

**Freedom of Information Request****Ref: UHB 17-489**

Date 18 August 2017

Claire Miller  
By Email

Dear Claire Miller

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**Under the Freedom of Information Act, please could you provide me with the total annual cost of private taxi services provided for patients, excluding voluntary car services and patient transport services, for example ambulances, for 2015/16**  
***For background: this is the same information that the hospital trust published in the 2014/15 Estates Return Information Collection (ERIC) (<http://hefs.hscic.gov.uk/ERIC.asp>), so it may be helpful to refer to that published data in searching for the information in relation to 2015/16. The information published in the ERIC return for 2015/16 covers all non-emergency patient transport costs, including ambulances and voluntary car services and is therefore not the requested information.***

In 2015/16 we spent a total of £242,014. Please note we are unable to split our total expenditure between taxi uses for patients, staff or moving notes/equipment therefore the figure provided is reflective of this.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

**Sinead Johnson**  
**FOI Administrator**