



GP HANDBOOK 2015/16

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Respecting everyone
Embracing change
Recognising success
Working together
Our hospitals.

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INTRODUCTION

The University Hospitals Bristol NHS Foundation Trust (UH Bristol) is a major teaching trust which provides a comprehensive range of healthcare services. UH Bristol hospitals are all located in central Bristol. This directory has been compiled for GPs and Practice staff as an aid to identifying and accessing our services.

Telephone numbers provided in this handbook are, in most cases, the direct line for the appropriate secretary or PA.

The following is the generic email address format for Trust employed staff:

firstname.surname@uhbristol.nhs.uk

The format of email addresses varies slightly for University staff, therefore you are recommended to phone the contact number provided in this handbook to obtain the correct email address for University staff.

See quick reference telephone directory at back of handbook.

This GP Handbook is also available in electronic copy on the Trust website:

<http://www.uhbristol.nhs.uk/for-clinicians/>

If you have any comments, amendments or corrections to this handbook, please contact the Commissioning Team on 0117 3423769.

Emergency Admissions

Emergency Admission procedures for the Bristol Royal Infirmary and for other UH Bristol hospitals are detailed on the following page.

Urgent/Routine Referrals

All consultant-led outpatient services (with the exception of Fast Track services) are available for referral via Choose and Book and this is the Trust's preferred method of referral.

All services are also available for booking directly through Choose and Book.

Clinical information should be faxed only where it is clearly stated within the appropriate section that a fax number may be used for this purpose. At the present time, confidential and identifiable patient information should not be sent via email.

Referral forms can be downloaded from:

<http://www.uhbristol.nhs.uk/for-clinicians/how-to-refer/referral-forms/>

GP Priority Line

Please use the GP Emergency Admissions line (0117 9349335) where appropriate for **medical and surgical emergency admissions** to the BRI.

Bristol Royal Infirmary

Medical Admissions 0117 934 9335

Monday – Friday 09:00 19:00

On contacting the BRI switchboard General Practitioners will be put through to the **General Practitioner Support Unit (GPSU)** located within the Ambulatory Care Unit (A413) based on level 4 in the Queens Building. Following discussion with the referring GP, the Duty GP in the unit will either arrange to; assess the patient in the GPSU; suggest management of the patient through an agreed alternative primary or secondary care pathway; or direct them to an appropriate assessment area. In this case the GP will advise the relevant assessment unit of the patient's referral.

Within the BRI this may be the:

Ambulatory Care Unit (A413) located on Level 4

MAU (Medical Assessment Unit (A300) located on Level 3

Older Peoples Assessment Unit (A400) located on Level 4

Only when clinically indicated will the patient be directed to the Emergency Department. GPs are asked not to send medically expected patients directly to the Emergency Department unless instructed to do so.

Monday – Friday 19:00 – 09:00, Saturday & Sunday

The **Clinical Site Managers** at the BRI are responsible for accepting emergency GP referrals during these hours. The Clinical Site Management Team consists of experienced Band 7 Nurses with a broad remit that includes bed management and clinical support to the wards.

On contacting the BRI switchboard General Practitioners will be put through to a Clinical Site Manager who will take details of the patient and their presenting condition. In addition they will ask for the General Practitioner's name and Practice details.

The Clinical Site Manager will be able to advise on the current status of the Assessment Units and agree the arrival location for the patient, they will also be able to advise on the availability of admission alternatives such as the Acute Response Team or Hot clinic appointments.

The medical team at the BRI and the agreed Assessment Unit will be informed about the patient by the Clinical Site Manager.

EMERGENCY ADMISSIONS

Dr Roland Jenkins	0117 3420530	MAU Clinical Lead
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Patients attending the Medical Assessment Unit and Ambulatory Care Unit are managed day to day by the physician on take. All referrals should go through the Emergency Medical Admissions pathway.

The individuals named above have a managerial and governance lead role for the respective units.

Surgical Admissions – all times 0117 9349335

Referrals should be made via the Clinical Site Managers as above.

Liaison Psychiatric Team

Contact BRI Switchboard on: 0117 9230000

Bristol Eye Hospital

Emergency Department Hotline: 0117 3424613

Bristol Haematology and Oncology Centre

Within working hours:

Contact Consultant's secretary: 0117 9230000 / direct dial OR
bleep Registrar/Consultant: 0117 9230000 (bleep).

For patients on active oncology treatment contact BHOC acute care on 0117 3422011

Out of hours:

Contact Registrar/Senior Registrar on call via Switchboard: 0117 9230000.

Bristol Heart Institute

Within working hours:

Contact Consultant's secretary: 0117 9230000 / direct dial OR bleep Registrar/Consultant 0117 9230000 (bleep).

For Cardiac Arrhythmia and Pacing advice: 0117 3426635
(Electrophysiology Team)

Out of hours:

Contact Registrar/Senior Registrar on call via Switchboard: 0117 9230000.

Bristol Royal Hospital for Children

For children under 16 requiring admission to hospital or urgent/emergency review by a Consultant or Senior Doctor in Emergency Paediatric Medicine, please fax a referral letter to 0117 3428667 and send the child directly to the Children's Emergency Department.

For children that require rapid (but not urgent or emergency) review by a Consultant Paediatrician, please fax a referral letter to 0117 3428684. Your letter will be triaged by a Consultant in General Paediatrics and the patient will be contacted directly with the date and time of an appointment in our Rapid Access Clinic. This clinic is based in the Children's Hospital Clinical Investigation Unit. The target waiting time for children to be seen in this clinic is 2-4 days.

If you would like paediatric advice, please contact the **Children's Emergency Department on 0117 3428666**.

If you are unsure which is the most appropriate route of referral please contact the Emergency Department and we will be able to help.

If your child is well known to a speciality team it may be worth contacting the team for advice in working hours. Consultants and Clinical Nurse Specialists can be reached via the UH Bristol Switchboard on 0117 923 0000. Out of hours please contact the Children's Emergency Department on 0117 3428666.

St Michael's Hospital – ENT, Gynaecology and Obstetrics

Contact duty / on call junior doctor through Switchboard: 0117 9230000.

FAST TRACK OFFICE - CANCER SERVICES

Assistant Performance & Operations Manager in Surgery, Head & Neck	Line Manager for the Fast Track Office	0117 3427646
	Booking co-ordinator	0117 3427641
	Booking co-ordinator	0117 3427642
	Booking co-ordinator	0117 3427643
	Booking co-ordinator	0117 3427644
	Fast Track Office Fax Number	0117 3427644

The Fast Track Office was established in March 2000, to be a central point for the management of referrals from Primary Care for patients with a suspected cancer. UH Bristol is committed to achieving the 2-week wait standard for all suspected cancer referrals, as well as meeting the 31 and 62-day standards for all cancer patients we treat.

To ensure patients are booked into an appropriate service, GPs are requested to use the Fast-Track (Cancer Suspected) referral proformas, which comply with the NICE guidelines. Where possible, referrals should be made via the Choose and Book System, or if this is unavailable they should be faxed to the department on: 0117 3423266. Further information on the NICE urgent referrals guidelines is available via the following website: www.nice.org.uk/CG027quickrefguide

When making a referral to the Fast Track Office, ensure that the patient's home address and telephone number are correct. If available, also include a mobile telephone number or daytime contact number in order to help us contact the patient promptly. Please let the patient know that they should hear from UH Bristol within 48 hours of the referral being made. If they do not hear, they should contact the surgery. All patients (unless there is a valid clinical reason) should be given the information sheet which details what happens following a suspected cancer referral.

If you have any queries about a patient you have referred, contact the Fast Track Office on one of the numbers shown above.

If you have any general queries relating to Cancer Services at UH Bristol please contact Hannah Marder, Cancer Service Manager on 0117 3421039.

UH Bristol Patient Transport Team

All UH Bristol Patient Transport Service (PTS) bookings are handled by a central team contactable on 0117 3422626. For any patient transport queries relating to UH Bristol sites please contact Claire Hepden, Trust Patient Access Manager on 0117 3424833.

Patient Transport Services (PTS)

A non-emergency patient transport service (PTS) is available to all UH Bristol hospital sites. Patient eligibility for this service is limited by criteria which can be confirmed by your CCG.

PTS for **new outpatient attendances** must be booked by the GP Practice through their CCG nominated transport organisation. All subsequent PTS bookings for transport to and from our sites will be arranged by UH Bristol.

Other services

There are pick-up and set down points at UH Bristol hospital sites, but on-site parking is very limited, so please encourage your patients to use other methods of transport as appropriate.

The HUBS Bus is a free shuttle bus service, provided for patients, visitors and staff, which operates a circular route incorporating Bristol Temple Meads railway station and all of our hospital sites. The HUBS bus runs from 06:35 – 20:30 Monday to Friday. See the patient information leaflet *How to get to our Hospitals*, or the website <http://www.uhbristol.nhs.uk/patients-visitors-and-carers/travelling-and-our-hospitals> for more information.

TRUST SERVICES

<p>Bristol Dental Hospital (BDH) Lower Maudlin Street Bristol BS1 2LY 0117 3420050 - comes through to BRI switchboard</p>	<p>Bristol Eye Hospital (BEH) Lower Maudlin Street Bristol BS1 2LX 0117 9230060 - comes through to BRI switchboard</p>
<p>Bristol Haematology and Oncology Centre (BHOC) Horfield Road Bristol BS2 8ED 0117 3422416 - direct dial to main reception at BHOC</p>	<p>Bristol Heart Institute (BHI) Bristol Royal Infirmary (Terrell Street) Bristol BS2 8HW 0117 9230000 - BRI switchboard</p>
<p>Bristol Homeopathic Hospital (BHH) South Bristol Community Hospital Hengrove Promenade Hengrove Bristol BS14 ODE 0117 3429661 - appointments and prescription line</p>	<p>Bristol Royal Hospital for Children (BRHC) Paul O’Gorman Building Upper Maudlin Street Bristol BS2 8BJ 0117 9230000 - BRI switchboard</p>
<p>Bristol Royal Infirmary (BRI) Marlborough Street Bristol BS2 8HW 0117 9230000 - BRI switchboard</p>	<p>St Michael’s Hospital (STM) Southwell Street Bristol BS2 8EG 0117 9215411 - comes through to BRI switchboard</p>
<p>UH Bristol Trust Headquarters (THQ) Marlborough Street Bristol BS1 3NU 0117 3423600 - Main reception + Fax at THQ</p>	<p>Central Health Clinic Tower Hill Bristol BS2 0JD 0117 3426900 (Sexual Health) - Main reception and contraceptive clinic</p>
<p>South Bristol Community Hospital (SBCH) Hengrove Promenade Hengrove Bristol BS14 ODE 0117 9230000 - comes through to BRI Switchboard</p>	

TRUST SERVICES

Trust Board:

Chairman	Dr John Savage	0117 3423720
Chief Executive	Robert Woolley	0117 3423720
Director of Strategy and Transformation	James Rimmer	0117 3423722
Medical Director	Dr Sean O'Kelly	0117 3423640
Chief Nurse	Carolyn Mills	0117 3423601
Chief Operating Officer and Deputy Chief Executive	Deborah Lee	0117 3423606
Director of Finance	Paul Mapson	0117 3423649
Director of Workforce & Organisational Development	Sue Donaldson	0117 3423624

Trust Services Division (TS):

Director of Facilities & Estates	Leigh Adams	0117 3422171
Director of Infection Prevention and Control	Dr Richard Brindle	0117 3423735
Director of IM&T	Andrew Hooper	0117 3420708

Hospital Medical Committee:

Chairman	Dr Frances Forrest	0117 3424181
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Clinical Divisions:

Medicine (Med):

Clinical Chair	Dr Peter Collins	0117 3423067
Divisional Director	Rowena Green	0117 3423065
Head of Nursing	Carole Tookey	0117 3424979
Clinical Director	Dr John Smithson	0117 3422619

Surgery, Head & Neck (SH&N):

Clinical Chair	Mr Andrew Hollowood	0117 3421789
Divisional Director	Jim O'Connell (from July 2015)	0117 3421789
Head of Nursing	Jane Palmer	0117 3421785
Clinical Director (Head & Neck)	Mr Ceri Hughes	0117 3424301
Clinical Director (Ophthalmology)	Mr Richard Markham	0117 3423878
Lead Doctor (Anaesthesia)	Dr Mark Scrutton	0117 3422301

TRUST SERVICES

Clinical Director (Trauma & Orthopaedics)	Mr James Livingstone	0117 3422242
Clinical Director (Critical Care)	Dr John Hadfield	0117 3422163
Clinical Director (Theatres)	Hannah Blanshard	0117 3422301
Clinical Director (ENT)	Graham Porter	0117 3421832/33/34
Clinical Director (UGI)	Meg Finch-Jones	0117 3424595

Women's & Children's Services (W&C):

Clinical Chair	Ms Bryony Strachan	0117 3428877
Divisional Director	Ian Barrington	0117 3428877
Head of Nursing	Hazel Moon	0117 3428875
Head of Midwifery	Sarah Windfeld	0117 3425201
Head of Governance	Judith Hernandez (Acting)	0117 3428875
Clinical Director, Obs & Gynae	Ms Bryony Strachan	0117 3428877/5245
Clinical Director (Children's)	Dr Steven Sale	0117 3427008
Clinical Director (Children's)	Dr Carol Inward	0117 3428789
Clinical Director (Critical Care Services)	Dr James Fraser	0117 3428421

Specialised Services (SS):

Clinical Chair	Mr Alan Bryan	0117 3426608
Divisional Director	Mr Owen Anisley	0117 3426608
Interim Head of Nursing	Sarah Furniss	0117 3426609
Clinical Director (Haem/Onc)	Dr Stephen Robinson	0117 3423029
Clinical Director (Cardiac)	Prof Raimondo Ascione	0117 3426579

Diagnostics & Therapies (D&T):

Clinical Chair	Kate Love	0117 3422050
Divisional Director	Fiona Jones	0117 3422050
Clinical Director (Radiology)	Dr Paul Davison	0117 3423854
Clinical Director (Laboratory Medicine)	Dr Paul Thomas	0117 3423245
Clinical Director (Histology)	Dr Rob Pitcher	0117 3423199
Head of Therapies	Jayne Weare	0117 3423295

ADULT THERAPY SERVICES

(Division: D&T)

The professions of **Occupational Therapy, Physiotherapy, Speech and Language Therapy and Nutrition and Dietetics** are now an integrated service known as **Adult Therapy Services**, working across both in and outpatients.

Jayne Weare	0117 3423295	Head of Adult Therapy Services
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DIETETICS

Claudia Jemmott	0117 3423005 Fax: 0117 3423921	Lead for Nutrition & Dietetic Services
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Clinical dietetics

Patients with a wide range of illnesses are treated by:

- assessing dietary needs
- designing an individual plan to meet these needs
- helping patients / carers to achieve any desired dietary changes
- evaluating the effect of the changes

Education: Good Nutrition Makes a Difference

We aim to increase awareness of the links between what we eat and health by:

- helping individuals to make good food choices
- working with small groups to help develop knowledge and skills in specific areas
- participating in health promotion campaigns

ACCESS/REFERRALS

Adult Services – BRI / Oncology Service (BHOC)/ South Bristol Community Hospital - For inpatients and outpatients (BRI/SBCH only)

Jayne Weare	0117 3423295	Adult Services Manager
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Referral Criteria

Referral should be by letter or referral form to BRI giving the following information:

- Patient's details – surname, forename; age and sex; address and telephone number
- Clinical information – diagnosis; relevant medication/ other information including relevant biochemistry; dietary intervention required
- Details of referrer – name and signature of GP; GP contact details

Referrals are prioritised according to the degree of dietetic urgency. Further information about this is available on request.

Weight Management Service

Marie Bird	Greenway Community Practice 0117 9598935 Fax : 0117 9419420	Team Leader
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Referral Criteria

- be 16 years or over
- be motivated to lose weight at this time
- be able to function in a group as well as in one to one approaches
- be able to commit to a programme of support over a six month period
- have a BMI of 28+ and at least one long term condition, or a BMI of 30+ and no long term conditions, have a BMI of 25+ and no long term conditions who have previously been through course of weight management on referral and not achieved their treatment objectives
- Referring clinician commits to recording BMI on 3 further occasions over the next two years for evaluation purposes

Home Management Services (enteral-tube feeding – generally via secondary care referral)

Julie Barker	0117 3426334	Team Leader
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Occupational Therapy and Physiotherapy

Scott Allan	0117 3422714	Medicine - including acute respiratory, general medicine and stroke and older peoples services provided at both the BRI and SBCH
Linda Clarke	0117 3422201	Surgery Head and Neck - including thoracic surgery, trauma and orthopaedics and MSK outpatients
Cate Mitchell	0117 3422201	Specialised Services - including cardiac, cardiology and haematology/oncology services

Occupational Therapy (OT) and Physiotherapy (PT) provide an integrated service across all inpatient pathways.

Physiotherapy provides a full MSK outpatient based service.

OT and PT jointly provide a rheumatology and hand therapy out-patient service. Together with nursing – OT and PT provide an Older People's outpatient service at South Bristol Community Hospital (SBCH).

Inpatient Services

We support the main clinical divisions within UH Bristol and have a lead therapist. The therapy services cover all inpatient pathways working with patients to achieve a safe discharge through the provision of rehabilitation and equipment.

The therapy service offers a comprehensive service across all the clinical specialties.

Key areas of in-patient practice

- To restore or reinforce functional abilities
- To facilitate re-learning of skills essential for daily living
- To promote and maintain health and well-being
- Respiratory function
- Support in the management of chronic conditions

Outpatient Services

ACCESS/REFERRALS

Amputees and Intermittent Claudication

In and out patient rehabilitation provided for patients following lower limb amputation. The aim is to maximise the patient's functional mobility with or without prosthesis.

For telephone advice contact:

Sarah Brown	0117 3422066	
Anne Harrill	0117 3422282	Bleep 4967

Musculoskeletal

E.g. soft tissue injuries, fractures, rheumatological conditions, back pain, work related musculoskeletal pathology, sports injuries, post surgery rehabilitation, antenatal and post natal musculoskeletal management etc.

Services currently offered include:

- Pain management
- Hand therapy*
- Rheumatology*
- General outpatients (see below)
- Hydrotherapy
- Haemophilia
- Continence and pelvic floor muscle rehabilitation*
- Gym rehabilitation
- Pre and post natal musculoskeletal management*
- Physiotherapy Direct – telephone assessment and advice
- Trauma & Orthopaedics

*specialist services that can be accessed directly

Patients will be assessed in Physiotherapy outpatients to determine appropriateness for hydrotherapy and the gym.

For telephone advice for specialist services contact:

Rachel Goodwin	0117 3425091	Pain Management
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ADULT THERAPY SERVICES

Duncan Pearson	0117 3422379	Hand Therapy
Melissa Domaille	0117 3424157	Rheumatology
Lizzie Bradshaw	0117 3422282	General outpatients
Rachel Midcalf	0117 3422282	Hydrotherapy
Lorna Harvey	0117 3422282	Gym Rehabilitation
Ann Thomas	0117 3422282	Haemophilia
Jess Butterly	0117 3422282	Women's Health
Celia Wogan	0117 3422282	Trauma & Orthopaedics

Referral Process

Referrals should be made on the generic referral form ensuring all details are completed and then emailed to ubh-tr.adulttherapies@nhs.net or posted to the B101, Physiotherapy department at the BRI.

For further information please contact:

Julie Packman	0117 3422282	Musculoskeletal Pathway Therapy Lead
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Care of the Elderly – South Bristol Community Hospital

South Bristol Community Hospital offers a comprehensive assessment of the older person by a specialist healthcare team, consisting of consultants, physiotherapists, occupational therapists and nurses. There is on-site access to hearing therapists, speech and language therapists and diagnostics such as X-ray, ECGs and phlebotomy. The unit offers specialist treatment for complex elderly patients, fallers and patients with movement disorders such as Parkinsons Disease and Stroke.

Referral Process

Referrals should be sent to:

South Bristol Community Hospital
Day Assessment Unit (DAU)
Hengrove Promenade
Hengrove
Bristol
BS14 0DE

Day Assessment Unit	0117 3429713	Bookings and enquiries
	Fax 0117 3429961	

SPEECH AND LANGUAGE THERAPY

Professional Lead Mike Richards 0117 3421475

Fax: 0117 3422489

Outpatient Adult SLT

Neurology

SLT Pathway Lead: Emily Highfield 0117 3421564

Speech and language therapists (SLTs) specialise in the assessment, diagnosis and management of communication and/or oro-pharyngeal swallowing disorders. SLT intervention aims to maximise function, independence and quality of life by providing programmes of care, advice and education. SLTs work directly with patients, their families and carers.

UH Bristol speech and language therapy service is provided to patients in the Central and South Bristol area and is provided as a package of care which may be:

- o Individual or group
- o on an outpatient or domiciliary basis

The service aim is to provide a coordinated, seamless approach focusing on pre-treatment, acute treatment, rehabilitation and longer term rehabilitation for outpatients.

Geographically, the service covers Central and South Bristol and the Long Ashton/Nailsea/Backwell areas of North Somerset.

Specialist outpatient services provided:

Voice/Dysphonia

Team Lead: Amanda Carr

STMH

0117 3421088

Dysphonia is multifactorial in origin and may be the first symptom for people with various forms of cancer.

Due to this we only accept tertiary referrals via the ENT service at St. Michael's Hospital and not direct to the SLT Service.

Once referred, there is an integrated team approach with a regular joint ENT/SLT Voice clinic offering endoscopy plus stroboscopy.

Voice Therapists and ENT teams both contribute to the diagnostic process to select the most appropriate form of treatment. All patients are seen initially in a Voice Care Group.

The lead SLT has extended scope of practice (ESP) in the independent performing and interpretation of both flexible and rigid endoscopy as a standard part of clinical practice. This both informs and monitors the progress from the therapeutic techniques being used.

Referral Process

Tertiary referrals only via the ENT service St Michael's Hospital.

Stammering/Dysfluency

Specialist: Deborah Mason STMH 0117 3421088
deborah.mason@uhbristol.nhs.uk

Stammering (UK term) or Stuttering (US term) is a fluency disorder that can have a profound impact on emotional well-being and mental health. Therapy addresses both the physiological and psychological aspects, of stammering

Referral Process

GP or self- referral via letter, email or phone to the above

Head & Neck Cancer & Oncology

Team Lead: Jane Beckinsale STMH 0117 3425327/3425106

The SLT works as an integral part of the MD team, seeing patients before, during and after treatment, advising the team and the patient on choice of treatment to assist the communication and swallowing problems.

The SLT leads the surgical voice restoration service for laryngectomies. Some patients require long-term follow up to address survivorship issues. Outpatients are seen in the hospital, in SLT Outpatients or in MDT clinic. Outpatient rehabilitation is provided with open access for patients when they have a problem.

There is also a service to palliative patients as required, including hospice visits.

Referral Process

Accepted from the MD Team, Max Fac, ENT or Oncology Consultants.

Neurological Disorders / Respiratory Disorders

Anne Baseby	0117 3422325	Team Lead
Emily Highfield	0117 3421564/5	Stroke Team Leader
Anna Daniel	0117 3421564	Specialist in Progressive Neurological Disorders
Frances Pimblet	0117 3426359	Specialist in alternative/augmentative communication

This team covers both inpatients and outpatients. The Outpatient caseload consists of patients who require on-going management following their discharge from a UH Bristol Hospital or patients who are referred by GPs, consultants, specialist nurses, other AHPs. Referrals accepted:

- Stroke
- Progressive neurological conditions including specialist treatment of communication disorders associated with Parkinson's disease
- Respiratory conditions
- Frail elderly & other medical conditions impacting on communication and swallowing
- Dementias – including early onset dementia, fronto-temporal dementia
- Specialist dysphagia assessment including video fluoroscopy

Within the neurological disorders service there are highly specialist staff leading on each condition, providing a seamless service from acute to community.

Referral Process

In writing from a GP or other member of the MD team. Self- referrals are accepted.

Pain Management

(Division: SH&N)

Dr Peter Brook	0117 3425091	Anaesthesia - Pain Management
Dr Charlotte Steeds	0117 3425091	Anaesthesia - Pain Management
Dr Nilesh Chauhan	0117 3425091	Anaesthesia - Pain Management
Dr Tony Pickering	0117 3425091	Anaesthesia - Pain Management

Referrals are made to the consultant with the shortest waiting time on the day of arrival or to a specific consultant. Open referrals are allocated to the consultant with the shortest waiting time.

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous report. It is also very important to provide specific details of any transport requirements including extent of patient mobility.

New appointments are made strictly on the basis of urgency by the consultant in charge of the case. The pain clinic offers day case and limited inpatient stay, as appropriate, in addition to outpatient clinics.

AUDIOLOGY (ADULT)

(Division: D&T)

Mrs Pat Smith	0117 3425101	Head of Adult Audiology
Enquiries/Reception	0117 3425854	Fax: 0117 3425859

ACCESS/REFERRALS

Referral protocols have been issued. Any Qualified Provider (AQP), Hearing Aid Services are available on Choose & Book. All other referrals can be made by letter or fax to the Audiology Manager. Access to other diagnostic services is usually through a hospital consultant.

Direct Access Services:

Audiometry

Facilities are available for pure tone audiometry and tympanometry by referring direct to the department. Patients must be aged between 12 and 59 years and the ears must be wax free. If a significant abnormality is found we can cross refer to the ENT department.

Please note until 1/7/13 this service is only available for patients living in the UHBristol Catchment area. All other patients should be referred to ENT.

Hearing Aid Services

Patients aged over 60 years can be referred directly to the department for assessment of their hearing aid if necessary as part of the Any Qualified Provider Hearing Aid Services for age related hearing loss.

We provide this service for NHS Bristol, NHS South Gloucestershire and NHS North Somerset. Clinics are provided at:

St. Michael's Hospital, Southmead Hospital, Cossham Hospital, South Bristol NHS Community Hospital, Thornbury Hospital, Clevedon Hospital, Stockwood Medical Centre, Marina Healthcare Centre Portishead, Yate Health Centre, Tower House Medical Centre, Nailsea and Shirehampton Health Centre, a domicillary service is also available.

Hearing Aid provision is also available for patients under 60 yrs (following a GP direct referral for Audiometry) or complex hearing loss following referral from ENT. This service is also available at all of the above clinics.

Hearing Aid Repairs

AUDIOLOGY (ADULT)

This is a service for current NHS hearing aid users who are having problems with their hearing aids. No GP referral is necessary for this service. A walk-in service is provided at Southmead Hospital and an appointment service at all other sites.

