



# GP HANDBOOK 2011/12

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Respecting everyone  
Embracing change  
Recognising success  
Working together  
**Our hospitals.**



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## INTRODUCTION

The University Hospitals Bristol NHS Foundation Trust (UH Bristol) is a major teaching trust which provides a comprehensive range of healthcare services. UH Bristol hospitals are all located in central Bristol. This directory has been compiled for GPs and practice staff as an aid to identifying and accessing our services.

Telephone numbers provided in this handbook are in most cases the direct line for the appropriate secretary or PA. Fax numbers are included in the alphabetical Telephone and Fax Directory listing at the back of the handbook.

The following is the generic email address format for Trust employed staff:

[firstname.surname@uhbristol.nhs.uk](mailto:firstname.surname@uhbristol.nhs.uk)

The format of email addresses varies slightly for University staff, therefore you are recommended to phone the contact number provided in this handbook to obtain the correct email address for University staff.

If you have any comments, amendments or corrections to this handbook, please contact the Commissioning Team on 0117 342 3769.

## Emergency Admissions

Emergency Admission procedures for the Bristol Royal Infirmary and for other UH Bristol hospitals are detailed on the following page.

## Urgent/Routine Referrals

All consultant-led outpatient services (with the exception of Fast Track services) are available for referral via Choose and Book, and this is the Trust's preferred method of referral.

All services are also available for booking directly through [Choose and Book](#).

Clinical information should be faxed only where it is clearly stated within the appropriate section that a fax number may be used for this purpose. At the present time, confidential and identifiable patient information should not be sent via email.

Referral forms can be downloaded from:

<http://www.uhbristol.nhs.uk/referral-forms>

## GP Priority Line

Please use the GP Emergency Admissions line (0117 934 9335) where appropriate for medical and surgical emergency admissions to the BRI.

## EMERGENCY ADMISSIONS

### **Bristol Royal Infirmary**

**Medical Admissions** Call 0117 934 9335

**Mon – Fri 10am – 7pm**

On contacting the BRI switchboard General Practitioners will be put through to the **General Practitioner Support Unit (GPSU)** based next to the Emergency Department. Following discussion with the referring GP the duty GP in the unit will either see the patient in the GPSU or direct them to an alternative assessment area e.g. Emergency Department or MAU

**Medical Admissions** Call 0117 9349335

**Mon – Fri 7pm – 10am, Sat & Sun**

The **Clinical Site Managers** at the BRI are responsible for accepting emergency GP referrals during these hours. The Clinical Site Management Team consists of experienced Band 7 Nurses with a broad remit that includes bed management and clinical support to the wards.

On contacting the BRI switchboard General Practitioners will be put through to a Clinical Site Manager who will take details of the patient and their presenting condition. In addition they will ask for the General Practitioner's name and practice details.

The Clinical Site Manager will be able to advise on the current status of the Emergency Department and also the availability of admission alternatives such as the Acute Response Team.

The medical team at the BRI and the Emergency Department will be informed about the patient by the Clinical Site Manager.

**Surgical Admissions – all times** Call 0117 9349335

Referrals should be made via the Clinical Site Managers as above.

## **Liaison Psychiatric Team**

Contact BRI Switchboard on: 0117 9230000

## **Bristol Eye Hospital**

Emergency Department Hotline: 0117 3424613

## **Bristol Haematology and Oncology Centre**

### **Within working hours:**

Contact Consultant's secretary: 0117 9230000 / direct dial OR bleep  
Registrar/Consultant 0117 9230000 (bleep).

### **Out of hours:**

Contact Registrar/Senior Registrar on call via Switchboard: 0117 9230000.

## **Bristol Heart Institute**

### **Within working hours:**

Contact Consultant's secretary: 0117 9230000 / direct dial OR bleep  
Registrar/Consultant 0117 9230000 (bleep).

For Cardiac Arrhythmia and Pacing advice: 07920 507676  
(Electrophysiology Team)

### **Out of hours:**

Contact Registrar/Senior Registrar on call via Switchboard: 0117 9230000.

## **Bristol Royal Hospital for Children**

For children under 16 requiring admission to hospital or urgent/emergency review by a Consultant or Senior Doctor in Emergency Paediatric Medicine please fax a referral letter to 0117 342 8667 and send the child directly to the Children's Emergency Department.

For children that require rapid (but not urgent or emergency) review by a Consultant Paediatrician, please fax a referral letter to 0117 342 8684. Your letter will be triaged by a Consultant in General Paediatrics and the patient will be contacted directly with the date and time of an appointment in our Rapid Access Clinic. This clinic is based in the Children's Hospital Clinical Investigation Unit. The target waiting time for children to be seen in this clinic is 2-4 days.

## EMERGENCY ADMISSIONS

If you would like paediatric advice, please contact the Children's Emergency Department on 0117 342 8666.

If you are unsure which is the most appropriate route of referral please contact the Emergency Department and we will be able to help.

If your child is well known to a speciality team it may be worth contacting the team for advice in working hours. Consultants and clinical nurse specialists can be reached via the UH Bristol Switchboard on 0117 923 0000. Out of hours please contact the Children's Emergency Department on 0117 342 8666.

### **St Michael's Hospital – ENT, Gynaecology and Obstetrics**

Contact duty/on call junior doctor through Switchboard: 0117 921 5411.

## FAST TRACK OFFICE - CANCER SERVICES

Fast Track Office Fax Number		0117 3420652
Teresa Levy	Cancer Services Manager	0117 3420628
Gerry Budd	Fast Track Office Supervisor	0117 3420619
Anne Ferrier	Fast Track Office Administrator	0117 3420619
Greg Martin	Service Improvement Lead	0117 3420665

The Fast Track Office was established in March 2000, to be a central point for the management of referrals from Primary Care for patients with a suspected cancer. UH Bristol is committed to achieving the 2-week wait standard for all suspected cancer referrals, as well as meeting the 31 and 62-day standards for all cancer patients we treat.

To ensure patients are booked into an appropriate service, GPs are requested to use the Fast-Track (Cancer Suspected) referral proformas, which comply with the NICE guidelines. Where possible referrals should be made via the Choose and Book System or if this is unavailable they should be faxed to department on: 0117 342 0652. Further information on the NICE urgent referrals guidelines is available via the following website: [www.nice.org.uk/CG027quickrefguide](http://www.nice.org.uk/CG027quickrefguide)

When making a referral to the Fast Track Office, ensure that the patient's home address and telephone number are correct. If available, also include a mobile telephone number or daytime contact number in order to help us contact the patient promptly. Please let the patient know that they should hear from UH Bristol within 48 hours of the referral being made. If they do not hear, they should contact the surgery. All patients (unless there is a valid clinical reason) should be given the information sheet which details what happens following a suspected cancer referral.

If you have any queries about a patient you have referred, contact the Fast Track Office on one of the numbers shown above.

If you have any general queries relating to Cancer Services at UH Bristol please contact Teresa Levy Cancer Service Manager on 0117 342 0628.

## UH Bristol Patient Transport Team

All UH Bristol Patient Transport Service (PTS) bookings are handled by a central team. For any patient transport queries relating to UH Bristol sites please contact Claire Hepden, Patient Transport Manager on 0117 342 4833.

## Patient Transport Services (PTS)

A non-emergency patient transport service (PTS) is available to all UH Bristol hospital sites. Patient eligibility for this service is limited by criteria, which can be confirmed by your PCT.

PTS for **new outpatient attendances** must be booked by the GP practice through their PCT nominated transport organisation. All subsequent PTS bookings for transport to and from our sites will be arranged by UH Bristol.

## Other services

There are pick-up and set down points at UH Bristol hospital sites, but on-site parking is very limited, so please encourage your patients to use other methods of transport as appropriate.

The HUBS Bus is a free shuttle bus service, provided for patients, visitors and staff, which operates a circular route incorporating Bristol Temple Meads railway station and all of our hospital sites. The HUBS bus runs from 6.35am until 8.30pm Monday to Friday. See <http://www.uhbristol.nhs.uk/patients-visitors-and-carers/travelling-and-our-hospitals> for more information.

Patients can also park at Cabot Circus for £1 per hour and catch the free UH Bristol Shuttle Bus from there. More information at <http://www.uhbristol.nhs.uk/discount-car-parking-patients-cabot-circus>

## TRUST SERVICES

<p><b>Bristol Dental Hospital (BDH)</b>  Lower Maudlin Street  Bristol  BS1 2LY  Telephone: 0117 923 0050</p>	<p><b>Bristol Eye Hospital (BEH)</b>  Lower Maudlin Street  Bristol  BS1 2LX  Telephone: 0117 923 0060</p>
<p><b>Bristol General Hospital (BGH)</b>  Guinea Street  Bristol  BS1 6SY  Telephone: 0117 926 5001</p>	<p><b>Bristol Haematology and Oncology Centre (BHOC)</b>  Horfield Road  Bristol  BS2 8ED  Telephone: 0117 342 2416</p>
<p><b>Bristol Heart Institute (BHI)</b>  Marlborough Street  Bristol  BS2 8HW  Telephone: 0117 923 0000</p>	<p><b>Bristol Homeopathic Hospital (BHH)</b>  Cotham  Bristol  BS6 6JU  Telephone: 0117 973 1231</p>
<p><b>Bristol Royal Hospital for Children (BRHC)</b>  Paul O’Gorman Building  Upper Maudlin Street  Bristol  BS2 8BJ  Telephone: 0117 923 0000</p>	<p><b>Bristol Royal Infirmary (BRI)</b>  Marlborough Street  Bristol  BS2 8HW  Telephone: 0117 923 0000</p>
<p><b>St Michael’s Hospital (STM)</b>  Southwell Street  Bristol  BS2 8EG  Telephone: 0117 921 5411</p>	<p><b>UH Bristol Trust Headquarters (THQ)</b>  Marlborough Street  Bristol  BS1 3NU  Telephone: 0117 342 3600</p>
<p><b>Central Health Clinic</b>  Tower Hill  Bristol  BS2 0JD  Telephone: 0117 929 1010</p>	

## TRUST SERVICES

### Trust Board:

Chairman	Dr John Savage	PA: 0117 3423720
Chief Executive	Robert Woolley	PA: 0117 3423720
Chief Operating Officer	James Rimmer (from July 2011)	PA: 0117 3423722
Medical Director	Dr Sean O'Kelly	PA: 0117 3423640
Chief Nurse	Alison Moon	PA: 0117 3423601
Director of Strategic Development	Deborah Lee	PA: 0117 3423606
Director of Finance	Paul Mapson	PA: 0117 3423649
Director of Workforce & Organisational Development	Steve Aumayer	PA: 0117 3423624

### Trust Services Division (TS):

Director of Facilities & Estates	Bob Pepper	PA: 0117 3422171
Director of Infection Prevention and Control	Chris Perry	PA: 0117 3423735
Director of IM&T	Andrew Hooper	PA: 0117 3423975

### Hospital Medical Committee:

Chairman	Dr Paula Murphy	PA: 0117 3424181
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## TRUST SERVICES

### Clinical Divisions:

#### **Medicine (Med):**

Head of Division	Vacancy	PA: 0117 3423067
Interim Divisional Manager	Jan Bergman	PA: 0117 3423067
Head of Nursing	Helen Julian	PA: 0117 3424979
Lead Doctor	Dr Jim Catterall	PA: 0117 3422619

#### **Surgery, Head & Neck (SH&N):**

Head of Division	Dr Michael Nevin	PA: 0117 3422101
Divisional Manager	Claire Thompson	PA: 0117 3422101
Head of Nursing	Jane Palmer	PA: 0117 3424805
Lead Doctor (Dental)	Professor Jonathan Sandy	PA: 0117 3424301
Lead Doctor (Ophthalmology)	Mr Richard Markham	PA: 0117 3423878
Lead Doctor (Surgery)	Mr Zenon Rayter	PA: 0117 3422322
Lead Doctor (Theatres, Anaesthesia & Critical Care)	Dr Frances Forrest, Dr Claudia Paoloni and Dr John Hadfield	PA: 0117 3422301

#### **Women's & Children's Services (W&C):**

Head of Division	Dr Jacqueline Cornish	PA: 0117 3428877
Divisional Manager	Ian Barrington	PA: 0117 3428877
Head of Nursing	Hazel Moon	PA: 0117 3428875
Head of Midwifery	Sarah Windfeld	PA: 0117 3425201
Head of Governance	Barbara Sherriff	PA: 0117 3428875
Lead Doctor, Obs & Gynae	Ms Bryony Strachan	PA: 0117 3425594
Lead Doctor (Children's)	Dr Peter Stoddart	PA: 0117 3428615
Lead Doctor (Children's)	Prof John Henderson	PA: 0117 3428258
Lead Doctor (Critical Care Services)	Dr James Fraser	PA: 0117 3428421

#### **Specialised Services (SS):**

Head of Division	Dr Peter Wilde	PA: 0117 3426608
Divisional Manager	Robert Chatfield	PA: 0117 3426608
Head of Nursing	Helen Morgan	PA: 0117 3426609
Lead Doctor (Haem/Onc)	Dr Steve Falk	PA: 0117 3423172
Lead Doctor (Cardiac)	Dr Tim Cripps	PA: 0117 3426578

## TRUST SERVICES

### **Diagnostics & Therapies (D&T):**

Head of Division	Dr Elisabeth Kutt	PA: 0117 3422050
Divisional Manager	Lisa Galvani	PA: 0117 3422050
Lead Doctor (Radiology)	Dr John Hughes	PA: 0117 3422672
Lead Doctor (Pathology)	Wolf Woltersdorf	PA: 0117 3423245
Lead AHP	Jayne Weare	Tel: 0117 3423295

## ACUTE MEDICINE

### Acute Medicine

(Division: Med)

Dr Roland Jenkins	0117 3420530	Acute Medicine
Dr Emma-Kate Reed	0117 3420530	Acute Medicine
Dr Bushra Ahmed	0117 3420530	Acute Medicine
Dr Amanda Beale	0117 3420530	Acute Medicine
Dr Jim Portal	0117 3420530	Acute Medicine

The Medical Assessment Unit and Short Stay Unit are managed by the Acute Physicians. All referrals should go through the Emergency Medical Admissions pathway.

