

**Freedom of Information Request****Ref: UHB 17-281**

Date 13 June 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**1. In relation to the costs recouped by your Trust as a result of these policies for the financial years 2014/15, 2015/16, and 2016/17, I would like to know:**

**a. The total number of 'Overseas Visitors' who were invoiced for using services in each of these financial years.**

We do not hold this information.

**b. The total amount of income 'Overseas Visitors' were invoiced for in each of these financial years.**

<b>2014/15</b>	£236,000
<b>2015/16</b>	£412,000
<b>2016/17</b>	£649,000

**c. The number of these invoices which were sent to UK addresses and the total amount they represented.**

We do hold this information, however to obtain this information would require us to manually go through every invoice to identify the overseas invoices and look up their addresses which would exceed the 18hr limit set by the FOI Act as the reasonable limit. **Section 12** of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time

**d. The total amount of payments actually recovered in each of these financial years.**

<b>2014/15</b>	£128,000
<b>2015/16</b>	£152,000
<b>2016/17</b>	£219,000

**e. The amount of debts written off in each of these financial years.**

<b>2014/15</b>	£181,000
<b>2015/16</b>	£222,000
<b>2016/17</b>	£51,000

**2. In relation to the costs incurred by your Trust of implementing these policies, I would like to know:**

- a. The cost of funding the salaries of Overseas Visitors Manager/s and any staff supporting them.**
- b. Any other costs associated with this work, including those such as facilities and equipment.**
- c. The overall cost of implementing these policies.**

The Trust does not hold this information at present as we are unable to separately identify the costs. From 2017/18 there will be a central team and costs will be identifiable.

**3. I would also like to request:**

- a. copies of any communications with the Department of Health, including emails, electronic documentation and meeting minutes, regarding this matter which relates specifically to your Trust, for example feedback on your performance following submission of the data.**

Please see below

- b. The minutes of any board meetings where this matter was discussed.**

We are able to obtain this information however we have decided to apply Section 21 of the FOIA as this information is reasonably accessible in the public domain in the Trust's Public Board Meeting papers which can be found on the following link: <http://www.uhbristol.nhs.uk/about-us/how-we-are-managed/trust-board/trust-board-meetings/>. Section 21 of the FOIA provides that we are not obliged to provide the requested information is already reasonably accessible and therefore we are withholding this information at this time.

**4. Any other information which you believe is relevant to this request.**

No.

**5. I would also like to know whether or not your Trust has been identified as one of those cited by Jeremy Hunt in 'Making a Fair Contribution' as one that "NHS Improvement will work intensively over the coming months with" because it is considered to be one of those "who has the most potential to recover costs" as a result of its "geography and size".**

No

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

A large black rectangular redaction box covering the signature area.