



GP HANDBOOK 2012/13

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Respecting everyone
Embracing change
Recognising success
Working together
Our hospitals.

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INTRODUCTION

The University Hospitals Bristol NHS Foundation Trust (UH Bristol) is a major teaching trust which provides a comprehensive range of healthcare services. UH Bristol hospitals are all located in central Bristol. This directory has been compiled for GPs and practice staff as an aid to identifying and accessing our services.

Telephone numbers provided in this handbook are in most cases the direct line for the appropriate secretary or PA.

The following is the generic email address format for Trust employed staff:

firstname.surname@uhbristol.nhs.uk

The format of email addresses varies slightly for University staff, therefore you are recommended to phone the contact number provided in this handbook to obtain the correct email address for University staff.

If you have any comments, amendments or corrections to this handbook, please contact the Commissioning Team on 0117 342 3769.

Emergency Admissions

Emergency Admission procedures for the Bristol Royal Infirmary and for other UH Bristol hospitals are detailed on the following page.

Urgent/Routine Referrals

All consultant-led outpatient services (with the exception of Fast Track services) are available for referral via Choose and Book, and this is the Trust's preferred method of referral.

All services are also available for booking directly through [Choose and Book](#).

Clinical information should be faxed only where it is clearly stated within the appropriate section that a fax number may be used for this purpose. At the present time, confidential and identifiable patient information should not be sent via email.

Referral forms can be downloaded from:

<http://www.uhbristol.nhs.uk/for-clinicians/how-to-refer/referral-forms/>

GP Priority Line

Please use the GP Emergency Admissions line (0117 934 9335) where appropriate for medical and surgical emergency admissions to the BRI.

EMERGENCY ADMISSIONS

Bristol Royal Infirmary

Medical Admissions Call 0117 934 9335

Mon – Fri 10am – 7pm

On contacting the BRI switchboard General Practitioners will be put through to the **General Practitioner Support Unit (GPSU)** based on level 2 in the Queens Building. Following discussion with the referring GP the duty GP in the unit will either see the patient in the GPSU or direct them to an alternative assessment area e.g. Emergency Department or MAU

Medical Admissions Call 0117 9349335

Mon – Fri 7pm – 10am, Sat & Sun

The **Clinical Site Managers** at the BRI are responsible for accepting emergency GP referrals during these hours. The Clinical Site Management Team consists of experienced Band 7 Nurses with a broad remit that includes bed management and clinical support to the wards.

On contacting the BRI switchboard General Practitioners will be put through to a Clinical Site Manager who will take details of the patient and their presenting condition. In addition they will ask for the General Practitioner's name and practice details.

The Clinical Site Manager will be able to advise on the current status of the Emergency Department and also the availability of admission alternatives such as the Acute Response Team.

The medical team at the BRI and the Emergency Department will be informed about the patient by the Clinical Site Manager.

Surgical Admissions – all times Call 0117 9349335

Referrals should be made via the Clinical Site Managers as above.

Liaison Psychiatric Team

Contact BRI Switchboard on: 0117 9230000

Bristol Eye Hospital

Emergency Department Hotline: 0117 342 4613

Bristol Haematology and Oncology Centre

Within working hours:

Contact Consultant's secretary: 0117 9230000 / direct dial OR bleep
Registrar/Consultant 0117 9230000 (bleep).

For patients on active oncology treatment contact BHOC acute care on
0117 342 2011

Out of hours:

Contact Registrar/Senior Registrar on call via Switchboard: 0117 9230000.

Bristol Heart Institute

Within working hours:

Contact Consultant's secretary: 0117 9230000 / direct dial OR bleep
Registrar/Consultant 0117 9230000 (bleep).

For Cardiac Arrhythmia and Pacing advice: 0117 342 6635
(Electrophysiology Team)

Out of hours:

Contact Registrar/Senior Registrar on call via Switchboard: 0117 9230000.

Bristol Royal Hospital for Children

For children under 16 requiring admission to hospital or urgent/emergency review by a Consultant or Senior Doctor in Emergency Paediatric Medicine please fax a referral letter to 0117 342 8667 and send the child directly to the Children's Emergency Department.

For children that require rapid (but not urgent or emergency) review by a Consultant Paediatrician, please fax a referral letter to 0117 342 8684. Your letter will be triaged by a Consultant in General Paediatrics and the patient will be contacted directly with the date and time of an appointment in our Rapid Access Clinic. This clinic is based in the Children's Hospital Clinical Investigation Unit. The target waiting time for children to be seen in this clinic is 2-4 days.

EMERGENCY ADMISSIONS

If you would like paediatric advice, please contact the Children's Emergency Department on 0117 342 8666.

If you are unsure which is the most appropriate route of referral please contact the Emergency Department and we will be able to help.

If your child is well known to a speciality team it may be worth contacting the team for advice in working hours. Consultants and clinical nurse specialists can be reached via the UH Bristol Switchboard on 0117 923 0000. Out of hours please contact the Children's Emergency Department on 0117 342 8666.

St Michael's Hospital – ENT, Gynaecology and Obstetrics

Contact duty / on call junior doctor through Switchboard: 0117 921 5411.

FAST TRACK OFFICE - CANCER SERVICES

Fast Track Office	Fax Number	0117 3420652
Greg Martin	Performance and Operations Manager	0117 3420095
Elliott Westhoff Paul Harris (from Aug 2012)	Fast Track Office Manager	0117 3423180
Krystina Shore	Booking co-ordinator	0117 3420621
Claire Wiblin	Booking co-ordinator	0117 3420663
Helena Branfield	Booking co-ordinator	0117 3420619
Anne Bowden	Booking co-ordinator	0117 3420037

The Fast Track Office was established in March 2000, to be a central point for the management of referrals from Primary Care for patients with a suspected cancer. UH Bristol is committed to achieving the 2-week wait standard for all suspected cancer referrals, as well as meeting the 31 and 62-day standards for all cancer patients we treat.

To ensure patients are booked into an appropriate service, GPs are requested to use the Fast-Track (Cancer Suspected) referral proformas, which comply with the NICE guidelines. Where possible referrals should be made via the Choose and Book System or if this is unavailable they should be faxed to the department on: 0117 342 0652. Further information on the NICE urgent referrals guidelines is available via the following website: www.nice.org.uk/CG027quickrefguide

When making a referral to the Fast Track Office, ensure that the patient's home address and telephone number are correct. If available, also include a mobile telephone number or daytime contact number in order to help us contact the patient promptly. Please let the patient know that they should hear from UH Bristol within 48 hours of the referral being made. If they do not hear, they should contact the surgery. All patients (unless there is a valid clinical reason) should be given the information sheet which details what happens following a suspected cancer referral.

If you have any queries about a patient you have referred, contact the Fast Track Office on one of the numbers shown above.

If you have any general queries relating to Cancer Services at UH Bristol please contact Hannah Marder, Cancer Services Manager on 0117 342 0628.

UH Bristol Patient Transport Team

All UH Bristol Patient Transport Service (PTS) bookings are handled by a central team. For any patient transport queries relating to UH Bristol sites please contact Claire Hepden, Patient Transport Manager on 0117 342 4833.

Patient Transport Services (PTS)

A non-emergency patient transport service (PTS) is available to all UH Bristol hospital sites. Patient eligibility for this service is limited by criteria, which can be confirmed by your PCT.

PTS for **new outpatient attendances** must be booked by the GP practice through their PCT nominated transport organisation. All subsequent PTS bookings for transport to and from our sites will be arranged by UH Bristol.

Other services

There are pick-up and set down points at UH Bristol hospital sites, but on-site parking is very limited, so please encourage your patients to use other methods of transport as appropriate.

The HUBS Bus is a free shuttle bus service, provided for patients, visitors and staff, which operates a circular route incorporating Bristol Temple Meads railway station and all of our hospital sites, excluding SBCH. The HUBS bus runs from 6.35am until 8.30pm Monday to Friday. See the patient information leaflet *How to get to our Hospitals*, or the website <http://www.uhbristol.nhs.uk/patients-visitors-and-carers/travelling-and-our-hospitals> for more information.

TRUST SERVICES

<p>Bristol Dental Hospital (BDH) Lower Maudlin Street Bristol BS1 2LY Telephone: 0117 923 0050</p>	<p>Bristol Eye Hospital (BEH) Lower Maudlin Street Bristol BS1 2LX Telephone: 0117 923 0060</p>
<p>Bristol Haematology and Oncology Centre (BHOC) Horfield Road Bristol BS2 8ED Telephone: 0117 342 2416</p>	<p>Bristol Heart Institute (BHI) Bristol Royal Infirmary (Terrell Street) Bristol BS2 8HW Telephone: 0117 923 0000</p>
<p>Bristol Homeopathic Hospital (BHH) Cotham Bristol BS6 6JU Telephone: 0117 973 1231</p>	<p>Bristol Royal Hospital for Children (BRHC) Paul O’Gorman Building Upper Maudlin Street Bristol BS2 8BJ Telephone: 0117 923 0000</p>
<p>Bristol Royal Infirmary (BRI) Marlborough Street Bristol BS2 8HW Telephone: 0117 923 0000</p>	<p>St Michael’s Hospital (STM) Southwell Street Bristol BS2 8EG Telephone: 0117 921 5411</p>
<p>UH Bristol Trust Headquarters (THQ) Marlborough Street Bristol BS1 3NU Telephone: 0117 342 3600</p>	<p>Central Health Clinic Tower Hill Bristol BS2 0JD Telephone numbers: 0117 342 6900 (Sexual Health) 0117 342 6886 (Breast Screening)</p>
<p>South Bristol Community Hospital (SBCH) Hengrove Promenade Hengrove Bristol BS14 0DE Telephone: 0117 923 0000</p>	

TRUST SERVICES

Trust Board:

Chairman	Dr John Savage	PA: 0117 3423720
Chief Executive	Robert Woolley	PA: 0117 3423720
Chief Operating Officer	James Rimmer	PA: 0117 3423722
Medical Director	Dr Sean O'Kelly	PA: 0117 3423640
Chief Nurse	Alison Moon	PA: 0117 3423601
Director of Strategic Development	Deborah Lee	PA: 0117 3423606
Director of Finance	Paul Mapson	PA: 0117 3423649
Acting Director of Workforce & Organisational Development	Claire Buchanan (from May 2012)	PA: 0117 3423624

Trust Services Division (TS):

Director of Facilities & Estates	Bob Pepper	PA: 0117 3422171
Director of IM&T	Andrew Hooper	PA: 0117 3420708

Hospital Medical Committee:

Chairman	Dr Paula Murphy	PA: 0117 3424181
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TRUST SERVICES

Clinical Divisions:

Medicine (Med):

Head of Division	Dr Mark Callaway	PA: 0117 3423067
Divisional Manager	Claire Thompson	PA: 0117 3423067
Head of Nursing	Carole Tookey	PA: 0117 3424979
Lead Doctor	Dr John Smithson	PA: 0117 3422619

Surgery, Head & Neck (SH&N):

Head of Division	Dr Michael Nevin	PA: 0117 3422101
Divisional Manager	Sarah Nadin	PA: 0117 3422101
Head of Nursing	Jane Palmer	PA: 0117 3424805
Lead Doctor (Dental)	Professor Jonathan Sandy	PA: 0117 3424301
Lead Doctor (Ophthalmology)	Mr Richard Markham	PA: 0117 3423878
Lead Doctor (Surgery)	Mr Andrew Hollowood	PA: 0117 3424007
Lead Doctor (Theatres, Anaesthesia & Critical Care)	Dr Claudia Paoloni and Dr John Hadfield	PA: 0117 3422301

Women's & Children's Services (W&C):

Head of Division	Dr Jacqueline Cornish	PA: 0117 3428877
Divisional Manager	Ian Barrington	PA: 0117 3428877
Head of Nursing	Hazel Moon	PA: 0117 3428875
Head of Midwifery	Sarah Windfeld	PA: 0117 3425201
Head of Governance	Barbara Sherriff	PA: 0117 3428875
Lead Doctor, Obs & Gynae	Ms Bryony Strachan	PA: 0117 3425594
Lead Doctor (Children's)	Dr Steven Sale	PA: 0117 3428615
Lead Doctor (Children's)	Prof John Henderson	PA: 0117 3428258
Lead Doctor (Critical Care Services)	Dr James Fraser	PA: 0117 3428421

Specialised Services (SS):

Head of Division	Dr Peter Wilde	PA: 0117 3426608
Divisional Manager	Moira Logie	PA: 0117 3426608
Head of Nursing	Sarah Dodds	PA: 0117 3426609
Lead Doctor (Haem/Onc)	Dr Amit Bahl	PA: 0117 3423029
Lead Doctor (Cardiac)	Dr Alan Bryan	PA: 0117 3426579

TRUST SERVICES

Diagnostics & Therapies (D&T):

Head of Division	Dr Elisabeth Kutt	PA: 0117 3422050
Divisional Manager	Lisa Galvani	PA: 0117 3422050
Lead Doctor (Radiology)	Dr Paul Davison	PA: 0117 3423854
Lead Doctor (Laboratory Medicine)	Dr Wolf Woltersdorf	PA: 0117 3423245
Lead Doctor (Histology)	Dr Rob Pitcher	PA: 0117 3423199
Head of Therapies	Jayne Weare	Tel: 0117 3423295

ACUTE MEDICINE

Acute Medicine

(Division: Med)

Dr Roland Jenkins	0117 3420530	Acute Medicine
Dr Emma-Kate Reed	0117 3420530	Acute Medicine
Dr Ed Moran	0117 3420530	Acute Medicine
Dr Bushra Ahmad	0117 3420530	Acute Medicine
Dr Amanda Beale	0117 3420530	Acute Medicine
Dr Jim Portal	0117 3420530	Acute Medicine

The Medical Assessment Unit and Short Stay Unit are managed by the Acute Physicians. All referrals should go through the Emergency Medical Admissions pathway.

Pain Management

(Division: SH&N)

Dr Peter Brook	0117 3425091	Anaesthesia - Pain Management
Dr Charlotte Steeds	0117 3425091	Anaesthesia - Pain Management
Dr Nilesh Chauhan	0117 3425091	Anaesthesia - Pain Management
Dr Tony Pickering	0117 3425091	Anaesthesia - Pain Management

Referrals are made to the consultant with the shortest waiting time on the day of arrival or to a specific consultant. Open referrals are allocated to the consultant with the shortest waiting time.

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous report. It is also very important to provide specific details of any transport requirements including extent of patient mobility.

New appointments are made strictly on the basis of urgency by the consultant in charge of the case. The pain clinic offers day case and limited inpatient stay, as appropriate, in addition to outpatient clinics.

AUDIOLOGY (ADULT)

(Division: D&T)

Mrs Pat Smith	0117 3425101	Head of Adult Audiology
Enquiries/Reception	0117 3425854	Fax: 0117 3425859

ACCESS / REFERRALS

Referral protocols have been issued. Referrals can be made by letter or fax to the Audiology Manager. Access to other diagnostic services is usually through a hospital consultant. Adult Audiology also takes e-referrals.

Direct Access Services:

Audiometry

Facilities are available for pure tone audiometry and tympanometry by referring direct to the department. Patients must be aged 12 years or older and the ears must be wax free. If a significant abnormality is found we can cross refer to the ENT department.

Hearing Aid Services

Patients aged over 55 years can be referred directly to the department for assessment of their hearing and the provision of a hearing aid if necessary. Clinics are provided at St. Michael's Hospital, Stockwood Medical Centre, South Bristol Community Hospital and Tower House Medical Centre Nailsea, a domicillary service is also available

Hearing Aid Repairs

This is a service for current NHS hearing aid users who are having problems with their hearing aids, by appointment only, at either St Michael's Hospital or at Stockwood Medical Centre. No GP referral is necessary for this service.

Tinnitus and Balance

Adult Audiology services also provide services for Tinnitus and Balance for both adults and paediatrics.

BONE MARROW TRANSPLANT

(Division: W&C)

Professor David Marks	0117 3428523	Adult BMT
Dr Stephen Robinson	0117 3428523	Adult BMT
Dr Rachel Prothero	0117 3428523	Adult BMT

Referrals from General Practice are not accepted into this service.

CARDIAC SERVICES

(Division: D&T)

Cardiac Radiology/Vascular Radiology

Dr Mark Hamilton	0117 3422729	Cardiac Radiology
Dr Paula Murphy	0117 3424181	Cardiac/Vascular Radiology
Dr Nathan Manghat	0117 3422672	Cardiac Radiology

(Division: SS)

Cardiac Surgery

Professor Gianni Angelini	0117 3423145	Adult Cardiac Surgery
Mr Raimondo Ascione	0117 3423145	Adult Cardiac Surgery
Mr Alan Bryan (Lead Doctor)	0117 3426579	Adult Cardiac Surgery
Mr Massimo Caputo	0117 3428854	Paediatric, Adult and Adult Congenital Cardiac Surgery
Mr Franco Ciulli	0117 3426578	Adult Cardiac Surgery
Mr Jonathan Hutter	0117 3426579	Adult Cardiac Surgery
Mr Gavin Murphy	0117 3426577	Adult Cardiac Surgery
Mr Andrew Parry	0117 3428854	Paediatric and Adult Congenital Cardiac Surgery
Mr George Asimakopoulos	0117 3426579	Adult Cardiac Surgery
Mr Mark Yeatman	0117 3426578	Adult Cardiothoracic

Cardiology

Dr Andreas Baumbach	0117 3426573	Adult Cardiology
Dr Tim Cripps	0117 3426578	Adult Cardiology
Dr Glyn Thomas	0117 3426578	Adult Cardiology
Dr Angus Nightingale	0117 3426572	Adult Cardiology
Dr Julian Strange	0117 3426574	Adult Cardiology
Dr Jonathan Pitts-Crick	0117 3426574	Adult Cardiology
Dr Mandie Townsend	0117 3426572	Adult Cardiology
Dr Mark Turner	0117 3426575	Adult Congenital Heart Disease
Dr Graham Stuart	0117 3426576	Paediatric and Adult Congenital Heart Disease
Dr Rob Martin	0117 3426576	Paediatric and Adult Congenital Heart Disease
Dr Stephanie Curtis	0117 3425967	Adult Cardiology
Dr Tom Johnson	0117 3426573	Adult Cardiology

CARDIAC SERVICES

Allied Healthcare Professionals/Specialist Nurses

Tabinda Rashid-Fadel	0117 3426517	Chief Cardiac Technician
Jenny Tagney	0117 3426571	Cardiology Nurse Consultant
Heart Failure Nurses	0117 3426602	Adult Cardiology Specialist Nurses
Cardiac Rehabilitation Nurses	0117 3426601 / 6603	Adult Cardiology Specialist Nurses
GUCH (Grown-up Congenital Heart Disease) Specialist Nurses	0117 3426599/ 6600 / 6575	Adult Cardiology Specialist Nurses
Arrhythmia Specialist Nurses	0117 3426635	Adult Cardiology Specialist Nurses
Pacemaker Clinic	0117 3426501	Pacemaker Technicians

Cardiac Services comprises Cardiology and Cardiac Surgery.

Open referrals are allocated to the consultant with the shortest wait time. There are specialist clinics for Adult Congenital Heart Disease, Arrhythmia, Heart Failure, Device follow-up, Rapid Access Chest Pain Clinic.

All referrals need to include details of medication, relevant previous history and copies of any reports, and details of any transport requirements and patient mobility.

Referrals for the Rapid Access Chest Pain Clinic should be faxed to 0117 3425093, using the set pro forma and attaching a recent ECG.

CARE OF THE ELDERLY

(Division: Med)

Dr Sarah Caine	0117 3426227	Care of Elderly, all-age stroke
Dr Simon Croxson	0117 3426101	Care of Elderly, Diabetes, Hypertension
Dr Margaret Macmahon	0117 3426309	Care of Elderly, syncope
Dr Peter Murphy	0117 3426227	Care of Elderly, all-age stroke
Dr Gerald Tobin	0117 3426309	Care of Elderly, movement disorders, Parkinson Disease
Dr Rachel Bradley	0117 3426101	Care of Elderly, Orthogeriatrics
Dr Julie Dovey	0117 3426101	Care of Elderly, all-age stroke

All Consultants and their Secretaries are now based at the BRI

ACCESS/REFERRALS

Inpatients, Bristol Royal Infirmary

Monday to Friday between 0900 and 1630 requests for admissions to Care of the Elderly beds can be made to the bed manager. At other times please contact the Clinical Site Management Team, telephone: 0117 9230000.

Medical Outpatients, South Bristol Community Hospital

Referrals should include details of previous medical history, present medication, present problems and recent investigations. Please supply hospital number, if known, full personal details.

Referrals are welcome via choose and book or by fax / consultant's secretary.

Domiciliary visits

These, if appropriate, may be arranged via the consultant's secretary.

Day Assessment Unit, South Bristol Community Hospital

This service is supported by a dedicated team of physiotherapists, occupational therapists and nurses who have developed specialist skills in the care of the older person. Working alongside consultant colleagues, the unit offers a mix of assessment clinics as well as follow-up sessions. GPs can fax referrals to 0117 342 9714. Referrals are triaged daily. We would welcome any information or copies of recent community assessments as well as names of community staff currently involved in the patient's care. Please fax info to 0117 3429714.

The majority of general clinics for older people have relocated to South Bristol Community Hospital. Please see below.