## Pain Management

(Division: SH&N)

Dr Peter Brook	0117 3425091	Anaesthesia - Pain Management
Dr Charlotte Steads	0117 3425091	Anaesthesia - Pain Management
Dr Nilesh Chauhan	0117 3425091	Anaesthesia - Pain Management
Dr Tony Pickering	0117 3425091	Anaesthesia - Pain Management

Referrals are made to the consultant with the shortest waiting time on the day of arrival or to a specific consultant. Open referrals are allocated to the consultant with the shortest waiting time.

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous report. It is also very important to provide specific details of any transport requirements including extent of patient mobility.

New appointments are made strictly on the basis of urgency by the consultant in charge of the case. The pain clinic offers day case and limited inpatient stay, as appropriate, in addition to outpatient clinics.

Mrs Pat Smith	0117 3425101	Head of Adult Audiology
Enquiries/Reception	0117 3425854	Fax: 0117 3425859

## ACCESS / REFERRALS

Referral protocols have been issued. Referrals can be made by letter or fax to the Audiology Manager. Access to other diagnostic services is usually through a hospital consultant. Adult Audiology also takes e-referrals.

### Direct Access Services:

#### Audiometry

Facilities are available for pure tone audiometry and tympanometry by referring direct to the department. Patients must be aged 12 years or older and the ears must be wax free. If a significant abnormality is found we can cross refer to the ENT department.

#### Hearing Aid Services

Patients aged over 60 years can be referred directly to the department for assessment of their hearing and the provision of a hearing aid if necessary.

#### Hearing Aid Repairs

This is a service for current NHS hearing aid users who are having problems with their hearing aids, by appointment only, at either St Michael's Hospital or at Stockwood Medical Centre. No GP referral is necessary for this service.

#### Tinnitus and Balance

Adult Audiology services also provide services for Tinnitus and Balance for both adults and paediatrics.

## BONE MARROW TRANSPLANT

(Division: W&C)

Dr David Marks	0117 3428523	Adult BMT
Dr Stephen Robinson	0117 3428523	Adult BMT
Dr Rachel Prothero	0117 3428523	Adult BMT

Referrals from General Practice are not accepted into this service.

## CARDIAC SERVICES

(Division: D&T)

### Cardiac Radiology/Vascular Radiology

Dr Mark Hamilton	0117 3422729	Cardiac Radiology
Dr Paula Murphy	0117 3424181	Cardiac/Vascular Radiology
Dr Nathan Manghat	0117 3422672	Cardiac Radiology

(Division: SS)

### Cardiac Surgery

Professor Gianni Angelini	0117 3423145	Adult Cardiac Surgery
Mr Raimondo Ascione	0117 3423145	Adult Cardiac Surgery
Mr Alan Bryan	0117 3426579	Adult Cardiac Surgery
Mr Massimo Caputo	0117 3428854	Paediatric, Adult and Adult Congenital Cardiac Surgery
Mr Franco Ciulli	0117 3426578	Adult Cardiac Surgery
Mr Jonathan Hutter	0117 3426579	Adult Cardiac Surgery
Mr Gavin Murphy	0117 3426577	Adult Cardiac Surgery
Mr Andrew Parry	0117 3428854	Paediatric and Adult Congenital Cardiac Surgery
Mr George Asimakopoulos	0117 3426579	Adult Cardiac Surgery
Mr Mark Yeatman	0117 3426578	Adult Cardiothoracic

### Cardiology

Dr Andreas Baumbach	0117 3426573	Adult Cardiology
Dr Tim Cripps	0117 3426578	Adult Cardiology
Dr Glyn Thomas	0117 3426578	Adult Cardiology
Dr Angus Nightingale	0117 3426572	Adult Cardiology
Dr Julian Strange	0117 3426574	Adult Cardiology
Dr Jonathan Pitts-Crick	0117 3426574	Adult Cardiology
Dr Mandie Townsend	0117 3426572	Adult Cardiology
Dr Mark Turner	0117 3426575	Adult Congenital Heart Disease
Dr Graham Stuart	0117 3426576	Paediatric and Adult Congenital Heart Disease
Dr Rob Martin	0117 3426576	Paediatric and Adult Congenital Heart Disease
Dr Stephanie Curtis	0117 3425967	Adult Cardiology

## CARDIAC SERVICES

### Allied Healthcare Professionals/Specialist Nurses

Tabinda Rashid-Fadel	0117 3426517	Chief Cardiac Technician
Jenny Tagney	0117 3426571	Cardiology Nurse Consultant
Heart Failure Nurses	0117 34246602	Adult Cardiology Specialist Nurses
Cardiac Rehabilitation Nurses	0117 3426601 / 6603	Adult Cardiology Specialist Nurses
GUCH (Grown-up Congenital Heart Disease) Specialist Nurses	0117 3426599/ 6600 / 6575	Adult Cardiology Specialist Nurses
Arrhythmia Specialist Nurses	0117 3426635	Adult Cardiology Specialist Nurses
Pacemaker Clinic	0117 3426501	Pacemaker Technicians

Cardiac Services comprises Cardiology and Cardiac Surgery.

Open referrals are allocated to the consultant with the shortest wait time. There are specialist clinics for Adult Congenital Heart Disease, Arrhythmia, Heart Failure, Device follow-up, Rapid Access Chest Pain Clinic.

All referrals need to include details of medication, relevant previous history and copies of any reports, and details of any transport requirements and patient mobility.

Referrals for the Rapid Access Chest Pain Clinic should be faxed to 0117 3425093, using the set pro forma and attaching a recent ECG.

## CARE OF THE ELDERLY and ALL AGE ADULT STROKE

(Division: Med)

**Lead Manager** Rosaleen Cooper 0117 3426265 / 3224

Dr Sarah Caine	0117 3426227	Care of Elderly, all-age stroke
Dr Simon Croxson	0117 3426101	Care of Elderly, Diabetes, Hypertension
Dr Margaret Macmahon	0117 3426309	Care of Elderly, syncope
Dr Peter Murphy	0117 3426227	Care of Elderly, all-age stroke
Dr Gerald Tobin	0117 3426309	Care of Elderly, movement disorders, Parkinson Disease
Dr Rachel Bradley	0117 3426101	Care of Elderly, Orthogeriatrics
Dr Julie Dovey	0117 3426101	Care of Elderly, all-age stroke

**All Consultants and their Secretaries are now based at the BRI**

### ACCESS/REFERRALS

#### Inpatients, Bristol Royal Infirmary

Monday to Friday between 0900 and 1630 requests for admissions to Care of the Elderly beds can be made to the bed manager. At other times please contact the Clinical Site Management Team, telephone: 0117 9230000.

#### Medical Outpatients, Bristol General Hospital

Referrals should include details of previous medical history, present medication, present problems and recent investigations. Please supply hospital number, if known, full personal details.

Referrals are welcome via choose and book or by fax / letter to William Lloyd Unit or consultant's secretary.

#### Domiciliary visits

These, if appropriate, may be arranged via the consultant's secretary.

### **William Lloyd Unit – Out-Patient Centre Bristol General Hospital**

This service is supported by a dedicated team of physiotherapists, occupational therapists and nurses who have developed specialist skills in the care of the older person. Working alongside consultant colleagues, the WLU offers a mix of assessment clinics as well as follow-up sessions. GPs can fax referrals to WLU. Referrals are triaged daily. We would welcome any information or copies of recent community assessments as well as names of community staff currently involved in the patient's care. Please fax info to 0117 3426457.

### **Specialist clinics in William Lloyd Unit or at Bristol Royal Infirmary**

**All General Clinics for older people have relocated to BRI**

#### **Syncope clinic – William Lloyd Unit**

Dr M McMahon

For patients with unexplained falls, dizziness and blackouts (including younger syncopal patients). Please send a letter of referral to Dr MacMahon, BGH. Dr MacMahon is also happy to take telephone queries, telephone: 0117 3426309.

#### **The Falls Service – William Lloyd Unit**

For patients aged over 60 who have fallen and live within the UHBristol catchment area. The Service is provided by a multi-disciplinary team with specialist knowledge of falls management and includes a consultant, nurses, occupational therapists and physiotherapists with links to hearing and speech and language therapists if required. There is also access to diagnostic tests e.g. x-ray, bloods, ECG, ultrasound.

#### **Stroke Clinic – Level 4, Bristol Royal Infirmary** Dr P Murphy/Dr S Caine

Please refer to Dr Murphy's secretary BGH, telephone: 0117 3426227.

#### **Rapid Access TIA Clinic – Ward 17, Bristol Royal Infirmary**

Daily TIA and minor stroke one stop clinics (Mon-Fri) run from Ward 17 at the BRI. Tel 0117 342 4800

Stroke Thrombolysis service available at BRI. Patient referral is needed within 3 hours of onset of symptoms, please send patients through 999 Ambulance Service directly to BRI.

General and Follow up clinics are held weekly at BRI/BGH. One Stroke clinic per month is also supported by the wider multi-disciplinary team, consisting of nurses, physiotherapists and occupational therapists, to provide a holistic review as well as to plan further input.

### **Diabetes in later life (70+ years) held at the BRI** Dr S Croxson

For elderly patients with problems with their diabetes, hypertension, or co-morbid conditions; can be seen at the BGH on Monday afternoons or Tuesday mornings, or at the BRI on Thursday mornings.

Referrals are welcome via Choose and Book or by fax / letter to William Lloyd Unit or Dr Croxson's secretary.

### **Movement Disorders held at the BGH** Dr G Tobin

This clinic is run once a month by a consultant with specific interest in Parkinson's Disease and related disorders supported by a dedicated multi-disciplinary team consisting of physiotherapists, occupational therapists and nurses.

### **General Information**

Some clinics have relocated to the BRI Precinct in readiness for the opening of South Bristol Community Hospital. There will also be a range of clinics provided at SBCH once open in April 2012. Detailed information of any changes will be circulated to the PCTs and practices well in advance of any change.

# CHILDREN'S SERVICES

(Division: W&C)

## Lead Managers

Alison Grooms	0117 3428877	Paediatric Surgery
Rebecca Mitchell	0117 3428877	Paediatric Medicine and Oncology

## Child Health

Professor Adam Finn	0117 3420174	General Paediatrics, Immunology, Medicines for Children
Dr Julian H Shield	0117 3420183	General Paediatrics, Metabolics
Dr Finbar O'Callaghan	0117 3428649	Paediatric Neurology

## General Paediatrics

Dr Reg Bragonier	0117 3428681	Ward 38, Bristol Royal Hospital for Children
Dr Doug Heller	0117 3428048	Ward 38, Bristol Royal Hospital for Children
Dr Oliver Stanley	0117 3428707	Ward 38, Bristol Royal Hospital for Children
Dr Huw Thomas	0117 3428655	Ward 38, Bristol Royal Hospital for Children

## Neonatology

Dr Pamela Cairns	0117 3425346	Neonatology
Professor Peter Fleming	0117 3425062	General paediatrics, particularly infants, paediatric intensive care and neonatology
Dr David Harding	0117 3425225	Neonatology
Dr Anoo Jain	0117 3425062	Neonatology
Dr Karen Luyt	0117 3425225	Neonatology
Professor Marianne Thoresen	0117 3425225	Neonatology
Dr James Tooley	0117 3425346	Neonatology

## Neonatology Services

### Review Clinic (1)

For review of newborn infants with prolonged jaundice, antenatal hydronephrosis, heart murmours, maternal thyroid disease.

Runs 2<sup>nd</sup> and 4<sup>th</sup> Monday of the month.

Referral is via NICU secretaries 0117 3425225 / 5062 by either GP or Health Visitor.

### Review Clinic (2)

For review of ex-NICU patients and for newborn problems.

Referral is via NICU secretaries as above, by GP.

## Paediatric Emergency Department

Dr Lisa Goldsworthy	0117 3428666	Paediatric Emergency Department
Dr Giles Haythornthwaite	0117 3428666	Paediatric Emergency Department
Dr Will Christian	0117 3428666	Paediatric Emergency Department
Dr Anne Frampton	0117 3428666	Paediatric & Adult Emergency Department
Dr Richard Jeavons	0117 3428666	Paediatric and Adult Emergency Department
Dr Sian Veysy	0117 3428666	Paediatric and Adult Emergency Department

## Paediatric Anaesthesia

Dr Alison Cloote	0117 3428536	Paediatric Anaesthesia
Dr Deborah Duce	0117 3428444	Paediatric Anaesthesia
Dr Beverley Guard	0117 3428536	Paediatric Anaesthesia
Dr David Hughes	0117 3428444	Paediatric Anaesthesia
Dr Judith Nolan	0117 3428444	Paediatric Anaesthesia
Dr Gail Tovey	0117 3428444	Paediatric Anaesthesia
Dr Guy Bailey	0117 3428444	Paediatric Anaesthesia
Dr Peter Stoddart	0117 3428615	Paediatric Anaesthesia
Dr Philip Segar	0117 3428444	Paediatric Anaesthesia
Dr Steven Sale	0117 3428536	Paediatric Anaesthesia
Dr Philippa Seal	0117 3428444	Paediatric Anaesthesia

## CHILDREN'S SERVICES

Dr Richard Beringer	0117 3428444	Paediatric Anaesthesia
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### Paediatric BMT

Dr Jacqueline Cornish	0117 3428877	Paediatric BMT
Dr Colin Steward	0117 3428044	Paediatric BMT

### Paediatric Cardiac Surgery

Mr Massimo Caputo	0117 3420502	Paediatric Cardiac Surgery
Mr Andrew Parry	0117 3428854	Paediatric Cardiac Surgery
Mr Serban Stoica	0117 3428854	Paediatric Cardiac Surgery

### Paediatric Cardiology

Dr Alison Hayes	0117 3428804	Paediatric Cardiology
Dr Rob Martin	0117 3428849	Paediatric & Adult Cardiology
Dr Graham Stuart	0117 3426584	Paediatric & Adult Cardiology
Dr Andrew Tometzki	0117 3428853	Paediatric Cardiology
Dr Beverley Tsai-Goodman	0117 3428862	Paediatric Cardiology
Dr Robert Tulloh	0117 3428856	Paediatric Cardiology

