

Freedom of Information Request

Ref: UHB 17-254

Date 4 May 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1. Please state, on wards where television use is offered, whether or not in-patients are charged for its use.**
TV is provided free to all patients at the bedside.
- 2. If so please outline what rate is offered to in-patients (how much they pay for its use, eg £3 per hour).**
Not applicable
- 3. Please state whether or not they need to purchase a card to charge with funds, and if so, please state whether a refund is offered should the in-patient not use all their card 'credit'.**
Not applicable
- 4. Please state whether or not this service is supplied to the NHS by a private provider. Please name the private provider.**
Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

A black rectangular redaction box covering the signature area.