	0117 3423353	AC	M
Pugh, Sarah	Clinical Genetics	0117 3425653	0117 3425108	NHS	W&C
Pyman, Jane	Paed Physio	0117 3428525		NHS	D&T
Quincey, Louise	Head of Nursing, Surgery, H&N	0117 3424805		NHS	SH&N
Ramanan, Dr A	Paed Rheumatology	0117 3428809		NHS	W&C
Ramani, Dr Pramila	Paed Pathology	0117 3424388	0117 9299898	NHS	W&C
Rashid-Fadel, Mrs Tabinda	Cardiac Technician	0117 3422646		NHS	SS
Ravenhill, Dawn	Community Physio	0117 9221705		NHS	W&C
Rawlinson, Revd Mr Nigel	Emergency Department	0117 3422713	0117 3422713	NHS	M
Rayter, Mr Zenon	Breast Diseases	0117 3422322	0117 3424560	NHS	SH&N
Rees, Dr Gareth	Oncology	0117 3422412	0117 3423572	NHS	SS
Rees, Dr Helen	Paed Oncology	0117 3428044	0117 3428628	NHS	W&C
Rich, Dr Graham	Chief Executive Officer	0117 3423633	0117 9256588	NHS	TS
Roach, Dr Huw	Radiology	0117 3422729	0117 3423267	NHS	D&T
Roberts, Dr Clive	Clinical	0117 3422525	0117 3423353	AC	M

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	Pharmacology				
Robinson, Dr Stephen	Adult BMT	0117 3428523	0117 3428628	NHS	W&C
Robinson, Julie	Physiotherapy	0117 3422282		NHS	D&T
Robinson, Teresa	Vascular Studies	0117 3422836		NHS	D&T
Rogers, Timothy	Paed Surgery	0117 3428825	0117 3428845	NHS	W&C
Sale, Dr Steven	Paed Anaesthesia	0117 3428649	0117 3428790	NHS	W&C
Saleem, Dr Moin	Paed Nephrology	0117 3428880	0117 3428810	AC	W&C
Salmon, Lesley Ms	Divisional Mgr, Med	0117 3423067		NHS	M
Sandhu, Prof Bhupinder	Paed Gastroenterology	0117 3428828	0117 3428831	NHS	W&C
Sandy, Prof Jonathan	Oral Surgery	0117 3424301	0117 9299898	NHS	SH&N
Sansom, Dr Jane	Dermatology	0117 3422770	0117 3422845	NHS	M
Sarangi, Mr Partha	T&O	0117 3422696	0117 3422659	NHS	SH&N
Saunders, Mr Michael	Paed ENT	0117 3425870	0117 3425117	NHS	W&C
Schindler, Dr Margrid	PICU	0117 3428843	0117 3428910	AC	W&C
Scott, Irene	Chief Operating Officer	0117 3423627	0117 9256588	NHS	TS
Segar, Dr Phil	Paed Anaesthesia	0117 3428649	0117 3428910	NHS	W&C
Sellers, Miss Susan	Obs & Gynae	0117 3425250	0117 3425180	NHS	W&C
Sheffield, Dr Jonathan	Medical Director	0117 3423640	0117 9256588	NHS	TS
Sherriff, Ms Barbara	Head of Nursing, W&C	0117 3428873	0117 3428846	NHS	W&C
Shield, Dr Julian H	Child Health	0117 3420183	0117 3428831	AC	W&C
Sim, Mr Richard	ENT	0117 3425872	0117 3425117	NHS	SH&N
Smith, Mrs Pat	Audiology	0117 3425105		NHS	D&T
Smith, Richard	Finance, Commissioning	0117 3423661	0117 3423643	NHS	TS
Smithson, Dr Sarah	Clinical Genetics	0117 3425653	0117 3425108	NHS	W&C
Sohail, Dr Mohammed	Histopathology	0117 3424539	0117 9292440	AC	D&T
