

**Freedom of Information Request****Ref: UHB 17-320**

Date 25 May 2017

[REDACTED]

[REDACTED]

[REDACTED]

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1. Details of any ransomware that has affected any of the IT systems used by the University Hospitals Bristol NHS Foundation Trust. In each case this should include:**

<b>The name of the ransomware</b>	Variants of Locky.
<b>The systems affected by the attack and what it is normally used for</b>	User files and documents.
<b>The operating system being</b>	W7
<b>When and for how long systems were affected</b>	2016. Affected for less than 2 hours.
<b>How the systems were affected, i.e. whether files were decrypted, systems locked, or other (please specify)</b>	Files encrypted.
<b>What would happen if the ransom was not paid.</b>	Files would not be usable.
<b>How the ransomware gained access to the network, i.e. phishing email, USB stick, other (please specify)</b>	Phishing email.
<b>The ransom requested</b>	Bitcoin
<b>If the ransom was paid and the total ransom paid for the attack</b>	None
<b>The number of medical activities (e.g. operations, scans, prescriptions, etc) that had to be suspended or altered during the infection period</b>	None

2. **Details of any other type of malware that has affected any of the IT systems used by the University Hospitals Bristol NHS Foundation Trust. In each case this should include:**

<b>The name of the malware</b>	None
<b>The systems affected by the attack and what it is normally used for</b>	Not applicable
<b>The operating system being</b>	Not applicable
<b>When and for how long systems were affected</b>	Not applicable
<b>How the systems were affected, i.e. whether files were decrypted, systems locked, or other (please specify)</b>	Not applicable
<b>What would happen if the ransom was not paid.</b>	Not applicable
<b>How the ransomware gained access to the network, i.e. phishing email, USB stick, other (please specify)</b>	Not applicable
<b>The ransom requested</b>	Not applicable
<b>If the ransom was paid and the total ransom paid for the attack</b>	Not applicable
<b>The number of medical activities (e.g. operations, scans, prescriptions, etc) that had to be suspended or altered during the infection period</b>	Not applicable

3. **Any correspondence between senior members of staff about incidents logged as part of 1 and 2.**

The Trust no longer holds this information.

4. **Any correspondence between the University Hospitals Bristol NHS Foundation Trust and government departments logged as part of 1 and 2.**

The Trust telephoned NHS Digital to report the attacks.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
 University Hospitals Bristol NHS Foundation Trust  
 Trust Headquarters  
 Marlborough Street  
 Bristol  
 BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

[Redacted signature]