Syncope clinic – BRI

Dr M McMahon

For patients with unexplained falls, dizziness and blackouts (including younger syncopal patients). Please send a letter of referral to Dr MacMahon, at the BRI. Dr MacMahon is also happy to take telephone queries, telephone: 0117 3426309.

The Falls Service – Day Assessment Unit South Bristol Community Hospital

For patients aged over 60 who have fallen and live within the UH Bristol catchment area. The Service is provided by a multi-disciplinary team with specialist knowledge of falls management and includes a consultant, nurses, occupational therapists and physiotherapists with links to hearing and speech and language therapists if required. There is also access to diagnostic tests e.g. x-ray, bloods, ECG, ultrasound.

Diabetes in later life (70+ years) held at the BRI

Dr S Croxson

For elderly patients with problems with their diabetes, hypertension, or co-morbid conditions; can be seen at the SBCH on Monday afternoons or Tuesday mornings, or at the BRI on Thursday mornings.

Referrals are welcome via Choose and Book or by fax / letter to Dr Croxson's secretary.

Movement Disorders held at the South Bristol Community Hospital

Dr G Tobin

This clinic is run once a month by a consultant with specific interest in Parkinson's Disease and related disorders supported by a dedicated multi-disciplinary team consisting of physiotherapists, occupational therapists and nurses.

General Information

Some clinics have relocated to the BRI Precinct in readiness for the opening of South Bristol Community Hospital. There will also be a range of clinics provided at SBCH once open in April 2012. Detailed information of any changes will be circulated to the PCTs and practices well in advance of any change.

CHILDREN'S SERVICES

(Division: W&C)

Lead Managers

Ian Barrington	0117 3428877	Divisional Manager for Women's and Children's Services
Alison Grooms	0117 3428875	Paediatric Medicine and Oncology
Rebecca Dunn	0117 3428875	St Michaels
Judith Hernandez	0117 3428877	Paediatric Cardiac and Intensive Care
Julie Vass	0117 3425255	Paediatric Surgery

Child Health

Professor Adam Finn	0117 3420174	General Paediatrics, Immunology, Medicines for Children
Dr Julian H Shield	0117 3420183	General Paediatrics, Metabolics
Dr Finbar O'Callaghan	0117 3428649	Paediatric Neurology

General Paediatrics

Dr Reg Bragonier	0117 3428681	Ward 38, Bristol Royal Hospital for Children
Dr Doug Heller	0117 3428048	Ward 38, Bristol Royal Hospital for Children
Dr Oliver Stanley	0117 3428707	Ward 38, Bristol Royal Hospital for Children
Dr Huw Thomas	0117 3428655	Ward 38, Bristol Royal Hospital for Children
Dr Anna Thursby-Pelham	0117 3428681	Ward 38, Bristol Royal Hospital for Children

Neonatology

Dr Pamela Cairns	0117 3425346	Neonatology
Professor Peter Fleming	0117 3425062	General paediatrics, particularly infants, paediatric intensive care and neonatology
Dr David Harding	0117 3425225	Neonatology
Dr Anoo Jain	0117 3425062	Neonatology

CHILDREN'S SERVICES

Dr Karen Luyt	0117 3425225	Neonatology
Professor Marianne Thoresen	0117 3425225	Neonatology
Dr James Tooley	0117 3425346	Neonatology
Dr Sarah Wain	0117 3425346	Neonatology
Dr Jonathon Davies	0117 3425346	Neonatology

Neonatology Services

Review Clinic (1)

For review of newborn infants with prolonged jaundice, antenatal hydronephrosis, heart murmours, maternal thyroid disease.
Runs 2nd and 4th Monday of the month.

Referral is via NICU secretaries 0117 3425225 / 5062 by either GP or Health Visitor.

Review Clinic (2)

For review of ex-NICU patients and for newborn problems.
Referral is via NICU secretaries as above, by GP.

Paediatric Emergency Department

Dr Lisa Goldsworthy	0117 3428666	Paediatric Emergency Department
Dr Giles Haythornthwaite	0117 3428666	Paediatric Emergency Department
Dr Will Christian	0117 3428666	Paediatric Emergency Department
Dr Anne Frampton	0117 3428666	Paediatric & Adult Emergency Department
Dr Sian Veysy	0117 3428666	Paediatric and Adult Emergency Department
Dr Nick Sargant	0117 3428666	Paediatric Emergency Department
Dr Mark Lyttle	0117 3428666	Paediatric Emergency Department

Paediatric Anaesthesia

Dr Alison Cloote	0117 3428536	Paediatric Anaesthesia
Dr Deborah Duce	0117 3428444	Paediatric Anaesthesia

CHILDREN'S SERVICES

Dr Beverley Guard	0117 3428536	Paediatric Anaesthesia
Dr Judith Nolan	0117 3428444	Paediatric Anaesthesia
Dr Gail Lawes	0117 3428444	Paediatric Anaesthesia
Dr Guy Bailey	0117 3428444	Paediatric Anaesthesia
Dr Peter Stoddart	0117 3428615	Paediatric Anaesthesia
Dr Philip Segar	0117 3428444	Paediatric Anaesthesia
Dr Steven Sale	0117 3428536	Paediatric Anaesthesia
Dr Philippa Seal	0117 3428444	Paediatric Anaesthesia
Dr Richard Beringer	0117 3428444	Paediatric Anaesthesia

Paediatric BMT

Dr Jacqueline Cornish	0117 3428877	Paediatric BMT
Dr Colin Steward	0117 3428044	Paediatric BMT

Paediatric Cardiac Surgery

Mr Massimo Caputo	0117 3420502	Paediatric Cardiac Surgery
Mr Andrew Parry	0117 3428854	Paediatric Cardiac Surgery
Mr Serban Stoica	0117 3428854	Paediatric Cardiac Surgery

Paediatric Cardiology

Dr Alison Hayes	0117 3428804	Paediatric Cardiology
Dr Rob Martin	0117 3428849	Paediatric & Adult Cardiology
Dr Graham Stuart	0117 3426584	Paediatric & Adult Cardiology
Dr Andrew Tometzki	0117 3428853	Paediatric Cardiology
Dr Beverley Tsai-Goodman	0117 3428862	Paediatric Cardiology
Dr Robert Tulloh	0117 3428856	Paediatric Cardiology

Paediatric Dentistry

Mr Peter Crawford	0117 3428693	Paediatric dentistry, congenital dental disease, dental abnormalities in children
Dr Deborah Franklin	0117 3420163	Community Paediatric Dentistry (special needs), Child Cleft Lip and Palate, Autism

CHILDREN'S SERVICES

Paediatric Dermatology

Dr Cameron Kennedy	0117 3428808	Paediatric Dermatology
Dr Lindsey Shaw	0117 3428808	Paediatric Dermatology

Paediatric Endocrinology and Diabetes

Dr Christine Burren	0117 3420203	Paediatric Endocrinology
Dr Elizabeth Crowne	0117 3420165	Paediatric Endocrinology, General Paediatrics

Paediatric ENT

Mr Michael Saunders	0117 3428372	Paediatric otolaryngology, rhinology, rhinoplasty sinus surgery, surgery for snoring
Mrs Claire Langton- Hewer	0117 3425870	General paediatric ENT, nasal & sinus conditions (rhinology) including special clinics for patients with CF & PCD
Mrs Susan Douglas	0117 3425872	Paediatric ENT
Mr Daniel Hajioff	0117 3422913	Paediatric ENT
Mr Desmond Nunez	0117 3426222	Paediatric ENT
Mr Phillip Robinson	0117 3425161	Paediatric ENT

Paediatric Gastroenterology

Professor Bhupinder Sandhu	0117 3428828	General Paediatrics Gastroenterology, Nutrition
Dr Christine Spray	0117 3428828	General Paediatrics Gastroenterology
Dr Dharam Basude	0117 3428828	General Paediatrics Gastroenterology

Paediatric Infectious Disease & Immunology

Professor Adam Finn	0117 3420174	Paediatric Infectious Disease & Immunology
Dr Jolanta Bernatoniene	0117 3420174	Paediatric Infectious Disease & Immunology

CHILDREN'S SERVICES

Paediatric Inherited Metabolic Disorders

Dr Germaine Pierre	0117 3428513	Paediatric Metabolic Disorders
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Paediatric Haematology

Dr Michelle Cummins	0117 3428752	Paediatric Haematology
Dr John Moppett	0117 3428752	Paediatric Haematology
Dr Oliver Tunstall	0117 3428752	Paediatric Haematology

Paediatric Nephrology

Dr Jan Dudley	0117 3428789	Paediatric Nephrology
Dr Carol Inward	0117 3428789	Paediatric Nephrology
Dr Mary McGraw	0117 3428879	Paediatric Nephrology
Dr Moin Saleem	0117 3428880	Paediatric Nephrology
Dr Eleanor (Jane) Tizard	0117 3428881	Paediatric Nephrology
Dr Richard Coward	0117 3428881	Paediatric Nephrology

Paediatric Neurology

Dr Andrew Lux	0117 3420187	Paediatric Neurology
Dr Arnie Majumdar	0117 3420187	Paediatric Neurology
Dr Finbar O'Callaghan	0117 3420187	Paediatric Neurology
Dr Jayesh Patel	0117 3420187	Paediatric Neurology
Dr Philip Jardine	0117 3420167	Paediatric Neurology
Dr Peta Sharples	0117 3420613	Paediatric Neurology, Acute Encephalopathy, Epilepsy

Paediatric Oncology

Dr Anthony Ng	0117 3428044	Paediatric Oncology
Dr Helen Rees	0117 3428044	Paediatric Oncology
Dr Rachel Cox	0117 3428044	Paediatric Oncology
Dr Stephen Lewis	0117 3428451	Paediatric Oncology
Professor Michael Stevens	0117 3420205	Paediatric Oncology

CHILDREN'S SERVICES

Paediatric Orthopaedic Surgery

Mr Guy Atherton	0117 3428832	Paediatric Orthopaedic Surgery
Mr Simon Thomas	0117 3428833	Paediatric Orthopaedic Surgery
Mr Martin Gargan	0117 3428842	Paediatric Orthopaedic Surgery
Mr Fergal Monsell	0117 3428892	Paediatric Orthopaedic Surgery

Paediatric Pathology

Dr Pramila Ramani	0117 3424548	Paediatric & Adult Pathology
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Paediatric Radiology

Dr David Grier	0117 3428688	Paediatric Radiology
Dr Stephanie Mckenzie	0117 3428688	Paediatric Radiology
Dr Mani Thyagarajan	0117 3428688	Paediatric Radiology
Dr Rob Hawkes	0117 3428688	Paediatric Radiology
Dr Nicola Matchem	0117 3428688	Paediatric Radiology

Paediatric Respiratory Medicine

Professor John Henderson	0117 3428329	Paediatric Resp Medicine
Dr Thomas Hilliard	0117 3428329	Paediatric Resp Medicine
Dr Simon Langton-Hewer	0117 3428258	Paediatric Resp Medicine

Paediatric Rheumatology

Dr A Ramanan	0117 3428809	Paediatric Rheumatology
Dr Jaqui Clinch	0117 3428061	Paediatric Rheumatology

Paediatric Surgery

Miss Eleri Cusick	0117 3428839	Paediatric Surgery
Miss Janet McNally	0117 3428820	Paediatric Surgery
Mr Tim Rogers	0117 3428825	Paediatric Surgery
Mr Robin Garrett-Cox	0117 3428825	Paediatric Surgery

Paediatric Urology

Mr Guy Nicholls	0117 3428840	Paediatric Urology
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CHILDREN'S SERVICES

Mr Mark Woodward	0117 3428840	Paediatric Urology
Paediatric Audiology – Direct Access Service		
Paediatric Audiology Service Manager		

Liz Midgley	0117 3421609
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The Children's Audiology Department offers appropriate hearing tests for children from birth onwards. Patients can be referred on to ENT if appropriate.

Please refer using standard referral form or by letter (stating reason for referral) or by telephone: 0117 3421611.

Paediatric Speech & Language Therapy

Lead for Acute Paediatric SALT:

Helen Marks	0117 3428498
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ACCESS / REFERRALS

Current access is limited to inpatients but referrals for specialist tertiary SALT input can be faxed to 0117 3428690 and patients will be seen on an exceptional basis.

Paediatric Clinical Psychology

Lead for Paediatric Clinical Psychology:

Dr Sue Dolby	0117 3428168
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PICU (Paediatric Intensive Care Unit)

Dr Peter Davis	0117 3428843	Paed Anaesthesia & Int. Care
Dr James Fraser	0117 3428843	Paed Anaesthesia & Int. Care
Dr David Grant	0117 3428843	Paed Anaesthesia & Int. Care
Dr Ian Jenkins	0117 3428843	Paed Anaesthesia & Int. Care
Dr Peter Murphy	0117 3428843	Paed Anaesthesia & Int. Care
Dr Margrid Schindler	0117 3428515	Paed Anaesthesia & Int. Care
Dr Patricia Weir	0117 3428843	Paed Anaesthesia & Int. Care
Prof Andy Wolfe	0117 3428843	Paed Anaesthesia & Int. Care
Dr Steven Marriage	0117 3428843	Paed Anaesthesia & Int. Care

CLINICAL GENETICS

(Division: W&C)

Consultants

Dr Alan Donaldson	0117 3425653	Clinical genetics, cancer genetics, family testing in single gene disorders
Dr Peter Lunt	0117 3425652	Clinical genetics, family testing in neuromuscular and neurogenetic disorders in adult and children, dysmorphology
Dr Ruth Newbury-Ecob	0117 3425107	Clinical genetics, dysmorphology, cardiac genetics, congenital malformations, fetal medicine
Dr Sarah Smithson	0117 3425653	Clinical genetics, dysmorphology, congenital malformations, fetal medicine, skeletal dysplasias
Dr Susan Tomkins	0117 3425107	Clinical Genetics, cancer genetics, family testing in single gene disorders

Genetic Counsellors can be contacted on 0117 342 5652.

ACCESS / REFERRALS

Mr Philip Blackwell	0117 342 8254	Head of Adult and Paediatric Neurophysiology
Address for referrals (This address applies to both Adult and Paediatric referrals).	Clinical Neurophysiology Department, Level 5, Bristol Royal Hospital for Children, Upper Maudlin Street, Bristol BS2 8BJ	
Enquiries/Reception	0117 342 8369	Fax: 0117 342 8255
e-referral address	ubh-tr.Neurophysiology@nhs.net	

A Nerve Conduction referral form can be requested from the Neurophysiology Department for use within your surgery / health centre. This is the preferred referral process. Alternatively referrals can be made by letter and posted, faxed, or e-mailed to the Neurophysiology Department. All referrals should include (as a minimum) the name, date of birth and contact details for the patient, the pertinent clinical details and a return address for the test results.

Direct Access Services: Nerve Conduction Studies

Facilities are available for direct access Nerve Conduction Studies (for patients with suspected Carpal Tunnel Syndrome, Ulnar nerve entrapments or Peripheral neuropathies) by referring direct to the department by any of the means listed above.

Access to other diagnostic investigations are usually through a hospital consultant. The available tests are listed below:

- Electroencephalogram (EEG)
- Sleep deprived Electroencephalogram
- Multiple Sleep Latency Test (MSLT)
- Ambulatory EEG (Paediatrics only)
- Continuous Video EEG monitoring (paediatrics only)
- Evoked Potentials (Somatosensory, Auditory or Visual)
- Electromyography / Nerve Conduction Studies (for patients with more complicated Neuro-muscular disorders).

If you require advice or further information regarding the available services please contact the departmental head of service on the above number.

Dr Clive Roberts	0117 3422525	Adverse drug reaction, drug interaction, rationalisation of therapy, fatigue, general medicine, clinical pharmacology
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The Clinical Pharmacology service offers a second opinion at consultant level for patients with symptomatology within the field of General Internal Medicine. Patients with unexplained fatigue or other symptoms not easily categorised to a sub-specialty of medicine are seen. Cases are considered with problems directly relating to drug therapy.

DENTISTRY

(Division: SH&N)

Dental Radiology

Dr Jane Luker	0117 3424008	Dental Radiology
Dr Rebecca Davies	0117 3424008	Dental Radiology

Oral and Maxillo Facial Surgery

Mr Philip Guest	0117 3424392	Maxillo Facial surgery
Mr Ceri Hughes	0117 3424392	Maxillo Facial surgery
Professor Stephen Thomas	0117 3424392	Maxillo Facial surgery

Oral Medicine

Prof Stephen Prime	0117 3424391	Oral medicine, oral pathology, head & neck tumours
Prof Crispian Scully	0117 3424391	Oral Medicine, oral pathology, head and neck tumours

Oral Pathology

Dr Miranda Pring	0117 3424391	Oral & Maxillofacial Pathology
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Orthodontics

Prof Jonathan Sandy	0117 3424390	Orthodontics
Mr Christian Day	0117 3424390	Orthodontics
Mr Nigel Harradine	0117 3424390	Orthodontics & jaw deformity
Mr Scott Deacon	0117 3424390	Orthodontics, Children with Cleft Lip and Palate
Miss Nicola Atack	0117 3424390	Orthodontics
Dr Tony Ireland	0117 3424390	Orthodontics

Paediatric Dentistry

Dr Deborah Franklin	0117 3424390	Community Paediatric Dentistry (special needs), Child Cleft Lip & Palate, Autism
Miss Sarah Dewhurst	0117 3424390	Paediatric Dentistry

DENTISTRY

Professor Nicola Kilpatrick	0117 3424355	Paediatric Dentistry
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Restorative Dentistry

Mr Paul King	0117 3424002	Fixed Prosth, Implants
Mr Paul Wilson	0117 3424389	Fixed & Removable Prosth, Implants
Miss Susan Hooper	0117 3424002	Fixed & Removable Prosth,
Dr Robert Jagger	0117 3424389	Removable Prosth, Oro-facial pain
Mr Dominic O'Sullivan	0117 3424002	Fixed & Removable Prosth, Implants
Mr Roger Yates	0117 3424389	Periodontology, Fixed & Removable Prosth, Conscious Sedation and General Anaesthetics
Miss Nicola West	0117 3424002	Periodontology, Implants

Special Care Dentistry

Mr Anthony Brooke	0117 3424391	Medically compromised patients. Conscious Sedation and Adult General Anaesthetics
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ACCESS / REFERRALS

Referrals are accepted to all specialties from General Dental Practitioners and General Medical Practitioners.

Copies of the standard Patient Referral form may be ordered from the Patient Access team on 0117 342 4226 or found at:

<http://www.uhbristol.nhs.uk/for-clinicians/how-to-refer/referral-forms/>

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous reports. Referrals can be sent to:

Patient Access Team
Bristol Dental Hospital
Chapter House
Lower Maudlin Street
Bristol
BS1 2LY

Bristol Dental Hospital also accepts referrals to all sub-specialities via the Choose and Book website.

Patients whose treatment is considered within the scope of a general dental practitioner may be offered treatment on the undergraduate treatment programme at South Bristol Community Hospital, rather than with a member of specialist staff.

Patients who wish to seek primary care via the undergraduate teaching programme may self-refer if waiting lists are not closed by writing to the University of Bristol Dental School or calling 0117 342 4337 or by contacting South Bristol Community Hospital on 0117 342 9792. They will then be assessed to establish whether or not they are suitable for undergraduate treatment.

For dental emergencies, patients that require urgent dental care should in the first instance contact 08451 206 680.

Dr Adam Bray	0117 3422886	Dermatology
Dr David de Berker	0117 3423419	Dermatology
Dr Giles Dunnill	0117 3422785	Dermatology
Dr Cameron Kennedy	0117 3422520	Dermatology
Dr Shalini Narayan	0117 3423419	Dermatology
Dr Jane Sansom	0117 3422770	Dermatology

ACCESS / REFERRALS

New appointments are ranked as *URGENT* or *ROUTINE* when the referral letter is received.

The consultants or registrars are happy to discuss particularly urgent cases over the telephone in order to try to fit these occasional patients into their next clinic if necessary. Paediatric referrals should be made to Dr Kennedy at the Children's Hospital.

Specialist Services

The following services are available, via consultant referral:

- PUVA/UVB light therapy
- Contact clinic (allergies)
- Covermark clinic
- Combined vulva clinic (combined clinic with gynaecology)

(Division: D&T)

Professional Advisor

Claudia Jemmott	0117 3423005 Fax: 0117 3423921	Head of Nutrition & Dietetic Services
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Adult Acute Services – BRI / Oncology Service (BHOC) For in and outpatients

Claudia Jemmott	0117 3423005	Adult Services Manager
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Referrals - Direct access for hospital outpatients:

Referral should be by letter to either BRI or BRHC (telephone referrals should be followed up in writing), giving the following information:

- Patient's details – surname and forename; age and sex; address; telephone number
- Clinical information – diagnosis; relevant medication/ other information including relevant biochemistry; dietary intervention required
- Details of referrer – name and signature of GP; GP contact details

Referrals are prioritised according to the degree of dietetic urgency. Further information about this is available on request.