Tinnitus and Balance

Adult Audiology services also provide services for Tinnitus and Balance for both adults and paediatrics.

<http://www.uhbristol.nhs.uk/for-clinicians/our-clinical-services/Audiology>

BONE MARROW TRANSPLANT

(Division:SS)

Professor David Marks	0117 3421125	Adult BMT Consultant
Dr Stephen Robinson	0117 3421125	Adult BMT Consultant
Dr Rachel Prothero	0117 3421125	Adult BMT Consultant
Dr James Griffin	0117 3421125	Consultant Haematologist
Lucy Henderson	0117 3421118	Clinical nurse specialist stem cell transplantation For pre-BMT issues: BMTCo-ordination @uhbristol.nhs.uk

Referrals from General Practice are not accepted into this service.

See also **Haematology**.

CARDIAC SERVICES

(Division: D&T)

Cardiac Radiology/Vascular Radiology

Dr Mark Hamilton	0117 3422729	Cardiac Radiology
Dr Nathan Manghat	0117 3422672	Cardiac Radiology

(Division: SS)

Cardiac Surgery

Professor Gianni Angelini	0117 3423145/3426577	Adult Cardiac Surgery
Prof Raimondo Ascione	0117 3423145	Adult Cardiac Surgery
Mr Alan Bryan (Clinical Chair)	0117 3426579	Adult Cardiac Surgery
Professor Massimo Caputo	0117 3428854	Paediatric, Adult and Adult Congenital Cardiac Surgery
Mr Franco Ciulli	0117 3426661	Adult Cardiac Surgery
Mr Andrew Parry	0117 3428854	Paediatric and Adult Congenital Cardiac Surgery
Mr Mark Yeatman	0117 3426661	Adult Cardiac Surgery
Mr Serban Stoica	0117 3428854	Paediatric Cardiac Surgery

Cardiology

Prof Andreas Baumbach	0117 3426573	Adult Cardiology
Dr Tim Cripps	0117 3426578	Adult Cardiology
Dr Glyn Thomas	0117 3426578	Adult Cardiology
Mr Edward Duncan	0117 3426578	Adult Cardiology
Dr Angus Nightingale	0117 3426691	Adult Cardiology
Dr Julian Strange	0117 3426574	Adult Cardiology
Dr Ashley Nisbet	0117 3426574	Adult Cardiology
Dr Mandie Townsend	0117 3426572	Adult Cardiology
Dr Mark Turner	0117 3426575	Adult Congenital Heart Disease
Dr Graham Stuart	0117 3426576	Paediatric and Adult Congenital Heart Disease
Dr Rob Martin	0117 3426576	Paediatric and Adult Congenital Heart Disease
Dr Stephanie Curtis	0117 3425967	Adult Congenital Disease

CARDIAC SERVICES

Dr Tom Johnson	0117 3426573	Adult Cardiology
Dr Radwar Bedair	0117 3426576	Adult congenital Heart Disease

Allied Healthcare Professionals/Specialist Nurses

Jenny Tagney	0117 3426571	Cardiology Nurse Consultant
Heart Failure Nurses	0117 34246602	Adult Cardiology Specialist Nurses
Cardiac Rehabilitation Nurses	0117 3426601 / 6603	Adult Cardiology Specialist Nurses
GUCH (Grown-up Congenital Heart Disease) Specialist Nurses	0117 3426599/ 6600 / 6571	Adult Cardiology Specialist Nurses
Arrhythmia Specialist Nurses	0117 3426635	Adult Cardiology Specialist Nurses
Pacemaker Clinic	0117 3426515/6503	Pacemaker Technicians

Cardiac Services comprises Cardiology and Cardiac Surgery.

Open referrals are allocated to the consultant with the shortest wait time. There are specialist clinics for Adult Congenital Heart Disease, Arrhythmia, Heart Failure, Device follow-up, Rapid Access Chest Pain Clinic.

All referrals need to include details of medication, relevant previous history and copies of any reports, and details of any transport requirements and patient mobility.

ACCESS/REFERRALS:

Referrals for the Rapid Access Chest Pain Clinic should be faxed to 0117 3425093, using the set proforma and attaching a recent ECG.

CARE OF THE ELDERLY

(Division: Med)

Dr Rachel Bradley	0117 3421313	Care of Elderly, Orthogeriatrics, Falls
Dr Sarah Caine	0117 3421315	Care of Elderly, all-age stroke
Dr Laura Clow	0117 3421313	Care of Elderly
Dr Simon Crosson	0117 3421315	Care of Elderly, Diabetes, Hypertension, Falls
Dr Nicola Devitt	0117 3421315	All-age stroke
Dr Julie Dovey	0117 3421313	Care of Elderly, Dementia, Falls
Dr Clare Holmes	0117 3421315	All-age stroke
Dr Margaret Macmahon	0117 3421313	Care of Elderly, syncope, Falls
Dr Peter Murphy	0117 3421315	Care of Elderly, all-age stroke
Dr Emma-Kate Reed	0117 3421313	Care of Elderly, Orthogeriatrics, Falls
Dr Gerald Tobin	0117 3421313	Care of Elderly, Parkinson Disease

All Consultants and their Secretaries are now based at the BRI

ACCESS/REFERRALS

Inpatients, Bristol Royal Infirmary

Monday to Friday between 09:00 and 16:30 requests for admissions to Care of the Elderly beds can be made to the bed manager. At other times please contact the Clinical Site Management Team: 0117 9230000.

Medical Outpatients, South Bristol Community Hospital

Referrals should include details of previous medical history, present medication, present problems and recent investigations. Please supply hospital number, if known, full personal details.

Referrals are welcome via choose and book or by fax / consultant's secretary.

Day Assessment Unit, South Bristol Community Hospital

This service is supported by a dedicated team of physiotherapists, occupational therapists and nurses who have developed specialist skills in the care of the older person. Working alongside consultant colleagues, the

CARE OF THE ELDERLY

unit offers a mix of assessment clinics as well as follow-up sessions. GPs can fax referrals to 0117 3429961. Referrals are triaged daily. We would welcome any information or copies of recent community assessments as well as names of community staff currently involved in the patient's care. Please fax info to 0117 3429961.

The majority of general clinics for older people have relocated to South Bristol Community Hospital. Please see below.

Syncope clinic – BRI

Dr M MacMahon

For patients with unexplained falls, dizziness and blackouts (including younger syncopal patients). Please send a letter of referral to Dr MacMahon, at the BRI. Dr MacMahon is also happy to take telephone queries: 0117 3426309.

The Falls Service – Day Assessment Unit South Bristol Community Hospital

For patients aged over 60 who have fallen and live within the UH Bristol catchment area. The service is provided by a multi-disciplinary team with specialist knowledge of falls management and includes a consultant, nurses, occupational therapists and physiotherapists with links to hearing and speech and language therapists if required. There is also access to diagnostic tests e.g. x-ray, bloods, ECG, ultrasound.

Dr Emma-Kate Reed	0117 3427740	Fracture Liaison Consultant Lead
Dr Rachel Bradley	0117 3427740	Orthogeriatric Lead

Fracture Liaison Service

Cathy Churchman	0117 3427740	Fracture Liaison Clinical Nurse Specialist
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Falls & Fragility Fracture clinic held fortnightly at the BRI. Please refer to Fracture Liaison Co-ordinator on the number above. This is a Geriatrician led consultant clinic reviewing patients who may benefit from second line osteoporosis treatments and an assessment of their bone health. The clinic is supported by a CNS in Fracture Liaison who is able to administer SC and IV second line treatments. The clinic specialises in patients over

CARE OF THE ELDERLY

the age of 75 who require specialist Orthogeriatric and Osteoporosis management and treatment.

Diabetes in later life (70+ years) held at the BRI Dr S Croxson

Elderly patients with problems with their diabetes, hypertension, or co-morbid conditions; can be seen at the SBCH on Tuesday mornings or at the BRI on Thursday mornings.

Referrals are welcome via Choose and Book or by fax / letter to Dr Croxson's secretary.

Movement Disorders held at SBCH Dr G Tobin

This clinic is run weekly by a consultant with specific interest in Parkinson's Disease and related disorders supported by a dedicated multi-disciplinary team consisting of physiotherapists, occupational therapists and nurses.

CHILDRENS SERVICES

Clinical Divisions contacts

(Division: W&C)

Women's & Children's Services (W&C):

Ms Bryony Strachan	0117 3428877	Clinical Chair
Ian Barrington	0117 3428877	Divisional Director
Hazel Moon	0117 3428875	Head of Nursing
Sarah Windfeld	0117 3425255	Head of Midwifery
Judith Hernandez	0117 3425770	Head of Governance
Mr Pip Mills	0117 3425594	Clinical Director, Obs & Gynae
Dr Steven Sale	0117 3428615	Clinical Director (Children's Surgery)
Dr Carol Inward	0117 3428881	Clinical Director (Children's Medicine)
Dr Ian Jenkins	0117 3428421	Clinical Director (Children's Critical Care Services)
Dr David Harding	0117 3241721	Clinical Director (NICU)

Lead Managers

Ms Bryony Strachan	0117 3428877	Clinical Chair for Women's and Children's Services
Alison Grooms	0117 3428875	Paediatric Medicine Specialties, BMT Haematology/Oncology
Rebecca Dunn	0117 3425255	Women's Services, Neonatology and Clinical Genetics
Judith Hernandez	0117 3428877	Paediatric Cardiac and Intensive Care
Julie Vass	0117 3428870	Paediatric Surgery

Child Health

Professor Adam Finn	0117 3420174	General Paediatrics, Immunology, Medicines for Children
Dr Julian H Shield	0117 3420183	General Paediatrics, Metabolics

CHILDRENS SERVICES

General Paediatrics

Dr Reg Bragonier	0117 3428681	General Paediatrician
Dr Huw Thomas	0117 3428655	General Paediatrician
Dr Anna Thursby-Pelham	0117 3428655	General Paediatrician
Dr Alison Kelly	0117 3428048	General Paediatrician/Paediatric Rheumatology
Dr Daphin Fernandez	0117 3428707	General Paediatrician
Dr Jane-Claire Sconce	0117 3428048	Consultant Paediatrician

Neonatology

Dr Pamela Cairns	0117 3425346	Neonatology
Dr David Harding	0117 3425225	Neonatology
Dr Anoo Jain	0117 3425062	Neonatology
Dr Karen Luyt	0117 3425225	Neonatology
Professor Marianne Thoresen	0117 3425225	Neonatology
Dr James Tooley	0117 3425346	Neonatology
Dr Sarah Wain	0117 3425346	Neonatology
Dr Jonathon Davies	0117 3425346	Neonatology

Neonatology Services

ACCESS/REFERRALS

Review Clinic (1)

- For review of newborn infants with prolonged jaundice, antenatal hydronephrosis, heart murmours, maternal thyroid disease.
- Runs 2nd and 4th Monday of the month.
- Referral is via NICU secretaries 0117 3425225 / 5062 by either GP or Health Visitor.

Review Clinic (2)

- For review of ex-NICU patients and for newborn problems.
- Referral is via NICU secretaries as above, by GP.

CHILDRENS SERVICES

Paediatric Emergency Department

Dr Lisa Goldsworthy	0117 3428187	Paediatric Emergency Department
Dr Giles Haythornthwaite	0117 3428187	Paediatric Emergency Department
Dr Will Christian	0117 3428187	Paediatric Emergency Department
Dr Anne Frampton	0117 3428187	Paediatric & Adult Emergency Department
Dr Nick Sargant	0117 3428187	Paediatric Emergency Department
Dr Mark Lyttle	0117 3428187	Paediatric Emergency Department
Dr Sam Milsom	0117 3428187	Paediatric Emergency Department
Dr Paul Reavley	0117 3421494	Paediatric and Adult Emergency Medicine
Dr Rob Stafford	0117 3421485	Paediatric and Adult Emergency Medicine

Paediatric Anaesthesia

Dr Alison Cloote	0117 3427008	Paediatric Anaesthesia
Dr Deborah Duce	0117 3427008	Paediatric Anaesthesia
Dr Beverley Guard	0117 3427008	Paediatric Anaesthesia
Dr Judith Nolan	0117 3427008	Paediatric Anaesthesia
Dr Gail Lawes	0117 3427008	Paediatric Anaesthesia
Dr Guy Bailey	0117 3427008	Paediatric Anaesthesia
Dr Peter Stoddart	0117 3427008	Paediatric Anaesthesia
Dr Philip Segar	0117 3427008	Paediatric Anaesthesia
Dr Steven Sale	0117 3427008	Paediatric Anaesthesia
Dr Philippa Seal	0117 3427008	Paediatric Anaesthesia
Dr Richard Beringer	0117 3427008	Paediatric Anaesthesia
Dr Anthony Bradley	0117 3427008	Paediatric Anaesthesia
Dr Natasha Clark	0117 3427008	Paediatric Anaesthesia
Dr Peter Murphy	0117 3427008	Paediatric Anaesthesia
Dr Tim Murphy	0117 3427008	Paediatric Anaesthesia
Dr Rachel Pettifer	0117 3427008	Paediatric Anaesthesia
Dr Adrian Upex	0117 3427008	Paediatric Anaesthesia
Dr Amber Young	0117 3427008	Paediatric Anaesthesia

CHILDRENS SERVICES

Paediatric BMT

Dr Jacqueline Cornish	0117 3428044	Paediatric BMT
Dr Colin Steward	0117 3428044	Paediatric BMT

Paediatric Plastic Surgery and Burns

Mr Dominic Ayers	0117 3427914	Consultant Plastic Surgeon
Mr Tim Burge	0117 3427914	Consultant Plastic & Burns Surgeon
Mr Tom Chapman	0117 3427914	Consultant Plastic Surgeon
Mr Tom Cobley	0117 3427914	Consultant Plastic & Burns Surgeon
Ms Catalina Estela	0117 3427914	Consultant Plastic & Burns Surgeon
Mr James Henderson	0117 3427914	Consultant Plastic Surgeon
Mr Umraz Khan	0117 3427914	Consultant Plastic Surgeon
Mr Simon Lee	0117 3427914	Consultant Plastic Surgeon
Mr Ian Mackie	0117 3427914	Consultant Plastic & Burns Surgeon
Mr Nigel Mercer	0117 3427914	Consultant Plastic Surgeon
Mr Antonio Orlando	0117 3427914	Consultant Plastic Surgeon
Mr Jon Pleat	0117 3427914	Consultant Plastic & Burns Surgeon
Ms Elana Prousskiai	0117 3427914	Consultant Plastic Surgeon
Mr Sankhaya Sen	0117 3427914	Consultant Plastic & Burns Surgeon
Mr Rob Warr	0117 3427914	Consultant Plastic Surgeon
Mr Ewan Wilson	0117 3427914	Consultant Plastic Surgeon
Mr Paul Wilson	0117 3427914	Consultant Plastic Surgeon
Mr Sherif Wilson	0117 3427914	Consultant Plastic Surgeon

Paediatric Cardiac Surgery

Professor Massimo Caputo	0117 3420502	Paediatric Cardiac Surgery
Mr Andrew Parry	0117 3428854	Paediatric Cardiac Surgery
Mr Serban Stoica	0117 3428854	Paediatric Cardiac Surgery

CHILDRENS SERVICES

Paediatric Cardiology

Dr Alison Hayes	0117 3428855	Paediatric Cardiology
Dr Rob Martin	0117 3428855	Paediatric & Adult Cardiology
Dr Graham Stuart	0117 3428852	Paediatric & Adult Cardiology
Dr Andrew Tometzki	0117 3428853	Paediatric Cardiology
Dr Beverley Tsai-Goodman	0117 3428856	Paediatric Cardiology
Dr Robert Tulloh	0117 3428856	Paediatric Cardiology
Dr Mark Walsh	0117 3428852	Paediatric Cardiology
Dr Gareth Morgan	0117 3428854	Paediatric Cardiology

Paediatric Dentistry

Dr Rebecca John	0117 3424350	Paediatric dentistry, congenital dental disease, dental abnormalities in children
Dr Shan Gandhi	0117 3424350	Paediatric dentistry, congenital dental disease, dental abnormalities in children
Dr Sarah Dewhurst	0117 3424350	Paediatric dentistry, congenital dental disease, dental abnormalities in children

Paediatric Dermatology

Dr Cameron Kennedy	0117 3428808	Paediatric Dermatology
Dr Lindsay Shaw	0117 3428808	Paediatric Dermatology

Paediatric Endocrinology and Diabetes

Dr Christine Burren	0117 3420203	Paediatric Endocrinology
Dr Elizabeth Crowne	0117 3420165	Paediatric Endocrinology, General Paediatrics
Dr John Barton	0117 3420588	Paediatric Endocrinology
Prof Julian Hamilton-Shield	0117 3420183	Paediatric Endocrinology

CHILDRENS SERVICES

Paediatric ENT

Mr Michael Saunders	0117 3428372	Paediatric otolaryngology, rhinology, rhinoplasty sinus surgery, surgery for snoring
Mrs Claire Langton-Hewer	0117 3425870	General paediatric ENT, nasal & sinus conditions (rhinology) including special clinics for patients with CF & PCD
Mr Daniel Hajioff	0117 3422913	Paediatric ENT
Mr Desmond Nunez	0117 3426222	Paediatric ENT
Mr Phillip Robinson	0117 3425161	Paediatric ENT

Paediatric Gastroenterology

Professor Bhupinder Sandhu	0117 3428828	General Paediatrics Gastroenterology, Nutrition
Dr Christine Spray	0117 3428828	General Paediatrics Gastroenterology
Dr Dharam Basude	0117 3428828	General Paediatrics Gastroenterology
Dr Anthony Wiskin	0117 3428828	General Paediatrics Gastroenterology

Paediatric Infectious Disease & Immunology

Professor Adam Finn	0117 3420174	Paediatric Infectious Disease & Immunology
Dr Jolanta Bernatoniene	0117 3420174	Paediatric Infectious Disease & Immunology
Dr Marion Roderick	0117 3420174	Paediatric Infectious Disease & Immunology

Paediatric Inherited Metabolic Disorders

Dr Germaine Pierre	0117 3421694	Paediatric Metabolic Disorders
Dr Effie Chronopoulou	0117 3421694	Paediatric Metabolic Disorders

Paediatric Haematology

Dr Michelle Cummins	0117 3428752	Paediatric Haematology
Dr John Moppett	0117 3428752	Paediatric Haematology

CHILDRENS SERVICES

Dr Oliver Tunstall	0117 3428752	Paediatric Haematology
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Paediatric Nephrology

Dr Jan Dudley	0117 3428789	Paediatric Nephrology
Dr Carol Inward	0117 3428789	Paediatric Nephrology
Dr Moin Saleem	0117 3428000	Paediatric Nephrology
Dr Eleanor (Jane) Tizard	0117 3428881	Paediatric Nephrology
Prof Richard Coward	0117 3428000	Paediatric Nephrology
Dr Wesley Hayes	0117 3428881	Paediatric Nephrology

Paediatric Neurology

Dr Andrew Lux	0117 3420187	Paediatric Neurology
Dr Arnie Majumdar	0117 3420166	Paediatric Neurology
Dr Jayesh Patel	0117 3420163	Paediatric Neurology
Dr Philip Jardine	0117 3420167	Paediatric Neurology
Dr Peta Sharples	0117 3420613	Paediatric Neurology, Acute Encephalopathy, Epilepsy
Dr Kayal Vijayakumar	0117 3420166	Paediatric Neurology
Dr Vasantha Gowda	0117 3420167	Paediatric Neurology

Paediatric Neurosurgery

Mr Ian Pople	0117 3428584	Paediatric Neurosurgery
Mr Michael Carter	0117 3428585	Paediatric Neurosurgery
Mr Richard Edwards	0117 3428584	Paediatric Neurosurgery
Mr Greg Fellows	0117 3428585	Paediatric Neurosurgery

Paediatric Oncology

Dr Anthony Ng	0117 3428451	Paediatric Oncology
Dr Helen Rees	0117 3428044	Paediatric Oncology
Dr Rachel Cox	0117 3428044	Paediatric Oncology
Dr Stephen Lewis	0117 3428451	Paediatric Oncology
Professor Michael Stevens	0117 3428451	Paediatric Oncology

Paediatric Orthopaedic Surgery

Mr Guy Atherton	0117 3428832	Paediatric Orthopaedic Surgery
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CHILDRENS SERVICES

Mr Simon Thomas	0117 3428755	Paediatric Orthopaedic Surgery
Mr Fergal Monsell	0117 3428892	Paediatric Orthopaedic Surgery
Mr Andrew McBride	0117 3428832	Paediatric Orthopaedic Surgery
Miss Dominique Knight	0117 3428755	Paediatric Orthopaedic Surgery
Mr James Barnes	0117 3428842	Paediatric Orthopaedic Surgery
Miss Anna Clarke	0117 3428842	Paediatric Orthopaedic Surgery

Paediatric and Perinatal Pathology

Dr Corina Moldovan	0117 3423839	Paediatric and Perinatal Pathology
Dr Craig Platt	0117 3422564	Perinatal Pathology
Dr Pramila Ramani	0117 3424548	Paediatric Pathology

Paediatric Radiology

Dr David Grier	0117 3428688	Paediatric Radiology
Dr Stephanie Mckenzie	0117 3428688	Paediatric Radiology
Dr Isadora HoljarEric	0117 3428688	Paediatric Radiology
Dr Savvas Andronikou	0117 3428688	Paediatric Radiology

Paediatric Respiratory Medicine

Prof John Henderson	0117 3428329	Paediatric Resp Medicine
Dr Thomas Hilliard	0117 3428329	Paediatric Resp Medicine
Dr Simon Langton-Hewer	0117 3428258	Paediatric Resp Medicine
Dr Huw Thomas	0117 3428329	Paediatric Resp Medicine

Paediatric Rheumatology

Prof A Ramanan	0117 3420149	Paediatric Rheumatology
Dr Jacqui Clinch	0117 3420149	Paediatric Rheumatology
Dr Valerie Rogers	0117 3420146	Paediatric Rheumatology

Paediatric Spinal Surgery

Mr Ian Nelson	0117 3428812	Paediatric Spinal Surgery
Mr Ian Harding	0117 3428812	Paediatric Spinal Surgery
Mr John Hutchinson	0117 3428812	Paediatric Spinal Surgery
Mr Stephen Morris	0117 3428812	Paediatric Spinal Surgery

CHILDRENS SERVICES

Paediatric Surgery

Miss Eleri Cusick	0117 3428839	Paediatric Surgery
Miss Janet McNally	0117 3428839	Paediatric Surgery
Mr Tim Rogers	0117 3428676	Paediatric Surgery
Mr Robin Garrett-Cox	0117 3428676	Paediatric Surgery

Paediatric Urology

Mr Guy Nicholls	0117 3428840	Paediatric Urology
Mr Mark Woodward	0117 3428840	Paediatric Urology
Mr Mark Shalaby	0117 3428840	Paediatric Urology

Paediatric Audiology – Direct Access Service

Liz Midgley	0117 3421609	Paediatric Audiology Service Manager
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The Children's Audiology Department offers appropriate hearing tests for children from birth onwards. Patients can be referred on to ENT if appropriate.

Please refer using standard referral form or by letter (stating reason for referral) or by telephone: 0117 3421611.

Paediatric Speech & Language Therapy (SALT)

Helen Marks	0117 3428498	Lead for Acute Paediatric SALT:=
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ACCESS/REFERRALS

Current access is limited to inpatients but referrals for specialist tertiary SALT input can be faxed to 0117 3428690 and patients will be seen on an exceptional basis.

Paediatric Clinical Psychology

Dr Sue Dolby	0117 3428168	Lead for Paediatric Clinical Psychology:
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CHILDRENS SERVICES

Paediatric Neuropsychology

Dr Ingram Wright	0117 3428306	Consultant Neuropsychologist & Head of Service
Dr Nicola Griffiths	0117 3428306	Consultant Neuropsychologist
Alex Hiles	0117 3428306	Assistant Psychologist
Alex Marsh	0117 3428306	Assistant Psychologist
Hannah Jones	0117 3428306	Medical Secretary (for all queries)_

Neuropsychology radiopage – 07699721467

PICU (Paediatric Intensive Care Unit)

Dr Peter Davis	0117 3428843	Paed Anaesthesia & Int. Care
Dr James Fraser	0117 3428843	Paed Anaesthesia & Int. Care
Dr David Grant	0117 3428843	Paed Anaesthesia & Int. Care
Dr Ian Jenkins	0117 3428843	Paed Anaesthesia & Int. Care
Dr Margrid Schindler	0117 3428543	Paed Anaesthesia & Int. Care
Dr Patricia Weir	0117 3428843	Paed Anaesthesia & Int. Care
Dr Will Marriage	0117 3428843	Paed Anaesthesia & Int. Care
Dr Fieke Slee-Wijffels	0117 3428843	Paed Anaesthesia & Int. Care
Dr Matt Christopherson	0117 3428843	Paed Anaesthesia & Int. Care
Dr Suzy Dean	0117 3428843	Paed Anaesthesia & Int. Care
Dr Claudiu Faraon-Pogacneau	0117 3428843	Paed Anaesthesia & Int. Care
Dr Juli Talmud	0117 3428843	Paed Anaesthesia & Int. Care
Dr Sarah Goodwin	0117 3428843	Paed Anaesthesia & Int. Care

CHILDRENS BURNS (SOUTH WEST SERVICE)

Mr Tim Burge	0117 3427914	Consultant Plastic & Burns Surgeon
Mr Tom Cobley	0117 3427914	Consultant Plastic & Burns Surgeon
Ms Catalina Estela	0117 3427914	Consultant Plastic & Burns Surgeon
Mr Simon Lee	0117 3427914	Consultant Plastic & Hand Surgeon
Mr Ian Mackie	0117 3427914	Consultant Plastic & Burns Surgeon
Mr Jon Pleat	0117 3427914	Consultant Plastic & Burns Surgeon
Mr Sankhaya Sen	0117 3427914	Consultant Plastic & Burns Surgeon

ACCESS/REFERRALS

Referral criteria:

Any child from birth

Size: All burns/scalds in children aged 15 or under with a TBSA $\geq 1\%$

Depth: All thickness burns

Site: Burns/scalds to face, hands, perineum and/or chest, circumferential burns or involving a major joint

Mechanism: Chemical, electrical, friction or cold injury burns, suspected non-accidental injury or neglect

Co-morbidity: Inhalation injury

All children with child protection concerns

Other: Any children 'unwell' shortly after a burn injury of any size, any burn injury not healed within 2 weeks

If any of above criteria not met, please feel free to discuss your patient's case with a member of the Burns Team, Bristol Royal Hospital for Children, Ward 33 (24 hrs) – 0117 3427900.

