

CONTENTS

NEW FOR 2014/15

Fracture Liaison Service cathy.churchman@nhs.net

CONTENTS

Introduction	2
Referral Procedure	3
Emergency Admissions	4
Fast Track Office – Cancer Services	7
Transport	8
UH Bristol Main Sites	9
Trust Structure	10
Clinical Divisions	11
Acute Medicine	12
Adult Therapy Services	13
Anaesthesia – Pain Management	21
Audiology (Adult)	22
Bone Marrow Transplant	24
Cardiac Services	25
Care of the Elderly	27
Children’s Services	29
Clinical Genetics	37
Clinical Neurophysiology	39
Clinical Pharmacology	41
Dentistry	42
Dermatology	45
Emergency Department (Adult)	46
Endocrinology & Diabetes	47
ENT (Ear, Nose & Throat)	50
Gastroenterology	52
Haematology	54
Homeopathy	56
Laboratory Medicine	57
Liaison Psychiatry	30
Neurology	61
Obstetrics & Gynaecology	62
Oncology	63
Ophthalmology	73
Orthotics	77
Palliative Care	78
Pharmacy	79
Radiology	20
Respiratory Medicine	86
Rheumatology	90
Sexual Health	93
South Bristol Community Hospital	95
Stroke and TIA Services	98
Surgery	99
Thoracic Services	101
Thrombosis Clinic	102
Trauma & Orthopaedics	103
Vascular Services	104
Support Services	107
Ward Contact Details	110
Telephone & Fax Directory	113
Index	129

INTRODUCTION

The University Hospitals Bristol NHS Foundation Trust (UH Bristol) is a major teaching trust which provides a comprehensive range of healthcare services. UH Bristol hospitals are all located in central Bristol. This directory has been compiled for GPs and practice staff as an aid to identifying and accessing our services.

Telephone numbers provided in this handbook are in most cases the direct line for the appropriate secretary or PA. Fax numbers are included in the alphabetical Telephone and Fax Directory listing at the back of the handbook.

The following is the generic email address format for Trust employed staff:

firstname.surname@uhbristol.nhs.uk

The format of email addresses varies slightly for University staff, therefore you are recommended to phone the contact number provided in this handbook to obtain the correct email address for University staff.

This GP Handbook is also available in electronic copy on the Trust website: <http://www.uhbristol.nhs.uk/for-clinicians/>

If you have any comments, amendments or corrections to this handbook, please contact the Commissioning Team on 0117 342 3769.

Emergency Admissions

Emergency Admission procedures for the Bristol Royal Infirmary and for other UH Bristol hospitals are detailed on the following page.

Urgent/Routine Referrals

All consultant-led outpatient services (with the exception of Fast Track services) are available for referral via Choose and Book, and this is the Trust's preferred method of referral.

All services are also available for booking directly through Choose and Book.

Clinical information should be faxed only where it is clearly stated within the appropriate section that a fax number may be used for this purpose. At the present time, confidential and identifiable patient information should not be sent via email.

Referral forms can be downloaded from:

<http://www.uhbristol.nhs.uk/for-clinicians/how-to-refer/referral-forms/>

GP Priority Line

Please use the GP Emergency Admissions line (0117 934 9335) where appropriate for medical and surgical emergency admissions to the BRI.

Bristol Royal Infirmary

Medical Admissions 0117 934 9335

Monday – Friday 10:00 – 19:00

On contacting the BRI switchboard General Practitioners will be put through to the **General Practitioner Support Unit (GPSU)** based on level 4 in the Queens Building. Following discussion with the referring GP the duty GP in the unit will either see the patient in the GPSU or direct them to an alternative assessment area e.g. Emergency Department or MAU (Medical Assessment Unit)

Monday – Friday 19:00 – 10:00, Saturday & Sunday

The **Clinical Site Managers** at the BRI are responsible for accepting emergency GP referrals during these hours. The Clinical Site Management Team consists of experienced Band 7 Nurses with a broad remit that includes bed management and clinical support to the wards.

On contacting the BRI switchboard General Practitioners will be put through to a Clinical Site Manager who will take details of the patient and their presenting condition. In addition they will ask for the General Practitioner's name and practice details.

The Clinical Site Manager will be able to advise on the current status of the Emergency Department and also the availability of admission alternatives such as the Acute Response Team.

The medical team at the BRI and the Emergency Department will be informed about the patient by the Clinical Site Manager.

Surgical Admissions – all times 0117 9349335

Referrals should be made via the Clinical Site Managers as above.

Liaison Psychiatric Team

Contact BRI Switchboard on: 0117 923 0000

Bristol Eye Hospital

Emergency Department Hotline: 0117 3424613

Bristol Haematology and Oncology Centre

Within working hours:

Contact Consultant's secretary: 0117 9230000 / direct dial OR
bleep Registrar/Consultant : 0117 9230000 (bleep).

For patients on active oncology treatment contact BHOC acute care on 0117 3422011

Out of hours:

Contact Registrar/Senior Registrar on call via Switchboard: 0117 9230000.

Bristol Heart Institute

Within working hours:

Contact Consultant's secretary: 0117 9230000 / direct dial OR bleep Registrar/Consultant 0117 9230000 (bleep).

For Cardiac Arrhythmia and Pacing advice: 0117 3426635
(Electrophysiology Team)

Out of hours:

Contact Registrar/Senior Registrar on call via Switchboard: 0117 9230000.

Bristol Royal Hospital for Children

For children under 16 requiring admission to hospital or urgent/emergency review by a Consultant or Senior Doctor in Emergency Paediatric Medicine please fax a referral letter to 0117 342 8667 and send the child directly to the Children's Emergency Department.

For children that require rapid (but not urgent or emergency) review by a Consultant Paediatrician, please fax a referral letter to 0117 342 8684. Your letter will be triaged by a Consultant in General Paediatrics and the patient will be contacted directly with the date and time of an appointment in our Rapid Access Clinic. This clinic is based in the Children's Hospital Clinical Investigation Unit. The target waiting time for children to be seen in this clinic is 2-4 days.

EMERGENCY ADMISSIONS

If you would like paediatric advice, please contact the Children's Emergency Department on 0117 3428666.

If you are unsure which is the most appropriate route of referral please contact the Emergency Department and we will be able to help.

If your child is well known to a speciality team it may be worth contacting the team for advice in working hours. Consultants and Clinical Nurse Specialists can be reached via the UH Bristol Switchboard on 0117 923 0000. Out of hours please contact the Children's Emergency Department on 0117 3428666.

St Michael's Hospital – ENT, Gynaecology and Obstetrics

Contact duty / on call junior doctor through Switchboard: 0117 9230000.

FAST TRACK OFFICE - CANCER SERVICES

Fast Track Office Fax Number		0117 3420652
Anna Blake	Fast Track Office Manager	0117 3423036
Krystina Shore	Booking co-ordinator	0117 3420621
Tara Bush	Booking co-ordinator	0117 3420663
Julia Griffith	Booking co-ordinator	0117 3420619
Joanne Webb	Booking co-ordinator	

The Fast Track Office was established in March 2000, to be a central point for the management of referrals from Primary Care for patients with a suspected cancer. UH Bristol is committed to achieving the 2-week wait standard for all suspected cancer referrals, as well as meeting the 31 and 62-day standards for all cancer patients we treat.

To ensure patients are booked into an appropriate service, GPs are requested to use the Fast-Track (Cancer Suspected) referral proformas, which comply with the NICE guidelines. Where possible referrals should be made via the Choose and Book System or if this is unavailable they should be faxed to the department on: 0117 342 0652. Further information on the NICE urgent referrals guidelines is available via the following website: www.nice.org.uk/CG027quickrefguide

When making a referral to the Fast Track Office, ensure that the patient's home address and telephone number are correct. If available, also include a mobile telephone number or daytime contact number in order to help us contact the patient promptly. Please let the patient know that they should hear from UH Bristol within 48 hours of the referral being made. If they do not hear, they should contact the surgery. All patients (unless there is a valid clinical reason) should be given the information sheet which details what happens following a suspected cancer referral.

If you have any queries about a patient you have referred, contact the Fast Track Office on one of the numbers shown above.

If you have any general queries relating to Cancer Services at UH Bristol please contact Hannah Marder, Cancer Service Manager on 0117 3420623.

UH Bristol Patient Transport Team

All UH Bristol Patient Transport Service (PTS) bookings are handled by a central team, contactable on 0117 342 2626. For any patient transport queries relating to UH Bristol sites please contact Claire Hepden, Trust Patient Transport Manager on 0117 342 4833.

Patient Transport Services (PTS)

A non-emergency patient transport service (PTS) is available to all UH Bristol hospital sites. Patient eligibility for this service is limited by criteria, which can be confirmed by your CCG.

PTS for **new outpatient attendances** must be booked by the GP practice through their CCG nominated transport organisation. All subsequent PTS bookings for transport to and from our sites will be arranged by UH Bristol.

Other services

There are pick-up and set down points at UH Bristol hospital sites, but on-site parking is very limited, so please encourage your patients to use other methods of transport as appropriate.

The HUBS Bus is a free shuttle bus service, provided for patients, visitors and staff, which operates a circular route incorporating Bristol Temple Meads railway station and all of our hospital sites. The HUBS bus runs from 06:35 – 20:30 Monday to Friday. See the patient information leaflet *How to get to our Hospitals*, or the website <http://www.uhbristol.nhs.uk/patients-visitors-and-carers/travelling-and-our-hospitals> for more information.

TRUST SERVICES

<p>Bristol Dental Hospital (BDH) Lower Maudlin Street Bristol BS1 2LY 0117 3424383</p>	<p>Bristol Eye Hospital (BEH) Lower Maudlin Street Bristol BS1 2LX 0117923 0060</p>
<p>Bristol Haematology and Oncology Centre (BHOC) Horfield Road Bristol BS2 8ED 0117 3422416</p>	<p>Bristol Heart Institute (BHI) Bristol Royal Infirmary (Terrell Street) Bristol BS2 8HW 0117 9230000</p>
<p>Bristol Homeopathic Hospital (BHH) South Bristol Community Hospital Hengrove Promenade Hengrove Bristol BS14 ODE 0117 3429661</p>	<p>Bristol Royal Hospital for Children (BRHC) Paul O’Gorman Building Upper Maudlin Street Bristol BS2 8BJ 0117 9230000</p>
<p>Bristol Royal Infirmary (BRI) Marlborough Street Bristol BS2 8HW 0117 9230000</p>	<p>St Michael’s Hospital (STM) Southwell Street Bristol BS2 8EG 0117 9215411</p>
<p>UH Bristol Trust Headquarters (THQ) Marlborough Street Bristol BS1 3NU 0117 3423600</p>	<p>Central Health Clinic Tower Hill Bristol BS2 0JD 0117 3426900 (Sexual Health) 0117 3426886 (Breast Screening)</p>
<p>South Bristol Community Hospital (SBCH) Hengrove Promenade Hengrove Bristol BS14 0DE 0117 9230000</p>	

TRUST SERVICES

Trust Board:

Chairman	Dr John Savage	0117 3423720
Chief Executive	Robert Woolley	0117 3423720
Chief Operating Officer	James Rimmer	0117 3423722
Medical Director	Dr Sean O'Kelly	0117 3423640
Chief Nurse	<i>Vacancy</i>	0117 3423601
Director of Strategic Development	Deborah Lee	0117 3423606
Director of Finance	Paul Mapson	0117 3423649
Acting Director of Workforce & Organisational Development	Claire Buchanan	0117 3423624

Trust Services Division (TS):

Director of Facilities & Estates	Bob Pepper	0117 3422171
Director of Infection Prevention and Control	Dr Richard Brindle	0117 3423735
Director of IM&T	Andrew Hooper	0117 3420708

Hospital Medical Committee:

Chairman	Dr Paula Murphy	0117 3424181
----------	-----------------	--------------

Clinical Divisions:

Pending finalisation of new Divisional management arrangements, some individual names on the following page have not been listed for Clinical Chairs and Divisional Directors. When the new arrangements are confirmed, these will be communicated to GPs via our Primary Care Matters newsletter.

The contact numbers listed remain accurate.

TRUST SERVICES

Clinical Divisions contacts:

Medicine (Med):

Clinical Chair	Dr Peter Collins	PA: 0117 3423067
Divisional Director	Lisa Galvani	PA: 0117 3423067
Head of Nursing	Carole Tookey	PA: 0117 3424979
Lead Doctor	Dr John Smithson	PA: 0117 3422619

Surgery, Head & Neck (SH&N):

Clinical Chair	Mr Andrew Hollowood	PA: 0117 3421789
Divisional Director	TBC	PA: 0117 3421789
Head of Nursing	Jane Palmer	PA: 0117 3421785
Lead Doctor (Head & Neck)	Mr Ceri Hughes	PA: 0117 3424301
Lead Doctor (Ophthalmology)	Mr Richard Markham	PA: 0117 3423878
Lead Doctor (Surgery)	Mr Andrew Hollowood	PA: 0117 3424007
Lead Doctor (Theatres, Anaesthesia & Critical Care)	Dr Mark Scrutton and Dr John Hadfield	PA: 0117 3422301
Lead Doctor (Trauma & Orthopaedics)	Mr James Livingstone	PA: 0117 3422242

Women's & Children's Services (W&C):

Clinical Chair	Ms Bryony Strachan	PA: 0117 3428877
Divisional Director	Ian Barrington	PA: 0117 3428877
Head of Nursing	Hazel Moon	PA: 0117 3428875
Head of Midwifery	Sarah Windfeld	PA: 0117 3425201
Head of Governance	Barbara Sherriff	PA: 0117 3428875
Lead Doctor, Obs & Gynae	Ms Bryony Strachan	PA: 0117 3425594
Lead Doctor (Children's)	Dr Steven Sale	PA: 0117 3428615
Lead Doctor (Children's)	Dr Carol Inward	PA: 0117 3428881
Lead Doctor (Critical Care Services)	Dr James Fraser	PA: 0117 3428421

Specialised Services (SS):

Clinical Chair	Mr Alan Bryan	PA: 0117 3426608
Divisional Director	TBC	PA: 0117 3426608
Head of Nursing	Sarah Dodds	PA: 0117 3426609
Lead Doctor (Haem/Onc)	Dr Amit Bahl	PA: 0117 3423029
Lead Doctor (Cardiac)	Dr Alan Bryan	PA: 0117 3426579

Diagnostics & Therapies (D&T):

Clinical Chair	Dr Lis Kutt	PA: 0117 3422050
Divisional Director	Fiona Jones	PA: 0117 3422050
Lead Doctor (Radiology)	Dr Paul Davison	PA: 0117 3423854
Lead Doctor (Laboratory Medicine)	Dr Wolf Woltersdorf	PA: 0117 3423245
Lead Doctor (Histology)	Dr Rob Pitcher	PA: 0117 3423199
Head of Therapies	Jayne Weare	0117 3423295

ACUTE MEDICINE

Acute Medicine

(Division: Med)

Dr Roland Jenkins	0117 3420530	Acute Medicine
Dr Emma-Kate Reed	0117 3420530	Acute Medicine
Professor Andrew Levy	0117 3313115	Acute Medicine
Dr Amanda Beale	0117 3420530	Acute Medicine
Dr Jim Portal	0117 3420530	Acute Medicine

The Medical Assessment Unit and Short Stay Unit are managed by the Acute Physicians. All referrals should go through the Emergency Medical Admissions pathway.

ADULT THERAPY SERVICES

(Division: D&T)

The professions of **Occupational Therapy, Physiotherapy, Speech and Language Therapy and Nutrition and Dietetics** are now an integrated service known as **Adult Therapy Services**, working across both in and outpatients.

Jayne Weare	0117 3423295	Head of Adult Therapy Services
-------------	--------------	--------------------------------

DIETETICS

Claudia Jemmott	0117 3423005 Fax: 0117 3423921	Lead for Nutrition & Dietetic Services
-----------------	--------------------------------------	--

Clinical dietetics

Patients with a wide range of illnesses are treated by:

- assessing dietary needs
- designing an individual plan to meet these needs
- helping patients / carers to achieve any desired dietary changes
- evaluating the effect of the changes

Education: Good Nutrition Makes a Difference

We aim to increase awareness of the links between what we eat and health by:

- helping individuals to make good food choices
- working with small groups to help develop knowledge and skills in specific areas
- participating in health promotion campaigns

ACCESS/REFERRALS

Adult Services – BRI / Oncology Service (BHOC)/ South Bristol Community Hospital - For in and outpatients

Claudia Jemmott	0117 3423005	Adult Services Manager
-----------------	--------------	------------------------

Referral Criteria

Referral should be by letter to either BRI (telephone referrals should be followed up in writing), giving the following information:

- Patient's details – surname and forename; age and sex; address; telephone number
- Clinical information – diagnosis; relevant medication/ other information including relevant biochemistry; dietary intervention required
- Details of referrer – name and signature of GP; GP contact details

Referrals are prioritised according to the degree of dietetic urgency. Further information about this is available on request.

Weight Management Service

Marie Bird	Greenway Community Practice 0117 9598935 Fax : 0117 9419420	Team Leader
------------	---	-------------

Referral Criteria

- be 16 years or over
- be motivated to lose weight at this time
- be able to function in a group as well as in one to one approaches
- be able to commit to a programme of support over a six month period
- have a BMI of 28+ and at least one long term condition, or a BMI of 30+ and no long term conditions, have a BMI of 25+ and no long term conditions who have previously been through course of weight management on referral and not achieved their treatment objectives
- Referring clinician commits to recording BMI on 3 further occasions over the next two years for evaluation purposes

Home Management Services (enteral-tube feeding – generally via secondary care referral)

Julie Barker	0117 3426334	Team Leader
--------------	--------------	-------------

OCCUPATIONAL THERAPY AND PHYSIOTHERAPY

Scott Allan	0117 342 2714	Medicine - including acute respiratory, general medicine and stroke and older peoples services provided at both the BRI and SBCH
Linda Clarke	0117 342 2201	Surgery Head and Neck - including thoracic surgery, trauma and orthopaedics and vascular/amputees
Cate Mitchell	0117 342 2201	Specialised Services - including cardiac, cardiology and haematology/oncology services

Occupational Therapy (OT) and Physiotherapy (PT) provide an integrated service across all inpatient pathways.

Physiotherapy provides a full MSK outpatient based service.

OT and PT jointly provide a rheumatology and hand therapy out-patient service. Together with nursing – OT and PT provide an Older People's outpatient service at South Bristol Community Hospital (SBCH).

Inpatient Services

We support the main clinical divisions within UH Bristol and have a lead therapist. The therapy services cover all inpatient pathways working with patients to achieve a safe discharge through the provision of rehabilitation and equipment.

The therapy service offers a comprehensive service across all the clinical specialties.

Key areas of in-patient practice

- To restore or reinforce functional abilities
- To facilitate re-learning of skills essential for daily living
- To promote and maintain health and well-being
- Respiratory function
- Support in the management of chronic conditions

Outpatient Services

ACCESS/REFERRALS

Amputees

In and out patient rehabilitation provided for patients following lower limb amputation – to maximise patient’s functional mobility with or without prosthesis.

Patients can be referred if having increased problems with mobility/function.

For telephone advice contact:

Sarah Brown	0117 3422066	
Anne Harrill	0117 3422282	Bleep 4967

Musculoskeletal

E.g. soft tissue injuries, fractures, rheumatological conditions, back pain, work related musculoskeletal pathology, sports injuries, post surgery rehabilitation, antenatal and post natal musculoskeletal management etc.

Services currently offered include:

- Pain management
- Hand therapy*
- Rheumatology*
- General outpatients (see below)
- Hydrotherapy
- Haemophilia
- Continence and pelvic floor muscle rehabilitation*
- Gym rehabilitation
- Pre and post natal musculoskeletal management*
- Physiotherapy Direct – telephone assessment and advice
- Trauma & Orthopaedics

*specialist services that can be accessed directly

Patients will be assessed in Physiotherapy outpatients to determine appropriateness for hydrotherapy and the gym.

ADULT THERAPY SERVICES

For telephone advice for specialist services contact:

Rachel Goodwin	0117 3425091	Pain Management
Duncan Pearson	0117 3422379	Hand Therapy
Melissa Domaille	0117 3424157	Rheumatology
Chrissie O'Hanlon	0117 3422282	General outpatients
Rachel Midcalf	0117 3422282	Hydrotherapy
Lorna Harvey	0117 3422282	Gym Rehabilitation
Ann Thomas	0117 3422282	Haemophilia
Jess Butterly	0117 3422282	Women's Health
Celia Wogan	0117 3422282	Trauma & Orthopaedics

Referral Process

Referrals should be made on the generic referral form ensuring all details are completed and then faxed (0117 3422378) or posted to the Physiotherapy department at the BRI.

For further information please contact:

Julie Packman	0117 3422282	Musculoskeletal Pathway Therapy Lead
---------------	--------------	---

Care of the Elderly – South Bristol Community Hospital

South Bristol Community Hospital offers a comprehensive assessment of the older person by a specialist healthcare team, consisting of consultants, physiotherapists, occupational therapists and nurses. There is on-site access to hearing therapists, speech and language therapists and diagnostics such as X-ray, ECGs and phlebotomy. The unit offers specialist treatment for complex elderly patients, fallers and patients with movement disorders such as Parkinsons Disease and Stroke.

Referral Process

Referrals should be sent to:

South Bristol Community Hospital
Day Assessment Unit (DAU)
Hengrove Promenade
Hengrove
Bristol
BS14 0DE

ADULT THERAPY SERVICES

Day Assessment Unit	0117 3429713	Bookings and enquiries
	Fax 0117 3429961	

SPEECH AND LANGUAGE THERAPY

Professional Lead Anne Baseby 0117 3422325 Fax: 0117 3422489

Outpatient Adult SLT

Speech and language therapists (SLTs) specialise in the assessment, diagnosis and management of communication and/or oro-pharyngeal swallowing disorders. SLT intervention aims to maximise function, independence and quality of life by providing programmes of care, advice and education. SLTs work directly with patients, their families and carers.

UH Bristol speech and language therapy service is provided to patients in the Central and South Bristol area and is provided as a package of care which may be:

- Individual or group
- on an outpatient or domiciliary basis

The service aim is to provide a coordinated, seamless approach focusing on pre-treatment, acute treatment, rehabilitation and longer term rehabilitation for outpatients.

Geographically the service covers Central and South Bristol and the Long Ashton/Nailsea/Backwell areas of North Somerset.

Specialist outpatient services provided:

Voice/Dysphonia

Team Lead: Amanda Carr STMH 0117 3425878/3425106

Dysphonia is multifactorial in origin and may be the first symptom for people with various forms of cancer.

Due to this we only accept tertiary referrals via the ENT service at St. Michael's Hospital and not direct to the SLT Service.

Once referred, there is an integrated team approach with a regular joint ENT/SLT Voice clinic offering endoscopy plus stroboscopy. Voice Therapists and ENT teams both contribute to the diagnostic process to select the most appropriate form of treatment. All patients are seen initially in a Voice Care Group.

The lead SLT has extended scope of practice (ESP) in the independent performing and interpretation of both flexible and rigid endoscopy as a standard part of clinical practice. This both informs and monitors the progress from the therapeutic techniques being used.

Referral Process

Tertiary referrals only via the ENT service St Michael's Hospital.

