

**Freedom of Information Request****Ref: UHB 17-433**

Date 1 August 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**1) I've read that Bristol Eye Hospital will now be known as Zone H.  
Has this change been subject to an accessibility and equalities review?**

Please note the hospital is still referred to as Bristol Eye Hospital on correspondence to patients and on the front entrance signage.

No separate specific accessibility and equalities review was carried out however the signage strategy brief (which was commissioned from a third party signage consultancy company) included guidance on signage suitability for the wider community, including the partially sighted.

**2) If you've done accessibility and equalities review, I'd like to see a copy.**

This is not available as there was no specific accessibility and equalities review carried out however we can provide a copy of the 2013 Trust-wide Signage Strategy Document, should you require it.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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