### Paediatric Dentistry

Mr Peter Crawford	0117 3428693	Paediatric dentistry, congenital dental disease, dental abnormalities in children
Dr Deborah Franklin	0117 3420163	Community Paediatric Dentistry (special needs), Child Cleft Lip and Palate, Autism

### Paediatric Dermatology

Dr Cameron Kennedy	0117 3428808	Paediatric Dermatology
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### Paediatric Endocrinology and Diabetes

Dr Christine Burren	0117 3420203	Paediatric Endocrinology
Dr Elizabeth Crowne	0117 3420165	Paediatric Endocrinology, General Paediatrics

## CHILDREN'S SERVICES

### Paediatric ENT

Mr Michael Saunders	0117 3428372	Paediatric otolaryngology, rhinology, rhinoplasty sinus surgery, surgery for snoring
Mrs Claire Langton-Hewer	0117 3425872	General paediatric ENT, nasal & sinus conditions (rhinology) including special clinics for patients with CF & PCD
Mrs Susan Douglas	0117 3425872	Paediatric ENT
Mr Daniel Hajjoff	0117 3422913	Paediatric ENT
Mr Desmond Nunez	0117 3426222	Paediatric ENT
Mr Phillip Robinson	0117 3425161	Paediatric ENT

### Paediatric Gastroenterology

Professor Bhupinder Sandhu	0117 3428828	General Paediatrics Gastroenterology, Nutrition
Dr Christine Spray	0117 3428828	General Paediatrics Gastroenterology
Dr Dharam Basude	0117 3428828	General Paediatrics Gastroenterology

### Paediatric Inherited Metabolic Disorders

Dr Germaine Pierre	0117 3428513	Paediatric Metabolic Disorders
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### Paediatric Haematology

Dr Michelle Cummins	0117 3428752	Paediatric Haematology
Dr John Mopett	0117 3428752	Paediatric Haematology
Dr Oliver Tunstall	0117 3428752	Paediatric Haematology

### Paediatric Nephrology

Dr Jan Dudley	0117 3428789	Paediatric Nephrology
Dr Carol Inward	0117 3428789	Paediatric Nephrology
Dr Mary McGraw	0117 3428879	Paediatric Nephrology
Dr Moin Saleem	0117 3428880	Paediatric Nephrology

## CHILDREN'S SERVICES

Dr Eleanor (Jane) Tizard	0117 3428881	Paediatric Nephrology
Dr Richard Coward	0117 3428881	Paediatric Nephrology

### Paediatric Neurology

Dr Andrew Lux	0117 3420187	Paediatric Neurology
Dr Arnie Majumdar	0117 3420187	Paediatric Neurology
Dr Finbar O'Callaghan	0117 3420187	Paediatric Neurology
Dr Jayesh Patel	0117 3420187	Paediatric Neurology
Professor Mike Leary	0117 3420167	Paediatric Neurology
Dr Philip Jardine	0117 3420167	Paediatric Neurology
Dr Peta Sharples	0117 3420613	Paediatric Neurology, Acute Encephalopathy, Epilepsy

### Paediatric Oncology

Dr Anthony Ng	0117 3428044	Paediatric Oncology
Dr Helen Rees	0117 3428044	Paediatric Oncology
Dr Rachel Cox	0117 3428044	Paediatric Oncology
Dr Stephen Lewis	0117 3428451	Paediatric Oncology
Professor Michael Stevens	0117 3420205	Paediatric Oncology

### Paediatric Orthopaedic Surgery

Mr Guy Atherton	0117 3428832	Paediatric Orthopaedic Surgery
Mr Simon Thomas	0117 3428833	Paediatric Orthopaedic Surgery
Mr Martin Gargan	0117 3428842	Paediatric Orthopaedic Surgery
Mr Fergal Monsell	0117 3428892	Paediatric Orthopaedic Surgery

### Paediatric Pathology

Dr Pramila Ramani	0117 3424548	Paediatric & Adult Pathology
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### Paediatric Radiology

Dr David Grier	0117 3428688	Paediatric Radiology
Dr Stephanie Mckenzie	0117 3428688	Paediatric Radiology
Dr Mani Thyagarajan	0117 3428688	Paediatric Radiology
Dr Rob Hawkes	0117 3428688	Paediatric Radiology
Dr Nicola Matchem	0117 3428688	Paediatric Radiology

## CHILDREN'S SERVICES

### Paediatric Respiratory Medicine

Dr John Henderson	0117 3428329	Paediatric Resp Medicine
Dr Thomas Hilliard	0117 3428329	Paediatric Resp Medicine
Dr Simon Langton-Hewer	0117 3428258	Paediatric Resp Medicine

### Paediatric Rheumatology

Dr A Ramanan	0117 3428809	Paediatric Rheumatology
Dr Jaqui Clinch	0117 3428061	Paediatric Rheumatology

### Paediatric Surgery

Miss Eleri Cusick	0117 3428839	Paediatric Surgery
Miss Janet McNally	0117 3428820	Paediatric Surgery
Mr Tim Rogers	0117 3428825	Paediatric Surgery
Mr Robin Garrett-Cox	0117 3428825	Paediatric Surgery

### Paediatric Urology

Mr Guy Nicholls	0117 3428840	Paediatric Urology
Mr Mark Woodward	0117 3428840	Paediatric Urology

## Paediatric Audiology – Direct Access Service

### Paediatric Audiology Service Manager

Liz Midgley	0117 3428475
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The Audiology Department offers appropriate hearing tests for children from birth onwards. Patients can be referred on to ENT if appropriate.

Please refer using standard referral form or by letter (stating reason for referral) or by telephone: 0117 3428350.

## Paediatric Speech & Language Therapy

### Lead for Acute Paediatric SALT:

Helen Marks	0117 3428498
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## ACCESS / REFERRALS

Current access is limited to inpatients but referrals for specialist tertiary SALT input can be faxed to 0117 3428690 and patients will be seen on an exceptional basis.

## Paediatric Clinical Psychology

### Lead for Paediatric Clinical Psychology:

Dr Sue Dolby	0117 342 8168
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## PICU (Paediatric Intensive Care Unit)

Dr Peter Davis	0117 3428843	Paed Anaesthesia & Int. Care
Dr James Fraser	0117 3428843	Paed Anaesthesia & Int. Care
Dr David Grant	0117 3428843	Paed Anaesthesia & Int. Care
Dr Ian Jenkins	0117 3428843	Paed Anaesthesia & Int. Care
Dr Peter Murphy	0117 3428843	Paed Anaesthesia & Int. Care
Dr Margrid Schindler	0117 3428515	Paed Anaesthesia & Int. Care
Dr Patricia Weir	0117 3428843	Paed Anaesthesia & Int. Care
Prof Andy Wolfe	0117 3428843	Paed Anaesthesia & Int. Care
Dr Steven Marriage	0117 3428843	Paed Anaesthesia & Int. Care

# CLINICAL GENETICS

(Division: W&C)

## Consultants

Dr Alan Donaldson	0117 3425653	Clinical genetics, cancer genetics, family testing in single gene disorders
Dr Peter Lunt	0117 3425652	Clinical genetics, family testing in neuromuscular and neurogenetic disorders in adult and children, dysmorphology
Dr Ruth Newbury-Ecob	0117 3425107	Clinical genetics, dysmorphology, cardiac genetics, congenital malformations, fetal medicine
Dr Sarah Smithson	0117 3425653	Clinical genetics, dysmorphology, congenital malformations, fetal medicine, skeletal dysplasias
Dr Susan Tomkins	0117 3425107	Clinical Genetics, cancer genetics, family testing in single gene disorders

## Genetic Counsellors

Ruth Lumsden	0117 3425107	Genetic counselling
Sarah Buston	0117 3425652	Genetic counselling
Ann Oliver	0117 3425652	Genetic counselling
Sarah Pugh	0117 3425653	Genetic counselling

Dr Clive Roberts	0117 3422525	Adverse drug reaction, drug interaction, rationalisation of therapy, fatigue, general medicine, clinical pharmacology
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The Clinical Pharmacology service offers a second opinion at consultant level for patients with symptomatology within the field of General Internal Medicine. Patients with unexplained fatigue or other symptoms not easily categorised to a sub-specialty of medicine are seen. Cases are considered with problems directly relating to drug therapy.

# DENTISTRY

(Division: SH&N)

## Dental Radiology

Dr Jane Luker	0117 3424008	Dental Radiology
Dr Rebecca Davies	0117 3424008	Dental Radiology

## Oral and Maxillo Facial Surgery

Mr Philip Guest	0117 3424392	Maxillo Facial surgery
Mr Ceri Hughes	0117 3424392	Maxillo Facial surgery
Professor Stephen Thomas	0117 3424392	Maxillo Facial surgery

## Oral Medicine

Prof Stephen Prime	0117 3424391	Oral medicine, oral pathology, head & neck tumours
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## Oral Pathology

Dr Miranda Pring	0117 3424391	Oral & Maxillofacial Pathology
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## Orthodontics

Prof Jonathan Sandy	0117 3424390	Orthodontics
Mr Christian Day	0117 3424390	Orthodontics
Mr Nigel Harradine	0117 3424390	Orthodontics & jaw deformity
Mr Scott Deacon	0117 3424390	Orthodontics, Children with Cleft Lip and Palate
Miss Nicola Atack	0117 3424390	Orthodontics
Dr Tony Ireland	0117 3424390	Orthodontics

## Paediatric Dentistry

Mr Peter Crawford	0117 3424390	Paediatric dentistry, congenital dental disease, dental abnormalities in children
Dr Deborah Franklin	0117 3424390	Community Paediatric Dentistry (special needs), Child Cleft Lip & Palate, Autism

## DENTISTRY

Miss Sarah Dewhurst	0117 3424390	Paediatric Dentistry
Professor Nicola Kilpatrick	0117 3424355	Paediatric Dentistry

### Restorative Dentistry

Mr Paul King	0117 3424002	Fixed Prosth, Implants
Mr Paul Wilson	0117 3424389	Fixed & Removable Prosth, Implants
Miss Susan Hooper	0117 3424002	Fixed & Removable Prosth,
Dr Robert Jagger	0117 3424389	Removable Prosth, Oro-facial pain
Mr Dominic O'Sullivan	0117 3424002	Fixed & Removable Prosth, Implants
Mr Roger Yates	0117 3424389	Periodontology, Fixed & Removable Prosth, Conscious Sedation and General Anaesthetics
Miss Nicola West	0117 3424002	Periodontology, Implants
Dr John Moran	0117 3424388	Periodontology

### Special Care Dentistry

Mr Anthony Brooke	0117 3424391	Medically compromised patients. Conscious Sedation and Adult General Anaesthetics
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### ACCESS / REFERRALS

Referrals are accepted to all specialties from General Dental Practitioners and General Medical Practitioners.

Copies of the standard Patient Referral form may be ordered from the Patient Access team on 0117 342 4226 or found at:

<http://www.uhbristol.nhs.uk/healthcare-professionals/making-referrals.html>

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous reports. Referrals can be sent to:

Patient Access Team  
Bristol Dental Hospital  
Chapter House  
Lower Maudlin Street  
Bristol  
BS1 2LY

Bristol Dental Hospital also accepts referrals to all sub-specialities via the Choose and Book website.

Patients whose treatment is considered within the scope of a general dental practitioner may be offered treatment on the undergraduate treatment programme, rather than with a member of specialist staff.

Patients who wish to seek primary care via the undergraduate teaching programme may self refer if waiting lists are not closed by writing to the University of Bristol Dental School or calling 0117 342 4337. They will then be assessed to establish whether or not they are suitable for undergraduate treatment.

For dental emergencies, patients that require urgent dental care should in the first instance contact 08451 206 680.

Dr David de Berker	0117 3423419	Dermatology
Dr Giles Dunnill	0117 3422785	Dermatology
Dr Cameron Kennedy	0117 3422520	Dermatology
Dr Shalini Narayan	0117 3423419	Dermatology
Dr Jane Sansom	0117 3422770	Dermatology

## ACCESS / REFERRALS

New appointments are ranked as *URGENT* or *ROUTINE* when the referral letter is received.

The consultants or registrars are happy to discuss particularly urgent cases over the telephone in order to try to fit these occasional patients into their next clinic if necessary. Paediatric referrals should be made to Dr Kennedy at the Children's Hospital.

## Specialist Services

The following services are available, via consultant referral:

- PUVA/UVB light therapy
- Contact clinic (allergies)
- Covermark clinic
- Combined vulva clinic (combined clinic with gynaecology)

## Professional Adviser

Helen Brown	0117 3423005 Fax: 0117 3423921	Head of Nutrition & Dietetic Services
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## Adult Acute Services – BRI / Oncology Service (BHOC) For in and outpatients

Claudia Jemmott	0117 3423006	Adult Services Manager
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### Referrals - Direct access for hospital outpatients:

Referral should be by letter to either BRI or BRHC (telephone referrals should be followed up in writing), giving the following information:

- Patient's details – surname and forename; age and sex; address; telephone number
- Clinical information – diagnosis; relevant medication/ other information including relevant biochemistry; dietary intervention required
- Details of referrer – name and signature of GP; GP contact details

Referrals are prioritised according to the degree of dietetic urgency. Further information about this is available on request.

### Children's Services – BRHC

Lisa Cooke	0117 3428802	Head of Paediatric Dietetic Services
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### Home Management Services (enteral-tube feeding)

Julie Barker / Deborah Vanstone	0117 3426334	Community Support Manager
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## Weight Management Service / Primary Care Service

Marie Bird	<b>Greenway Community Practise</b> Tel 0117 959 8935 Fax : 0117 941 9420	<b>Team Leader</b>
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### Referral Criteria

- be 16 years or over
- be motivated to lose weight at this time
- be able to function in a group as well as in one to one approaches
- be able to commit to a programme of support over a six month period
- have a BMI of 28+ and at least one long term condition, or a BMI of 30+ and no long term conditions,
- **BUT have a BMI under 50**
- have a BMI of 25+ and no long term conditions who have previously been through course of weight management on referral and not achieved their treatment objectives.
- Referring clinician commits to recording BMI on 3 further occasions over the next two years for evaluation purposes

### Access to GP surgery based dietitian:

Local arrangements are in place for specific dietetic referrals based on agreed guidelines. These are available from Lydia Baraton 0117 342 6334.