Burns Centre Office (8am – 4pm) – 0117 3427910

Children aged 16+ will need to be referred to the Adult Burn Facility at Southmead Hospital, Bristol – Tel 0117 9505050

For Scar Management advice following a burn injury, please contact the SMT Team on 0117 3427910.

Mr Simon Lee	0117 3427914	Consultant Plastic & Hand Surgeon
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Referral Criteria

Any child from birth up to the age of 16 with a congenital deformity of the upper limb, hands or feet including cleft hand, syndactylies and polydactylies.

Please contact the Secretary for the Plastic Surgery Service should you have any queries: Annie Giles 01173427914 or annie.giles@uhbristol.nhs.uk

Toxic Shock Advice

If a child presents with any of the following symptoms following a burn injury, a full re-assessment is required at the Burns Centre:

- High Temperature (<38°)
- A rash
- Diarrhoea and/or vomiting
- General malaise – not eating or drinking or disinterested in surroundings
- Tachycardia/Tachypnoea

The South West Cleft Lip & Palate Service

Mr Scott Deacon	0117 3421173	Clinical Lead & Consultant Orthodontist
Mr Nigel Mercer	0117 3421176	Consultant Cleft & Plastic Surgeon
Mr Peter Revington	0117 3424392	Consultant Cleft & Maxillofacial Surgeon
Mr Alistair Cobb	0117 3421180	Consultant Cleft & Maxillofacial Surgeon
Dr Julia Cadogan	0117 3421162	Consultant Clinical Psychologist
Cathy Marsh	0117 3421169	Lead Clinical Nurse Specialist
Anne Roberts	0117 3421167	Principal Speech & Language Therapist
Richard Willerton	0117 3421157	Cleft Network Manager
Lesley Sanders	0117 3421173	Service Coordinator

The South West Cleft Service is a multidisciplinary team that looks after children born with a cleft lip and/or cleft palate for most of the South West of England. The service transferred in August 2014 from Frenchay Hospital, Bristol to the University of Bristol Dental Hospital.

As well as providing all care for the children in the Bristol and Bath area, the team works with colleagues in hospitals from Gloucester down to Truro. All children in these areas born with a cleft will have the surgical repairs of the cleft carried out in Bristol.

ACCESS/REFERRALS

New baby referrals 0117 3421177

Babies diagnosed with cleft lip and/or palate are normally referred to the team directly by the maternity unit. Suspected missed diagnoses of cleft palate in a baby should be referred by telephone using the number listed above. Referrals of patients with other types of velopharyngeal dysfunction,

and adult cleft patients seeking further treatment can be made by letter or by fax to 0117 9170169.

Clinics

Outpatient clinics in Bristol are held on the ground floor of Bristol Dental Hospital. Multidisciplinary clinics are also held with local colleagues in Exeter, Gloucester, Plymouth, Taunton, Torbay and Truro.

Patients born with a cleft are followed-up by the team routinely until the age of 15 years (palate only) or 20 years (lip +/- palate). Younger children, or adults referred for soft tissue concerns, will normally be seen first on an MDT clinic lead by Mr Mercer or Mr Cobb. Patients referred with jaw or dentition concerns will normally be seen on a clinic led by Mr Deacon, usually run jointly with the cleft surgeons.

A specialist speech investigation clinic uses lateral video fluoroscopy and (if indicated) nasendoscopy to determine if surgery is appropriate to treat velopharyngeal dysfunction. Non-cleft patients seen on this clinic are usually referred by their speech and language therapist.

Inpatients

Our children's surgery is performed at the Bristol Royal Hospital for Children. Adult in-patient services are provided at the BRI.

CLINICAL GENETICS

(Division: W&C)

Consultants

Dr Alan Donaldson	0117 3425316	Clinical genetics, cancer genetics, family testing in single gene disorders
Dr Ruth Newbury-Ecob	0117 3425316	Clinical genetics, dysmorphology, cardiac genetics, congenital malformations, fetal medicine
Dr Andrew Norman	0117 3425652	Clinical genetics, Neurogenics
Dr Francis Sansbury	0117 3425653	Clinical genetics
Dr Ingrid Scurr	0117 3425653	Clinical genetics, dysmorphology
Dr Sarah Smithson	0117 3425652	Clinical genetics, dysmorphology, congenital malformations, fetal medicine, skeletal dysplasias
Dr Susan Tomkins	0117 3425316	Clinical Genetics, cancer genetics, family testing in single gene disorders

Genetic Counsellors

Sarah Pugh Kath Smit Stephanie Hamer Sianan Keating Nicola Lerpiniereh	0117 3425337
Sally Monk Cath King (RUH only)	0117 3425329
Sarah Buston Ann Oliver Fiona Chamberlayne Amanda Pichini	0117 3425329
Kathryn Billett	0117 3425329

ACCESS/REFERRALS

General Information

We accept referrals from GPs, Consultants, Midwives and other health professionals. If you are in doubt please write with a brief outline, or telephone if urgent, and we will respond to your enquiry by telephone or in writing. Please write to us outlining the reason for referral. It is helpful if your patient is aware that they have been referred to the genetics service and the reason.

Clinic coordinators (non FHQ) : 0117 3425115 or 0117 3425107

Who to refer

A referral may be indicated if there is a possibility of a personal or family history of a genetic disorder, and where there is one or more of the following:

- concern about a recurrence within a family,
- implications for surveillance or other management
- where there may be diagnostic doubt
- sudden unexpected death

Urgent Referrals

If you are referring an individual for urgent advice, or if your patient is pregnant, please fax a referral to 01173425108 and phone to confirm receipt.

Cancer Referrals

In order to make an accurate risk assessment, we need information about the types of cancer in the family and ages at diagnosis.

If there is an urgent need for risk assessment or DNA storage, e.g. in case of terminal illness, please fax us a written referral and we will contact the patient by telephone.

If you or your patient has any questions about this, please telephone.

Please note that genetic testing for a cancer family history is usually only possible where a blood sample is available from an **affected** relative.

Testing of 'at risk' individuals is only possible when a pathogenic mutation can be identified in the family.

Cancer coordinators (FHQ) : 0117 3425560 or 0117 3425288

Link to NICE guidance for familial breast cancer:

<http://www.nice.org.uk/nicemedia/live/10994/30244/30244.pdf>

CLINICAL NEUROPHYSIOLOGY

(Division D&T)

Mr Philip Blackwell	0117 3428369	Head of Adult and Paediatric Neurophysiology
Address for referrals (This address applies to both Adult and Paediatric referrals).	Clinical Neurophysiology Department, Level 5, Bristol Royal Hospital for Children, Upper Maudlin Street, Bristol BS2 8BJ	
Enquiries/Reception	0117 3428254	Fax: 0117 3428255
e-referral address	ubh-tr.Neurophysiology@nhs.net	

ACCESS/REFERRALS

Nerve Conduction Studies can be requested via the ICE referral system under the Neurophysiology link, (this is the preferred method for referrals). If, however, you do not have access to ICE, a Nerve Conduction Referral form can be requested from the Neurophysiology Department for use within your Surgery / Health Centre. Alternatively referrals can be made by letter and posted, faxed, or emailed to the Neurophysiology Department. All referrals should include (as a minimum) the name, date of birth and contact details for the patient, the pertinent clinical details and a return address for the test results.

Direct Access Services:

Nerve Conduction Studies

Facilities are available for direct access Nerve Conduction Studies (for patients with suspected Carpal Tunnel Syndrome, Ulnar nerve entrapments or Peripheral neuropathies) by referring direct to the department by any of the means listed above.

Access to other diagnostic investigations are usually through a hospital consultant. The available tests are listed below:

- Electroencephalogram (EEG)
- Sleep deprived Electroencephalogram
- Multiple Sleep Latency Test (MSLT)
- Ambulatory EEG (Paediatrics only)
- Continuous Video EEG monitoring (paediatrics only)

CLINICAL NEUROPHYSIOLOGY

- Evoked Potentials (Somatosensory, Auditory or Visual)
- Electromyography / Nerve Conduction Studies (for patients with more complicated Neuro-muscular disorders).

If you require advice or further information regarding the available services please contact the departmental head of service on the above number.

Dental Radiology

Dr Rebecca Davies	0117 3424008	Dental Radiology
Dr Mandy Williams	0117 3424008	Dental Radiology
Dr Sue Armstrong	0117 3424008	Dental Radiology

Oral and Maxillo Facial Surgery

Mr Philip Guest	0117 3424392	Maxillo Facial surgery
Mr Ceri Hughes	0117 3424392	Maxillo Facial surgery (Head & Neck Cancer)
Professor Stephen Thomas	0117 3424392	Maxillo Facial surgery (Head & Neck Cancer)
Mr Peter Revington	0117 3424392	Maxillo Facial Surgery
Mr Dean Kissun	0117 3424392	Maxillo Facial and Craniofacial Surgery
Mr Ali Cobb	0117 3424392	Maxillo Facial Surgery

Oral Medicine

Dr Konrad Staines	0117 3424391	Oral Medicine, Oral Pathology, Head and Neck Tumours
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Oral and Maxillofacial Pathology

Dr Miranda Pring	0117 3424391	Oral & Maxillo Facial Pathology
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Orthodontics

Prof Jonathan Sandy	0117 3424390	Orthodontics
Mr Christian Day	0117 3424390	Orthodontics
Mr Nigel Harradine	0117 3424390	Orthodontics & jaw deformity
Miss Nicola Atack	0117 3424390	Orthodontics and Craniofacial Surgery
Dr Tony Ireland	0117 3424390	Orthodontics

Paediatric Dentistry

Dr Sarah Dewhurst	0117 3424390	Paediatric Dentistry, congenital dental disease, dental abnormalities
Dr Shan Gandhi	0117 3424390	Paediatric Dentistry, congenital dental disease, dental abnormalities
Dr Rebecca John	0117 3424390	Paediatric Dentistry, congenital dental disease, dental abnormalities

Restorative Dentistry

Miss Susan Hooper	0117 3424391	Fixed & Removable Prosthetics
Mr Dominic O'Sullivan	0117 3424391	Fixed & Removable Prosthetics, Implants
Mr Roger Yates	0117 3424391	Periodontology, Fixed & Removable Prosthetics, Conscious Sedation and General Anaesthetics
Miss Nicola West	0117 3424391	Periodontology, Implants
Mr Nigel Robb	0117 3424391	Conscious Sedation
Miss Lisa McNally	0117 3424391	Fixed and Removable Prosthetics, Implants

Special Care Dentistry

Mr Anthony Brooke	0117 3424391	Medically compromised patients. Conscious Sedation and Adult General Anaesthetics
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ACCESS/REFERRALS

Referrals are accepted to all specialties from General Dental Practitioners and General Medical Practitioners.

Copies of the standard Patient Referral forms are available on line at:

<http://www.uhbristol.nhs.uk/for-clinicians/how-to-refer/referral-forms/>

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous reports. Referrals can be sent to:

Patient Access Team
Bristol Dental Hospital
Chapter House
Lower Maudlin Street
Bristol
BS1 2LY

Patients whose treatment is considered within the scope of a general dental practitioner may be offered treatment on the undergraduate treatment programme at either University of Bristol Dental Hospital or South Bristol Community Hospital, rather than with a member of specialist staff.

Patients who wish to seek primary care via the undergraduate teaching programme may self-refer if waiting lists are not closed, by writing to the University of Bristol Dental School. They will then be assessed to establish whether or not they are suitable for undergraduate treatment.

For dental emergencies, patients that require urgent dental care should in the first instance contact NHS 111, free number from any phone.

DERMATOLOGY

(Division: Med)

Dr Adam Bray	0117 3422886	Dermatology
Dr David de Berker	0117 3423419	Dermatology
Dr Giles Dunnill	0117 3422785	Dermatology
Dr Victoria Lewis	0117 3423419	Dermatology
Dr Shalini Narayan	0117 3423419	Dermatology
Dr Jane Sansom	0117 3422770	Dermatology
Dr Lindsay Shaw	0117 3422234	Dermatology
Dr Debbie Shipley	0117 3422770	Dermatology

Skin Cancer Specialist Nurses Gemma Gregory	0117 3424197	Dermatology
Sarah Lewis	0117 3424197	Dermatology
Nicola Congdon	0117 3424197	Dermatology

Specialist Nurses General Dermatology

Tracey Wheeler	0117 3422640	Dermatology
Tonia Clarke	0117 3422780	Dermatology

ACCESS/REFERRALS

New appointments are ranked as *URGENT* or *ROUTINE* when the referral letter is received

Core services include diagnosis and management of skin malignancy and inflammatory skin diseases.

On Call and Emergency Access

The consultants or registrars are happy to discuss particularly urgent cases over the telephone in order to try to fit these occasional patients into their next clinic if necessary. Teledermatology referrals can be prioritised to urgent care.

Paediatric referrals should be made to Dr Lindsay Shaw at the Children's Hospital.

Specialist Services

The following services are available via consultant referral:

- Skin cancer diagnostic and treatment service (day case service)
- PUVA/UVB light therapy
- Contact and occupational dermatitis clinic (allergies)
- Camouflage clinic
- Combined vulva clinic (combined clinic with gynaecology)

Teledermatology Service

This service is currently available to GPs working in Bristol and North Somerset CCGs via an intermediate IT platform provider. Consultant opinion is provided within 3 working days.

EMERGENCY DEPARTMENT (ADULT)

(Division: Med)

Bernie Greenan	0117 3421493	Clinical Nurse Manager
Rebecca Hoskins	0117 3424363	Nurse Consultant
Dr Jonathan Bengier	0117 3424363	Emergency Medicine and Research & Academic Lead
Dr Phil Cowburn	0117 3422713	Emergency Medicine Adult & Paediatric
Dr Anne Frampton	0117 3422713	Emergency Medicine Adult & Paediatric
Dr Richard Jeavons	0117 3422713	Emergency Medicine Adult & Paediatric
Dr Lisa Munro Davies	0117 3424363	Emergency Medicine
Dr Emma Redfern	0117 3422713	Emergency Medicine
Dr Paul Reavley	0117 3422713	Emergency Medicine
Dr Rob Stafford	0117 3422713	Emergency Medicine
Dr Rebecca Thorpe	0117 3421491	Emergency Medicine Adult & Paediatric
Dr Sian Veysey	0117 3422713	Emergency Medicine

Consultants

Dr Karin Bradley	0117 3423082	Endocrinology, Endocrinology Lead, Overall Speciality Lead
Dr Natasha Thorogood	0117 3422768	Endocrinology & Diabetes, Diabetes Out-patient Lead
Dr Bushra Ahmad	0117 3422271	Endocrinology & Diabetes, Diabetes In-patient Lead
Professor Andrew Levy	0117 3423553	Endocrinology
Professor Stafford Lightman	0117 3423553	Endocrinology
Professor David Wynick	0117 3423553	Endocrinology
Dr Georgina Russell	0117 3422768	Endocrinology & Diabetes
Dr Graham Bayly	0117 3423245	Lipidology/Metabolic Medicine
Dr Andrew Day		Diabetes

ACCESS/REFERRALS

We welcome generic referrals to our service or targeted sub-specialty referrals to the responsible clinical leads as highlighted below.

Endocrine Clinic Co-ordinator: Mrs Jacqui Way 0117 3420281.

Endocrine Secretaries:

Mrs Ann Brook (Dr Ahmad, Professor Wynick) 0117 3422271
 Mrs Pauline Palmer (Dr Bradley and Professor Levy) 0117 3423082
 Mrs Trudy Walbridge (Professor Lightman, Dr Thorogood) 0117 3422768

Urgent referrals should be faxed to the endocrine secretaries for prompt consultant review. Fax: 0117 3423353.

Alternatively cases may be discussed with the endocrinology SpR on bleep 6216 via BRI switchboard Monday to Friday 09:00 – 17:00.

Specialist Clinics

	Lead Clinician(s):
Joint Endocrine Antenatal Clinic	Dr K Bradley & Dr N Thorogood
Neuroendocrinology Service	Dr K Bradley
Aftercare (Endocrine Late Effects of Childhood Cancer) Service	Dr K Bradley & Dr B Ahmad
Transgender Clinic	Prof A Levy
Pituitary Service	Prof A Levy & Dr K Bradley
Endocrine-Gynaecology Clinic	Dr B Ahmad
Thyroid Eye Clinic with Ophthalmology	Dr B Ahmad
Lipid Clinic	Dr G Bayly
Insulin Pump Clinic	Dr N Thorogood
Joint Diabetes Foot Clinic	Dr N Thorogood
Diabetes in Cystic Fibrosis Clinic	Dr N Thorogood
Diabetic Neuropathic Pain Clinic	Prof D Wynick

Diabetes & Endocrine Specialist Nurses

Elisabeth Jones	0117 3422892	Diabetes Specialist Nurse (Lead)
Helen John	0117 3422892	Diabetes Specialist Nurse
Jane Godfrey	0117 3422892	Diabetes Specialist Nurse
Kathryn Hartley	0117 3422892	Inpatient DSN for Surgery
Kiszy Locke	0117 3422892	Inpatient DSN for Medicine
Jane Miller	0117 3422892	Inpatient DSN for Medicine
Gurdish Kaur	0117 3422892	Inpatient DSN for Specialised Services
Leigh Carroll-Moriarty	0117 3424017	Endocrine Specialist Nurse
Emily Lomas	0117 3424017	Endocrine Specialist Nurse

ACCESS/REFERRALS

Routine referrals to the diabetes specialist nurses should be made by letter.

Urgent Advice for Healthcare Professionals

For urgent diabetes advice please in the first instance contact the Diabetes Specialist Nurses (DSNs) on 0117 3422892. Voice mails will be responded to. The DSNs are available on weekdays from 09:00 – 17:00.

Please refer all newly diagnosed patients with Type 1 diabetes and we will endeavour to see them the same day to avoid admission.

For insulin pump problems contact Elisabeth Jones.

As a department we receive several letters, emails and telephone calls each week seeking endocrine specialist advice. This advice may concern existing endocrine patients with interim results or it may be regarding patients not currently known to our service where specialist advice may either direct an efficient diagnostic pathway or even avoid a referral altogether. To address this challenge we established a helpline in 2009 which is manned 09:00 – 17:00 on weekdays and is accessed via the BRI switchboard (bleep 6216). . Please note that the following information is required:

- *Patient name and DOB*
- *Details of referring healthcare professional – name and contact details*
- *Clarity regarding the clinical query*

This service receives a considerable volume of calls and discussions are on-going with primary care to formalise this service from a funding point of view.

Podiatry

The Diabetes Foot Team comprises Bristol Community Health employed diabetes specialist Podiatrists (Service Lead: Oonagh Wilson) who work under a service level agreement for University Hospitals Bristol. Podiatry led clinics are held twice weekly (Tuesday and Friday mornings) and

provide podiatric care for patients with diabetes with active foot pathologies (e.g. foot ulceration/Charcot. The team has close links to the diabetes service and most particularly work together in the monthly MDT Diabetes Foot Clinic.

ENT (EAR NOSE & THROAT)

(Division: SH&N)

Mrs Claire Langton-Hewer	0117 3426712 3426713 3426714	Consultant Otorhinolarygologist
Mr Graham Porter	0117 3421832 3421833 3421834	Head & Neck surgery and General Adult ENT including thyroid and salivary gland surgery
Mr Michael Saunders	0117 3426712 3426713 3426714	Consultant Otolarygologist
Mr Phillip Clamp	0117 3421839 3421838 3425120	Consulant Otolarygologist, Otologist and Skull Base
Mr Paul Tierney	0117 3421832 3421833 3421834	Consultant ENT Thyroid and Head and Neck Surgeon
Mr David Baldwin	0117 342 1832 3421833 3421833	Consultant ENT, Head and Neck and Skull Base Surgeon
Mr Stephen Broomfield	0117 3421839 3421838 3425120	Consultant Otolarygologist
Mr Philip Robinson	0117 3421839 3421838 3425120	Consultant Otolargologist
Mr Daniel Hajjoff	0117 3421839 3421838 3425120	Consultant ENT Surgeon
Mr Ahmed Shaaban	0117 3426712 3426713 3426714	Consultant Otolarygologist
Tina Jewell	0117 3426712 3426713 3426714	ENT Nurse Practitioner
Andrew Hill	0117 3426712 3426713 3426714	ENT Nurse Practitioner
Mr Andrew Wilkinson	0117 3421839 3421838 3425120	Audiological Scientist

ACCESS/REFERRALS

Nurse-led aural treatment clinic

Direct referrals from GPs accepted for problems relating to otitis externa, mastoid cavities, perforated ear drums, CSOM, removal of long-term impacted wax.

Please state current problem and relevant aural history including previous ear surgery or perforations.

Enquiries:	0117 3425863	Fax: 0117 3425117
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Emergency treatment

Immediate access clinic – lumps and suspected malignancy in head and neck

Direct access by GPs. Consultation/assessment with cytological diagnosis where considered appropriate.

Contact the on-call ENT SHO via UHB Switchboard for next available clinic 0117 9230000.

The GP is responsible for informing the patient of the date/time of appointment and the patient should either be given a referral letter or a letter headed *FOR ACCESS TO CLINIC* should be faxed to the department, Fax: 0117 3425117.

GASTROENTEROLOGY & HEPATOLOGY

(Division: Med)

Physicians

Dr Amanda Beale	0117 3424001	Medical Gastroenterology
Dr Peter Collins	0117 3423067	Hepatology
Dr Thomas Creed	0117 3424001	Medical Gastroenterology
Dr Fiona Gordon	0117 3422632	Hepatology
Dr Anne McCune	0117 3422104	Hepatology, Specialty Clinical Lead
Dr Jim Portal	0117 3422525	Hepatology
Dr John Smithson	0117 3422525	Medical Gastroenterology
Dr Jonathan Tyrrell-Price	0117 3422525	Medical Gastroenterology

Surgeons

Mr Paul Barham	0117 3424007	Oesophago-Gastric Surgery
Professor Jane Blazeby	0117 3424007	Oesophago-Gastric Surgery
Mr Andrew Hollowood	0117 3424007	Oesophago-Gastric Surgery
Mr William Robb	0117 3424007	Oesophago-Gastric Surgery
Mr Christopher Streets	0117 3424007	Oesophago-Gastric Surgery
Mr Dan Titcomb	0117 3424007	Oesophago-Gastric Surgery
Miss Sheena Tranter	0117 3424007	Oesophago-Gastric Surgery
Mr Paul Durdey	0117 3423549	Colorectal Surgery
Mr Robert Longman	0117 3423549	Colorectal Surgery
Mr Jonathan Randall	0117 3423066	Colorectal Surgery
Mr Jamshed Shabbir	0117 3423549	Colorectal Surgery
Mr Paul Sylvester	0117 3422931	Colorectal Surgery
Mr Michael Thomas	0117 3422808	Colorectal Surgery
Mr Reyad Abbadi	0117 3424595	Hepatobiliary and Pancreatic Surgery
Mrs Margaret Finch-Jones	0117 3424595	Hepatobiliary and Pancreatic Surgery
Mr Ian Pope	0117 3424595	
Mr Andrew Strickland	0117 3424595	Hepatobiliary & Pancreatic Surgery

Physiology Unit Technicians

Anne Mason	0117 3420045
Catherine Mabey	0117 3420045

GASTROENTEROLOGY & HEPATOLOGY

Clinical Nurse Specialists

Eric Hills	0117 3421104	Viral Hepatitis Nurse Specialist
Jane Gitahi	0117 3421104	Viral Hepatitis Nurse Specialist
Margaret Allen	0117 3421104	Viral Hepatitis Nurse Specialist
Rebecca Hodgson	0117 3421104	Viral Hepatitis Nurse Specialist
Katherine Caddick	0117 3423316	Hepatology Specialist Nurse
Victoria Hunt	0117 3423316	Hepatology Specialist Nurse
Amy Williams	0117 3422067	Liver Transplant Specialist Nurse
Sarah Lees	0117 3422067	Liver Transplant Specialist Nurse
Sarah Saleem	0117 3424786	Alcohol Specialist Nurse
Victoria Hunt	0117 3424786	Alcohol Specialist Nurse
Aileen Fraser	0117 3421099	Inflammatory Bowel Nurse Specialist
Joanne Thompson	0117 3421099	Inflammatory Bowel Support Nurse
Hannah Ellis	0117 3423088	Nutrition Nurse Specialist
Reynafe Torio	0117 3423088	Nutrition Nurse Specialist

Outpatient Clinic Coordinators

Gastroenterology	0117 3420280	GastroenterologyClinicCoordinator@UHBristol.nhs.uk
Hepatology	0117 3420273	HepatologyClinicCoordinator@UHBristol.nhs.uk

Services available:

Gastroenterology

General Gastroenterology, Inflammatory bowel disease, Irritable bowel disease, Nutrition service, Intestinal failure, joint bowel cancer screening, Transition clinic, Nurse led IBD service.

Hepatology

General Hepatology, Liver cancer, Liver transplantation, Viral hepatitis, Alcohol cirrhosis, Haemochromatosis, Liver biopsies, Fibroscans, Chemoembolisation, Nurse led Outreach (viral hepatitis c) clinics

Queen's Day Unit

Oesophago, gastro, duodenoscopy, ERCP, flexible sigmoidoscopy, colonoscopy, Spyglass and endoluminal ultrasonography.

All forms of therapeutic endoscopy including endoluminal stenting, banding, endoscopic mucosal resections and argon beam therapy.

GI physiology including pH manometry, ano-rectal physiology, biofeedback and breath tests. We also offer a nurse led paracentesis service.

Surgery

Oesophageal, gastric, hepato-biliary, pancreatic, colorectal and anal surgery. Minimal access surgery techniques (thoroscopic and laparoscopic).

ACCESS/REFERRALS

Outpatient referrals can be made either via Choose and Book system or via letter addressed to the clinic coordinator. Referrals are distributed between all consultants in each team for triage upon receiving new requests to be allocated either as Urgent or Routine priority.

Direct access to Endoscopy within the Queen's Day Unit

Direct access for upper and lower GI endoscopy can be made via referral form through the post or electronically via ICE (which can be arranged on a named GP basis by contacting the administration team)

Urgent referrals can be made by telephone to the appropriate consultant or via the Two Week Wait pathway for eligible patients.

