

**Freedom of Information Request****Ref: UHB 17-531**

Date 12 October 2017

[REDACTED]

[REDACTED]

[REDACTED]

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**1) How do you ensure that the doctors and nurses you employ are aware of the Fast Track Pathway Continuing Healthcare eligibility criteria and of how to process an application?**

There is currently no **formal** training for CHC Fast Track application however the applications and initial assessments are all performed by the Discharge Coordinators from the Hospital Discharge Team (HDT) who are all registered nurses who have received local training to do so.

The doctors in the trust are not routinely formally educated about the fast track pathway continuing healthcare eligibility criteria. The informal training comes via clinical experience related to working on wards where CHC Fast Track is often used, or on a patient-by-patient basis. The education is delivered by the hospital discharge team and the palliative care team who are the most frequently involved.

**2) How do you ensure that you comply with paragraph 107 of the National Framework for NHS Continuing Healthcare and NHS-funded Nursing Care (see below)?**

- **107. NHS continuing healthcare assessments, care planning and commissioning for those with end of life needs should be carried out in an integrated manner, as part of the individual's overall end of life care pathway, and should reflect the approaches set out in the national End of Life Care Strategy, with full account being taken of patient preferences, including those set out in advance care plans.**

The use of the HDT to manage the CHC Fast Track process within the hospital ensures that patients receive a consistent standard of care and assessment. The HDT always consult with the clinical teams, patients and families where appropriate to ensure the patient's wishes remain paramount. There are regular meetings with the Fast Track Nurse Assessors to ensure the guidelines are followed.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

██████████  
██████████