



# Going Into Hospital: What Happens On Admission



**This leaflet will tell you what happens  
when you are admitted to hospital.**

Respecting everyone  
Embracing change  
Recognising success  
Working together  
**Our hospitals.**



**Above + Beyond**   
For Patients. For Health. For Bristol.

If you are ill your doctor may say you need to go to hospital to help you get better.



If you are very ill or hurt you may need to go to the Accident and Emergency department.



You may have your treatment and go home the same day.



or

You may need to stay in hospital for a longer time. If so, they will admit you to a ward.



A nurse will show you to your bed when you arrive on the ward and tell you where to put your things.



The nurse will show you where the nearest toilet is. **Always wash your hands after you have been to the toilet.**



There is a Liaison Nurse at the hospital who can help you if you are worried and do not understand everything.



If you or your carer needs help while you are in hospital, ask a nurse to call a Learning Disability Nurse on **0117 342 2113.**



The nurse will ask you and your carer some questions. The answers will help make sure you get the right treatment.



The nurse will put a bracelet on you. This has important information on it and must always be on your arm. **Do not take it off.**



You will be asked to take your clothes off behind the curtains and to change into your nightie or pyjamas and dressing gown.



You will meet lots of different people during your stay in hospital.



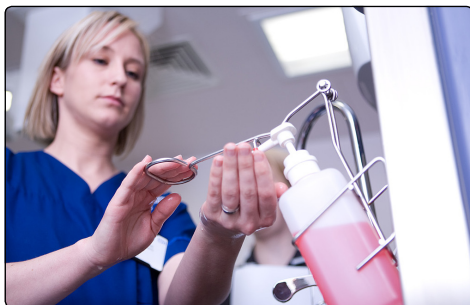
All the staff in the hospital have a name badge. When they talk to you they will tell you their name.



There will be a bottle of hand gel near your bed. This is rubbed on hands to kill germs.



Staff, family, friends and carers must all use hand gel before they come into contact with you.



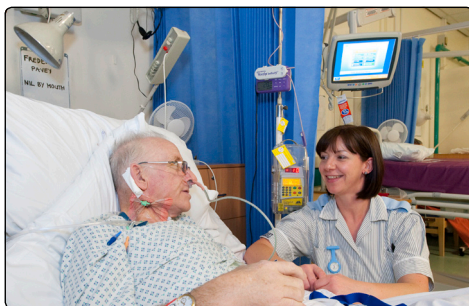
Nurses and doctors will tell you about everything that will happen to you.



Next to your bed you will find a call bell. The nurse will show you how to use it.



Next to your bed you will find a radio and a light that you can use. The nurse can show you how to use them.



Some beds have a television, a phone and a computer. Ask the nurse how to use them.



A trolley comes to the ward selling snacks, toiletries and magazines.



You will be asked if you want tea or coffee and you will get three meals a day (breakfast, lunch and dinner).



Staff can help you fill in the menu form for the food you want to eat the next day.



Staff can help you if you need help to eat or drink.



If you need tablets the nurse will give them to you.



Family and friends can visit you in hospital. They must check what the visiting times are.



Your carer can visit you or sometimes stay with you for a longer time.



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**Hospital Switchboard: 0117 923 0000**



**Minicom: 0117 934 9869**



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For an Interpreter or Signer please contact the telephone number on your appointment letter.



For this leaflet in Large Print, Braille, Audio, or Email, please call the Patient Information Service:



**0117 342 3728 / 3725**

