

**2011/12 PERFORMANCE INCENTIVE SCHEMES
Commissioning for Quality and Innovation (CQUINs)**

Summary of Goals

Goal Number	Goal Name	Description of Goal	Goal weighting (% of CQUIN scheme available)	Expected financial value of Goal (£)	Quality Domain (Safety, Effectiveness, Patient Experience or Innovation)
1	VTE	Reduce avoidable death, disability and chronic ill health from venous-thromboembolism (VTE)	10% / 0.15% of contract value	c.£550k	Safety, Effectiveness and Patient Experience
2	Patient experience	To improve the experience of in-patients	10% / 0.15% of contract value	c.£550k	Patient Experience
3	Cancer pathway efficiency	Improve the care of patients presenting at hospital with acute complications of chemotherapy.	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Safety and Patient Experience
4	Dementia	Implementation of action plan in response to South West Hospital Standards in Dementia Care. Three key standards have been identified (See indicators section)	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Safety, Effectiveness and Patient Experience
5	Discharge audit	Ensure 90% of Discharge summaries completed to agreed quality standards to improve communication with primary care.	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Safety, Effectiveness and Patient Experience
6	Falls	Reduction in the number of falls sustained by older people receiving inpatient care	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Safety, Effectiveness and Patient Experience
7	Learning Disabilities	Delivery of improvements in standards of care for patients with Learning Disabilities in line with South West SHA review	5% of CQUIN Scheme / or approx 0.075% of	Expected c £275K per CQUIN	Effectiveness, Patient Experience

		action plan.	contract value		
8	End of Life	End of Life pathway. To improve the experience of patients on the End of Life pathway.	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Effectiveness, Patient Experience
9	Database compliance for cancer	Improve recording of patient outcomes on databases to improve measurement of patient outcomes from local services.	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Effectiveness
10	Maternity	Increase the spontaneous vaginal birth rate through midwives taking the lead role in the care of normal pregnancy and labour, focussing on informing, educating and providing skilled support through 1 to 1 care to mothers, including woman who have had had one previous caesarean section.	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Safety, Effectiveness, Patient Experience
11	Medication errors	Reduction in Medication errors to improve patient safety	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Safety, Effectiveness, Patient Experience.
12	Nutrition	To improve and ensure good nutritional care to stop inappropriate weight loss in commissioned pathways of care.	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Safety, Effectiveness, Patient Experience.
13	Patient Transport Service	Improving utilisation of Patient Transport Service (PTS)	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Effectiveness, Patient Experience.
14	Smoking cessation – Hospital patients	To increase the number of patients being referred to smoking cessation services, to improve long term health outcomes for these	5% of CQUIN Scheme / or approx 0.075% of	Expected c £275K per CQUIN	Safety, Effectiveness, Patient Experience.

		patients.	contract value		
15	Tissue Viability	Reduce the incidence of Grade 2 and above hospital acquired pressure ulcers (with the aim of eradicating avoidable pressure ulcers)	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Safety, Effectiveness, Patient Experience.
16	Specialist Commissioning CQUIN - Neonatal	Reduction of CONS Infections in neonates on NICU	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Safety, Effectiveness,.
17	Specialist Commissioning CQUIN - Haemophilia	Haemophilia: Improved targeting of clotting factor prophylaxis for patients with severe disease	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Effectiveness, Innovation
18	Specialist Commissioning CQUIN – Thoracic Surgery	Thoracic Surgery: To improve the quality of pre, intra and post-operative care for patients undergoing major elective surgery through implementation of the enhanced recovery model of care, leading to a reduction in length of stay for patients undergoing two key procedures	5% of CQUIN Scheme / or approx 0.075% of contract value	Expected c £275K per CQUIN	Effectiveness, Innovation
		Totals:	100.00%		

Summary of Indicators

Goal Number	Indicator Number ¹	Indicator Name	Indicator Weighting (% of CQUIN scheme available)	Expected financial value of Indicator (£)
1	1	VTE Risk Assessment	10% / 0.15% of contract value	0.15% = c.£550k (11/12 contract value)
2	1	Patient experience - personal needs. National Patient Survey results – 50%	5% / 0.075% of contract value	0.075% (total) – c.£275k (11/12 contract value)
2	2	Patient experience -	2.5% / 0.0375%	0.0375% (total) – c