Children's Services – BRHC

Lisa Cooke	0117 3428802	Head of Paediatric Dietetic Services
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Home Management Services (enteral-tube feeding)

Julie Barker / Deborah Vanstone	0117 3426334	Community Support Manager
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Weight Management Service / Primary Care Service

Marie Bird	Greenway Community Practice Tel 0117 959 8935 Fax : 0117 941 9420	Team Leader
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Referral Criteria

- be 16 years or over
- be motivated to lose weight at this time
- be able to function in a group as well as in one to one approaches
- be able to commit to a programme of support over a six month period
- have a BMI of 28+ and at least one long term condition, or a BMI of 30+ and no long term conditions, **BUT have a BMI under 50**
- have a BMI of 25+ and no long term conditions who have previously been through course of weight management on referral and not achieved their treatment objectives
- Referring clinician commits to recording BMI on 3 further occasions over the next two years for evaluation purposes.

Access to GP surgery based dietitian:

Local arrangements are in place for specific dietetic referrals based on agreed guidelines. These are available from Lydia Baraton 0117 342 6334.

KEY AREAS OF PRACTICE

Clinical dietetics

Patients with a wide range of illnesses are treated by:

- assessing dietary needs
- designing an individual plan to meet these needs
- helping patients / carers to achieve any desired dietary changes
- evaluating the effect of the changes

Education: Good Nutrition Makes a Difference

We aim to increase awareness of the links between what we eat and health by:

- helping individuals to make good food choices
- working with small groups to help develop knowledge and skills in specific areas
- participating in health promotion campaigns

EMERGENCY DEPARTMENT (ADULT)

(Division: Med)

Lead Manager: Chris Davies 0117 3424059

Nurse Consultant: Rebecca Hoskins 0117 3424363

Modern Matron: Bernadette Greenan 0117 3424363

Dr Jonathan Bengler	0117 3424363	Emergency Medicine and Research & Academic Lead
Dr Phil Cowburn	0117 3421494	Emergency Medicine Adult & Paediatric
Dr Anne Frampton	0117 3422713	Emergency Medicine Adult & Paediatric
Dr Richard Jeavons	0117 3422713	Emergency Medicine Adult & Paediatric
Dr Lisa Munro Davies	0117 3424363	Emergency Medicine
Dr Emma Redfern	0117 3421491	Emergency Medicine
Dr Paul Reavley	0117 3421494	Emergency Medicine
Dr Rob Stafford	0117 3422713	Emergency Medicine
Dr Sian Veysey	0117 3422713	Emergency Medicine

Consultants

Dr Karin Bradley	0117 3423082	Endocrinology & Diabetes, Overall Speciality Lead Endocrinology Lead
Dr Natasha Thorogood	0117 3422768	Endocrinology & Diabetes Diabetes Lead
Dr Bushra Ahmad	0117 3422271	Endocrinology & Diabetes
Professor Andrew Levy	0117 3423553	Endocrinology
Professor Stafford Lightman	0117 3423553	Endocrinology
Professor David Wynick	0117 3423553	Endocrinology
Dr Graham Bayly	0117 3423245	Lipidology/Metabolic Medicine

ACCESS / REFERRALS

Generic referrals to the Diabetes Service or Endocrine Service are preferred and will be triaged appropriately by the BRI Team.

Urgent consultant referrals can be highlighted by telephone to the secretaries on the numbers above. Alternatively cases may be discussed with the endocrinology SpR on bleep 6216 via BRI switch Monday to Friday 09.00 – 17.00pm.

Specialist Clinics

Lead Clinician(s):

Endocrine Antenatal Clinic	Dr K Bradley & Dr N Thorogood
Neuroendocrinology Service	Dr K Bradley
Endocrine Late Effects of Childhood Cancer Service	Dr K Bradley
Transgender Clinic	Dr A Levy
Joint Pituitary Clinic with Neurosurgery	Prof S Lightman
Gynaecology Endocrine Clinic	Dr B Ahmad
Thyroid Eye Clinic with Ophthalmology	Dr B Ahmad
Lipid Clinic	Dr G Bayly
Insulin Pump Clinic	Dr N Thorogood

ENDOCRINOLOGY & DIABETES

Joint Diabetes Foot Clinic	Dr N Thorogood
Diabetes in Cystic Fibrosis Clinic	Dr N Thorogood
Diabetic Neuropathic Pain Clinic	Prof D Wynick

Diabetes Specialist Nurses

Elisabeth Jones	0117 3422892	Diabetes Specialist Nurse
Helen John	0117 3422892	Diabetes Specialist Nurse
Gayle Richards	0117 3422892	Diabetes Specialist Nurse

Routine referrals should be made by letter. Urgent queries will be dealt with by telephone. Please refer all newly diagnosed patients with Type 1 diabetes and we will endeavour to see them the same day to avoid admission. Please leave a message if you receive a voicemail response as the DSNs may be on the telephone to other healthcare professionals or patients or temporarily out of the office.

For insulin pump problems contact Elisabeth Jones.

Podiatry

UH Bristol provides a service for patients with diabetes. Podiatry also triage patients for the monthly Joint Diabetes Foot clinic, which has input from diabetes, orthopaedics, vascular surgery, microbiology and orthotics. For urgent foot ulcer problems contact podiatry Tuesday, Thursday or Friday mornings (0117 3422175) or the endocrine SpR or Dr N Thorogood's secretary (Fax: 0117 3423353).

ENT (EAR NOSE & THROAT)

(Division: SH&N)

Mrs Claire Langton-Hewer	0117 3425870	Rhinology and General Adult and Paediatric ENT
Mr Graham Porter	0117 3425871	Head & Neck surgery and General Adult ENT including thyroid and salivary gland surgery
Mr Michael Saunders	0117 3425871	Paediatric otolaryngology, rhinology, rhinoplasty
Mrs Susan Douglas	0117 3425870	Otology and General Adult ENT

Nurse-led aural treatment clinic

Direct referrals from GPs accepted for problems relating to otitis externa, mastoid cavities, perforated ear drums, CSOM, removal of long-term impacted wax.

Please state current problem and relevant aural history including previous ear surgery or perforations.

Enquiries:	0117 3425863	Fax: 0117 3425117
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Emergency treatment

Immediate access clinic – lumps and suspected malignancy in head and neck

Direct access by GPs. Consultation/assessment with cytological diagnosis where considered appropriate.

Contact the Outpatient booking office for next available clinic – Tel: 0117 3425860. The GP is responsible for informing the patient of the date/time of appointment and the patient should either be given a referral letter or a letter headed *FOR ACCESS TO CLINIC* should be faxed to the department, Fax: 0117 3425117.

GASTROENTEROLOGY

(Division: Med)

Physicians

Dr Amanda Beale	0117 3420532	Medical Gastroenterology
Dr Peter Collins	0117 3422632	Hepatology
Dr Thomas Creed	0117 3424001	Medical Gastroenterology
Dr Fiona Gordon	0117 3422104	Hepatology
Dr Anne McCune	0117 3422104	Hepatology
Dr Jim Portal	0117 3420532	Hepatology
Dr John Smithson	0117 3422133	Medical Gastroenterology

Surgeons

Mr Paul Barham	0117 3424942	Oesophago-Gastric Surgery
Professor Jane Blazeby	0117 3424942	Oesophago-Gastric Surgery
Mr Paul Durdey	0117 3422808	Colorectal Surgery
Mrs Margaret Finch-Jones	0117 3424094	Hepatobiliary and Pancreatic Surgery
Mr Ian Pope	0117 3424094	Hepatobiliary and Pancreatic Surgery
Mr Paul Sylvester	0117 3422931	Colorectal Surgery
Mr Michael Thomas	0117 3422263	Colorectal Surgery
Mr Andrew Hollowood	0117 3424007	Oesophago-Gastric Surgery
Mr Robert Longman	0117 3422931	Colorectal Surgery
Mr Christopher Streets	0117 3424007	Oesophago-Gastric Surgery
Mr Reyad Al-Ghnaniem	0117 3424094	Hepatobiliary & Pancreatic Surgery
Mr Andrew Strickland	0117 342 4094	Hepatobiliary & Pancreatic Surgery
Mr Dan Titcomb	0117 342 4007	Oesophago-Gastric Surgery

Physiology Unit Technicians

Anne Mills	0117 3420045
Catherine Mabey	0117 3420045

Services available:

Queen's Day Unit

Oesophago, gastro, duodenoscopy, ERCP, flexible sigmoidoscopy, colonoscopy and endoluminal ultrasonography. All forms of therapeutic endoscopy including endoluminal stenting, sclerotherapy and laser therapy.

Direct access to endoscopy within the Queen's Day Unit

Direct access for upper GI endoscopy can be made via referral form through the post. Urgent referrals can be made by fax or telephone to the appropriate consultant.

Direct access to endoscopy within South Bristol Community Hospital

Direct access for endoscopy can be made via referral form through the post. Urgent referrals can be made by fax or telephone to the appropriate consultant.

Surgery

Oesophageal, gastric, hepato-biliary, pancreatic, colorectal and anal surgery. Minimal access surgery techniques (thoracoscopic and laparoscopic).

HAEMATOLOGY

(Division: SS)

Dr Matthew Beasley	0117 3422412	Clinical Oncology (lymphoma)
Dr Jenny Bird	0117 3424394	Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation)
Dr Amanda Clark	0117 3422655	Clinical Haematology/ Comprehensive Care Centre Haemophilia and specialised clinic for clotting disorders
Dr Roger Evely	0117 3424394	Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation)
Dr Stephen Falk	0117 3422419	Clinical Oncology (lymphoma)
Professor David Marks	0117 3428523	Clinical Haematology (bone marrow transplantation)
Dr Priyanka Mehta	0117 3422655	Clinical Haematology/Haemoglobinopathy - specialist haemoglobinopathy clinic - acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation
Dr Andrew Mumford	0117 3422655	Clinical Haematology/ Comprehensive Care Centre Haemophilia and specialised clinic for clotting disorders
Dr Chris Price	0117 3422238	Medical Oncology (lymphoma)
Dr Stephen Robinson	0117 3428523	Clinical Haematology (lymphoma, high dose chemotherapy and stem cell transplantation, allogeneic BMT)
Dr Graham Standen	0117 3423870	Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation)

Avon Haematology Unit

Dr Jenny Bird is the clinical lead for haematology. The Avon Haematology Unit provides specialist and intensive care for haematology inpatients and day patients.

It provides haemophilia services in a designated Comprehensive Care Centre including investigation and management of bleeding and thrombotic disorders. The unit consists of an inpatient area (Ward 62, 17 beds) and a day unit (12 chairs, 2 beds). The staff on AHU cares for patients with malignant and non-malignant haematological conditions. These include leukaemia, lymphoma, sickle-cell disease, thalassaemia and myeloproliferative disorders.

The haemophilia centre is co-located with AHU and is the only comprehensive care centre for haemophilia in the South West region.

The day unit and the ward provide a variety of treatment options such as chemotherapy, radiotherapy, blood product support including transfusions and stem cell transplantation. There are close links with the Bone Marrow Transplantation unit based at the Bristol Royal Hospital for Children and the Apheresis Unit at Southmead Hospital.

In addition to the planned work carried out on the day unit, AHU is also open to patients to self-referral if they are experiencing any problems or difficulties. There are a number of clinical nurse specialists and haemophilia nurse specialists in the team to support patients, including general haematology, sickle-cell/ thalassaemia, and haemophilia.

Outpatient clinics cover general haematology, thrombosis/ haemostasis, lymphoma, and haemoglobinopathy.

Dr Elizabeth Thompson	0117 9731231	Lead Clinician
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The Homeopathic Hospital is one of only three doctor-led NHS hospital homeopathy units in the UK. It offers a general service for children and adults with a wide range of chronic illnesses and a Complementary Cancer Care Service where patients are seen within 4-8 weeks of referral where possible.

Homeopathy is useful in the management of:-

- Rheumatology
- Allergic conditions
- Asthma
- Eczema and other dermatological conditions
- Menstrual and menopausal conditions
- Digestive and bowel problems
- Stress and mood disorders
- Troublesome symptoms and side effects of cancer treatment

ACCESS / REFERRALS

Referral through Choose & Book or General practitioner/consultant written letter to:

Bristol Homeopathic Hospital
Cotham
Bristol BS6 6JU

All referral letters will be screened by the Lead Clinician to assess the urgency of the referral.

LABORATORY MEDICINE

(Division: D&T)

Clinical Biochemistry

Dr Paul Thomas	0117 3423245	Head of Department
Dr Graham Bayly	0117 3423245	Lipids, diabetes
Dr Wolf Woltersdorf	0117 3423245	General biochemistry, endocrinology, nutrition, pathology day unit, laboratory support of research studies
Dr Andrew Day	0117 3423245	Nutrition

Haematology

Dr Graham Standen	0117 3423870	Head of Department Laboratory/clinical haematology and coagulation
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Other Haematology consultants are based in the Avon Haematology Unit see entries under Haematology.

Histopathology

Histopathology BRI	0117 342 2585	Fax: 0117 929 2440
Dr Rob Pitcher	0117 342 3199	Head of Department Consultant Histopathologist
Dr Chris Collins	0117 3422868	Consultant Histopathologist
Dr Paul Craig	0117 3423199	Consultant Histopathologist
Dr Golda Shelley-Fraser	0117 3423198	Consultant Histopathologist
Dr Corina Moldovan	0117 3423839	Consultant Histopathologist
Dr Caroline Calder	0117 3424546	Consultant Histopathologist
Dr Nidhi Bhatt	0117 3422705	Consultant Histopathologist
Dr Jayshree Pawade	0117 3422869	Consultant Histopathologist
Dr Craig Platt	0117 3422564	Consultant Histopathologist
Dr Mohammed Sohail	0117 3424539	Consultant Histopathologist
Dr Pramila Ramani	0117 3424548	Consultant Histopathologist
Dr Newton Wong	0117 3423197	Consultant Histopathologist

Dental Pathology

Dr Miranda Pring	0117 3424187	Dental pathology
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LABORATORY MEDICINE

Health Protection Agency (HPA)

Dr Robert C Spencer	0117 3422879	Head of Bacteriology
Dr David Carrington	0117 3425017	Head of Virology

Laboratory Managers

Will Gothard	0117 3422514	HPA
Mark Orrell	0117 3422583	Histology
Elizabeth Worsam	0117 3422575	Haematology / Biochemistry

Laboratory Medicine is a clinically-led discipline where an advisory and analytical service is available at all times. Duty medical staff in each of the four main disciplines of Clinical Biochemistry, Haematology, Histopathology and Microbiology/Virology (HPA) are pleased to discuss clinical problems and advise on the most appropriate way to investigate a patient at any time.

The Health Protection Agency (HPA) is an Agency which has been set up by the Government to protect the public against hazards which have an effect on the health of the nation. These include chemicals, radiation and infections. The HPA South West Regional Laboratory delivers the clinical microbiological service for UH Bristol (Bristol), RUH (Bath) and associated GP practices. The service is comprehensive and includes Bacteriology, Virology, Mycology and Food & Environmental services.

Laboratory Normal Working Hours

Monday to Friday	09:00 – 17:30
General Enquiries and results	0117 3423080
Histology	0117 3422585
Bacteriology	0117 3422514
Virology	0117 3425011/2

On-line results can be accessed via VPLS within the Avon Clinical Portal. To register visit <http://nww.avon.nhs.uk/vpls> from any PC connected to the NHS net.

Urgent requests - out of hours service by on-call BMS who can be contacted via the BRI switchboard, tel 0117 9230000.

Out of hours duty medical staff for Microbiology/Virology, Haematology and Histopathology can be contacted via the BRI switchboard, tel: 0117 9230000. For Clinical Biochemistry via the on-call BMS or radiopage the on call Consultant via switchboard 923 0000.

Pathology Day Unit

Pathology Day Unit: 0117 3422139

The Unit carries out a wide spectrum of day case procedures including dynamic function testing and infusions. The Unit is staffed with two nurses and opens Tuesdays, Wednesdays and Thursdays. Dr Woltersdorf is in overall charge and is happy to discuss referrals to the Unit. He can be contacted by phone, email or mobile – whatever is most convenient.

Dr Woltersdorf 0117 342 3245
(wolf.woltersdorf@uhbristol.nhs.uk; mob: 07963-764049)

Phlebotomy Service

Walk-in service for GPs' patients, Level 4 Queens Building BRI

Monday to Friday	09:00 – 17:00	0117 3420370
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Specialist Clinics

Lipid Clinic

Dr Graham Bayly, adult clinic weekly, paediatric clinic quarterly
Monday 08:45 – 12:30 0117 3423245

Lipids/Diabetes

Dr Graham Bayly Tuesday 08:45 – 12:30 0117 3423245

Anticoagulant clinic

Blood samples taken, INR performed and patient dosed. GP is informed of details.

Outpatient clinic for oral anticoagulant counselling.
Postal oral anticoagulant monitoring service.

Monday – Friday 09:00 – 17:00

Anticoagulant Help Desk 0117 3423874

LIAISON PSYCHIATRY

(Division: Med)

Lead Manager Chris Davies 0117 3424059

The Liaison Psychiatry Team is a service that is provided by UH Bristol. The team operates Monday to Friday 0900 – 1700 from Clinic 7, Level 2, BRI.

Dr J Potakar	0117 3422777	Consultant
Dr Lucy Griffin	0117 3422777	Consultant
Mike Reed	0117 3422777	Liaison Nurse
Tom Hulme	0117 3422777	Liaison Nurse
Salena Williams	0117 3422777	Liaison Nurse

The UH Bristol Mental Health Service became part of the Avon and Wiltshire Partnership Trust in April 1999. All referrals to Mental Health, Outpatients and Forensic Services need to be made via the Mental Health Trust:

Avon and Wiltshire Mental Health Partnership NHS Trust
Central Offices
NHS House
Newbridge Hill
Bath
BA1 3QE

General contact for all enquiries: 01225 731731

Consultants

Dr Luke Bennetto (Lead Clinician)	0117 3423806/ 0117 3422764	Adult Neurology - Neuro- ophthalmology, Multiple Sclerosis, Trigeminal neuralgia
Dr Justin Pearson	0117 342 0268	Adult Neurology
Dr Howard Falkner	0117 342 0256	Adult Neurology

ACCESS / REFERRALS

The Neurology service at UH Bristol is provided by specialists from North Bristol NHS Trust, working at the BRI and BEH. We are pleased to accept generic referrals on adults with suspected or proven neurological disease. If patients are referred for collapse of suspected neurological cause we would appreciate it if they could be encouraged to bring an eye witness to their appointment. All consultant neurologists are experts in general neurology.

OBSTETRICS & GYNAECOLOGY

(Division: W&C)

Dr Emma Treloar	0117 3425245	Obstetrics & Gynaecology
Dr Rachel Leibling	0117 3425250	Fetal Medicine & Obstetrics
Dr Mark Denbow	0117 3425250	Fetal Medicine & Obstetrics
Miss Susan Glew	0117 3425813	Menstrual disorders, colposcopy
Mr Martin (Pip) Mills	0117 3425345	Obstetrics & Gynaecology, uterine fibroid embolisation,
Mr Timothy Overton	0117 3425250	Fetal Medicine and Obstetrics
Mrs Caroline Overton	0117 3425594	Pelvic pain and endometriosis (registered Endometriosis centre), prolapse and incontinence, general gynaecology, laparoscopic and vaginal surgery
Miss Susan Sellers	0117 3425250	High risk obstetrics & maternal medicine
Professor Peter Soothill	0117 3425277	Fetal Medicine
Miss Bryony Strachan	0117 3425594	Lead Doctor Obstetrics & adolescent gynaecology

Gynaecological Oncology

Dr Jo Bailey	0117 3425810	Sub-specialist in gynaecological oncology, colposcopy with general gynaecology
Mr John Murdoch	0117 3425810	Sub-specialist in gynaecology oncology, colposcopy with general gynaecology
Mr Robert Anderson	0117 3425812	Gynaecological oncology, colposcopy, vulval disease and general gynaecology

Reproductive Medicine

Mr David Cahill	0117 3425805	Reproductive Medicine
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Other Specialist Services

Early pregnancy assessment clinic (EPAC)

General Information

The EPAC is an emergency clinic for women with bleeding and / or pain in early pregnancy up to 18 weeks gestation. Where possible, please refer to your local hospital or booking hospital for continuity of care.

Criteria for referral

- Early pregnancy >5 weeks and <18 weeks from LMP
- Early pregnancy bleeding and / or pain
- A positive pregnancy test is mandatory (either GP or home test)

Method of referral

This can be in the form of a letter, scan request or a fax, detailing the following:

- Reason for attendance
- Obstetric and gynaecology history, including LMP and contraception
- Date of pregnancy test and blood group if known

Cases NOT suitable for EPAC

- Unstable patient with severe bleeding and / or pain. Please refer to the on-call gynaecology SHO for admission
- Negative pregnancy test. Please refer to the GP, Emergency Department or on-call gynaecology SHO
- Postnatal. Please refer to the on-call gynaecology SHO
- Previous ectopic (no symptoms). Please refer to the Ultrasound Department (Southmead Tel: 0117 959 5121 St Michael's Tel: 0117 342 5347)
- Reassurance scans after previous miscarriage or for dating

EPAC Clinic information

Both St Michael's and Southmead clinics are open between 9am – 11am Monday to Friday

Saturday and Sunday, please refer to *on-take* hospital: Both EPACs can only be accessed via the on-call gynaecology SHO

Weekend clinics are only for women who would otherwise require admission

Southmead Hospital: Cotswold Centre

Tel 0117 9595095
Fax 0117 9596103

Consultant in charge:

Dr V Akande

Midwife / Nurse Practitioner:

Kathryn Lloyd

For problems in the following instances:

- **After ERPC or TOP** refer to on-call gynaecology SHO
- **After Amniocentesis** refer to the Antenatal Clinic tel 0117 959 5314
- **18-22 weeks** refer to the Day Assessment Unit tel 0117 959 3235

St Michael's Hospital: Ward 78

Tel 0117 3425171
Fax 0117 3425776

Consultant in charge:

Mrs C Overton

Midwife / Nurse Practitioner:

Carolyn Turville & Hazel Endean

For problems in the following instances:

- **After ERPC or TOP** refer to on-call gynaecology SHO
- **After Amniocentesis** refer to the Fetal Medicine Unit tel 0117 342 5470
- **18-22 weeks** gestation refer to the Antenatal Clinic tel 0117 342 5299 or to the on-call gynaecology SHO

Midwifery Services

All pregnant women must be booked initially by the Community Midwife prior to seeing a Consultant. Contact details for the Community Midwives can be obtained by contacting the Community Midwifery office on 0117 3425241. Women should be advised to book early in their pregnancy with the community midwife and definitely before 13 weeks gestation.