## KEY AREAS OF PRACTICE

### Clinical dietetics

Patients with a wide range of illness are treated by:

- assessing dietary needs
- designing an individual plan to meet these needs
- helping patients / carers to achieve any desired dietary changes
- evaluating the effect of the changes

### Education: Good Nutrition Makes a Difference

We aim to increase awareness of the links between what we eat and health by:

## DIETETICS

- helping individuals to make good food choices
- working with small groups to help develop knowledge and skills in specific areas
- participating in health promotion campaigns

## EMERGENCY DEPARTMENT

(Division: Med)

<b>Lead Manager:</b>	Chris Davies	0117 3424059
<b>Nurse Consultant:</b>	Rebecca Hoskins	0117 3424363
<b>Modern Matron:</b>	Bernadette Greenan	0117 3424363

Dr Jonathan Bengler	0117 3424363	Emergency Medicine and Research & Academic Lead
Dr Phil Cowburn	0117 3422713	Emergency Medicine Adult & Paediatric
Dr Anne Frampton	0117 3422713	Emergency Medicine Adult & Paediatric
Dr Richard Jeavons	0117 3422713	Emergency Medicine Adult & Paediatric
Dr Lisa Munro Davies	0117 3424363	Emergency Medicine
Dr Emma Redfern	0117 3422713	Emergency Medicine
Dr Paul Reavley	0117 3422713	Emergency Medicine
Dr Sian Veysey	0117 3422713	Emergency Medicine
Dr Sarah Woolley	0117 3422713	Emergency Medicine Adult & Paediatric

## Consultants

Dr Karin Bradley	0117 3423084	Endocrinology & Diabetes
Dr Natasha Thorogood	0117 3423118	Endocrinology & Diabetes
Professor Andrew Levy	0117 3423553	Endocrinology
Professor Stafford Lightman	0117 3423553	Endocrinology
Professor David Wynick	0117 3423553	Endocrinology
Dr Susan Wong	0117 3422768	Diabetes
Dr Graham Bayly	0117 3423245	Lipidology/Metabolic Medicine

## ACCESS / REFERRALS

Generic referrals to the Diabetes Service or Endocrine Service are preferred.

Information, protocols and referral criteria for all aspects of diabetes provided at [www.avondiabetes.nhs.uk](http://www.avondiabetes.nhs.uk)

Urgent appointments can be obtained by telephone at the numbers above.

## Specialist Clinics

- Joint Pituitary Clinic with Neurosurgery. Lead Clinician: Prof S Lightman
- Endocrine Antenatal Clinic. Lead Clinician: Dr K Bradley
- Transgender Clinic. Lead Clinician: Dr A Levy
- Lipid Clinic. Lead Clinician: Dr G Bayly
- Insulin Pump Clinic. Lead Clinician: Dr C Dayan
- Joint Diabetes Foot Clinic. Lead Clinician: Dr K Bradley
- Diabetes in Cystic Fibrosis Clinic. Lead Clinician: Dr S Wong

## Diabetes Specialist Nurses

Elisabeth Jones	0117 3422892	Diabetes Specialist Nurse
Helen John	0117 3422892	Diabetes Specialist Nurse
Gayle Richards	0117 3422892	Diabetes Specialist Nurse

Referrals should be made by letter. Urgent queries will be dealt with by telephone. Please refer all newly diagnosed patients with Type 1 diabetes and we will endeavour to see them the same day to avoid admission. For insulin pump problems contact Elisabeth Jones or out of hours Dr Colin Dayan (07699 766 360).

## Podiatry

UHBristol provides a service for patients with diabetes. Podiatry also triage patients for the Joint Diabetes Foot clinic, which has input from diabetes, orthopaedics, vascular surgery, microbiology and orthotics. For urgent foot ulcer problems contact podiatry Tuesday, Thursday or Friday mornings (0117 3422175) or the endocrine SpR or Dr K Bradley's secretary (Fax: 0117 3424081).

## ENT (EAR NOSE & THROAT)

(Division: SH&N)

Mrs Claire Langton-Hewer	0117 3425872	Rhinology and General Adult and Paediatric ENT
Mr Graham Porter	0117 3425871	Head & Neck surgery and General Adult ENT including thyroid and salivary gland surgery
Mr Michael Saunders	0117 3425870	Paediatric otolaryngology, rhinology, rhinoplasty
Mrs Susan Douglas	0117 3425872	Otology and General Adult ENT

### Nurse-led aural treatment clinic

Direct referrals from GPs accepted for problems relating to otitis externa, mastoid cavities, perforated ear drums, CSOM, removal of long-term impacted wax.

Please state current problem and relevant aural history including previous ear surgery or perforations.

Enquiries:	0117 3425863	Fax: 0117 3425117
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### Emergency treatment

#### Immediate access clinic – lumps and suspected malignancy in head and neck

Direct access by GPs. Consultation/assessment with cytological diagnosis where considered appropriate.

Contact the Outpatient booking office for next available clinic – Tel: 0117 3425860. The GP is responsible for informing the patient of the date/time of appointment and the patient should either be given a referral letter or a letter headed *FOR ACCESS TO CLINIC* should be faxed to the department, Fax: 0117 3425117.

# GASTROENTEROLOGY

(Division: Med)

## Physicians

Dr Amanda Beale	0117 3420532	Medical Gastroenterology
Dr Peter Collins	0117 3422632	Hepatology
Dr Thomas Creed	0117 3424001	Medical Gastroenterology
Dr Fiona Gordon	0117 3422104	Hepatology
Dr Anne McCune	0117 3422104	Hepatology
Professor Christopher Probert	0117 3422525	Medical Gastroenterology
Dr Jim Portal	0117 3420532	Hepatology
Dr John Smithson	0117 3422133	Medical Gastroenterology

## Surgeons

Mr Paul Barham	0117 3424942	Oesophago-Gastric Surgery
Professor Jane Blazeby	0117 3423054	Oesophago-Gastric Surgery
Mr Paul Durdey	0117 3422808	Colorectal Surgery
Mrs Margaret Finch-Jones	0117 3422944	Hepatobiliary and Pancreatic Surgery
Mr Ian Pope	0117 3424942	Hepatobiliary and Pancreatic Surgery
Mr Paul Sylvester	0117 3422931	Colorectal Surgery
Mr Michael Thomas	0117 3423066	Colorectal Surgery
Mr Andrew Hollowood	0117 3422944	Oesophago-Gastric Surgery
Mr Robert Longman	0117 3423066	Colorectal Surgery
Mr Christopher Streets	0117 3422872	Oesophago-Gastric Surgery
Mr Reyad Al-Ghnaniem	0117 3424450	Hepatobiliary & Pancreatic Surgery
Mr Andrew Strickland	0117 342 N/K	Hepatobiliary & Pancreatic Surgery

## Physiology Unit Technicians

Anne Mills	0117 3420045
Catherine Mabey	0117 3420045

## Services available:

### Queen's Day Unit

Oesophago, gastro, duodenoscopy, ERCP, flexible sigmoidoscopy, colonoscopy and endoluminal ultrasonography. All forms of therapeutic endoscopy including endoluminal stenting, sclerotherapy and laser therapy.

### Direct access to endoscopy within the Queen's Day Unit

Direct access for upper GI endoscopy can be made via referral form through the post. Urgent referrals can be made by fax or telephone to the appropriate consultant.

### Surgery

Oesophageal, gastric, hepato-biliary, pancreatic, colorectal and anal surgery. Minimal access surgery techniques (thoroscopic and laparoscopic).

# HAEMATOLOGY

(Division: SS)

Dr Matthew Beasley	0117 3422412	Clinical Oncology (lymphoma)
Dr Jenny Bird	0117 3424394	Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation)
Dr Amanda Clark	0117 3422655	Clinical Haematology/ Comprehensive Care Centre Haemophilia and specialised clinic for clotting disorders
Dr Roger Evely	0117 3424394	Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation)
Dr Stephen Falk	0117 3422419	Clinical Oncology (lymphoma)
Professor David Marks	0117 3428523	Clinical Haematology (bone marrow transplantation)
Dr Priyanka Mehta	0117 3422655	Clinical Haematology/Haemoglobinopathy - specialist haemoglobinopathy clinic - acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation
Dr Andrew Mumford	0117 3422655	Clinical Haematology/ Comprehensive Care Centre Haemophilia and specialised clinic for clotting disorders
Dr Chris Price	0117 3422238	Medical Oncology (lymphoma)
Dr Stephen Robinson	0117 3428253	Clinical Haematology (lymphoma, high dose chemotherapy and stem cell transplantation, allogeneic BMT)
Dr Graham Standen	0117 3423870	Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation)

## Avon Haematology Unit

Dr Jenny Bird is the clinical lead for haematology. The Avon Haematology Unit provides specialist and intensive care for haematology inpatients and day patients.

It provides haemophilia services in a designated Comprehensive Care Centre including investigation and management of bleeding and thrombotic disorders. The unit consists of an inpatient area (Ward 62, 17 beds) and a day unit (12 chairs, 2 beds). The staff on AHU care for patients with malignant and non-malignant haematological conditions. These include leukaemia, lymphoma, sickle-cell disease, thalassaemia and myeloproliferative disorders.

The haemophilia centre is co-located with AHU and is the only comprehensive care centre for haemophilia in the South West region.

The day unit and the ward provide a variety of treatment options such as chemotherapy, radiotherapy, blood product support including transfusions and stem cell transplantation. There are close links with the Bone Marrow Transplantation unit based at the Bristol Children's Hospital and the Apheresis Unit at Southmead Hospital.

In addition to the planned work carried out on the day unit, AHU is also open to patients to self-referral if they are experiencing any problems or difficulties. There are a number of clinical nurse specialists and haemophilia nurse specialists in the team to support patients, including general haematology, sickle-cell/ thalassaemia, and haemophilia.

Outpatient clinics cover general haematology, thrombosis/ haemostasis, lymphoma, and haemoglobinopathy.

Dr Elizabeth Thompson	0117 9731231	Lead Clinician
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The Homeopathic Hospital is one of only four doctor-led NHS homeopathy units in the UK. It offers a general service for children and adults with a wide range of chronic illnesses and a Complementary Cancer Care Service where patients are seen within 4-8 weeks of referral where possible.

Homeopathy is useful in the management of:-

- Rheumatology
- Allergic conditions
- Asthma
- Eczema and other dermatological conditions
- Menstrual and menopausal conditions
- Digestive and bowel problems
- Stress and mood disorders
- Troublesome symptoms and side effects of cancer treatment

## ACCESS / REFERRALS

Referral through Choose & Book or General practitioner/consultant written letter to the above address. All referral letters will be screened by the Lead Clinician to assess the urgency of the referral.

# LABORATORY MEDICINE

(Division: D&T)

## Clinical Biochemistry

Dr Paul Thomas	0117 3423245	Head of Department
Dr Graham Bayly	0117 3423245	Lipids, diabetes
Dr Wolf Woltersdorf	0117 3422828	General biochemistry, endocrinology, nutrition, pathology day unit, laboratory support of research studies
Dr Andrew Day	0117 3423245	Nutrition

## Haematology

Dr Graham Standen	0117 3423870	Head of Department Laboratory/clinical haematology and coagulation
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Other Haematology consultants are based in the Avon Haematology Unit see entries under Haematology.

## Histopathology

Histopathology BRI	0117 3422585	Fax: 0117 929 2440
Dr Christopher Collins	0117 3422868	Head of Department Consultant Histopathologist
Dr Caroline Calder	0117 3424546	Consultant Histopathologist
Dr Nidhi Bhatt	0117 3422585	Consultant Histopathologist
Dr Jayshree Pawade	0117 3422869	Consultant Histopathologist
Dr Craig Platt	0117 3422585	Consultant Histopathologist
Dr Mohammed Sohail	0117 3424539	Consultant Histopathologist
Dr Pramila Ramani	0117 3423200	Consultant Histopathologist
Dr Newton Wong	0117 3422705	Consultant Histopathologist

## Dental Pathology

Dr Miranda Pring	0117 3424391	Dental pathology
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## Health Protection Agency (HPA)

Dr Robert C Spencer	0117 3422879	Head of Bacteriology
Dr David Carrington	0117 3425017	Head of Virology

## Laboratory Managers

David Ball	0117 3422554	Biochemistry
David Cook	0117 3422514	HPA
Mark Orrell	0117 3422583	Histology
Elizabeth Worsam	0117 3422575	Haematology

Laboratory Medicine is a clinically-led discipline where an advisory and analytical service is available at all times. Duty medical staff in each of the four main disciplines of Clinical Biochemistry, Haematology, Histopathology and Microbiology/Virology (HPA) are pleased to discuss clinical problems and advise on the most appropriate way to investigate a patient at any time.

The Health Protection Agency (HPA) is an Agency which has been set up by the Government to protect the public against hazards which have an effect on the health of the nation. These include chemicals, radiation and infections. The HPA South West Regional Laboratory delivers the clinical microbiological service for UHBristol (Bristol), RUH (Bath) and associated GP practices. The service is comprehensive and includes Bacteriology, Virology, Mycology and Food & Environmental services.

## Laboratory Normal Working Hours

Monday to Friday	09:00 – 17:30
General Enquiries and results	0117 3423080
Bacteriology	0117 3422514
Virology	0117 3425011/2

On-line results can be accessed via VPLS within the Avon Clinical Portal. To register visit <http://nww.avon.nhs.uk/vpls> from any PC connected to the NHS net.

Urgent requests - out of hours service by on-call BMS who can be contacted via the BRI switchboard, tel 0117 9230000.

Out of hours duty medical staff for Microbiology/Virology, Haematology and Histopathology can be contacted via the BRI switchboard, tel: 0117 9230000. For Clinical Biochemistry via the on-call BMS.

## Pathology Day Unit

Pathology Day Unit: 0117 3422139

The Unit carries out a wide spectrum of day case procedures including dynamic function testing. The Unit is staffed with two nurses and opens Tuesdays, Wednesdays and Thursdays. Dr Woltersdorf is in overall charge and is happy to discuss referrals to the Unit. He can be contacted by phone, email or mobile – whatever is most convenient.