Stammering/Dysfluency

Specialist: Deborah Mason	Hampton House	0117 3302655
---------------------------	---------------	--------------

Stammering is a fluency disorder affecting 1 in 10 adults in the UK. Therapy addresses both the physiological and psychological aspects, through fluency techniques and Neuro-Linguistic Programming/Cognitive Behavioural Therapy techniques.

Referral Process

GP or self- referral via letter or phone to the above

Head & Neck Cancer & Oncology

Team Lead: Jane Beckinsale	STMH	0117 3425327/3425106
----------------------------	------	----------------------

The SLT works as an integral part of the MD team, seeing patients before, during and after treatment, advising the team and the patient on choice of treatment to assist the communication and swallowing problems. The SLT leads the surgical voice restoration service for laryngectomees. Some patients require long-term follow up to address survivorship issues. Outpatients are seen in the hospital, in SLT Outpatients or in MDT clinic. Outpatient rehabilitation is provided with open access for patients when they have a problem.

There is also a service to palliative patients as required, including hospice visits.

Referral Process

Accepted from the MD Team, Max Fac, ENT or Oncology Consultants.

Neurological Disorders / Respiratory Disorders

Anne Baseby	0117 3422325	Team Lead
Emily Highfield		Stroke Team Leader
Anna Daniel		Specialist in Progressive Neurological Disorders
Frances Pimblet		Specialist in alternative/augmentative communication

This team covers both inpatients and outpatients. The Outpatient caseload consists of patients who require on-going management following their discharge from a UH Bristol Hospital or patients who are referred by GPs, consultants, specialist nurses, other AHPs. Referrals accepted:

- Stroke
- Progressive neurological conditions including specialist treatment of communication disorders associated with Parkinsons disease
- Respiratory conditions
- Frail elderly & other medical conditions impacting on communication and swallowing
- Dementias – including early onset dementia, fronto-temporal dementia
- Specialist dysphagia assessment including videofluoroscopy

Within the neurological disorders service there are highly specialist staff leading on each condition, providing a seamless service from acute to community.

Referral Process

In writing from a GP or other member of the MD team. Self- referrals are accepted.

Pain Management

(Division: SH&N)

Dr Peter Brook	0117 3425091	Anaesthesia - Pain Management
Dr Charlotte Steeds	0117 3425091	Anaesthesia - Pain Management
Dr Nilesh Chauhan	0117 3425091	Anaesthesia - Pain Management
Dr Tony Pickering	0117 3425091	Anaesthesia - Pain Management

Referrals are made to the consultant with the shortest waiting time on the day of arrival or to a specific consultant. Open referrals are allocated to the consultant with the shortest waiting time.

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous report. It is also very important to provide specific details of any transport requirements including extent of patient mobility.

New appointments are made strictly on the basis of urgency by the consultant in charge of the case. The pain clinic offers day case and limited inpatient stay, as appropriate, in addition to outpatient clinics.

AUDIOLOGY (ADULT)

(Division: D&T)

Mrs Pat Smith	0117 3425101	Head of Adult Audiology
Enquiries/Reception	0117 3425854	Fax: 0117 3425859

ACCESS / REFERRALS

Referral protocols have been issued. Any Qualified Provider (AQP), Hearing Aid Services are available on Choose & Book. All other referrals can be made by letter or fax to the Audiology Manager. Access to other diagnostic services is usually through a hospital consultant.

Direct Access Services:

Audiometry

Facilities are available for pure tone audiometry and tympanometry by referring direct to the department. Patients must be aged between 12 and 59 years and the ears must be wax free. If a significant abnormality is found we can cross refer to the ENT department.

Please note until 1/7/13 this service is only available for patients living in the UHBristol Catchment area. All other patients should be referred to ENT.

Hearing Aid Services

Patients aged over 60 years can be referred directly to the department for assessment of their hearing aid if necessary as part of the Any Qualified Provider Hearing Aid Services for age related hearing loss.

We provide this service for NHS Bristol, NHS South Gloucestershire and NHS North Somerset. Clinics are provided at:

St. Michael's Hospital, Southmead Hospital, Cossham Hospital, South Bristol NHS Community Hospital, Thornbury Hospital, Frenchay Hospital, Clevedon Hospital, Stockwood Medical Centre, Marina Healthcare Centre Portishead, Yate Health Centre, Thornbury Clevedon, Tower House Medical Centre Nailsea and Shirehampton Health Centre, a domiciliary service is also available.

Hearing Aid provision is also available for patients under 60 yrs (following a GP direct referral for Audiometry) or complex hearing loss following referral from ENT. This service is also available at all of the above clinics.

Hearing Aid Repairs

This is a service for current NHS hearing aid users who are having problems with their hearing aids. No GP referral is necessary for this service. A walk-in service is provided at Southmead Hospital and an appointment service at all other sites.

Tinnitus and Balance

Adult Audiology services also provide services for Tinnitus and Balance for both adults and paediatrics.

Please note due to the reconfiguration of Audiology Services across Bristol this information will be updated during the year on:

<http://www.uhbristol.nhs.uk/for-clinicians/our-clinical-services/Audiology>

BONE MARROW TRANSPLANT

(Division: W&C)

Dr David Marks	0117 3428523	Adult BMT
Dr Stephen Robinson	0117 3428523	Adult BMT
Dr Rachel Prothero	0117 3428523	Adult BMT

Referrals from General Practice are not accepted into this service.

CARDIAC SERVICES

(Division: D&T)

Cardiac Radiology/Vascular Radiology

Dr Mark Hamilton	0117 3422729	Cardiac Radiology
Dr Paula Murphy	0117 3424181	Cardiac/Vascular Radiology
Dr Nathan Manghat	0117 3422672	Cardiac Radiology

(Division: SS)

Cardiac Surgery

Professor Gianni Angelini	0117 3423145	Adult Cardiac Surgery
Mr Raimondo Ascione	0117 3423145	Adult Cardiac Surgery
Mr Alan Bryan (Lead Doctor)	0117 3426579	Adult Cardiac Surgery
Professor Massimo Caputo	0117 3428854	Paediatric, Adult and Adult Congenital Cardiac Surgery
Mr Franco Ciulli	0117 3426578	Adult Cardiac Surgery
Mr Jonathan Hutter	0117 3426579	Adult Cardiac Surgery
Mr Andrew Parry	0117 3428854	Paediatric and Adult Congenital Cardiac Surgery
Mr George Asimakopoulos	0117 3426579	Adult Cardiac Surgery
Mr Mark Yeatman	0117 3426578	Adult Cardiac Surgery
Mr Vassilios Avlonitis	0117 3426578	Adult Cardiac Surgery (locum)
Mr Serban Stoica	0117 3428854	Paediatric Cardiac Surgery

Cardiology

Dr Andreas Baumbach	0117 3426573	Adult Cardiology
Dr Tim Cripps	0117 3426578	Adult Cardiology
Dr Glyn Thomas	0117 3426578	Adult Cardiology
Mr Edward Duncan	0117 3426578	Adult Cardiology
Dr Angus Nightingale	0117 3426572	Adult Cardiology
Dr Julian Strange	0117 3426574	Adult Cardiology
Dr Jonathan Pitts-Crick	0117 3426574	Adult Cardiology
Dr Mandie Townsend	0117 3426572	Adult Cardiology
Dr Mark Turner	0117 3426575	Adult Congenital Heart Disease
Dr Graham Stuart	0117 3426576	Paediatric and Adult Congenital Heart Disease
Dr Rob Martin	0117 3426576	Paediatric and Adult Congenital Heart Disease

CARDIAC SERVICES

Dr Stephanie Curtis	0117 3425967	Adult Cardiology
Dr Tom Johnson	0117 3426573	Adult Cardiology

Allied Healthcare Professionals/Specialist Nurses

Tabinda Rashid-Fadel	0117 3426517	Chief Cardiac Technician
Jenny Tagney	0117 3426571	Cardiology Nurse Consultant
Heart Failure Nurses	0117 34246602	Adult Cardiology Specialist Nurses
Cardiac Rehabilitation Nurses	0117 3426601 / 6603	Adult Cardiology Specialist Nurses
GUCH (Grown-up Congenital Heart Disease) Specialist Nurses	0117 3426599/ 6600 / 6575	Adult Cardiology Specialist Nurses
Arrhythmia Specialist Nurses	0117 3426635	Adult Cardiology Specialist Nurses
Pacemaker Clinic	0117 3426501	Pacemaker Technicians

Cardiac Services comprises Cardiology and Cardiac Surgery.

Open referrals are allocated to the consultant with the shortest wait time. There are specialist clinics for Adult Congenital Heart Disease, Arrhythmia, Heart Failure, Device follow-up, Rapid Access Chest Pain Clinic.

All referrals need to include details of medication, relevant previous history and copies of any reports, and details of any transport requirements and patient mobility.

ACCESS/REFERRALS:

Referrals for the Rapid Access Chest Pain Clinic should be faxed to 0117 3425093, using the set proforma and attaching a recent ECG.

CARE OF THE ELDERLY

(Division: Med)

Dr Sarah Caine	0117 3421315	Care of Elderly, all-age stroke
Dr Simon Croxson	0117 3421315	Care of Elderly, Diabetes, Hypertension, Falls
Dr Margaret Macmahon	0117 3421313	Care of Elderly, syncope, Falls
Dr Peter Murphy	0117 3421315	Care of Elderly, all-age stroke
Dr Gerald Tobin	0117 3421313	Care of Elderly, Parkinson Disease
Dr Rachel Bradley	0117 3421313	Care of Elderly, Orthogeriatrics, Falls
Dr Julie Dovey	0117 3421313	Care of Elderly, Dementia, Falls

All Consultants and their Secretaries are now based at the BRI

ACCESS/REFERRALS

Inpatients, Bristol Royal Infirmary

Monday to Friday between 09:00 and 16:30 requests for admissions to Care of the Elderly beds can be made to the bed manager. At other times please contact the Clinical Site Management Team: 0117 9230000.

Medical Outpatients, South Bristol Community Hospital

Referrals should include details of previous medical history, present medication, present problems and recent investigations. Please supply hospital number, if known, full personal details.

Referrals are welcome via choose and book or by fax / consultant's secretary.

Day Assessment Unit, South Bristol Community Hospital

This service is supported by a dedicated team of physiotherapists, occupational therapists and nurses who have developed specialist skills in the care of the older person. Working alongside consultant colleagues, the unit offers a mix of assessment clinics as well as follow-up sessions. GPs can fax referrals to 0117 342 9961. Referrals are triaged daily. We would welcome any information or copies of recent community assessments as well as names of community staff currently involved in the patient's care. Please fax info to 0117 3429961.

The majority of general clinics for older people have relocated to South Bristol Community Hospital. Please see below.

Syncope clinic – BRI

Dr M McMahon

For patients with unexplained falls, dizziness and blackouts (including younger syncopal patients). Please send a letter of referral to Dr MacMahon, at the BRI. Dr MacMahon is also happy to take telephone queries: 0117 3426309.

The Falls Service – Day Assessment Unit South Bristol Community Hospital

For patients aged over 60 who have fallen and live within the UH Bristol catchment area. The service is provided by a multi-disciplinary team with specialist knowledge of falls management and includes a consultant, nurses, occupational therapists and physiotherapists with links to hearing and speech and language therapists if required. There is also access to diagnostic tests e.g. x-ray, bloods, ECG, ultrasound.

Diabetes in later life (70+ years) held at the BRI

Dr S Croxson

For elderly patients with problems with their diabetes, hypertension, or co-morbid conditions; can be seen at the SBCH on Tuesday mornings or at the BRI on Thursday mornings.

Referrals are welcome via Choose and Book or by fax / letter to Dr Croxson's secretary.

Movement Disorders held at SBCH

Dr G Tobin

This clinic is run once a month by a consultant with specific interest in Parkinson's Disease and related disorders supported by a dedicated multi-disciplinary team consisting of physiotherapists, occupational therapists and nurses.

CHILDREN'S SERVICES

(Division: W&C)

Lead Managers

Ms Bryony Strachan	0117 3428877	Clinical Chair for Women's and Children's Services
Alison Grooms	0117 3428875	Paediatric Medicine Specialties, BMT Haematology/Oncology
Rebecca Dunn	0117 3425255	Women's Services, Neonatology and Clinical Genetics
Judith Hernandez	0117 3428877	Paediatric Cardiac and Intensive Care
Julie Vass	0117 3428870	Paediatric Surgery

Child Health

Professor Adam Finn	0117 3420174	General Paediatrics, Immunology, Medicines for Children
Dr Julian H Shield	0117 3420183	General Paediatrics, Metabolics
Dr Finbar O'Callaghan	0117 3428649	Paediatric Neurology

General Paediatrics

Dr Reg Bragonier	0117 3428681	General Paediatrician
Dr Doug Heller	0117 3428048	General Paediatrician
Dr Oliver Stanley	0117 3428707	General Paediatrician
Dr Huw Thomas	0117 3428655	General Paediatrician
Dr Anna Thursby-Pelham	0117 3428681	General Paediatrician
Dr Alison Kelly	0117 3428048	General Paediatrician/Paediatric Rheumatology

Neonatology

Dr Pamela Cairns	0117 3425346	Neonatology
Dr David Harding	0117 3425225	Neonatology
Dr Anoo Jain	0117 3425062	Neonatology
Dr Karen Luyt	0117 3425225	Neonatology

CHILDREN'S SERVICES

Professor Marianne Thoresen	0117 3425225	Neonatology
Dr James Tooley	0117 3425346	Neonatology
Dr Sarah Wain	0117 3425346	Neonatology
Dr Jonathon Davies	0117 3425346	Neonatology

Neonatology Services

ACCESS/REFERRALS

Review Clinic (1)

- For review of newborn infants with prolonged jaundice, antenatal hydronephrosis, heart murmours, maternal thyroid disease.
- Runs 2nd and 4th Monday of the month.
- Referral is via NICU secretaries 0117 3425225 / 5062 by either GP or Health Visitor.

Review Clinic (2)

- For review of ex-NICU patients and for newborn problems.
- Referral is via NICU secretaries as above, by GP.

Paediatric Emergency Department

Dr Lisa Goldsworthy	0117 3428666	Paediatric Emergency Department
Dr Giles Haythornthwaite	0117 3428666	Paediatric Emergency Department
Dr Will Christian	0117 3428666	Paediatric Emergency Department
Dr Anne Frampton	0117 3428666	Paediatric & Adult Emergency Department
Dr Sian Veysy	0117 3428666	Paediatric and Adult Emergency Department
Dr Nick Sargant	0117 3428666	Paediatric Emergency Department
Dr Mark Lyttle	0117 3428666	Paediatric Emergency Department

Paediatric Anaesthesia

Dr Alison Cloote	0117 3428536	Paediatric Anaesthesia
Dr Deborah Duce	0117 3428444	Paediatric Anaesthesia

CHILDREN'S SERVICES

Dr Beverley Guard	0117 3428536	Paediatric Anaesthesia
Dr Judith Nolan	0117 3428444	Paediatric Anaesthesia
Dr Gail Lawes	0117 3428444	Paediatric Anaesthesia
Dr Guy Bailey	0117 3428444	Paediatric Anaesthesia
Dr Peter Stoddart	0117 3428615	Paediatric Anaesthesia
Dr Philip Segar	0117 3428444	Paediatric Anaesthesia
Dr Steven Sale	0117 3428536	Paediatric Anaesthesia
Dr Philippa Seal	0117 3428444	Paediatric Anaesthesia
Dr Richard Beringer	0117 3428444	Paediatric Anaesthesia

Paediatric BMT

Dr Jacqueline Cornish	0117 3428877	Paediatric BMT
Dr Colin Steward	0117 3428044	Paediatric BMT

Paediatric Cardiac Surgery

Professor Massimo Caputo	0117 3420502	Paediatric Cardiac Surgery
Mr Andrew Parry	0117 3428854	Paediatric Cardiac Surgery
Mr Serban Stoica	0117 3428854	Paediatric Cardiac Surgery

Paediatric Cardiology

Dr Alison Hayes	0117 3428804	Paediatric Cardiology
Dr Rob Martin	0117 3428849	Paediatric & Adult Cardiology
Dr Graham Stuart	0117 3426584	Paediatric & Adult Cardiology
Dr Andrew Tometzki	0117 3428853	Paediatric Cardiology
Dr Beverley Tsai-Goodman	0117 3428862	Paediatric Cardiology
Dr Robert Tulloh	0117 3428856	Paediatric Cardiology
Dr Mark Walsh	0117 3428854	Paediatric Cardiology
Dr Gareth Morgan	0117 3428854	Paediatric Cardiology

Paediatric Dentistry

Dr Rebecca John	0117 3424532	Paediatric dentistry, congenital dental disease, dental abnormalities in children
Dr Deborah Franklin	0117 3424355	Community Paediatric Dentistry (special needs), Child Cleft Lip and Palate, Autism

Paediatric Dermatology

Dr Cameron Kennedy	0117 3428808	Paediatric Dermatology
Dr Lindsay Shaw	0117 3428808	Paediatric Dermatology

Paediatric Endocrinology and Diabetes

Dr Christine Burren	0117 3420203	Paediatric Endocrinology
Dr Elizabeth Crowne	0117 3420165	Paediatric Endocrinology, General Paediatrics
Dr John Barton	0117 3420203	Paediatric Endocrinology

Paediatric ENT

Mr Michael Saunders	0117 3428372	Paediatric otolaryngology, rhinology, rhinoplasty sinus surgery, surgery for snoring
Mrs Claire Langton- Hewer	0117 3425870	General paediatric ENT, nasal & sinus conditions (rhinology) including special clinics for patients with CF & PCD
Mrs Susan Douglas	0117 3425872	Paediatric ENT
Mr Daniel Hajjoff	0117 3422913	Paediatric ENT
Mr Desmond Nunez	0117 3426222	Paediatric ENT
Mr Phillip Robinson	0117 3425161	Paediatric ENT

Paediatric Gastroenterology

Professor Bhupinder Sandhu	0117 3428828	General Paediatrics Gastroenterology, Nutrition
Dr Christine Spray	0117 3428828	General Paediatrics Gastroenterology
Dr Dharam Basude	0117 3428828	General Paediatrics Gastroenterology

Paediatric Infectious Disease & Immunology

Professor Adam Finn	0117 3420174	Paediatric Infectious Disease & Immunology
Dr Jolanta Bernatoniene	0117 3420174	Paediatric Infectious Disease & Immunology

Paediatric Inherited Metabolic Disorders

Dr Germaine Pierre	0117 3428513	Paediatric Metabolic Disorders
Dr Effie Chronopoulou	0117 3428513	Paediatric Metabolic Disorders

Paediatric Haematology

Dr Michelle Cummins	0117 3428752	Paediatric Haematology
Dr John Moppett	0117 3428752	Paediatric Haematology
Dr Oliver Tunstall	0117 3428752	Paediatric Haematology

Paediatric Nephrology

Dr Jan Dudley	0117 3428789	Paediatric Nephrology
Dr Carol Inward	0117 3428789	Paediatric Nephrology
Dr Mary Mcgraw	0117 3428879	Paediatric Nephrology
Dr Moin Saleem	0117 3428880	Paediatric Nephrology
Dr Eleanor (Jane) Tizard	0117 3428881	Paediatric Nephrology
Dr Richard Coward	0117 3428881	Paediatric Nephrology

Paediatric Neurology

Dr Andrew Lux	0117 3420187	Paediatric Neurology
Dr Arnie Majumdar	0117 3420187	Paediatric Neurology
Dr Finbar O'Callaghan	0117 3420187	Paediatric Neurology
Dr Jayesh Patel	0117 3420187	Paediatric Neurology
Dr Philip Jardine	0117 3420167	Paediatric Neurology
Dr Peta Sharples	0117 3420613	Paediatric Neurology, Acute Encephalopathy, Epilepsy

Paediatric Oncology

Dr Anthony Ng	0117 3428044	Paediatric Oncology
Dr Helen Rees	0117 3428044	Paediatric Oncology
Dr Rachel Cox	0117 3428044	Paediatric Oncology
Dr Stephen Lewis	0117 3428451	Paediatric Oncology
Professor Michael Stevens	0117 3420205	Paediatric Oncology

Paediatric Orthopaedic Surgery

Mr Guy Atherton	0117 3428832	Paediatric Orthopaedic Surgery
Mr Simon Thomas	0117 3428833	Paediatric Orthopaedic Surgery
Mr Martin Gargan	0117 3428842	Paediatric Orthopaedic Surgery
Mr Fergal Monsell	0117 3428892	Paediatric Orthopaedic Surgery
Mr Andrew McBride	0117 3428833	Locum Paediatric Orthopaedic Surgeon

Paediatric and Perinatal Pathology

Dr Corina Moldovan	0117 3423839	Paediatric and Perinatal Pathology
Dr Craig Platt	0117 3422564	Perinatal Pathology
Dr Pramila Ramani	0117 3424548	Paediatric Pathology

Paediatric Radiology

Dr David Grier	0117 3428688	Paediatric Radiology
Dr Stephanie Mckenzie	0117 3428688	Paediatric Radiology
Dr Mani Thyagarajan	0117 3428688	Paediatric Radiology
Dr Rob Hawkes	0117 3428688	Paediatric Radiology

Paediatric Respiratory Medicine

Dr John Henderson	0117 3428329	Paediatric Resp Medicine
Dr Thomas Hilliard	0117 3428329	Paediatric Resp Medicine
Dr Simon Langton-Hewer	0117 3428258	Paediatric Resp Medicine

Paediatric Rheumatology

Dr A Ramanan	0117 3428809	Paediatric Rheumatology
Dr Jaqui Clinch	0117 3428061	Paediatric Rheumatology

Paediatric Surgery

Miss Eleri Cusick	0117 3428839	Paediatric Surgery
Miss Janet McNally	0117 3428820	Paediatric Surgery
Mr Tim Rogers	0117 3428825	Paediatric Surgery
Mr Robin Garrett-Cox	0117 3428626	Paediatric Surgery

Paediatric Urology

Mr Guy Nicholls	0117 3428840	Paediatric Urology
Mr Mark Woodward	0117 3428840	Paediatric Urology

Paediatric Audiology – Direct Access Service

Liz Midgley	0117 3421609	Paediatric Audiology Service Manager
-------------	--------------	--------------------------------------

The Children's Audiology Department offers appropriate hearing tests for children from birth onwards. Patients can be referred on to ENT if appropriate.

Please refer using standard referral form or by letter (stating reason for referral) or by telephone: 0117 3421611.

Paediatric Speech & Language Therapy (SALT)

Helen Marks	0117 3428498	Lead for Acute Paediatric SALT:=
-------------	--------------	----------------------------------

ACCESS / REFERRALS

Current access is limited to inpatients but referrals for specialist tertiary SALT input can be faxed to 0117 3428690 and patients will be seen on an exceptional basis.