Current Anti D guidelines

Anti D 500 IU is recommended for all rhesus negative women with vaginal bleeding after 10 weeks of pregnancy. If bleeding continues intermittently, Anti D 500 IU is repeated after 6 weeks. If bleeding is heavy or there is significant pain, Anti D 500 IU is repeated after 2 weeks.

Psycho-sexual clinic

Via consultant referral.

Emergency Gynaecology

Referral and admission via SHO on call contactable via main switchboard. Full assessment with ultrasound support starting shortly.

Prolapse and Pessary Clinic

Referral to Mrs C Overton via usual route for access to this clinic with CNS support.

Jayne Weare	0117 3423295	Head of Occupational Therapy
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Outpatient Adult OT

We offer the following adult outpatient services :

- Hand trauma and hand rehabilitation. This is a combined OT/physiotherapy clinic based at the BRI. Referrals are accepted directly from GPs to the Hand Rehabilitation Unit.
- Rheumatology outpatient service, accessed via UH Bristol Rheumatology consultants.
- Care of the Elderly - the multi-disciplinary service based at the South Bristol Community Hospital is able to offer outpatient rehabilitation for older people. The service offers falls, stroke, movement disorders and complex/frail elderly programmes.

Inpatient Adult OT

The OT service offers a comprehensive service across all the clinical specialties within UH Bristol. We identify patients at risk of losing daily living skills and work with them to recover sufficient independence in order to be safely discharged. We work closely with all the community services so that patients can continue their rehabilitation at home to reach their full potential. We assess and provide all the necessary equipment / wheelchairs that patients may need to safely manage their daily living activities. We now offer a Monday to Saturday inpatient service.

Key areas of practice

- To restore or reinforce functional capacity
- To facilitate learning of skills essential for daily living
- To promote and maintain health and well-being
- Practical help to keep older people independent
- Ensuring a safe discharge from hospital through the provision of rehabilitation and equipment as needed
- Support in the management of chronic conditions
- Resettlement including work issues

ONCOLOGY

(Division: SS)

Dr Axel Walther	0117 342 2412	Medical oncology <i>Breast, gynaecology (ovary), testis</i>
Dr Amit Bahl	0117 342 3213	Clinical oncology <i>Breast, urology</i>
Dr Clare Barlow (based at Taunton & Yeovil)		Medical oncology <i>Lower GI, gynecology (ovary), skin including melanoma</i>
Dr Matthew Beasley	0117 342 2412	Clinical oncology <i>Head and neck, lymphoma (including TBI), thyroid</i>
Dr Narottam Thanvi	0117 342 2415	Clinical oncology <i>Breast, urology</i>
Dr Hoda Booz	0117 342 3008	Clinical oncology <i>Gynaecology, head and neck</i>
Dr Jeremy Braybrooke	0117 342 2418	Medical oncology <i>Breast, lung, testis</i>
Dr Alison Cameron	0117 342 2419	Clinical oncology <i>Paediatric (body, brain and lymphoma TBI), neurology</i>
Dr Paul Cornes	0117 342 3008	Clinical oncology <i>Gynaecology, paediatric body</i>
Dr Adam Dangoor	0117 342 2409	Medical oncology <i>Upper GI (hepatobiliary), lung, sarcoma</i>
Dr Emma de Winton (based at Bath)		Clinical oncology <i>Lower GI, head and neck, lung</i>
Dr Steve Falk	0117 342 2419	Clinical oncology <i>Anal carcinoma, lower GI, upper GI</i>
Dr John Graham (based at Taunton)		Clinical oncology <i>Breast, urology</i>
Dr Serena Hilman (based at Weston)	0117 342 3213	Clinical oncology <i>Upper GI, urology</i>
Dr Kirsten Hopkins	0117 342 3008	Clinical oncology <i>Lower GI, neurology, paediatric brain</i>
Dr Petra Jankowska (based at Taunton)		Clinical oncology <i>Gynaecology (non-ovary), head and neck, lung</i>

ONCOLOGY

Dr Charles Comins	0117 342 2418	Clinical oncology <i>Breast, lung</i>
Dr Hugh Newman (Based at Bath)	0117 342 2415	Clinical oncology <i>Breast, urology, neurology</i>
Dr Chris Price	0117 342 2238	Medical oncology <i>Breast, lymphoma, skin including melanoma</i>
Dr Marjorie Tomlinson (based at Weston)	0117 342 3863	Clinical oncology <i>Breast, lower GI, lung, penile</i>
Dr Paula Wilson	0117 342 2409	Clinical oncology <i>Urology, lung, sarcoma</i>

BHOC Acute Care

BHOC Acute Care is the acute oncology assessment area situated in the Bristol Haematology and Oncology Centre. It has a maximum capacity of 4 patients, depending on patient acuity and dependency. The service provides a telephone triage to all oncology service patients, ensuring appropriate and consistent advice to allow for the early recognition of potential emergencies, treatment complications and the provision of emotional support and follow-up. This is available 24/7.

The service is aimed at patients known to BHOC and experiencing side-effects of their treatment or complications of advancing cancer. It is also directed at health professionals (both in hospital and primary care) in that they will have access to timely and expert advice on management of symptoms and information to help make the right choice in terms of onward referral.

Patients will self-refer via the 24 hour emergency telephone service. Healthcare professionals (both in the Trust and the community) may refer patients via face to face, telephone / bleep.

Staff should not direct patients to the service without them first being triaged and accepted by the emergency practitioner (Staff Grade/Advanced Nurse Practitioner).

The last referrals to the unit should be no later than 5:00 p.m. Referrals after this time will be managed by medical on-call staff.

BHOC Acute Care: 0117 342 2011

Malignant spinal cord compression

Malignant spinal cord compression (MSCC) is a rare condition occurring when cancer cells grow in or near to the spine, and press on the spinal cord and nerves leading to weakness and numbness. Urgent referral and treatment should be arranged as soon as possible to prevent permanent damage to the spinal cord, which can result in irreversible paralysis. The earlier cord compression is diagnosed, the better the chances of the treatment being effective.

If an adult patient with a past history of malignancy has signs and symptoms suggestive of malignant spinal cord compression, contact MSCC coordinator (oncology registrar on call) at BHOC via the hospital switchboard on 0117 923 0000.

Heads of Departments

Fiona Jones	0117 3424148	Deputy Divisional Manager
Kate Love	0117 3422454	Radiotherapy Services Manager
Hayley Long	0117 3422055	Matrons
Heather Carroll	0117 3424325	Clinical Trials Unit Manager
Suzanne Cowderoy	0117 3422885	Head of Psychosocial Department
Nathalie Delaney	0117 3423391	Performance and Operations Manager

The Bristol Haematology and Oncology Centre provides specialist non-surgical treatments for people with cancer, and for people who do not have cancer but require specialist radiotherapy or haematology services. As well as being the cancer treatment centre for Avon and Somerset, we provide specialist services to people from across the South West and beyond and are part of the Avon, Somerset and Wiltshire Cancer Network.

There are two wards in BHOC (Ward 61 — oncology, Ward 62 — haematology) and two day units (chemotherapy and haematology). There is a combined outpatients department. The radiotherapy treatment floor (LG2) has six linacs (linear accelerators) and a brachytherapy theatre. The building also houses an isotopes unit with 5 single-bedded rooms on an isolation corridor on Ward 61.

BHOC provides services in the community as well, running chemotherapy and haematology day unit activity at the satellite clinic at Whitchurch Health Centre (6 chairs, Wed - Fri) and chemotherapy in patients' homes.

We provide:

- radiotherapy including:
 - external beam
 - high dose-rate brachytherapy for gynaecological and locally advanced prostate cancers
 - radioactive isotope treatments
 - stereotactic radiotherapy
- chemotherapy (inpatient, daycase and outpatient)
- stem cell (bone marrow) transplantation
- supportive care including counselling and rehabilitation
- a Cancer Information and Support Centre

Patients undergoing treatment at the oncology centre will be kept under regular review. Many will have copies of clinic letters for information but if

for medical reasons you require further details or advice concerning their case please contact us. For urgent problems please contact BHOC acute care on 0117 342 2011, or an on-call oncology registrar is available via the hospital switchboard on 0117 923 0000. Otherwise the relevant consultant secretary can be contacted.

Radiotherapy

The radiotherapy unit is based on level LG2 and consists of six linear accelerators that deliver the radiotherapy treatment (one reserved for stereotactic radiotherapy) and the pre-treatment department, which comprises of two simulators for planning radiotherapy, a CT scanner, a mould room and the MRI open scanner (on LG3). On average 250 patients start a new course of treatment each month: patients attend repeatedly for different fractions.

Patients often have several appointments before they can start treatment in order to plan their individual treatment. This involves the pre-treatment area, where scans or X-rays are taken. The mould room makes plastic masks for patients who are having their head or neck area treated. Patients have a computer plan calculated for their treatments, which is done by the clinical technologists in radiotherapy physics (Diagnostics and Therapies division).

The unit is open from 8am - 6pm, Monday to Friday, and is open on Bank Holidays. The department offers a regional service, and is the South West region radiotherapy and sarcoma centre. Other treatments offered include stereotactic radiotherapy and total body irradiation.

Palliative Radiotherapy

BHOC aims to provide a timely, palliative radiotherapy service to patients with a view to providing relief of symptoms, improving quality of life and reducing the need for analgesia, when appropriate.

Patients who, in the opinion of their GP, may benefit from palliative radiotherapy should be referred, preferably via the key worker of the multi-disciplinary team managing that patient, to a consultant clinical oncologist by one of two routes:

1. By generic referral to a routine outpatients clinic where the patient and their oncologist can discuss the benefits of radiotherapy and decide to go forward with treatment. The average wait for patients would be less

than 14 days from the decision to treat, in line with national targets set by the Royal College of Radiologists. The patient will be allocated to the appropriate site-specialist consultant.

2. By telephone referral directly to the consultant clinical oncologist or SpR to allow a discussion of the patient's symptoms. This would be appropriate for patients with more acute symptoms such as severe pain and could eliminate the need for an outpatient clinic visit. Depending on the severity of symptoms, such patients could expect to be treated within a week of the clinical oncologist accepting the telephone referral.

In both situations, the referring GP needs to indicate to the clinical oncologist if the patient needs to be an inpatient. If an urgent admission to an Oncology Ward is required out of hours, then referral should be made by telephone to the consultant on call.

On Treatment Information

Clinical psychology department

Clinical psychologists work with people who are experiencing a variety of personal or relationship difficulties, sometimes in the context of medical illness. There is a small team of clinical psychologists based at the BHOC to work with inpatients and outpatients, and the important people in their lives. They can help if patients are experiencing emotional or personal difficulties at any point during or after their illness.

Clinical psychologists are trained in helping people to achieve positive change for themselves, based on evidence about the links between behaviours, emotions, thoughts, relationships and the biological aspects of health and illness. They are not medically trained and do not give mental health diagnoses or provide medication. They mainly offer "talking therapies" or they may introduce patients to some practical techniques and strategies to help them with a specific problem, like poor sleep or feeling panicky. The help they offer is tailored to each individual person and would depend very much on what they feel would be most useful to them.

Monday-Friday, 9.00am to 5.00pm
0117 342 2885

Cancer Information & Support Centre

The Cancer Information & Support Centre is a drop-in centre for anyone affected by cancer (patients, carers, family or friends and staff). It offers a confidential service where people can access information and talk about how cancer is affecting their life. In addition to information on cancer and its treatments, the centre provides information on sources of practical help and support. Information is available in different forms including leaflets, booklets, CDs, DVDs and via the Internet.

The Cancer Information & Support Centre is located next to the Main Reception on the ground floor.

Opening Times:

- Monday - Thursday: 9:00am - 5:00pm
- Friday: 9:00am - 4:30pm

Helpline: **0117 342 3369**

Email: cancerinfoandsupport@uhbristol.nhs.uk

Clinical trials

BHOC has a large clinical trials unit which organises and supports clinical research for cancer care. It is located on Level 4 and staffed by a team of nurses, radiographers, clinical trials coordinators and clerical support to ensure that patients involved in research studies have information, support, treatment and follow-up.

During 2010/11 the trials unit recruited over 450 patients into a broad trial portfolio. 2011/12 remains on target to surpass recruitment for 2010/11, with closer to 500 expected.

The number of clinical trials open to recruitment has increased significantly in recent years (80+ throughout 2010/11) with 2011/12 seeing this number consolidated.

There are between 10-12 research forums per year- so far during 2011/12 there have been 26 new studies considered for approval at the research forums.

In addition to 80+ recruiting trials there are approximately 100 trials in follow-up and 28 in set-up.

The unit deals with NHS and commercial trials, and provide support to different groups of staff wanting to conduct their own oncology research. The unit is part of the Avon, Somerset and Wiltshire cancer services research network as a first wave unit, and has successful and consistently recruited over 10% of patients into national clinical trials.

What to do when a patient dies

Please inform the centre if any patients receiving active treatment at the Oncology Centre die on 0117 342 2605

See also the entry on [Palliative Care](#)

OPHTHALMOLOGY

(Division: SH&N)

Miss Clare Bailey	0117 3421400	Diabetes, Medical Retina
Miss Amanda Churchill	0117 3424596	Paediatric Ophthalmology, Genetics
Miss Abosedede Cole	0117 3421400	Medical retina
Mr Stuart Cook	0117 3424690	Cornea
Mr Jeremy Diamond	0117 3424690	Glaucoma
Professor Andrew Dick	0117 3422410	Uveitis, Medical and Surgical Retina
Rafik Girgis	0117 3424883	Primary Care
Catherine Guley	0117 3421400	Medical Retina
Mr Michael Greaney	0117 3424690	Glaucoma
Mr Richard Harrad	0117 3424689	Strabismus, oculoplastics in children and adults
Mr Richard Haynes	0117 3422410	Medical and Surgical Retina
Mrs Helen Herbert	0117 3424689	Oculoplastic conditions, orbital disease
Mr Richard Markham	0117 3424596	Paediatric Ophthalmology, Medical and Surgical Retina
Miss Helen Garrott	0117 3424689	Oculoplastic conditions, orbital disease
Mr Philip Jaycock	0117 3424697	Cornea
Mr John Sparrow	0117 3424697	Glaucoma
Mr Derek Tole	0117 3424697	Cornea
Miss Cathy Williams	0117 3424596	Paediatric Ophthalmology
Mr Mohammed Majid	0117 3422410	Medical and Surgical Retina

Heads of Departments

Charlotte Gordon	0117 3424792	Performance and Ops Manager
Matthew Thomas	0117 3421409	Head of Medical Imaging
Paul Spry	0117 3424652	Head of Visual Electrophysiology and Shared Care Optometry
Ann Starbuck	0117 3424716	Head Orthoptist
Fred Giltrow-Tyler	0117 3424857	Principal Optometrist
Shelley Thomas	0117 3424634	Matron

Bristol Eye Hospital is one of the country's leading specialist hospitals with an international reputation for the treatment of diseases of the eye, and highly respected as a pioneer in research, education and clinical practice.

The hospital has 19 ophthalmic consultants, who work supported by a wide range of staff including orthoptists, optometrists, pharmacists and nurse practitioners. The University of Bristol Department of Ophthalmology is attached to the hospital and leads its field in research into eye disease and the development of new treatments. The hospital also houses one of only two Corneal Transplant Banks in England.

Patient Services

The following patient services are offered:

- A **Pre-operative Assessment Unit** assessing 90% of all planned surgery.
- An **Inpatient Unit** which provides treatment for specialist vitreo-retinal, corneal and orbital problems as well as routine cataract and glaucoma surgery.
- A **Day Care Unit**, catering for all patients undergoing day surgery. Over 80% of cataract operations are performed on a day care basis.
- **Four operating theatres** care for over 500 patients a month, whose ages range from new born to the elderly.
- The busy **Accident & Emergency Department** sees 25,000 patients a year. The nursing staff are experienced practitioners and treat and discharge 50% of these.
- An **Outpatient Department** which is attended by 78,000 patients each year. The Outpatient service includes: general ophthalmic clinics and specialist clinics (uveitis, cornea, glaucoma, vitreo-retinal, oculoplastic, diabetic eye disease, strabismus, neuro-ophthalmology, thyroid eye disease, orbital and paediatric).
- The **Richardson-Cross Unit** - an outpatient unit dedicated to the treatment of patients with conditions of the retina. This unit houses therapeutic lasers and the **Fluorescein and Photography Department** with its digital angiography system. The 9 fully equipped consulting rooms each have their own networked PC terminal enabling medical staff to view digital images produced by the Photography Department.

- An active **Optometry Department** and very busy Contact Lens and Low Visual Aid clinics.
- **Shared Care** - Bristol Eye Hospital is one of the leaders in this area. 22 optometrists see approximately 10,000 patients with glaucoma per year in consultant-led follow up clinics, and also perform baseline evaluation of the majority of new glaucoma-related referrals. Specially trained nurses see post-operative cataract patients in consultant-led clinics, and experienced nurse practitioners undertake many minor surgical procedures.
- A large **Orthoptic Department** staffed by 12 State Registered Orthoptists who are involved in the diagnosis and management of strabismus and associated problems. They are also involved in the assessment of vision in young children and children and adults with special needs.
- An on-site **Pharmacy**.

ACCESS / REFERRALS

Accident and Emergency Department

Tel: 0117 3424613

Fax: 0117 3424777

Opening hours 8.30am to 5:00pm 7 days per week.

Phone triage advice line available where a nurse will be able to give advice and arrange for patient to be seen where appropriate. Tel 0117 3424613 8:30am - 8:00pm Monday to Friday and 8:30am – 5:00pm Saturday and Sunday.

- After 8:00 pm patients requiring treatment for an eye problem will need to attend their local Accident Centre or the main Accident and Emergency Department at Bristol Royal Infirmary.
- Due to the demands on the service, only patients presenting with urgent or emergency problems can be treated. Patients presenting with problems not being assessed as urgent or emergency will be referred back to their GP or given an Urgent Care Clinic appointment as appropriate.

Routine Referrals

Fax: 0117 3424686

Referral letters should include:

- optician's report if any
- past medical history
- drugs
- V/A right and left with correction
- referrals should be open unless a specific consultant is preferred

Electrodiagnostics Department

Among the standardised tests provided are electro oculography, various types of electroretinography, steady state retinal and brain assessment of electrobiological activities and a variety of visual evoked potentials, both to patterned and unpatterned stimuli, presented at various temporal and spatial frequencies, as well as colours and modes of presentation ranging from reversal to onset or offset. The department also provides pupillometric services and testing for colour perception.

Patient Support

We have a designated Patient Support Nurse to offer advice and support to patients:

Bleep: 2821

ORTHOTICS

(Division: D&T)

James Garner / Sandie Wilson	0117 3421588	Head of Service
Orthotics Appointments	0117 3421580	

The Orthotics Team assesses and provides patients with orthoses, devices which are worn on the body to support or correct or improve the biomechanical function. This includes bracing, biomechanical insoles and special supportive footwear.

The service is based at the BRI and currently accessed by tertiary referral through clinical specialities or the 'Musculoskeletal Assessment and Treatment Service, Hampton House, Cotham Hill. Please refer your patient to the specialist appropriate to their underlying condition.

Patients already receiving a service from the team are welcome to contact the service directly to book review appointments. GPs are also welcome to contact the service directly regarding follow up care.

Normal Hours of work are 08.30 – 16.30

PALLIATIVE CARE

(Division: SS)

Professor Dr Karen Forbes	0117 3423507	Palliative Medicine
Dr Rachel McCoubrie	0117 3423507	Palliative Medicine
Dr Colette Reid	0117 3423507	Palliative Medicine
Dr Candida Cornish	0117 3423507	Palliative Medicine

The specialist palliative care team includes medical consultants, clinical nurse specialists, occupational therapist and a social worker. Their aim is to improve the quality of life for patients and their families facing the problems associated with life-threatening illnesses. In addition, the team provides specialist advice on the management of pain and other symptoms.

Any healthcare professional can refer to the team with agreement from the patient's consultant. Inpatients can be referred by calling the team office (0117 3422473) or bleeping the specialist registrar through the Trust switchboard.

Referrals to the specialist palliative care outpatient clinic can be made by the patient's GP, consultant or clinical nurse specialist. Patients are usually seen in the clinic within one week. Call 0117 3423507 to arrange.