Dr Woltersdorf 0117 3422828  
([wolf.woltersdorf@uhbristol.nhs.uk](mailto:wolf.woltersdorf@uhbristol.nhs.uk); mob: 07963-764049)

## Phlebotomy Service

Walk-in service for GPs' patients, Level 4 Queens Building BRI

Monday to Friday	09:00 – 17:00	0117 3420370
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## Specialist Clinics

### Lipid Clinic

Dr Graham Bayly                      Monday 08:45 – 12:30    0117 3423245

### Lipids/Diabetes

Dr Graham Bayly                      Tuesday 08:45 – 12:30    0117 3423245

### Anticoagulant clinic

Blood samples taken, INR performed and patient dosed. GP is informed of details.

Outpatient clinic for oral anticoagulant counselling.  
Postal oral anticoagulant monitoring service.

Monday – Friday                      09:00 – 17:00

Anticoagulant Help Desk              0117 3423874

## LIAISON PSYCHIATRY

(Division: Med)

**Lead Manager** Chris Davies 0117 3424059

**Lead Nurse** 0117 3422335

The Liaison Psychiatry Team is a service that is provided by UHBristol. The team operates Monday to Friday 0900 – 1700 from Clinic 7, Level 2, BRI.

Dr J Potakar	0117 3422777	Consultant
Dr Lucy Griffin	0117 3427277	Consultant
Mike Reed	0117 3422777	Liaison Nurse
Tom Hulme	0117 3422777	Liaison Nurse
Salena Williams	0117 3422777	Liaison Nurse

The UHBristol Mental Health Service became part of the Avon and Wiltshire Partnership Trust in April 1999. All referrals to Mental Health, Outpatients and Forensic Services need to be made via the Mental Health Trust:

Avon and Wiltshire Mental Health Partnership NHS Trust  
Central Offices  
NHS House  
Newbridge Hill  
Bath  
BA1 3QE

General contact for all enquiries: 01225 731731

## Consultants

Dr Luke Bennetto (Lead Clinician)	0117 3423806/ 0117 3422764	Adult Neurology - Neuro-ophthalmology, Multiple Sclerosis, Trigeminal neuralgia
Dr Peter Heywood	0117 3423806/ 0117 3422764	Adult Neurology - Parkinson's disease and related disorders, Dystonia, Movement disorders

## ACCESS / REFERRALS

The Department of Neurology is pleased to accept generic referrals on adults with suspected or proven neurological disease. If patients are referred for collapse of suspected neurological cause we would appreciate it if they could be encouraged to bring an eye witness to their appointment. All three consultant neurologists are expert in general neurology.

# OBSTETRICS & GYNAECOLOGY

(Division: W&C)

Dr Emma Treloar	0117 3425245	Obstetrics & Gynaecology
Dr Rachel Leibling	0117 3425250	Fetal Medicine & Obstetrics
Dr Mark Denbow	0117 3425250	Fetal Medicine & Obstetrics
Miss Susan Glew	0117 3425813	Menstrual disorders, colposcopy
Mr Martin (Pip) Mills	0117 3425345	Lead Doctor Obstetrics & Gynaecology, uterine fibroid embolisation,
Mr Timothy Overton	0117 3425250	Fetal Medicine and Obstetrics
Mrs Caroline Overton	0117 3425594	Pelvic pain and endometriosis, prolapse and incontinence, general gynaecology, laparoscopic and vaginal surgery
Miss Susan Sellers	0117 3425250	High risk obstetrics & maternal medicine
Professor Peter Soothill	0117 3425277	Fetal Medicine
Miss Bryony Strachan	0117 3425594	Lead Doctor Obstetrics & adolescent gynaecology

## Gynaecological Oncology

Dr Jo Bailey	0117 3425810	Sub-specialist in gynaecological oncology, colposcopy with general gynaecology
Mr John Murdoch	0117 3425810	Sub-specialist in gynaecology oncology, colposcopy with general gynaecology
Mr Robert Anderson	0117 3425812	Gynaecological oncology, colposcopy, vulval disease and general gynaecology

## Reproductive Medicine

Mr David Cahill	0117 3425805	Reproductive Medicine
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## Other Specialist Services

### Early pregnancy assessment clinic (EPAC)

#### General Information

The EPAC is an emergency clinic for women with bleeding and / or pain in early pregnancy up to 18 weeks gestation. Where possible, please refer to your local hospital or booking hospital for continuity of care.

#### Criteria for referral

- Early pregnancy >5 weeks and <18 weeks from LMP
- Early pregnancy bleeding and / or pain
- A positive pregnancy test is mandatory (either GP or home test)

#### Method of referral

This can be in the form of a letter, scan request or a fax, detailing the following:

- Reason for attendance
- Obstetric and gynaecology history, including LMP and contraception
- Date of pregnancy test and blood group if known

#### Cases NOT suitable for EPAC

- Unstable patient with severe bleeding and / or pain. Please refer to the on-call gynaecology SHO for admission
- Negative pregnancy test. Please refer to the GP, Emergency Department or on-call gynaecology SHO
- Postnatal. Please refer to the on-call gynaecology SHO
- Previous ectopic (no symptoms). Please refer to the Ultrasound Department (Southmead Tel: 0117 959 5121 St Michael's Tel: 0117 342 5347)
- Reassurance scans after previous miscarriage or for dating

## EPAC Clinic information

**Both St Michael's and Southmead clinics are open between 9am – 11am Monday to Friday**

Saturday and Sunday, please refer to *on-take* hospital: Both EPACs can only be accessed via the on-call gynaecology SHO

Weekend clinics are only for women who would otherwise require admission

### Southmead Hospital: Cotswold Centre

Tel 0117 9595095  
Fax 0117 9596103

#### Consultant in charge:

Dr V Akande

#### Midwife / Nurse Practitioner:

Kathryn Lloyd

#### For problems in the following instances:

- **After ERPC or TOP** refer to on-call gynaecology SHO
- **After Amniocentesis** refer to the Antenatal Clinic tel 0117 959 5314
- **18-22 weeks** refer to the Day Assessment Unit tel 0117 959 3235

### St Michael's Hospital: Ward 78

Tel 0117 3425171  
Fax 0117 3425776

#### Consultant in charge:

Mrs C Overton

#### Midwife / Nurse Practitioner:

Carolyn Turville & Hazel Endean

#### For problems in the following instances:

- **After ERPC or TOP** refer to on-call gynaecology SHO
- **After Amniocentesis** refer to the Fetal Medicine Unit tel 0117 342 5470
- **18-22 weeks** gestation refer to the Antenatal Clinic tel 0117 342 5299 or to the on-call gynaecology SHO

## Midwifery Services

All pregnant women must be booked initially by the Community Midwife prior to seeing a Consultant. Contact details for the Community Midwives can be obtained by contacting the Community Midwifery office on 0117 3425241. Women should be advised to book early in their pregnancy with the community midwife and definitely before 13 weeks gestation .

### **Current Anti D guidelines**

Anti D 500 IU is recommended for all rhesus negative women with vaginal bleeding after 10 weeks of pregnancy. If bleeding continues intermittently, Anti D 500 IU is repeated after 6 weeks. If bleeding is heavy or there is significant pain, Anti D 500 IU is repeated after 2 weeks.

### **Psycho-sexual clinic**

Via consultant referral.

Jayne Weare	0117 3423295	Head of Occupational Therapy
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## Outpatient Adult OT

We offer the following adult out-patient services :

- Hand trauma and hand rehabilitation. This is a combined OT/physiotherapy clinic based at The BRI. Referrals are accepted directly from GPs to the Hand Rehabilitation Unit.
- Rheumatology outpatient service, accessed via UHBristol Rheumatology consultants.
- Care of the Elderly - the multi-disciplinary service based at the William Lloyd Day Unit at the BGH is able to offer outpatient rehabilitation for older people. The service offers falls, stroke, movement disorders and complex/frail elderly programmes.

## Inpatient Adult OT

The OT service offers a comprehensive service across all the clinical specialties within UHB. We identify patients at risk of losing daily living skills and work with them to recover sufficient independence in order to be safely discharged. We work closely with all the community services so that patients can continue their rehabilitation at home to reach their full potential. We assess and provide all the necessary equipment / wheelchairs that patients may need to safely manage their daily living activities. We now offer a Monday to Saturday inpatient service.

## Key areas of practice

- To restore or reinforce functional capacity
- To facilitate learning of skills essential for daily living
- To promote and maintain health and well-being
- Practical help to keep older people independent
- Ensuring a safe discharge from hospital through the provision of rehabilitation and equipment as needed
- Support in the management of chronic conditions
- Resettlement including work issues

# ONCOLOGY

(Division: SS)

Dr Susanna Alexander (Locum)	0117 342 3008	Medical oncology <i>Breast, gynaecology (ovary), testis</i>
Dr Amit Bahl	0117 342 3213	Clinical oncology <i>Breast, urology</i>
Dr Clare Barlow (based at Taunton & Yeovil)		Medical oncology <i>Lower GI, gynecology (ovary), skin including melanoma</i>
Dr Matthew Beasley	0117 342 2412	Clinical oncology <i>Head and neck, lymphoma (including TBI), thyroid</i>
Dr Mark Beresford	0117 342 2415	Clinical oncology <i>Breast, urology</i>
Dr Hoda Booz	0117 342 3008	Clinical oncology <i>Gynaecology, head and neck</i>
Dr Jeremy Braybrooke	0117 342 2418	Medical oncology <i>Breast, lung, testis</i>
Dr Alison Cameron	0117 342 2419	Clinical oncology <i>Paediatric (body, brain and lymphoma TBI), neurology</i>
Dr Paul Cornes	0117 342 3008	Clinical oncology <i>Gynaecology, paediatric body</i>
Dr Adam Dangoor	0117 342 2409	Medical oncology <i>Upper GI (hepatobiliary), lung, sarcoma</i>
Dr Emma de Winton (based at Bath)		Clinical oncology <i>Lower GI, head and neck, lung</i>
Dr Steve Falk	0117 342 2419	Clinical oncology <i>Anal carcinoma, lower GI, upper GI</i>
Dr John Graham (based at Taunton)		Clinical oncology <i>Breast, urology</i>
Dr Serena Hilman (based at Weston)	0117 342 3213	Clinical oncology <i>Upper GI, urology</i>
Dr Kirsten Hopkins	0117 342 3008	Clinical oncology <i>Lower GI, neurology, paediatric brain</i>
Dr Petra Jankowska (based at Taunton)		Clinical oncology <i>Gynaecology (non-ovary), head and neck, lung</i>

## ONCOLOGY

Dr Charles Comins	0117 342 2418	Clinical oncology <i>Breast, lung</i>
Dr Hugh Newman (Based at Bath)	0117 342 2415	Clinical oncology <i>Breast, urology, neurology</i>
Dr Chris Price	0117 342 2238	Medical oncology <i>Breast, lymphoma, skin including melanoma</i>
Dr Marjorie Tomlinson (based at Weston)	0117 342 3863	Clinical oncology <i>Breast, lower GI, lung, penile</i>
Dr Chris Williams (based at Weston)	0117 342 3008	Medical oncology <i>Gynaecology, lung</i>
Dr Paula Wilson	0117 342 2409	Clinical oncology <i>Urology, lung, sarcoma</i>

## Heads of Departments

Fiona Jones	0117 3424148	Deputy Divisional Manager
Kate Love	0117 3422454	Radiotherapy Services Manager
Ruth Hendy/Hayley Long	0117 3422055	Matrons
Heather Carroll	0117 3424325	Clinical Trials Unit Manager
Suzanne Cowderoy	0117 3422885	Head of Psychosocial Department
Nathalie Delaney	0117 3423391	Performance and Operations Manager

The Bristol Haematology and Oncology Centre provides specialist non-surgical treatments for people with cancer, and for people who do not have cancer but require specialist radiotherapy or haematology services. As well as being the cancer treatment centre for Avon and Somerset, we provide specialist services to people from across the South West and beyond and are part of the Avon, Somerset and Wiltshire Cancer Network.

There are two wards in BHOC (Ward 61 — oncology, Ward 62 — haematology) and two day units (chemotherapy and haematology). There is a combined outpatients department. The radiotherapy treatment floor (LG2) has six linacs (linear accelerators) and a brachytherapy theatre. The building also houses an isotopes unit with 5 single-bedded rooms on an isolation corridor on Ward 61.

BHOC provides services in the community as well, running chemotherapy and haematology day unit activity at the satellite clinic at Whitchurch Health Centre (6 chairs, Wed - Fri) and chemotherapy in patients' homes in partnership with Healthcare at Home.

We provide:

- radiotherapy including:
  - external beam
  - high dose-rate brachytherapy for gynaecological and locally advanced prostate cancers
  - radioactive isotope treatments
  - stereotactic radiotherapy
- chemotherapy (inpatient, daycase and outpatient)
- stem cell (bone marrow) transplantation
- supportive care including counselling and rehabilitation
- a Cancer Information and Support Centre

## Radiotherapy

The radiotherapy unit is based on level LG2 and consists of six linear accelerators that deliver the radiotherapy treatment (one reserved for stereotactic radiotherapy) and the pre-treatment department, which comprises of two simulators for planning radiotherapy, a CT scanner, a mould room and the MRI open scanner (on LG3). On average 250 patients start a new course of treatment each month: patients attend repeatedly for different fractions.

Patients often have several appointments before they can start treatment in order to plan their individual treatment. This involves the pre-treatment area, where scans or X-rays are taken. The mould room makes plastic masks for patients who are having their head or neck area treated. Patients have a computer plan calculated for their treatments, which is done by the clinical technologists in radiotherapy physics (Diagnostics and Therapies division).

The unit is open from 8am - 6pm, Monday to Friday, and is open on Bank Holidays. The department offers a regional service, and is the South West region radiotherapy and sarcoma centre. Other treatments offered include stereotactic radiotherapy and total body irradiation.

## Palliative Radiotherapy

BHOC aims to provide a timely, palliative radiotherapy service to patients with a view to providing relief of symptoms, improving quality of life and reducing the need for analgesia, when appropriate.