Paediatric Clinical Psychology

Dr Sue Dolby	0117 3428168	Lead for Paediatric Clinical Psychology:
--------------	--------------	--

PICU (Paediatric Intensive Care Unit)

Dr Peter Davis	0117 3428843	Paed Anaesthesia & Int. Care
Dr James Fraser	0117 3428843	Paed Anaesthesia & Int. Care
Dr David Grant	0117 3428843	Paed Anaesthesia & Int. Care

CHILDREN'S SERVICES

Dr Ian Jenkins	0117 3428843	Paed Anaesthesia & Int. Care
Dr Peter Murphy	0117 3428843	Paed Anaesthesia & Int. Care
Dr Margrid Schindler	0117 3428515	Paed Anaesthesia & Int. Care
Dr Patricia Weir	0117 3428843	Paed Anaesthesia & Int. Care
Prof Andy Wolfe	0117 3428843	Paed Anaesthesia & Int. Care
Dr Steven Marriage	0117 3428843	Paed Anaesthesia & Int. Care

Consultants

Dr Alan Donaldson	0117 3425107	Clinical genetics, cancer genetics, family testing in single gene disorders
Dr Ruth Newbury-Ecob	0117 3425107	Clinical genetics, dysmorphology, cardiac genetics, congenital malformations, fetal medicine
Dr Ingrid Scurr	0117 3425653	Clinical genetics, dysmorphology
Dr Sarah Smithson	0117 3425316	Clinical genetics, dysmorphology, congenital malformations, fetal medicine, skeletal dysplasias
Dr Susan Tomkins	0117 3425652	Clinical Genetics, cancer genetics, family testing in single gene disorders

Genetic Counsellors

Sarah Pugh Kath Smith	0117 3425653
Sally Monk Jess Bailey	0117 3425316
Sarah Buston Ann Oliver Fiona Chamberlayne	0117 3425652
Kathryn Billett	0117 3425107

ACCESS/REFERRALS

General Information

We accept referrals from GPs, Consultants, Midwives and other health professionals. If you are in doubt please write with a brief outline, or telephone if urgent, and we will respond to your enquiry by telephone or in writing. Please write to us outlining the reason for referral. It is helpful if your patient is aware that they have been referred to the genetics service and the reason.

Who to refer

A referral may be indicated if there is a possibility of a personal or family history of a genetic disorder, and where there is one or more of the following:

- concern about a recurrence within a family,
- implications for surveillance or other management
- where there may be diagnostic doubt
- sudden unexpected death

Urgent Referrals

If you are referring an individual for urgent advice, or if your patient is pregnant, please fax a referral to 01173425108 and phone to confirm receipt.

Cancer Referrals

In order to make an accurate risk assessment, we need information about the types of cancer in the family and ages at diagnosis.

If there is an urgent need for risk assessment or DNA storage, e.g. in case of terminal illness, please fax us a written referral and we will contact the patient by telephone.

If you or your patient has any questions about this, please telephone.

Please note that genetic testing for a cancer family history is usually only possible where a blood sample is available from an **affected** relative. Testing of 'at risk' individuals is only possible when a pathogenic mutation can be identified in the family.

Link to NICE guidance for familial breast cancer:

<http://www.nice.org.uk/nicemedia/live/10994/30244/30244.pdf>

Mr Philip Blackwell	0117 342 8254	Head of Adult and Paediatric Neurophysiology
Address for referrals (This address applies to both Adult and Paediatric referrals).	Clinical Neurophysiology Department, Level 5, Bristol Royal Hospital for Children, Upper Maudlin Street, Bristol BS2 8BJ	
Enquiries/Reception	0117 342 8369	Fax: 0117 342 8255
e-referral address	ubh-tr.Neurophysiology@nhs.net	

ACCESS / REFERRALS

A Nerve Conduction referral form can be requested from the Neurophysiology Department for use within your surgery / health centre. This is the preferred referral process. Alternatively referrals can be made by letter and posted, faxed, or emailed to the Neurophysiology Department. All referrals should include (as a minimum) the name, date of birth and contact details for the patient, the pertinent clinical details and a return address for the test results.

Direct Access Services:

Nerve Conduction Studies

Facilities are available for direct access Nerve Conduction Studies (for patients with suspected Carpal Tunnel Syndrome, Ulnar nerve entrapments or Peripheral neuropathies) by referring direct to the department by any of the means listed above.

Access to other diagnostic investigations are usually through a hospital consultant. The available tests are listed below:

- Electroencephalogram (EEG)
- Sleep deprived Electroencephalogram
- Multiple Sleep Latency Test (MSLT)
- Ambulatory EEG (Paediatrics only)
- Continuous Video EEG monitoring (paediatrics only)
- Evoked Potentials (Somatosensory, Auditory or Visual)
- Electromyography / Nerve Conduction Studies (for patients with more complicated Neuro-muscular disorders).

CLINICAL NEUROPHYSIOLOGY

If you require advice or further information regarding the available services please contact the departmental head of service on the above number.

Dr Clive Roberts	0117 3422525	Adverse drug reaction, drug interaction, rationalisation of therapy, fatigue, general medicine, clinical pharmacology
------------------	--------------	---

The Clinical Pharmacology service offers a second opinion at consultant level for patients with symptomatology within the field of General Internal Medicine. Patients with unexplained fatigue or other symptoms not easily categorised to a sub-specialty of medicine are seen. Cases are considered with problems directly relating to drug therapy.

DENTISTRY

(Division: SH&N)

Dental Radiology

Dr Jane Luker	0117 3424008	Dental Radiology
Dr Rebecca Davies	0117 3424008	Dental Radiology
Dr Mandy Williams	0117 3422728	Dental Radiology

Oral and Maxillo Facial Surgery

Mr Philip Guest	0117 3424392	Maxillo Facial surgery
Mr Ceri Hughes	0117 3424392	Maxillo Facial surgery (Head & Neck Cancer)
Professor Stephen Thomas	0117 3424392	Maxillo Facial surgery (Head & Neck Cancer)
Mr Peter Revington	0117 3424392	Maxillo Facial Surgery
Mr Dean Kissun	0117 3424392	Maxillo Facial and Craniofacial Surgery

Oral Medicine

Prof Stephen Prime	0117 3424391	Oral Medicine, Oral Pathology, Head & Neck Tumours
Dr Conrad Staines	0117 3424391	Oral Medicine, Oral Pathology, Head and Neck Tumours

Oral and Maxillofacial Pathology

Dr Miranda Pring	0117 3424391	Oral & Maxillofacial Pathology
Dr Alicia Torres-Rendon	0117 3422868	Oral & Maxillofacial Pathology

Orthodontics

Prof Jonathan Sandy	0117 3424390	Orthodontics
Mr Christian Day	0117 3424390	Orthodontics
Mr Nigel Harradine	0117 3424390	Orthodontics & jaw deformity
Miss Nicola Atack	0117 3424390	Orthodontics and Craniofacial Surgery
Dr Tony Ireland	0117 3424390	Orthodontics

DENTISTRY

Paediatric Dentistry

Dr Deborah Franklin	0117 3424355	Community Paediatric Dentistry (special needs), Child Cleft Lip & Palate, Autism
Miss Sarah Dewhurst	0117 3424390	Paediatric Dentistry

Restorative Dentistry

Mr Paul King	0117 3424002	Fixed Prosth, Implants
Mr Paul Wilson	0117 3424389	Fixed & Removable Prosthetics, Implants
Miss Susan Hooper	0117 3424002	Fixed & Removable Prosthetics,
Dr Robert Jagger	0117 3424389	Removable Prosthetics, Oro-facial pain
Mr Dominic O'Sullivan	0117 3424002	Fixed & Removable Prosthetics, Implants
Mr Roger Yates	0117 3424389	Periodontology, Fixed & Removable Prosthetics, Conscious Sedation and General Anaesthetics
Miss Nicola West	0117 3424002	Periodontology, Implants

Special Care Dentistry

Mr Anthony Brooke	0117 3424391	Medically compromised patients. Conscious Sedation and Adult General Anaesthetics
-------------------	--------------	---

ACCESS / REFERRALS

Referrals are accepted to all specialties from General Dental Practitioners and General Medical Practitioners.

Copies of the standard Patient Referral form may be ordered from the Patient Access team on 0117 3424226 or found at:

<http://www.uhbristol.nhs.uk/for-clinicians/how-to-refer/referral-forms/>

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous reports. Referrals can be sent to:

Patient Access Team
Bristol Dental Hospital
Chapter House
Lower Maudlin Street
Bristol
BS1 2LY

Bristol Dental Hospital also accepts referrals to all sub-specialities via the Choose and Book website.

Patients whose treatment is considered within the scope of a general dental practitioner may be offered treatment on the undergraduate treatment programme at South Bristol Community Hospital, rather than with a member of specialist staff.

Patients who wish to seek primary care via the undergraduate teaching programme may self-refer if waiting lists are not closed by writing to the University of Bristol Dental School or calling 0117 3424337 or by contacting South Bristol Community Hospital on 0117 3429792. They will then be assessed to establish whether or not they are suitable for undergraduate treatment.

For dental emergencies, patients that require urgent dental care should in the first instance contact 08451 206680.

Dr Adam Bray	0117 3422886	Dermatology
Dr David de Berker	0117 3423419	Dermatology
Dr Giles Dunnill	0117 3422785	Dermatology
Dr Cameron Kennedy	0117 3422520	Dermatology
Dr Shalini Narayan	0117 3423419	Dermatology
Dr Jane Sansom	0117 3422770	Dermatology
Dr Lindsay Shaw	0117 3422234	Dermatology

ACCESS / REFERRALS

New appointments are ranked as *URGENT* or *ROUTINE* when the referral letter is received

Core services include diagnosis and management of skin malignancy and inflammatory skin diseases.

On Call and Emergency Access

The consultants or registrars are happy to discuss particularly urgent cases over the telephone in order to try to fit these occasional patients into their next clinic if necessary. Teledermatology referrals can be prioritised to urgent care.

Paediatric referrals should be made to Dr Kennedy or Dr Shaw at the Children's Hospital.

Specialist Services

The following services are available, via consultant referral:

- Skin cancer diagnostic and treatment service (day case service)
- PUVA/UVB light therapy
- Contact and occupational dermatitis clinic (allergies)
- Camouflage clinic
- Combined vulva clinic (combined clinic with gynaecology)

Teledermatology Service

This service is currently available to GPs working in Bristol and North Somerset CCGs via an intermediate IT platform provider. Consultant opinion is provided within 3 working days.

EMERGENCY DEPARTMENT (ADULT)

(Division: Med)

Bernie Greenan	0117 3421493	Clinical Nurse Manager
Rebecca Hoskins	0117 3424363	Nurse Consultant
Dr Jonathan Bengler	0117 3424363	Emergency Medicine and Research & Academic Lead
Dr Phil Cowburn	0117 3422713	Emergency Medicine Adult & Paediatric
Dr Anne Frampton	0117 3422713	Emergency Medicine Adult & Paediatric
Dr Richard Jeavons	0117 3422713	Emergency Medicine Adult & Paediatric
Dr Lisa Munro Davies	0117 3424363	Emergency Medicine
Dr Emma Redfern	0117 3422713	Emergency Medicine
Dr Paul Reavley	0117 3422713	Emergency Medicine
Dr Rob Stafford	0117 3422713	Emergency Medicine
Dr Rebecca Thorpe	0117 3421491	Emergency Medicine Adult & Paediatric
Dr Sian Veysey	0117 3422713	Emergency Medicine

Consultants

Dr Karin Bradley	0117 3423082	Endocrinology, Endocrinology Lead, Overall Speciality Lead
Dr Natasha Thorogood	0117 3422768	Endocrinology & Diabetes, Diabetes Out-patient Lead
Dr Bushra Ahmad	0117 3422271	Endocrinology & Diabetes, Diabetes In-patient Lead
Professor Andrew Levy	0117 3423553	Endocrinology
Professor Stafford Lightman	0117 3423553	Endocrinology
Professor David Wynick	0117 3423553	Endocrinology
Dr Graham Bayly	0117 3423245	Diabetes/Lipidology/Metabolic Medicine

ACCESS / REFERRALS

We welcome generic referrals to our service or targeted sub-speciality referrals to the responsible clinical leads as highlighted below.

Endocrine Clinic Co-ordinator: Mrs Jacqui Way 0117 3420281.

Endocrine Secretaries:

Mrs Ann Brook (Dr Ahmad, Professor Wynick)	0117 3422271
Mrs Pauline Palmer (Dr Bradley and Professor Levy)	0117 3423082
Miss Anne Hugh (Professor Lightman, Dr Thorogood)	0117 3422768

Urgent referrals should be faxed to the endocrine secretaries for prompt consultant review. Fax: 0117 3423353.

Alternatively cases may be discussed with the endocrinology SpR on bleep 6216 via BRI switch Monday to Friday 09:00 – 17:00.

Specialist Clinics

	Lead Clinician(s):
Endocrine Antenatal Clinic	Dr K Bradley & Dr N Thorogood
Neuroendocrinology Service	Dr K Bradley
Aftercare (Endocrine Late Effects of Childhood Cancer) Service	Dr K Bradley
Transgender Clinic	Dr A Levy
Pituitary Service	Prof S Lightman
Endocrine-Gynaecology Clinic	Dr B Ahmad
Thyroid Eye Clinic with Ophthalmology	Dr B Ahmad
Lipid Clinic	Dr G Bayly
Insulin Pump Clinic	Dr N Thorogood
Joint Diabetes Foot Clinic	Dr N Thorogood
Diabetes in Cystic Fibrosis Clinic	Dr N Thorogood
Diabetic Neuropathic Pain Clinic	Prof D Wynick

Diabetes & Endocrine Specialist Nurses

Elisabeth Jones	0117 3422892	Diabetes Specialist Nurse
Helen John	0117 3422892	Diabetes Specialist Nurse
Gayle Richards	0117 3422892	Diabetes Specialist Nurse
Jane Godfrey	0117 3422892	Diabetes Specialist Nurse
Kathryn Hartley	0117 3422892	Inpatient DSN for Surgery
Kiszy Locke	0117 3422892	Inpatient DSN for Medicine
Maureen Liu	Maureen.liu@uhbristol.nhs.uk	Endocrine Specialist Nurse

ACCESS / REFERRALS

Routine referrals to the diabetes specialist nurses should be made by letter.

Urgent Advice for Healthcare Professionals

For urgent diabetes advice please in the first instance contact the Diabetes

Specialist Nurses (DSNs) on 0117 3422892. Voice mails will be responded to. The DSNs are available on weekdays from 09:00 – 17:00.

Please refer all newly diagnosed patients with Type 1 diabetes and we will endeavour to see them the same day to avoid admission.

For insulin pump problems contact Elisabeth Jones.

As a department we receive several letters, emails and telephone calls each week seeking endocrine specialist advice. This advice may concern existing endocrine patients with interim results or it may be regarding patients not currently known to our service where specialist advice may either direct an efficient diagnostic pathway or even avoid a referral altogether. To address this challenge we established a helpline in 2009 which is manned 09:00 – 17:00 on weekdays and is accessed via the BRI switchboard (bleep 6216). The helpline is run by the endocrine Specialist Registrars and all cases are discussed with an endocrine consultant. Please note that the following information is required:

- *Patient name and DOB*
- *Details of referring healthcare professional – name and contact details*
- *Clarity regarding the clinical query*

This service receives a considerable volume of calls and discussions are on-going with primary care to formalise this service from a funding point of view.

Podiatry

The Diabetes Foot Team comprises Bristol Community Health employed diabetes specialist Podiatrists (Service Lead: Ms Laura Flook) who work under a service level agreement for University Hospitals Bristol. The team has close links to the diabetes service and most particularly work together in the monthly combined Diabetes Foot Clinic.

ENT (EAR NOSE & THROAT)

(Division: SH&N)

Mrs Claire Langton-Hewer	0117 3425870	Consultant Otorhinolarygologist
Mr Graham Porter	0117 3421832	Head & Neck surgery and General Adult ENT including thyroid and salivary gland surgery
Mr Michael Saunders	0117 3421832	Consultant Otolarygologist
Mrs Susan Douglas	0117 3425870	Consultant Otolarygologist and Otologist
Mr Paul Tierney	0117 342 1833	Consultant ENT Thyroid and Head and Neck Surgeon
Mr David Baldwin	0117 342 1834	Consultant ENT, Head and Neck and Skull Base Surgeon
Tina Jewell	0117 342 1838	ENT Nurse Practitioner
Mr Andrew Wilkinson	0117 342 1838	Audiological Scientist
Mr Stephen Broomfield	0117 342 1839	Consultant Otolarygologist
Mr Philip Robinson	0117 342 1839	Consultant Otolargologist
Mr Daniel Hajjoff		Consultant ENT Surgeon
Mr Ahmed Shaaban		Consultant Otolarygologist

ACCESS / REFERRALS

Nurse-led aural treatment clinic

Direct referrals from GPs accepted for problems relating to otitis externa, mastoid cavities, perforated ear drums, CSOM, removal of long-term impacted wax.

Please state current problem and relevant aural history including previous ear surgery or perforations.

Enquiries:	0117 3425863	Fax: 0117 3425117
------------	--------------	-------------------

Emergency treatment

Immediate access clinic – lumps and suspected malignancy in head and neck

Direct access by GPs. Consultation/assessment with cytological diagnosis where considered appropriate.

Contact the Outpatient booking office for next available clinic on 0117 3425860.

ENT (EAR NOSE & THROAT)

The GP is responsible for informing the patient of the date/time of appointment and the patient should either be given a referral letter or a letter headed *FOR ACCESS TO CLINIC* should be faxed to the department, Fax: 0117 3425117.

GASTROENTEROLOGY

(Division: Med)

Physicians

Dr Amanda Beale	0117 3424001	Medical Gastroenterology
Dr Peter Collins	0117 3422632	Hepatology
Dr Thomas Creed	0117 3424001	Medical Gastroenterology
Dr Fiona Gordon	0117 3422632	Hepatology
Dr Anne McCune	0117 3424001	Hepatology
Dr Jim Portal	0117 3420532	Hepatology
Dr John Smithson	0117 3422525	Medical Gastroenterology
Dr Jonathan Tyrrell-Price	0117 3422525	Medical Gastroenterology

Surgeons

Mr Paul Barham	0117 3424942	Oesophago-Gastric Surgery
Professor Jane Blazeby	0117 3424942	Oesophago-Gastric Surgery
Mr Andrew Hollowood	0117 3424007	Oesophago-Gastric Surgery
Mr Christopher Streets	0117 3424007	Oesophago-Gastric Surgery
Mr Dan Titcomb	0117 3424007	Oesophago-Gastric Surgery
Mr Paul Durdey	0117 3422808	Colorectal Surgery
Mr Paul Sylvester	0117 3422931	Colorectal Surgery
Mr Michael Thomas	0117 3422263	Colorectal Surgery
Mr Robert Longman	0117 3422931	Colorectal Surgery
Mrs Margaret Finch-Jones	0117 3424094	Hepatobiliary and Pancreatic Surgery
Mr Ian Pope	0117 3424094	Hepatobiliary and Pancreatic Surgery
Mr Reyad Al-Ghnaniem	0117 3424094	Hepatobiliary & Pancreatic Surgery
Mr Andrew Strickland	0117 3424094	Hepatobiliary & Pancreatic Surgery

Physiology Unit Technicians

Anne Mills	0117 3420045
Catherine Mabey	0117 3420045

Services available:

Queen's Day Unit

Oesophago, gastro, duodenoscopy, ERCP, flexible sigmoidoscopy, colonoscopy and endoluminal ultrasonography. All forms of therapeutic endoscopy including endoluminal stenting, sclerotherapy and laser therapy.

ACCESS / REFERRALS

Direct access to endoscopy within the Queen's Day Unit

Direct access for upper GI endoscopy can be made via referral form through the post. Urgent referrals can be made by fax or telephone to the appropriate consultant.

Direct access to endoscopy within South Bristol Community Hospital

Direct access for endoscopy can be made via referral form through the post. Urgent referrals can be made by fax or telephone to the appropriate consultant.

Surgery

Oesophageal, gastric, hepato-biliary, pancreatic, colorectal and anal surgery. Minimal access surgery techniques (thoracoscopic and laparoscopic).

HAEMATOLOGY

(Division: SS)

Dr Matthew Beasley	0117 3422412	Clinical Oncology (lymphoma)
Dr Jenny Bird	0117 3424394	Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation)
Dr Amanda Clark	0117 3422655	Clinical Haematology/ Comprehensive Care Centre Haemophilia and specialised clinic for clotting disorders
Dr Stephen Falk	0117 3422419	Clinical Oncology (lymphoma)
Professor David Marks	0117 3428523	Clinical Haematology (bone marrow transplantation)
Dr Priyanka Mehta	0117 3422655	Clinical Haematology/Haemoglobinopathy - specialist haemoglobinopathy clinic - acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation
Dr Andrew Mumford	0117 3422655	Clinical Haematology/ Comprehensive Care Centre Haemophilia and specialised clinic for clotting disorders
Dr Chris Price	0117 3422238	Medical Oncology (lymphoma)
Dr Stephen Robinson	0117 3428523	Clinical Haematology (lymphoma, high dose chemotherapy and stem cell transplantation, allogeneic BMT)

Avon Haematology Unit

Dr Jenny Bird is the clinical lead for haematology. The Avon Haematology Unit (AHU) provides specialist and intensive care for haematology in-patients and day patients.

It provides haemophilia services in a designated Comprehensive Care Centre including investigation and management of bleeding and thrombotic disorders. The unit consists of an inpatient area (Ward 62, 17 beds) and a day unit (12 chairs, 2 beds). The staff on AHU care for patients with malignant and non- malignant haematological conditions. These include

leukaemia, lymphoma, sickle-cell disease, thalassaemia and myeloproliferative disorders.

The haemophilia centre is co-located with AHU and is the only comprehensive care centre for haemophilia in the South West region.

The day unit and the ward provide a variety of treatment options such as chemotherapy, radiotherapy, blood product support including transfusions and stem cell transplantation. There are close links with the Bone Marrow Transplantation unit based at the Bristol Royal Hospital for Children and the Apheresis Unit at Southmead Hospital.

In addition to the planned work carried out on the day unit, AHU is also open to patients to self-referral if they are experiencing any problems or difficulties. There are a number of clinical nurse specialists and haemophilia nurse specialists in the team to support patients, including general haematology, sickle-cell/ thalassaemia, and haemophilia.

Out-patient clinics cover general haematology, thrombosis/ haemostasis, lymphoma, myeloma and haemoglobinopathy.

Dr Elizabeth Thompson	0117 3429832	Lead Clinician
-----------------------	--------------	----------------

The Homeopathic Hospital based at South Bristol Community Hospital is one of only three doctor-led NHS hospital homeopathy units in the UK. It offers a general service for children and adults with a wide range of chronic illnesses and a Complementary Cancer Care Service where patients are seen within 4-6 weeks of referral where possible.

Homeopathy is useful in the management of:-

- Rheumatology
- Allergic conditions
- Asthma
- Eczema and other dermatological conditions
- Menstrual and menopausal conditions
- Digestive and bowel problems
- Stress and mood disorders
- Troublesome symptoms and side effects of cancer treatment

ACCESS / REFERRALS

Referral through Choose & Book or General practitioner/consultant written letter to:

Bristol Homeopathic Hospital at South Bristol Community Hospital
Hengrove Promenade
Hengrove
Bristol BS14 0DE

All referral letters will be screened by the Lead Clinician to assess the urgency of the referral.

