

## Freedom of Information Request

**Ref: UHB 17-658**

Date 7 November 2017

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Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**1) Do you use Digital dictation within your organization? If yes please could you answer the following questions?**

The name of the Digital dictation solution you use?	BigHand
The name of the supplier of this system?	BigHand
The procurement method that was used to obtain this system i.e. what framework?	NHS Commercial Services framework
The current contract status and procurement intentions are you in procurement or have you already procured?	This is already procured
Your current contract start date?	22 February 2013
Your current end data?	21 February 2020
Are you looking to renew this system?	There have been no discussions on whether to renew or not.
The total contract Value?	£690,351 – This figure has been calculated by reviewing past expenditure and adding forecast expenditure for remainder of the contract
Do you have mobile access to this system yes or no	Yes

**2) Do you use Voice recognition within your organization? If yes please could you answer the following questions?**

The name of the Voice recognition solution you use?	MModal
The name of the supplier of this system?	BigHand
The procurement method that was used to obtain this system i.e. what framework?	This is procured as part of the contract with BigHand
The current contract status and procurement intentions are you in procurement or have you already procured?	See above
Your current contract start date?	See above
Your current end data?	See above
Are you looking to renew this system?	See above
The total contract Value?	See above
Do you have mobile access to this system yes or no	See above

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
 University Hospitals Bristol NHS Foundation Trust  
 Trust Headquarters  
 Marlborough Street  
 Bristol  
 BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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