Patients who, in the opinion of their GP, may benefit from palliative radiotherapy should be referred, preferably via the key worker of the multi-disciplinary team managing that patient, to a consultant clinical oncologist by one of two routes:

1. By generic referral to a routine outpatients clinic where the patient and their oncologist can discuss the benefits of radiotherapy and decide to go forward with treatment. The average wait for patients would be less than 14 days from the decision to treat, in line with national targets set by the Royal College of Radiologists. The patient will be allocated to the appropriate site-specialist consultant.
2. By telephone referral directly to the consultant clinical oncologist or SpR to allow a discussion of the patient's symptoms. This would be appropriate for patients with more acute symptoms such as severe

pain and could eliminate the need for an out-patient clinic visit. Depending on the severity of symptoms, such patients could expect to be treated within a week of the clinical oncologist accepting the telephone referral.

In both situations, the referring GP needs to indicate to the clinical oncologist if the patient needs to be an in-patient. If an urgent admission to an Oncology Ward is required out of hours, then referral should be made by telephone to the consultant on call.

### On Treatment Information

#### Clinical psychology department

Clinical psychologists work with people who are experiencing a variety of personal or relationship difficulties, sometimes in the context of medical illness. There is a small team of clinical psychologists based at the BHOC to work with inpatients and outpatients, and the important people in their lives. They can help if patients are experiencing emotional or personal difficulties at any point during or after their illness.

Clinical psychologists are trained in helping people to achieve positive change for themselves, based on evidence about the links between behaviours, emotions, thoughts, relationships and the biological aspects of health and illness. They are not medically trained and do not give mental health diagnoses or provide medication. They mainly offer “talking therapies” or they may introduce patients to some practical techniques and strategies to help them with a specific problem, like poor sleep or feeling panicky. The help they offer is tailored to each individual person and would depend very much on what they feel would be most useful to them.

Monday-Friday, 9.00am to 5.00pm  
**0117 342 2885**

#### Cancer Information & Support Centre

The Cancer Information & Support Centre is a drop-in centre for anyone affected by cancer (patients, carers, family or friends). It offers a confidential service where people can access information or discuss how cancer is affecting their life. In addition to information about cancer and its treatments, the centre provides information about sources of practical help and support to do with living with cancer. Information is available in different forms including leaflets, booklets, audio-cassettes, videos, DVDs and via the Internet.

The Cancer Information & Support Centre is located next to the Main Reception on Level 0 (Ground Floor).

## Opening Times:

- Monday - Thursday: 9:00am - 5:00pm
- Friday: 9:00am - 4:30pm

Helpline: **0117 342 3369**

## Clinical trials

BHOC has a large clinical trials unit which organises and supports clinical research for cancer care. It is located on Level 4 and staffed by a team of nurses, radiographers, clinical trials coordinators and clerical support to ensure that patients involved in research studies have information, support, treatment and follow-up.

The trials unit have recruited approximately 395 patients into a broad trial portfolio since April 08. Over the last year CTU have averaged at around 71 trials per month open to recruitment, which represents an increase year on year since 2005. April 08/09 saw 25 new trials open to recruitment; with 10 BHOC Research forums per year 38 trials were reviewed and put into set-up. There are approximately 93 trials in follow-up and 28 in set-up; the team are currently managing 192 different trials

The unit deals with NHS and commercial trials, and provide support to different groups of staff wanting to conduct their own oncology research. The unit is part of the Avon, Somerset and Wiltshire cancer services research network as a first wave unit, and has successful and consistently recruited over 10% of patients into national clinical trials.

## What to do when a patient dies

Please inform the centre if any patients receiving active treatment at the Oncology Centre die on 0117 342 2605

See also the entry on [Palliative Care](#)

# OPHTHALMOLOGY

(Division: SH&N)

Miss Clare Bailey	0117 3424653	Diabetes, Medical Retina
Miss Amanda Churchill	0117 3424596	Paediatric Ophthalmology, Genetics
Mr Stuart Cook	0117 3424690	Cornea
Mr Jeremy Diamond	0117 3422410	Glaucoma
Professor Andrew Dick	0117 3424653	Uveitis, Medical and Surgical Retina
Rafik Girgis	0117 3424888	Primary Care
Catherine Guley	0117 3424653	Medical Retina
Mr Michael Greaney	0117 3424596	Glaucoma
Mr Richard Harrad	0117 3424689	Strabismus, oculoplastics in children and adults
Mr Richard Haynes	0117 3422410	Medical and Surgical Retina
Mr Richard Markham	0117 3424600	Paediatric Ophthalmology, Medical and Surgical Retina
Miss Helen Garrott	0117 3424689	Oculoplastic conditions, orbital disease
Mr Philip Jaycock	0117 3424697	Cornea
Mr John Sparrow	0117 3424697	Glaucoma
Mr Derek Tole	0117 3424697	Cornea
Miss Cathy Williams	0117 3424596	Paediatric Ophthalmology
Mr Mohammed Majid	0117 3424600	Medical and Surgical Retina

## Heads of Departments

Vacancy	0117 3424792	Performance and Ops Manager
Matthew Thomas	0117 3424677	Head of Medical Imaging
Paul Spry	0117 3424652	Head of Visual Electrophysiology and Shared Care Optometry
Ann Starbuck	0117 3424716	Head Orthoptist
Fred Giltrow-Tyler	0117 3424857	Principal Optometrist
Shelley Thomas	0117 3424370	Matron

Bristol Eye Hospital is one of the country's leading specialist hospitals with an international reputation for the treatment of diseases of the eye, and highly respected as a pioneer in research, education and clinical practice.

The hospital has 17 ophthalmic consultants, who work supported by a wide range of staff including orthoptists, optometrists, pharmacists and nurse practitioners. The University Of Bristol Department Of Ophthalmology is

attached to the hospital and leads its field in research into eye disease and the development of new treatments. The hospital also houses one of only two Corneal Transplant Banks in England.

## Patient Services

The following patient services are offered:

- A **Pre-operative Assessment Unit** assessing 90% of all planned surgery.
- An **Inpatient Unit** which provides treatment for specialist vitreo-retinal, corneal and orbital problems as well as routine cataract and glaucoma surgery.
- A **Day Care Unit**, catering for all patients undergoing day surgery. Over 80% of cataract operations are performed on a day care basis.
- **Four operating theatres** care for over 400 patients a month, whose ages range from new born to the elderly.
- The busy **Accident & Emergency Department** sees 25,000 patients a year. The nursing staff are experienced practitioners and treat and discharge 50% of these.
- An **Outpatient Department** which is attended by 78,000 patients each year. The Outpatient service includes: general ophthalmic clinics and specialist clinics (uveitis, cornea, glaucoma, vitreo-retinal, oculoplastic, diabetic eye disease, strabismus, neuro-ophthalmology, thyroid eye disease, orbital and paediatric).
- The **Richardson-Cross Unit** - an outpatient unit dedicated to the treatment of patients with conditions of the retina. This unit houses therapeutic lasers and the **Fluorescein and Photography Department** with its digital angiography system. The 9 fully equipped consulting rooms each have their own networked PC terminal enabling medical staff to view digital images produced by the Photography Department.
- An active **Optometry Department** and very busy Contact Lens and Low Visual Aid clinics.

- **Shared Care** - Bristol Eye Hospital is one of the leaders in this area. 22 optometrists see approximately 10,000 patients with glaucoma per year in consultant-led follow up clinics, and also perform baseline evaluation of the majority of new glaucoma-related referrals. Specially trained nurses see post-operative cataract patients in consultant-led clinics, and experienced nurse practitioners undertake many minor surgical procedures.
- A large **Orthoptic Department** staffed by 12 State Registered Orthoptists who are involved in the diagnosis and management of strabismus and associated problems. They are also involved in the assessment of vision in young children and children and adults with special needs.
- An on-site **Pharmacy**.

### ACCESS / REFERRALS

#### Accident and Emergency Department

Tel: 0117 3424613

Fax: 0117 3424777

Opening hours 8.30am to 5:00pm 7 days per week.

Phone triage advice line available where a nurse will be able to give advice and arrange for patient to be seen where appropriate. Tel 0117 3424613 8:30am - 8:00pm Monday to Friday and 8:30am – 5:00pm Saturday and Sunday.

- After 8:00 pm patients requiring treatment for an eye problem will need to attend their local Accident Centre or the main Accident and Emergency Department at Bristol Royal Infirmary.
- Due to the demands on the service, only patients presenting with urgent or emergency problems can be treated. Patients presenting with problems not being assessed as urgent or emergency will be referred back to their GP or given an Urgent Care Clinic appointment as appropriate.

## Routine Referrals

Fax: 0117 3424686

Referral letters should include:

- optician's report if any
- past medical history
- drugs
- V/A right and left with correction
- referrals should be open unless a specific consultant is preferred

## Electrodiagnostics Department

Among the standardised tests provided are electro oculography, various types of electroretinography, steady state retinal and brain assessment of electrobiological activities and a variety of visual evoked potentials, both to patterned and unpatterned stimuli, presented at various temporal and spatial frequencies, as well as colours and modes of presentation ranging from reversal to onset or offset. The department also provides pupillometric services and testing for colour perception.

## Patient Support

We have a designated Patient Support Nurse to offer advice and support to patients:

Bleep: 2821

# ORTHOTICS

(Division: D&T)

James Garner / Sandie Wilson	0117 3421588	Head of Service
Orthotics Appointments	0117 3421580	

The Orthotics Team assesses and provides patients with orthoses, devices which are worn on the body to support or correct or improve the biomechanical function. This includes bracing, biomechanical insoles and special supportive footwear.

The service is based at the BRI and currently accessed by tertiary referral through clinical specialities or the 'Musculoskeletal Assessment and Treatment Service, Hampton House, Cotham Hill. Please refer your patient to the specialist appropriate to their underlying condition.

Patients already receiving a service from the team are welcome to contact the service directly to book review appointments. GPs are also welcome to contact the service directly regarding follow up care.

Normal Hours of work are 08.30 – 16.30

## PALLIATIVE CARE

(Division: SS)

Professor Dr Karen Forbes	0117 3423507	Palliative Medicine
Dr Rachel McCoubrie	0117 3423507	Palliative Medicine
Dr Colette Reid	0117 3423507	Palliative Medicine
Dr Candida Cornish	0117 3423507	Palliative Medicine

The specialist palliative care team includes medical consultants, clinical nurse specialists, occupational therapist and a social worker. Their aim is to improve the quality of life for patients and their families facing the problems associated with life-threatening illnesses. In addition, the team provides specialist advice on the management of pain and other symptoms.

Any healthcare professional can refer to the team with agreement from the patient's consultant. Inpatients can be referred by calling the team office (0117 342 2473) or bleeping the specialist registrar through the Trust switchboard.

Referrals to the specialist palliative care outpatient clinic can be made by the patient's GP, consultant or clinical nurse specialist. Patients are usually seen in the clinic within one week. Call 0117 342 3507 to arrange.

Steve Brown	0117 3422772	Director of Pharmacy Services
Kevin Gibbs	0117 3423458	Clinical Pharmacy Services
Trevor Beswick	0117 3422867	Regional Medicines Information

The majority of issues arising are likely to focus on:

- Clinical issues at the primary / secondary care interface
- Prescribing responsibility for medicines in accordance with the BNSSG traffic light system
- UHBristol medicines formulary decisions

These issues should initially be addressed via Steve Brown or Kevin Gibbs.

UHBristol also provides a comprehensive range of pharmaceutical services including:

- Special formulations – manufacture of specialist formulations of unlicensed pharmaceutical products, prepared on the basis of a doctor’s prescription and issued to community pharmacies, dispensing GPs and other hospitals.
- Homecare Services – provisions of high technology pharmaceutical treatments (e.g. total parenteral nutrition) in the home. The team also includes specialist nursing staff and medical equipment engineers.
- Supply of radiopharmaceuticals
- Medicines information
- Homeopathic dispensing – from the BEH pharmacy.

## ACCESS/REFERRALS

Referrals to the department can be made from the following GP practices:

- Eastville (if the patient resides in UHBristol catchment area)
- Gloucester Road (if the patient resides in UHBristol catchment area)
- Neville Road (if the patient resides in UHBristol catchment area)
- Long Ashton
- Montpellier
- Rayens Cross (Long Ashton)
- Sussex Place

Referrals should be made on the generic referral form ensuring all details are completed and then faxed (0117 3422378) or posted to the Physiotherapy department at the BRI.

For further information please contact:

Julie Packham	0117 3422282	Lead Musculoskeletal Physiotherapist
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## Amputees

In and out patient rehabilitation provided for patients following lower limb amputation – to maximise patient’s functional mobility with or without prosthesis.

Patients can be referred if having increased problems with mobility/function.

For telephone advice contact:

Sarah Brown	Tel: 0117 3422282	Bleep 3544
Anne Harrill	Tel: 0117 3422282	Bleep 4967

## Care of the Elderly – The William Lloyd Unit (WLU)

The WLU offers a comprehensive assessment of the older person by a specialist healthcare team, consisting of consultants, physiotherapists, occupational therapists and nurses. There is on-site access to hearing therapists, speech and language therapists and diagnostics such as X-ray,

ECGs and phlebotomy. The unit offers specialist treatment for complex elderly patients, fallers and patients with movement disorders such as Parkinsons Disease and Stroke.

## Musculoskeletal

E.g. soft tissue injuries, fractures, rheumatological conditions, back pain, work related musculoskeletal pathology, sports injuries, post surgery rehabilitation, antenatal and post natal musculoskeletal management etc

### Services currently offered include:

- Pain management
- Hand therapy\*
- Rheumatology\*
- General outpatients (see below)
- Hydrotherapy
- Haemophilia
- Incontinence management\*
- Gym rehabilitation
- Pre and post natal musculoskeletal management\*
- Physiotherapy Direct – telephone assessment and advice (available to Montpelier Surgery)

\*specialist services that can be accessed directly

Patients will be assessed in Physiotherapy outpatients to determine appropriateness for hydrotherapy and the gym.