LABORATORY MEDICINE

(Division: D&T)

Clinical Biochemistry

Dr Paul Thomas	0117 3423245	Head of Department
Dr Graham Bayly	0117 3423245	Lipids, diabetes
Dr Wolf Woltersdorf	0117 3423245	General biochemistry, endocrinology, nutrition, pathology day unit, laboratory support of research studies
Dr Andrew Day	0117 3423245	Nutrition

Histopathology

Histopathology BRI	0117 342 2585	Fax: 0117 929 2440
Dr Rob Pitcher	0117 342 3199	Clinical Lead Consultant Histopathologist
Dr Paul Craig	0117 3422585	Consultant Histopathologist
Dr Francesca Maggiani	0117 3423195	Consultant Histopathologist
Dr Golda Shelley-Fraser	0117 3423198	Consultant Histopathologist
Dr Corina Moldovan	0117 3423839	Consultant Histopathologist
Dr Caroline Calder	0117 3424546	Consultant Histopathologist
Dr Nidhi Bhatt	0117 3422705	Consultant Histopathologist
Dr Jayshree Pawade	0117 3422869	Consultant Histopathologist
Dr Craig Platt	0117 3422564	Consultant Histopathologist
Dr Mohammed Sohail	0117 3424539	Consultant Histopathologist
Dr Pramila Ramani	0117 3424548	Consultant Histopathologist
Dr Miranda Pring	0117 3424388	Consultant Histopathologist
Dr Alicia Torres-Rendon	0117 3422868	Consultant Histopathologist
Dr Newton Wong	0117 3423197	Consultant Histopathologist

Dental Pathology

Health Protection Agency (HPA)

Dr Robert C Spencer	0117 3422879	Head of Bacteriology
Dr David Carrington	0117 3425017	Head of Virology

Laboratory Managers

Will Gothard	0117 3422514	HPA
Mark Orrell	0117 3422583	Histology
Elizabeth Worsam	0117 3422575	Haematology / Biochemistry

Laboratory Medicine is a clinically-led discipline where an advisory and analytical service is available at all times. Duty medical staff in each of the four main disciplines of Clinical Biochemistry, Haematology, Histopathology and Microbiology/Virology (HPA) are pleased to discuss clinical problems and advise on the most appropriate way to investigate a patient at any time.

The Health Protection Agency (HPA) is an Agency which has been set up by the Government to protect the public against hazards which have an effect on the health of the nation. These include chemicals, radiation and infections. The HPA South West Regional Laboratory delivers the clinical microbiological service for UH Bristol (Bristol), RUH (Bath) and associated GP practices. The service is comprehensive and includes Bacteriology, Virology, Mycology and Food & Environmental services.

Laboratory Normal Working Hours

Monday to Friday	09:00 – 17:30
General Enquiries and results	0117 3423080
Histology	0117 3422585
Bacteriology	0117 3422514
Virology	0117 3425011/2

On-line results can be accessed via VPLS within the Avon Clinical Portal. To register visit <http://portal.avon.nhs.uk/vpls/> from any PC connected to the NHS net.

Urgent requests/Out of hours

Out of hours service by on-call Biomedical Scientist who can be contacted via the BRI switchboard on 0117 9230000.

Out of hours duty medical staff for Microbiology/Virology, Haematology and Histopathology can be contacted via the BRI switchboard. For Clinical Biochemistry via the on-call Biomedical Scientist or radiopage the on call Consultant via switchboard.

Pathology Day Unit

0117 3422139

The Unit carries out a wide spectrum of day case procedures including dynamic function testing and infusions. The Unit is staffed with two nurses and opens Tuesdays, Wednesdays and Thursdays. Dr Woltersdorf is in overall charge and is happy to discuss referrals to the Unit. He can be contacted by phone, email or mobile:

Dr Woltersdorf 0117 3423245 / 07963 764049
wolf.woltersdorf@uhbristol.nhs.uk

Phlebotomy Service

Walk-in service for GPs' patients, Level 4 Queens Building BRI

Monday to Friday 09:00 – 17:00 0117 3420370

Specialist Clinics

Lipid Clinic (adult clinic weekly, paediatric clinic quarterly)

Dr Graham Bayly Monday 08:45 – 12:30 0117 3423245

Lipids/Diabetes

Dr Graham Bayly Tuesday 08:45 – 12:30 0117 3423245

Anticoagulant clinic

Postal oral anticoagulant monitoring service run by pharmacy for patients in the South Bristol Catchment area.

INRs taken in the community and goes directly to patients by the pharmacy team.

Outpatient clinic for Oral Anticoagulant counselling

Monday to Friday 09:00 – 13:00 and 14:00 – 17:00
Anticoagulant helpdesk: 0117 342 3874

LIAISON PSYCHIATRY

(Division: Med)

The Liaison Psychiatry Team is a service that is provided by UH Bristol. The team operates Monday to Friday 09:00 – 17:00 from Clinic 7, Level 2, BRI.

Salena Williams	0117 3422777	Team Manager & Lead Nurse
Dr John Potakar	0117 3422777	Consultant Psychiatrist
Dr Nicola Taylor	0117 3422777	Consultant Psychiatrist
Emma Wilcox	0117 3422777	Clinical Nurse Specialist
Tom Hulme	0117 3422777	Clinical Nurse Specialist & Cognitive Behaviour Therapist
Debbie Ottley	0117 3422777	Clinical Nurse Specialist

All referrals for community mental health services must be made via the Primary Care Liaison Service based as Brookland Hall, Conduit Place, St Werburghs, Bristol, BS2 9RU. Telephone 0117 9195670, fax 0117 9195625.

Emergency out-of-hours referrals must be made to the Bristol Intensive Team on 0300 5550334.

Consultants

Dr Luke Bennetto	0117 3423806/ 0117 3422764	Lead Clinician. Adult Neurology - Neuro-ophthalmology, Multiple Sclerosis, Trigeminal neuralgia
Dr Justin Pearson	0117 3420268	Adult Neurology
Dr Howard Falkner	0117 3420256	Adult Neurology

ACCESS / REFERRALS

The Neurology service at UH Bristol is provided by specialists from North Bristol NHS Trust, working at the BRI and BEH. We are pleased to accept generic referrals on adults with suspected or proven neurological disease. If patients are referred for collapse of suspected neurological cause we would appreciate it if they could be encouraged to bring an eye witness to their appointment. All consultant neurologists are experts in general neurology.

OBSTETRICS & GYNAECOLOGY

(Division: W&C)

Dr Emma Treloar	0117 3425245	Obstetrics & Gynaecology
Dr Rachel Liebling	0117 3425250	Fetal Medicine & Obstetrics
Dr Mark Denbow	0117 3425250	Fetal Medicine & Obstetrics
Miss Susan Glew	0117 3425813	Menstrual disorders, colposcopy
Mr Martin (Pip) Mills	0117 3425805	Obstetrics & Gynaecology, uterine fibroid embolisation,
Mr Timothy Overton	0117 3425250	Fetal Medicine and Obstetrics
Mrs Caroline Overton	0117 3425594	Pelvic pain and endometriosis (accredited Endometriosis centre), prolapse and incontinence, general gynaecology, laparoscopic and vaginal surgery
Miss Susan Sellers	0117 3425250	High risk obstetrics & maternal medicine
Professor Peter Soothill	0117 3425470	Fetal Medicine
Miss Bryony Strachan	0117 3425245	Lead Doctor Obstetrics & adolescent gynaecology

Gynaecological Oncology

Dr Jo Bailey	0117 3425810	Sub-specialist in gynaecological oncology, colposcopy with general gynaecology
Mr John Murdoch	0117 3425810	Sub-specialist in gynaecology oncology, colposcopy with general gynaecology
Mr Robert Anderson	0117 3425563	Gynaecological oncology, colposcopy, vulval disease and general gynaecology

Reproductive Medicine

Professor David Cahill	0117 3425805	Reproductive Medicine
------------------------	--------------	-----------------------

OTHER SPECIALIST SERVICES:

Early Pregnancy Assessment Clinic (EPAC)

General Information

The EPAC is an emergency clinic for women with bleeding and / or pain in early pregnancy up to 18 weeks gestation. Where possible, please refer to your local hospital or booking hospital for continuity of care.

Criteria for referral

- Early pregnancy >5 weeks and <18 weeks from LMP
- Early pregnancy bleeding and/or pain
- A positive pregnancy test is mandatory (either GP or home test)

Method of referral

This can be in the form of a letter, scan request or a fax, detailing the following:

- Reason for attendance
- Obstetric and gynaecology history, including LMP and contraception
- Date of pregnancy test and blood group if known

Cases NOT suitable for EPAC

- Unstable patient with severe bleeding and / or pain. Please refer to the on-call gynaecology SHO for admission
- Negative pregnancy test. Please refer to the GP, Emergency Department or on-call gynaecology SHO
- Postnatal. Please refer to the on-call gynaecology SHO
- Previous ectopic (no symptoms). Please refer to the Ultrasound Department (Southmead:0117 9595121 St Michael's: 0117 3425347)
- Reassurance scans after previous miscarriage or for dating

EPAC Clinic information

**Both St Michael's and Southmead clinics are open between 9:00 – 11:00
Monday to Friday**

Saturday and Sunday, please refer to *on-take* hospital: Both EPACs can only be accessed via the on-call gynaecology SHO

Weekend clinics are only for women who would otherwise require admission

Southmead Hospital: Cotswold Centre

0117 9595095
Fax: 0117 9596103

Consultant in charge:

Dr V Akande

Midwife / Nurse Practitioner:

Kathryn Lloyd

For problems in the following instances:

- **After ERPC or TOP** refer to on-call gynaecology SHO
- **After Amniocentesis** refer to the Antenatal Clinic 0117 959 5314
- **18-22 weeks** refer to the Day Assessment Unit 0117 959 3235

St Michael's Hospital: Ward 78

0117 3425171
Fax: 0117 3425776

Consultant in charge:

Mrs C Overton

Midwife / Nurse Practitioner:

Carolyn Turville & Hazel Endean

For problems in the following instances:

- **After ERPC or TOP** refer to on-call gynaecology SHO
- **After Amniocentesis** refer to the Fetal Medicine Unit 0117 342 5470
- **18-22 weeks** gestation refer to the Antenatal Clinic 0117 342 5299 or to the on-call gynaecology SHO

Midwifery Services

All pregnant women must be booked initially by the Community Midwife prior to seeing a Consultant. Contact details for the Community Midwives can be obtained by contacting the Community Midwifery office on 0117 3425241. Women should be advised to book early in their pregnancy with the community midwife and definitely before 13 weeks gestation.

Current Anti D guidelines

Anti D 500 IU is recommended for all rhesus negative women with vaginal bleeding after 10 weeks of pregnancy. If bleeding continues intermittently, Anti D 500 IU is repeated after 6 weeks. If bleeding is heavy or there is significant pain, Anti D 500 IU is repeated after 2 weeks.

Psycho-sexual clinic

Via consultant referral.

Emergency Gynaecology

Referral and admission via SHO on call contactable via main switchboard. Full assessment with ultrasound support starting shortly.

Prolapse and Pessary Clinic

Referral to Mrs C Overton via usual route for access to this clinic with CNS support.

ONCOLOGY

(Division: SS)

Dr Axel Walther	0117 3422412	Medical oncology <i>Breast, gynaecology (ovary), testis</i>
Dr Amit Bahl	0117 3423213	Clinical oncology <i>Breast, urology, testis</i>
Dr Matthew Beasley	0117 3422412	Clinical oncology <i>Head and neck, lymphoma (including TBI), thyroid</i>
Dr Narottam Thanvi	0117 3423863	Clinical oncology <i>Breast, urology</i>
Dr Hoda Booz	0117 3423008	Clinical oncology <i>Gynaecology, head and neck</i>
Dr Jeremy Braybrooke	0117 3422418	Medical oncology <i>Breast, lung, testis</i>
Dr Alison Cameron	0117 3422419	Clinical oncology <i>Paediatric (body, brain and lymphoma TBI), neurology</i>
Dr Paul Cornes	0117 3423008	Clinical oncology <i>Gynaecology, paediatric body</i>
Dr Adam Dangoor	0117 3422409	Medical oncology <i>Upper GI (hepatobiliary), lung, sarcoma</i>
Dr Steve Falk	0117 3422419	Clinical oncology <i>Anal carcinoma, lower GI, upper GI</i>
Dr Serena Hilman (based at Weston)	0117 3423213	Clinical oncology <i>Upper GI, urology</i>
Dr Kirsten Hopkins	0117 3423008	Clinical oncology <i>Lower GI, neurology, paediatric brain</i>
Dr Charles Comins	0117 3422418	Clinical oncology <i>Breast, lung</i>
Dr Chris Price	0117 3422238	Medical oncology <i>Breast, lymphoma, skin including melanoma</i>
Dr Marjorie Tomlinson (based at Weston)	0117 3423863	Clinical oncology <i>Breast, lower GI, lung</i>
Dr Paula Wilson	0117 3422409	Clinical oncology <i>Lung, sarcoma</i>
Dr Chris Herbert	0117 3423008	Clinical oncology <i>Neurology, urology, skin</i>

BHOC Acute Care

BHOC Acute Care is the acute oncology assessment area situated in the Bristol Haematology and Oncology Centre. It has a maximum capacity of 4 patients, depending on patient acuity and dependency. The service provides a telephone triage to all oncology service patients, ensuring appropriate and consistent advice to allow for the early recognition of potential emergencies, treatment complications and the provision of emotional support and follow-up. This is available 24/7.

The service is aimed at patients known to BHOC and experiencing side-effects of their treatment or complications of advancing cancer. It is also directed at health professionals (both in hospital and primary care) in that they will have access to timely and expert advice on management of symptoms and information to help make the right choice in terms of onward referral.

Patients will self-refer via the 24 hour emergency telephone service. Healthcare professionals (both in the Trust and the community) may refer patients via face to face, telephone / bleep.

Staff should not direct patients to the service without them first being triaged and accepted by the emergency practitioner (Staff Grade/Advanced Nurse Practitioner).

The last referrals to the unit should be no later than 5:00 p.m. Referrals after this time will be managed by medical on-call staff.

BHOC Acute Care: 0117 3422011

Malignant spinal cord compression

Malignant spinal cord compression (MSCC) is a rare condition occurring when cancer cells grow in or near to the spine, and press on the spinal cord and nerves leading to weakness and numbness. Urgent referral and treatment should be arranged as soon as possible to prevent permanent damage to the spinal cord, which can result in irreversible paralysis. The earlier cord compression is diagnosed, the better the chances of the treatment being effective.

If an adult patient with a past history of malignancy has signs and symptoms suggestive of malignant spinal cord compression, contact MSCC coordinator (oncology registrar on call) at BHOC via the hospital switchboard on 0117 9230000.

Heads of Departments

	0117 3423074	Deputy Divisional Manager
Kate Love	0117 3422454	Radiotherapy Services Manager
Hayley Long	0117 3422055	Matrons
Heather Carroll	0117 3424325	Clinical Trials Unit Manager
Suzanne Cowderoy	0117 3422885	Head of Psychosocial Department
Nathalie Delaney	0117 3423391	Performance and Operations Manager

The Bristol Haematology and Oncology Centre provides specialist non-surgical treatments for people with cancer, and for people who do not have cancer but require specialist radiotherapy or haematology services. As well as being the cancer treatment centre for Avon and Somerset, we provide specialist services to people from across the South West and beyond and are part of the Avon, Somerset and Wiltshire Cancer Network.

There are two wards in BHOC (Ward 61 — oncology, Ward 62 — haematology) and two day units (chemotherapy and haematology). There is a combined outpatients department. The radiotherapy treatment floor (LG2) has six linacs (linear accelerators) and a brachytherapy theatre. The building also houses an isotopes unit with 2 single-bedded rooms on an isolation corridor on Ward 61.

BHOC provides services in the community as well, running chemotherapy and haematology day unit activity at the satellite clinic at Whitchurch Health Centre (6 chairs, Wed - Fri) and chemotherapy in patients' homes.

We provide:

- radiotherapy including:
 - external beam
 - high dose-rate brachytherapy for gynaecological and locally advanced prostate cancers
 - radioactive isotope treatments
 - stereotactic radiotherapy
- chemotherapy (inpatient, daycase and outpatient)
- stem cell (bone marrow) transplantation
- supportive care including counselling and rehabilitation
- a Cancer Information and Support Centre

Patients undergoing treatment at the oncology centre will be kept under regular review. Many will have copies of clinic letters for information but if

for medical reasons you require further details or advice concerning their case please contact us. For urgent problems please contact BHOC acute care on 0117 3422011, or an on-call oncology registrar is available via the hospital switchboard on 0117 9230000. Otherwise the relevant consultant secretary can be contacted.

Radiotherapy

The radiotherapy unit is based on level LG2 and consists of six linear accelerators that deliver the radiotherapy treatment (one reserved for stereotactic radiotherapy) and the pre-treatment department, which comprises of two simulators for planning radiotherapy, a CT scanner, a mould room and the MRI open scanner (on LG3). On average 250 patients start a new course of treatment each month: patients attend repeatedly for different fractions.

Patients often have several appointments before they can start treatment in order to plan their individual treatment. This involves the pre-treatment area, where scans or X-rays are taken. The mould room makes plastic masks for patients who are having their head or neck area treated. Patients have a computer plan calculated for their treatments, which is done by the clinical technologists in radiotherapy physics (Diagnostics and Therapies division).

The unit is open from 0800 - 1800, Monday to Friday, and is open on Bank Holidays. The department offers a regional service for radiotherapy for paediatric and sarcoma patients. Other treatments offered include intracranial stereotactic radiosurgery / radiotherapy, brachytherapy and total body irradiation.

Palliative Radiotherapy

BHOC aims to provide a timely, palliative radiotherapy service to patients with a view to providing relief of symptoms, improving quality of life and reducing the need for analgesia, when appropriate.

ACCESS/REFERRALS

Patients who, in the opinion of their GP, may benefit from palliative radiotherapy should be referred, preferably via the key worker of the multi-disciplinary team managing that patient, to a consultant clinical oncologist by one of two routes:

1. By generic referral to a routine outpatients clinic where the patient and their oncologist can discuss the benefits of radiotherapy and decide to go forward with treatment. The average wait for patients would be less than 14 days from the decision to treat, in line with national targets set by the Royal College of Radiologists. The patient will be allocated to the appropriate site-specialist consultant.
2. By telephone referral directly to the consultant clinical oncologist or SpR to allow a discussion of the patient's symptoms. This would be appropriate for patients with more acute symptoms such as severe pain and could eliminate the need for an outpatient clinic visit. Depending on the severity of symptoms, such patients could expect to be treated within a week of the clinical oncologist accepting the telephone referral.

In both situations, the referring GP needs to indicate to the clinical oncologist if the patient needs to be an inpatient. If an urgent admission to an Oncology Ward is required out of hours, then referral should be made by telephone to the consultant on call.

On Treatment Information

Clinical psychology department

Clinical psychologists work with people who are experiencing a variety of personal or relationship difficulties, sometimes in the context of medical illness. There is a small team of clinical psychologists based at the BHOC to work with inpatients and outpatients, and the important people in their lives. They can help if patients are experiencing emotional or personal difficulties at any point during or after their illness.

Clinical psychologists are trained in helping people to achieve positive change for themselves, based on evidence about the links between behaviours, emotions, thoughts, relationships and the biological aspects of health and illness. They are not medically trained and do not give mental health diagnoses or provide medication. They mainly offer "talking therapies" or they may introduce patients to some practical techniques and strategies to help them with a specific problem, like poor sleep, anxiety or adjustment difficulties. The help they offer is tailored to each individual person and would depend very much on what they feel would be most useful to them.

Monday-Friday, 0900 – 1700 0117 3422885

Cancer Information & Support Centre

The Cancer Information & Support Centre is a drop-in centre for anyone affected by cancer (patients, carers, family or friends and staff). It offers a confidential service where people can access information and talk to trained staff / volunteers about how cancer is affecting their life. In addition to information on cancer and its treatments, the centre provides information on sources of practical help and support. Information is available in different formats including leaflets, booklets, CDs, DVDs and via the Internet.

The Cancer Information & Support Centre is located next to the Main Reception on the ground floor.

Opening Times: Monday - Friday: 0900 - 1700
Helpline: 0117 3423369
Email: cancerinfoandsupport@uhbristol.nhs.uk

Clinical trials

BHOC has a large clinical trials unit which organises and supports clinical research for cancer care. It is located on Level 4 and staffed by a team of nurses, radiographers, clinical trials coordinators and clerical support to ensure that patients involved in research studies have information, support, treatment and follow-up.

2012/13 saw over 470 patients recruited into clinical trials at BHOC. For the first time the trials unit consistently supported over ninety open studies throughout the course of the year. This shows a continuing trend towards an increasing volume of more complex studies targeting very specific patient groups.

There are between 10-12 research forums per year- during 2012/13 there were thirty-four new studies considered for approval at the research forums.

In addition to 90+ recruiting trials there are approximately 100 trials in follow-up and 23 in set-up.

The unit deals with NHS and commercial trials, and provide support to different groups of staff wanting to conduct their own oncology research. The unit deals with NHS and commercial trials, and provide support to different groups of staff wanting to conduct their own oncology research.

The unit is currently part of the Avon, Somerset and Wiltshire cancer services research network as a first wave unit, and has successful and consistently recruited over 10% of patients into national clinical trials.

What to do when a patient dies

Please inform the centre if any patients receiving active treatment at the Oncology Centre die on 0117 3422605.

See also the entry on **Palliative Care**

OPHTHALMOLOGY

(Division: SH&N)

Miss Clare Bailey	0117 3421400	Diabetes, Medical Retina
Miss Amanda Churchill	0117 3424596	Paediatric Ophthalmology, Genetics
Miss Abosedo Cole	0117 3421400	Medical retina
Mr Stuart Cook	0117 3424690	Cornea
Mr Jeremy Diamond	0117 3424690	Glaucoma
Professor Andrew Dick	0117 3421401	Uveitis, Medical and Surgical Retina
Rafik Girgis	0117 3424883	Primary Care
Catherine Guly	0117 3421400	Medical Retina
Mr Michael Greaney	0117 3424690	Glaucoma
Mr Richard Harrad	0117 3424689	Strabismus, oculoplastics in children and adults
Mr Richard Haynes	0117 3422401	Medical and Surgical Retina
Locum Consultant	0117 3424689	Oculoplastic conditions, orbital disease
Mr Richard Markham	0117 3424596	Paediatric Ophthalmology, Medical and Surgical Retina
Miss Helen Garrott	0117 3424689	Oculoplastic conditions, orbital disease
Mr Philip Jaycock	0117 3424697	Cornea
Professor John Sparrow	0117 3424697	Glaucoma
Mr Derek Tole	0117 3424697	Cornea
Miss Cathy Williams	0117 3424596	Paediatric Ophthalmology
Mr Mohammed Majid	0117 3422401	Medical and Surgical Retina

Heads of Departments

Alice Woolstenholmes	0117 3421792	Assistant Divisional Manager
Candice Tyers	0117 3424792	Performance and Ops Manager
Matthew Thomas	0117 3421409	Head of Medical Imaging
Paul Spry	0117 3424652	Head of Visual Electrophysiology and Shared Care Optometry
Ann Starbuck	0117 3424716	Head Orthoptist
Fred Giltrow-Tyler	0117 3424857	Principal Optometrist
Shelley Thomas	0117 3424634	Matron

Bristol Eye Hospital is one of the country's leading specialist hospitals with an international reputation for the treatment of diseases of the eye, and highly respected as a pioneer in research, education and clinical practice.