Direct access to endoscopy within South Bristol Community Hospital

Direct access for endoscopy can be made as above.

Inflammatory Bowel disease patient helpline: 0117 3421100

HAEMATOLOGY

Bristol Haematology Unit

(Division: SS)

Dr Amanda Clark	0117 3421125	General haematology, haemophilia and specialised clinic for clotting disorders
Dr Andrew Mumford	0117 3421125	Haemophilia and specialised clinic for clotting disorders
Dr Charlotte Bradbury	0117 3421125	General haematology including haemochromatosis
Dr Edwin Massey	0117 3421125	Lab based haematology
Dr James Griffin	0117 3421125	General haematology, myeloma Myeloma, General Haematology, High dose Chemotherapy & Stem Cell Transplantation including Allografting for Myeloma and Myelofibrosis, Therapeutic apheresis
Dr Jenny Bird	0117 3421125	Lead Doctor for Bristol Haematology Unit Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation)
Dr Lisa Lowry	0117 3421125	General haematology and lymphoma
Dr Matthew Beasley	0117 3421125	Clinical Oncology (lymphoma) Radiotherapy for haematological diseases
Dr Priyanka Mehta	0117 3421125	Clinical Haematology// Haemoglobinopathy – specialist haemoglobinopathy clinic – acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation, Specialist Haemoglobinopathy Clinic
Dr Rachel Protheroe	0117 3421125	Allogeneic and autologous stem cell transplantation, Myelodysplasia, acute and Chronic leukaemia, Long-term Follow-up

HAEMATOLOGY

Dr Stephen Robinson	0117 3421125	Clinical Director for Bristol Cancer Institute and Bristol Haematology Unit Clinical Haematology (lymphoma, high dose chemotherapy and stem cell transplantation, allogeneic BMT)
Dr Tom Latham	0117 3422840	Lab based haematology
Professor David Marks	0117 3421125	See Adult Bone Marrow Transplants

Bristol Haematology Unit (BHU)

The BHU is based on level 3 (new level 7) of the BHOC. The unit consists of an inpatient area (Ward 62 (new ward D703), 24 beds) and a Day Unit (12 chairs, 2 beds). BHU moved into the BHOC in 1998. In April 2014 bone marrow transplant services for adults moved from the Children's Hospital to the BHOC.

Staff on BHU care for patients with malignant and non-malignant haematological conditions. These include leukaemia, lymphoma, sickle-cell disease, thalassaemia and myeloproliferative disorders. The haemophilia centre is co-located with BHU and is the only comprehensive care centre for haemophilia in the South West region.

Ward D703

Ward D703 cares for patients with haematological conditions, including non-malignant conditions like haemophilia and sickle-cell disorders.
Tel: 0117 3421862

Day Unit

Reporting location (BHOC):D701

Day case treatment for haematology patients are provided from D701 Haematology Day Unit at BHOC and satellite chemotherapy units at South Bristol Community Hospital and Concord Medical Centre (Little Stoke).

Haemophilia

Reporting location: D701

Patients with haemophilia who have a bleed and need to come to the centre for treatment please contact beforehand to let staff know the patient is coming.

Haemophilia office on 0117 342 1872 (Monday – Friday. 9am – 5pm).

Out-of-hours, please call 0117 342 1862 (Ward D703)

Bristol Therapeutic Apheresis Unit Location: D703

Since April 2014 the Bristol Therapeutic Apheresis Unit, a division of NHS Blood and Transplant, has been based in the Bristol Haematology Unit.

Tel: 0117 3421092 and 0117 3421093

Fax: 0117 3424240

Visit the Therapeutic Apheresis Services website at:

http://hospital.blood.co.uk/therapeutic_apheresis_services/

Liaison Haematology

Please see UH Bristol Haematology guide lines for Primary Care prior to referral.

2 weeks wait referrals should continue to go through fast track office.

Urgent advice:

9am to 5pm weekdays- Haematology SpR bleep 2677

Out of hours and weekends- On call Haematology SpR via UHBristol switchboard

Non urgent advice:

E-mail: This is currently not available but is in the process of being set up.

Postal requests for advice: To "The Liaison Haematology Service" (or named Consultant if relevant), Level 4, BHOC, Horfield Rd, Bristol BS2 8ED. Please note that we are expecting this route to phase out when the email service is set up.

Referral:

Chooseandbook@unbristol.nhs.uk (preferred route)

OR

By postal referral to – Liaison Haematology Service (or named Consultant if relevant), Level 4, BHOC, Horfield Rd, Bristol BS2 8ED.

We would be grateful if the referral letter could include the full blood count results and any other relevant test results.

Please do not fax referrals or send referral letters to the Haematology Laboratory.

Dr Elizabeth Thompson	0117 342 9832	Lead Clinician/Consultant Homeopathic Physician & Honorary Senior Lecturer in Palliative Medicine
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The Homeopathic Service based at South Bristol Community Hospital is one of only three doctor-led NHS hospital homeopathy units in the UK. It offers a general service for children and adults with a wide range of chronic illnesses and a Complementary Cancer Care Service where patients are seen within 4-6 weeks of referral where possible.

Homeopathy is useful in the management of:-

- Rheumatology
- Allergic conditions
- Asthma
- Eczema and other dermatological conditions
- Menstrual and menopausal conditions
- Digestive and bowel problems
- Stress and mood disorders
- Troublesome symptoms and side effects of cancer treatment

ACCESS/REFERRALS

Referral through Choose & Book or General practitioner/consultant written letter to:

Bristol Homeopathic Hospital at South Bristol Community Hospital
Hengrove Promenade
Hengrove
Bristol BS14 0DE

All referral letters will be screened by the Lead Clinician to assess the urgency of the referral.

Please check your local clinical commissioning group (CCG) referral guidance for homeopathy prior to referral.

LABORATORY MEDICINE

(Division: D&T)

Clinical Biochemistry

Dr Paul Thomas	0117 3422592	Clinical Lead
Dr Graham Bayly	0117 3422853	Lipids, diabetes
Dr Andrew Day	0117 3424543	Lipids, diabetes, nutrition
Lisa Gritzmacher	0117 3424547	FH genetic nurse
Dr Wycliffe Mbagaya	0117 3427763	Chemical Pathology & Metabolic Medicine

Histopathology

Histopathology BRI	0117 342 2585	Fax: 0117 929 2440
Dr Rob Pitcher	0117 342 3199	Clinical Lead Consultant Histopathologist
Dr Francesca Maggiani	0117 3423195	Consultant Histopathologist
Dr Corina Moldovan	0117 3423839	Consultant Histopathologist
Dr Caroline Calder	0117 3424546	Consultant Histopathologist
Dr Nidhi Bhatt	0117 3422705	Consultant Histopathologist
Dr Jayshree Pawade	0117 3422869	Consultant Histopathologist
Dr Mohammed Sohail	0117 3424539	Consultant Histopathologist
Dr Pramila Ramani	0117 3424548	Consultant Histopathologist
Dr Miranda Pring	0117 3424388	Consultant Histopathologist
Dr Alicia Torres-Rendon	0117 3422868	Consultant Histopathologist
Dr Newton Wong	0117 3423197	Consultant Histopathologist
Dr Yve Zhang	0117 342 2564	Consultant Histopathologist
Dr Richard Daly	0117 342 2868	Consultant Histopathologist

Health Protection Agency (HPA)

Dr Robert C Spencer	0117 3422879	Head of Bacteriology
Dr David Carrington	0117 3425017	Head of Virology

Laboratory Managers

Will Gothard	0117 3422514	HPA
Mark Orrell	0117 3422583	Histology
Elizabeth Worsam	0117 3422575	Haematology / Biochemistry

Laboratory Medicine is a clinically-led discipline where an advisory and analytical service is available at all times. Duty medical staff in each of the

four main disciplines of Clinical Biochemistry, Haematology, Histopathology and Microbiology/Virology (HPA) are pleased to discuss clinical problems and advise on the most appropriate way to investigate a patient at any time.

The Health Protection Agency (HPA) is an Agency which has been set up by the Government to protect the public against hazards which have an effect on the health of the nation. These include chemicals, radiation and infections. The HPA South West Regional Laboratory delivers the clinical microbiological service for UH Bristol (Bristol), RUH (Bath) and associated GP practices. The service is comprehensive and includes Bacteriology, Virology, Mycology and Food & Environmental services.

Laboratory Normal Working Hours

Monday to Friday	09:00 – 17:30
General Enquiries and results	0117 3423080
Histology	0117 3422585
Bacteriology	0117 3422514
Virology	0117 3425011/2

On-line results can be accessed via VPLS within the Avon Clinical Portal. To register visit <http://portal.avon.nhs.uk/vpls/> from any PC connected to the NHS net.

Urgent requests/Out of hours

Out of hours service by on-call Biomedical Scientist who can be contacted via the BRI switchboard on 0117 9230000.

Out of hours duty medical staff for Microbiology/Virology, Haematology and Histopathology can be contacted via the BRI switchboard. For Clinical Biochemistry via the on-call Biomedical Scientist or radiopage the on call Consultant via switchboard.

Pathology Day Unit

0117 3422139

The Unit carries out a wide spectrum of day case procedures including dynamic function testing and infusions. The Unit is staffed with two nurses and opens Tuesdays, Wednesdays and Thursdays. Dr Bayly is in overall charge and is happy to discuss referrals to the Unit. He can be contacted by phone or email :

Dr Graham Bayly 0117 3423245
Graham.bayly@uhbristol.nhs.uk

Phlebotomy Service

Walk-in service for GPs' patients, Level 4 Queens Building BRI

Monday to Friday 09:00 – 17:00 0117 3420370

Specialist Clinics

Lipid Clinic (adult clinic weekly, paediatric clinic quarterly)

Dr Graham Bayly Monday 08:45 – 12:30 0117 3423245

Lipids/Diabetes

Dr Graham Bayly Tuesday 08:45 – 12:30 0117 3423245

Anticoagulant clinic

Postal oral anticoagulant monitoring service run by pharmacy for patients in the South Bristol Catchment area.

INRs taken in the community and goes directly to patients by the pharmacy team.

Outpatient clinic for Oral Anticoagulant counselling

Monday to Friday 09:00 – 13:00 and 14:00 – 17:00
Anticoagulant helpdesk: 0117 342 3874

LIAISON PSYCHIATRY

(Division: Med)

The Liaison Psychiatry Team is a service that is provided by UH Bristol. The team operates seven days a week from 8am to 10pm from Clinic A214, Level 2, BRI.

Salena Williams	0117 3422777	Team Manager & Lead Nurse
Dr J Potokar	0117 3422777	Consultant Psychiatrist
Dr Nicola Taylor	0117 3422777	Consultant Psychiatrist
Emma Wilcox	0117 3422777	Clinical Nurse Specialist & Cognitive Behaviour Therapist
Tom Hulme	0117 3422777	Clinical Nurse Specialist & Cognitive Behaviour Therapist
Debbie Ottley	0117 3422777	Clinical Nurse Specialist
Laura Hampshire	0117 3422777	Clinical Nurse Specialist
Elaine Powell	0117 3422777	Clinical Nurse Specialist
Sue Dursley	0117 3422777	Clinical Nurse Specialist
Holly Starkey	0117 3422777	Clinical Nurse Specialist
Janice Barnes	0117 3422777	Clinical Nurse Specialist

All referrals for community mental health services must be made via the Bristol Crisis Team based at Callington Road Hospital, telephone 0117 9195670, fax 0117 9195247.

Emergency out-of-hours referrals and all crisis referrals must be made to the Bristol Crisis Team on 0300 5550334.

We are a dedicated and enthusiastic team of consultant psychiatrists, specialist psychiatric nurses, a staff grade psychiatrist and several training grade doctors.

- We see all patients aged 18 and over in the Emergency Department and patients aged 18 to 64 on all of the Trust's in-patient wards.
- We offer a full psychosocial assessment to patients referred to us.
- We can sign-post people on to other appropriate services, or can refer them to more specialist NHS services.
- We aim to support patients with their mental health needs whilst they are in the hospital. This may include medication advice, helping them cope with the psychological effects of their physical health problems, medically unexplained symptoms, support and

advice regarding anxiety or mood disorders, anxiety management and relaxation techniques.

- We offer an out-patient service for all of the above, which includes cognitive behaviour therapy (CBT).
- We offer extensive teaching and education across the Trust.
- We can provide advice to GPs regarding any of their patients seen by this team.

We provide:

- A prompt response
- Psychiatric consultation regarding treatment and management plans.
- Detailed written assessments and discharge letters.
- Teaching and education towards and other teams about mental health issues in our hospitals.

OBSTETRICS & GYNAECOLOGY

(Division: W&C)

Obstetrics

Dr Emma Treloar	0117 3425245	Obstetrics
Dr Rachna Bahl	0117 3425508	Obstetrics
Dr Sneha Basude	0117 3425508	Obstetrics & PN Perineal trauma
Dr Rachel Liebling	0117 3425345	Fetal Medicine & Obstetrics
Dr Mark Denbow	0117 3425508	Fetal Medicine & Obstetrics
Professor Peter Soothill	0117 3425470	Fetal Medicine
Mr Martin (Pip) Mills	0117 3425805	Obstetrics & Gynaecology – Clinical Director Women’s Services - Uterine fibroid embolisation
Mr Timothy Overton	0117 3425508	Fetal Medicine and Obstetrics Lead Doctor - Obstetrics
Dr Johanna Trinder	0117 3425250	Maternal Medicine & Obs Lead
Dr Louise Ashelby	0117 3425250	Maternal Medicine Diabetes & Endocrine Lead
Dr Aarthi Mohan	0117 3425250	Maternal Medicine Lead for Gastro/Epilepsy, Rheumatology Pregnancy
Dr Nuala Dwyer	0117 3425250	Drug Dependency & WSM women
Miss Bryony Strachan	0117 3425245	Lead Doctor Obstetrics & adolescent gynaecology

Gynaecology

Dr Jo Bailey	0117 3425810	Consultant Gynaecological Surgeon
Mr John Murdoch	0117 3425810	Consultant Gynaecological Surgeon
Dr Vivek Nama	0117 3425810	Consultant Gynaecological Oncologist
Dr Amit Patel	0117 3425810	Consultant Gynaecological Oncologist
Dr Naomi Crouch	0117 3425791	Consultant Obstetrician & Gynaecologist
Mr David Cahill	0117 3425805	Reproductive Medicine

Mrs Caroline Overton	0117 3425594	Pelvic pain and endometriosis (accredited Endometriosis centre), prolapse and incontinence, general gynaecology, laparoscopic and vaginal surgery
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Reproductive Medicine

Professor David Cahill	0117 3425805	Reproductive Medicine
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OTHER SPECIALIST SERVICES:

Early Pregnancy Assessment Clinic (EPAC)

General Information

The EPAC is an emergency clinic for women with bleeding and / or pain in early pregnancy up to 18 weeks gestation. Where possible, please refer to your local hospital or booking hospital for continuity of care.

Criteria for referral

- Early pregnancy >5 weeks and <18 weeks from LMP
- Early pregnancy bleeding and/or pain
- A positive pregnancy test is mandatory (either GP or home test)

Method of referral

This can be in the form of a letter, scan request or a fax, detailing the following:

- Reason for attendance
- Obstetric and gynaecology history, including LMP and contraception
- Date of pregnancy test and blood group if known

Cases NOT suitable for EPAC

- Unstable patient with severe bleeding and / or pain. Please refer to the on-call gynaecology SHO for admission
- Negative pregnancy test. Please refer to the GP, Emergency Department or on-call gynaecology SHO
- Postnatal. Please refer to the on-call gynaecology SHO

OBSTETRICS & GYNAECOLOGY

- Previous ectopic (no symptoms). Please refer to the Ultrasound Department (Southmead:0117 9595121 St Michael's: 0117 3425347)
- Reassurance scans after previous miscarriage or for dating

EPAC Clinic information

Both St Michael's and Southmead clinics are open between 9:00 – 11:00 Monday to Friday

Saturday and Sunday, please refer to *on-take* hospital: Both EPACs can only be accessed via the on-call gynaecology SHO

Weekend clinics are only for women who would otherwise require admission

Southmead Hospital: Cotswold Centre

0117 9595095
Fax: 0117 9596103

Consultant in charge:

Dr V Akande

Midwife / Nurse Practitioner:

Kathryn Lloyd

For problems in the following instances:

- **After ERPC or TOP** refer to on-call gynaecology SHO
- **After Amniocentesis** refer to the Antenatal Clinic 0117 9595314
- **18-22 weeks** refer to the Day Assessment Unit 0117 9593235

St Michael's Hospital: Ward 78

0117 3427790
Fax: 0117 3425776

Consultant in charge:

Mrs C Overton

Midwife / Nurse Practitioner:

Carolyn Turville & Hazel Endean

For problems in the following instances:

- **After ERPC or TOP** refer to on-call gynaecology SHO
- **After Amniocentesis** refer to the Fetal Medicine Unit 0117 342 5470
- **18-22 weeks** gestation refer to the Antenatal Clinic 0117 342 5299 or to the on-call gynaecology SHO

Midwifery Services

All pregnant women must be booked initially by the Community Midwife prior to seeing a Consultant. Contact details for the Community Midwives can be obtained by contacting the Community Midwifery office on 0117 3425241. Women should be advised to book early in their pregnancy with the community midwife and definitely before 13 weeks gestation.

Current Anti D guidelines

Anti D 500 IU is recommended for all rhesus negative women with vaginal bleeding after 10 weeks of pregnancy. If bleeding continues intermittently, Anti D 500 IU is repeated after 6 weeks. If bleeding is heavy or there is significant pain, Anti D 500 IU is repeated after 2 weeks.

Psycho-sexual clinic

Via consultant referral.

Emergency Gynaecology

Referral and admission via SHO on call contactable via main switchboard. Full assessment with ultrasound support starting shortly.

Prolapse and Pessary Clinic

Referral to Mrs C Overton via usual route for access to this clinic with CNS support.

ONCOLOGY

Bristol Cancer Institute

Oncology consultants are contacted via the relevant secretarial teams by tumour site.

Acute Oncology Service	0117 3423336	Medical oncology Dr Anna Kuchel Dr Alfredo Addeo Clinical oncology Dr Susie Masson (from September 2015)
Anal cancer	0117 3422415	Clinical oncology Dr Stephen Falk
Breast cancer	0117 3422415	Medical oncology Dr Jeremy Braybrooke Dr Alfredo Addeo Clinical oncology Dr Amit Bahl Dr Charles Comins
Cancer of Unknown Primary	0117 3423336	Medical oncology Dr Anna Kuchel
CNS (central nervous system)	0117 3422417	Clinical oncology Dr Chris Herbert Dr Alison Cameron
Colorectal	0117 3422415	Medical oncology Dr Axel Walther Clinical oncology Dr Stephen Falk
Germ cell cancer	0117 3422418	Medical oncology Dr Anna Kuchel Dr Jeremy Braybrooke Clinical oncology Dr Amit Bahl
Gynaecological oncology	0117 3422417	Medical oncology Dr Axel Walther Clinical oncology Dr Hoda Al Booz Dr Waheeda Owadally
Head and Neck	0117 3422417	Clinical oncology Dr Matthew Beasley Dr Hoda Al Booz

ONCOLOGY

Lung cancer	0117 3422418	Medical oncology Dr Adam Dangoor Dr Jeremy Braybrooke Dr Alfredo Addeo Clinical oncology Dr Charles Comins Dr Waheeda Owadally (from January 2015) Dr Gareth Ayre (from August 2015)
Lymphoma (radiotherapy)	0117 3422417	Clinical oncology Dr Matthew Beasley
Paediatric radiotherapy	0117 3422417	Clinical oncology Dr Alison Cameron
Sarcoma	0117 3422417	Medical oncology Dr Adam Dangoor Clinical Oncology Dr Matthew Beasley Dr Gareth Ayre (from August 2015) Dr Paula Wilson (from September 2015)
Skin cancer	0117 3422415	Clinical oncology Dr Chris Herbert Dr Amar Challapalli
Thyroid cancer and isotope treatment	0117 3422417	Clinical oncology Dr Matthew Beasley
Upper GI (hepatobiliary)	0117 3422415	Clinical oncology Dr Stephen Falk Dr Gareth Ayre (from August 2015) Medical oncology Dr Adam Dangoor
Urological cancers	0117 3422418	Clinical oncology Dr Serena Hilman Dr Amit Bahl, Dr Amar Challapalli Dr Susie Masson (from September 2015)
Lead Doctor for Bristol Cancer Institute	0117 3422418	Dr Jeremy Braybrooke

Lead Doctor for Chemotherapy	0117 3422415	Dr Adam Dangoor
Lead Doctor for Radiotherapy	0117 3422417	Dr Matthew Beasley

Acute Care

Acute Care is the acute oncology assessment area located on level 6 of the BHOC.

Reporting location: D602 Tel: 0117 3422011

The service provides 24/7 telephone triage to all oncology patients, ensuring appropriate and consistent advice to allow for the early recognition of potential emergencies, treatment complications and the provision of emotional support and follow-up. This is available 24/7. It has a maximum capacity of 4 patients, depending on patient acuity and dependency.

The service is aimed at patients known to BHOC and experiencing side-effects of their treatment. It is also directed at health professionals (both in hospital and primary care) in that they will have access to timely and expert advice on management of symptoms and information to help make the right choice in terms of onward referral.

Patients can self-refer via the 24 hour emergency telephone service. Healthcare professionals (both in the Trust and the community) may refer patients via face to face, telephone / bleep.

Staff should not direct patients to the service without them first being triaged and accepted by the emergency practitioner (Staff Grade/Advanced Nurse Practitioner).

The last referrals to the unit should be no later than 5:00 p.m. Referrals after this time will be managed by medical on-call staff.

Cancer of unknown primary

The cancer of unknown primary multidisciplinary team runs a weekly meeting and clinic for cases with radiological evidence of cancer where the primary tumour is not evident. To refer patients for urgent assessment by the team, please use the referral form on Choose and Book.

Malignant spinal cord compression

Malignant spinal cord compression (MSCC) is a rare condition occurring when cancer cells grow in or near to the spine and press on the spinal cord and nerves leading to weakness and numbness. Urgent referral and treatment should be arranged as soon as possible to prevent permanent damage to the spinal cord which can result in irreversible paralysis. The earlier cord compression is diagnosed, the better the chances of the treatment being effective.

If an adult patient with a past history of malignancy has signs and symptoms suggestive of malignant spinal cord compression, contact MSCC coordinator (oncology registrar on call) at BHOC via the hospital switchboard on 0117 9230000.

Palliative Radiotherapy

BHOC aims to provide a timely, palliative radiotherapy service to patients with a view to providing relief of symptoms, improving quality of life and reducing the need for analgesia, when appropriate.

ACCESS/REFERRALS

Patients who, in the opinion of their GP, may benefit from palliative radiotherapy should be referred, preferably via the key worker of the multi-disciplinary team managing that patient, to a consultant clinical oncologist:

1. **Routine.** By generic referral to a routine outpatients clinic where the patient and their oncologist can discuss the benefits of radiotherapy and decide to go forward with treatment. The average wait for patients would be less than 14 days from the decision to treat, in line with national targets set by the Royal College of Radiologists. The patient will be allocated to the appropriate site-specialist consultant.
2. **Acute.** By telephone referral directly to the consultant clinical oncologist or SpR to allow a discussion of the patient's symptoms. This would be appropriate for patients with more acute symptoms such as severe pain and could eliminate the need for an outpatient clinic visit. Depending on the severity of symptoms, such patients could expect to be treated within a week of the clinical oncologist accepting the telephone referral.
3. **If an adult patient with a past history of malignancy has signs and symptoms suggestive of malignant spinal cord compression,**

contact MSCC coordinator (oncology registrar on call) at BHOC via the hospital switchboard on 0117 9230000.

In both situations, the referring GP needs to indicate to the clinical oncologist if the patient needs to be an inpatient. If an urgent admission D603 is required out of hours, then referral should be made by telephone to the consultant on call.

Teenage and Young Adult Services (TYA)



University Hospitals Bristol NHS Foundation Trust (in partnership with North Bristol Trust) is the Principal Treatment Centre for Teenagers and Young Adults with Cancer for the South West of England. It is a multidisciplinary service that provides specialist haematology and oncology care along with emotional, social and practical support to young adults diagnosed with cancer between 16 and 24 yrs. The hub of the service is based around a purpose built, age appropriate, TYA inpatient and day care facility that opened in April 2014. This was funded by our local communities responding to a Teenage Cancer Trust appeal and raising £2.5 million for the unit build.

For further information on this service visit www.uhbristol.nhs.uk/tya
 Teenage and Young Adult Team email: TYAMDaT@UH Bristol.nhs.uk

Heads of Departments

Sophie Baugh	0117 3423074	Interim General Manager
Kate Love	0117 3422454	Radiotherapy Services Manager
Hayley Long/ Jane Bailey	0117 3422055	Matrons
Heather Carroll	0117 3424325	Clinical Trials Unit Manager
Nathalie Delaney	0117 3427758	Performance and Operations Manager

The Bristol Cancer Institute based at the Bristol Haematology and Oncology Centre is the specialist centre for non-surgical treatment for cancer covering all oncology services, chemotherapy, radiotherapy and palliative care.

Day case treatment

Day case treatments for oncology patients are provided from D502 Oncology Day Unit at BHOC and satellite chemotherapy units at South Bristol Community Hospital and Concord Medical Centre (Little Stoke).

Radiotherapy treatment

Location: D201

The radiotherapy department provides external beam radiotherapy, high-dose rate brachytherapy for gynaecological and locally advanced prostate cancers and oesophageal patients.

Gamma Knife radiotherapy treatment

Location: D101

If you require any information about treatment at the Bristol Gamma Knife Centre then please contact us at bristolgammaknife@UHBristol.nhs.uk or on 0117 3426717

Ward D603

Ward D603 is the oncology ward incorporating Area 61 (Teenager and Young Adult inpatient unit).

Patients undergoing treatment at the oncology centre will be kept under regular review. Many will have copies of clinic letters for information, but if for medical reasons you require further details or advice concerning their case, please contact us.

For urgent problems please contact BHOC acute care on 0117 3422011, or an on-call oncology registrar is available via the hospital switchboard on 0117 9230000. Otherwise the relevant consultant secretary can be contacted.

Psychological Health Services (PHS)

Location: D402

Clinical psychologists work with people who are experiencing a variety of personal or relationship difficulties, sometimes in the context of medical illness. There is a small team of clinical psychologists based at the BHOC to work with inpatients and outpatients and the important people in their lives. They can help if patients are experiencing emotional or personal difficulties at any point during or after their illness.