Steve Brown	0117 3423440	Director of Pharmacy Services
Kevin Gibbs	0117 3423458	Clinical Pharmacy Services

The majority of issues arising are likely to focus on:

- Clinical issues at the primary / secondary care interface
- Prescribing responsibility for medicines in accordance with the BNSSG traffic light system
- Medicines formulary decisions

These issues should initially be addressed via Steve Brown or Kevin Gibbs.

UH Bristol is a partner in the Bristol, North Somerset and South Gloucestershire (BNSSG) Joint Formulary and adopts this document as the Trust formulary.

Specialist Pharmacists are available for the major Trust specialties, including oncology, haematology, paediatrics and cardiology. In the first instance please contact Steve Brown, Kevin Gibbs on the numbers above, or the Pharmacy secretary on 0117 3422772. We will arrange for the most appropriate Pharmacist to speak to you.

The Trust anticoagulant dosing service can be contacted on the number below

Pharmacy Anticoagulant Dosing Service	0117 3423874
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UH Bristol also provides a comprehensive range of pharmaceutical services including:

- Special formulations – manufacture of specialist formulations of unlicensed pharmaceutical products, prepared on the basis of a doctor's prescription and issued to community pharmacies, dispensing GPs and other hospitals.
- Homecare Services – provisions of high technology pharmaceutical treatments to the home.
- Supply of radiopharmaceuticals
- Homeopathic dispensing – from the Bristol Eye Hospital pharmacy.

Medicines information

The South West Medicines Information Unit operates from UH Bristol and may be contacted on the number below

South West Medicines Information	0117 3422867
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ACCESS/REFERRALS

Referrals to the department can be made from the following GP practices:

- Eastville (if the patient resides in UH Bristol catchment area)
- Gloucester Road (if the patient resides in UH Bristol catchment area)
- Neville Road (if the patient resides in UH Bristol catchment area)
- Long Ashton
- Montpelier
- Rayens Cross (Long Ashton)
- Sussex Place

Referrals should be made on the generic referral form ensuring all details are completed and then faxed (0117 3422378) or posted to the Physiotherapy department at the BRI.

For further information please contact:

Julie Packham	0117 3422282	Lead Musculoskeletal Physiotherapist
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Amputees

In and out patient rehabilitation provided for patients following lower limb amputation – to maximise patient’s functional mobility with or without prosthesis.

Patients can be referred if having increased problems with mobility/function.

For telephone advice contact:

Sarah Brown	Tel: 0117 3422282	
Anne Harrill	Tel: 0117 3422282	Bleep 4967

Care of the Elderly – South Bristol Community Hospital

South Bristol Community Hospital offers a comprehensive assessment of the older person by a specialist healthcare team, consisting of consultants, physiotherapists, occupational therapists and nurses. There is on-site access to hearing therapists, speech and language therapists and diagnostics such as X-ray, ECGs and phlebotomy. The unit offers

specialist treatment for complex elderly patients, fallers and patients with movement disorders such as Parkinsons Disease and Stroke.

Musculoskeletal

E.g. soft tissue injuries, fractures, rheumatological conditions, back pain, work related musculoskeletal pathology, sports injuries, post surgery rehabilitation, antenatal and post natal musculoskeletal management etc

Services currently offered include:

- Pain management
- Hand therapy*
- Rheumatology*
- General outpatients (see below)
- Hydrotherapy
- Haemophilia
- Incontinence management*
- Gym rehabilitation
- Pre and post natal musculoskeletal management*
- Physiotherapy Direct – telephone assessment and advice (available to Montpellier Surgery)

*specialist services that can be accessed directly

Patients will be assessed in Physiotherapy outpatients to determine appropriateness for hydrotherapy and the gym.

For telephone advice for specialist services contact:

Rachel Goodwin	0117 3422282	Pain management
Duncan Pearson	0117 3422282	Hand Therapy
Melissa Domaille	0117 3422282	Rheumatology
Julie Packman	0117 3422282	General outpatients
Rachel Midcalf	0117 3422282	Hydrotherapy
Jessica Butterly	0117 3422282	Incontinence / pre and post natal
Lorna Harvey	0117 3422282	Gym Rehabilitation

Referrals to the department for general musculoskeletal out patients can be made from the following GP practices:

- Eastville (if the patient resides in UHBristol catchment area)
- Gloucester Road (if the patient resides in UHBristol catchment area)
- Neville Road (if the patient resides in UHBristol catchment area)
- Long Ashton
- Montpelier
- Rayens Cross (Long Ashton)
- Sussex Place

Treatments are individualised and are based on a comprehensive assessment. These may include:

- Provision of exercises
- Manual therapy
- Manipulation
- Electrotherapy
- Fitness groups
- Educational groups
- Acupuncture
- Chronic pain management
- Hydrotherapy
- Sports rehabilitation
- Hand rehabilitation

The musculoskeletal physiotherapy service also has advanced practice clinicians (Extended Scope Practitioners) working alongside Trauma & Orthopaedic Consultant teams and within the Emergency department.

Neurological Physiotherapy Outpatient Service

The neurological out patient physiotherapy service is closely linked to the Day Assessment Unit (previously William Lloyd Unit). Specialist neuro physiotherapists assess patients within the unit's movement disorder and stroke clinics. Treatment is continued with this team as required and a 6 month follow up service is offered.

Any other neurological condition requiring physiotherapy intervention may also be seen by this team at the South Bristol Community Hospital by referring to the BRI either by telephone: 0117 3422066 or fax: 0117 3422378

Specialist skills include:

- Advanced assessment and diagnostic skills
- Advanced treatment skills using Bobath or Movement Science techniques
- Functional Electrical Stimulation
- Acupuncture
- Muscle re-education
- Advice and exercises

For telephone advice please contact:

Melanie Falk Cathy Cowley Lin Leong	0117 3426453
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Oncology

Patients with cancer diagnosis requiring out patient assistance with associated respiratory and/or mobility problems.

For telephone advice please contact:

Gillian Burgess	0117 9230000	Bleep: 2964
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Obstetrics & Gynaecology

Patients requiring advice, education and treatment associated with pregnancy and gynaecological procedures/problems, e.g. antenatal classes, back pain associated with pregnancy, stress incontinence. Midwives inform patients of their nearest ante-natal classes and the women then decide for themselves if they wish to attend.

Specialist skills available include:

- Continence training (women)
- Expertise in women's health
- School for parents
- Hydrotherapy groups for pregnant ladies with back pain

For telephone advice contact:

Jessica Butterly	St Michael's Physiotherapy Dept	0117 3425322
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Paediatric Services

Children may be referred for any types of conditions as shown under Adult Services and in particular for conditions associated with childhood, e.g. cerebral palsy, cystic fibrosis, growth related conditions. Children will be seen at Tyndall's Park Children's Centre, nurseries, special schools, mainstream schools, in their own homes or at the Bristol Royal Hospital for Children. Please refer appropriately (using standard referral form) to either community services or BRHC:

Community Services	Dawn Ravenhill	0117 3422375
Urgent Referrals	(24 hour answerphone)	0117 3422280
BRHC	Louise Lloyd	0117 3428525

RADIOLOGY

(Division: D&T)

Head of Radiology Services Cathy Walsh 0117 3423078

Dr Heather Andrews	0117 3422728	Obstetrics & Gynaecology
Dr Nicholas Bishop	0117 3424181	Uterine Fibroid Embolisation
Dr Mark Callaway	0117 3422728	Gastro-Intestinal/thoracic
Dr Paul Davison	0117 3423854	Musculoskeletal and emergency radiology
Dr David Grier	0117 3428688	Paediatric Radiology
Dr Mark Hamilton	0117 3422672	Cardiac
Dr Robert Hawkes	0117 3428688	Paediatric Radiology
Dr John Hughes	0117 3422672	Gynaecology & Oncology
Dr Angela Jones	0117 3424181	Chest, Mammography & Oncology
Dr Julian Kabala	0117 3423854	Urology, ENT, Maxillo-Facial, Oncology
Dr Elisabeth Kutt	0117 3422050	Mammography (Avon Breast Screening)
Dr Stephanie McKenzie	0117 3428688	Paediatric Radiology
Dr Paula Murphy	0117 3424181	Cardiovascular
Dr Huw Roach	0117 3422728	Gastro-Intestinal & hepatobiliary
Dr Subramanyan Thyagarajan	0117 3428688	Paediatric Radiology
Dr Alexandra Valencia	0117 3422728	Mammography
Dr James Virjee	0117 3424181	Gastro-Intestinal & hepatobiliary
Dr Charles Wakeley	0117 3423854	Musculoskeletal
Dr Janice Ash-Miles	0117 3422728	GI/Urology
Dr Rebecca Duerden	0117 3423854	Thoracic
Dr Nathan Manghat	0117 3422672	Cardiac
Dr Carol Phillips	0117 3424181	Musculoskeletal
Dr Mandy Williams	0117 3422672	Head/Neck/ENT

Completion of Radiology Forms

It is a legal requirement under Ionising Radiation (Medical Exposure) Regulations 2000 – IR (ME) R – that all examinations which include exposing patients to ionising radiation (i.e. X-rays, fluoroscopic studies, CT, nuclear medicine) be clinically justified. Therefore full patient information and clinical details **MUST** be specified on the request (otherwise it cannot be performed).

The referrer is responsible for **all** information included in the referral whether hard copy referral form or electronic order system.

Helpful guidance regarding the most appropriate radiological investigation, be that involving ionising radiation (as listed above) or radiation free (ultrasound, MRI), can be found in the Royal College of Radiologists publication *Making the best use of a Department of Clinical Radiology, 6th Edition* (MBUR6) which is also available electronically (www.rcr.ac.uk).

ACCESS / REFERRALS

Direct Access

a) Without an appointment

NB These referrals are only valid for one calendar month from date of referral.

- Appointments are not required for general non-invasive studies, e.g. lumbar spine and chest x-rays. Patients will be examined on a first come first seen basis.
- Patients should bring a completed request form with them or if electronic request please report to the specified hospital X-ray reception.
- Open access abdominal ultrasound examinations - Specific appointments are not required for upper abdominal ultrasound (GB, biliary tree, pancreas, liver, spleen, aorta, kidney). Patients will need to ring the number supplied asap for a convenient slot to be arranged within one month of the request. Please see details stated on the specified request/information sheet.

- Patients should bring the completed Open Access Ultrasound request form/information sheet with them, having followed the preparation required.
- NB Patients with significant problems must be referred to the BRI.
- Open access gynaecological ultrasound examinations (TVS) – St Michaels Hospital: An improved service for gynaecological TVS ultrasound is now available. Appointments are not required. Patients should attend specified sessions at St Michaels Hospital and will be seen on a first come first served basis. Patients should bring the completed request form / information sheet with them.

b) By appointment

Appointments are required for all other procedures and imaging modalities. All referrals have to be agreed by a consultant radiologist. This is to enable appropriate preparation and/or scheduling to be arranged, according to priority or urgency.

Consultant Referrals

The following examinations are not available by Direct Access and are performed on consultant request only:

- Mammograms/US breast
- Vascular Studies/angiograms
- Proctograms
- Hysterosalpingograms
- Interventional Techniques

Urgent Requests

If a patient requires urgent referral for a radiological examination, please telephone the appropriate department for the specialty and discuss the case with the radiologist or if St Michael's Hospital, the radiographer.

A request form must accompany the patient or electronic request made.

Please indicate on the request that the examination has been discussed with Dr (Radiologists).

Patient Transport

Transport may be arranged for patients at the time of arranging their X-ray appointment providing the requirements are clearly stated on the request form, including the type of transport required (i.e. car, two man ambulance). For direct access patients without an appointment transport needs to be arranged by the general practitioner

Children

All requests for radiological examinations on patients under 16 years of age should be referred to the Bristol Royal Hospital for Children.

Trauma Cases

Patients should attend the Bristol Royal Infirmary, with the exception of children, who should be referred to the Bristol Royal Hospital for Children.

Radiographs of patients presenting with a history of trauma are seen by the radiologists before the patient leaves the department.

If a fracture is demonstrated, the patient will be referred to the Accident & Emergency department.

If NO fracture is demonstrated, the patient will be sent home and a report sent to the referring General Practitioner.

If it is felt that the patient requires clinical advice whether or not a fracture is demonstrated, then a note should be attached to the request form asking the patient be directed to the Emergency Department after imaging.

Access to Reports

Typed reports are forwarded to the named referring GP by post or the pathology/radiology van service. On completion of the examination, patients are advised to return or contact their doctor for the results in 2 weeks.

Results will also be transmitted electronically to those practices who have the facility to receive EDI, provided the practice has kept its details updated. Further information can be obtained via enquiry to crishelp@bristol.nhs.uk

A further facility is available to permit viewing of radiology reports via nww.avon.nhs.uk/ris. This will allow viewing of all examinations, appointments, attendances and reports on your patients, including hospital referred examinations.

There is commitment to provide real-time systems. With this comes constraints on legitimate access and audit so for benefit of patient and own protection please maintain password security and best practice. We advise best practice is to query on-line reports directly and at time of need.

When requesting passwords or password reset the user must contact directly using secure nhs e-mail address - yahoo/hotmail/third party requests/generic requests are not permitted.

Attendance times: For examinations without appointments (except Open Access Ultrasound):

BRI	Monday – Friday	0900 – 1200	1200 – 1600
SBCH	Monday – Friday	0900 – 1200	1200 – 1700
BRHC	Monday – Friday	0930 – 1200	1400 – 1600

Attendance times: For Open Access Abdominal Ultrasound examinations – Please ensure specific request form used:

SBCH	Monday – Friday Via call to Call Centre for time slot	0905 - 1640
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Report Enquiries

Examination/report enquiries should be directed by e-mail to RadiologyReportQueries@uhbristol.nhs.uk

Attendance times: For Open Access Gynaecological (TVS)
Ultrasound examinations – Please ensure specific request form used:

St Michael's Hospital	Monday	0900 – 1100	
	Tuesday		1345 - 1545
	Wednesday		1345 - 1545
	Thursday	0900 - 1100	
	Friday		1345- 1545

Which department for which speciality:

Specialty	Hospital/Department	Tel No
Accident & Emergency	BRI Suite E	0117 3422724
Adult Cardiac	BRI Suite D	0117 3422241
Chest, ENT, CT scans, Angiography	BRI Suite C	0117 3423062
GI Studies, General U/S	BRI Suite A	0117 3422635
General non-invasive studies, Urology, Mammography, MRI	BRI Suite B	0117 3422796
Radioisotope examinations	BRI Suite F	0117 3422671
Paediatric Radiology	BRHC	0117 3428463
Obstetric & Gynaecological Ultrasound	St Michael's Hospital	0117 3425347

Regular monitoring is conducted to enable the Service to pursue and improve its quality. To further demonstrate our commitment to quality we have developed a quality system achieving certification with ISO9001:2008.

RESPIRATORY MEDICINE

(Division: Med)

Dr James Catterall	0117 3422619	General and respiratory medicine, breathing disorders during sleep, cystic fibrosis
Dr Kathryn Bateman	0117 3423842	Cystic Fibrosis – Adult
Dr Nick Bell	0117 3423842	General Respiratory Medicine
Dr Elizabeth Gamble	0117 3424259	Respiratory Medicine
Dr Martin Hetzel	0117 3423485	General and respiratory medicine, lung cancer and tuberculosis
Dr Nabil Jarad	0117 3422620	Respiratory Medicine, COPD, occupational lung disease, Hot Clinic
Dr Adam Whittle	0117 3422966	General Medicine with special interest in Respiratory Medicine and breathing disorders during sleep

ACCESS / REFERRALS

Outpatient referrals should be made by letter. Urgent appointments available by telephoning 0117 3422615. Twelve urgent slots are reserved each week. There are two regular weekly bronchoscopy sessions.

The consultants are available for telephone and email discussions by arrangement with the secretaries.

Other services available

Open access respiratory function tests

Spirometry with or without chest X-rays is available from 0900 – 1000 weekdays in the respiratory department. These are reported within seven days. Patients should report to the respiratory department with a completed green card available from the respiratory department.

NB Patients requiring urgent films should be referred to the Department of Radiodiagnosis, telephone: 0117 3422639.

Tuberculosis Prevention—Treatment Clinic

This clinic screens contacts of tuberculosis. Appointments only available by letter.

Cases of suspected tuberculosis should only be referred to the TB clinic. Individuals requiring Bacillus Calmette-Guerin (BCG) vaccinations for travel abroad or for occupational reasons should be referred to UH Bristol Occupational Health Department tel: 0117 3422223.

Cystic Fibrosis

The department is the Bristol Centre for treatment of adults with cystic fibrosis. Referrals should be made to Dr Kathryn Bateman or Dr Nick Bell.

Nocturnal Respiratory Support

The Sleep Unit is fully equipped for the diagnosis and management of nocturnal ventilatory failure and obstructive sleep apnoea. Referrals to Dr James Catterall and Dr Adam Whittle. Enquiries regarding established treatment to:

Dr Adrian Kendrick, Clinical Scientist, tel: 0117 3426132.

Respiratory Nurse Specialists

The respiratory nurse specialists run clinics for oxygen assessments, asthma management + omalizumab, bronchiectasis and mantoux testing. They also work in partnership with consultants to run specialist clinics for difficult to manage asthma and pleural disease.

Tel: 0117 3424101.

Respiratory Hot Clinic

When: Monday to Friday 10.30am until 4.00pm

Where: Respiratory out-patients, Level 2, Queens Building, Bristol Royal Infirmary

Inclusion criteria: Any adult patient with acute respiratory symptoms who is threatening admission.

Exclusion criteria:

- Suspected lung cancer – please refer via *2 week wait fast track*
- Suspected TB – please refer to specialist TB clinic
- Pts where respiratory problem is not a primary concern eg. Cardiac breathlessness
- Pts who are haemo-dynamically unstable
- Pts with established or new onset confusion.

How to access service: Fax referral to 0117 3422921

Referrals received by 12.30pm where patient is able to arrive by 13.30pm will be seen the same day, if slots available, otherwise next day service. Capacity for this emergency/admission avoidance clinic is limited and we may have to prioritise appointments.

**Please ensure the patient contact telephone number is included.
We will contact them directly by phone to give an appointment time**

South Bristol Community Hospital

Respiratory Clinics will also be held in South Bristol Community Hospital. Access to the service is available through Choose & Book by referral or by contacting the Respiratory Nursing staff (above). The clinics currently scheduled for SBCH consist of:

- Nurse-led Chronic Obstructive Pulmonary Disease (COPD)
- Nurse-led oxygen Clinic
- Consultant led general respiratory clinic

Professor John Kirwan	0117 3422902	General Rheumatology and shared care
Dr Robert Marshall	0117 3422902	Rheumatology
Dr Shane Clarke	0117 3422902	Osteoporosis
Dr Roopa Prasad	0117 3422902	Rheumatology

ACCESS / REFERRALS

General Practitioners should refer suspected inflammatory conditions directly to rheumatology and not via the Musculoskeletal Assessment and Treatment Service (MATS). Current evidence supports the early treatment of rheumatoid arthritis so early referral is encouraged.

Referrals are distributed between the consultants, and can be received via the Choose and Book system. Each new letter is allocated as *urgent* or *routine* priority after consultant review. In many instances GPs have already initiated investigations (blood tests, X-rays) and we would request that details of these and results are included in the referral letter to avoid unnecessary repetition. Faxes may be sent to 0117 3423841.

Emergency advice can be obtained from the Specialty Registrars who carry radiopagers (obtainable via switchboard). Alternatively please leave a message with the rheumatology secretaries on extensions 22902 and 22906. If unavailable then telephone clinic reception on extension 24880.

The Rheumatology Team

The multidisciplinary team includes specialised nursing, occupational therapy and physiotherapy support. The Day Case Ward in the Rheumatology Outpatient Centre has facilities for joint injections, infusions, and undergraduate teaching. Tel: 0117 3424880.

Osteoporosis

The Department runs a clinical osteoporosis service with Dual energy Xray Absorptiometry (DXA) scanning facilities.

SEXUAL HEALTH

(Division: Med)

Consultants

Dr Judith Berry	0117 342 6951	Sexual Health
Mr Peter Greenhouse	0117 342 6952	Sexual Health
Dr Patrick Horner	0117 342 6952	Sexual Health
Dr Nikki Jeal	0117 342 6951	Sexual Health
Dr Tracey Masters	0117 342 6951	Contraception/sexual health
Dr Helen Wheeler	0117 342 6952	Sexual Health
Dr Sharon Moses	0117 342 6952	Sexual Health

Associates

Dr Hilary Cooling	0117 342 6953	Contraception/sexual health
Dr Leonor Herrera-Vega	0117 342 6953	Contraception/sexual health
Dr Annie Evans	0117 342 6952	Sexual Health
Dr Andrew Leung	0117 342 6952	Sexual Health

ACCESS / REFERRALS

Bristol Sexual Health Services is the main provider of NHS sexual health, contraception and pregnancy advisory services in Bristol. These services are based at the Central Health Clinic following the relocation of the Milne Centre for Sexual Health and the integration with Contraception and Sexual Health services.

Services at Bristol Sexual Health include contraception advice, screening and treatment for sexually transmitted infections, pregnancy advisory services, specialist clinics and outreach services.

Sexual Health & Contraception Service

To arrange a Sexual Health & Contraception appointment call Bristol Sexual Health Services on 0117 342 6900.

Advice for patients, please call the Health Advisors on 0117 342 6944.

