

Freedom of Information Request

Ref: UHB 17-255

Date 27 April 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- **How many operations have been cancelled for non-clinical reasons IN THE 3 DAYS BEFORE a patient was due to be admitted? Out of those cancellations, how many were rescheduled within 1 month?**
- **How many operations have been cancelled for non-clinical reasons ON THE DAY a patient was due to be admitted? Out of those cancellations, how many were rescheduled within the statutory time limit – e.g. 28 days?**
- **Please provide this data by month for 2014, 2015, 2016 and 2017 - up to and including April 2017. The following should be included in the figures for ‘operations’: All planned or elective operations and day surgery**
- **For ‘non-clinical reasons’ please include a break-down of the following:**
 - **Bed-ward not available**
 - **Staff unavailable**
 - **Emergency operations taking priority**
 - **Maintenance needed on equipment**
 - **Patient unavailable**
 - **Admin error**

Please see table below. Please note that we can only supply information for cancellations on the day as this information is validated, information on cancellations in the 3 days before cannot be reliably report on due to the information being un-validated. Please also note the information for 2017 is January to March only however, for the readmits within 28 days we are only able to provide January to February as the re-admit period is incomplete.

Where the figures are less than 5, this has been denoted by **. Where numbers are low we have considered that there is the potential for the individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. There therefore find that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. Section 40 is the exemption for personal information

	2014		2015		2016		2017	
	Cancellations	Readmit <=28 days	Cancellations	Readmit <=28 days	Cancellations	Readmit <=28days	Cancellations	Readmit <=28 days
Bed/Ward Not Available	266	231	206	175	321	274	105	90
Emergency Operations Taking Priority	152	147	119	114	154	150	40	39
Staff Unavailable	142	121	114	104	131	119	50	47
Admin Error	83	75	90	80	71	68	17	17
Maintenance needed on equipment	47	38	37	31	37	35	**	**
Patient Unavailable	5	5	**	**	**	**	**	**
Grand Total	695	617	570	507	715	647	217	198

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
 University Hospitals Bristol NHS Foundation Trust
 Trust Headquarters
 Marlborough Street
 Bristol
 BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

