

Freedom of Information Request**Ref: UHB 17-641**

Date 3 November 2017

[REDACTED]

[REDACTED]

[REDACTED]

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

For all patients who are admitted from A&E, what is the average time from arrival in A&E to getting a bed on a ward? I would like this data from the period of September 2011 to September 2012 and the period of September 2016 to September 2017

- **How many of these admitted patients went from arrival to a bed in under 4 hours?**
- **How many went from arrival to a bed in under 12 hours?**
- **How many went from arrival to a bed in over 12 hours?**

Please see tables below. Please note that patients waiting more than 12 hours are not classified as 12 hour breaches as per the established performance target, as the clock starts counting from the time the decision to admit the patient is made, rather than the arrival time.

The average waiting time for patients going from ED to an inpatient ward between September 2011 – September 2012	225 mins
The number of patients with a waiting time of less than 4 hrs to arrival in a ward bed in the same time period	9891
The number of patients with a waiting time of less than 12 hrs to arrival in a ward bed in the same time period	11708
The number of patients with a waiting time of more than 12 hrs to arrival in a ward bed in the same time period	71

The average waiting time for patients going from ED to an inpatient ward between September 2016 – September 2017	313mins
The number of patients with a waiting time of less than 4 hrs to arrival in a ward bed in the same time period	10251
The number of patients with a waiting time of less than 12 hrs to arrival in a ward bed in the same time period	19578
The number of patients with a waiting time of more than 12 hrs to arrival in a ward bed in the same time period	863

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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