

Freedom of Information Request**Ref: UHB 17-387**

Date 6 July 2017

[REDACTED]

[REDACTED]

[REDACTED]

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1. Who is your current and previous NEPTS operator (spanning the last 3 years or existing contract- whichever is longer?)**

NEPTS is commissioned by CCGs; UHBristol does not hold any NEPTS contracts.

- 2. What is the current contract (s) end date (s) and is there any provision for extensions?**

We do not hold this information. Please see response to question one.

- 3. Who or which body would the procurement of your future contract be made by?**

We do not hold this information. Please see response to question one.

- 4. Please provide the name, address, emails and telephone number of the person responsible for the commissioning of services and the same for the person responsible for reviewing contract performance. Within UHBristol,**

Not applicable.

- 5. Please provide the current Service Speciation's in place across the contract (s).**

We do not hold this information. Each CCG commissions NEPTS on behalf of their patients, and therefore we deal with a broad range of service providers across the south west, with varying service specifications.

- 6. How is your current contract operated (in lots or as a whole)? What are the different budgets for these?**

We do not hold information on the requested budgets. Please see response to question five.

- 7. What is your forecast spend in the following years (please break this down by service: scheduled patient journeys excl. renal, renal patient journeys, high dependency, secure and staff (if this is not available then please provide the total spend)**
- a. **2017/18?**
 - b. **2018/19?**
 - c. **2019/20?**

We do not hold this information as this data is held by individual CCGs.

- 8. Please provide KPI and Penalties measure in place across this contract and the most recent performance review of the same.**

We do not hold this information as this data is held by individual CCGs.

- 9. Please provide the current Patient Transport Eligibility policy and what are your provisions for revision to this?**

We do not hold this information. Each CCG's eligibility criteria are based on those outlined in the Department of Health guidance.

- 10. What is your policy on transporting Escorts? Do you currently make payment provisions for this?**

The Trust does not have a policy on transporting Escorts. Each CCG sets their own eligibility criteria for the conveyance of escorts, but are broadly in line with the Department of Health guidance which advises that escorts may travel along with the patient where their specific skills are required during the journey.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
 University Hospitals Bristol NHS Foundation Trust
 Trust Headquarters
 Marlborough Street
 Bristol
 BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be

contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

[REDACTED]
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