The hospital has 19 ophthalmic consultants, who work supported by a wide range of staff including orthoptists, optometrists, pharmacists and nurse practitioners. The University of Bristol Department of Ophthalmology is attached to the hospital and leads its field in research into eye disease and the development of new treatments. The hospital also houses one of only two Corneal Transplant Banks in England.

Patient Services

The following patient services are offered:

- A **Pre-operative Assessment Unit** assessing 90% of all planned surgery.
- An **Inpatient Unit** which provides treatment for specialist vitreo-retinal, corneal and orbital problems as well as routine cataract and glaucoma surgery.
- A **Day Care Unit**, catering for all patients undergoing day surgery. Over 80% of cataract operations are performed on a day care basis.
- **Four operating theatres** care for over 500 patients a month, whose ages range from new born to the elderly.
- The busy **Accident & Emergency Department** sees 25,000 patients a year. The nursing staff are experienced practitioners and treat and discharge 50% of these.
- An **Outpatient Department** which is attended by 78,000 patients each year. The Outpatient service includes: general ophthalmic clinics and specialist clinics (uveitis, cornea, glaucoma, vitreo-retinal, oculoplastic, diabetic eye disease, strabismus, neuro-ophthalmology, thyroid eye disease, orbital and paediatric).
- The **Richardson-Cross Unit** - an outpatient unit dedicated to the treatment of patients with conditions of the retina. This unit houses therapeutic lasers and the **Fluorescein and Photography Department** with its digital angiography system. The 9 fully equipped consulting rooms each have their own networked PC terminal enabling

medical staff to view digital images produced by the Photography Department.

- An active **Optometry Department** and very busy Contact Lens and Low Visual Aid clinics.
- **Shared Care** - Bristol Eye Hospital is one of the leaders in this area. 22 optometrists see approximately 10,000 patients with glaucoma per year in consultant-led follow up clinics, and also perform baseline evaluation of the majority of new glaucoma-related referrals. Specially trained nurses see post-operative cataract patients in consultant-led clinics, and experienced nurse practitioners undertake many minor surgical procedures.
- A large **Orthoptic Department** staffed by 12 State Registered Orthoptists who are involved in the diagnosis and management of strabismus and associated problems. They are also involved in the assessment of vision in young children and children and adults with special needs.
- An on-site **Pharmacy**.

ACCESS / REFERRALS

Accident and Emergency Department

0117 3424613

Fax: 0117 3424777

Opening hours: 08:30 – 17:00 7 days per week.

Phone triage advice line available where a nurse will be able to give advice and arrange for patient to be seen where appropriate on: 0117 3424613

Monday to Friday 08:30 - 20:00

Saturday and Sunday 08:30 - 17:00

- After 20:00 patients requiring treatment for an eye problem will need to attend their local Accident Centre or the main Accident and Emergency Department at Bristol Royal Infirmary.
- Due to the demands on the service, only patients presenting with urgent or emergency problems can be treated. Patients presenting with

problems not being assessed as urgent or emergency will be referred back to their GP or given an Urgent Care Clinic appointment as appropriate.

Routine Referrals

Fax: 0117 3424686

Referral letters should include:

- optician's report if any
- past medical history
- drugs
- V/A right and left with correction
- referrals should be open unless a specific consultant is preferred

Electrodiagnostics Department

Among the standardised tests provided are electro oculography, various types of electroretinography, steady state retinal and brain assessment of electrobiological activities and a variety of visual evoked potentials, both to patterned and unpatterned stimuli, presented at various temporal and spatial frequencies, as well as colours and modes of presentation ranging from reversal to onset or offset. The department also provides pupillometric services and testing for colour perception.

Patient Support

We have a designated Patient Support Nurse to offer advice and support to patients: Bleep 2821

ORTHOTICS

(Division: D&T)

James Garner / Sandie Wilson	0117 3421588	Head of Service
Orthotics Appointments	0117 3421580	

The Orthotics Team assesses and provides patients with orthoses, devices which are worn on the body to support or correct or improve the biomechanical function. This includes bracing, biomechanical insoles and special supportive footwear.

The service is based at the BRI and currently accessed by tertiary referral through clinical specialities or the Musculoskeletal Assessment and Treatment Service, Hampton House, Cotham Hill. Please refer your patient to the specialist appropriate to their underlying condition.

Patients already receiving a service from the team are welcome to contact the service directly to book review appointments. GPs are also welcome to contact the service directly regarding follow up care.

Normal Hours of work are 08:30 – 16:30.

PALLIATIVE CARE

(Division: SS)

Professor Dr Karen Forbes	0117 3423507	Palliative Medicine
Dr Rachel McCoubrie	0117 3423507	Palliative Medicine
Dr Colette Reid	0117 3423507	Palliative Medicine
Dr Candida Cornish	0117 3423507	Palliative Medicine

The specialist palliative care team includes medical consultants and clinical nurse specialists, with good links with the hospital discharge team, physiotherapy, occupational therapy and chaplaincy services. Their aim is to improve the quality of life for patients and their families facing the problems associated with life-limiting illnesses. In addition, the team provides specialist advice on the management of pain and other symptoms and psychosocial distress.

Any healthcare professional can refer to the team with agreement from the patient's consultant. Inpatients can be referred through ICE or by calling the team office (0117 3422473) or, for urgent referrals, by bleeping the clinical nurse specialists or the specialist registrar through the Trust switchboard.

Referrals to the specialist palliative care outpatient clinic can be made by the patient's GP, consultant or clinical nurse specialist. Patients are usually seen in the clinic within one week. Write to the Consultants or call 0117 3423507 to arrange.

PHARMACY

(Division: D&T)

Steve Brown	0117 3423440	Director of Pharmacy Services
Kevin Gibbs	0117 3423458	Clinical Pharmacy Services

The majority of issues arising are likely to focus on:

- Clinical issues at the primary / secondary care interface
- Safe prescribing
- Prescribing within the Bristol, North Somerset and South Gloucestershire (BNSSG). Formulary and traffic light system for prescribing responsibly
- The introduction of new medicines and formulary decisions

These issues should initially be addressed via Steve Brown or Kevin Gibbs.

The formulary and application documents can be accessed at www.bnssgformulary.nhs.uk.

Specialist Pharmacists are available for the major Trust specialties, including oncology, haematology, paediatrics and cardiology. In the first instance please contact Steve Brown or Kevin Gibbs on the numbers above, or the Pharmacy secretary on 0117 342 2772. We will arrange for the most appropriate Pharmacist to speak to you.

Pharmacy Anticoagulant Dosing Service	0117 3423874
---------------------------------------	--------------

UH Bristol also provides a comprehensive range of pharmaceutical services including:

- Special formulations – manufacture of specialist formulations of unlicensed pharmaceutical products, prepared on the basis of a doctor's prescription and issued to community pharmacies, dispensing GPs and other hospitals.
- Homecare Services – provisions of high technology pharmaceutical treatments to the home.
- Supply of radiopharmaceuticals
- Homeopathic dispensing – from the Bristol Eye Hospital pharmacy.

Medicines Information

The South West Medicines Information Unit operates from UH Bristol and may be contacted on 0117 3422867.

RADIOLOGY

(Division: D&T)

Head of Radiology Services Cathy Walsh 0117 3423078

Dr Nicholas Bishop	0117 3424181	Uterine Fibroid Embolisation
Dr Mark Callaway	0117 3422728	Gastro-Intestinal/thoracic
Dr Paul Davison	0117 3423854	Musculoskeletal and emergency radiology
Dr David Grier	0117 3428688	Paediatric Radiology
Dr Mark Hamilton	0117 3422672	Cardiac
Dr Robert Hawkes	0117 3428688	Paediatric Radiology
Dr John Hughes	0117 3422672	Gynaecology & Oncology
Dr Angela Jones	0117 3424181	Chest, Mammography & Oncology
Dr Julian Kabala	0117 3423854	Urology, ENT, Maxillo-Facial, Oncology
Dr Elisabeth Kutt	0117 3422050	Mammography (Avon Breast Screening)
Dr Stephanie McKenzie	0117 3428688	Paediatric Radiology
Dr Paula Murphy	0117 3424181	Cardiovascular
Dr Huw Roach	0117 3422728	Gastro-Intestinal & hepatobiliary
Dr Subramanyan Thyagarajan	0117 3428688	Paediatric Radiology
Dr Alexandra Valencia	0117 3422050/2728	Mammography (Avon Breast Screening)
Dr James Virjee	0117 3424181	Gastro-Intestinal & hepatobiliary
Dr Charles Wakeley	0117 3423854	Musculoskeletal
Dr Janice Ash-Miles	0117 3422728	GI/Urology
Dr Rebecca Duerden	0117 3423854	Thoracic
Dr Nathan Manghat	0117 3422672	Cardiac and Vascular
Dr Carol Phillips	0117 3424181	Musculoskeletal
Dr Mandy Williams	0117 3422728	Head/Neck/ENT

Completion of Radiology Requests

It is a legal requirement under Ionising Radiation (Medical Exposure) Regulations 2000 – IR (ME) R – that all examinations which include exposing patients to ionising radiation (i.e. X-rays, fluoroscopic studies, CT, nuclear medicine) be clinically justified. Therefore full patient information and clinical details **MUST** be specified on the request (otherwise it cannot be performed).

The referrer is responsible for **all** information included in the referral whether electronic order system (ICE) or hard copy referral form.

Helpful guidance regarding the most appropriate radiological investigation, be that involving ionising radiation (as listed above) or radiation free (ultrasound, MRI), can be found in the Royal College of Radiologists publication *Making the best use of a Department of Clinical Radiology, iRefer 7th Edition (MBUR7)* which is available electronically (www.rcr.ac.uk).

ACCESS / REFERRALS

Direct Access

a) Without an appointment

NB These referrals are only valid for one calendar month from date of referral.

For all open access requests patients should be provided with the appropriate information sheet

- Appointments are not required for general non-invasive studies, e.g. lumbar spine and chest x-rays. Patients will be examined on a first come first seen basis.
- Following an electronic (ICE) request, patients need to report to the appropriate hospital X-ray Reception. If ICE is not available then patients should bring a completed request form with them.
- Open access abdominal ultrasound examinations - Specific appointments are not required for upper abdominal ultrasound (GB, biliary tree, pancreas, liver, spleen, aorta, kidney). Patients will need to ring the number supplied asap for a convenient slot

to be arranged within one month of the request. Please see details stated on the specified request/information sheet.

- Patients should attend following the required preparation, and if the referral has not been sent electronically, then the patient will need to bring the request form with them.
- NB Patients with significant problems must be referred to the BRI.
- Open access gynaecological ultrasound examinations (TVS) – St Michaels Hospital: Specified appointments are not required. Patients will need to ring the number supplied asap for a convenient slot to be arranged within one month of the request. Please see details stated on the specified request/information sheet.

b) By appointment

Appointments are required for all other procedures and imaging modalities. All referrals have to be vetted, protocolled and agreed by a consultant radiologist. This is to enable appropriate preparation and/or scheduling to be arranged, according to priority or urgency.

Consultant Referrals

The following examinations are not available by Direct Access and are performed on consultant request only:

- Vascular Studies/angiograms
- Proctograms
- Hysterosalpingograms
- Interventional Techniques

Urgent Requests

If a patient requires urgent referral for a radiological examination, please telephone the appropriate department for the specialty and discuss the case with the radiologist or if St Michael's Hospital, the radiographer.

An electronic request must be made or a request form accompany the patient.

Please indicate on the request that the examination has been discussed with Dr (Radiologists).

Patient Transport

Transport may be arranged for patients at the time of arranging their X-ray appointment providing the requirements are clearly stated on the request, including the type of transport required (i.e. car, two man ambulance). For direct access patients without an appointment transport needs to be arranged by the general practitioner

Children

All requests for radiological examinations on patients under 16 years of age should be referred to the Bristol Royal Hospital for Children.

Trauma Cases

Patients should attend the Bristol Royal Infirmary, with the exception of children, who should be referred to the Bristol Royal Hospital for Children.

Radiographs of patients presenting with a history of trauma are seen by the radiologists before the patient leaves the department.

If a minor fracture is demonstrated, the patient may be referred to the GP, GPSU or UCC (Urgent Care Centre at SCBH). For fractures needing immediate management the patient will be referred to ED.

If NO fracture is demonstrated, the patient will be sent home and a report sent to the referring General Practitioner.

If it is felt that the patient requires clinical advice whether or not a fracture is demonstrated, then a note should be attached to the request asking the patient be directed to the Emergency Department after imaging.

Breast Screening

Provided at Avon Breast Screening Unit for general information please go to our website at www.avonbreastscreening.org.uk

General Enquiries: 0117 342 6886
Programme Manager: Anna Mankelow 0117 342 6828
Superintendent Radiographer: Paula Hynam 0117 342 6828

Access to Reports

On completion of the examination, patients are advised to return or contact their doctor for the results in 2 weeks.

For practices using ICE, electronic verified results and information is available in real time. Often electronic results can be available on the same day or within 24 hours. Urgent/unexpected findings are faxed or phoned through to the surgery.

Results will be transmitted electronically to those practices who have the facility to receive EDI, provided the practice has kept its details updated. Further information can be obtained via enquiry to crishelp@bristol.nhs.uk

A further facility is available to permit viewing of radiology reports via nww.avon.nhs.uk/ris. This will allow viewing of all examinations, appointments, attendances and reports on your patients, including hospital referred examinations.

Typed reports are currently forwarded to the named referring GP by post or the pathology/radiology van service.

There is commitment to provide real-time systems. With this comes constraints on legitimate access and audit so for benefit of patient and own protection please maintain password security and best practice. We advise best practice is to query on-line reports directly and at time of need.

When requesting passwords or password reset the user must contact directly using secure NHS.net e-mail address - yahoo/hotmail/third party requests/generic requests are not permitted.

**Attendance times: For examinations without appointments
(except Open Access Ultrasound):**

BRI	Monday – Friday	09:00 – 12:00	12:00 – 16:00
SBCH	Monday – Friday	09:00 – 12:00	12:00 – 17:00
BRHC	Monday – Friday	09:30 – 12:00	14:00 – 16:00

Report Enquiries

Examination/report enquiries should be directed by email to
RadiologyReportQueries@uhbristol.nhs.uk

Which site for which specialty:

Specialty	Hospital/Department	Tel No
Accident & Emergency (Adult)	BRI	0117 3422724
Echocardiography	BRI/BHI/SBCH	0117 3422638
Chest	SBCH/BRI	0117 3423556
CT Scans	BRI	0117 3423556
General non-invasive studies	SBCH/BRI	0117 3429696/2796
General U/S	BRI	0117 3422635
GI Studies	BRI	0117 3422635
Interventional	BRI	0117 3422798
MRI	BRI/BHI	0117 3422797/5885
Radioisotope examinations	BRI	0117 3422671
Paediatric Radiology	BRHC	0117 3428463
Obstetric & Gynaecological Ultrasound	St Michael's Hospital	0117 3425347

Regular monitoring is conducted to enable the service to pursue and improve its quality. To further demonstrate our commitment to quality we have developed a quality system achieving certification with ISO9001:2008.

RESPIRATORY MEDICINE

(Division: Med)

Dr James Catterall	0117 3422619	General and respiratory medicine, breathing disorders during sleep
Dr Kathryn Bateman	0117 3423842	Cystic Fibrosis – Adult, general and respiratory medicine
Dr Nick Bell	0117 3423842	Cystic Fibrosis – Adult, general Respiratory Medicine
Dr Elizabeth Gamble	0117 3424259	General and Respiratory Medicine, difficult asthma
Dr Martin Hetzel	0117 3423485	General and respiratory medicine, lung cancer and tuberculosis
Dr Nabil Jarad	0117 3422620	General and Respiratory Medicine, COPD, occupational lung disease, Hot Clinic
Dr Adam Whittle	0117 3422966	General and Respiratory Medicine with special interest in breathing disorders during sleep
Dr Sarah Mungall	0117 3423485	Respiratory Medicine, Tuberculosis & breathing disorders during sleep
Dr Roland Jenkins	0117 3420530	General and Respiratory Medicine, breathing disorders during sleep, pleural disease

ACCESS / REFERRALS

Outpatient referrals should be made by letter. Urgent appointments available by telephoning 0117 3422615. Twelve urgent slots are reserved each week. There are two regular weekly bronchoscopy sessions.

The consultants are available for telephone and email discussions by arrangement with the secretaries.

Other services available

Open access respiratory function tests

Spirometry with or without chest X-rays is available from 09:00 – 10:00 weekdays in the respiratory department. These are reported within seven days. Patients should report to the respiratory department with a completed green card available from the respiratory department.

N.B. Patients requiring urgent films should be referred to the Department of Radiodiagnosis: 0117 3422639.

Avon Tuberculosis Clinic

The Avon Tuberculosis Clinic accepts referrals of all patients with suspected tuberculosis (TB). In addition, contacts of patients with TB are offered screening. Referrals are accepted for patients with possible latent or active TB infection, including referrals from Occupational Health and tertiary referrals from other departments, particularly those regularly using immunosuppressive medication.

Please use link to get further information including TB referral pathways.
<http://www.briscomhealth.org.uk/our-services/item/44-tuberculosis-tb-nurse-service-bristol?sid=44>

Clinics are held on a Monday afternoon and Thursday morning in the Respiratory department on Level 2 of the Queen’s Building, Bristol Royal Infirmary. Referrals should be faxed to the respiratory department on 0117 342 2921. Referrals of patients with suspected pulmonary TB should be marked as urgent.

TB team	Contact details
Dr Martin Hetzel (Consultant Respiratory Physician)	Martin.Hetzel@uhbristol.nhs.uk
Dr Sarah Mungall (Associate Specialist Respiratory Medicine)	Sarah.Mungall@uhbristol.nhs.uk
Ruth King (Lead TB Community Nurse) Liz Jones (TB Community Nurse)	Office number 0117 9543066 bristoltb nurse@nhs.net
Jayne Duffy (Secretary)	Tel no. 0117 3423485 Fax no. 0117 3424262

Cystic Fibrosis

The department is the Bristol Centre for treatment of adults with cystic fibrosis. Referrals should be made to Dr Kathryn Bateman or Dr Nick Bell.

Nocturnal Respiratory Support

The Sleep Unit is fully equipped for the diagnosis and management of nocturnal ventilatory failure and obstructive sleep apnoea. Referrals to Dr James Catterall and Dr Adam Whittle. Enquiries regarding established treatment to:

Dr Adrian Kendrick, Clinical Scientist: 0117 3426132

Respiratory Nurse Specialists 0117 3424101

The respiratory nurse specialists run clinics for oxygen assessments, asthma management + omalizumab, bronchiectasis and mantoux testing. They also work in partnership with consultants to run specialist clinics for difficult to manage asthma and pleural disease.

Respiratory Hot Clinic

When: Monday to Friday 11:30 - 16:00

Where: Respiratory out-patients, Level 2, Queens Building, BRI

Inclusion criteria: Any adult patient with acute respiratory symptoms who is threatening admission.

Exclusion criteria:

- Suspected lung cancer – please refer via *2 week wait fast track*
- Suspected TB – please refer to specialist TB clinic

How to access service: Fax referral to 0117 3422921

Referrals received by 12:30 where patient is able to arrive by 13:30 will be seen the same day, if slots are available, otherwise next day service. Capacity for this emergency/admission avoidance clinic is limited and we may have to prioritise appointments.

**Please ensure the patient contact telephone number is included.
We will contact them directly by phone to give an appointment time.
Please attach a copy of the patients recent medications
If attending from A&E, please ensure a copy of the A&E notes are attached**

South Bristol Community Hospital

Respiratory Clinics will also be held in South Bristol Community Hospital. Access to the service is available through Choose & Book by referral or by contacting the Respiratory Nursing staff (above). The clinics currently scheduled for SBCH consist of:

- Nurse-led Chronic Obstructive Pulmonary Disease (COPD)
- Nurse-led oxygen Clinic
- Consultant led general respiratory clinic

Professor John Kirwan	0117 3422902	General Rheumatology, PMR
Dr Robert Marshall	0117 3422902	Rheumatology
Dr Shane Clarke	0117 3422902	Rheumatology & Osteoporosis
Dr Roopa Prasad	0117 3422902	Rheumatology
Dr Luay Zebouni	0117 3422902	Rheumatology

ACCESS / REFERRALS

General Practitioners should refer suspected inflammatory conditions directly to rheumatology and not via the Musculoskeletal Assessment and Treatment Service (MATS). Current evidence supports the early treatment of rheumatoid arthritis so early referral is encouraged.

Referrals are distributed between the consultants, and can be received via the Choose and Book system. Each new letter is allocated as *urgent* or *routine* priority after consultant review. In many instances GPs have already initiated investigations (blood tests, X-rays) and we would request that details of these and results are included in the referral letter to avoid unnecessary repetition. Faxes may be sent to 0117 3420279.

Emergency advice can be obtained from the Specialty Registrars who carry radiopagers (obtainable via switchboard). Alternatively please leave a message with the rheumatology secretaries on 0117 3422902 and 0117 3422910. If unavailable then telephone clinic reception on extension 0117 3424880.

The Rheumatology Team 0117 3424880.

The multidisciplinary team includes specialised nursing, occupational therapy and physiotherapy support. The Day Case Ward in the Rheumatology Outpatient Centre has facilities for joint injections, infusions, and undergraduate teaching:

Osteoporosis

The Department runs a clinical osteoporosis service with Dual energy Xray Absorptiometry (DXA) scanning facilities.

Polymyalgia Rheumatica

The Rapid Access PMR Clinic will accept patients who have ALL of the following criteria:

- Bilateral shoulder pain and stiffness
 - Worse in the morning
 - Abrupt onset (symptoms reached their peak in < 2 weeks)
- Raised acute phase response (plasma viscosity, CRP or ESR)
- Not yet on prednisolone

Once on treatment, the diagnosis can be hard to establish, so please do not prescribe prednisolone before referral.

Please fax details to 0117 3420279.

SEXUAL HEALTH

(Division: Med)

Consultants

Dr Judith Berry	0117 342 6929	Sexual Health
Mr Peter Greenhouse	0117 342 6964	Sexual Health
Dr Patrick Horner	0117 342 6965	Sexual Health
Dr Nikki Jeal	0117 342 6960	Sexual Health
Dr Helen Wheeler	0117 342 6970	Sexual Health
Dr Sharon Moses	0117 342 6963	Sexual Health and Reproductive Health
Dr Manika Singh	0117 342 6972	Sexual Health and Reproductive Health

Associates

Dr Hilary Cooling	0117 342 6952	Contraception/sexual health
Dr Leonor Herrera-Vega	0117 342 6974	Contraception/sexual health
Dr Andrew Leung	0117 342 6975	Sexual Health

ACCESS / REFERRALS

Bristol Sexual Health Services is the main provider of NHS sexual health, contraception and pregnancy advisory services in Bristol. These services are based at the Central Health Clinic following the relocation of the Milne Centre for Sexual Health and the integration with Contraception and Sexual Health services.

Services at Bristol Sexual Health include contraception advice, screening and treatment for sexually transmitted infections, pregnancy advisory services, specialist clinics and outreach services.

Sexual Health & Contraception Service

To arrange a Sexual Health & Contraception appointment call Bristol Sexual Health Services on 0117 3426900.