Advice for clinicians: 0117 342 6969

On-call registrar available via BRI switch board until 5pm: 0117 923 0000

Secretaries : 0117 342 6951, x26952, x26953, x26954, x26956, x26958

Fax number : 0117 925 3400

Website: www.bristolsexualhealth.nhs.uk

We are an open access service and patients can self refer but referrals from primary care are also welcome for more complex presentations and for our specialist clinics.

We have extended the hours of the walk-in service. New walk in times are:

- **Monday, Tuesday & Thursday; 9am to 4pm**
- **Wednesday & Friday; 9am to midday**

The new walk-in system involves half hourly 'time slots' where several patients can be seen. If a patient attends at a time when the time slot is fully allocated, they will be offered a slot later in the day (usually in the next hour or 2). This allows patients to go away and return to the clinic later to be checked in for their time slot, and should mean that they spend less time waiting in the clinic.

The time slots are **not** appointments. We still aim to see all patients on the day that they attend, but not necessarily at the time they first attend.

We also offer **booked appointments**:-

Monday, Tuesday, Thursday 9.00-19.00

Wednesday 10.00-19.00

Friday 9.00-17.00

Bristol Sexual Health Centre offers confidential screening and treatment for all sexually related conditions including HIV antibody testing and counselling for people with HIV infection.

We provide specialised contraception services at Central Health Clinic:

- IUD problems. Referrals accepted for difficult IUD fittings and removals, e.g. where IUD threads are *lost*. Advice about appropriate choice of intrauterine device/intrauterine system.
- Difficult implant removals

Other specialist clinics include herpes clinic, chronic pelvic pain clinics for men and women and psychosexual services.

There are also 17 other clinic sites for Community Sexual Health Clinics, within Bristol, North Somerset and South Gloucestershire. 10 of these run Young Persons' Clinics for under 25s. For details of these services ring 0117 342 6900 or see www.bristolsexualhealth.nhs.uk.

Pregnancy Advisory Service

PREGNANCY ADVISORY SERVICE (PAS) is the NHS abortion care service in Bristol. The service is open-access, allowing women themselves to phone for an appointment on a central booking number 0117 927 6362. If she is registered (or can register) with a Bristol, North Somerset or South Glos PCT General Practice then she is eligible for PAS.

Appointments are Monday, Tuesday, Wednesday & Thursday 8.00-16.00 Friday 8.00-12.00

PAS is happy to see any woman who is considering abortion and will give information and support where she is uncertain of her choices. Where abortion is the chosen option she is booked for this after undergoing an ultrasound scan and all the other necessary pre-operative assessments.

Anne Baseby

0117 3422325

Fax: 0117 3422489

Outpatient Adult SLT

Speech and language therapists (SLTs) specialise in the assessment, diagnosis and management of communication and/or oro-pharyngeal swallowing disorders. SLT intervention aims to maximise function, independence and quality of life by providing programmes of care, advice and education. SLTs work directly with patients, their families and carers.

UH Bristol speech and language therapy service is provided to patients in the Central and South Bristol area and is provided as a package of care which may be:

- Individual or group
- on an outpatient or domiciliary basis

The service aim is to provide a coordinated, seamless approach focusing on pre-treatment, acute treatment, rehabilitation and longer term rehabilitation for outpatients.

Geographically the service covers Central and South Bristol and the Long Ashton/Nailsea/Backwell areas of North Somerset.

Specialist outpatient services provided:

Voice/Dysphonia

Team Lead: Amanda Carr

STMH

0117 3425878/3425106

Dysphonia is multifactorial in origin and may be the first symptom for people with various forms of cancer.

Due to this we only accept tertiary referrals via the ENT service at St. Michael's Hospital and not direct to the SLT Service.

Once referred, there is an integrated team approach with a regular joint ENT/SLT Voice clinic offering endoscopy plus stroboscopy.

Voice Therapists and ENT teams both contribute to the diagnostic process to select the most appropriate form of treatment. All patients are seen initially in a Voice Care Group.

The lead SLT has extended scope of practice (ESP) in the independent performing and interpretation of both flexible and rigid endoscopy as a standard part of clinical practice. This both informs and monitors the progress from the therapeutic techniques being used.

Referrals: To the ENT service St Michael's Hospital.

Stammering/Dysfluency

Specialist: Deborah Mason Hampton House 0117 3302655

Stammering is a fluency disorder affecting 1 in 10 adults in the UK. Therapy addresses both the physiological and psychological aspects, through fluency techniques and Neuro-Linguistic Programming/Cognitive Behavioural Therapy techniques.

Referrals: GP or self- referral via letter or phone to the above

Head & Neck Cancer & Oncology

Team Lead: Jane Beckinsale STMH 0117 3425327/3425106

The SLT works as an integral part of the MD team, seeing patients before, during and after treatment, advising the team and the patient on choice of treatment to assist the communication and swallowing problems.

The SLT leads the surgical voice restoration service for laryngectomees. Some patients require long-term follow up to address survivorship issues. Outpatients are seen in the hospital, in SLT Outpatients or in MDT clinic. Outpatient rehabilitation is provided with open access for patients when they have a problem.

There is also a service to palliative patients as required, including hospice visits.

Referrals: Accepted from the MD Team, Max Fac, ENT or Oncology Consultants.

Neurological Disorders / Respiratory Disorders

Team Lead: Anne Baseby		0117 342 2325
Emily Highfield		Stroke Team Leader
Anna Daniel		Specialist in Progressive Neurological Disorders
Frances Pimblett		Specialist in alternative/augmentative communication

This team covers both inpatients and outpatients. The Outpatient caseload consists of patients who require on-going management following their discharge from a UH Bristol Hospital or patients who are referred by GPs, consultants, specialist nurses, other AHPs. Referrals accepted:

- Stroke
- Progressive neurological conditions including specialist treatment of communication disorders associated with Parkinsons disease
- Respiratory conditions
- Frail elderly & other medical conditions impacting on communication and swallowing
- Dementias – including early onset dementia, fronto-temporal dementia
- Specialist dysphagia assessment including videofluoroscopy

Within the neurological disorders service there are highly specialist staff leading on each condition, providing a seamless service from acute to community.

Referrals: In writing from a GP or other member of the MD team. Self-referrals are accepted.

STROKE AND TIA SERVICES

Dr Sarah Caine	0117 3426227	All-age stroke (and Care of the Elderly)
Dr Peter Murphy	0117 3426227	All-age stroke (and Care of the Elderly)
Dr Julie Dovey	0117 3426101	All-age stroke (and Care of the Elderly)

Stroke Clinic – Level 4, Bristol Royal Infirmary Dr P Murphy/Dr S Caine

Please refer to Dr Murphy's secretary, telephone: 0117 342 1313.

Rapid Access TIA Clinic – Ward 12, Bristol Royal Infirmary

Daily TIA and minor stroke one stop clinics (Mon-Fri) run from Ward 12 at the BRI. Tel 0117 342 4800

Stroke Thrombolysis service available at BRI between the hours of 08.00 – 21.00. Patient referral is needed within 3 hours of onset of symptoms, please send patients through 999 Ambulance Service directly to BRI.

General and Follow up clinics are held weekly at BRI / SBCH. One Stroke clinic per month is also supported by the wider multi-disciplinary team, consisting of nurses, physiotherapists and occupational therapists, to provide a holistic review as well as to plan further input.

The Stroke association also provide a review appointment at 6 months should patient require and consent to one following inpatient admission for stroke.

SURGERY

(Division: SH&N)

Colorectal Team (Lower Gastrointestinal)

Mr Paul Durdey	0117 3422808	Colorectal surgery
Mr Robert Longman	0117 3422931	Colorectal surgery
Mr Paul Sylvester	0117 3422931	Colorectal surgery
Mr Michael Thomas	0117 3424595	Colorectal Surgery

Upper Gastrointestinal Team

Mr Paul Barham	0117 3423054	Oesophago-Gastric Surgery
Professor Jane Blazeby	0117 3422872	Oesophago-Gastric Surgery
Mrs Margaret Finch-Jones	0117 3423055	Hepatobiliary and pancreatic surgery
Mr Andrew Hollowood	0117 3424007	Oesophago-Gastric Surgery
Mr Ian Pope	0117 3424654	Hepatobiliary and pancreatic surgery
Mr Christopher Streets	0117 3424893	Oesophago-Gastric Surgery
Mr Reyad Al-Ghnaniem	0117 3424450	Hepatobiliary & Pancreatic Surgery
Mr Andrew Strickland	0117 3424450	Hepatobiliary & Pancreatic Surgery
Mr Dan Titcomb	0117 3423054	Oesophago-Gastric Surgery

Breast Team

Mr Zenon Rayter	0117 3422883	General surgery, breast disease, salivary gland, lymph node, soft tissue neoplasms
Miss Zoe Winters	0117 3422322	Breast Diseases

Vascular Surgery

Mr Marcus Brooks	0117 3420456	General Surgery, Vascular Surgery
Mr Peter Lamont	0117 3420453	General Surgery, Vascular Surgery
Mr Frank Smith	0117 3420456	General Surgery, Vascular Surgery

ACCESS / REFERRALS

Outpatient referrals are normally classed as urgent or routine. Please make generic referrals whenever possible, and these will be allocated to the consultant with the shortest waiting time. Referrals can be made via the Choose and Book system, or faxed to the outpatients department on: 0117 3420279.

Specialist Services within General Surgery

Specialist Nutrition Nurse:	0117 3424551
Stoma Services:	0117 3422680
UGI MacMillan Nurse:	0117 3423004
Colorectal Specialist Nurse:	0117 3423910
Breast Care Nurses:	0117 3420605 / 0606

One-stop Breast Clinic

Clinical examination, mammography/ultrasound scanning and needle aspiration cytology (if appropriate), allowing same day diagnosis.

Vascular Studies Unit

GPs may refer directly for Doppler ankle pressure management. Please send referral letter to Vascular Studies unit, Balloon Corridor, BRI, or telephone: 0117 3422836.

Any queries, please telephone:

Teresa Robinson	0117 3422528	Consultant Clinical Scientist
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Thoracic Surgery

Mr Frank Collins	0117 3423132	Consultant
Mr Tim Batchelor	0117 3424210	Consultant
Mr Gianluca Casali	0117 3424210	Consultant
Mr Douglas West	0117 3423132	Consultant
Lois Phillips	0117 3424050	Nurse Specialist

Access/Referrals

Direct referrals can be made by letter or by fax to 0117 342 3255. Referrals for resection of possible lung or chest malignancy are usually made through local lung cancer MDTs.

Clinics

Pre-operative patients are usually seen in a “one stop” clinic at BRI. This involves meeting the surgical team, nurse specialist (if required) and the pre-operative assessment clinic.

Follow up clinics take place at BRI, Southmead (North Bristol) and at local hospitals in Gloucester, Bath, Weston, Yeovil and Taunton.

Inpatients

Adult in-patient services are provided at the BRI. Our children’s surgery is performed at BRHC.

Conditions Treated

Lung, mediastinal, chest wall and intrathoracic metastatic tumours are all treated.

We deal with the surgical treatment of major pleural infection, pneumothorax, complications of COAD, and biopsy procedures for lung, pleural and mediastinal disease.

We perform corrective surgery for chest wall conditions including pectus carinatum and excavatum.

Thrombosis Clinic

The clinic is based on Level 2 of the Queens building and there are clinics on a daily basis (except Friday's) at South Bristol Community Hospital. Patients (including pregnant women) can be referred with symptoms and / or signs suggesting a possible above or below knee DVT.

An appointment is usually offered on the day of referral or within 24 hours (if referral is made late afternoon).

Clinic opening times:

Monday to Friday, 09.00 – 17.00 (Imaging)

Weekends and Bank Holidays, 09.30 – 13.00 (No imaging)

TRAUMA & ORTHOPAEDICS

(Division: SH&N)

Mr Rouin Amirfeyz	0117 3423474	T&O Hand Surgery
Mr Guy Atherton	0117 3423261	Paediatric T&O
Mr Roger Atkins	0117 3422242	Lower limb problems, complex fracture reconstruction
Mr Raj Bhattia	0117 3422703	T&O Hand Surgery
Mr Hywel Davies	0117 3422893	Knees, simple hip
Mr Steve Eastaugh-Waring	0117 3423474	Simple and complex hips
Mr Jonathan Eldridge	0117 3422893	Arthroplasty, lower limb and sports injuries, hip
Mr Simon Thomas	0117 3428833	Orthopaedic Surgery
Mr Martin Gargan	0117 3422121	Paediatric Orthopaedic Surgery
Mr Mark Jackson	0117 3423474	Trauma, Surgery, complex fracture, reconstruction, hip
Mr Ian Leslie	0117 3423899	Hand/upper limb and peripheral nerve
Mr James Livingstone	0117 3423474	T&O & foot & ankle
Mr Sanchit Mehendale	0117 3423474	Simple and complex hip
Mr Steve Mitchell	0117 3422242	T&O Foot and ankle, simple hip
Mr Fergal Monsell	0117 3428892	T&O & Paediatric T&O
Mr Partha Sarangi	0117 3422696	Shoulder problems
Mr Adrian Weale	0117 3424966	Trauma, knee surgery, hip

Mr Raj Persad	0117 3422739	Consultant Urologist
Mr Timothy Whittlestone	0117 3422739	Consultant Urologist
Mr Mark Wright	0117 3423509	Consultant Urologist

One-stop haematuria clinic / one-stop prostate assessment

Please refer to consultant.

ACCESS / REFERRALS

Outpatient referrals are normally classed as urgent or routine. Please make generic referrals whenever possible, and these will be allocated to the consultant with the shortest waiting time. Referrals can be made via the Choose and Book system, or faxed to the Outpatients Department on 0117 3420279.

SUPPORT SERVICES

Commissioning / Primary Care Liaison

Head of Commissioning	Janet Burrows	0117 342 3621
Acting Deputy Head of Commissioning and Planning	Louise Morley	0117 342 3769
Commissioning and Planning Manager	Kath MacConnachie	0117 342 3769
Head of Contract Management and Costing	Richard Smith	0117 342 3661
Senior Assistant Director of Finance - Contract Income	Sarah Broadbridge	0117 342 3756

The UH Bristol Commissioning & Planning Team acts as a central business support function to all of the Clinical Divisions within UH Bristol, representing them in external relations with commissioners. This involves negotiation of service contracts and tenders, and working with commissioners to agree activity and capacity to meet waiting time targets, or other local and national priorities. The team also has a focus on primary care liaison with GPs and their practice staff, and welcomes being used as a point of contact for general queries. The team is also happy to visit individual practices or attend meetings to update colleagues on Trust developments or discuss interface issues.

The team can be accessed through gpliaison@uhbristol.nhs.uk

Communications Department

Communications Department	0117 342 3629
Head of Communications	Sarah Pinch
Head of External Relations	Fiona Reid
Communications Manager	Stephanie Phillips
Print Manager (including Patient Information Service)	Stephanie Feldwicke

The Communications Department manages corporate communications for the Trust and is responsible for protecting, maintaining and enhancing the Trust's reputation.

The team achieves this by working effectively with staff, patients, governors and members, the media, GPs and our various health community partners.

The team covers both internal and external communications. We provide communications and marketing advice across the organisation; handle proactive and reactive media relations for the Trust; handle all internal communications; produce patient information leaflets; manage the Trust's on-site print room; develop marketing materials; internal and external publications, including the GP newsletter; organise Trust events and manage the Trust's website and intranet.

For general enquiries please email the Communications Department at pressoffice@uhbristol.nhs.uk

If you have an out-of hours communications enquiry please contact the Trust's switchboard on 0117 923 0000 and they will be able to direct your call accordingly.

Complaints – Patient

Please note that from May 2010 the Complaints Department and PALS have merged together and rebranded as the Patient Support & Complaints Team. All enquiries should be addressed to:-

Patient Support & Complaints Department
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Alternatively:-

- Please phone the team on 0117 342 3604, or
- Call into our drop in service in the main entrance of the BRI, Level 2 Queens Building, or
- Email: PALS@uhbristol.nhs.uk

The Patient Support & Complaints Manager is Karen Hurley.

Complaints - GPs

Please address all non-patient specific GP complaints to the Commissioning Department at THQ. Your complaint will be fielded as appropriate and responded to.

Medical Equipment Management Organisation (MEMO)

Mike Kay	0117 342 0376	Business Manager
Central Business Response Centre	0117 342 3333	

MEMO's team of Engineers perform maintenance and repairs to medical equipment for GP's and other healthcare providers throughout Bristol and the surrounding areas, carrying out performance and functional checks to manufacturer's recommendations and, where mains power is attached, electrical safety checks.

Medical Devices tested include: Blood pressure monitors, Spirometers, Ear syringes, ECG Vital Sign monitors, Defibrillators, Audiometers, Nebulisers, Ophthalmoscopes, Otosopes, Tympanic thermometers and Portable suction. More specialist equipment includes X-ray, anaesthetics and dental devices. Additionally MEMO can assist with equipment selection, purchasing specifications, economic assessment of replacement (cost/benefit), acceptance testing and commissioning.

If you are considering minor surgery, MEMO can design and install piped medical gas systems to HTM standards.

MEMO complies with all relevant regulatory and quality standards (CQC, NHSLA, ISO), and all servicing is in accordance with the General Medical Services contracts.

WARD CONTACT DETAILS

Bristol Royal Infirmary

No.	Ward Name:	Telephone:
2	Trauma	0117 342 2789 / 2790
3	Intensive Care Unit - ITU	0117 342 2793 / 2794
3	High Dependency - HDU	0117 342 3813 / 3925
4	MAU	0117 342 2804 / 2805
5	Ward 5 undergoing refurbishment	
5a	Upper GI Surgery	0117 342 1346 / 1347
6	Thoracic Surgery	0117 342 2779 / 4397
7	Medicine Short Stay Unit	0117 342 2389/ 2036
9	Vascular and Urology	0117 342 2038 / 2380
10	Medicine / Respiratory	0117 342 0313 / 0314
11	Medicine / Gastro Queen Mary	0117 342 2110 / 2119
12	Colorectal Surgery	0117 342 2188 / 2383
14	Surgical & Trauma Assessment Unit (STAU)	0117 342 0302 / 0303 / 0307
16	Observation Admissions / Emergency Department	0117 342 2653
17	Care of the Elderly / Acute Stroke Unit	0117 342 2826 / 2835
18	Orthopaedics / Trauma	0117 342 4558 / 3113
19	Observation Admissions / Emergency Department	0117 342 2653
22	Seasonal Medical Ward	0117 342 2035 / 2251
23	White (Respiratory)	0117 342 2016 /4380
24	Medicine – Formerly Ward 20 & 21	0117 3422157 / 2318 / 2009 / 2034
25	Medicine / Care of the Elderly	0117 342 2020 / 3291
26	Medicine / Endocrinology/ Diabetes	0117 342 2015 / 2141
27	Medicine / Care of the Elderly	0117 342 2018 / 3124
28	Medicine	0117 342 2017 / 3263
29	Medicine / Care of the Elderly	0117 342 2021 / 3293
46a	Rheumatology Clinic	0117 342 4880 / 4115
99	CCU	0117 342 6527 / 6528 / 5923
	CICU	0117 342 5941
94	Clinical Support	0117 342 3327 / 3885

Bristol Eye Hospital

No.	Ward Name:	Telephone:
41	Gloucester	0117 342 4874 / 4875
42	Victoria – Day Assessment	0117 342 4878 / 4607
43	King – Day Surgery	0117 342 4876 / 4877
44	Theatre Lounge	0117 342 4676
	Outpatients	0117 342 4956

WARD CONTACT DETAILS

Bristol Haematology and Oncology Centre

No.	Ward Name:	Telephone:
	BHOC Acute Care	0117 342 2011
CDU	Chemotherapy Day Unit	0117 342 4009
61	Oncology	0117 342 2428
62	Haematology	0117 342 2255
	Radiotherapy	0117 342 2465

Bristol Heart Institute

No.	Ward Name:	Telephone:
51	Cardiology & Cardiac Surgery	0117 342 6551 / 6651
52	Cardiac Surgery	0117 342 6552 / 6652
53	Cardiology	0117 342 6553 / 6653
54	Medicine	0117 342 6654
	CICU	0117 342 5941
	CCU	0117 342 6257 / 6528
	Outpatients	0117 342 6501
	Day Case Unit	0117 342 6538

Bristol Royal Hospital for Children

No.	Ward Name:	Telephone:
31	Surgical	0117 342 8331 / 8307
32	Cardiac	0117 342 8332 / 8679
33	Medical	0117 342 8283 / 8333
34	Oncology	0117 342 8151 / 8334
35	Adolescent	0117 342 8416 / 8335
36	Day Case	0117 342 8336 / 8315
37	Renal Unit	0117 342 8337
38	Medical	0117 342 8338 / 8348 / 8381
39	Emergency Department/ Observation ward	0117 342 8339 / 8365
	Emergency Department	0117 342 8210 / 8209 / 8344
	CIU (Clinical Investigation Unit)	0117 342 8249 / 8241
	PICU (Paediatric Intensive Care Unit)	0117 342 8680
	ODB (Oncology Day Beds)	0117 342 8520
	BMT (Bone Marrow Transplant)	0117 342 8267 / 8266