¹ There may be several indicators for each goal

Goal Number	Indicator Number ¹	Indicator Name	Indicator Weighting (% of CQUIN scheme available)	Expected financial value of Indicator (£)
		personal needs. Reducing noise at night 25%	of contract value	£137.5k (11/12 contract value)
2	3	Patient experience - personal needs. Ensuring that patients who need assistance at mealtimes receive this 25%	2.5% / 0.0375% of contract value	0.0375% (total) – c £137.5k (11/12 contract value)
3	1	Time to antibiotics for patients with neutropenic fever - 60 minutes (75% of CQUIN value)	3.75% of CQUIN Scheme / or approx 0.056% of contract value	c £206.25K
3	2	Identification of and measurement of length of stay for non-surgical cancer patients in preparation for CQUIN next year to measure outcomes for these patients (25% of CQUIN value)	1.25% of CQUIN Scheme / or approx 0.019% of contract value	c £68.75K
4	1	To identify and measure the length of stay for dementia patients. With a view to improving the outcomes for patients with dementia who present at hospital through a range of routes (20% of CQUIN)	1% of CQUIN Scheme / or approx 0.015% of contract value	c £55K
4	2	95% of ward moves involving patients with dementia in March 2012 occur between 8am and 8pm (unless reported via exception due to medical reasoning). (30% of CQUIN)	1.5% of CQUIN Scheme / or approx 0.023% of contract value	c £82.5K
4	3	Dementia included in the mandatory training programme by the end of 2011-12, and to be mandatory for all staff. (50% of CQUIN)	2.5% of CQUIN Scheme / or approx 0.0375% of contract value	c £137.5K
5	1	Discharge Audit to ensure that 90% of	5% of CQUIN Scheme / or	c £275K

Goal Number	Indicator Number ¹	Indicator Name	Indicator Weighting (% of CQUIN scheme available)	Expected financial value of Indicator (£)
		discharge summaries are completed.	approx 0.075% of contract value	
6	1	To achieve 95% falls assessment on patients 65 and over on admission to in patient bed, from Q3. (50% of CQUIN)	2.5% of CQUIN Scheme / or approx 0.0375% of contract value	c £137.55K
6	2	By Q4, a 10% reduction in absolute falls. Baseline measure to be Q2 2011-12. (50% of CQUIN)	2.5% of CQUIN Scheme / or approx 0.0375% of contract value	c £137.5K
7	1	Delivery of actions in Learning Disabilities action plan.	5% of CQUIN Scheme / or approx 0.075% of contract value	c £275K
8	1	End of Life pathway improvements Implementation of the University Hospitals Bristol foundation trust (UH Bristol) end of life care tool for patients in the last few days of their life	5% of CQUIN Scheme / or approx 0.075% of contract value	c £275K
9	1	Compliance with 10 key fields in datasets for 9 cancer sites where UHBristol has an established MDT. Percentage compliance to be agreed.	5% of CQUIN Scheme / or approx 0.075% of contract value	c £275K
10	1	Spontaneous vaginal deliveries, compared with the number of all births including c sections (50% of CQUIN)	2.5% of CQUIN Scheme / or approx 0.0375% of contract value	c £137.5K
10	2	Number of spontaneous vaginal deliveries, compared with the number of all vaginal deliveries (50% of CQUIN)	2.5% of CQUIN Scheme / or approx 0.0375% of contract value	c £137.5K
11	1	Medication Errors Proportion of incidents	5% of CQUIN Scheme / or	c £275K

Goal Number	Indicator Number ¹	Indicator Name	Indicator Weighting (% of CQUIN scheme available)	Expected financial value of Indicator (£)
		classified as moderate, major or catastrophic harm	approx 0.075% of contract value	
12	1	Nutrition - MUST nutritional assessment.	5% of CQUIN Scheme / or approx 0.075% of contract value	c £275K
13	1	Patient Transport Service. To achieve absolute reduction in hospital generated Patient Transport Service Aborted Journeys	2.5% of CQUIN Scheme / or approx 0.038% of contract value	c £138K
13	2	Patient Transport Service. To achieve absolute reduction in hospital generated Patient Transport Service Journeys which have non-medical escorts	2.5% of CQUIN Scheme / or approx 0.038% of contract value	c £138k
14	1	Number of referrals to smoking cessation services	5% of CQUIN Scheme / or approx 0.075% of contract value	c £275K
15	1	Reduction in number of patients with pressure ulcers (to also include measurement of number of pressure ulcers per patient but this will not be part of measure)	5% of CQUIN Scheme / or approx 0.075% of contract value	c £275K
16	1	Neonatal CONS Infections	5% of CQUIN Scheme / or approx 0.075% of contract value	c £275K
17	1	Haemophilia Pharmacokinetic Studies	5% of CQUIN Scheme / or approx 0.075% of contract value	c £275K
18	1	Lobectomy - To reduce the median length of stay from 6 to 5 days (50% of CQUIN)	2.5% of CQUIN Scheme / or approx 0.0375% of	c £137.5K

Goal Number	Indicator Number ¹	Indicator Name	Indicator Weighting (% of CQUIN scheme available)	Expected financial value of Indicator (£)
			contract value	
18	2	Mediastinoscopy - To achieve 85% day case rate (50% of CQUIN)	2.5% of CQUIN Scheme / or approx 0.0375% of contract value	c £137.5K
		Totals:	100.00%	