Advice for patients, please call the Health Advisors on 0117 3426944.

Advice for clinicians: 0117 3426969

On-call registrar available via BRI switch board until 17:00: 0117 923 0000

Secretaries : 0117 3426952 6953/6954/6956/6958

Fax number : 0117 9253400

Website: www.bristolsexualhealth.nhs.uk

We are an open access service and patients can self refer but referrals from primary care are also welcome for more complex presentations and for our specialist clinics.

Walk-in service:

We have extended the hours of the walk-in service. New walk in times are:

Monday, Tuesday & Thursday	09:00 – 16:00
Wednesday & Friday	09:00 – 12:00

The new walk-in system involves half hourly 'time slots' where several patients can be seen. If a patient attends at a time when the time slot is fully allocated, they will be offered a slot later in the day (usually in the next hour or 2). This allows patients to go away and return to the clinic later to be checked in for their time slot, and should mean that they spend less time waiting in the clinic.

The time slots are **not** appointments. We still aim to see all patients on the day that they attend, but not necessarily at the time they first attend.

TEXT BOOKMALE or BOOKFEM to 07950 080337.

We also offer **booked appointments**:-

Monday, Tuesday, Thursday	09:00 – 19:00
Wednesday	10:00 - 19:00
Friday	09:00 – 14:00

To book an appointment please telephone 0117 3426900 or visit the website www.bristolsexualhealth.nhs.uk for further information on using TEXT requests to access NEXT working DAY walk-in slots.

Bristol Sexual Health Centre offers confidential screening and treatment for all sexually related conditions including HIV antibody testing and counselling for people with HIV infection.

We provide specialised contraception services at Central Health Clinic:

- IUD problems. Referrals accepted for difficult IUD fittings and removals, e.g. where IUD threads are *lost*. Advice about appropriate choice of intrauterine device/intrauterine system.

- Difficult implant removals

Other specialist clinics include herpes clinic, chronic pelvic pain clinics for men and women and psychosexual services. There are also 15 other clinic sites for Community Sexual Health Clinics, within Bristol, North Somerset and South Gloucestershire, 9 of which run Young Persons' Clinics for under 25s. For details of these services ring 0117 3426900 or see www.bristolsexualhealth.nhs.uk.

Pregnancy Advisory Service

Pregnancy Advisory Service (PAS) is the NHS abortion care service in Bristol. The service is open-access, allowing women themselves to phone for an appointment on a central booking number 0117 9276362. If she is registered (or can register) with a Bristol, North Somerset or South Glos CCG General Practice then she is eligible for the PAS.

Appointments:

Monday – Thursday: 08:00 -16:00
Friday: 08:00 – 12:00

The PAS is happy to see any woman who is considering abortion and will give information and support where she is uncertain of her choices. Where abortion is the chosen option she is booked for this after undergoing an ultrasound scan and all the other necessary pre-operative assessments

Neina English	0117 3429833	Hospital Matron/Manager
Hospital Reception	0117 3429650	

Please find below services offered at SBCH. For details on how to refer to these services, please see the individual specialty information within this handbook. Please also find information on the Dental Treatment Centre and Radiology within the relevant sections.

Outpatient Department & Day Assessment Unit

The Outpatient Department & Day Assessment Unit is open Monday – Friday from 08:00 – 18:00. The department consists of a Team Manager, Senior Staff Nurse, Staff Nurses, Nursing Assistants, Clinic Co-ordinator and Receptionists.

A number of clinics are run from the department, including:

- Eye Imaging & Lucentus Injections, Diabetic Eye Screening, Post-op cataract – all provided by the Bristol Eye Hospital
- Thrombosis Nurse
- Audiologist, providing screening
- Diabetic Specialist Nurse
- Respiratory Clinics both consultant and Nurse Led
- Care of the Elderly Falls Clinics, Movement Disorders Clinic & Parkinson's Nurse
- Stroke Clinic
- Upper GI Clinics
- General Surgery
- Gastroenterology
- Urology
- Vascular
- Dermatology
- Physiology
- Cardiology including a pacemaker clinic and technicians (24 hour Tapes)
- Homeopathy
- Gynaecology

- Paediatric Clinics including Dieticians, Endocrinology, Dermatology, Asthma & Allergy, all provided by paediatric trained staff from the Bristol Children's Hospital.
- Neonatology

We also have Midwives based at the hospital who run clinics on a daily basis, including the weekends.

The Day Assessment Unit provide a variety of clinical and therapy services including Fall/Balance, Anxiety and Upper Limb clinics. Intervention includes:

- Comprehensive MDT assessment in clinic
- Treatment plan aimed at individual factors identified
- Provision of advice / equipment/ exercises as required
- Ongoing treatment individually +/- group sessions
- Safety advice, progression of exercises (strength, posture, balance, gait), backward chaining (on-off floor practice), provision of home exercises
- Referral on to other services as required – orthotics, Hearing Therapy, community nurse/OT/physio, etc
- Liaison with medical staff / family / carers as required

To refer to the Day Assessment Unit, please complete a referral form and fax to the department on 0117 3429961. Please also find further information under 'Care of the Elderly' within this handbook.

Day Surgery & Endoscopy Unit

A number of surgical procedures can be carried out at South Bristol Community Hospital, which do not require an overnight stay. This includes:

- Gynaecology
- Urology
- Ophthalmology
- Trauma & Orthopaedic
- Vascular
- Upper GI
- Oral & Maxillo Facial

Inpatients

SBCH has 56 funded inpatient beds made up 16 stroke rehabilitation beds with the remaining 40 rehabilitation beds.

The consultants covering the inpatient beds are Dr Tobin, Dr MacMahon, Dr Caine & Dr Croxson. There is medical cover on site from 09:00 – 19:00, with out of hours support being provided from the BRI.

Urgent Care Centre (UCC)

The UCC is open daily from 08:00 – 20:00 and is run by Bristol Community Health. The UCC offers all the services available at a Walk-in Centre as well as X-rays and other diagnostic tests. The UCC can treat both adults and children with conditions such as: sprains & strains, cuts & grazes, suspected broken bones, minor burns & scalds and minor head injuries.

STROKE AND TIA SERVICES

Dr Sarah Caine	0117 3421315	All-age stroke (and Medicine for the Elderly)
Dr Peter Murphy	0117 3421315	All-age stroke (and Medicine for the Elderly)

Rapid Access TIA Clinic – Ward 12, Bristol Royal Infirmary

Daily TIA and minor stroke one stop clinics (Monday-Friday) run from Ward 12 at the BRI.

0117 3424800 / fax 0117 3424003

Stroke Clinic – Level 4, Bristol Royal Infirmary Dr P Murphy/Dr S Caine

General and Follow up clinics are held weekly at the BRI. Please refer to Dr Murphy/Caine's secretary on the number above.

One Stroke clinic per month is also held at SBCH, supported by the wider multi-disciplinary team, consisting of nurses, physiotherapists and occupational therapists, to provide a holistic review and plan further treatment.

Stroke Thrombolysis

Service available at BRI between the hours of 08:00 – 23:00. Patient referral is needed within 3.5 hours of the definite onset of symptoms. Please send patients through 999 Ambulance Service directly to BRI.

Specialist Nurses:

Pauline Baker, Stroke Coordinator	Bleep 2373
Clara Akinsola, Stroke Pathway facilitator	Bleep 6368
June Weller, TIA Services	Bleep 4972

Research Team:

Amy Steele / Mairead Osborne	0117 3424022
------------------------------	--------------

SURGERY

(Division: SH&N)

Colorectal Team (Lower Gastrointestinal)

Mr Paul Durdey	0117 3422808	Colorectal surgery
Mr Robert Longman	0117 3422931	Colorectal surgery
Mr Paul Sylvester	0117 3422931	Colorectal surgery
Mr Michael Thomas	0117 3424595	Colorectal Surgery

Upper Gastrointestinal Team

Mr Paul Barham	0117 3423054	Oesophago-Gastric Surgery
Professor Jane Blazeby	0117 3422872	Oesophago-Gastric Surgery
Mrs Margaret Finch-Jones	0117 3423055	Hepatobiliary and pancreatic surgery
Mr Andrew Hollowood	0117 3424007	Oesophago-Gastric Surgery
Mr Ian Pope	0117 3424654	Hepatobiliary and pancreatic surgery
Mr Christopher Streets	0117 3424893	Oesophago-Gastric Surgery
Mr Reyad Al-Ghnaniem	0117 3424450	Hepatobiliary & Pancreatic Surgery
Mr Andrew Strickland	0117 3424450	Hepatobiliary & Pancreatic Surgery
Mr Dan Titcomb	0117 3423054	Oesophago-Gastric Surgery

Vascular Surgery

Mr Marcus Brooks	0117 3420456	General Surgery, Vascular Surgery
Mr Peter Lamont	0117 3420453	General Surgery, Vascular Surgery
Mr Frank Smith	0117 3420456	General Surgery, Vascular Surgery

ACCESS / REFERRALS

Outpatient referrals are normally classed as urgent or routine. Please make generic referrals whenever possible, and these will be allocated to the consultant with the shortest waiting time. Referrals can be made via the Choose and Book system, or faxed to the outpatients department on: 0117 3420279.

SURGERY

Specialist Services within General Surgery

Specialist Nutrition Nurse:	0117 3424551
Stoma Services:	0117 3422680
UGI MacMillan Nurse:	0117 3423004
Colorectal Specialist Nurse:	0117 3423910

Thoracic Surgery

Mr Frank Collins	0117 3423132	Consultant
Mr Tim Batchelor	0117 3424210	Consultant
Mr Gianluca Casali	0117 3424210	Consultant
Mr Douglas West	0117 3423132	Consultant
Lois Phillips	0117 3424050	Nurse Specialist

Access/Referrals

Direct referrals can be made by letter or by fax to 0117 3423255. Referrals for resection of possible lung or chest malignancy are usually made through local lung cancer MDTs.

Clinics

Pre-operative patients are usually seen in a “one stop” clinic at BRI. This involves meeting the surgical team, nurse specialist (if required) and the pre-operative assessment clinic.

Follow up clinics take place at BRI, Southmead (North Bristol) and at local hospitals in Gloucester, Bath, Weston, Yeovil and Taunton.

Inpatients

Adult in-patient services are provided at the BRI. Our children’s surgery is performed at BRHC.

Conditions Treated

Lung, mediastinal, chest wall and intrathoracic metastatic tumours are all treated.

We deal with the surgical treatment of major pleural infection, pneumothorax, complications of COAD, and biopsy procedures for lung, pleural and mediastinal disease.

We perform corrective surgery for chest wall conditions including pectus carinatum and excavatum.

Thrombosis Clinic

The clinic is based on Level 2 of the Queens building and there are clinics on a daily basis (except Fridays) at South Bristol Community Hospital. Patients (including pregnant women) can be referred with symptoms and / or signs suggesting a possible above or below knee DVT.

An appointment is usually offered on the day of referral or within 24 hours (if referral is made late afternoon).

Clinic opening times:

Monday to Friday	09:00 – 17:00 (Imaging)
Weekends and Bank Holidays	09.30 – 13.00 (No imaging)

TRAUMA & ORTHOPAEDICS

(Division: SH&N)

Mr Rouin Amirfeyz	0117 3423474	T&O Hand Surgery
Mr Guy Atherton	0117 3428832	Paediatric T&O
Mr Roger Atkins	0117 3422242	Lower limb problems, complex fracture reconstruction
Mr Raj Bhattia	0117 3422703	T&O Hand Surgery
Mr Hywel Davies	0117 3422893	Knees, simple hip
Mr Steve Eastaugh-Waring	0117 3422893	Simple and complex hips
Mr Jonathan Eldridge	0117 3422893	Arthroplasty, lower limb and sports injuries, hip
Mr Simon Thomas	0117 3428833	Orthopaedic Surgery
Mr Martin Gargan	0117 3422121	Paediatric Orthopaedic Surgery
Mr Mark Jackson	0117 3423474	Trauma, Surgery, complex fracture, reconstruction, hip
Mr James Livingstone	0117 3423474	T&O & foot & ankle
Mr Sanchit Mehendale	0117 3423474	Simple and complex hip
Mr Steve Mitchell	0117 3422242	T&O Foot and ankle, simple hip
Mr Fergal Monsell	0117 3428892	T&O & Paediatric T&O
Mr Partha Sarangi	0117 3422696	Shoulder problems
Mr Adrian Weale	0117 3424966	Trauma, knee surgery, hip

(Division: D&T)

Enquiries/Reception: Rachel Webber 0117 342 2836
Consultant Clinical Scientist: Teresa Robinson 0117 342 2528

Maria Morgan	Senior Clinical Vascular Scientist	0117 342 2837
Ellie Walker	Clinical Vascular Scientist	0117 342 3148
Enid Tibbs	Clinical Vascular Scientist	0117 342 3148
Michelle Bonfield	Clinical Vascular Scientist	0117 342 3562
Jude Day	Vascular Nurse Specialist	0117 342 2014
Shelley Britton	Vascular Nurse Specialist	0117 342 2014

The Vascular Studies Unit is a specialist scientific group within the Department of Medical Physics and Bioengineering providing a clinical service for the diagnosis of peripheral vascular diseases. A limited range of investigations are open for direct GP referral.

ACCESS / REFERRALS for GPs

ABPIs ± exercise testing (sometimes referred to as "ankle pressures" or "Dopplers") - for patients with suspected lower limb arterial disease, intermittent claudication, ischaemia or ulcers.

Venous duplex for patients with suspected venous ulcers, postthrombotic syndrome, venous incompetence or varicose veins.

The following scans are done as part of a multidisciplinary one-stop service:

Carotid Ultrasound. Patients with suspected TIA or minor stroke should be urgently referred to the Rapid Access TIA Clinic not vascular studies: 0117 3424800.

Deep Venous Thrombosis (DVT) Ultrasound. Patients with suspected DVT should be urgently referred to the Thrombosis Clinic not vascular studies: 0117 3424684.

For all tests, reporting is done immediately and patients are usually advised of the results whilst in the department. We are happy to accept

VASCULAR SERVICES

referrals by telephone, fax or post (telephone referrals must be followed up with a signed written request).

Vascular Studies Unit,
Level 2 Balloon Corridor,
Queens Building,
Bristol Royal Infirmary,
BS2 8HW.

Fax: 0117 342443

Green Vascular Studies Unit referral cards are available to simplify your request. Please contact our administrator Rachel Webber on 0117 342836 for a supply or to make a referral.

SUPPORT SERVICES

Commissioning / Primary Care Liaison

Head of Commissioning	Janet Burrows	0117 342 3621
Deputy Head of Commissioning and Planning	Alex Crawford	0117 342 3745
Senior Commissioning Manager	Jenny Henry	0117 342 3757
Commissioning and Planning Manager	Michelle Jarvis	0117 342 3769
Head of Contract Management and Costing	Richard Smith	0117 342 3661
Senior Assistant Director of Finance - Contract Income	Sarah Broadbridge	0117 342 3756

The UH Bristol Commissioning & Planning Team acts as a central business support function to all of the Clinical Divisions within UH Bristol, representing them in external relations with commissioners. This involves negotiation of service contracts and tenders, and working with commissioners to agree activity and capacity to meet waiting time targets, or other local and national priorities. The team also has a focus on primary care liaison with GPs and their practice staff, and welcomes being used as a point of contact for general queries. The team is also happy to visit individual practices or attend meetings to update colleagues on Trust developments or discuss interface issues.

The team can be accessed through gpliaison@uhbristol.nhs.uk

Communications Department

Communications Department	0117 342 3629
Acting Head of Communications	Fiona Reid
Press Officer	Laura Treasure
Print Manager (including Patient Information Service)	Stephanie Feldwicke

The Communications Department manages corporate communications for the Trust and is responsible for protecting, maintaining and enhancing the Trust's reputation.

The team achieves this by working effectively with staff, patients, governors and members, the media, GPs and our various health community partners.

The team covers both internal and external communications. We provide communications and marketing advice across the organisation; handle proactive and reactive media relations for the Trust; handle all internal communications; produce patient information leaflets; manage the Trust's on-site print room; develop marketing materials; internal and external publications, including the GP newsletter; organise Trust events and manage the Trust's website and intranet.

For general enquiries please email the Communications Department at pressoffice@uhbristol.nhs.uk

If you have an out-of hours communications enquiry please contact the Trust's switchboard on 0117 9230000 and they will be able to direct your call accordingly.

Complaints – Patient

All enquiries should be addressed to:-

Patient Support & Complaints Department
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Alternatively:-

- Please phone the team on 0117 342 3604, or
- Call into our drop in service in the main entrance of the Bristol Royal Infirmary, Level 2 Queens Building, or
- Email: PALS@uhbristol.nhs.uk

The Patient Support & Complaints Manager is Tanya Tofts.

Complaints - GPs

Please address all non-patient specific GP complaints to the Commissioning Department at THQ. Your complaint will be fielded as appropriate and responded to.

Medical Equipment Management Organisation (MEMO)

Mike Kay	0117 342 0376	Business Manager
Central Business Response Centre	0117 342 3333	

MEMO's team of Engineers perform maintenance and repairs to medical equipment for GP's and other healthcare providers throughout Bristol and the surrounding areas, carrying out performance and functional checks to manufacturer's recommendations and, where mains power is attached, electrical safety checks.

Medical Devices tested include: Blood pressure monitors, Spirometers, Ear syringes, ECG Vital Sign monitors, Defibrillators, Audiometers, Nebulisers, Ophthalmoscopes, Otosopes, Tympanic thermometers and Portable suction. More specialist equipment includes X-ray, anaesthetics and dental devices. Additionally MEMO can assist with equipment selection, purchasing specifications, economic assessment of replacement (cost/benefit), acceptance testing and commissioning.

If you are considering minor surgery, MEMO can design and install piped medical gas systems to HTM standards.

MEMO complies with all relevant regulatory and quality standards (CQC, NHSLA, ISO), and all servicing is in accordance with the General Medical Services contracts.

www.uhbristol.nhs.uk/memo

WARD CONTACT DETAILS

Bristol Royal Infirmary

No.	Ward Name:	Telephone:
2	STAU	0117 342 2789 / 2790
3	Intensive Care Unit - ITU	0117 342 2793 / 2794
3	High Dependency - HDU	0117 342 3813 / 3925
4	MAU	0117 342 2804 / 2805
5a	Upper GI Surgery	0117 342 1346 / 1347
5b	Ward 5 Head & Neck	0117 342 1356
6	Thoracic Surgery	0117 342 2779 / 4397
7	Medicine Short Stay Unit	0117 342 2389/ 2036
9	Vascular	0117 342 2038 / 2380
10	Medicine / Respiratory	0117 342 0313 / 0314
11	Medicine / Gastro Queen Mary	0117 342 2110 / 2119
12	Colorectal Surgery	0117 342 2188 / 2383
14	Trauma & Orthopaedics	0117 342 0302 / 0303 / 0307
16	Observation Admissions / Emergency Department	0117 342 2653
17	Care of the Elderly / Acute Stroke Unit	0117 342 2826 / 2835
18	Colorectal	0117 342 4558 / 3113
19	Observation Admissions / Emergency Department	0117 342 2653
22	Seasonal Medical Ward	0117 342 2035 / 2251
23	White (Respiratory)	0117 342 2016 /4380
24	Medicine – Formerly Ward 20 & 21	0117 3422157 / 2318 / 2009 / 2034
25	Medicine / Care of the Elderly	0117 342 2020 / 3291
26	Medicine / Endocrinology/ Diabetes	0117 342 2015 / 2141
27	Medicine / Care of the Elderly	0117 342 2018 / 3124
28	Medicine	0117 342 2017 / 3263
29	Medicine / Care of the Elderly	0117 342 2021 / 3293
46a	Rheumatology Clinic	0117 342 4880 / 4115
99	CCU	0117 342 6527 / 6528 / 5923
	CICU	0117 342 5941
94	Clinical Support	0117 342 3327 / 3885

Bristol Eye Hospital

No.	Ward Name:	Telephone:
41	Gloucester	0117 342 4875
42	Victoria – Day Assessment	0117 342 4878
43	King – Day Surgery	0117 342 4876
	Outpatients	0117 342 4790

WARD CONTACT DETAILS

Bristol Haematology and Oncology Centre

No.	Ward Name:	Telephone:
	BHOC Acute Care	0117 342 2011
CDU	Chemotherapy Day Unit	0117 342 4009
61	Oncology	0117 342 2428
62	Haematology	0117 342 2255
	Radiotherapy	0117 342 2465

Bristol Heart Institute

No.	Ward Name:	Telephone:
51	Cardiology & Cardiac Surgery	0117 342 6551 / 6651
52	Cardiac Surgery	0117 342 6552 / 6652
53	Cardiology	0117 342 6553 / 6653
54	Respiratory	0117 342 6654
	CICU	0117 342 5941
	CCU	0117 342 6257 / 6528
	Outpatients	0117 342 6501
	Day Case Unit	0117 342 6538

Bristol Royal Hospital for Children

No.	Ward Name:	Telephone:
30	Medical	0117 342 8333/8338/0939
30b	Medical	0117 342 8283 / 8333
31	Surgical	0117 342 8331 / 8307
32	Cardiac	0117 342 8332 / 8679
34	Oncology	0117 342 8151 / 8334
35	Adolescent	0117 342 8416 / 8335
36	Day Case	0117 342 8336 / 8315
37	Renal Unit	0117 342 8337
39	Emergency Department/ Observation ward	0117 342 8339 / 8365
	Emergency Department	0117 342 8210 / 8344
	CIU (Clinical Investigation Unit)	0117 342 8249 / 8241
	PICU (Paediatric Intensive Care Unit)	0117 342 8680
	ODB (Oncology Day Beds)	0117 342 8520
	BMT (Bone Marrow Transplant)	0117 342 8267 / 8266

WARD CONTACT DETAILS

St Michael's Hospital

No.	Ward Name:	Telephone:
71	Prenatal / Postnatal	0117 342 5271 / 5371
72	Prenatal / Postnatal	0117 342 5272 / 5340
74	Prenatal / Postnatal	0117 342 5274 / 5374
75	NICU / SCBU	0117 342 5275 / 5375
76	Postnatal	0117 342 5276 / 5376
77	CDS	0117 342 5213 / 5214
78	Gynaecology	0117 342 5278 / 5279
	Gynaecology Day Unit	0117 342 5178

South Bristol Community Hospital (SBCH)

No.	Ward Name:	Telephone:
	Main Atrium	0117 342 9650 / 9652
	Urgent Care Centre	0117 342 9692
	Ward 100	0117 342 9854
	Ward 200	0117 342 9907
	Diagnostics – Reception	0117 342 9696 / 29697
	Outpatients – Reception	0117 342 9712
	Dental – Reception	0117 342 9792 / 29794
	Day Surgery / Endoscopy	0117 342 9868 / 29867
	Day Assessment Unit	0117 342 9742