WARD CONTACT DETAILS

St Michael's Hospital

No.	Ward Name:	Telephone:
71	Prenatal / Postnatal	0117 342 5271 / 5371
72	ENT, Head & Neck, Breast Surgery	0117 342 5272 / 5340
74	Prenatal / Postnatal	0117 342 5274 / 5374
75	NICU / SCBU	0117 342 5275 / 5375
76	Prenatal / Postnatal	0117 342 5276 / 5376
77	CDS	0117 342 5213 / 5214
78	Gynaecology	0117 342 5278 / 5279
	Gynaecology Day Unit	0117 342 5178

South Bristol Community Hospital (SBCH)

No.	Ward Name:	Telephone:
	Main Atrium	0117 342 9650
	PALS	0117 342 3604
	Emergency Care Centre	0117 342 9692
79	Ward 100	0117 342 9701 / 9801
80	Ward 200	0117 342 9702 / 9802
	Diagnostics – Reception	0117 342 9695
	Outpatients – Reception	0117 342 9712
	Dental – Reception	0117 342 9792
	Day Surgery / Endoscopy	0117 342 9868
	Day Assessment Unit	0117 342 9742

TELEPHONE AND FAX DIRECTORY

Name	Specialism	Telephone	Fax	Page
Ahmad, Dr Bushra	Acute Medicine	0117 342 0530 / 2271		13, 39
Al-Ghnanien, Mr Reyad	Hepatobiliary and Pancreatic Surgery	0117 342 4094 / 4450		42, 96
Amirfeyz, Mr Rouin	Trauma & Orthopaedics	0117 342 3474		101
Anderson, Mr Robert	Gynaecological Oncology	0117 342 5812		53
Andrews, Dr Heather	Radiology	0117 342 2728		79
Angelini, Prof Gianni	Cardiac Surgery	0117 342 3145		17
Ascione, Mr Raimondo	Cardiac Surgery	0117 342 3145		17
Ash-Miles, Dr Janice	Radiology	0117 342 2728		79
Asimakopoulos, Mr George	Cardiac Surgery	0117 342 6579		17
Atack, Miss Nicola	Orthodontics	0117 342 4390		32
Atherton, Mr Guy	Paediatric Orthopaedic Surgery	0117 342 8832 / 3261		27, 100
Atkins, Mr Roger	Trauma & Orthopaedics	0117 342 2242		100
Bahl, Dr Amit	Lead Doctor (Haem/Onc)	0117 342 3213 / 3029		11, 58
Bailey, Miss Clare	Ophthalmology	0117 342 1400		66
Bailey, Dr Guy	Paediatric Anaesthesia	0117 342 8444		24
Bailey, Dr Jo	Gynaecological Oncology	0117 342 5810		53
Barham, Mr Paul	Oesophago-Gastric Surgery	0117 342 4942 / 3054		42, 96
Barker, Julie	Community Support Manager	0117 342 6334		36
Barlow, Dr Clare	Medical Oncology (Based at Taunton & Yeovil)			58
Barrington, Ian	Divisional Manager, Women's and Children's	0117 342 8877	0117 342 8846	11, 22
Baseby, Anne	Speech & Language Therapy	0117 342 2325	0117 342 2489	92, 94
Basude, Dr Dharam	Paediatric Gastroenterology	0117 342 8828		25
Batchelor, Dr Tim	Thoracic Surgery	0117 342 4210		98
Bateman, Dr Kathryn	Respiratory Medicine	0117 342 3842		85
Baumbach, Dr Andreas	Adult Cardiology	0117 342 6573		17
Bayly, Dr Graham	Laboratory Medicine, Lipids, Diabetes	0117 342 3245		39, 47
Beale, Dr Amanda	Acute Medicine	0117 342 0530 / 0532		13, 42
Beasley, Dr Matthew	Clinical Oncology	0117 342 2412		44, 58

TELEPHONE AND FAX DIRECTORY

Beckinsale, Jane	Head and Neck Cancer & Oncology	0117 342 5327 / 5106		93
Bell, Dr Nick	Respiratory Medicine	0117 342 3842		85
Benger, Dr Jonathan	Emergency Medicine	0117 342 4363		38
Bennetto, Luke	Adult Neurology	0117 342 3806 / 2764		52
Bernatoniene, Dr Jolanta	Paediatric Infectious Disease and Immunology	0117 342 0174		25
Beringer, Dr Richard	Paediatric Anaesthesia	0117 342 8444		24
Berry, Dr Judith	Sexual Health	0117 342 6951		89
Bhatt, Dr Nidhi	Consultant Histopathologist	0117 342 2705	0117 929 2440	47
Bhattia, Mr Raj	Trauma & Orthopaedics	0117 342 2703		100
Bird, Dr Jenny	Clinical Haematology	0117 342 4394		44
Bird, Marie	Team Leader – Greenway Community Practice	0117 959 8935	0117 941 9420	36
Bishop, Dr Nicholas	Radiology	0117 342 4181		79
Blackwell, Mr Philip	Head of Adult and Paediatric Neurophysiology	0117 342 8254	0117 342 8255	30
Blazeby, Prof Jane	Oesophago-Gastric Surgery	0117 342 4942 / 2872		42, 96
Booz, Dr Hoda	Clinical Oncology	0117 342 3008		58
Bowden, Anne	Booking Co-ordinator – Fast Track Office	0117 342 0037	0117 342 0652	7
Bradley, Dr Karin	Endocrinology & Diabetes	0117 342 3082		39
Bradley, Dr Rachel	Care of the Elderly	0117 342 6101		19
Bragonier, Dr Reg	General Paediatrics	0117 342 8681		22
Branfield, Helena	Booking Co-ordinator – Fast Track Office	0117 342 0619	0117 342 0652	7
Bray, Dr Adam	Dermatology	0117 342 2886		35
Braybrooke, Dr Jeremy	Medical Oncology	0117 342 2418		58
Broadbridge, Sarah	Senior Assistant Director of Finance - Contract Income	0117 342 3756	0117 342 3643	102
Brook, Dr Peter	Anaesthesia – Pain Management	0117 342 5091		14
Brooke, Mr Anthony	Special Care Dentistry	0117 342 4391		33
Brooks, Mr Marcus	Vascular Surgery	0117 342 0456		96
Brown, Sarah	Physiotherapy – Amputees	0117 342 2282		74
Brown, Steve	Director of Pharmacy Services	0117 342 3440		72
Bryan, Dr Alan	Lead Doctor (Cardiac	0117 342 6579		11, 17

TELEPHONE AND FAX DIRECTORY

	Services)			
Buchanan, Claire	Acting Dir. Workforce and Organisational Development	0117 342 3624	0117 925 6588	10
Burgess, Gillian	Physiotherapy	0117 923 0000	Bleep: 2964	78
Burren, Dr Christine	Paediatric Endocrinology	0117 342 0203		25
Burrows, Janet	Head of Commissioning	0117 342 3621	0117 925 6588	102
Butterly, Jessica	Incontinence / Pre and Post Natal	0117 342 2282 / 5222		75, 78
Cahill, Mr David	Reproductive Medicine	0117 342 5805		53
Caine, Dr Sarah	Care of the Elderly	0117 342 6227		19, 95
Cairns, Dr Pamela	Neonatology	0117 342 5346		22
Calder, Dr Caroline	Consultant Histopathologist	0117 342 4546	0117 929 2440	47
Callaway, Dr Mark	Head of Division, Medicine	0117 342 3067 / 2728	0117 342 3413	11, 79
Cameron, Dr Alison	Clinical Oncology	0117 342 2419		58
Caputo, Mr Massimo	Paediatric Cardiac Surgery	0117 342 0502 / 8854		17, 24
Carr, Amanda	Team Lead – Voice / Dysphonia	0117 342 5878 / 5106		92
Carrington, Dr David	Head of Virology	0117 342 5017		48
Carroll, Heather	Clinical Trials Unit Manager, Oncology	0117 342 4325		61
Casali, Mr Gianluca	Thoracic Surgery	0117 342 4210		98
Catterall, Dr James	Respiratory Medicine	0117 342 2619		85
Chauhan, Dr Nilesh	Anaesthesia – Pain Management	0117 342 5091		14
Christian, Dr Will	Paediatric Emergency Department	0117 342 8666		23
Churchill, Miss Amanda	Paediatric Ophthalmology	0117 342 4596		66
Ciuli, Mr Franco	Cardiac Surgery	0117 342 6578		17
Clark, Dr Amanda	Clinical Haematology	0117 342 2655		44
Clarke, Dr Shane	Osteoporosis	0117 342 2902		88
Clinch, Dr Jaqui	Paediatric Rheumatology	0117 342 8061		27
Cloote, Dr Alison	Paediatric Anaesthesia	0117 342 8536		23
Cole, Miss Abosede	Ophthalmology	0117 342 1400		66
Collins, Dr Chris	Consultant Histopathologist	0117 342 2868	0117 929 2440	47
Collins, Mr Frank	Thoracic Surgery	0117 342 3132		98
Collins, Dr Peter	Hepatology	0117 342 2632		42
Comins, Dr Charles	Clinical Oncology	0117 342 2418		59
Cook, Mr Stuart	Ophthalmology	0117 342 4690		66

TELEPHONE AND FAX DIRECTORY

Cooke, Lisa	Head of Paediatric Dietetic Services	0117 342 8802		36
Cooling, Dr Hilary	Contraception / Sexual Health	0117 342 6953		89
Cornes, Dr Paul	Clinical Oncology	0117 342 3008		58
Cornish, Dr Candida	Palliative Care	0117 342 3507		71
Cornish, Dr Jacqueline	Head of Division, Women's and Children's / Paediatric BMT	0117 342 8877	0117 342 8846	11, 24
Coward, Dr Richard	Paediatric Nephrology	0117 342 8881		26
Cowburn, Dr Phil	Emergency Medicine	0117 342 2713		38
Cowderoy, Suzanne	Head of Psychosocial Department	0117 342 2885		61
Cox, Dr Rachel	Paediatric Oncology	0117 342 8044		26
Craig, Dr Paul	Consultant Pathologist	0117 342 3199	0117 929 2440	47
Crawford, Mr Peter	Paediatric Dentistry	0117 342 8693		24
Creed, Dr Thomas	Medical Gastroenterology	0117 342 4001		42
Cripps, Dr Tim	Adult Cardiology	0117 342 6578		17
Crowne, Dr Elizabeth	Paediatric Endocrinology	0117 342 0165		25
Croxson, Dr Simon	Care of the Elderly	0117 342 6101		19
Cummins, Dr Michelle	Paediatric Haematology	0117 342 8752		26
Curtis, Dr Stephanie	Adult Cardiology	0117 342 5967		17
Cusick, Miss Eleri	Paediatric Surgery	0117 342 8839		27
Dangoor, Dr Adam	Medical Oncology	0117 342 2409		58
Daniel, Anna	Neurological / Respiratory Disorders	0117 342 2325		94
Davies, Chris	Assistant Divisional Manager, Medicine	0117 342 4059		38
Davies, Mr Hywel	Trauma & Orthopaedics	0117 342 2893		100
Davies, Dr Jonathon	Neonatology	0117 342 5346		23
Davies, Dr Rebecca	Dental Radiology	0117 342 4008		32
Davis, Dr Peter	Paediatric Anaesthesia and Int. Care	0117 342 8843		28
Davison, Dr Paul	Lead Doctor, Radiology	0117 342 3854		12, 79
Day, Dr Andrew	Laboratory Medicine, Nutrition	0117 342 3245		47
Day, Mr Christian	Orthodontics	0117 342 4390		32
Deacon, Mr Scott	Orthodontics	0117 342 4390		32
De Berker, Dr David	Dermatology	0117 342 3419		35
Delaney, Nathalie	Performance and Operations Manager, Oncology	0117 342 3391		61

TELEPHONE AND FAX DIRECTORY

Denbow, Dr Mark	Fetal Medicine & Obstetrics	0117 342 5250		53
Dewhurst, Miss Sarah	Paediatric Dentistry	0117 342 4390		32
De Winton, Dr Emma	Clinical Oncology (based at Bath)			58
Diamond, Mr Jeremy	Ophthalmology	0117 342 4690		66
Dick, Prof Andrew	Ophthalmology	0117 342 2410		66
Dodds, Sarah	Head of Nursing, Specialised Services	0117 342 6609	0117 342 5975	11
Dolby, Dr Sue	Lead for Paediatric Clinical Psychology	0117 342 8168		28
Domaille, Melissa	Rheumatology	0117 342 2282		75
Donaldson, Dr Alan	Clinical Genetics	0117 342 5653		29
Douglas, Mrs Susan	Paediatric ENT	0117 342 5872 / 5870		25, 41
Dovey, Dr Julie	Care of the Elderly	0117 342 6101		19, 95
Duce, Dr Deborah	Paediatric Anaesthesia	0117 342 8444		23
Dudley, Dr Jan	Paediatric Nephrology	0117 342 8789		26
Duerden, Dr Rebecca	Radiology	0117 342 3854		79
Dunn, Rebecca	Assistant Divisional Manager, St Michaels	0117 342 8875	0117 342 8846	22
Dunnill, Dr Giles	Dermatology	0117 342 2785		35
Durdey, Mr Paul	Colorectal Surgery	0117 342 2808		42, 96
Eastaugh-Waring, Mr Steve	Trauma & Orthopaedics	0117 342 3474		100
Eldridge, Mr Jonathan	Trauma & Orthopaedics	0117 342 2893		100
Evans, Dr Annie	Sexual Health	0117 342 6952		89
Evely, Dr Roger	Clinical Haematology	0117 342 4394		44
Falk, Dr Stephen	Clinical Oncology	0117 342 2419		44, 58
Falkner, Dr Howard	Adult Neurology	0117 342 0256		52
Feldwicke, Stephanie	Print Manager	0117 342 3629	0117 925 6588	102
Finch-Jones, Mrs Margaret	Hepatobiliary and Pancreatic Surgery	0117 342 4094 / 3055		42, 96
Finn, Professor Adam	General Paediatrics	0117 342 0174		22, 25
Fleming, Prof Peter	General Paediatrics	0117 342 5062		22
Forbes, Prof Dr Karen	Palliative Care	0117 342 3507		71
Frampton, Dr Anne	Paediatric & Adult Emergency Department	0117 342 8666 / 2713		23, 38
Franklin, Dr Deborah	Community Paediatric Dentistry	0117 342 0163 / 4390		24, 32
Fraser, Dr James	Lead Doctor (Critical Care Services)	0117 342 8421 / 8843		11, 28
Galvani, Lisa	Divisional Manager, Diagnostic and Therapies	0117 342 2050	0117 342 3413	12

TELEPHONE AND FAX DIRECTORY

Gamble, Dr Elizabeth	Respiratory Medicine	0117 342 4259		85
Gargan, Mr Martin	Paediatric Orthopaedic Surgery	0117 342 8842 / 2121		27, 100
Garner, James	Head of Service, Orthotics	0117 342 1588		70
Garrett-Cox, Mr Robin	Paediatric Surgery	0117 342 8825		27
Garrott, Miss Helen	Ophthalmology	0117 342 4689		66
Gibbs, Kevin	Clinical Pharmacy Services	0117 342 3458		72
Giltrow-Tyler, Fred	Principal Optometrist	0117 342 4857		66
Girgis, Rafik	Ophthalmology	0117 342 4883		66
Glew, Miss Susan	Menstrual disorders, colposcopy	0117 342 5813		53
Goldsworthy, Dr Lisa	Paediatric Emergency Department	0117 342 8666		23
Goodwin, Rachel	Pain Management	0117 342 2282		75
Gordon, Charlotte	Performance & Operations Manager, SH&N	0117 342 4792		66
Gordon, Dr Fiona	Hepatology	0117 342 2104		42
Gothard, Will	Laboratory Medicine, HPA	0117 342 2514		48
Graham, Dr John	Clinical Oncology (based at Taunton)			58
Grant, Dr David	Paediatric Anaesthesia and Int. Care	0117 342 8843		28
Greaney, Mr Michael	Ophthalmology	0117 342 4690		66
Greenan, Bernadette	Modern Matron – Emergency Dept.	0117 342 4363		38
Greenhouse, Mr Peter	Sexual Health	0117 342 6952		89
Grier, Dr David	Paediatric Radiology	0117 342 8688		27, 79
Griffin, Dr Lucy	Liaison Psychiatry	0117 342 2777		51
Grooms, Alison	Assistant Divisional Manager, Paediatric Medicine	0117 342 8875	0117 342 8846	22
Guard, Dr Beverly	Paediatric Anaesthesia	0117 342 8536		24
Guest, Mr Philip	Maxillo Facial Surgery	0117 342 4392		32
Guley, Catherine	Ophthalmology	0117 342 1400		66
Hadfield, Dr John	Lead Doctor (Theatres, Anaesthesia & Critical Care)	0117 342 2301		11
Hajioff, Mr Daniel	Paediatric ENT	0117 342 2913		25
Hamilton, Dr Mark	Radiology	0117 342 2729 / 2672		17, 79
Harding, Dr David	Neonatology	0117 342 5225		22
Harrad, Mr Richard	Ophthalmology	0117 342 4689		66
Harradine, Mr Nigel	Orthodontics	0117 342 4390		32

TELEPHONE AND FAX DIRECTORY

Harrill, Anne	Physiotherapy – Amputees	0117 342 2282	Bleep: 4967	74
Harris, Paul	Fast Track Office Manager (from Aug 12)	0117 342 3180	0117 342 0652	7
Harvey, Lorna	Gym Rehabilitation	0117 342 2282		75
Hawkes, Dr Rob	Paediatric Radiology	0117 342 8688		27, 79
Hayes, Dr Alison	Paediatric Cardiology	0117 342 8804		24
Haynes, Mr Richard	Ophthalmology	0117 342 2410		66
Haythornthwaite, Dr Giles	Paediatric Emergency Department	0117 342 8666		23
Heller, Dr Doug	General Paediatrics	0117 342 8048		22
Henderson, Prof John	Lead Doctor (Children's)	0117 342 8258 / 8329		11, 27
Hepden, Claire	Patient Transport Manager	0117 342 4833		8
Herbert, Mrs Helen	Ophthalmology	0117 342 4689		66
Hernandez, Judith	Assistant Divisional Manager, Paediatric Cardiac & Intensive Care	0117 342 8877	0117 342 8846	22
Herrera-Vega, Dr Leonor	Contraception / Sexual Health	0117 342 6953		89
Hetzel, Dr Martin	Respiratory Medicine	0117 342 3485		85
Highfield, Emily	Stroke Team Leader	0117 342 2325		94
Hilliard, Dr Thomas	Paediatric Respiratory Medicine	0117 342 8329		27
Hilman, Dr Serena	Clinical Oncology (based at Weston)	0117 342 3213		58
Hollowood, Mr Andrew	Lead Doctor (Surgery)	0117 342 4007		11, 42, 96
Hooper, Andrew	Director of IM&T	0117 342 0708		10
Hooper, Miss Susan	Restorative Dentistry	0117 342 4002		33
Hopkins, Dr Kirsten	Clinical Oncology	0117 342 3008		58
Horner, Dr Patrick	Sexual Health	0117 342 6952		89
Hoskins, Rebecca	Nurse Consultant – Emergency Dept.	0117 342 4363		38
Hughes, Mr Ceri	Maxillo Facial Surgery	0117 342 4392		32
Hughes, Dr John	Radiology	0117 342 2672		79
Hulme, Tom	Liaison Nurse	0117 342 2777		51
Hutter, Mr Jonathan	Cardiac Surgery	0117 342 6579		17
Inward, Dr Carol	Paediatric Nephrology	0117 342 8789		26
Ireland, Dr Tony	Orthodontics	0117 342 4390		32
Jackson, Mr Mark	Trauma & Orthopaedics	0117 342 3474		100
Jagger, Dr Robert	Restorative Dentistry	0117 342 4389		33
Jain, Dr Anoo	Neonatology	0117 342 5062		22
Janowska, Dr Petra	Clinical Oncology			58

TELEPHONE AND FAX DIRECTORY

	(based at Taunton)			
Jarad, Dr Nabil	Respiratory Medicine	0117 342 2620		85
Jaycock, Mr Philip	Ophthalmology	0117 342 4697		66
Jardine, Dr Philip	Paediatric Neurology	0117 342 0187		26
Jeal, Dr Nikki	Sexual Health	0117 342 6951		89
Jeavons, Dr Richard	Emergency Medicine	0117 342 2713		38
Jemmott, Claudia	Head of Nutrition & Dietetic Services	0117 342 3005	0117 342 3921	36
Jenkins, Dr Ian	Paediatric Anaesthesia and Int. Care	0117 342 8843		28
Jenkins, Dr Roland	Acute Medicine	0117 342 0530		13
John, Helen	Diabetes Specialist Nurse	0117 342 2892		40
Johnson, Dr Tom	Adult Cardiology	0117 342 6573		17
Jones, Dr Angela	Radiology	0117 342 4181		79
Jones, Elisabeth	Diabetes Specialist Nurse	0117 342 2892		40
Jones, Fiona	Deputy Divisional Manager, Oncology	0117 342 4148		61
Kabala, Dr Julian	Radiology	0117 342 3854		79
Kay, Mike	MEMO Business Manager	0117 342 0376		104
Kendrick, Dr Adrian	Clinical Scientist	0117 342 6132		86
Kennedy, Dr Cameron	Paediatric Dermatology	0117 342 8808 / 2520		25, 35
Kilpatrick, Prof Nicola	Paediatric Dentistry	0117 342 4355		33
King, Mr Paul	Restorative Dentistry	0117 342 4002		33
Kirwan, Prof John	Rheumatology	0117 342 2902		88
Kutt, Dr Elisabeth	Head of Division, Diagnostic and Therapies	0117 342 2050	0117 927 3413	12, 79
Lamont, Mr Peter	Vascular Surgery	0117 342 0453		96
Langton-Hewer, Mrs Claire	Paediatric ENT	0117 342 5870		25, 41
Langton-Hewer, Dr Simon	Paediatric Respiratory Medicine	0117 342 8258		27
Lawes, Dr Gail	Paediatric Anaesthesia	0117 342 8444		24
Lee, Deborah	Dir. of Strategic Development	0117 342 3606	0117 925 6588	10
Leibling, Dr Rachel	Fetal Medicine & Obstetrics	0117 342 5250		53
Leslie, Mr Ian	Trauma & Orthopaedics	0117 342 3899		100
Leung, Dr Andrew	Sexual Health	0117 342 6952		89
Levy, Prof Andrew	Endocrinology	0117 342 3553		39
Lightman, Prof Stafford	Endocrinology	0117 342 3553		39
Livingstone, Mr James	Trauma &	0117 342 3474		100