Clinical psychologists are trained in helping people to achieve positive change for themselves, based on evidence about the links between behaviours, emotions, thoughts, relationships and the biological aspects of health and illness. They are not medically trained and do not give mental health diagnoses or provide medication. They mainly offer “talking therapies” or they may introduce patients to some practical techniques and strategies to help them with a specific problem, like poor sleep, anxiety or adjustment difficulties. The help they offer is tailored to each individual person and would depend very much on what they feel would be most useful to them.

Opening hours: Monday-Friday, 0900 – 1700
Contact: 0117 3422885

Cancer Information & Support Centre

Location: D401

The Cancer Information & Support Centre is a drop-in centre for anyone affected by cancer (patients, carers, family or friends and staff). It offers a confidential service where people can access information and talk to trained staff / volunteers about how cancer is affecting their life. In addition to information on cancer and its treatments, the centre provides information on sources of practical help and support. Information is available in different formats including leaflets, booklets, CDs, DVDs and via the Internet.

Opening Times: Monday - Friday: 0900 - 1700
Helpline: 0117 3423369
Email: cancerinfoandsupport@uhbristol.nhs.uk

Clinical trials unit

Location: D801

BHOC has a large clinical trials unit which organises and supports clinical research for cancer care. and staffed by a team of nurses, radiographers, clinical trials coordinators and clerical support to ensure that patients involved in research studies have information, support, treatment and follow-up.

What to do when a patient dies

Please inform the centre if any patients receiving active treatment at the Bristol Haematology and Oncology Centre die on 0117 3422605.

See also the entry on [Palliative Care](#)

OPHTHALMOLOGY

(Division: SH&N)

Miss Clare Bailey	0117 3421400	Diabetes, Medical Retina
Miss Amanda Churchill	0117 3424596	Paediatric Ophthalmology, Genetics
Miss Abosede Cole	0117 3421400	Medical Retina
Mr Stuart Cook	0117 3424690	Cornea
Mr Jeremy Diamond	0117 3424690	Glaucoma
Professor Andrew Dick	0117 3421401	Uveitis, Medical and Surgical Retina
Mr Rafik Girgis	0117 3424883	Primary Care
Miss Catherine Guly	0117 3421400	Medical Retina
Mr Michael Greaney	0117 3424690	Glaucoma
Mr Richard Harrad	0117 3424689	Strabismus, oculoplastics in children and adults
Mr Richard Haynes	0117 3422401	Medical and Surgical Retina
Miss Rebecca Ford	0117 3424689	Oculoplastic conditions, orbital disease
Mr Richard Markham	0117 3424596	Paediatric Ophthalmology, Medical and Surgical Retina
Miss Helen Garrott	0117 3424689	Oculoplastic conditions, orbital disease
Mr Philip Jaycock	0117 3424697	Cornea
Professor John Sparrow	0117 3424697	Glaucoma
Mr Derek Tole	0117 3424697	Cornea
Miss Cathy Williams	0117 3424596	Paediatric Ophthalmology
Mr Mohammed Majid	0117 3422401	Medical and Surgical Retina

Heads of Departments

Jenny Holly	0117 3424643	Assistant Divisional Manager
Mark Stevens	0117 3424792	Performance and Ops Manager
Matthew Thomas	0117 3421409	Head of Medical Imaging
Paul Spry	0117 3424652	Head of Visual Electrophysiology and Shared Care Optometry
Ann Starbuck	0117 3424716	Head Orthoptist
Fred Giltrow-Tyler	0117 3424857	Principal Optometrist
Shelley Thomas	0117 3424643	Matron

Bristol Eye Hospital is one of the country's leading specialist hospitals with an international reputation for the treatment of diseases of the eye and highly respected as a pioneer in research, education and clinical practice.

The hospital has 22 ophthalmic consultants, who work supported by a wide range of staff including orthoptists, optometrists, pharmacists and nurse practitioners. The University of Bristol Department of Ophthalmology is attached to the hospital and leads its field in research into eye disease and the development of new treatments. The hospital also houses one of only two Corneal Transplant Banks in England.

Patient Services

The following patient services are offered:

- A **Pre-operative Assessment Unit** assessing 90% of all planned surgery.
- An **Inpatient Unit** which provides treatment for specialist vitreo-retinal, corneal and orbital problems as well as routine cataract and glaucoma surgery.
- A **Day Care Unit**, catering for all patients undergoing day surgery. Over 80% of cataract operations are performed on a day care basis.
- **Four operating theatres** care for over 600 patients a month, whose ages range from new born to the elderly.
- The busy **Accident & Emergency Department** sees 22,000 patients a year. The nursing staff are experienced practitioners and treat and discharge 50% of these.
- An **Outpatient Department** which is attended by 98,000 patients each year. The Outpatient service includes: general ophthalmic clinics and specialist clinics (uveitis, cornea, glaucoma, vitreo-retinal, oculoplastic, diabetic eye disease, strabismus, neuro-ophthalmology, thyroid eye disease, orbital and paediatric. This includes an outpatient unit dedicated to the treatment of patients with conditions of the retina. This unit houses therapeutic lasers and **Florescein and Photography Department** with its digital angiography system. The fully equipped consulting rooms each have their own networked PC terminals enabling medical staff to view digital images produced by the Photography Department.

- An active **Optometry Department** and very busy Contact Lens and Low Visual Aid clinics.
- **Shared Care** - Bristol Eye Hospital is one of the leaders in this area. 27 optometrists see approximately 10,000 patients with glaucoma per year in consultant-led follow up clinics, and also perform baseline evaluation of the majority of new glaucoma-related referrals. Specially trained nurses see post-operative cataract patients in consultant-led clinics, and experienced nurse practitioners undertake many minor surgical procedures.
- A large **Orthoptic Department** staffed by 12 State Registered Orthoptists who are involved in the diagnosis and management of strabismus and associated problems. They are also involved in the assessment of vision in young children and children and adults with special needs.

ACCESS/REFERRALS

Accident and Emergency Department

The Accident and Emergency telephone number is 0117 3424613

Opening hours: 08:30 – 17:00 7 days per week.

Phone triage advice line is available when possible, where a nurse will be able to give advice and arrange for patient to be seen where appropriate on: 0117 3424613

Monday to Friday	08:30 - 20:00
Saturday and Sunday	08:30 - 17:00

- After 20:00 patients requiring treatment for an eye problem will need to attend their local Accident Centre or the main Accident and Emergency Department at Bristol Royal Infirmary.
- Due to the demands on the service, only patients presenting with urgent or emergency problems can be treated. Patients presenting with problems not being assessed as urgent or emergency will be referred

back to their GP or given an Urgent Care Clinic appointment as appropriate.

Routine Referrals

Referral letters should include:

- optician's report if any
- past medical history
- drugs
- V/A right and left with correction
- referrals should be open unless a specific consultant is preferred

Electrodiagnostics Department

Among the standardised tests provided are electro oculography, various types of electroretinography, steady state retinal and brain assessment of electrobiological activities and a variety of visual evoked potentials, both to patterned and unpatterned stimuli, presented at various temporal and spatial frequencies, as well as colours and modes of presentation ranging from reversal to onset or offset. The department also provides pupillometric services and testing for colour perception.

Patient Support

We have a designated Patient Support Nurse to offer advice and support to patients: Telephone Number: 0117 3423328.

Orthotics Appointments	0117 3421586	
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The Orthotics Team assesses and provides patients with orthoses, devices which are worn on the body to support or correct or improve the biomechanical function. This includes bracing, biomechanical insoles and special supportive footwear.

The service is based at the BRI and currently accessed by tertiary referral through clinical specialities. The department requests that referrals are processed through the ICE system.

Patients already receiving a service from the team are welcome to contact the service directly to book review appointments. GPs are also welcome to contact the service directly regarding follow up care.

Normal Hours of work are 08:30 – 16:30.

PALLIATIVE CARE

(Division: SS)

Professor Dr Karen Forbes	0117 3423507	Palliative Medicine
Dr Rachel McCoubrie	0117 3423507	Palliative Medicine
Dr Colette Reid	0117 3423507	Palliative Medicine
Dr Candida Cornish	0117 3423507	Palliative Medicine

The specialist palliative care team includes medical consultants and clinical nurse specialists, with good links with the hospital discharge team, physiotherapy, occupational therapy and chaplaincy services. Their aim is to improve the quality of life for patients and their families facing the problems associated with life-limiting illnesses. In addition, the team provides specialist advice on the management of pain and other symptoms and psychosocial distress.

Any healthcare professional can refer to the team with agreement from the patient's consultant. Inpatients can be referred through ICE or by calling the team office (0117 3422473) or, for urgent referrals, by bleeping the clinical nurse specialists or the specialist registrar through the Trust switchboard.

Referrals to the specialist palliative care outpatient clinic can be made by the patient's GP, consultant or clinical nurse specialist. Patients are usually seen in the clinic within one week. Write to the Consultants or call 0117 3423507 to arrange.

PHARMACY

(Division: D&T)

Steve Brown	0117 3423440	Director of Pharmacy Services
Kevin Gibbs	0117 3423458	Clinical Pharmacy Services

The majority of issues arising are likely to focus on:

- Clinical issues at the primary / secondary care interface
- Safe prescribing
- Prescribing within the Bristol, North Somerset and South Gloucestershire (BNSSG). Formulary and related traffic light system which outlines prescribing responsibly
- The introduction of new medicines and formulary decisions

These issues should initially be addressed via Steve Brown or Kevin Gibbs.

The formulary and application documents can be accessed at www.bnssgformulary.nhs.uk.

Specialist Pharmacists are available for the major Trust specialties, including oncology, haematology, paediatrics and cardiology. In the first instance please contact Steve Brown or Kevin Gibbs on the numbers above, or the Pharmacy secretary on 0117 3422772. We will arrange for the most appropriate Pharmacist to speak to you.

UH Bristol also provides a comprehensive range of pharmaceutical services including:

- Special formulations – manufacture of specialist formulations of unlicensed pharmaceutical products, prepared on the basis of a doctor's prescription and issued to community pharmacies, dispensing GPs and other hospitals.
- Homecare Services – provisions of high technology pharmaceutical treatments to the patient's home.
- Anticoagulation dosing

Pharmacy Anticoagulant Dosing Service	0117 3423874
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Boots Outpatient Dispensing Service

The Trust has outsourced the outpatient dispensing services to Boots PLC through the in house branch on level 2 in the Bristol Royal Infirmary. A

service is provided whereby patients may collect the prescriptions at a local convenient branch, although these are dispensed by the Trust Boots service.

Medicines Information

The South West Regional Medicines Information Unit operates from UH Bristol and may be contacted on 0117 3422867.

Head of Radiology Services Cathy Walsh 0117 3423078

Dr Mark Callaway	0117 3422728	Gastro-Intestinal/thoracic
Dr Paul Davison	0117 3423854	Musculoskeletal and emergency radiology
Dr David Grier	0117 3428688	Paediatric Radiology
Dr Mark Hamilton	0117 3422672	Cardiac
Dr John Hughes	0117 3422672	Gynaecology & Oncology
Dr Julian Kabala	0117 3423854	Urology, ENT, Maxillo-Facial, Oncology
Dr Stephanie McKenzie	0117 3428688	Paediatric Radiology
Dr Huw Roach	0117 3422728	Gastro-Intestinal & hepatobiliary
Dr James Virjee	0117 3424181	Gastro-Intestinal & hepatobiliary
Dr Charles Wakeley	0117 3423854	Musculoskeletal
Dr Nathan Manghat	0117 3422672	Cardiac and Vascular
Dr Carol Phillips	0117 3424181	Musculoskeletal
Dr Mandy Williams	0117 3422728	Head/Neck/ENT
Dr Izidora Holjar-Erlc	0117 3428688	Paediatric radiology

Completion of Radiology Requests

It is a legal requirement under Ionising Radiation (Medical Exposure) Regulations 2000 – IR (ME) R – that all examinations which include exposing patients to ionising radiation (i.e. X-rays, fluoroscopic studies, CT, nuclear medicine) be clinically justified. Therefore full patient information and clinical details MUST be specified on the request (otherwise it cannot be performed).

The referrer is responsible for **all** information included in the referral whether electronic order system (ICE) or hard copy referral form scanned and sent by secure means electronically to specific nhs.net addresses for the department.

Helpful guidance regarding the most appropriate radiological investigation, be that involving ionising radiation (as listed above) or radiation free (ultrasound, MRI), can be found in the Royal College of Radiologists publication *Making the best use of a Department of Clinical Radiology*, Refer 7th Edition (MBUR7) which is available electronically (www.rcr.ac.uk) or through UHBristol ICE.

ACCESS/REFERRALS

Direct Access

a) Without an appointment

NB These referrals are only valid for one calendar month from date of referral.

For all open access requests patients should be provided with the appropriate information sheet

- Appointments are not required for general non-invasive studies, e.g. lumbar spine and chest x-rays. Patients will be examined on a first come first seen basis.
- Following an electronic (ICE) request, patients need to report to the appropriate hospital X-ray Reception. If ICE is not available then patients should bring a completed request form with them.
- Open access abdominal ultrasound examinations - Specific appointments are not required for upper abdominal ultrasound (GB, biliary tree, pancreas, liver, spleen, aorta, kidney). Patients will need to ring the number supplied asap for a convenient slot to be arranged within one month of the request. Please see details stated on the specified request/information sheet.
- Patients should attend following the required preparation, and if the referral has not been sent electronically, then the patient will need to bring the request form with them.
- NB Patients with significant problems must be referred to the BRI.
- Open access gynaecological ultrasound examinations (TVS) – St Michaels Hospital: Specified appointments are not required. Patients will need to ring the number supplied asap for a convenient slot to be arranged within one month of the request. Please see details stated on the specified request/information sheet.
- Mandible X-rays

Patients for mandibular X-rays should be directed to the BRI or BDH and not SBCH

- Sinus X-ray requests

Please refer to information on ICE (or radiology referrals page on Trust website) before requesting a sinus X-ray as guidelines suggest alternative action for patient management.

b) By appointment

Appointments are required for all other procedures and imaging modalities. All referrals have to be vetted, protocolled and agreed by a consultant radiologist. This is to enable appropriate preparation and/or scheduling to be arranged according to priority or urgency.

Consultant Referrals

The following examinations are not available by Direct Access and are performed on consultant request only:

- Vascular Studies/angiograms
- Proctograms
- Hysterosalpingograms
- Interventional Techniques

Urgent Requests

If a patient requires urgent referral for a radiological examination, please telephone the appropriate department for the specialty and discuss the case with the radiologist or if St Michael's Hospital, the radiographer.

An electronic request must be made or a request form accompany the patient.

Please indicate on the request that the examination has been discussed with Radiologists.

Patient Transport

Transport may be arranged for patients at the time of arranging their X-ray appointment providing the requirements are clearly stated on the request, including the type of transport required (i.e. car, two man

ambulance). For direct access patients without an appointment transport needs to be arranged by the general practitioner

Children

All requests for radiological examinations on patients under 16 years of age should be referred to the Bristol Royal Hospital for Children.

Trauma Cases

Patients should attend the Bristol Royal Infirmary, with the exception of children, who should be referred to the Bristol Royal Hospital for Children.

Radiographs of patients presenting with a history of trauma are seen by the radiologists before the patient leaves the department.

If a minor fracture is demonstrated, the patient may be referred to the GP, GPSU or UCC (Urgent Care Centre at SCBH). For fractures needing immediate management, the patient will be referred to ED.

If NO fracture is demonstrated, the patient will be sent home and a report sent to the referring General Practitioner.

If it is felt that the patient requires clinical advice whether or not a fracture is demonstrated, then a note should be attached to the request asking the patient be directed to the Emergency Department after imaging.

Access to Reports

On completion of the examination, patients are advised to return or contact their doctor for the results in 2 weeks.

For practices using ICE, electronic verified results and information is available in real time. Often electronic results can be available on the same day or within 24 hours. Urgent/unexpected findings are e-mailed or phoned through to the surgery.

Results will be transmitted electronically to those practices who have the facility to receive EDI, provided the practice has kept its details updated. Further information can be obtained via enquiry to crishelp@bristol.nhs.uk

RADIOLOGY

A further facility is available to permit viewing of radiology reports via nww.avon.nhs.uk/ris. This will allow viewing of all examinations, appointments, attendances and reports on your patients, including hospital referred examinations.

Typed reports are currently forwarded to the named referring GP (where requested), by post or the pathology/radiology van service.

There is commitment to provide real-time systems. With this comes constraints on legitimate access and audit, so for benefit of patient and own protection, please maintain password security and best practice. We advise best practice is to query on-line reports directly and at time of need.

When requesting passwords or password reset, the user must contact directly using secure NHS.net e-mail address - yahoo/hotmail/third party requests/generic requests are not permitted.

Attendance times: For examinations without appointments (except Open Access Ultrasound):

BRI	Monday – Friday	09:00 – 12:00	12:00 – 16:00
SBCH	Monday – Friday	09:00 – 12:00	12:00 – 17:00
BRHC	Monday – Friday	09:30 – 12:00	14:00 – 16:00

Report Enquiries

Examination/report enquiries should be directed by email to or ubh-tr.radiologyreportsadmin@nhs.net

or

RadiologyReportQueries@uhbristol.nhs.uk

Which site for which specialty:

Specialty	Hospital/Department	Tel No
Accident & Emergency (Adult)	BRI	0117 3422724
Echocardiography	BRI/BHI/SBCH	0117 3422638
Chest	SBCH/BRI	0117 3423556
CT Scans	BRI	0117 3423556
General non-invasive studies	SBCH/BRI	0117 3429696/ 2796

RADIOLOGY

General U/S	BRI	0117 3422635
GI Studies	BRI	0117 3422635
Interventional	BRI	0117 3422798
MRI	BRI/BHI	0117 3422797/ 5885
Radioisotope examinations	BRI	0117 3422671
Paediatric Radiology	BRHC	0117 3428463
Obstetric & Gynaecological Ultrasound	St Michael's Hospital	0117 3425347

Regular monitoring is conducted to enable the service to pursue and improve its quality. To further demonstrate our commitment to quality we have developed a quality system achieving certification with ISO9001:2008.

RESPIRATORY MEDICINE

(Division: Med)

Dr James Catterall	0117 3422619	General and respiratory medicine, breathing disorders during sleep, Hot clinic
Dr Kathryn Bateman	0117 3423842	Cystic Fibrosis – Adult, general and respiratory medicine, Hot Clinic
Dr Nick Bell	0117 3423842	Cystic Fibrosis – Adult, general Respiratory Medicine, Hot clinic
Dr Dilip Nazareth	0117 3423825	Cystic Fibrosis – Adults, General and Respiratory Medicine, Hot clinic
Dr Elizabeth Gamble	0117 3424259 or 0117 3422620	General and Respiratory Medicine, difficult asthma, Hot clinic
Dr Abiramy Jeyabalan	0117 3423825	General and Respiratory Medicine, Lung Cancer, Hot clinic
Dr Nabil Jarad	0117 3422620 or 0117 3424259	General and Respiratory Medicine, COPD, occupational lung disease, Hot Clinic
Dr Adam Whittle	0117 3422966	General and Respiratory Medicine with special interest in breathing disorders during sleep, Hot clinic
Dr Rachel Bennett	0117 3422966	General and Respiratory Medicine, breathing disorders during sleep
Dr Abbey Leahy	0117 3423485	General and Respiratory Medicine, Tuberculosis, Hot clinic
Dr Sarah Mungall	0117 3423485	Respiratory Medicine, Tuberculosis & breathing disorders during sleep
Dr Roland Jenkins	0117 3420530	General and Respiratory Medicine, breathing disorders during sleep, pleural disease

ACCESS/REFERRALS

Outpatient referrals should be made by letter. Urgent appointments available by telephoning 0117 3422615. Urgent slots are reserved each week. There are two regular weekly bronchoscopy sessions.

The consultants are available for telephone and email discussions by arrangement with the secretaries.

Other services available

Lung Function Testing

The previous format of drop-in open access spirometry with assessment of bronchodilator response service has changed. It has been replaced with a bookable service whereby an ICE or paper request can be made for these tests to be performed. These are reported within seven days and the results sent back to the referring doctor.

We are also able to perform a range of other tests if required. These include lung volumes, gas transfer, hypoxic challenge (fitness to fly), skin prick allergy tests and six minute walk tests. These can also be requested via ICE or letter to the Respiratory Clinical Physiologists.

For more information please contact the clinic co-ordinator on 0117 3422616 who will assist with your query.

Avon Tuberculosis Clinic

The Avon Tuberculosis Clinic accepts referrals of all patients with suspected tuberculosis (TB). In addition, contacts of patients with TB are offered screening. Referrals are accepted for patients with possible latent or active TB infection, including referrals from Occupational Health and tertiary referrals from other departments, particularly those regularly using immunosuppressive medication.

Please use link to get further information including TB referral pathways.
<http://www.briscomhealth.org.uk/our-services/item/44-tuberculosis-tb-nurse-service-bristol?sid=44>

Clinics are held on a Monday afternoon and Thursday morning in the Respiratory department on Level 2 of the Queen's Building, Bristol Royal Infirmary. Referrals should be faxed to the respiratory department on 0117

342 2921. Referrals of patients with suspected pulmonary TB should be marked as urgent.

TB team	Contact details
Dr Abbey Leahy (Consultant Respiratory Physician)	Abbey.Leahy@uhbristol.nhs.uk
Dr Sarah Mungall (Associate Specialist Respiratory Medicine)	Sarah.Mungall@uhbristol.nhs.uk
Ruth King (Lead TB Community Nurse) Liz Jones (TB Community Nurse)	Office number 0117 9543066 bristoltb nurse@nhs.net
Jayne Duffy (Secretary)	Tel no. 0117 3423485 Fax no. 0117 3424262

Bristol Adult Cystic Fibrosis Centre (BACFC)

BACFC is the regional centre for treatment of adults with Cystic Fibrosis. We have a highly skilled and dedicated multidisciplinary team with expertise in all aspects of CF care. The service is supported by excellent diabetes, liver, microbiology, gastroenterology, physiology, obstetrics, cardiothoracic, palliative care and specialist radiology services on site. Inpatient and Outpatient facilities are based in the Bristol Royal Infirmary.

More information is available via the UHBristol website (<http://www.uhbristol.nhs.uk> and type 'Cystic Fibrosis' in to the Search box, or go directly via <http://bacfc.org/uhbristol>).

Referrals should be made to Dr Kathryn Bateman, Dr Nick Bell or Dr Dilip Nazareth.

Nocturnal Respiratory Support

The Sleep Unit is fully equipped for the diagnosis and management of nocturnal ventilatory failure and obstructive sleep apnoea. Referrals to Dr James Catterall and Dr Adam Whittle. Enquiries regarding established treatment to:

Dr Adrian Kendrick, Clinical Scientist: 0117 3426132

Respiratory Nurse Specialists 0117 3424101

The respiratory nurse specialists run clinics for oxygen assessments, asthma management + omalizumab, bronchiectasis and mantoux testing.

They also work in partnership with consultants to run specialist clinics for difficult to manage asthma and pleural disease.

Respiratory Hot Clinic

When: Monday to Friday

Where: Respiratory out-patients, Level 2, Queens Building, BRI

Inclusion criteria: Any adult patient with acute respiratory symptoms who is threatening admission.

Exclusion criteria:

- Haemodynamically unstable patient – should be sent to ED
- Suspected lung cancer – please refer via *2 week wait fast track*
- Suspected TB – please refer to specialist TB clinic

How to access service: Fax referral to 0117 3422921

Referrals received by 12:00 will be seen the same day, if slots are available, otherwise next day service. Capacity for this emergency/admission avoidance clinic is limited and we may have to prioritise appointments.

Please ensure the patient contact telephone number is included.

We will contact them directly by phone to give an appointment time.

Please attach a copy of the patient's recent medications

If attending from A&E, please ensure a copy of the A&E notes are attached

Bronchiectasis

The Unit provides management service for patients with high impact or complex bronchiectasis. This includes eradication of bacteria and reduced frequency of exacerbations.

The unit provides intravenous antibiotics (at home and in hospital) as well as long-term nebulised antibiotics for those who are chronically infected with bacteria. For more information, please contact Dr Nabil Jarad.

A specialist physiotherapist and nurse led clinic is also available on site. For referrals, please contact Kate Ford and Ros Badman on 0117 3424101.

South Bristol Community Hospital

Respiratory Clinics are also held in South Bristol Community Hospital. The clinics are designed to see patients with respiratory diseases near their place of home. A normal consultant respiratory clinic is run by Dr Nabil Jarad.

Access to the service is available through Choose & Book by referral or by contacting the Respiratory Nursing staff (above). The clinics currently delivered at SBCH consist of:

- Nurse-led Chronic Obstructive Pulmonary Disease (COPD)
- Nurse-led oxygen Clinic
- Consultant led general respiratory clinic led by Dr Nabil Jarad

Lung Volume Reduction for advanced COPD

This is a modern minimally invasive method for management of advanced emphysema by inserting endo-bronchial valves.

A multidisciplinary team consisting of respiratory physicians, respiratory radiologists and thoracic surgeons will select cases for this procedure.

Patients with severe COPD (FEV1 <40% predicted) who have stopped smoking can be referred for assessment of this procedure.

Referrals should be made to Dr Nabil Jarad.

http://wccs.me.uk/bronchoscopic_lung_volume_reduction

Dr Robert Marshall	0117 3422902	Rheumatology
Dr Shane Clarke	0117 3422902	Rheumatology & Osteoporosis
Dr Roopa Prasad	0117 3422902	Rheumatology, PMR
Dr Matthew Roy	0117 3422902	Rheumatology
Locum Consultant	0117 3422902	General Rheumatology

ACCESS/REFERRALS

General Practitioners should refer suspected inflammatory conditions directly to rheumatology and not via the Musculoskeletal Assessment and Treatment Service (MATS). Current evidence supports the early treatment of rheumatoid arthritis so early referral is encouraged.

Referrals are distributed between the consultants and can be received via the Choose and Book system. Each new letter is allocated as *urgent* or *routine* priority after consultant review. If you feel your referral is urgent, then please make clear as to why your patient should be prioritised over others. Approximately 50% of new patients seen in our Rheumatology department have an inflammatory arthritis. In many instances GPs have already initiated investigations (blood tests, X-rays) and we would request that details of these and results are included in the referral letter to avoid unnecessary repetition. Faxes may be sent to 0117 3420279.