For telephone advice for specialist services contact:

Rachel Goodwin	0117 3422282	Pain management
Duncan Pearson	0117 3422282	Hand Therapy
Melissa Domaille	0117 3422282	Rheumatology
Julie Packman	0117 3422282	General outpatients
Rachel Midcalf	0117 3422282	Hydrotherapy
Jessica Butterly	0117 3422282	Incontinence / pre and post natal
Lorna Harvey	0117 3422282	Gym Rehabilitation

Referrals to the department for general musculoskeletal out patients can be made from the following GP practices:

- Eastville (if the patient resides in UHBristol catchment area)
- Gloucester Road (if the patient resides in UHBristol catchment area)
- Neville Road (if the patient resides in UHBristol catchment area)
- Long Ashton
- Montpellier
- Rayens Cross (Long Ashton)
- Sussex Place

**Treatments are individualised and are based on a comprehensive assessment. These may include:**

- Provision of exercises
- Manual therapy
- Manipulation
- Electrotherapy
- Fitness groups
- Educational groups
- Acupuncture
- Chronic pain management
- Hydrotherapy
- Sports rehabilitation
- Hand rehabilitation

## Neuromusculoskeletal outpatient physiotherapists have the following skills

- Advanced assessment and diagnostic skills
- Advanced treatment skills
- Manual skills with variety of philosophies of treatment techniques
- Lower limb biomechanics
- Muscle re-education
- Electrotherapy
- Advice and exercises
- Extended scope skills such as requesting and interpreting x-rays (A&E and Orthopaedic clinics) and prescribing (A&E)

## Neurological Physiotherapy Outpatient Service

The neurological out patient physiotherapy service is closely linked to the William Lloyd Unit. Specialist neuro physiotherapists assess patients within the William Lloyd Unit's movement disorder and stroke clinics. Treatment is continued with this team as required and a 6month follow up service is offered.

Any other neurological condition requiring physiotherapy intervention may also be seen by this team at the BGH by referring to the BRI either by telephone: 0117 3422066 or fax: 0117 3422378

Specialist skills include:

- Advanced assessment and diagnostic skills
- Advanced treatment skills using Bobath or Movement Science techniques
- Functional Electrical Stimulation
- Acupuncture
- Muscle re-education
- Advice and exercises

For telephone advice please contact:

Melanie Falk Cathy Cowley Lin Leong	Bristol General Hospital	0117 3426453
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## Oncology

Patients with cancer diagnosis requiring out patient assistance with associated respiratory and/or mobility problems.

For telephone advice please contact:

Gillian Burgess	0117 9230000	Bleep: 2964
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## Obstetrics & Gynaecology

Patients requiring advice, education and treatment associated with pregnancy and gynaecological procedures/problems, e.g. antenatal classes, back pain associated with pregnancy, stress incontinence. Midwives inform patients of their nearest ante-natal classes and the women then decide for themselves if they wish to attend.

Specialist skills available include:

- Continence training (women)
- Expertise in women's health
- School for parents

For telephone advice contact:

Jessica Butterly	St Michael's Physiotherapy Dept	0117 3425322
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## Paediatric Services

Children may be referred for any types of conditions as shown under Adult Services and in particular for conditions associated with childhood, e.g. cerebral palsy, cystic fibrosis, growth related conditions. Children will be seen at Tyndall's Park Children's Centre, nurseries, special schools, mainstream schools, in their own homes or at the Bristol Royal Hospital for Children. Please refer appropriately (using standard referral form) to either community services or BRHC:

Community Services	Dawn Ravenhill	0117 3422375
Urgent Referrals	(24 hour answerphone)	0117 3422280
BRHC	Jane Pyman	0117 3428525

# RADIOLOGY

(Division: D&T)

**Head of Radiology Services**      Cathy Walsh      0117 3423078

Dr Heather Andrews	0117 3422728	Obstetrics & Gynaecology
Dr Nicholas Bishop	0117 3424181	Uterine Fibroid Embolisation
Dr Mark Callaway	0117 3422728	Gastro-Intestinal/thoracic
Dr Paul Davison	0117 3423854	Musculoskeletal and emergency radiology
Dr David Grier	0117 3428688	Paediatric Radiology
Dr Mark Hamilton	0117 3422729	Cardiac
Dr Robert Hawkes	0117 3428688	Paediatric Radiology
Dr John Hughes	0117 3422672	Gynaecology & Oncology
Dr Angela Jones	0117 3424181	Chest, Mammography & Oncology
Dr Julian Kabala	0117 3423854	Urology, ENT, Maxillo-Facial, Oncology
Dr Elisabeth Kutt	0117 9252050	Mammography (Avon Breast Screening)
Dr Stephanie McKenzie	0117 3428688	Paediatric Radiology
Dr Paula Murphy	0117 3424181	Cardiovascular
Dr Huw Roach	0117 3422729	Gastro-Intestinal & hepatobiliary
Dr Subramanyan Thyagarajan	0117 3428688	Paediatric Radiology
Dr Alexandra Valencia	0117 9252728	Mammography
Dr James Virjee	0117 3424181	Gastro-Intestinal & hepatobiliary
Dr Charles Wakeley	0117 3423854	Musculoskeletal
Dr Janice Ash-Miles	0117 3422728	GI/Urology
Dr Rebecca Duerden	0117 3423854	Thoracic
Dr Nathan Manghat	0117 3422672	Cardiac
Dr Carol Phillips	0117 3424181	Musculoskeletal
Dr Mandy Williams	0117 3422672	Head/Neck/ENT

## COMPLETION OF RADIOLOGY REQUEST FORMS

It is a legal requirement under Ionising Radiation (Medical Exposure) Regulations 2000 – IR (ME) R – that all examinations which include exposing patients to ionising radiation (i.e. X-rays, fluoroscopic studies, CT, nuclear medicine) be clinically justified. Therefore full patient information and clinical details **MUST** be specified on the request (otherwise it cannot be performed).

Helpful guidance regarding the most appropriate radiological investigation, be that involving ionising radiation (as listed above) or radiation free (ultrasound, MRI), can be found in the Royal College of Radiologists publication *Making the best use of a Department of Clinical Radiology, 6<sup>th</sup> Edition* (MBUR6) which is also available electronically ([www.rcr.ac.uk](http://www.rcr.ac.uk)).

## ACCESS / REFERRALS

### Direct access

#### a) Without an appointment

- Appointments are not required for general non-invasive studies, e.g. lumbar spine and chest x-rays. Patients will be examined on a first come first seen basis.
- Patients should bring a completed request form with them.
- Open access abdominal ultrasound examinations - Bristol General Hospital. Specific appointments are not required for upper abdominal ultrasound (GB, biliary tree, pancreas, liver, spleen, aorta, kidney). Patients will need to contact the BGH asap for a convenient slot to be arranged within one month of the request. Please see details stated on the specified request form.
- Patients should bring the completed Open Access Ultrasound request form with them, having followed the preparation required.
- NB Patients with significant problems must be referred to the BRI.

- Open access gynaecological ultrasound examinations (TVS)  
– St Michaels Hospital: An improved service for gynaecological TVS ultrasound is now available. Appointments are not required. Patients should attend specified sessions at St Michaels Hospital and will be seen on a first come first served basis. Patients should bring the completed request form with them.

## **b) By appointment**

Appointments are required for all procedures and imaging modalities. Then the request form has to be agreed by a consultant radiologist. This is to enable appropriate preparation and/or scheduling to be arranged, according to priority or urgency.

## **Consultant Referrals**

The following examinations are not available by Direct Access and are performed on consultant request only:

- Mammograms/US breast
- Vascular Studies/angiograms
- Proctograms
- Hysterosalpingograms
- Interventional Techniques

## **Urgent Requests**

If a patient requires urgent referral for a radiological examination, please telephone the appropriate department for the specialty and discuss the case with the radiologist or if St Michael's Hospital, the radiographer.

A request form must accompany the patient.

Please indicate on the request form that the examination has been discussed with Dr ..... (Radiologists).

## Patient Transport

**Transport patients or patients with possibility of fracture must not attend the Bristol General Hospital.** Transport may be arranged for patients at the time of arranging their X-ray appointment providing the requirements are clearly stated on the request form, including the type of transport required (i.e. car, two man ambulance). For direct access patients without an appointment transport needs to be arranged by the general practitioner

## Children

All requests for radiological examinations on patients under 16 years of age should be referred to the Bristol Royal Hospital for Children.

## Trauma Cases

Patients should attend the Bristol Royal Infirmary, with the exception of children, who should be referred to the Bristol Royal Hospital for Children.

Radiographs of patients presenting with a history of trauma are seen by the radiologists before the patient leaves the department.

If a fracture is demonstrated, the patient will be referred to the Accident & Emergency department.

If NO fracture is demonstrated, the patient will be sent home and report sent to the referring General Practitioner.

If it is felt that the patient requires clinical advice whether or not a fracture is demonstrated, then a note should be attached to the request form asking the patient be directed to the Emergency Department after imaging.

## Access to Reports

Typed reports are forwarded to the named referring GP by post or the pathology/radiology van service. On completion of the examination, patients are advised to return or contact their doctor for the results in 2 weeks.

Results will also be transmitted electronically to those practices who have the facility to receive EDI, provided the practice has kept its

details updated. Further information can be obtained via enquiry to [crishelp@bristol.nhs.uk](mailto:crishelp@bristol.nhs.uk)

A further facility has now been introduced to permit viewing of radiology reports via [www.avon.nhs.uk/ris/](http://www.avon.nhs.uk/ris/) This will allow viewing of all examinations, appointments, attendances and reports on your patients, including hospital referred examinations.

There is commitment to provide real-time systems. With this comes constraints on legitimate access and audit so for benefit of patient and own protection please maintain passwork security and best practice. We advise best practice is to query on-line reports directly and at time of need.

When requesting passwords or password reset the user must contact directly using secure nhs e-mail address - yahoo/hotmail/third party requests/generic requests are not permitted.

### Attendance times: For examinations without appointments (except Open Access Ultrasound):

BRI	Monday – Friday	0900 – 1200	1200 – 1600
BGH	Monday – Friday	0900 – 1200	1400 – 1530
		Evening appointments ONLY*	1630 – 1930
BRHC	Monday – Friday	0930 – 1200	1400 – 1600

\* Telephone 0117 3426250 for time

### Attendance times: For Open Access Abdominal Ultrasound examinations – Please ensure specific request form used:

BGH	Monday – Friday Via call to Call Centre for time slot - 0117 342 6250	0900 – 1530
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## RADIOLOGY

**Attendance times: For Open Access Gynaecological (TVS)  
Ultrasound examinations – Please ensure specific request form  
used:**

St Michael's Hospital	Monday	0900 – 1100	
	Tuesday		1345 - 1545
	Wednesday		1345 - 1545
	Thursday	0900 - 1100	
	Friday		1345- 1545

**Which department for which specialty:**

Specialty	Hospital/Department	Tel No
Accident & Emergency	BRI Suite E	0117 3422724
Adult Cardiac	BRI Suite D	0117 3422241
Chest, ENT, CT scans, Angiography	BRI Suite C	0117 3423062
GI Studies, General U/S	BRI Suite A	0117 3422635
General non-invasive studies, Urology, Mammography, MRI	BRI Suite B	0117 3422796
Radioisotope examinations	BRI Suite F	0117 3422671
Paediatric Radiology	BRHC	0117 3428463
Obstetric & Gynaecological Ultrasound	St Michael's Hospital	0117 3425347

Regular monitoring is conducted to enable the Service to pursue and improve its quality. To further demonstrate our commitment to quality we have developed a quality system achieving certification with ISO9001:2008.

# RESPIRATORY MEDICINE

(Division: Med)

**Lead Manager:** Rosaleen Cooper 0117 3426265 / 3224

Dr James Catterall	0117 3422619	General and respiratory medicine, breathing disorders during sleep, cystic fibrosis
Dr Catherine Bateman	0117 3423842	Cystic Fibrosis – Adult
Dr Nick Bell	0117 3423842	General Respiratory Medicine
Dr Elizabeth Gamble	0117 3424259	Respiratory Medicine
Dr Martin Hetzel	0117 3423485	General and respiratory medicine, tracheal tumours and tuberculosis
Dr Nabil Jarad	0117 3422620	Respiratory Medicine, COPD, occupational lung disease, Hot Clinic
Dr Adam Whittle (Lead Clinician)	0117 3422966	General Medicine with special interest in Respiratory Medicine and breathing disorders during sleep

## ACCESS / REFERRALS

Outpatient referrals should be made by letter. Urgent appointments available by telephoning 0117 3422615. Twelve urgent slots are reserved each week. There are two regular weekly bronchoscopy sessions.

The consultants are available for telephone discussions by arrangement with the secretaries.

## Other services available

### Open access respiratory function tests

Spirometry with or without chest X-rays is available from 0900 – 1000 weekdays in the respiratory department. These are reported within seven days. Patients should report to the respiratory department with a completed green card available from the respiratory department.

NB Patients requiring urgent films should be referred to the Department of Radiodiagnosis, telephone: 0117 3422639.

## Tuberculosis Prevention Clinic

This clinic screens contacts of tuberculosis. Appointments only available by letter.

Cases of suspected tuberculosis should be referred to a general respiratory clinic. Individuals requiring Bacillus Calmette-Guerin (BCG) vaccinations for travel abroad or for occupational reasons should be referred to UHBristol Occupational Health Department tel: 0117 3422223.

## Cystic Fibrosis

The department is the Bristol Centre for treatment of adults with cystic fibrosis. Referrals should be made to Dr Catherine Bateman or Dr Nick Bell..

## Nocturnal Respiratory Support

The Sleep Unit at Bristol General Hospital is fully equipped for the diagnosis and management of nocturnal ventilatory failure and obstructive sleep apnoea. Referrals to Dr James Catterall. The Department will move to the BRI precinct by the Spring of 2012 ,practices and the PCT will be notified well in advance of any move.

Enquiries regarding established treatment to:

Dr Adrian Kendrick, Clinical Scientist, tel: 0117 3426132.

## Respiratory Nurse Specialists

The respiratory nurse specialists liaise with trained practice nurses in asthma, chronic airways obstruction, oxygen therapy, respiratory function testing and Mantoux testing.

Tel: 0117 3423252.