TELEPHONE AND FAX DIRECTORY

	Orthopaedics			
Logie, Moira	Divisional Manager, Specialised Services	0117 342 6608	0117 342 5975	11
Long, Hayley	Matron, Oncology	0117 342 2055		61
Longman, Mr Robert	Colorectal Surgery	0117 342 2931		42, 96
Love, Kate	Radiotherapy Services Manager	0117 342 2454		61
Lewis, Dr Stephen	Paediatric Oncology	0117 342 8451		26
Luker, Dr Jane	Dental Radiology	0117 342 4008		32
Lunt, Dr Peter	Clinical Genetics	0117 342 5652		29
Lux, Dr Andrew	Paediatric Neurology	0117 342 0187		26
Luyt, Dr Karen	Neonatology	0117 342 5225		23
Lyttle, Dr Mark	Paediatric & Adult Emergency Department	0117 342 8666		23
Mabey, Catherine	Physiology Unit Technician	0117 342 0045		42
MacConnachie, Kath	Commissioning and Planning Manager	0117 342 3769	0117 925 6588	102
Macmahon, Dr Margaret	Care of the Elderly	0117 342 6309		19
Majid, Mr Mohammed	Ophthalmology	0117 342 2410		66
Majumbar, Dr Arnie	Paediatric Neurology	0117 342 0187		26
Manghat, Dr Nathan	Cardiac Radiology	0117 342 2672		17, 79
Mapson, Paul	Director of Finance	0117 342 3649	0117 342 3643	10
Marder, Hannah	Cancer Services Manager	0117 342 0628	0117 342 0652	7
Markham, Mr Richard	Lead Doctor (Ophthalmology)	0117 342 3878 / 4596		11, 66
Marks, Prof David	Adult BMT	0117 342 8523		16, 44
Marks, Helen	Lead for Acute Paediatric SALT	0117 342 8498		28
Marriage, Dr Stephen	Paediatric Anaesthesia and Int. Care	0117 342 8843		28
Marshall, Dr Robert	Rheumatology	0117 342 2902		88
Martin, Greg	Performance and Operations Manager	0117 342 0095	0117 342 0652	7
Martin, Dr Rob	Paediatric & Adult Cardiology	0117 342 8849 / 6576		17, 24
Mason, Deborah	Stammering / Dysfluency	0117 330 2655		93
Masters, Dr Tracey	Contraception / Sexual Health	0117 342 6951		89
Matchem, Dr Nicola	Paediatric Radiology	0117 342 8688		27
McCoubrie, Dr Rachel	Palliative Care	0117 342 3507		71
McCune, Dr Anne	Hepatology	0117 342 2104		42
Mcgraw, Dr Mary	Paediatric Nephrology	0117 342 8879		26
McKenzie, Dr Stephanie	Paediatric Radiology	0117 342 8688		27, 79

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McNally, Miss Janet	Paediatric Surgery	0117 342 8820		27
Mehendale, Mr Sanchit	Trauma & Orthopaedics	0117 342 3474		100
Mehta, Dr Priyanka	Clinical Haematology	0117 342 2655		44
Midcalf, Rachel	Hydrotherapy	0117 342 2282		75
Midgley, Liz	Paediatric Audiology Service Manager	0117 342 1609		28
Mills, Anne	Physiology Unit Technician	0117 342 0045		42
Mills, Mr Martin (Pip)	Obstetrics & Gynaecology	0117 342 5345		53
Mitchell, Mr Steve	Trauma & Orthopaedics	0117 342 2242		100
Moldovan, Dr Corina	Consultant Histopathologist	0117 342 3839	0117 929 2440	47
Monzell, Mr Fergal	Paediatric Orthopaedic Surgery	0117 342 8892		27, 100
Moon, Alison	Chief Nurse	0117 342 3601	0117 925 6588	10
Moon, Hazel	Head of Nursing – Women's & Children's	0117 342 8875	0117 342 8846	11
Moppett, Dr John	Paediatric Haematology	0117 342 8752		26
Moran, Dr Ed	Acute Medicine	0117 342 0530		13
Morley, Louise	Acting Deputy Head of Commissioning & Planning	0117 342 3769	0117 925 6588	102
Moses, Dr Sharon	Sexual Health	0117 342 6952		89
Mumford, Dr Andrew	Clinical Haematology	0117 342 2655		44
Munro Davies, Dr Lisa	Emergency Medicine	0117 342 4363		38
Murdoch, Mr John	Gynaecological Oncology	0117 342 5810		53
Murphy, Mr Gavin	Cardiac Surgery	0117 342 6577		17
Murphy, Dr Paula	Hospital Medical Committee – Chairman	0117 342 4181		10, 17, 79
Murphy, Dr Peter	Care of the Elderly	0117 342 6227		19, 95
Murphy, Dr Peter	Paediatric Anaesthesia and Int. Care	0117 342 8843		28
Nadin, Sarah	Divisional Manager, Surgery, Head & Neck	0117 342 2101	0117 342 3413	11
Narayan, Dr Shalini	Dermatology	0117 342 3419		35
Nevin, Dr Michael	Head of Division, Surgery, Head & Neck	0117 342 2101	0117 342 3413	11
Newbury-Ecob, Dr Ruth	Clinical Genetics	0117 342 5107		29
Newman, Dr Hugh	Clinical Oncology (based at Bath)	0117 342 2415		59
Ng, Dr Anthony	Paediatric Oncology	0117 342 8044		26
Nicholls, Mr Guy	Paediatric Urology	0117 342 8840		27

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Nightingale, Dr Angus	Adult Cardiology	0117 342 6572		17
Nolan, Dr Judith	Paediatric Anaesthesia	0117 342 8444		24
Nunez, Mr Desmond	Paediatric ENT	0117 342 6222		25
O'Callaghan, Dr Finbar	Paediatric Neurology	0117 342 8649 / 0187		22, 26
O'Kelly, Dr Sean	Medical Director	0117 342 3640	0117 925 6588	10
Orrell, Mark	Laboratory Medicine, Histology	0117 342 2583		48
O'Sullivan, Mr Dominic	Restorative Dentistry	0117 342 4002		33
Overton, Mrs Caroline	Obstetrics & Gynaecology	0117 342 5594		53
Overton, Mr Timothy	Fetal Medicine & Obstetrics	0117 342 5250		53
Packman, Julie	Lead Musculoskeletal Physiotherapist	0117 342 2282		74, 75
Palmer, Jane	Head of Nursing – Surgery, Head & Neck	0117 342 4805		11
Paoloni, Dr Claudia	Lead Doctor (Theatres, Anaesthesia & Critical Care)	0117 342 2301		11
Parry, Mr Andrew	Paediatric Cardiac Surgery	0117 342 8854		17, 24
Patel, Dr Jayesh	Paediatric Neurology	0117 342 0187		26
Pawade, Dr Jayshree	Consultant Histopathologist	0117 342 2869	0117 929 2440	47
Pearson, Duncan	Hand Therapy	0117 342 2282		75
Pearson, Dr Justin	Adult Neurology	0117 342 0268		52
Pepper, Bob	Dir. Of Facilities and Estates	0117 342 2171	0117 342 3845	10
Persad, Mr Raj	Urology	0117 342 2739		101
Phillips, Dr Carol	Radiology	0117 342 4181		79
Phillips, Lois	Thoracic Surgery, Nurse Specialist	0117 342 4050		98
Phillips, Stephanie	Communications Manager	0117 342 3629	0117 925 6588	102
Pickering, Dr Tony	Anaesthesia – Pain Management	0117 342 5091		14
Pierre, Dr Germaine	Paediatric Metabolic Disorders	0117 342 8513		26
Pimblet, Frances	Neurological / Respiratory Disorders	0117 342 2325		94
Pinch, Sarah	Head of Communications	0117 342 3629	0117 925 6588	102
Pitcher, Dr Rob	Lead Doctor (Histology)	0117 342 3199	0117 929 2440	12, 47
Pitts-Crick, Dr Jonathan	Adult Cardiology	0117 342 6574		17
Platt, Dr Craig	Consultant Histopathologist	0117 342 2564	0117 929 2440	47

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Pope, Mr Ian	Hepatobiliary and Pancreatic Surgery	0117 342 4094 / 4654		42, 96
Potaker, Dr J	Liaison Psychiatry	0117 342 2777		51
Portal, Dr Jim	Acute Medicine	0117 342 0530 / 0532		13, 42
Porter, Mr Graham	ENT	0117 342 5871		41
Prasad, Dr Roopa	Rheumatology	0117 342 2902		88
Price, Dr Chris	Medical Oncology	0117 342 2238		44, 59
Prime, Prof Stephen	Oral Medicine	0117 342 4391		32
Pring, Dr Miranda	Dental Pathology	0117 342 4187 / 4391		32, 47
Prothero, Dr Rachel	Adult BMT	0117 342 8523		16
Ramanan, Dr A	Paediatric Rheumatology	0117 342 8809		27
Ramani, Dr Pramila	Consultant Histopathologist	0117 342 4548	0117 929 2440	27, 47
Rashid-Fadel, Tabinda	Chief Cardiac Technician	0117 342 6517		18
Ravenhill, Dawn	Physiotherapy – Paediatric Services	0117 342 2375		78
Rayter, Mr Zenon	Breast Surgery	0117 342 2883		96
Reavley, Dr Paul	Emergency Medicine	0117 342 2713		38
Redfern, Dr Emma	Emergency Medicine	0117 342 2713		38
Reed, Dr Emma-Kate	Acute Medicine	0117 342 0530		13
Reed, Mike	Liaison Nurse	0117 342 2777		51
Rees, Dr Helen	Paediatric Oncology	0117 342 8044		26
Reid, Dr Colette	Palliative Care	0117 342 3507		71
Reid, Fiona	Head of External Relations	0117 342 3629	0117 925 6588	102
Richards, Gayle	Diabetes Specialist Nurse	0117 342 2892		40
Rimmer, James	Chief Operating Officer	0117 342 3722	0117 925 6588	10
Roach, Dr Huw	Radiology	0117 342 2728		79
Roberts, Dr Clive	Clinical Pharmacology	0117 342 2525		31
Robinson, Mr Phillip	Paediatric ENT	0117 342 5161		25
Robinson, Dr Stephen	Adult BMT	0117 342 8523		16, 44
Robinson, Teresa	Consultant Clinical Specialist	0117 342 2528		97
Rogers, Mr Tim	Paediatric Surgery	0117 342 8825		27
Sale, Dr Steven	Lead Doctor (Children's)	0117 342 8615 / 8536		11, 24
Saleem, Dr Moin	Paediatric Nephrology	0117 342 8880		26
Sandhu, Prof Bhupinder	Paediatric Gastroenterology	0117 342 8828		25
Sandy, Prof Jonathan	Lead Doctor (Dental)	0117 342 4301 / 4390		11, 32
Sansom, Dr Jane	Dermatology	0117 342 2770		35

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Sarangi, Mr Partha	Trauma & Orthopaedics	0117 342 2696		100
Sargant, Dr Nick	Paediatric & Adult Emergency Department	0117 342 8666		23
Saunders, Mr Michael	Paediatric ENT	0117 342 8372 / 5871		25, 41
Savage, Dr John	Chairman	0117 342 3720	0117 925 6588	10
Schindler, Dr Margrid	Paediatric Anaesthesia and Int. Care	0117 342 8515		28
Scully, Prof Crispian	Oral Medicine	0117 342 4391		32
Seal, Dr Philippa	Paediatric Anaesthesia	0117 342 8444		24
Segar, Dr Philip	Paediatric Anaesthesia	0117 342 8444		24
Sellers, Miss Susan	Obstetrics & Gynaecology	0117 342 5250		53
Sharples, Dr Peta	Paediatric Neurology	0117 342 0613		26
Shaw, Dr Lindsey	Paediatric Dermatology	0117 342 8808		25
Shelley-Fraser, Dr Golda	Consultant Histopathologist	0117 342 3198	0117 929 2440	47
Sherriff, Barbara	Head of Governance – Women’s & Children’s	0117 342 8875		11
Shield, Dr Julian H	General Paediatrics, Metabolics	0117 342 0183		22
Shore, Krystina	Booking Co-ordinator – Fast Track Office	0117 342 0621	0117 342 0652	7
Smith, Mr Frank	Vascular Surgery	0117 342 0456		96
Smith, Mrs Pat	Head of Adult Audiology	0117 342 5101	0117 342 5859	15
Smith, Richard	Head of Contract Management and Costing	0117 342 3661	0117 342 3643	102
Smithson, Dr John	Lead Doctor – Medicine	0117 342 2619 / 2133		11, 42
Smithson, Dr Sarah	Clinical Genetics	0117 342 5653		29
Sohail, Dr Mohammed	Consultant Histopathologist	0117 342 4539	0117 929 2440	47
Soothill, Prof Peter	Fetal Medicine	0117 342 5277		53
Sparrow, Mr John	Ophthalmology	0117 342 4697		66
Spencer, Dr Robert C	Head of Bacteriology	0117 342 2879		48
Spray, Dr Christine	Paediatric Gastroenterology	0117 342 8828		25
Spry, Paul	Head of Visual Electrophysiology & Shared Care Optometry	0117 342 4652		66
Stafford, Dr Rob	Emergency Medicine	0117 342 2713		38
Standen, Dr Graham	Head of Department Laboratory	0117 342 3870		44, 47

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Stanley, Dr Oliver	General Paediatrics	0117 342 8707		22
Starbuck, Ann	Head Orthoptist	0117 342 4716		66
Steeds, Dr Charlotte	Anaesthesia – Pain Management	0117 342 5091		14
Stevens, Prof Michael	Paediatric Oncology	0117 342 0205		26
Steward, Dr Colin	Paediatric BMT	0117 342 8044		24
Stoddart, Dr Peter	Paediatric Anaesthesia	0117 342 8615		24
Stoica, Mr Serban	Paediatric Cardiac Surgery	0117 342 8854		24
Strachan, Ms Bryony	Lead Doctor, Obs & Gynae	0117 342 5594		11, 53
Strange, Dr Julian	Adult Cardiology	0117 342 6574		17
Streets, Mr Christopher	Oesophago-Gastric Surgery	0117 342 4007 / 4893		42, 96
Strickland, Mr Andrew	Hepatobiliary and Pancreatic Surgery	0117 342 4094 / 4450		42, 96
Stuart, Dr Graham	Paediatric & Adult Cardiology	0117 342 6584 / 6576		17, 24
Sylvester, Mr Paul	Colorectal Surgery	0117 342 2931		42, 96
Tagney, Jenny	Cardiology Nurse Consultant	0117 342 6571		18
Thanvi, Dr Narottam	Clinical Oncology	0117 342 2415		58
Thomas, Dr Glyn	Adult Cardiology	0117 342 6578		17
Thomas, Dr Huw	General Paediatrics	0117 342 8655		22
Thomas, Matthew	Head of Medical Imaging	0117 342 1409		66
Thomas, Mr Michael	Colorectal Surgery	0117 342 2263 / 4595		42, 96
Thomas, Dr Paul	Laboratory Medicine, Head of Department	0117 342 3245		47
Thomas, Shelley	Matron, Eye Hospital	0117 342 4634		66
Thomas, Mr Simon	Paediatric Orthopaedic Surgery	0117 342 8833		27, 100
Thomas, Prof Stephen	Maxillo Facial Surgery	0117 342 4392		32
Thompson, Claire	Divisional Manager, Medicine	0117 342 3067	0117 342 3413	11
Thompson, Dr Elizabeth	Homeopathy	0117 973 1231		46
Thoresen, Dr Marianne	Neonatology	0117 342 5225		23
Thorogood, Dr Natasha	Endocrinology & Diabetes	0117 342 2768		39
Thursby-Pelham, Dr Anna	General Paediatrics	0117 342 8681		22
Thyagarajan, Dr Mani	Paediatric Radiology	0117 342 8688		27, 79
Titcomb, Mr Dan	Oesophago-Gastric Surgery	0117 342 4007 / 3054		42, 96
Tizard, Dr Eleanor (Jane)	Paediatric Nephrology	0117 342 8881		26

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Tobin, Dr Gerald	Care of the Elderly	0117 342 6309		19
Tole, Mr Derek	Ophthalmology	0117 342 4697		66
Tometzki, Dr Andrew	Paediatric Cardiology	0117 342 8853		24
Tomkins, Dr Susan	Clinical Genetics	0117 342 5107		29
Tomlinson, Dr Marjorie	Clinical Oncology (based at Weston)	0117 342 3863		59
Tookey, Carol	Head of Nursing – Medicine	0117 342 4979		11
Tooley, Dr James	Neonatology	0117 342 5346		23
Townsend, Dr Mandie	Adult Cardiology	0117 342 6572		17
Treloar, Dr Emma	Obstetrics & Gynaecology	0117 342 5245		53
Tsai-Goodman, Dr Beverley	Paediatric Cardiology	0117 342 8862		24
Tulloch, Dr Robert	Paediatric Cardiology	0117 342 8856		24
Tunstall, Dr Oliver	Paediatric Haematology	0117 342 8752		26
Turner, Dr Mark	Adult Cardiology	0117 342 6575		17
Valencia, Dr Alexandra	Radiology	0117 342 2728		79
Vanstone, Deborah	Community Support Manager	0117 342 6334		36
Vass, Julie	Assistant Divisional Manager, W&C – Paediatric Surgery	0117 342 5255		22
Veysy, Dr Sian	Paediatric & Adult Emergency Department	0117 342 8666 / 2713		23, 38
Virjee, Dr James	Radiology	0117 342 4181		79
Wain, Dr Sarah	Neonatology	0117 342 5346		23
Wakeley, Dr Charles	Radiology	0117 342 3854		79
Walsh, Cathy	Head of Radiology Services	0117 342 3078		79
Walther, Dr Axel	Medical Oncology	0117 342 2412		58
Weale, Mr Adrian	Trauma & Orthopaedics	0117 342 4966		100
Weare, Jayne	Head of Therapies	0117 342 3295		12, 57
Weir, Dr Patricia	Paediatric Anaesthesia and Int. Care	0117 342 8843		28
West, Mr Douglas	Thoracic Surgery	0117 342 3132		98
West, Miss Nicola	Restorative Dentistry	0117 342 4002		33
Westhoff, Elliott	Fast Track Office Manager (until Aug 12)	0117 342 3180	0117 342 0652	7
Wheeler, Dr Helen	Sexual Health	0117 342 6952		89
Whittle, Dr Adam	Respiratory Medicine	0117 342 2966		85
Whittlestone, Mr Timothy	Urology	0117 342 2739		101
Wiblin, Claire	Booking Co-ordinator –	0117 342 0663	0117 342 0652	7

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	Fast Track Office			
Wilde, Dr Peter	Head of Division, Specialised Services	0117 342 6608	0117 342 5975	11
Williams, Miss Cathy	Paediatric Ophthalmology	0117 342 4596		66
Williams, Dr Mandy	Radiology	0117 342 2672		79
Williams, Salena	Liaison Nurse	0117 342 2777		51
Wilson, Mr Paul	Restorative Dentistry	0117 342 4389		33
Wilson, Dr Paula	Clinical Oncology	0117 342 2409		59
Wilson, Sandie	Head of Service, Orthotics	0117 342 1588		70
Windfeld, Sarah	Head of Midwifery	0117 342 5201		11
Winters, Miss Zoe	Breast Diseases	0117 342 2322		96
Wolfe, Prof Andy	Paediatric Anaesthesia and Int. Care	0117 342 8843		28
Woltersdorf, Dr Wolf	Lead Doctor, Laboratory Medicine	0117 342 3245		12, 47
Wong, Dr Newton	Consultant Histopathologist	0117 342 3197	0117 929 2440	47
Woodward, Mr Mark	Paediatric Urology	0117 342 8840		27
Woolley, Robert	Chief Executive	0117 342 3720	0117 925 6588	10
Worsam, Elizabeth	Laboratory Medicine, Haematology	0117 342 2575		48
Wright, Mr Mark	Urology	0117 342 3509		101
Wynick, Prof David	Endocrinology	0117 342 3553		39
Yates, Mr Roger	Restorative Dentistry	0117 342 4389		33
Yeatman, Mr Mark	Adult Cardiothoracic	0117 342 6578		17

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