Emergency advice can be obtained from the Specialty Registrars who carry radiopagers (obtainable via switchboard). Alternatively please leave a message with the rheumatology secretaries on 0117 3422902 and 0117 3422910. If unavailable then telephone clinic reception on extension 0117 3424880.

The Rheumatology Team 0117 3424880.

The multidisciplinary team includes specialised nursing, occupational therapy and physiotherapy support. The Day Case Ward in the Rheumatology Outpatient Centre has facilities for joint injections, infusions, and undergraduate teaching:

Osteoporosis

The Department runs a clinical osteoporosis service with Dual energy Xray Absorptiometry (DXA) scanning facilities.

Polymyalgia Rheumatica

The Rapid Access PMR Clinic will accept patients who have ALL of the following criteria:

- Bilateral shoulder pain and stiffness
 - Worse in the morning
 - Abrupt onset (symptoms reached their peak in < 2 weeks)
- Raised acute phase response (plasma viscosity, CRP or ESR)
- Not yet on prednisolone

Once on treatment, the diagnosis can be hard to establish, so please do not prescribe prednisolone before referral.

Please fax details to 0117 3420279.

Giant-Cell Arteritis

The department keeps short-notice appointments for patients with suspected giant-cell arteritis. Those with visual disturbance should be referred urgently to Ophthalmology initially, rather than Rheumatology.

Following clinical assessment by a Rheumatologist, the patient may be referred for a Temporal artery biopsy and/or ultrasound and commenced on treatment accordingly.

Please consider referral via this route for patients aged over 50 with at least 2 of the following features:

- Abrupt onset headache
- Scalp pain / tenderness
- Jaw / tongue claudication
- Constitutional symptoms (fever, weight loss, fatigue)
- Polymyalgic symptoms
- Limb claudication
- *Visual symptoms should prompt urgent ophthalmology referral*

Note: approximately 95% of patients with giant-cell arteritis have raised inflammatory markers.

Fibromyalgia / Chronic Pain

Patients with unexplained chronic musculoskeletal pain may sometimes benefit from Rheumatological assessment to exclude other conditions and confirm a suspected diagnosis. However, long-term management is usually best achieved through a multidisciplinary pain service.

SEXUAL HEALTH

(Division: Med)

Consultants

Dr Judith Berry	0117 3426929	Sexual Psychosexual Health
Mr Peter Greenhouse	0117 3426964	Sexual Health
Dr Patrick Horner	0117 3426965	Sexual Health
Dr Nikki Jeal	0117 3426960	Sexual Health
Dr Helen Wheeler	0117 3426964	Sexual Health
Dr Sharon Moses	0117 3426963	Sexual and Reproductive Health
Dr Manika Singh	0117 3426972	Sexual and Reproductive Health
Dr Lindsey Harryman	0117 3426971	Sexual and Reproductive Health

Specialty Doctors

Dr Sally Soodeen	0117 3426973	Sexual, Reproductive and Psychosexual Health
Dr Lucinda Farmer	0117 3426973	Sexual and Reproductive Health
Dr Andrew Leung	0117 3426975	Sexual Health

ACCESS/REFERRALS

Bristol Sexual Health Services is the main provider of NHS sexual health, contraception and pregnancy advisory services in Bristol. These services are based at the Central Health Clinic following the relocation of the Milne Centre for Sexual Health and the integration with Contraception and Sexual Health services.

Services at Bristol Sexual Health include contraception advice, screening and treatment for sexually transmitted infections, pregnancy advisory services, specialist clinics and outreach services.

Sexual Health & Contraception Service

To arrange a Sexual Health & Contraception appointment call Bristol Sexual Health Services on 0117 3426900.

Advice for patients, please call the Health Advisors on 0117 3426944.

Advice for clinicians: 0117 3426913

On-call registrar available via BRI switch board until 17:00: 0117 9230000

Secretaries : 0117 3426952 6953/6954/6956/6958

Fax number : 0117 9253400

Website: www.bristolsexualhealth.nhs.uk

We are an open access service and patients can self refer but referrals from primary care are also welcome for more complex presentations and for our specialist clinics.

Walk-in service:

Walk in times are:

Monday, Tuesday & Thursday 09:00 – 16:00

Wednesday, Friday & Saturday 09:00 – 12:00

The walk-in system involves half hourly 'time slots' where several patients can be seen. If a patient attends at a time when the time slot is fully allocated, they will be offered a slot later in the day (usually in the next hour or 2). This allows patients to go away and return to the clinic later to be checked in for their time slot and should mean that they spend less time waiting in the clinic. At times all the slots are allocated before the end of the day so patients arriving later in the day may not be seen unless they are deemed urgent

The time slots are **not** appointments. We still aim to see all patients on the day that they attend, but not necessarily at the time they first attend.

We also offer **booked appointments:-**

Monday, Tuesday, Wednesday, Thursday 09:00 – 18:30

Friday 09:00 – 13:30

Text appointments are also available throughout the week including Saturday.

To book an appointment please telephone 0117 3426900 or visit the website www.bristolsexualhealth.nhs.uk for further information on using TEXT requests to access NEXT working DAY slots.

Bristol Sexual Health Centre offers confidential screening and treatment for all sexually related conditions including HIV antibody testing. We also offer post exposure prophylaxis after Sexual exposure to HIV infection(PEPSE)

We provide specialised contraception services at Central Health Clinic:

- Emergency IUD (Referral form is available on our website www.bristolsexualhealth.nhs.uk).
- IUD problems. Referrals accepted for difficult IUD fittings and removals, e.g. where IUD threads are *lost*
- Advice about appropriate choice of intrauterine device/intrauterine system.
- Difficult implant removals including deep implant removals

Other specialist clinics include herpes clinic, chronic pelvic pain clinics for men and women and psychosexual services. There are also 15 other clinic sites for Community Sexual Health Clinics, within Bristol, North Somerset and South Gloucestershire, 9 of which run Young Persons' Clinics for under 25s. For details of these services ring 0117 3426900 or see www.bristolsexualhealth.nhs.uk.

We do not provide a cervical smear service, *however we do offer to patients opportunistic smears*

Pregnancy Advisory Service

Pregnancy Advisory Service (PAS) is the NHS abortion care service in Bristol. The service is open-access, allowing women themselves to phone for an appointment on a central booking number 0117 9276362. If she is registered (or can register) with a Bristol, North Somerset or South Glos CCG General Practice, then she is eligible for the PAS.

Appointments:

Monday – Thursday: 08:00 - 16:00
Friday: 08:00 – 12:00

The PAS is happy to see any woman who is considering abortion and will give information and support where she is uncertain of her choices. Where abortion is the chosen option she is booked for this after undergoing an ultrasound scan and all the other necessary pre-operative assessments

Neina English	0117 3429833	Hospital Matron/Manager
Hospital Reception	0117 3429650	

Please find below services offered at SBCH. For details on how to refer to these services, please see the individual specialty information within this handbook. Please also find information on the Dental Treatment Centre and Radiology within the relevant sections.

Outpatient Department & Day Assessment Unit

The Outpatient Department & Day Assessment Unit is open Monday – Friday from 08:00 – 18:00. The department consists of a Team Manager, Senior Staff Nurse, Staff Nurses, Nursing Assistants, Clinic Co-ordinator and Receptionists.

A number of clinics are run from the department, including:

- Eye Imaging & Lucentis Injections, Glaucoma Diabetic Eye Screening, Post-op cataract – all provided by the Bristol Eye Hospital
- Thrombosis Nurse
- Audiologist, providing screening
- Diabetic Specialist Nurse
- Respiratory Clinics both consultant and Nurse Led
- Care of the Elderly Falls Clinics, Movement Disorders Clinic & Parkinson’s Nurse
- Stroke Clinic
- Upper /Lower GI Clinics
- General Surgery
- Gastroenterology
- Urology
- Vascular
- Dermatology
- Physiology
- Cardiology including a pacemaker clinic and technicians (24 hour Tapes)
- Homeopathy
- Gynaecology
- T&O

- Rheumatology
- AAA Screening
- Sexual Health
- Dietetics
- Paediatric Clinics including Dieticians, Endocrinology, Dermatology, Asthma & Allergy, all provided by paediatric trained staff from the Bristol Children's Hospital.
- Neonatology

We also have Midwives based at the hospital who run clinics on a daily basis, including the weekends.

The Day Assessment Unit provide a variety of clinical and therapy services including Fall/Balance, Anxiety and Upper Limb clinics. Intervention includes:

- Comprehensive MDT assessment in clinic
- Treatment plan aimed at individual factors identified
- Provision of advice / equipment/ exercises as required
- Ongoing treatment individually +/- group sessions
- Safety advice, progression of exercises (strength, posture, balance, gait), backward chaining (on-off floor practice), provision of home exercises
- Referral on to other services as required – orthotics, Hearing Therapy, community nurse/OT/physio, etc
- Liaison with medical staff / family / carers as required

To refer to the Day Assessment Unit, please complete a referral form and fax to the department on 0117 3429961. Please also find further information under 'Care of the Elderly' within this handbook.

Day Surgery & Endoscopy Unit

A number of surgical procedures can be carried out at South Bristol Community Hospital, which do not require an overnight stay. This includes:

- Gynaecology
- Urology
- Ophthalmology
- Trauma & Orthopaedic
- Vascular
- Upper GI

- Oral & Maxillo Facial

Inpatients

SBCH has 56 funded inpatient beds made up 16 stroke rehabilitation beds with the remaining 40 rehabilitation beds.

The consultants covering the inpatient beds are Dr Clow, Dr MacMahon, Dr Caine & Dr Croxson. There is medical cover on site from 09:00 – 17:00, with out of hours support being provided from the BRI.

Urgent Care Centre (UCC)

The UCC is open daily from 08:00 – 20:00 and is run by Bristol Community Health. The UCC offers all the services available at a Walk-in Centre as well as X-rays and other diagnostic tests. The UCC can treat both adults and children with conditions such as: sprains & strains, cuts & grazes, suspected broken bones, minor burns & scalds and minor head injuries.

Chemotherapy Suite

Chemotherapy and Supportive Care treatments are provided from the South Bristol Community Hospital Chemotherapy Suite by staff from the Haematology and Oncology Centre.

Tel: 0117 3429753

STROKE AND TIA SERVICES

Dr Sarah Caine	0117 3421315	All-age stroke (and Medicine for the Elderly)
Dr Nicola Devitt	0117 3421315	All-age stroke
Dr Clare Holmes	0117 3421315	All-age stroke
Dr Peter Murphy	0117 3421315	All-age stroke (and Medicine for the Elderly)

Rapid Access TIA Clinic – Ward A515, Bristol Royal Infirmary

Daily TIA and minor stroke one stop clinics (Monday-Friday) run from Ward A515 at the BRI.

0117 3424800 / fax 0117 3424003

Stroke Clinic – Level 4, Bristol Royal Infirmary /Dr S Caine

General and Follow up clinics are held weekly at the BRI. Please refer to Dr Caine's secretary on the number above.

One Stroke clinic per month is also held at SBCH, supported by the wider multi-disciplinary team, consisting of nurses, physiotherapists and occupational therapists, to provide a holistic review and plan further treatment.

General weekly Stroke clinic also now held at SBCH.

Stroke Thrombolysis

Service available at BRI between the hours of 08:00 – 23:00. Patient referral is needed within 3.5 hours of the definite onset of symptoms. Please send patients through 999 Ambulance Service directly to BRI.

Specialist Nurses:

Pauline Baker, Stroke Coordinator

Bleep 2373

Clara Akinsola, Stroke Pathway facilitator

Bleep 6368

June Weller, TIA Services

Bleep 4972

Research Team:

Amy Steele / Mairead Osborne

0117 3424022

Single Point of Access for advice about stroke and TIA referrals, available 9-5pm, 7 days per week. **07887 452814**

SURGERY

(Division: SH&N)

Colorectal Team (Lower Gastrointestinal)

Mr Paul Durdey	0117 3423549	Colorectal surgery
Mr Robert Longman	0117 3423549	Colorectal surgery
Mr Johnathan Randall	0117 3423066	Colorectal surgery
Mr Jamshed Shabbir	0117 3423549	Colorectal surgery
Mr Paul Sylvester	0117 3422931	Colorectal surgery
Mr Michael Thomas	0117 3422808	Colorectal Surgery

Upper Gastrointestinal Team

Mr Paul Barham	0117 3424007	Oesophago-Gastric Surgery
Professor Jane Blazeby	0117 3424007	Oesophago-Gastric Surgery
Mrs Margaret Finch-Jones	0117 3424595	Hepatobiliary and pancreatic surgery
Mr Andrew Hollowood	0117 3424007	Oesophago-Gastric Surgery
Mr Ian Pope	0117 3424595	Hepatobiliary and pancreatic surgery
Mr Christopher Streets	0117 3424007	Oesophago-Gastric Surgery
Mr Reyad Abbadi	0117 3424595	Hepatobiliary & Pancreatic Surgery
Mr Will Robb	0117 3424007	Oesophago-Gastric Surgery
Mr Andrew Strickland	0117 3424595	Hepatobiliary & Pancreatic Surgery
Miss Sheena Tranter	0117 3424007	
Mr Dan Titcomb	0117 3424007	Oesophago-Gastric Surgery

Specialist Services within General Surgery

Specialist Nutrition Nurse:	0117 3424551
Stoma Services:	0117 3422680
UGI MacMillan Nurse:	0117 3423004
Colorectal Specialist Nurse:	0117 3423910

Thoracic Surgery

Mr Tim Batchelor	0117 3423132	Consultant
Mr Gianluca Casali	0117 3423132	Consultant
Mr Rakash Krishnadas	0117 3423132	Consultant
Miss Eveline Internullo	0117 3423132	Consultant
Mr Douglas West	0117 3423132	Consultant
Lois Phillips	0117 3424050	Nurse Specialist

Access/Referrals

Direct referrals can be made by letter or by fax to 0117 3423522. Referrals for resection of possible lung or chest malignancy are usually made through local lung cancer MDTs.

Clinics

Pre-operative patients are usually seen in a “one stop” clinic at BRI. This involves meeting the surgical team, nurse specialist (if required) and the pre-operative assessment clinic.

Follow up clinics take place at BRI, Southmead (North Bristol) and at local hospitals in Gloucester, Bath, Weston, Yeovil and Taunton.

Inpatients

Adult in-patient services are provided at the BRI. Our children’s surgery is performed at BRHC.

Conditions Treated

Lung, mediastinal, chest wall and intrathoracic metastatic tumours are all treated.

We deal with the surgical treatment of major pleural infection, pneumothorax, complications of COAD and biopsy procedures for lung, pleural and mediastinal disease.

We perform corrective surgery for chest wall conditions including pectus carinatum and excavatum.

Thrombosis Clinic

The clinic is based on A413 (Ambulatory Care Unit), Level 4 BRI. Patients (including pregnant women) can be referred with symptoms and / or signs suggesting a possible above or below knee DVT or upper limb DVT.

An appointment is usually offered on the day of referral or within 24 hours (if referral is made late afternoon).

Clinic opening times:

Monday to Friday 09:00 – 17:00 (Imaging)

Weekends and Bank Holidays 09.30 – 13.00 (No imaging)

Contact number: 0117 3424684 or via switchboard 0117 9230000

TRAUMA & ORTHOPAEDICS

(Division: SH&N)

Mr Rouin Amirfeyz	0117 3422121	T&O Hand Surgery
Mr Guy Atherton	0117 3428832	Paediatric T&O
Mr Roger Atkins	0117 3422242	Lower limb problems, complex fracture reconstruction
Mr James Barnes	0117 3428842	Paediatric T&O
Mr Raj Bhatia	0117 3422703	T&O Hand Surgery
Miss Anna Clarke	0117 3428842	Paediatric T&O
Mr Hywel Davies	0117 3422893	Knees, simple hip
Mr Steve Eastaugh-Waring	0117 3422893	Simple and complex hips
Mr Jonathan Eldridge	0117 3422893	Arthroplasty, lower limb and sports injuries, hip
Mr Mark Jackson	0117 3422242	Trauma, Surgery, complex fracture, reconstruction, hip
Miss Dominique Knight	0117 3428755	Paediatric T&O
Mr Andrew McBride	0117 3428832	Paediatric T&O
Mr Phil McCann	0117 3423473	T&O & Shoulders
Mr James Livingstone	0117 3422242	T&O & foot & ankle
Mr Sanchit Mehendale	0117 3423474	Simple and complex hip
Mr Steve Mitchell	0117 3422242	T&O Foot and ankle, simple hip
Mr Fergal Monsell	0117 3428832	T&O & Paediatric T&O
Mr Partha Sarangi	0117 3422703	T&O & Shoulders
Mr Simon Thomas	0117 3428755	T&O & Paediatric T&O
Mr Adrian Weale	0117 3423474	Trauma, knee surgery, hip

Enquiries/Reception: Rachel Webber/Catherine Summerfield 0117 342 2836/7

Consultant Clinical Scientist: Teresa Robinson 0117 3422528

Michelle Bonfield	Clinical Vascular Scientist	0117 3423562
Enid Tibbs	Clinical Vascular Scientist	0117 3423562

The Vascular Studies Unit is a specialist scientific group within the Department of Medical Physics and Bioengineering providing a clinical service for the diagnosis of peripheral vascular diseases. A limited range of investigations are open for direct GP referral.

ACCESS/REFERRALS for GPs

ABPIs ± exercise testing (sometimes referred to as "ankle pressures" or "Dopplers") - for patients with suspected lower limb arterial disease, intermittent claudication, ischaemia or ulcers.

Venous duplex for patients with suspected venous ulcers, post thrombotic syndrome, venous incompetence or varicose veins.

The following scans are done as part of a multidisciplinary one-stop service:

Carotid Ultrasound. Patients with suspected TIA or minor stroke should be urgently referred to the Rapid Access TIA Clinic not vascular studies: 0117 342 4800.

Deep Venous Thrombosis (DVT) Ultrasound. Patients with suspected DVT should be urgently referred to the Thrombosis Clinic not vascular studies: 0117 342 4684.

For all tests, reporting is done immediately and patients are usually advised of the results whilst in the department. We are happy to accept referrals by ICE, telephone, fax or post (telephone referrals must be followed up with a signed written request).

Vascular Studies Unit A225,
Bristol Royal Infirmary,
BS2 8HW.

VASCULAR STUDIES SERVICE

Green Vascular Studies Unit referral cards are available to simplify your request. Please contact our admin team on 0117 342 2836 for a supply or to make a referral.

SUPPORT SERVICES

Commissioning / Primary Care Liaison

Head of Commissioning	Janet Burrows	0117 3423621
Deputy Head of Commissioning and Planning	Alex Crawford	0117 3423745
Senior Commissioning Manager	Jenny Henry	0117 3423757
CQUINS	Greg Martin	0117 3423745
Head of Contract Management and Costing	Richard Smith	0117 3423661
Senior Assistant Director of Finance - Contract Income	Sarah Broadbridge	0117 3423756

The UH Bristol Commissioning & Planning Team acts as a central business support function to all of the Clinical Divisions within UH Bristol, representing them in external relations with commissioners. This involves negotiation of service contracts and tenders and working with commissioners to agree activity and capacity to meet waiting time targets, or other local and national priorities. The team also has a focus on primary care liaison with GPs and their practice staff and welcomes being used as a point of contact for general queries. The team is also happy to visit individual practices or attend meetings to update colleagues on Trust developments or discuss interface issues.

The team can be accessed through gpliaison@uhbristol.nhs.uk

Communications Department

Communications Department	0117 3423629
Head of Communications	Fiona Reid
Communications Manager	Kate Hanlon
Press Officer	Simon Davies
Assistant Press Officer	Hannah Allen
Print Manager (including Patient Information Service)	Stephanie Feldwicke
Patient Information	Barry McCarthy
For website queries	Marcella Pinto

The Communications Department manages corporate communications for the Trust and is responsible for protecting, maintaining and enhancing the Trust's reputation.

The team achieves this by working effectively with staff, patients, governors and members, the media, GPs and our various health community partners.

The team covers both internal and external communications. We provide communications and marketing advice across the organisation; handle proactive and reactive media relations for the Trust; handle all internal communications; produce patient information leaflets; manage the Trust's on-site print room; develop marketing materials; internal and external publications, including the GP newsletter; organise Trust events and manage the Trust's website and intranet.

For general enquiries please email the Communications Department at pressoffice@uhbristol.nhs.uk

If you have an out-of hours communications enquiry please contact the Trust's switchboard on 0117 9230000 and they will be able to direct your call accordingly.

Complaints – Patient

All enquiries should be addressed to:-

Patient Support & Complaints Team
Welcome Centre – A201
Level 2, Queens Building
Bristol Royal Infirmary
Upper Maudlin Street
Bristol
BS2 8HW

Alternatively:-

- Please phone the team on 0117 342 1050, or
- Call into our drop in service in the main entrance of the Bristol Royal Infirmary, Level 2 Queens Building, or
- Email: pals@uhbristol.nhs.uk

The Patient Support & Complaints Manager is Tanya Tofts.

Non Patient Related Queries/Feedback - GPs

Please address all non-patient specific GP complaints to the Commissioning & Planning Team (gpliaison@uhbristol.nhs.uk). Your complaint will be fielded as appropriate and responded to.

Medical Equipment Management Organisation (M.E.M.O)

Mike Kay	0117 34 26725	Business Manager
Central Response Centre – Medical Devices	0117 34 23333	Monday – Friday 8.30am – 5.00pm

MEMO's team of Engineers perform maintenance and repairs to medical equipment for GP's and other healthcare providers throughout Bristol and the surrounding areas, carrying out performance and functional checks to manufacturer's recommendations and, where mains power is attached, electrical safety checks.

Medical Devices tested include: Blood pressure monitors, Spirometers, Ear syringes, ECG Vital Sign monitors, Defibrillators, Audiometers, Nebulisers, Ophthalmoscopes, Oscopes, Tympanic thermometers and Portable suction. More specialist equipment includes X-ray, anaesthetics and dental devices. Additionally MEMO can assist with equipment selection, purchasing specifications, economic assessment of replacement (cost/benefit), acceptance testing and commissioning.

If you are considering minor surgery, MEMO can design and install piped medical gas systems to HTM standards.

MEMO complies with all relevant regulatory and quality standards (CQC, NHSLA, ISO), and all servicing is in accordance with the General Medical Services contracts.

www.uhbristol.nhs.uk/memo

We Welcome GP's to call at our site:
Medical Equipment Management Organisation (M.E.M.O.)

ZONES / WARDS

Bristol Royal Infirmary

ZONE A BRI	Ward	Telephone:
A413	Ambulatory Care Unit (ACU)	0117 342 4363
A607	Cardiac High Dependency Unit (CHDU)	0117 342 0326/7
A213	Cash Point	On Level 2
A207	Cashiers	0117 342 2286
A214	Clinic A214 (was Clinic 7) Liaison Psychiatry	0117 919 5670
A312	A312 (was Clinic 2) Trauma & Orthopaedics	0117 342 1280
A407	Clinic 407 (was Clinic 10) General Medicine/Surgery	0117 342 2620
A410	Clinic 410 Blood Tests & Gen. Med/Surgery (was Clinic 9)	0117 342 0256
A413	Clinic A413 (was Clinic 4)	0117 342 4363
A316	Clinical Trials (Pharmacy)	0117 342 4175
A520	Dermatology	0117 342 2486
A516	Discharge lounge	0117 342 1881/2
A227	Echo Department	0117 342 2884
A205	Emergency Department (stairs or lift access)	0117 342 1000
A608	Heygroves Theatres	0117 342 2390
A226	Hotel Services	0117 342 2381
A600	Ward A600 Intensive Care (ICU)	0117 342 7600
A300	Ward A300 Medical Assessment Unit (MAU)	0117 342 7300
A916	Medical Records	0117 342 2609
A512	Medical Rehabilitation	
A227	Nuclear Medicine	0117 342 2671
A400	Ward A400 Older Persons Assessment Unit (OPAU)	0117 342 7400/7095
A206	Outpatient Appointment Centre	0117 342 6888
A201	Patient Support & Complaints	0117 342 1050
A313	Pharmacy (Inpatients)	0117 342 2053
A213	Pharmacy (Outpatients)	0117 342 1043
A316	Pharmacy Clinical Trials	0117 342 4175
A209	Porters	0117 342 2631
A403	A403 Surgical Assessment Suite (SAS)	0117 342 2139
A606	Preoperative Assessment Unit	0117 342 0283/0369
A414	Queens Day Unit	0117 342 0048

ZONES / WARDS

A308	Radiology (Emergency Department)	0117 342 2724
A217	Radiology Main Reception	0117 342 2639
A219	Respiratory Nurse Specialists	0117 342 2246
A221	Respiratory Outpatient Department	0117 342 2615
A609	Ward 609 Surgical & Trauma Assessment Unit (STAU)	0117 342 0302/0303
A718	University of Bristol Reception	
A225	Vascular Studies	0117 342 2836
A300	Ward A300 Medical Assessment Unit (MAU)	0117 342 7300
A400	Ward A400 Older Persons Assessment Unit (OPAU)	0117 342 7400/7095
A515	Ward A515 General Medicine/Stroke	0117 342 2804
A518	A518 General Medicine/Respiratory	0117 342 3113/3274
A522	A522General Medicine/Respiratory	0117 342 0313/0314
A600	Intensive Care Unit (ICU)	0117 342 7600
A602	Ward 602 Orthopaedics	0117 342 1356/1357
A604	Ward 604 Orthopaedics	0117 342 1346/1347
A605	Ward 605 Upper GI/Colorectal	0117 342 4397
A609	Upper GI/Surgical/Trauma (STAU)	0117 342 0302/0303
A700	Ward A700 ENT/Thoracic/Maxillo Facial	0117 342 7700
A800	Ward A800 Upper GI/Colorectal	0117 342 7800
A900	Ward A900 General Medicine/Respiratory	0117 342 7190/7191
A217	X-Ray/Radiology Main Reception	0117 342 2639

Bristol Royal Infirmary

ZONE B BRI	Ward	Telephone:
B114	Dolphin House	0117 342 2100
B109	Hand Rehabilitation Unit	0117 342 4060
B104	Hydrotherapy	0117 342 2382
B115	Link to BRI Old Building (tunnel)	-
B111	Orthotics	0117 342 1586
B101	Physiotherapy – Main Reception	0117 342 2066

