

Freedom of Information Request

Ref: UHB 17-300

Date 30 June 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

Please could you answer the following:-

1. **Does your organisation keep an incident log of cyber-attacks?**

Yes

2. **How many cyber-attacks - attempted and successful - were recorded against your organisation in the last three financial years, year-by-year (ie 2014/15, 2015/16, 2016/17)?**

The Trust receives phishing attacks on a daily basis, with the following success rate:

2014/15	0
2015/16	0
2016/17	3

3. **Where cyber-attacks were successful, what kind of data and what amount of data, if any, was lost or stolen? Was it confidential?**

The attacks did not attempt to obtain any data or files. The attack was ransomware; this is where the attacker targets a number of different file types and encrypts them. In our case the file type compromised was word documents. We did not pay any ransom but restored the files from backups, hence no data was lost.

As a trust we have not categorised our data, however the majority of information that is created by the UK public sector is deemed to be official i.e. some or all of the data could have damaging consequences if lost, stolen or published.

4. **For each case, please confirm:- the type of attack (eg ransomware, denial of service etc)**

Ransomware

5. **What demand, if any, was made to resolve the attack? Did the organisation comply?**

Payment was requested but the Trust did not pay in any of the cases.

6. **Whether the attack was reported to police or other responsible authority? Was the attacker traced/convicted?**

The Trust reported the attacks to NHS Digital but the attacker was not traced.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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