TELEPHONE AND FAX DIRECTORY

Name	Specialism	Telephone	Fax	Page
Ahmad, Dr Bushra	Acute Medicine	0117 342 0530	0117 342 2271	47
Al-Ghnaniem, Mr Reyad	Hepatobiliary and Pancreatic Surgery	0117 342 4094 / 4450		52, 98
Amirfeyz, Mr Rouin	Trauma & Orthopaedics	0117 342 3474		102
Anderson, Mr Robert	Gynaecological Oncology	0117 342 5563		62
Angelini, Prof Gianni	Cardiac Surgery	0117 342 3145		25
Ascione, Mr Raimondo	Cardiac Surgery	0117 342 3145		25
Ash-Miles, Dr Janice	Radiology	0117 342 2728		80
Asimakopoulos, Mr George	Cardiac Surgery	0117 342 6579		25
Attack, Miss Nicola	Orthodontics	0117 342 4390		42
Atherton, Mr Guy	Paediatric Orthopaedic Surgery	0117 342 8832		34, 102
Atkins, Mr Roger	Trauma & Orthopaedics	0117 342 2242		102
Avlontis, Mr Vassilios	Adult Cardiac Surgery	0117 342 6578		25
Bahl, Dr Amit	Lead Doctor (Haem/Onc)	0117 342 3213 / 3029		11, 66
Bailey, Miss Clare	Ophthalmology	0117 342 1400		73
Bailey, Dr Guy	Paediatric Anaesthesia	0117 342 8444		31
Bailey, Jess	Genetic Counsellor	0117 342 5316		37
Bailey, Dr Jo	Gynaecological Oncology	0117 342 5810		62
Baldwin, Mr David	ENT	0117 342 1834		50
Barham, Mr Paul	Oesophago-Gastric Surgery	0117 342 4942 / 3054		52, 98
Barker, Julie	Home Management Services	0117 342 6334		14
Barrington, Ian	Divisional Manager, Women's and Children's	0117 342 8877	0117 342 8846	29
Barton, Dr John	Paediatric Endocrinology	0117 342 0203		32
Baseby, Anne	Speech & Language Therapy	0117 342 2325	0117 342 2489	18, 20
Basude, Dr Dharam	Paediatric Gastroenterology	0117 342 8828		32
Batchelor, Dr Tim	Thoracic Surgery	0117 342 4210		100
Bateman, Dr Kathryn	Respiratory Medicine	0117 342 3842		86
Baumbach, Dr Andreas	Adult Cardiology	0117 342 6573		25
Bayly, Dr Graham	Laboratory Medicine, Lipids, Diabetes	0117 342 3245		47, 57
Beale, Dr Amanda	Acute Medicine	0117 342 0530 / 0532		12, 52

TELEPHONE AND FAX DIRECTORY

Beasley, Dr Matthew	Clinical Oncology	0117 342 2412		54, 66
Beckinsale, Jane	Head and Neck Cancer & Oncology	0117 342 5327 / 5106		19
Bell, Dr Nick	Respiratory Medicine	0117 342 3842		86
Benger, Dr Jonathan	Emergency Medicine	0117 342 4363		46
Bennetto, Luke	Adult Neurology	0117 342 3806 / 2764		61
Bernatoniene, Dr Jolanta	Paediatric Infectious Disease and Immunology	0117 342 0174		32
Berringer, Dr Richard	Paediatric Anaesthesia	0117 342 8444		31
Berry, Dr Judith	Sexual Health	0117 342 6929		91
Bhatt, Dr Nidhi	Consultant Histopathologist	0117 342 2705	0117 929 2440	57
Bhattia, Mr Raj	Trauma & Orthopaedics	0117 342 2703		102
Billett, Kathryn	Genetic Counsellor	0117 342 5107		37
Bird, Dr Jenny	Clinical Haematology	0117 342 4394		54
Bird, Marie	Team Leader – Greenway Community Practice	0117 959 8935	0117 941 9420	14
Bishop, Dr Nicholas	Radiology	0117 342 4181		80
Blackwell, Mr Philip	Head of Adult and Paediatric Neurophysiology	0117 342 8254	0117 342 8255	39
Blake, Anna	Fast Track Office Manager	0117 342 3036	0117 342 0652	7
Blazeby, Prof Jane	Oesophago-Gastric Surgery	0117 342 4942 / 2872		52, 98
Bonfield, Michelle	Vascular Services	0117 342 3562 / 2836		103
Booz, Dr Hoda	Clinical Oncology	0117 342 3008		66
Bradley, Dr Karin	Endocrinology & Diabetes	0117 342 3082		47
Bradley, Dr Rachel	Care of the Elderly	0117 342 1313		27
Bragonier, Dr Reg	General Paediatrics	0117 342 8681		29
Bray, Dr Adam	Dermatology	0117 342 2886		45
Braybrooke, Dr Jeremy	Medical Oncology	0117 342 2418		66
Brindle, Dr Richard	Director of Infection, Prevention and Control	0117 342 2879		10
Brittan, Shelley	Vascular Services	0117 342 2014		103
Broadbridge, Sarah	Senior Assistant Director of Finance - Contract Income	0117 342 3756	0117 342 3643	105
Brook, Dr Peter	Pain Management	0117 342 5091		21
Brooke, Mr Anthony	Special Care Dentistry	0117 342 4391		43
Brooks, Mr Marcus	Vascular Surgery	0117 342 0456		98

TELEPHONE AND FAX DIRECTORY

Broomfield, Mr Stephen	ENT	0117 342 1839		50
Brown, Sarah	Physiotherapy – Amputees	0117 342 2066		16
Brown, Steve	Director of Pharmacy Services	0117 342 3440		79
Bryan, Dr Alan	Clinical Chair, Specialised Services	0117 342 6579		11, 25
Buchanan, Claire	Acting Director of HR and OD	0117 342 3624	0117 925 6588	10
Burren, Dr Christine	Paediatric Endocrinology	0117 342 0203		32
Burrows, Janet	Head of Commissioning	0117 342 3621	0117 925 6588	105
Bush, Tara	Booking Co-Ordinator – Fast Track Office	0117 342 0663	0117 342 0652	7
Buston, Sarah	Genetic Counsellor	0117 342 5652		37
Butterly, Jess	Adult Therapy Services – Women’s Health	0117 342 2282		17
Cahill, Prof David	Reproductive Medicine	0117 342 5805		62
Caine, Dr Sarah	Care of the Elderly	0117 342 1315		27, 97
Cairns, Dr Pamela	Neonatology	0117 342 5346		29
Calder, Dr Caroline	Consultant Histopathologist	0117 342 4546	0117 929 2440	57
Callaway, Dr Mark	Consultant Radiologist	0117 342 2728	0117 342 3413	80
Cameron, Dr Alison	Clinical Oncology	0117 342 2419		66
Caputo, Prof Massimo	Paediatric Cardiac Surgery	0117 342 0502 / 8854		25, 31
Carr, Amanda	Team Lead – Voice / Dysphonia	0117 342 5878 / 5106		18
Carrington, Dr David	Head of Virology	0117 342 5017		57
Carroll, Heather	Clinical Trials Unit Manager, Oncology	0117 342 4325		68
Casali, Mr Gianluca	Thoracic Surgery	0117 342 4210		100
Catterall, Dr James	Respiratory Medicine	0117 342 2619		86
Chamberlayne, Fiona	Genetic Counsellor	0117 342 5652		37
Chauhan, Dr Nilesh	Anaesthesia – Pain Management	0117 342 5091		21
Christian, Dr Will	Paediatric Emergency Department	0117 342 8666		30
Churchill, Miss Amanda	Paediatric Ophthalmology	0117 342 4596		73
Chronopoulou, Dr Effie	Paediatric Metabolic Disorders	0117 342 8513		33
Ciuli, Mr Franco	Cardiac Surgery	0117 342 6578		25
Clark, Dr Amanda	Clinical Haematology	0117 342 2655		54
Clarke, Dr Shane	Osteoporosis	0117 342 2902		89
Clinch, Dr Jaqui	Paediatric	0117 342 8061		34

TELEPHONE AND FAX DIRECTORY

	Rheumatology			
Cloote, Dr Alison	Paediatric Anaesthesia	0117 342 8536		30
Cole, Miss Abosede	Ophthalmology	0117 342 1400		73
Collins, Mr Frank	Thoracic Surgery	0117 342 3132		100
Collins, Dr Peter	Clinical Chair, Division of Medicine/Hepatology	0117 342 2632		11, 52
Comins, Dr Charles	Clinical Oncology	0117 342 2418		66
Cook, Mr Stuart	Ophthalmology	0117 342 4690		73
Cooling, Dr Hilary	Bristol Sexual Health Service	0117 342 6952		91
Cornes, Dr Paul	Clinical Oncology	0117 342 3008		66
Cornish, Dr Candida	Palliative Care	0117 342 3507		78
Cornish, Dr Jacqueline	Paediatric BMT	0117 342 8877		31
Coward, Dr Richard	Paediatric Nephrology	0117 342 8881		33
Cowburn, Dr Phil	Emergency Medicine	0117 342 2713		46
Cowderoy, Suzanne	Head of Psychosocial Department	0117 342 2885		68
Cox, Dr Rachel	Paediatric Oncology	0117 342 8044		33
Craig, Dr Paul	Consultant Pathologist	0117 342 2585	0117 929 2440	57
Creed, Dr Thomas	Medical Gastroenterology	0117 342 4001		52
Cripps, Dr Tim	Adult Cardiology	0117 342 6578		25
Crowne, Dr Elizabeth	Paediatric Endocrinology	0117 342 0165		32
Croxson, Dr Simon	Care of the Elderly	0117 342 1315		27
Cummins, Dr Michelle	Paediatric Haematology	0117 342 8752		33
Curtis, Dr Stephanie	Adult Cardiology	0117 342 5967		26
Cusick, Miss Eleri	Paediatric Surgery	0117 342 8839		34
Dangoor, Dr Adam	Medical Oncology	0117 342 2409		66
Daniel, Anna	Neurological / Respiratory Disorders	0117 342 2325		20
Davies, Mr Hywel	Trauma & Orthopaedics	0117 342 2893		102
Davies, Dr Jonathon	Neonatology	0117 342 5346		30
Davies, Dr Rebecca	Dental Radiology	0117 342 4008		42
Davis, Dr Peter	Paediatric Anaesthesia and Int. Care	0117 342 8843		35
Davison, Dr Paul	Lead Doctor, Radiology	0117 342 3854		11, 80
Day, Dr Andrew	Laboratory Medicine, Nutrition	0117 342 3245		57
Day, Mr Christian	Orthodontics	0117 342 4390		42
Day, Jude	Vascular Services	0117 342 2014		103
De Berker, Dr David	Dermatology	0117 342 3419		45
Delaney, Nathalie	Performance and Operations Manager, Oncology	0117 342 3391		68

TELEPHONE AND FAX DIRECTORY

Denbow, Dr Mark	Fetal Medicine & Obstetrics	0117 342 5250		62
Dewhurst, Miss Sarah	Paediatric Dentistry	0117 342 4390		43
Diamond, Mr Jeremy	Ophthalmology	0117 342 4690		73
Dick, Prof Andrew	Ophthalmology	0117 342 1401		73
Dodds, Sarah	Head of Nursing, Specialised Services	0117 342 6609	0117 342 5975	11
Dolby, Dr Sue	Lead for Paediatric Clinical Psychology	0117 342 8168		35
Domaille, Melissa	Physiotherapy	0117 342 4157		17
Donaldson, Dr Alan	Clinical Genetics	0117 342 5107		37
Douglas, Mrs Susan	Paediatric ENT	0117 342 5872 / 5870		32, 50
Dovey, Dr Julie	Care of the Elderly	0117 342 1313		27
Duce, Dr Deborah	Paediatric Anaesthesia	0117 342 8444		30
Dudley, Dr Jan	Paediatric Nephrology	0117 342 8789		33
Duerden, Dr Rebecca	Radiology	0117 342 3854		80
Duncan, Dr Edward	Adult Cardiology	0117 3426578		25
Dunn, Rebecca	Assistant Divisional Manager, Women's Services	0117 342 5255		29
Dunnill, Dr Giles	Dermatology	0117 342 2785 / 2808		45
Durdey, Mr Paul	Colorectal Surgery	0117 342 2808		52, 98
Eastaugh-Waring, Mr Steve	Trauma & Orthopaedics	0117 342 2893		102
Eldridge, Mr Jonathan	Trauma & Orthopaedics	0117 342 2893		102
Falk, Dr Stephen	Clinical Oncology	0117 342 2419		54, 66
Falkner, Dr Howard	Adult Neurology	0117 342 0256		61
Finch-Jones, Margaret	Hepatobiliary and Pancreatic Surgery	0117 342 4094 / 3055		52, 98
Finn, Professor Adam	General Paediatrics	0117 342 0174		29, 32
Forbes, Prof Dr Karen	Palliative Care	0117 342 3507		78
Frampton, Dr Anne	Paediatric & Adult Emergency Department	0117 342 8666 / 2713		30, 46
Franklin, Dr Deborah	Community Paediatric Dentistry	0117 342 4355		31, 43
Fraser, Dr James	Lead Doctor (Critical Care Services)	0117 342 8421 / 8843		11, 35
Gamble, Dr Elizabeth	Respiratory Medicine	0117 342 4259		86
Gargan, Mr Martin	Paediatric Orthopaedic Surgery	0117 342 8842 / 2121		34, 102
Garner, James	Head of Service, Orthotics	0117 342 1588		77
Garrett-Cox, Mr Robin	Paediatric Surgery	0117 342 8626		34

TELEPHONE AND FAX DIRECTORY

Garrott, Miss Helen	Ophthalmology	0117 342 4689		73
Gibbs, Kevin	Clinical Pharmacy Services	0117 342 3458		79
Giltrow-Tyler, Fred	Principal Optometrist	0117 342 4857		73
Girgis, Rafik	Ophthalmology	0117 342 4883		73
Glew, Miss Susan	Menstrual disorders, colposcopy	0117 342 5813		62
Goldsworthy, Dr Lisa	Paediatric Emergency Department	0117 342 8666		30
Godfrey, Jane	Diabetes Specialist Nurse	0117 342 2892		48
Goodwin, Rachel	Pain Management	0117 342 5091		17
Gordon, Dr Fiona	Hepatology	0117 342 2104		52
Gothard, Will	Laboratory Medicine, HPA	0117 342 2514		58
Grant, Dr David	Paediatric Anaesthesia and Int. Care	0117 342 8843		35
Greaney, Mr Michael	Ophthalmology	0117 342 4690		73
Greenan, Bernadette	Modern Matron – Emergency Dept.	0117 342 1493		46, 60
Greenhouse, Mr Peter	Sexual Health	0117 342 6964		91
Grier, Dr David	Paediatric Radiology	0117 342 8688		34, 80
Griffith, Julia	Booking Co-Ordinator – Fast Track Office	0117 342 0619	0117 342 0652	7
Griffin, Dr Lucy	Liaison Psychiatry	0117 342 2777		60
Grooms, Alison	Assistant Divisional Manager, Paediatric Medicine	0117 342 8875	0117 342 8846	29
Guard, Dr Beverley	Paediatric Anaesthesia	0117 342 8536		31
Guest, Mr Philip	Maxillo Facial Surgery	0117 342 4392		42
Guly, Catherine	Ophthalmology	0117 342 1400		73
Hadfield, Dr John	Lead Doctor (Theatres, Anaesthesia & Critical Care)	0117 342 2301		11
Hajioff, Mr Daniel	Paediatric ENT	0117 342 2913		32, 49
Hamilton, Dr Mark	Radiology	0117 342 2729 / 2672		25, 80
Harding, Dr David	Neonatology	0117 342 5225		29
Harrad, Mr Richard	Ophthalmology	0117 342 4689		73
Harradine, Mr Nigel	Orthodontics	0117 342 4390		42
Harrill, Anne	Physiotherapy – Amputees	0117 342 2282	Bleep: 4967	16
Hartley, Kathryn	Endocrinology & Diabetes	0117 342 2892		48
Harvey, Lorna	Gym Rehabilitation	0117 342 2282		17
Hawkes, Dr Rob	Paediatric Radiology	0117 342 8688		34, 80
Hayes, Dr Alison	Paediatric Cardiology	0117 342 8804		31

TELEPHONE AND FAX DIRECTORY

Haynes, Mr Richard	Ophthalmology	0117 342 2401		73
Haythornthwaite, Dr Giles	Paediatric Emergency Department	0117 342 8666		30
Heller, Dr Doug	General Paediatrics	0117 342 8048		26
Henderson, Prof John	Paediatric Respiratory Medicine	0117 342 8329		34
Hepden, Claire	Patient Transport Manager	0117 342 4833		8
Herbert, Dr Chris	Clinical Oncology	0117 342 3008		66
Hernandez, Judith	Assistant Divisional Manager, Paediatric Cardiac & Intensive Care	0117 342 8877	0117 342 8846	29
Herrera-Vega, Dr Leonor	Contraception / Sexual Health	0117 342 6974		91
Hetzel, Dr Martin	Respiratory Medicine	0117 342 3485		86
Highfield, Emily	Stroke Team Leader	0117 342 2325		20
Hilliard, Dr Thomas	Paediatric Respiratory Medicine	0117 342 8329		34
Hilman, Dr Serena	Clinical Oncology (based at Weston)	0117 342 3213		66
Hollowood, Mr Andrew	Lead Doctor (Surgery)	0117 342 4007		11, 52, 98
Hooper, Andrew	Director of IM&T	0117 342 0708		10
Hooper, Miss Susan	Restorative Dentistry	0117 342 4002		43
Hopkins, Dr Kirsten	Clinical Oncology	0117 342 3008		66
Horner, Dr Patrick	Sexual Health	0117 342 6965		91
Hoskins, Rebecca	Nurse Consultant – Emergency Dept.	0117 342 4363		46
Hughes, Mr Ceri	Lead Doctor, Dental	0117 342 4301/4392		11, 42
Hughes, Dr John	Radiology	0117 342 2672		80
Hulme, Tom	Liaison Nurse	0117 342 2777		60
Hutter, Mr Jonathan	Cardiac Surgery	0117 342 6579		25
Inward, Dr Carol	Lead Doctor (Children's)	0117 342 8881 / 8789		11, 33
Ireland, Dr Tony	Orthodontics	0117 342 4390		42
Jackson, Mr Mark	Trauma & Orthopaedics	0117 342 3474		102
Jagger, Dr Robert	Restorative Dentistry	0117 342 4389		43
Jain, Dr Anoo	Neonatology	0117 342 5062		29
Jarad, Dr Nabil	Respiratory Medicine	0117 342 2620		86
Jaycock, Mr Philip	Ophthalmology	0117 342 4697		73
Jardine, Dr Philip	Paediatric Neurology	0117 342 0187		33
Jeal, Dr Nikki	Sexual Health	0117 342 6960		91
Jeavons, Dr Richard	Emergency Medicine	0117 342 2713		46
Jemmott, Claudia	Lead for Nutrition &	0117 342 3005	0117 342 3921	13

TELEPHONE AND FAX DIRECTORY

	Dietetic Services			
Jenkins, Dr Ian	Paediatric Anaesthesia and Int. Care	0117 342 8843		35
Jenkins, Dr Roland	Acute / Respiratory Medicine	0117 342 0530		12, 86
Jewell, Tina	ENT	0117 342 1838		50
John, Helen	Diabetes Specialist Nurse	0117 342 2892		48
John, Dr Rebecca	Paediatric Dentistry	0117 342 4532		31
Johnson, Dr Tom	Adult Cardiology	0117 342 6573		26
Jones, Dr Angela	Radiology	0117 342 4181		80
Jones, Elisabeth	Diabetes Specialist Nurse	0117 342 2892		48
Kabala, Dr Julian	Radiology	0117 342 3854		80
Kay, Mike	MEMO Business Manager	0117 342 0376		107
Kelly, Dr Alison	General Paediatrics	0117 342 8048		29
Kendrick, Dr Adrian	Clinical Scientist	0117 342 6132		87
Kennedy, Dr Cameron	Paediatric Dermatology	0117 342 8808 / 2520		32, 45
King, Mr Paul	Restorative Dentistry	0117 342 4002		43
Kirwan, Prof John	Rheumatology	0117 342 2902		89
Kissun, Dean	Maxillo Facial & Craniofacial Surgery	0117 342 4392		42
Kutt, Dr Elisabeth	Consultant Radiologist	0117 342 2050	0117 927 3413	80
Lamont, Mr Peter	Vascular Surgery	0117 342 0453		98
Langton-Hewer, Mrs Claire	Paediatric ENT	0117 342 5870		32, 50
Langton-Hewer, Dr Simon	Paediatric Respiratory Medicine	0117 342 8258		34
Lawes, Dr Gail	Paediatric Anaesthesia	0117 342 8444		31
Lee, Deborah	Dir. of Strategic Development	0117 342 3606	0117 925 6588	10
Liebling, Dr Rachel	Fetal Medicine & Obstetrics	0117 342 5250		62
Leung, Dr Andrew	Sexual Health	0117 342 6975		91
Levy, Prof Andrew	Endocrinology	0117 331 3115 / 0117 3423557		12, 47
Lightman, Prof Stafford	Endocrinology	0117 342 3553		47
Livingstone, Mr James	Lead Doctor - Trauma & Orthopaedics	0117 342 2242 / 3474		11, 102
Liu, Maureen	Endocrine Specialist Nurse	0117 342 2892		48
Locke, Kiszy	Endocrinology & Diabetes	0117 342 2892		48
Long, Hayley	Matron, Oncology	0117 342 2055		68
Longman, Mr Robert	Colorectal Surgery	0117 342 2931		50, 98

TELEPHONE AND FAX DIRECTORY

Love, Kate	Radiotherapy Services Manager	0117 342 2454		68
Lewis, Dr Stephen	Paediatric Oncology	0117 342 8451		33
Luker, Dr Jane	Dental Radiology	0117 342 4008		42
Lux, Dr Andrew	Paediatric Neurology	0117 342 0187		33
Luyt, Dr Karen	Neonatology	0117 342 5225		30
Lyttle, Dr Mark	Paediatric & Adult Emergency Department	0117 342 8666		30
Mabey, Catherine	Physiology Unit Technician	0117 342 0045		52
MacConnachie, Kath	Commissioning and Planning Manager	0117 342 3769	0117 925 6588	105
Macmahon, Dr Margaret	Care of the Elderly	0117 342 1313		27
Majid, Mr Mohammed	Ophthalmology	0117 342 2401		73
Majumbar, Dr Arnie	Paediatric Neurology	0117 342 0187		33
Manghat, Dr Nathan	Radiology	0117 342 2672		25, 80
Mapson, Paul	Director of Finance	0117 342 3649	0117 342 3643	10
Marder, Hannah	Cancer Services Manager	0117 342 0623	0117 342 0652	7
Markham, Mr Richard	Lead Doctor (Ophthalmology)	0117 342 3878 / 4596		11, 73
Marks, Prof Dr David	Adult BMT	0117 342 8523		24, 54
Marks, Helen	Lead for Acute Paediatric SALT	0117 342 8498		35
Marriage, Dr Stephen	Paediatric Anaesthesia and Int. Care	0117 342 8843		36
Marshall, Dr Robert	Rheumatology	0117 342 2902		89
Martin, Dr Rob	Paediatric & Adult Congenital Heart Disease	0117 342 8849 / 6576		25, 31
Mason, Deborah	Stammering / Dysfluency	0117 330 2655		19
McBride, Mr Andrew	Locum Paediatric Orthopaedic Surgeon	0117 342 8833		34
McCoubrie, Dr Rachel	Palliative Care	0117 342 3507		78
McCune, Dr Anne	Hepatology	0117 342 2104		52
Mcgraw, Dr Mary	Paediatric Nephrology	0117 342 8879		33
McKenzie, Dr Stephanie	Paediatric Radiology	0117 342 8688		34, 80
McNally, Miss Janet	Paediatric Surgery	0117 342 8820		34
Mehendale, Mr Sanchit	Trauma & Orthopaedics	0117 342 3474		102
Mehta, Dr Priyanka	Clinical Haematology	0117 342 2655		54
Midcalf, Rachel	Hydrotherapy	0117 342 2282		17
Midgley, Liz	Paediatric Audiology Service Manager	0117 342 1609		35
Mills, Anne	Physiology Unit	0117 342 0045		52