ZONES / WARDS

B102	Physiotherapy Treatment – Gym	-
B105	Physiotherapy Gym	0117 342 2372
B205	Security	0117 342 2945
B406	Social Workers	0117 342 7666
B403	Stoma Care	0117 342 2680
B301	Ward 7 General Medicine/Stroke	0117 342 2036/2700
B401	Ward 9	0117 342 2038
B404	Ward 11 General Medicine/ Hepatology	0117 342 2110/3302
B501	Ward 12 General Medicine/Stroke	0117 342 2188/2383
B504	Ward 15 General Medicine/ Stroke/Gastro	0117 342 2329

Bristol Heart Institute

ZONE C BHI	Ward	Telephone:
C601	Cardiac Catheter Suite	0117 342 5935
C602	Cardiac Day Case Unit	0117 342 6538
C604	Cardiac Intensive Care Unit	0117 342 0329
C503	Chest Pain Clinic	0117 342 6503
C603	Coronary Care Unit (CCU)	0117 342 6527/8
C502	MRI Suite and Research	0117 342 5888
C503	Outpatients (BHI)	0117 342 6504/6502
C705	Ward C705 Cardiac Surgery/Cardiology	0117 342 6551/5949
C708	Ward C708 Cardiac Surgery/Cardiology	0117 342 6552/5960
C805	Ward C805 Cardiology	0117 342 6553/5984
C808	Ward C808 Respiratory	0117 342 6554

Bristol Haematology and Oncology Centre

ZONE D/BHOC	Ward	Telephone:
D602	Acute Care	0117 342 2011
D702	Apheresis (NHS Blood & Transplant)	0117 342 1092
D601	Teenage & Young Adults Inpatient Unit	0117 342 1133
D505	Teenage & Young Adults Outpatient Unit	0117 342 7198
D701	BMT Haematology & Bone	0117 342 1862

ZONES / WARDS

	Marrow Transplant Day Unit Reception	
D201	Brachytherapy Reception	0117 342 3476
D101	Bristol Gamma Knife Centre	0117 342 6718
D701	Bristol Haemophilia Centre	0117 342 3470
D401	Cancer Information & Support Centre	0117 342 3369
D801	Clinical Trials	0117 342 6733
D201	CT Scanner Reception	0117 342 4061
D401	Isotopes - Reception	0117 342 2839
D307	Link to BRI (Zone A)	0117 342 2064
D401	Main Reception	0117 342 2416
D201	Mould Room Reception	0117 342 2408
D502	Oncology Day Unit Reception	0117 342 3102
D501	Outpatients Reception (BHOC)	0117 342 0849
D402	Psychological Health Services	0117 342 2712
D201	Radiotherapy Reception	0117 342 0804
D403	Sanctuary (Quiet Room)	-
D603	Ward D603 Oncology/.Haematology	0117 342 2428/2406
D703	Ward D703 Oncology/.Haematology	0117 342 1865/2255
D503	X-Ray/Radiology (BHOC)	0117 342 2407

Bristol Royal Hospital for Children

No.	Ward Name:	Telephone:
30	Medical	0117 342 8333/8338/8348/0776
30b	Medical	0117 342 8283 / 8333
31	Surgical	0117 342 8331 / 8307
32	Cardiac	0117 342 8332 / 8679
34	Oncology/BMT	0117 342 8151 / 8334
35	Adolescent	0117 342 8416 / 8335
36	Day Case	0117 342 8336 / 8315
37	Renal Unit	0117 342 8337
39	Emergency Department/ Observation ward	0117 342 8339 / 8365
	Emergency Department	0117 342 8210 / 8344
	CIU (Clinical Investigation Unit)	0117 342 8249 / 8241
	PICU (Paediatric Intensive Care Unit)	0117 342 8437/8377
	ODB (Oncology Day Beds)	0117 342 8520
	BMT (Bone Marrow Transplant)	0117 342 8267 / 8266

ZONES / WARDS

St Michael's Hospital

No.	Ward Name:	Telephone:
71	Prenatal / Postnatal	0117 342 5271 / 5371
72	Prenatal / Postnatal	0117 342 5272 / 5340
74	Prenatal / Postnatal	0117 342 5274 / 5374
75	NICU / SCBU	0117 342 5275 / 5375
76	Postnatal	0117 342 5276 / 5376
77	CDS	0117 342 5213 / 5214
78	Gynaecology	0117 342 7789 / 5279
	Gynaecology Day Unit	0117 342 5178

South Bristol Community Hospital (SBCH)

No.	Ward Name:	Telephone:
	Main Atrium	0117 342 9650 / 9652
	Urgent Care Centre	0117 342 9692
	Ward 100	0117 342 9854
	Ward 200	0117 342 9907
	Diagnostics – Reception	0117 342 9696 / 29697
	Outpatients – Reception	0117 342 9712
	Dental – Reception	0117 342 9792 / 29794
	Day Surgery / Endoscopy	0117 342 9868 / 29867
	Day Assessment Unit	0117 342 9742

Bristol Eye Hospital

No.	Ward Name:	Telephone:
41	Gloucester	0117 342 4874
42	Victoria – Day Assessment	0117 342 4878
43	King – Day Surgery	0117 342 4876
	Outpatients	0117 342 4790

QUICK REFERENCE TELEPHONE DIRECTORY

Name	Specialism	Telephone
Abbadi, Mr Reyad	Hepatobiliary and Pancreatic Surgery	0117 342 4595
Adams, Leigh	Director of Facilities & Estates	0117 342 2171
Addeo, Dr Alfredo	Oncology: acute, breast and lunch	0117 342 3336/ 2415/2418
Ahmad, Dr Bushra	Acute Medicine	0117 342 2271
Anisley, Mr Owen	Divisional Director Specialised Services	0117 342 6608
Allan, Scott	OT Medicine	0117 342 2714
Allen, Margaret	Viral Hepatitis Nurse Specialist	0117 342 1104
Amirfeyz, Mr Rouin	Trauma & Orthopaedics	0117 342 3474
Anderson, Mr Robert	Gynaecological Oncology	0117 342 5563
Andronikou, Dr Savvas	Paediatric Radiology	0117 342 8688
Angelini, Prof Gianni	Cardiac Surgery	0117 342 3145
Anisley, Owen	Divisional Director, Specialised Services	0117 342 6608
Armstrong, Dr Sue	Dental Radiology	0117 342 4008
Ascione, Prof Raimondo	Clinical Director, Cardiac Surgery	0117 342 3145/6579
Ashelby, Dr Louise	Clinical Lead for Diabetes Maternal Medicine	0117 342 5250
Atack, Miss Nicola	Orthodontics	0117 342 4390
Atherton, Mr Guy	Paediatric Orthopaedic Surgery	0117 342 8832
Atkins, Mr Roger	Trauma & Orthopaedics	0117 342 2242
Ayers, Mr Dominic	Consultant Plastic Surgeon	0117 342 7914
Ayre, Dr Gareth (from Aug. 2015)	Oncology: Lung, sarcoma, Upper GI (hepatobiliary)	
Bahl, Dr Rachna	Obstetrics	0117 342 5508
Bahl, Dr Amit	Oncology: Germ cell, urological, breast cancers	0117 342 2418/ 2415
Bailey, Miss Clare	Ophthalmology	0117 342 1400
Bailey, Dr Guy	Paediatric Anaesthesia	0117 342 7008
Bailey, Jane	Matron, Oncology	0117 342 2055
Bailey, Jess	Genetic Counsellor	0117 342 5316
Bailey, Dr Jo	Gynaecological Oncology	0117 342 5810
Baldwin, Mr David	ENT	0117 342 1832/ 34
Barham, Mr Paul	Oesophago-Gastric Surgery	0117 342 4007
Barker, Julie	Home Management Services	0117 342 6334
Barnes, Mr James	Paediatric Orthopaedic surgery	0117 342 8842
Barrington, Ian	Divisional Director,	0117 342 8877

QUICK REFERENCE TELEPHONE DIRECTORY

	Women's and Children's	
Barton, Dr John	Paediatric Endocrinology	0117 342 0588
Baseby, Anne	Speech & Language Therapy	0117 342 2325
Basude, Dr Sneha	Obstetrics & PN Perineal trauma	0117 3425508
Basude, Dr Dharam	Paediatric Gastroenterology	0117 342 8828
Batchelor, Dr Tim	Thoracic Surgery	0117 342 3132
Bateman, Dr Kathryn	Respiratory Medicine	0117 342 3842
Baugh, Sophie	Interim General Manager, BHOC	0117 3423074
Baumbach, Dr Andreas	Adult Cardiology	0117 342 6573
Bayly, Dr Graham	Laboratory Medicine, Lipids	0117 342 3245
Beale, Dr Amanda	Acute Medicine	0117 342 4001
Beasley, Dr Matthew	Oncology; Head & Neck, lymphoma (radiotherapy), sarcoma, thyroid and isotope treatment	0117 342 2417/1125
Beckinsale, Jane	Head and Neck Cancer & Oncology	0117 342 5327 / 5106
Bedair, Radwar	Adult congenital Heart Disease	0117 342 6576
Bell, Dr Nick	Respiratory Medicine	0117 342 3842
Benger, Dr Jonathan	Emergency Medicine	0117 342 4363
Bennett, Dr Rachel	Respiratory Medicine	0117 342 2966
Beringer, Dr Richard	Paediatric Anaesthesia	0117 342 7008
Bernatoniene, Dr Jolanta	Paediatric Infectious Disease and Immunology	0117 342 0174
Berry, Dr Judith	Sexual Health	0117 342 6929
Bhatt, Dr Nidhi	Consultant Histopathologist	0117 342 2705
Bhatia, Mr Raj	Trauma & Orthopaedics	0117 342 2703
Bhupinder, Prof Sandhu	General Paediatrics Gastroenterology, Nutrition	0117 342 8828
Billett, Kathryn	Genetic Counsellor	0117 342 5329
Bird, Dr Jenny	Lead Doctor for Haematology Unit	0117 342 1125
Bird, Marie	Team Leader – Greenway Community Practice	0117 959 8935
Blackwell, Mr Philip	Head of Adult and Paediatric Neurophysiology	0117 342 8369
Blake, Anna	Fast Track Office Manager	0117 342 3036
Blanshard, Hannah	Clinical Director (Theatres)	0117 342 2301
Blazeby, Prof Jane	Oesophago-Gastric Surgery	0117 342 4007
Bonfield, Michelle	Vascular Services	0117 342 3562 / 2836
Booz, Dr Hoda	Clinical Oncology	0117 342 2417

QUICK REFERENCE TELEPHONE DIRECTORY

Bradbury, Dr Charlotte	General Haematology including Haemochromatosis	0117 342 1125
Bradley, Dr Anthony	Paediatric Anaesthesia	0117 342 7008
Bradley, Dr Karin	Endocrinology & Diabetes	0117 342 3082
Bradley, Dr Rachel	Care of the Elderly	0117 342 1313/7740
Bradshaw, Lizzie	General Outpatients	0117 342 2282
Bragonier, Dr Reg	General Paediatrics	0117 342 8681
Bray, Dr Adam	Dermatology	0117 342 2886
Braybrooke, Dr Jeremy	Oncology: breast, germ cell cancers	0117 342 2415/ 2418
Brindle, Dr Richard	Director of Infection, Prevention and Control	0117 342 3735
Broadbridge, Sarah	Senior Assistant Director of Finance - Contract Income	0117 342 3756
Brook, Dr Peter	Pain Management	0117 342 5091
Brooke, Mr Anthony	Special Care Dentistry	0117 342 4391
Broomfield, Mr Stephen	ENT	0117 342 1838/ 39
Brown, Sarah	Physiotherapy – Amputees	0117 342 2066
Brown, Steve	Director of Pharmacy Services	0117 342 3440
Bryan, Dr Alan	Clinical Chair, Specialised Services	0117 342 6579/6608
Burge, Mr Tim	Consultant Plastic & Burns Surgeon	0117 342 7914
Burren, Dr Christine	Paediatric Endocrinology	0117 342 0203
Burrows, Janet	Head of Commissioning	0117 342 3621
Buston, Sarah	Genetic Counsellor	0117 342 5329
Butterly, Jess	Adult Therapy, Women's Health	0117 342 2282
Caddick, Katherine	Hepatology Specialist Nurse	0117 342 3316
Cadogan, Dr Julia	Consultant Clinical Psychologist	0117 342 1162
Cahill, Prof David	Reproductive Medicine	0117 342 5805
Caine, Dr Sarah	Care of the Elderly	0117 342 1315
Cairns, Dr Pamela	Neonatology	0117 342 5346
Calder, Dr Caroline	Consultant Histopathologist	0117 342 4546
Callaway, Dr Mark	Consultant Radiologist	0117 342 2728
Cameron, Dr Alison	Oncology: CNS, paediatric radiotherapy	0117 342 2417
Caputo, Prof Massimo	Paediatric Cardiac Surgery	0117 342 0502 / 8854
Caroll-Moriarty, Leigh	Endocrine Specialist Nurse	0117 342 4017
Carr, Amanda	Team Lead – Voice / Dysphonia	0117 342 1088
Carrington, Dr David	Head of Virology	0117 342 5017
Carroll, Heather	Clinical Trials Unit	0117 342 4325

QUICK REFERENCE TELEPHONE DIRECTORY

	Manager, Oncology	
Carter, Mr Michael	Paediatric Neurosurgery	0117 342 8585
Casali, Mr Gianluca	Thoracic Surgery	0117 342 3132
Catterall, Dr James	Respiratory Medicine	0117 342 2619
Challapalli, Dr Amar	Oncology: skin, urological cancers	0117 342 2415/ 2418
Chamberlayne, Fiona	Genetic Counsellor	0117 342 5329
Chapman, Mr Tom	Consultant Plastic Surgeon	0117 342 7914
Chauhan, Dr Nilesh	Anaesthesia – Pain Management	0117 342 5091
Christian, Dr Will	Paediatric Emergency Department	0117 342 8187
Christopherson, Dr Matt	Paed Anaesthesia & Intensive Care	0117 342 8843
Chronopoulou, Dr Effie	Paediatric Metabolic Disorders	0117 342 1694
Churchill, Miss Amanda	Paediatric Ophthalmology	0117 342 4596
Churchman, Cathy	Fracture Liaison Nurse Specialist	0117 342 7740
Ciuli, Mr Franco	Cardiac Surgery	0117 342 6661
Clamps, Mr Phillip	Consultant Otolaryngologist,	0117 342 1838/9
Clark, Dr Amanda	General Haematology, haemophilia and clotting disorders	0117 342 1125
Clark, Dr Natasha	Paediatric Anaesthesia	0117 342 7008
Clarke, Miss Anna	Paediatric Orthopaedic Surgery	0117 342 8842
Clarke, Linda	OT, MSK outpatients	0117 342 2201
Clarke, Dr Shane	Osteoporosis	0117 342 2902
Clinch, Dr Jacqui	Paediatric Rheumatology	0117 342 0149
Cloote, Dr Alison	Paediatric Anaesthesia	0117 342 7008
Clow, Dr Laura	Care of Elderly	0117 342 1313
Cobb, Mr Alistair	Consultant Cleft & Maxillofacial Surgeon	0117 342 1180/ 4392
Cobley, Mr Tom	Consultant Plastic & Burns	0117 342 7914
Cole, Miss Aboosed	Ophthalmology	0117 342 1400
Collins, Dr Peter	Clinical Chair, Division of Medicine/ Hepatology	0117 342 3067
Comins, Dr Charles	Oncology: breast, lung cancers	0117 342 2415/ 2418
Cook, Mr Stuart	Ophthalmology	0117 342 4690
Cornish, Dr Candida	Supportive and Palliative Care Team	0117 342 3507
Cornish, Dr Jacqueline	Paediatric BMT	0117 342 8044
Coward, Dr Richard	Paediatric Nephrology	0117 342 8000
Cowburn, Dr Phil	Emergency Medicine	0117 342 2713
Cox, Dr Rachel	Paediatric Oncology	0117 342 8044

QUICK REFERENCE TELEPHONE DIRECTORY

Creed, Dr Thomas	Medical Gastroenterology	0117 342 4001
Cripps, Dr Tim	Adult Cardiology	0117 342 6578
Crouch, Naomi	Obstetrics & Gynaecology	0117 342 5791
Crowne, Dr Elizabeth	Paediatric Endocrinology	0117 342 0165
Croxson, Dr Simon	Care of the Elderly	0117 342 1315
Cummins, Dr Michelle	Paediatric Haematology	0117 342 8752
Curtis, Dr Stephanie	Adult Cardiology	0117 342 5967
Cusick, Miss Eleri	Paediatric Surgery	0117 342 8839
Daly, Dr Richard	Consultant Histopathologist	0117 342 2868
Dangoor, Dr Adam	Oncology: sarcoma, upper GI (hepatobiliary), lung cancers	0117 342 2417/ 2415/2418
Daniel, Anna	Neurological / Respiratory Disorders	0117 342 1564
Davies, Mr Hywel	Trauma & Orthopaedics	0117 342 2893
Davies, Dr Jonathon	Neonatology	0117 342 5346
Davies, Dr Rebecca	Dental Radiology	0117 342 4008
Davis, Dr Peter	Paediatric Anaesthesia and Int. Care	0117 342 8843
Davison, Dr Paul	Clinical Director, Radiology	0117 342 3854
Day, Dr Andrew	Laboratory Medicine, Nutrition, Diabetes	0117 342 3245
Day, Mr Christian	Orthodontics	0117 342 4390
Dean, Dr Suzy	Paed Anaesthesia & Intensive Care	0117 342 8843
De Berker, Dr David	Dermatology	0117 342 3419
Deacon, Mr Scott	Clinical lead & Consultant Orthodontist	0117 342 1173
Delaney, Nathalie	Performance and Operations Manager, Oncology, Haematology and Homeopathic Service	0117 342 7758
Denbow, Dr Mark	Fetal Medicine & Obstetrics	0117 342 5508
Devitt, Dr Nicola	All age Stroke	0117 342 1315
Dewhurst, Miss Sarah	Paediatric Dentistry	0117 342 4390/ 4350
Diamond, Mr Jeremy	Ophthalmology	0117 342 4690
Dick, Prof Andrew	Ophthalmology	0117 342 1401
Dolby, Dr Sue	Lead for Paediatric Clinical Psychology	0117 342 8168
Domaille, Melissa	Rheumatology	0117 342 4157
Donaldson, Dr Alan	Clinical Genetics	0117 342 5316
Donaldson, Sue	Director of Workforce & Organisational development	0117 342 3624
Dovey, Dr Julie	Care of the Elderly	0117 342 1313
Duce, Dr Deborah	Paediatric Anaesthesia	0117 342 7088
Dudley, Dr Jan	Paediatric Nephrology	0117 342 8789

QUICK REFERENCE TELEPHONE DIRECTORY

Duncan, Dr Edward	Adult Cardiology	0117 342 6578
Dunn, Rebecca	Assistant Divisional Manager, Women's Services	0117 342 5255
Dunnill, Dr Giles	Dermatology	0117 342 2785/ 2808
Durdey, Mr Paul	Colorectal Surgery	0117 342 3549
Dursley, Sue	Clinical Nurse Specialist, Psychiatry	0117 342 2777
Dwyer, Dr Nuala	Drug Dependency & WSM women	0117 342 5250
Eastaugh-Waring, Mr Steve	Trauma & Orthopaedics	0117 342 2893
Edwards, Mr Richard	Paediatric Neurosurgery	0117 342 8584
Eldridge, Mr Jonathan	Trauma & Orthopaedics	0117 342 2893
Ellis, Hannah	Nutrition Nurse Specialist	0117 342 3088
Estela, Ms Catalina	Consultant Plastic & Burns	0117 342 7914
Falk, Dr Stephen	Oncology: anal colorectal, upper GI (hepatobiliary)	0117 342 2415
Faraon-Pogacneau, Dr Claudiu	Paed Anaesthesia & Intensive Care	0117 342 8843
Farmer, Dr Lucinda	Sexual and Reproductive Health	0117 342 6973
Fellows, Mr Greg	Paediatric Neurosurgery	0117 342 8585
Fernandez, Dr Daphin	General Paediatrician	0117 342 8707
Finch-Jones, Margaret	Clinical Director - UGI - Hepatobiliary and Pancreatic Surgery	0117 342 4595
Finn, Professor Adam	General Paediatrics	0117 342 0174
Forbes, Prof Dr Karen	Supportive and Palliative Care Team	0117 342 3507
Forrest, Dr Frances	Chairman, Hospital Medical Committee	0117 3424181
Frampton, Dr Anne	Paediatric & Adult Emergency Department	0117 342 8187/ 2713
Fraser, Aileen	Inflammatory Bowel Nurse Specialist	0117 342 1099
Fraser, Dr James	Clinical Director (Critical Care) Services)	0117 342 8421/ 8843
Furniss, Sarah	Interim Head of Nursing, Specialised Services	0117 342 6609
Gamble, Dr Elizabeth	Respiratory Medicine	0117 342 4259
Gandhi, Mr Shan	Consultant Paediatric Dentistry	0117 342 4350/ 4390
Garrett-Cox, Mr Robin	Paediatric Surgery	0117 342 8676
Garrott, Miss Helen	Ophthalmology	0117 342 4689
Gitahi, Jane	Viral Hepatitis Nurse Specialist	0117 342 1104
Gibbs, Kevin	Clinical Pharmacy Services	0117 342 3458

QUICK REFERENCE TELEPHONE DIRECTORY

Giltrow-Tyler, Fred	Principal Optometrist	0117 342 4857
Girgis, Rafik	Ophthalmology	0117 342 4883
Godfrey, Jane	Diabetes Specialist Nurse	0117 342 2892
Goldsworthy, Dr Lisa	Paediatric Emergency Department	0117 342 8187
Goodwin, Rachel	Pain Management	0117 342 5091
Goodwin, Dr Sarah	Paed Anaesthesia & Intensive Care	0117 342 8843
Gordon, Dr Fiona	Hepatology	0117 342 2632
Gothard, Will	Laboratory Medicine, HPA	0117 342 2514
Gowda, Dr Vasantha	Paediatric Neurology	0117 342 0167
Grant, Dr David	Paediatric Anaesthesia and Int. Care	0117 342 8843
Greaney, Mr Michael	Ophthalmology	0117 342 4690
Green, Rowena	Divisional Director, Medicine	0117 342 3065
Greenan, Bernadette	Modern Matron – Emergency Dept.	0117 342 1493
Greenhouse, Mr Peter	Sexual Health	0117 342 6964
Grier, Dr David	Paediatric Radiology	0117 342 8688
Griffin, Dr James	General haematology, myeloma	0117 342 1125
Griffith, Julia	Booking Co-Ordinator – Fast Track Office	0117 342 0619
Griffiths, Dr Nicola	Consultant Neuropsychologist	0117 342 8306
Grooms, Alison	Assistant Divisional Manager, Paediatric Medicine	0117 342 8875
Guard, Dr Beverley	Paediatric Anaesthesia	0117 342 7008
Guest, Mr Philip	Maxillo Facial Surgery	0117 342 4392
Guly, Catherine	Ophthalmology	0117 342 1400
Hadfield, Dr John	Clinical Director (Theatres, Anaesthesia & Critical Care)	0117 342 2163
Hajioff, Mr Daniel	Paediatric ENT	0117 342 2913/1838/ 39/20
Hamer, Stephanie	Genetic Counsellor	0117 342 5337
Hamilton, Dr Mark	Radiology	0117 342 2729 / 2672
Hamilton-Shield, Prof Julian	Paediatric Endocrinology	0117 342 0183
Hampshire, Laura	Clinical Nurse Specialist, Psychiatry	0117 342 2777
Harding, Dr David	Clinical Director NICU/Neonatology	0117 342 1721/5225
Harding, Mr Ian	Paediatric Spinal Surgery	0117 342 8812
Harrad, Mr Richard	Ophthalmology	0117 342 4689

QUICK REFERENCE TELEPHONE DIRECTORY

Harradine, Mr Nigel	Orthodontics	0117 342 4390
Harrill, Anne	Physiotherapy – Amputees	0117 342 2282
Harryman, Dr Lindsey	Sexual & Reproductive Health	0117 342 6971
Hartley, Kathryn	Endocrinology & Diabetes	0117 342 2892
Harvey, Lorna	Gym Rehabilitation	0117 342 2282
Hayes, Dr Alison	Paediatric Cardiology	0117 342 8855
Hayes, Dr Wesley	Paediatric Nephrology	0117 342 8881
Haynes, Mr Richard	Ophthalmology	0117 342 2401
Haythornthwaite, Dr Giles	Paediatric Emergency Department	0117 342 8187
Henderson, Mr James	Consultant Plastic Surgeon	0117 342 7914
Henderson, Lucy	Clinical Nurse Specialist, stem cell transplantation	0117 342 1118
Henderson, Prof John	Paediatric Respiratory Medicine	0117 342 8329
Hepden, Claire	Patient Transport Manager	0117 342 4833
Herbert, Dr Chris	Oncology: skin, CNS cancers	0117 342 2415 /2417
Hernandez, Judith	Assistant Divisional Manager, Paediatric Cardiac & Intensive Care	0117 342 5770/ 8875
Highfield, Emily	Stroke Team Leader	0117 342 1564
Hiles, Alex	Assistant Psychologist	0117 342 8306
Hilliard, Dr Thomas	Paediatric Respiratory Medicine	0117 342 8329
Hill, Andrew	ENT Nurse Practitioner	0117 342 6712/ 13/14
Hilman, Dr Serena	Oncology: urological cancer (based at Weston)	0117 342 2418
Hills, Eric	Viral Hepatitis Nurse Specialist	0117 342 1104
Hodgson, Rebecca	Viral Hepatitis Nurse Specialist	0117 342 1104
HoljarErlic, Dr Isadora	Paediatric Radiology	0117 342 8688
Hollowood, Mr Andrew	Clinical Chair (Surgery)	0117 342 4007/ 1789
Holmes, Dr Clare	All age Stroke	0117 342 1315
Hooper, Andrew	Director of IM&T	0117 342 0708
Hooper, Miss Susan	Restorative Dentistry	0117 342 4391
Horner, Dr Patrick	Sexual Health	0117 342 6965
Hoskins, Rebecca	Nurse Consultant – Emergency Dept.	0117 342 4363
Hughes, Mr Ceri	Clinical Director, Head & Neck	0117 342 4301/ 4392
Hughes, Dr John	Radiology	0117 342 2672
Hulme, Tom	Clinical Nurse Specialist & Cognitive Behaviour Therapist	0117 342 2777

