

Freedom of Information Request**Ref: UHB 17-601**

Date 7 November 2017

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Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1) How many of the following items were recorded as being lost at the hospitals within your NHS trust – (i) dentures, (ii) spectacles, (iii) hearing aids, (iv) walking sticks, during the financial years 2014/15 2015/16, 2016/17?**

	Financial Years		
	2014/15	2015/16	2016/17
Dentures	6	4	3
Spectacles	5	2	1
Hearing Aids	2	2	0
Walking Sticks	0	0	0

- 2) How much money was paid out to patients as compensation for lost property on hospital grounds during the financial years 2014/15 2015/16, 2016/17?**

	Financial Years		
	2014/15	2015/16	2016/17
Compensation	6051.96	4299.68	1111.68

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
 University Hospitals Bristol NHS Foundation Trust
 Trust Headquarters
 Marlborough Street
 Bristol
 BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

[Redacted signature]