TELEPHONE AND FAX DIRECTORY

	Technician			
Mills, Mr Martin (Pip)	Obstetrics & Gynaecology	0117 342 5805		62
Mitchell, Mr Steve	Trauma & Orthopaedics	0117 342 2242		102
Moldovan, Dr Corina	Consultant Histopathologist	0117 342 3839	0117 929 2440	57
Monk, Sally	Genetic Counsellor	0117 342 5316		37
Monsell, Mr Fergal	Paediatric Orthopaedic Surgery	0117 342 8892		34, 102
Moon, Hazel	Head of Nursing – Women's & Children's	0117 342 8875	0117 342 8846	11
Moppett, Dr John	Paediatric Haematology	0117 342 8752		33
Morgan, Dr Gareth	Paediatric Cardiology	0117 342 8854		31
Morgan, Maria	Vascular Services	0117 342 2837		103
Moses, Dr Sharon	Sexual Health	0117 342 6963		91
Mumford, Dr Andrew	Clinical Haematology	0117 342 2655		54
Munro Davies, Dr Lisa	Emergency Medicine	0117 342 4363		46
Murdoch, Mr John	Gynaecological Oncology	0117 342 5810		62
Murphy, Dr Paula	Hospital Medical Committee – Chairman	0117 342 4181		10, 25, 80
Murphy, Dr Peter	Care of the Elderly	0117 342 1315		27, 97
Murphy, Dr Peter	Paediatric Anaesthesia and Int. Care	0117 342 8843		35
Narayan, Dr Shalini	Dermatology	0117 342 3419		45
Newbury-Ecob, Dr Ruth	Clinical Genetics	0117 342 5107		37
Ng, Dr Anthony	Paediatric Oncology	0117 342 8044		33
Nicholls, Mr Guy	Paediatric Urology	0117 342 8840		35
Nightingale, Dr Angus	Adult Cardiology	0117 342 6572		25
Nolan, Dr Judith	Paediatric Anaesthesia	0117 342 8444		31
Nunez, Mr Desmond	Paediatric ENT	0117 342 6222		32
O'Callaghan, Dr Finbar	Paediatric Neurology	0117 342 8649 / 0187		29, 33
O'Hanlon, Chrissie	Adult Therapy Services – Outpatients	0117 342 2282		17
O'Kelly, Dr Sean	Medical Director	0117 342 3640	0117 925 6588	10
Oliver, Ann	Genetic Counsellor	0117 342 5652		37
Orrell, Mark	Laboratory Medicine, Histology	0117 342 2583		58
O'Sullivan, Mr Dominic	Restorative Dentistry	0117 342 4389		43
Overton, Mrs Caroline	Obstetrics & Gynaecology	0117 342 5594		62
Overton, Mr Timothy	Fetal Medicine & Obstetrics	0117 342 5250		62
Packman, Julie	Musculoskeletal	0117 342 2282		17

TELEPHONE AND FAX DIRECTORY

	Pathway Therapy Lead			
Palmer, Jane	Head of Nursing – Surgery, Head & Neck	0117 342 1785		11
Parry, Mr Andrew	Paediatric Cardiac Surgery	0117 342 8854		25, 33
Patel, Dr Jayesh	Paediatric Neurology	0117 342 0187		33
Pawade, Dr Jayshree	Consultant Histopathologist	0117 342 2869	0117 929 2440	57
Pearson, Duncan	Hand Therapy	0117 342 2379		17
Pearson, Dr Justin	Adult Neurology	0117 342 0268		61
Pepper, Bob	Dir. Of Facilities and Estates	0117 342 2171	0117 342 3845	10
Phillips, Dr Carol	Radiology	0117 342 4181		80
Phillips, Lois	Thoracic Surgery, Nurse Specialist	0117 342 4050		100
Pickering, Dr Tony	Anaesthesia – Pain Management	0117 342 5091		21
Pierre, Dr Germaine	Paediatric Metabolic Disorders	0117 342 8513		33
Pimblet, Frances	Neurological / Respiratory Disorders	0117 342 2325		20
Pitcher, Dr Rob	Clinical Lead (Histology)	0117 342 3199	0117 929 2440	11, 57
Pitts-Crick, Dr Jonathan	Adult Cardiology	0117 342 6574		25
Platt, Dr Craig	Consultant Histopathologist	0117 342 2564	0117 929 2440	57
Pope, Mr Ian	Hepatobiliary and Pancreatic Surgery	0117 342 4094 / 4654		52, 98
Potaker, Dr J	Liaison Psychiatry	0117 342 2777		60
Portal, Dr Jim	Acute Medicine	0117 342 0530 / 0532		12, 52
Porter, Mr Graham	ENT	0117 342 5871		50
Prasad, Dr Roopa	Rheumatology	0117 342 2902		89
Price, Dr Chris	Medical Oncology	0117 342 2238		54, 66
Prime, Prof Stephen	Oral Medicine	0117 342 4391		42
Pring, Dr Miranda	Dental Pathology	0117 342 4187 / 4391		42, 57
Prothero, Dr Rachel	Adult BMT	0117 342 8523		24
Pugh, Sarah	Genetic Counsellor	0117 342 5653		37
Ramanan, Dr A	Paediatric Rheumatology	0117 342 8809		34
Ramani, Dr Pramila	Consultant Histopathologist	0117 342 4548	0117 929 2440	34, 57
Rashid-Fadel, Tabinda	Chief Cardiac Technician	0117 342 6517		26
Reavley, Dr Paul	Emergency Medicine	0117 342 2713		46
Redfern, Dr Emma	Emergency Medicine	0117 342 2713		46
Reed, Dr Emma-Kate	Acute Medicine	0117 342 0530		12

TELEPHONE AND FAX DIRECTORY

Reed, Mike	Liaison Nurse	0117 342 2777		60
Rees, Dr Helen	Paediatric Oncology	0117 342 8044		33
Reid, Dr Colette	Palliative Care	0117 342 3507		78
Reid, Fiona	Acting Head of Communications	0117 342 3629	0117 925 6588	105
Revington, Peter	Maxillo Facial Surgery	0117 342 4392		42
Richards, Gayle	Diabetes Specialist Nurse	0117 342 2892		48
Rimmer, James	Chief Operating Officer	0117 342 3722	0117 925 6588	10
Roach, Dr Huw	Radiology	0117 342 2728		80
Roberts, Dr Clive	Clinical Pharmacology	0117 342 2525		41
Robinson, Mr Phillip	Paediatric ENT	0117 342 5161		32
Robinson, Dr Stephen	Adult BMT	0117 342 8523		24, 54
Robinson, Teresa	Consultant Clinical Specialist	0117 342 2528		103
Rogers, Mr Tim	Paediatric Surgery	0117 342 8825		34
Sale, Dr Steven	Lead Doctor (Children's)	0117 342 8615 / 8536		11, 31
Saleem, Dr Moin	Paediatric Nephrology	0117 342 8880		33
Sandhu, Prof Bhupinder	Paediatric Gastroenterology	0117 342 8828		32
Sandy, Prof Jonathan	Orthodontics	0117 342 4301 / 4390		42
Sansom, Dr Jane	Dermatology	0117 342 2770		45
Sarangi, Dr Partha	Trauma & Orthopaedics	0117 342 2696		102
Sargant, Dr Nick	Paediatric Emergency Department	0117 342 8666		30
Saunders, Mr Michael	Paediatric ENT	0117 342 8372 / 5871		32, 50
Savage, Dr John	Chairman	0117 342 3720	0117 925 6588	10
Schindler, Dr Margrid	Paediatric Anaesthesia and Int. Care	0117 342 8515		35
Scutton, Dr Mark	Lead Doctor – Theatre, Anaesthesia & Critical Care)	0117 342 2301		11
Scurr, Dr Ingrid	Clinical Genetics	0117 342 5653		37
Seal, Dr Philippa	Paediatric Anaesthesia	0117 342 8444		31
Segar, Dr Philip	Paediatric Anaesthesia	0117 342 8444		31
Sellers, Miss Susan	Obstetrics & Gynaecology	0117 342 5250		62
Shaaben, Mr Ahmed	ENT Surgeon			50
Sharples, Dr Peta	Paediatric Neurology	0117 342 0613		33
Shaw, Dr Lindsay	Paediatric Dermatology	0117 342 2234		32, 45
Shelley-Fraser, Dr Golda	Consultant Histopathologist	0117 342 3198	0117 929 2440	57
Sherriff, Barbara	Head of Governance –	0117 342 8875		11

TELEPHONE AND FAX DIRECTORY

	Women's & Children's			
Shield, Dr Julian H	General Paediatrics, Metabolics	0117 342 0183		29
Shore, Krystina	Booking Co-ordinator – Fast Track Office	0117 342 0621	0117 342 0652	7
Singh, Dr Manika	Sexual Health	0117 342 6972		91
Smith, Mr Frank	Vascular Surgery	0117 342 0456		98
Smith, Kath	Genetic Counsellor	0117 342 5653		37
Smith, Mrs Pat	Head of Adult Audiology	0117 342 5101	0117 342 5859	22
Smith, Richard	Head of Contract Management and Costing	0117 342 3661	0117 342 3643	105
Smithson, Dr John	Lead Doctor – Medicine	0117 342 2619 / 2133		11, 52
Smithson, Dr Sarah	Clinical Genetics	0117 342 5316		37
Sohail, Dr Mohammed	Consultant Histopathologist	0117 342 4539	0117 929 2440	57
Soothill, Prof Peter	Fetal Medicine	0117 342 5470		62
Sparrow, Prof John	Ophthalmology	0117 342 4697		73
Spencer, Dr Robert C	Head of Bacteriology	0117 342 2879		51
Spray, Dr Christine	Paediatric Gastroenterology	0117 342 8828		32
Spry, Paul	Head of Visual Electrophysiology & Shared Care Optometry	0117 342 4652		73
Stafford, Dr Rob	Emergency Medicine	0117 342 2713		47
Staines, Dr Conrad	Oral Medicine	0117 3424391		42
Stanley, Dr Oliver	General Paediatrics	0117 342 8707		29
Starbuck, Ann	Head Orthoptist	0117 342 4716		73
Steeds, Dr Charlotte	Anaesthesia – Pain Management	0117 342 5091		21
Stevens, Prof Michael	Paediatric Oncology	0117 342 0205		33
Steward, Dr Colin	Paediatric BMT	0117 342 8044		31
Stoddart, Dr Peter	Paediatric Anaesthesia	0117 342 8615		31
Stoica, Mr Serban	Paediatric Cardiac Surgery	0117 342 8854		25, 31
Strachan, Ms Bryony	Lead Doctor, Obs & Gynae	0117 342 5245 / 5594		11, 62
Strange, Dr Julian	Adult Cardiology	0117 342 6574		25
Streets, Mr Christopher	Oesophago-Gastric Surgery	0117 342 4007 / 4893		52, 98
Strickland, Mr Andrew	Hepatobiliary and Pancreatic Surgery	0117 342 4094 / 4450		52, 98
Stuart, Dr Graham	Paediatric & Adult Congenital Heart	0117 342 6584 / 6576		25, 31

TELEPHONE AND FAX DIRECTORY

	Disease		
Sylvester, Mr Paul	Colorectal Surgery	0117 342 2931	52, 98
Tagney, Jenny	Cardiology Nurse Consultant	0117 342 6571	26
Thanvi, Dr Narottam	Clinical Oncology	0117 342 3863	66
Thomas, Ann	Haemaphilia	0117 342 2282	17
Thomas, Dr Glyn	Adult Cardiology	0117 342 6578	25
Thomas, Dr Huw	General Paediatrics	0117 342 8655	29
Thomas, Matthew	Head of Medical Imaging	0117 342 1409	73
Thomas, Mr Michael	Colorectal Surgery	0117 342 2263 / 4595	52, 98
Thomas, Dr Paul	Laboratory Medicine, Head of Department	0117 342 3245	57
Thomas, Shelley	Matron, Eye Hospital	0117 342 4634	73
Thomas, Mr Simon	Paediatric Orthopaedic Surgery	0117 342 8833	34, 102
Thomas, Prof Stephen	Maxillo Facial Surgery	0117 342 4392	42
Thompson, Dr Elizabeth	Homeopathy	0117 342 9832	56
Thoresen, Dr Marianne	Neonatology	0117 342 5225	30
Thorogood, Dr Natasha	Endocrinology & Diabetes	0117 342 2768	0117 342 3353 47
Thorpe, Dr Rebecca	Emergency Medicine	0117 342 1491	46
Thursby-Pelham, Dr Anna	General Paediatrics	0117 342 8681	29
Thyagarajan, Dr Mani	Paediatric Radiology	0117 342 8688	34, 80
Tibbs, Enid	Vascular Services	0117 342 3148	103
Tierney, Mr Paul	ENT	0117 342 1833	50
Titcomb, Mr Dan	Oesophago-Gastric Surgery	0117 342 4007 / 3054	52, 96
Tizard, Dr Eleanor (Jane)	Paediatric Nephrology	0117 342 8881	33
Tobin, Dr Gerald	Care of the Elderly	0117 342 1313	27
Tole, Mr Derek	Ophthalmology	0117 342 4697	73
Tometzki, Dr Andrew	Paediatric Cardiology	0117 342 8853	31
Tomkins, Dr Susan	Clinical Genetics	0117 342 5652	37
Tomlinson, Dr Marjorie	Clinical Oncology (based at Weston)	0117 342 3863	66
Tookey, Carole	Head of Nursing – Medicine	0117 342 4979	11
Tooley, Dr James	Neonatology	0117 342 5346	30
Townsend, Dr Mandie	Adult Cardiology	0117 342 6572	25
Treloar, Dr Emma	Obstetrics & Gynaecology	0117 342 5245	62
Tsai-Goodman, Dr Beverly	Paediatric Cardiology	0117 342 8862	31
Tulloch, Dr Robert	Paediatric Cardiology	0117 342 8856	31

TELEPHONE AND FAX DIRECTORY

Tunstall, Dr Oliver	Paediatric Haematology	0117 342 8752		33
Turner, Dr Mark	Adult Congenital Heart Disease	0117 342 6575		25
Tyers, Candice	Performance and Operations Manager	0117 342 4792		73
Tyrell-Price, Dr Jonathan	Medical Gastroenterology	0117 342 3525		52
Valencia, Dr Alexandra	Radiology	0117 342 2050/2728		80
Vass, Julie	Assistant Divisional Manager, Paediatric Surgery	0117 342 8870		29
Veysy, Dr Sian	Paediatric & Adult Emergency Department	0117 342 8666 / 2713		30, 46
Virjee, Dr James	Radiology	0117 342 4181		80
Vokes, Rachel	Acting Deputy Divisional Manager, Specialised Services	0117 342 3074		68
Wain, Dr Sarah	Neonatology	0117 342 5346		30
Wakeley, Dr Charles	Radiology	0117 342 3854		80
Walker, Ellie	Vascular Services	0117 342 3148		103
Walsh, Cathy	Head of Radiology Services	0117 342 3078		80
Walsh, Dr Mark	Paediatric Cardiology	0117 342 8854		31
Walther, Dr Axel	Medical Oncology	0117 342 2412		66
Way, Jacqui	Endocrine Clinic Coordinator	0117 342 0281		47
Weale, Mr Adrian	Trauma & Orthopaedics	0117 342 4966		102
Weare, Jayne	Head of Therapies	0117 342 3295		12, 13
Webb, Joanne	Booking Co-Ordinator – Fast Track Office		0117 342 0652	7
Webber, Rachel	Vascular Services	0117 342 2836		103
Weir, Dr Patricia	Paediatric Anaesthesia and Int. Care	0117 342 8843		36
West, Mr Douglas	Thoracic Surgery	0117 342 3132		100
West, Miss Nicola	Restorative Dentistry	0117 342 4002		43
Wheeler, Dr Helen	Sexual Health	0117 342 6970		91
Whittle, Dr Adam	Respiratory Medicine	0117 342 2966		86
Wilkinson, Mr Andrew	ENT	0117 342 1838		50
Williams, Miss Cathy	Paediatric Ophthalmology	0117 342 4596		73
Williams, Dr Mandy	Dental Radiology	0117 342 2728		41, 80
Williams, Salena	Liaison Nurse	0117 342 2777		60
Wilson, Mr Paul	Restorative Dentistry	0117 342 4389		42

TELEPHONE AND FAX DIRECTORY

Wilson, Dr Paula	Clinical Oncology	0117 342 2409		66
Wilson, Sandie	Head of Service, Orthotics	0117 342 1588		77
Windfeld, Sarah	Head of Midwifery	0117 342 5201		11
Wogan, Celia	Adult Therapy Services – Trauma & Orthopaedics	0117 342 2282		17
Wolfe, Prof Andy	Paediatric Anaesthesia and Int. Care	0117 342 8843		36
Woltersdorf, Dr Wolf	Lead Doctor, Laboratory Medicine	0117 342 3245		11, 57
Wong, Dr Newton	Consultant Histopathologist	0117 342 3197	0117 929 2440	57
Woodward, Mr Mark	Paediatric Urology	0117 342 8840		35
Woolley, Robert	Chief Executive	0117 342 3720	0117 925 6588	10
Woolstenholmes, Alice	Acting Assistant Divisional Manager, SHN	0117 342 1792		73
Worsam, Elizabeth	Laboratory Medicine, Haematology	0117 342 2575		58
Wynick, Prof David	Endocrinology	0117 342 3553		47
Yates, Mr Roger	Restorative Dentistry	0117 342 4389		43
Yeatman, Mr Mark	Adult Cardiothoracic	0117 342 6578		25
Zebouni, Dr Luay	Rheumatology	0117 342 2902		89

INDEX

Acute Medicine	12	Diabetes in later life	28
Allied Health Professionals / Specialist Nurses	26	Diagnostics & Therapies Division	11
Anaesthesia – Pain Management	21	Dietetics	13
Anticoagulant Clinic	57	Early Pregnancy Assessment	61
Audiology (Adult)	22	Electrodiagnostics Department	74
Audiometry	22	Emergency Admissions	4
Aural Treatment Clinic	49	Emergency Department (Adult)	45
Avon Haematology Unit	52	Emergency Department (BRI)	4
BHOC Acute Care	65	Endocrinology & Diabetes	46
Bone Marrow Transplant	24	ENT	49
Bristol Dental Hospital	9	Falls Service	28
Bristol Eye Hospital	9	Gastroenterology	50
Bristol Haematology & Oncology Ctre	9	General Paediatrics	29
Bristol Heart Institute	9	Genetic Counsellors	37
Bristol Homeopathic Hospital	9	GP Complaints	104
Bristol Royal Hospital for Children	9	GP Priority Line	3
Bristol Royal Infirmary	9	Gynaecological Oncology	60
Cancer Fast Track Office	7	Gynaecology	60
Cardiac Radiology	25	Haematology	52
Cardiac Services	25	Health Protection Agency	55
Cardiac Surgery	25	Hearing Aid Repairs & Services	22
Cardiology	25	Histopathology	57
Care of the Elderly	27	Homeopathy	54
Central Health Clinic	9	Hospital Medical Committee	10
Child Health	29	Laboratory Medicine	55
Children's Services	29	Liaison Psychiatry	58
Clinical Biochemistry	55	Lipid Clinic	57
Clinical Genetics	37	Lower Gastrointestinal Team	96
Clinical Neurophysiology	39	Medicine Division	11
Clinical Pharmacology	40	MEMO	105
Clinical Psychology Department	68	Midwifery Services	62
Clinical Site Management Team	4	Movement Disorders	28
Colorectal Specialist Nurse	97	Neonatology	29
Colorectal Team	96	Neurology	59
Commissioning	103	Nocturnal Respiratory Support	85
Communications Department	103	Obstetrics and Gynaecology	60
Complaints	104	Occupational Therapy	15
Contraception Service	89	Oncology	64
Cystic Fibrosis	85	Ophthalmology	71
Dental Radiology	41	Oral and Maxillofacial Surgery	41
Dentistry	41	Oral Medicine	41
Dermatology	44	Oral Pathology	42
Diabetes	46	Orthodontics	41
		Orthotics	75

INDEX

Paediatric Anaesthesia	30	Reproductive Medicine	84
Paediatric Audiology	35	Respiratory function test open access	84
Paediatric BMT	31	Respiratory Hot Clinic	85
Paediatric Cardiac Surgery	31	Respiratory Medicine	84
Paediatric Cardiology	31	Respiratory Nurse Specialists	85
Paediatric Clinical Psychology	35	Restorative Dentistry	41
Paediatric Dentistry	31	Rheumatology	87
Paediatric Dentistry	41	Sexual Health	89
Paediatric Dermatology	32	Sites	9
Paediatric Emergency Department	30	South Bristol Community Hospital	9
Paediatric Endocrinology & Diabetes	32	South Bristol Community Hospital Services	92
Paediatric ENT	32	Special Care Dentistry	41
Paediatric Gastroenterology	32	Specialised Services Division	11
Paediatric Haematology	33	Speech & Language Therapy (Adult)	18
Paediatric Infection Disease & Immunology	32	St Michael's Hospital	9
Paediatric Inherited Metabolic Disorders	33	Stoma services	97
Paediatric Nephrology	33	Stroke Clinic	95
Paediatric Neurology	33	Stroke and TIA Services	95
Paediatric Oncology	34	Support Services	103
Paediatric Orthopaedic Surgery	34	Surgery	96
Paediatric Pathology	34	Surgery, Head & Neck Division	11
Paediatric Radiology	34	Syncope Clinic	28
Paediatric Respiratory Medicine	34	Teledermatology Service	44
Paediatric Rheumatology	34	Telephone & Fax Directory	109
Paediatric Speech & Language Therapy	35	Thoracic Services	98
Paediatric Surgery	34	Thrombosis Clinic	99
Paediatric Urology	35	Tinnitus & Balance	23
Pain Management	21	Transport	8
Palliative Care	76	Trauma & Orthopaedics	100
Palliative Radiotherapy	67	Trust Board	10
PALS	104	Trust Headquarters	9
Pathology Day Unit	57	Tuberculosis Prevention Clinic	85
Patient Complaints	104	UGI MacMillan Nurse	97
Pharmacy	77	Upper Gastrointestinal Team	96
Phlebotomy Service	57	Vascular Radiology	25
Physiotherapy	15	Vascular Services	101
PICU (Paediatric Intensive Care Unit)	35	Vascular Studies Unit	102
Podiatry	48	Vascular Surgery	96
Pregnancy Advisory Service	91	Ward contact numbers	106
Radiology	78	Women's & Children's Services	11
Rapid Access TIA Clinic	95		
Referral procedure	3		