QUICK REFERENCE TELEPHONE DIRECTORY

Hunt, Victoria	Hepatology Specialist Nurse	0117 342 3316
Hutchinson, Mr John	Paediatric Spinal Surgery	0117 343 8812
Internullo Miss Eveline	Thoracic Surgery	0117 342 3132
Inward, Dr Carol	Clinical Director (Children's)	0117 342 8881/8789
Ireland, Dr Tony	Orthodontics	0117 342 4390
Jackson, Mr Mark	Trauma & Orthopaedics	0117 342 2242
Jain, Dr Anoo	Neonatology	0117 342 5062
Jarad, Dr Nabil	Respiratory Medicine	0117 342 2620
Jaycock, Mr Philip	Ophthalmology	0117 342 4697
Jardine, Dr Philip	Paediatric Neurology	0117 342 0167
Jeal, Dr Nikki	Sexual Health	0117 342 6960
Jeavons, Dr Richard	Emergency Medicine	0117 342 2713
Jemcott, Claudia	Lead for Nutrition & Dietetic Services	0117 342 3005
Jenkins, Dr Ian	Paediatric Anaesthesia and Int. Care	0117 342 8421/8843
Jenkins, Dr Roland	MAU Clinical Lead/Acute / Respiratory Medicine	0117 342 0530
Jewell, Tina	ENT Nurse Practitioner	0117 342 6712/ 13/14
Jeyabalan, Dr Abiramy	Respiratory Medicine	0117 342 3825
John, Helen	Diabetes Specialist Nurse	0117 342 2892
John, Dr Rebecca	Paediatric Dentistry	0117 342 4390/ 4350
Johnson, Dr Tom	Adult Cardiology	0117 342 6573
Jones, Elisabeth	Diabetes Specialist Nurse	0117 342 2892
Jones, Fiona	Divisional Director, D&T	0117 342 2050
Jones, Hannah	Medical Secretary (Paed Neuropsychology)	0117 342 8306
Kabala, Dr Julian	Radiology	0117 342 3854
Kaur, Gurdish	Inpatient DSN for Specialised Services	0117 342 2892
Kay, Mike	MEMO Business Manager	0117 342 6725
Keating, Sianan	Genetic Counsellor	0117 342 4337
Kelly, Dr Alison	General Paediatrics	0117 342 8048
Kendrick, Dr Adrian	Clinical Scientist	0117 342 6132
Kennedy, Dr Cameron	Paediatric Dermatology	0117 342 8808/ 2520
Khan, Mr Umraz Khan	Consultant Plastic Surgeon	0117 342 7914
King, Mr Paul	Restorative Dentistry	0117 342 4002
Kissun, Dean	Maxillo Facial & Craniofacial Surgery	0117 342 4392
Knight, Miss Dominique	Paediatric Orthopaedic Surgery	0117 342 8755
Krishnadas, Mr Rakash	Thoracic Surgery	0117 342 3132
Kuchel, Dr Anna	Oncology: acute service, unknown primary, germ cell	0117 342 3336/ 2418

QUICK REFERENCE TELEPHONE DIRECTORY

	cancers	
Langton-Hewer, Claire	ENT Consultant Otorhinolarygologist & Paediatric	0117 342 6712/ 13/14/5870
Langton-Hewer, Dr Simon	Paediatric Respiratory Medicine	0117 342 8258
Latham, Dr Tom	Lab based Haematology	0117 342 2840
Lawes, Dr Gail	Paediatric Anaesthesia	0117 342 7008
Leahy, Dr Abbey	Respiratory Medicine	0117 342 3485
Lee, Deborah	Chief Operating Officer and Deputy Chief Executive	0117 342 3606
Lee, Mr Simon	Consultant Plastic Surgeon	0117 342 7914
Lees, Sarah	Liver Transplant Specialist Nurse	0117 342 2067
Lerpinierreh, Nicola	Genetic Councillor	0117 342 5337
Leung, Dr Andrew	Sexual Health	0117 342 6975
Levy, Prof Andrew	Endocrinology	0117 331 3115 / 0117 342 3553
Liebling, Dr Rachel	Fetal Medicine & Obstetrics	0117 342 5345
Lightman, Prof Stafford	Endocrinology	0117 342 3553
Lippmann, Jjay	Clinical Nurse Specialist, Psychiatry	0117 342 2777
Livingstone, Mr James	Clinical Director - Trauma & Orthopaedics	0117 342 2242 / 3474
Locke, Kiszzy	Endocrinology & Diabetes	0117 342 2892
Lomas, Emily	Endocrine Specialist Nurse	0117 342 4017
Long, Hayley	Matron, Oncology	0117 342 2055
Longman, Mr Robert	Colorectal Surgery	0117 342 3549
Love, Kate	Clinical Chair, Radiotherapy Services Manager	0117 342 2454
Lewis, Dr Stephen	Paediatric Oncology	0117 342 8451
Lowry, Dr Lisa	General haematology and lymphoma	0117 342 1125
Lux, Dr Andrew	Paediatric Neurology	0117 342 0187
Luyt, Dr Karen	Neonatology	0117 342 5225
Lyttle, Dr Mark	Paediatric & Adult Emergency Department	0117 342 8187
Mabey, Catherine	Physiology Unit Technician	0117 342 0045
Mackie, Mr Ian	Consultant Plastic & Burns	0117 342 7914
MacMahon, Dr Margaret	Care of the Elderly	0117 342 1313
Maggiani, Dr Francesca	Consultant Histopathologist	0117 342 3195
Majid, Mr Mohammed	Ophthalmology	0117 342 2401
Majumbar, Dr Arnie	Paediatric Neurology	0117 342 0166
Manghat, Dr Nathan	Radiology	0117 342 2672
Mapson, Paul	Director of Finance	0117 342 3649
Marder, Hannah	Cancer Services Manager	0117 342 1039

QUICK REFERENCE TELEPHONE DIRECTORY

Markham, Mr Richard	Clinical Director (Ophthalmology)	0117 342 3878/ 4596
Marks, Prof Dr David	Adult BMT	0117 342 1125
Marks, Helen	Lead for Acute Paediatric SALT	0117 342 8498
Marriage, Dr Will	Paediatric Anaesthesia and Int. Care	0117 342 8843
Marsh, Alex	Assistant Psychologist	0117 342 8306
Marsh, Cathy	Lead Clinical Nurse Specialist Cleft Service	0117 342 1169
Marshall, Dr Robert	Rheumatology	0117 342 2902
Martin, Dr Rob	Paediatric & Adult Congenital Heart Disease	0117 342 8855/ 6576
Mason, Anne	Physiology Unit Technician	0117 342 0045
Mason, Deborah	Stammering / Dysfluency	0117 330 1088
Massey, Dr Edwin	Lab based haematology	0117 342 1125
Masson, Dr Susie (from September 2015)	Oncology; acute oncology service, urological cancers	0117 342 3336 /2418
Maybe, Catherine	Physiology Unit Technician	0117 342 0045
McBride, Mr Andrew	Paediatric Orthopaedic Surgeon	0117 342 8832
McCann, Mr Phil	T&O & Shoulders	0117 342 3473
McCoubrie, Dr Rachel	Supportive an Palliative Care	0117 342 3507
McCune, Dr Anne	Hepatology, Clinical Lead	0117 342 2104
McKenzie, Dr Stephanie	Paediatric Radiology	0117 342 8688
McNally, Miss Janet	Paediatric Surgery	0117 342 8839
McNally, Miss Lisa	Fixed and Removable Prosthetics, Implants	0117 342 4391
Mehendale, Mr Sanchit	Trauma & Orthopaedics	0117 342 3474
Mehta, Dr Priyanka	Clinical Haematology, haemoglobinopathy	0117 342 1125
Mercer, Mr Nigel	Consultant Plastic Surgeon	0117 342 7914/1176
Midcalf, Rachel	Hydrotherapy	0117 342 2282
Midgley, Liz	Paediatric Audiology Service Manager	0117 342 1609
Miller, Jane	Inpatient DSN for Medicine	0117 342 2892
Mills, Miss Carolyn	Chief Nurse	0117 342 3601
Mills, Mr Martin (Pip)	Obstetrics & Gynaecology	0117 342 5594/ 5805
Milsom, Sam	Paediatric Emergency Department	0117 342 8187
Mitchell, Cate	OT, Specialised Services	0117 342 2201
Mitchell, Mr Steve	Trauma & Orthopaedics	0117 342 2242
Moldovan, Dr Corina	Consultant Histopathologist	0117 342 3839
Mohan, Dr Aarthi	Clinical Lead for Gastro/Epilepsy, Rheumatology Pregnancy	0117 342 5250

QUICK REFERENCE TELEPHONE DIRECTORY

	Maternal Medicine	
Monk, Sally	Genetic Counsellor	0117 342 5329
Monsell, Mr Fergal	Paediatric Orthopaedic Surgery	0117 342 8832
Moon, Hazel	Head of Nursing – Women's & Children's	0117 342 8875
Moppett, Dr John	Paediatric Haematology	0117 342 8752
Morgan, Dr Gareth	Paediatric Cardiology	0117 342 8854
Morris, Mr Stephen	Paediatric Spinal Surgery	0117 342 8812
Moses, Dr Sharon	Sexual Health	0117 342 6963
Mumford, Dr Andrew	Haemophilia and clotting disorders	0117 342 1125
Mungall, Dr Sarah	Respiratory Medicine	0117 342 3485
Munro Davies, Dr Lisa	Emergency Medicine	0117 342 4363
Murdoch, Mr John	Gynaecological Oncology	0117 342 5810
Murphy, Dr Peter	Care of the Elderly	0117 342 1315
Murphy, Dr Tim	Paediatric Anaesthesia	0117 342 7008
Narayan, Dr Shalini	Dermatology	0117 342 3419
Nazareth, Dr Dilip	Respiratory Medicine	0117 342 3825
Nelson, Mr Ian	Paediatric Spinal Surgery	0117 342 8812
Newbury-Ecob, Dr Ruth	Clinical Genetics	0117 342 5316
Ng, Dr Anthony	Paediatric Oncology	0117 342 8451
Nicholls, Mr Guy	Paediatric Urology	0117 342 8840
Nightingale, Dr Angus	Adult Cardiology	0117 342 6691
Nisbet, Dr Ashley	Adult Cardiology	0117 342 6574
Nolan, Dr Judith	Paediatric Anaesthesia	0117 342 7008
Norman, Dr Andrew	Clinical Genetics, Neurogenics	0117 342 5652
Nunez, Mr Desmond	Paediatric ENT	0117 342 6222
O'Kelly, Dr Sean	Medical Director	0117 342 3640
Oliver, Ann	Genetic Counsellor	0117 342 5329
Orlando, Mr Antonio	Consultant Plastic Surgeon	0117 342 7914
Orrell, Mark	Laboratory Medicine, Histology	0117 342 2583
O'Sullivan, Mr Dominic	Restorative Dentistry	0117 342 4391
Ottley, Debbie	Clinical Nurse Specialist, Psychiatry	0117 342 2777
Overton, Mrs Caroline	Obstetrics & Gynaecology	0117 342 5594
Overton, Mr Timothy	Fetal Medicine & Obstetrics	0117 342 5508
Owadally, Dr Waheeda	Oncology: gynaecological, lung cancers	0117 342 2417/ 2418
Packman, Julie	Musculoskeletal Pathway Therapy Lead	0117 342 2282
Palmer, Jane	Head of Nursing – Surgery, Head & Neck	0117 342 1785
Parry, Mr Andrew	Paediatric Cardiac Surgery	0117 342 8854
Patel, Mr Amit	Gynaecology Oncology	0117 342 5810

QUICK REFERENCE TELEPHONE DIRECTORY

Patel, Dr Jayesh	Paediatric Neurology	0117 342 0163
Pawade, Dr Jayshree	Consultant Histopathologist	0117 342 2869
Pearson, Duncan	Hand Therapy	0117 342 2379
Pettifer, Dr Rachel	Paediatric Anaesthesia	0117 342 7008
Phillips, Dr Carol	Radiology	0117 342 4181
Phillips, Lois	Thoracic Surgery, Nurse Specialist	0117 342 4050
Pichini, Amanda	Genetic Counsellor	0117 342 5329
Pickering, Dr Tony	Anaesthesia – Pain Management	0117 342 5091
Pierre, Dr Germaine	Paediatric Metabolic Disorders	0117 342 1694
Pimblet, Frances	Neurological / Respiratory Disorders	0117 342 6359
Pitcher, Dr Rob	Clinical Director (Histology)	0117 342 3199
Pleat, Mr Jon	Consultant Plastic & Burns	0117 342 7914
Pope, Mr Ian	Hepatobiliary and Pancreatic Surgery	0117 342 4595
Pople, Mr Ian	Paediatric Neurosurgery	0117 342 8584
Potaker, Dr J	Liaison Psychiatry	0117 342 2777
Portal, Dr Jim	Hepatology	0117 342 2525
Porter, Mr Graham	Clinical Director - ENT	0117 342 1832/ 33/34
Prasad, Dr Roopa	Rheumatology	0117 342 2902
Pring, Dr Miranda	Dental Pathology	0117 342 4388
Prothero, Dr Rachel	Adult BMT	0117 342 1125
Prousskai, Ms Elana	Consultant Plastic Surgeon	0117 342 7914
Pugh, Sarah	Genetic Counsellor	0117 342 5337
Ramanan, Dr A	Paediatric Rheumatology	0117 342 0149
Ramani, Dr Pramila	Consultant Histopathologist	0117 342 4548
Randall, Jonathan	Colorectal Surgery	0117 342 3066
Rashid-Fadel, Tabinda	Chief Cardiac Technician	0117 342 6517
Reavley, Dr Paul	Paed and Adult Emergency Medicine	0117 342 1494/ 2713
Redfern, Dr Emma	Emergency Medicine	0117 342 2713
Reed, Dr Emma-Kate	Acute Medicine	0117 342 1313/7740
Rees, Dr Helen	Paediatric Oncology	0117 342 8044
Reid, Dr Colette	Supportive and Palliative Care	0117 342 3507
Reid, Fiona	Head of Communications	0117 342 3629
Revington, Peter	Maxillo Facial Surgery	0117 342 4392
Richards, Mike	Professional Lead, Speech & Language	0117 342 1475
Rimmer, James	Director of Strategy & Transformation	0117 342 3722
Roach, Dr Huw	Radiology	0117 342 2728
Robb, Mr Nigel	Conscious Sedation, Dentistry	0117 342 4391

QUICK REFERENCE TELEPHONE DIRECTORY

Robb, Mr Will	Oesophago-Gastric Surgery	0117 342 4007
Roberts, Anne	Principle Speech & Language Therapist, Cleft	0117 342 1167
Robinson, Mr Phillip	Paediatric ENT	0117 342 5161
Robinson, Dr Stephen	Clinical Director, Haematology/Oncology	0117 342 1125/ 1138/39
Robinson, Teresa	Consultant Clinical Specialist	0117 342 2528
Roderick, Dr Manon	Paediatric Infectious Disease & Immunology	0117 342 0174
Rogers, Mr Tim	Paediatric Surgery	0117 342 8676
Roy, Dr Matthew	Rheumatology	0117 342 2902
Russell, Dr Georgina	Endocrinology & Diabetes	0117 342 2768
Sale, Dr Steven	Clinical Director (Children's)	0117 342 8615/7008/ 8536
Saleem, Dr Moin	Paediatric Nephrology	0117 342 8000
Saleem, Sarah	Alcohol Specialist Nurse	0117 342 4786
Sanders, Lesley	Service Coordinator, Cleft	0117 342 1173
Sandhu, Prof Bhupinder	Paediatric Gastroenterology	0117 342 8828
Sandy, Prof Jonathan	Orthodontics	0117 342 4301 / 4390
Sansbury, Dr Francis	Clinical genetics	0117 342 5653
Sansom, Dr Jane	Dermatology	0117 342 2770
Sarangi, Dr Partha	Trauma & Orthopaedics	0117 342 2703
Sargant, Dr Nick	Paediatric Emergency Department	0117 342 8187
Saunders, Mr Michael	Paediatric ENT	0117 342 8372/ 73/5871
Savage, Dr John	Chairman	0117 342 3720
Schindler, Dr Margrid	Paediatric Anaesthesia and Int. Care	0117 342 8515
Sconce, Dr Jane-Claire	Consultant Paediatrician	0117 342 8048/ 8543
Scutton, Dr Mark	Clinical Director – Theatres, Anaesthesia & Critical Care)	0117 342 2301
Scurr, Dr Ingrid	Clinical Genetics	0117 342 5653
Seal, Dr Philippa	Paediatric Anaesthesia	0117 342 7008
Segar, Dr Philip	Paediatric Anaesthesia	0117 342 7008
Sen, Mr Sankhaya	Consultant Plastic & Burns	0117 342 7914
Shaaban, Mr Ahmed	ENT Surgeon	0117 342 6712/ 13/14
Shabbir, Mr Jamshed	Colorectal Surgery	0117 342 3549
Shalaby, Mr Mark	Paediatric Urology	0117 342 8840
Sharples, Dr Peta	Paediatric Neurology	0117 342 0613
Shaw, Dr Lindsay	Paediatric Dermatology	0117 342 2234/ 8808
Sherriff, Barbara	Head of Governance – Women's & Children's	0117 342 8875

QUICK REFERENCE TELEPHONE DIRECTORY

Shield, Dr Julian H	General Paediatrics, Metabolics	0117 342 0183
Singh, Dr Manika	Sexual Health	0117 342 6972
Slee-Wijffels, Dr Fieke	Paed Anaesthesia & Intensive Care	0117 342 8843
Smith, Kath	Genetic Counsellor	0117 342 5337
Smith, Mrs Pat	Head of Adult Audiology	0117 342 5101
Smith, Richard	Head of Contract Management and Costing	0117 342 3661
Smithson, Dr John	Clinical Director – Medicine	0117 342 2619 / 2133
Smithson, Dr Sarah	Clinical Genetics	0117 3425652
Sohail, Dr Mohammed	Consultant Histopathologist	0117 342 4539
Soodeen, Dr Sally	Sexual, Reproductive and Psychosexual Health	0117 342 6973
Soothill, Prof Peter	Fetal Medicine	0117 342 5470
Sparrow, Prof John	Ophthalmology	0117 342 4697
Spencer, Dr Robert C	Head of Bacteriology	0117 342 2879
Spray, Dr Christine	Paediatric Gastroenterology	0117 342 8828
Spry, Paul	Head of Visual Electrophysiology & Shared Care Optometry	0117 342 4652
Stafford, Dr Rob	Emergency Medicine	0117 342 1485/ 2713
Staines, Dr Konrad	Oral Medicine	0117 342 4391
Starbuck, Ann	Head Orthoptist	0117 342 4716
Starkey, Holly	Clinical Nurse Specialist, Psychiatry	0117 342 2777
Steeds, Dr Charlotte	Anaesthesia – Pain Management	0117 342 5091
Stevens, Prof Michael	Paediatric Oncology	0117 342 8451
Steward, Dr Colin	Paediatric BMT	0117 342 8044
Stoddart, Dr Peter	Paediatric Anaesthesia	0117 342 7008
Stoica, Mr Serban	Paediatric Cardiac Surgery	0117 342 8854
Strachan, Ms Bryony	Clinical Chair, Obs & Gynae	0117 342 8877/5245
Strange, Dr Julian	Adult Cardiology	0117 342 6574
Streets, Mr Christopher	Oesophago-Gastric Surgery	0117 342 4007
Strickland, Mr Andrew	Hepatobiliary and Pancreatic Surgery	0117 342 4595
Stuart, Dr Graham	Paediatric & Adult Congenital Heart Disease	0117 342 6576/8852
Sylvester, Mr Paul	Colorectal Surgery	0117 342 2931
Talmud, Dr Juli	Paed Anaesthesia & Intensive Care	0117 342 8843
Tagney, Jenny	Cardiology Nurse Consultant	0117 342 6571

QUICK REFERENCE TELEPHONE DIRECTORY

Taylor, Nicola	Consultant Psychiatrist	0117 342 2777
Thomas, Ann	Haemophilia	0117 342 2282
Thomas, Dr Glyn	Adult Cardiology	0117 342 6578
Thomas, Dr Huw	General Paediatrics	0117 342 8655/8329
Thomas, Matthew	Head of Medical Imaging, Ophthalmology	0117 342 1409
Thomas, Mr Michael	Colorectal Surgery	0117 342 2808
Thomas, Dr Paul	Clinical Director, Laboratory Medicine,	0117 342 3245
Thomas, Shelley	Matron, Eye Hospital	0117 342 4634
Thomas, Mr Simon	Paediatric Orthopaedic Surgery	0117 342 8755
Thomas, Prof Stephen	Maxillo Facial Surgery	0117 342 4392
Thompson, Dr Elizabeth	Homeopathy	0117 342 9832
Thompson, Joanne	Inflammatory Bowel Support Nurse	0117 342 1099
Thoresen, Dr Marianne	Neonatology	0117 342 5225
Thorogood, Dr Natasha	Endocrinology & Diabetes	0117 342 2768
Thorpe, Dr Rebecca	Emergency Medicine	0117 342 1491
Thursby-Pelham, Dr Anna	General Paediatrics	0117 342 8655
Tibbs, Enid	Vascular Services	0117 342 3562
Tierney, Mr Paul	ENT	0117 342 1832/ 33/34
Titcomb, Mr Dan	Oesophago-Gastric Surgery	0117 342 4007
Tizard, Dr Eleanor (Jane)	Paediatric Nephrology	0117 342 8881
Tobin, Dr Gerald	Care of the Elderly	0117 342 1313
Tole, Mr Derek	Ophthalmology	0117 342 4697
Tometzki, Dr Andrew	Paediatric Cardiology	0117 342 8853
Tomkins, Dr Susan	Clinical Genetics	0117 342 5316
Tomlinson, Dr Marjorie	Clinical Oncology (based at Weston)	0117 342 3863
Tooke, Carole	Head of Nursing – Medicine	0117 342 4979
Tooley, Dr James	Neonatology	0117 342 5346
Torio, Reynafe	Nutrition Nurse Specialist	0117 342 3088
Townsend, Dr Mandie	Adult Cardiology	0117 342 6572
Tranter, Sheena	Oesophago-Gastric Surgery	0117 342 4007
Treloar, Dr Emma	Obstetrics	0117 342 5245
Trinder, Dr Johanna	Lead for Maternal Medicine	0117 342 5250
Tsai-Goodman, Dr Beverley	Paediatric Cardiology	0117 342 8856
Tulloch, Dr Robert	Paediatric Cardiology	0117 342 8856
Tunstall, Dr Oliver	Paediatric Haematology	0117 342 8752
Turner, Dr Mark	Adult Congenital Heart Disease	0117 342 6575
Tyers, Candice	Dental Hospital General Manager	0117 342 4504

QUICK REFERENCE TELEPHONE DIRECTORY

Tyrell-Price, Dr Jonathan	Medical Gastroenterology	0117 342 2525
Upex, Dr Adrian	Paediatric Anaesthesia	0117 342 7008
Vass, Julie	Assistant Divisional Manager, Paediatric Surgery	0117 342 8870
Veysey, Dr Sian	Paediatric & Adult Emergency Department	0117 342 8666 / 2713
Vijayakumar, Dr Kayal	Paediatric Neurology	0117 342 0166
Virjee, Dr James	Radiology	0117 342 4181
Wain, Dr Sarah	Neonatology	0117 342 5346
Wakeley, Dr Charles	Radiology	0117 342 3854
Walsh, Cathy	Head of Radiology Services	0117 342 3078
Walsh, Dr Mark	Paediatric Cardiology	0117 342 8852
Walther, Dr Axel	Oncology: colorectal, gynaecology	0117 342 2415/ 2417
Warr, Mr Rob	Consultant Plastic Surgeon	0117 342 7914
Weale, Mr Adrian	Trauma & Orthopaedics	0117 342 3474
Weare, Jayne	Head of Therapies	0117 342 3295
Webber, Rachel	Vascular Services	0117 342 2836
Weir, Dr Patricia	Paediatric Anaesthesia and Int. Care	0117 342 8843
West, Mr Douglas	Thoracic Surgery	0117 342 3132
West, Miss Nicola	Restorative Dentistry	0117 342 4391
Wheeler, Dr Helen	Sexual Health	0117 342 6964
Whittle, Dr Adam	Respiratory Medicine	0117 342 2966
Wilcox, Emma	Clinical Nurse Specialist, Cognitive Behaviour Therapist	0117 342 2777
Wilkinson, Mr Andrew	ENT	0117 342 1838/ 39/5120
Willerton, Richard	Cleft Network Manager	0117 342 1157
Williams, Amy	Liver Transplant Specialist Nurse	0117 342 2067
Williams, Miss Cathy	Paediatric Ophthalmology	0117 342 4596
Williams, Dr Mandy	Dental Radiology	0117 342 2728 /4008
Williams, Salena	Liaison Nurse, Psychiatry	0117 342 2777
Wilson, Mr Ewan	Consultant Plastic Surgeon	0117 342 7914
Wilson, Mr Paul	Consultant Plastic Surgeon	0117 342 7914
Wilson, Dr Paula (from September 2015)	Oncology: sarcoma	0117 342 2417
Wilson, Sandie	Head of Service, Orthotics	0117 342 1588
Wilson, Mr Sherif	Consultant Plastic Surgeon	0117 342 7914
Windfeld, Sarah	Head of Midwifery	0117 342 5255/5201
Wiskin, Dr Anthony	General Paediatrics Gastroenterology	0117 342 8828
Wogan, Celia	Adult Therapy, Trauma & Orthopaedics	0117 342 2282

QUICK REFERENCE TELEPHONE DIRECTORY

Wong, Dr Newton	Consultant Histopathologist	0117 342 3197
Woodward, Mr Mark	Paediatric Urology	0117 342 8840
Woolley, Robert	Chief Executive	0117 342 3720
Woolstenholmes, Alice	Assistant General Manager	0117 342 1792
Worsam, Elizabeth	Laboratory Medicine, Haematology/Biochemistry	0117 342 2575
Wright, Dr Ingram	Consultant Neuropsychologist, Head of Service	0117 342 8306
Wright, Mr Tom	Consultant Plastic Surgeon	0117 342 7914
Wynick, Prof David	Endocrinology	0117 342 3553
Yates, Mr Roger	Restorative Dentistry	0117 342 4391
Yeatman, Mr Mark	Adult Cardiothoracic	0117 342 6661
Young, Dr Amber	Paediatric Anaesthesia	0117 342 7008
Zhang, Dr Yve	Consultant Histopathologist	0117 342 2564