Soothill, Prof Peter	Obs & Gynae	0117 3425277	0117 3425290	AC	W&C
Sparrow, Mr John	Ophthalmology	0117 3424697	0117 3424655	NHS	SH&N
Spencer, Robert	Infection Control	0117 3422879	0117 9299162	NHS	D&T
Spray, Dr Christine	Paed Gastroenterology	0117 3428828	0117 3428831	NHS	W&C
Spry, Paul	Electrophysiology	0117 3424652		NHS	SH&N
Standen, Dr Graham	Haematology	0117 3422912	0117 3422531	NHS	D&T
Starbuck, Ann	Head Orthoptist	0117 3424716		NHS	SH&N
Stevens, Prof Michael	Paed Oncology	0117 3420205	0117 3420170	AC	W&C
Steward, Dr Colin	Paediatric BMT	0117 3428044	0117 3428628	AC	W&C
Stoddart, Dr Peter	Paed Anaesthesia	0117 342 8649	0117 3428910	NHS	W&C
Strachan, Miss Bryony	Obs & Gynae	0117 3425594	0117 3425180	NHS	W&C
Stuart, Dr Alan Graham	Paed & Adult Cardiology	0117 3428852	0117 3428810	NHS	W&C
Sylvester, Mr Paul	Gastro Surgeon & General Surgery	0117 3422931	0117 3423339	NHS	SH&N
Thomas, Dr Huw	Paed Medicine	0117 3428655	0117 3428684	NHS	W&C

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Thomas, Mr Michael	Gastro Surgeon & General Surgery	0117 3423066	0117 3423339	AC	SH&N
Thomas, Mr Simon	Orthopaedic Surgery	07804 433682		NHS	SH&N
Thomas, Mr Simon	Paed Orthopaedic Surgery	0117 3428833	0117 3428831	NHS	W&C
Thomas, Mr Stephen	Maxillo Facial	0117 3424392	0117 3424994	AC	SH&N
Thomas, Ruth	Commissioning	0117 3423745	0117 3423712	NHS	TS
Thompson, Dr Elizabeth	Homoeopathy	0117 9731231	0117 9238759	NHS	M
Thompson, Miss Claire	Divisional Mgr, Surgery, H&N	0117 93422333	0117 3423413	NHS	SH&N
Thoresen, Prof Marianne	Neonatology	0117 3425225	0117 3425751	AC	W&C
Thyagarajan, Dr Mani	Paed Radiology	0117 3428688		NHS	W&C
Thyagarajan, Dr Manigandan	Paed Radiology	0117 3428688	0117 3428343	NHS	D&T
Tizard, Dr Eleanor (Jane)	Paed Nephrology	0117 3428881	0117 3428810	NHS	W&C
Tobin, Dr Gerald	Care of Elderly	0117 3426309	0117 3426494	NHS	M
Tole, Mr Derek	Ophthalmology	0117 3424697	0117 3424655	NHS	SH&N
Tometzki, Dr Andrew	Paed Cardiology	0117 3428853	0117 3428857	NHS	W&C
Tomkins, Dr Susan	Clinical Genetics	0117 3425107	0117 3425108	NHS	W&C
Tomlinson, Dr Marjorie	Clinical Oncology	0117 3423540		NHS	SS
Tooley, Dr James	Neonatology	0117 3425346	0117 3425751	NHS	W&C
Topley, Dr Jan	Community Paeds	0117 9002355	0117 9002370	NHS	W&C
Tovey, Dr Gail	Paed Anaesthesia	1173428840	0117 3428790	NHS	W&C
Townsend, Mandie	Adult Cardiology	0117 3420545	0117 3420472	NHS	SS
Treloar, Dr Emma	Obstetrics & Gynaecology	0117 3425250		NHS	W&C
Trinder, Dr Johanna	Obs & Gynae	0117 3425250	0117 3425180	NHS	W&C
Tsai-Goodman, Dr Beverley	Paed Cardiology	0117 3428862	0117 3428857	NHS	W&C
Tulloh, Dr Robert	Paed Cardiology	0117 3428856	0117 3428857	NHS	W&C
Turner, Dr Mark	Cardiology	0117 3420483	0117 3420472	NHS	SS
Tyler, Fred	Optometry	0117 3424857		NHS	SH&N
Underwood, Mr Malcolm	Cardiac Surgery	0117 3420502	0117 3420472	NHS	SS
Valencia, Dr Alexandra	Radiology	0117 9252867	0117 9273043	NHS	D&T
Veysey, Dr Sian	Emergency Department	0117 3422713	0117 3422713	NHS	M
Virjee, Dr James	Radiology	0117 3424181	0117 3423267	NHS	D&T
Wakeley, Dr Charles	Radiology	0117 3423854	0117 3423267	NHS	D&T
Walsh, Mrs Cathy	Radiology Head of Service	0117 3423078	0117 3422730	NHS	D&T
Weale, Mr Adrian	T&O	0117 3424966	0117 3422659	NHS	SH&N
Weare, Jayne	OT	0117 3423295		NHS	D&T
Weir, Dr Patricia	PICU	0117 3428842	0117 3428910	NHS	W&C
West, Miss Nicola	Restorative	0117 3424505	0117 3424222	AC	SH&N

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	Dentistry				
Whipp, Dr Elisabeth	Oncology	0117 3422417	0117 3422027	NHS	SS
White, Dr Michelle	Paed Anaesthesia	0117 3428649	0117 3428910	NHS	W&C
Whittle, Dr Adam	Resp Medicine	0117 3422966	0117 3422921	NHS	M
Whittlestone, Mr Timothy	Urology	0117 3423884/2795	0117 342	NHS	SH&N
Wilde, Dr Peter	Cardiac Radiology, & Head of Division	0117 3422672	0117 3423267	NHS	D&T
Williams, Dr Christopher	Oncology	0117 3423008	0117 3424098	NHS	SS
Williams, Dr Richard	CAMHS	0117 9002353	0117 9002370	NHS	W&C
Williams, Ms Cathy	Ophthalmology	0117 3424600	0117 3424686	NHS	SH&N
Wilson, Dr Paula	Oncology	0117 3422409	0117 3422027	NHS	SS
Wilson, Mr Paul	Restorative Dentistry	0117 3424418	0117 3424222	NHS	SH&N
Windfeld, Mrs Sarah	Head of Midwifery	0117 3425201	0117 3425647	NHS	W&C
Winters, Miss Zoe	Breast Diseases	0117 3422046	0117 3424560	AC	SH&N
Wolfe, Prof Andy	PICU	0117 3428843	0117 3428910	NHS	W&C
Woltersdorf, Dr Wolfram	Chemical Pathology	0117 3423245	0117 3423107	NHS	D&T
Wong, Dr Newton	Histopathology	0117 3422705	0117 9292440	NHS	D&T
Woolley, Dr Sarah	Paed Emergency Department	0117 3428854	0117 3428857	NHS	M
Woolley, Mr Robert	Dir. of Corp. Dev.	0117 3423720	0117 9256588	NHS	TS
Worsam, Elizabeth	Haematology	0117 3422575	0117 3424036	NHS	D&T
Wright, Mr Mark	Urology	0117 3422739		NHS	SH&N
Wynick, Prof David	Endocrinology & Diabetes	0117 3423553	0117 3424081	AC	M
Yates, Mr Roger	Restorative Dentistry	0117 3424389	0117 3424222	NHS	SH&N
Yeatman, Mr Mark	Cardiothoracic Surgery (Thoracic)	0117 3424210	0117 3423522	NHS	SH&N
Yeatman, Mr Mark	Cardiothoracic Surgery (Cardiac)	0117 3420502	0117 3420472	NHS	SS

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