## Respiratory Hot Clinic

**When:** Monday to Friday 10.30am until 3.00pm

**Where:** Respiratory out-patients, Level 2, Queens Building, Bristol Royal Infirmary

**Inclusion criteria:** Any adult patient with acute respiratory symptoms who is threatening admission.

**Exclusion criteria:**

- Suspected lung cancer – please refer via *2 week wait fast track*
- Suspected TB – please refer to specialist TB clinic
- Pts where respiratory problem is not a primary concern eg. Cardiac breathlessness
- Pts who are haemo-dynamically unstable
- Pts with established or new onset confusion.

**How to access service:** Fax referral to 0117 3422921

Referrals received by 11.30am where patient is able to arrive by 12.30pm will be seen the same day, if slots available, otherwise next day service. Capacity for this emergency/admission avoidance clinic is limited and we may have to prioritise appointments.

**Please ensure patient contact telephone number is included.  
We will contact them directly by phone to give an appointment time**

Professor John Kirwan	0117 3422902	General Rheumatology and shared care
Dr Robert Marshall	0117 3422902	Rheumatology
Dr Shane Clarke	0117 3422902	Osteoporosis
Dr Roopa Prasad	0117 3422902	Rheumatology

## ACCESS / REFERRALS

General Practitioners should refer suspected inflammatory conditions directly to rheumatology and not via the Musculoskeletal Assessment and Treatment Service (MATS). Current evidence supports the early treatment of rheumatoid arthritis so early referral is encouraged.

Referrals are distributed between the consultants, and can be received via the Choose and Book system. Each new letter is allocated as *urgent* or *routine* priority after consultant review. In many instances GPs have already initiated investigations (blood tests, X-rays) and we would request that details of these and results are included in the referral letter to avoid unnecessary repetition. Faxes may be sent to 0117 342 3841.

Emergency advice can be obtained from the Specialty Registrars who carry radiopagers (obtainable via switchboard). Alternatively please leave a message with the rheumatology secretaries on extensions 2902 and 2906. If unavailable then telephone clinic reception on extension 4880.

## The Rheumatology Team

The multidisciplinary team includes specialised nursing, occupational therapy and physiotherapy support. The Day Case Ward in the Rheumatology Outpatient Centre has facilities for joint injections, infusions, and undergraduate teaching. Tel: 0117 3424880.

## Osteoporosis

The Department runs a clinical osteoporosis service with Dual energy Xray Absorptiometry (DXA) scanning facilities.

(Division: Med)

## Consultants

Dr Judith Berry	0117 342 6951	Sexual Health
Mr Peter Greenhouse	0117 342 6952	Sexual Health
Dr Patrick Horner	0117 342 6952	Sexual Health
Dr Nikki Jeal	0117 342 6951	Sexual Health
Dr Tracey Masters	0117 342 6951	Contraception/sexual health
Dr Helen Wheeler	0117 342 6952	Sexual Health
Dr Sharon Moses	0117 342 6952	Sexual Health

## Associates

Dr Hilary Cooling	0117 342 6953	Contraception/sexual health
Dr Leonor Herrera-Vega	0117 342 6953	Contraception/sexual health
Dr Annie Evans	0117 342 6952	Sexual Health
Dr Andrew Leung	0117 342 6952	Sexual Health

## ACCESS / REFERRALS

Bristol Sexual Health Services is the main provider of NHS sexual health, contraception and pregnancy advisory services in Bristol. These services are based at the Central Health Clinic following the relocation of the Milne Centre for Sexual Health and the integration with Contraception and Sexual Health services,

Services at Bristol Sexual Health include contraception advice, screening and treatment for sexually transmitted infections, pregnancy advisory services, specialist clinics and outreach services.

### Sexual Health & Contraception Service

To arrange a Sexual Health & Contraception appointment call Bristol Sexual Health Services on 0117 342 6900.

Advice for patients, please call the Health Advisors on 0117 342 6944.

Advice for clinicians: 0117 342 6969

On-call registrar available via BRI switch board until 5pm: 0117 923 0000

Secretaries : 0117 342 6951, x6952, x6953, x6954, x6956, x6958

Fax number : 0117 925 3400

Website: [www.bristolsexualhealth.nhs.uk](http://www.bristolsexualhealth.nhs.uk)

We are an open access service and patients can self refer but referrals from primary care are also welcome for more complex presentations and for our specialist clinics.

We offer **drop in** sessions at Central Health Clinic in the morning (you do not need an appointment during these times):-

Monday, Tuesday, Thursday, Friday 9.00-12.00

Wednesday 10.00-13.00

We also offer **booked appointments**:-

Monday, Tuesday, Thursday 9.00-19.00

Wednesday 10.00-19.00

Friday 9.00-17.00

Bristol Sexual Health Centre offers confidential screening and treatment for all sexually related conditions including HIV antibody testing and counselling for people with HIV infection.

We provide specialised contraception services at Central Clinic:

- IUD problems. Monday evenings, Dr Hilary Cooling. Referrals accepted for difficult IUD fittings and removals, e.g. where IUD threads are *lost*. Advice about appropriate choice of intrauterine device/intrauterine system.
- Difficult implant removals Dr Sharon Bodard.

Other specialist clinics include herpes clinic, chronic pelvic pain clinics for men and women and psychosexual services.

There are also 17 other clinic sites for Community Sexual Health Clinics, within Bristol, North Somerset and South Gloucestershire. 10 of these run Young Persons' Clinics for under 25s. Clinics include a specialist IUD problem clinic run by Dr Tracey Masters at the Cotswold Centre, Southmead Hospital, on a Wednesday evening. For Details of these services ring 342 6900 or see [www.bristolsexualhealth.nhs.uk](http://www.bristolsexualhealth.nhs.uk).

### Pregnancy Advisory Service

PREGNANCY ADVISORY SERVICE (PAS) is the NHS abortion care service in Bristol. The service is open-access, allowing women themselves to phone for an appointment on a central booking number 0117 927 6362. If she is registered (or can register) with a Bristol, North Somerset or South Glos PCT General Practice then she is eligible for PAS.

**Appointments are Monday, Tuesday, Wednesday & Thursday 8.00-16.00 Friday 8.00-12.00**

PAS is happy to see any woman who is considering abortion and will give information and support where she is uncertain of her choices. Where abortion is the chosen option she is booked for this after undergoing an ultrasound scan and all the other necessary pre-operative assessments

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Jackie Griffiths

0117 3422325

Fax: 0117 3422489

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## Outpatient Adult SLT

This is an evidence based service that anticipates and responds to the needs of individual adults who experience **acquired** speech, language, voice, communication and swallowing difficulties.

The aim is to provide a coordinated, seamless service focusing on pre treatment, acute treatment, rehabilitation and longer term rehabilitation for outpatients.

Geographically the service covers Central and Southern Bristol and the Long Ashton/Nailsea/Backwell areas of North Somerset.

### **Specialist outpatient services provided:-**

#### Voice/Dysphonia

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Team Lead: Amanda Carr

STMH

0117 3425878/3425106

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Dysphonia is multifactorial in origin and may be the first symptom for people with various forms of cancer.

Due to this we only accept tertiary referrals via the ENT service at St. Michael's Hospital and not direct to the SLT Service.

Once referred, there is an integrated team approach with a regular joint ENT/SLT Voice clinic offering state-of-the-art endoscopy plus stroboscopy. Voice Therapists and ENT teams both contribute to the diagnostic process to select the most appropriate form of treatment. This can be both indirect eg voice care advice and direct eg group and 1:1 therapy.

All patients are seen initially in a Voice Care Group

The lead SLT has extended scope of practice (ESP) in the independent performing and interpretation of both flexible and rigid endoscopy as a standard part of clinical practice. This both informs and monitors the progress from the therapeutic techniques being used.

**Referrals:** To the ENT service St Michael's Hospital.

## Stammering/Dysfluency

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Specialist: Deborah Mason Hampton House 0117 3302655

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Stammering is a fluency disorder affecting 1 in 10 adults in the UK. Therapy addresses both the physiological and psychological aspects, through fluency techniques and Neuro-Linguistic Programming/Cognitive Behavioural Therapy techniques.

The stammering specialist SLT works independently and liaises with the Voice SLT team.

Service user comments: "You've made a big difference.....I couldn't have got here without you." "life is now possible. I was stuck when I started. I feel different.....more confident about the future."

**Referrals:** GP or self- referral via letter or phone to the above

## Head & Neck Cancer & Oncology

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Team Lead: Jane Beckinsale STMH 0117 3425327/3425106

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The SLT works as an integral part of the MD team, seeing patients before, during and after treatment, advising the team and the patient on choice of treatment to assist the communication and swallowing problems.

The SLT leads the surgical voice restoration service for laryngectomees. Some patients require long-term follow up to address survivorship issues. Outpatients are seen in the hospital, in SLT Outpatients or in MDT clinic. Outpatient rehabilitation is provided with open access for patients when they have a problem.

There is also a service to palliative patients as required, including hospice visits.

**Referrals:** Accepted from the MD Team, Max Fac, ENT or Oncology Consultants.

## Neurological Disorders

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Team Lead: Anne Baseby BGH 0117 3426359 /3426276

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This team covers both inpatients and outpatients. Outpatients are either followed up on discharge from a UHBristol Hospital or can be referred directly to the BGH. Patients are seen in the department, but also in their

own home/Nursing Home to maximize the effectiveness of the assessment, communication of information and SLT intervention. Referral criteria are for patients with **communication** or **swallowing disorders** due to:-

- Stroke
- Long Term Conditions
- Respiratory conditions
- Frail elderly & other medical conditions impacting on communication and swallowing.

Within the service there are highly specialist staff leading on each condition, providing a seamless service from acute to community and linking in with the community teams.

**Referrals:** In writing from a GP or other member of the MD team. Self-referrals are accepted.

# SURGERY

(Division: SH&N)

## Colorectal Team (Lower Gastrointestinal)

Mr Paul Durdey	0117 3422808	Colorectal surgery
Mr Robert Longman	0117 3424528	Colorectal surgery
Mr Paul Sylvester	0117 3422931	Colorectal surgery
Mr Michael Thomas	0117 3423066	Colorectal Surgery

## Upper Gastrointestinal Team

Mr Paul Barham	0117 3423054	Oesophago-Gastric Surgery
Professor Jane Blazeby	0117 3422872	Oesophago-Gastric Surgery
Mrs Margaret Finch-Jones	0117 3423055	Hepatobiliary and pancreatic surgery
Mr Andrew Hollowood	0117 3423878	Oesophago-Gastric Surgery
Mr Ian Pope	0117 3424654	Hepatobiliary and pancreatic surgery
Mr Christopher Streets	0117 3424893	Oesophago-Gastric Surgery
Mr Reyad Al-Ghnaniem	0117 3424450	Hepatobiliary & Pancreatic Surgery
Mr Andrew Strickland	0117 342 N/K	Hepatobiliary & Pancreatic Surgery

## Breast Team

Mr Zenon Rayter	0117 3422883	General surgery, breast disease, salivary gland, lymph node, soft tissue neoplasms
Miss Zoe Winters	0117 3422322	Breast Diseases

## Vascular Surgery

Mr Marcus Brooks	0117 3420456	General Surgery, Vascular Surgery
Mr Peter Lamont	0117 3420453	General Surgery, Vascular Surgery
Mr Frank Smith	0117 3420456	General Surgery, Vascular Surgery

## ACCESS / REFERRALS

Outpatient referrals are normally classed as urgent or routine. Please make generic referrals whenever possible, and these will be allocated to the consultant with the shortest waiting time. Referrals can be made via the Choose and Book system, or faxed to the outpatients department on: 0117 3420279.

### Specialist Services within General Surgery

Specialist Nutrition Nurse:	0117 3424551	
Stoma Services:	0117 3422680	
UGI MacMillan Nurse:	0117 3423004	
Colorectal Specialist Nurse:	0117 3423910	
Breast Care Nurses:	0117 3420605 / 0606	

### One-stop Breast Clinic

Clinical examination, mammography/ultrasound scanning and needle aspiration cytology (if appropriate), allowing same day diagnosis.

### Vascular Studies Unit

GPs may refer directly for Doppler ankle pressure management. Please send referral letter to Vascular Studies unit, Balloon Corridor, BRI, or telephone: 0117 3422836.

Any queries, please telephone:

Teresa Robinson	0117 3422528	Consultant Clinical Scientist
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# THORACIC SERVICES

(Division: SH&N)

## Thoracic Surgery

Mr Frank Collins	0117 3423132	Thoracic Surgery
Mr Tim Batchelor	0117 3424210	Thoracic Surgery
Mr Gianluca Casali	0117 3424210	Thoracic Surgery

## TRAUMA & ORTHOPAEDICS

(Division: SH&N)

Mr Guy Atherton	0117 3423261	T&O
Mr Roger Atkins	0117 3422242	Lower limb problems, complex fracture reconstruction
Mr Raj Bhattia	0117 3422703	T&O Hand Surgery
Mr Jonathan Eldridge	0117 3422893	Arthroplasty, lower limb and sports injuries, hip
Mr Simon Thomas	0117 3428832	Orthopaedic Surgery
Mr Martin Gargan	0117 3422121	Paediatric Orthopaedic Surgery
Mr Mark Jackson	0117 3423474	Trauma, Surgery, complex fracture, reconstruction, hip
Mr Ian Leslie	0117 3423899	Hand/upper limb and peripheral nerve
Mr James Livingstone	0117 3423474	T&O & foot & ankle
Mr Fergal Monsell	0117 3428892	T&O & Paediatric T&O
Mr Partha Sarangi	0117 3422696	Shoulder problems
Mr Adrian Weale	0117 3424966	Trauma, knee surgery, hip

Mr Raj Persad	0117 3423884	Consultant Urologist
Mr Timothy Whittlestone	0117 3422795	Consultant Urologist
Mr Mark Wright	0117 3422739	Consultant Urologist

## One-stop haematuria clinic / one-stop prostate assessment

Please refer to consultant.

## ACCESS / REFERRALS

Outpatient referrals are normally classed as urgent or routine. Please make generic referrals whenever possible, and these will be allocated to the consultant with the shortest waiting time. Referrals can be made via the Choose and Book system, or faxed to the Outpatients Department on: 0117 3420279.

## SUPPORT SERVICES

### Commissioning / Primary Care Liaison

Head of Commissioning	Janet Burrows	0117 342 3621
Deputy Head of Commissioning and Planning	Ruth Thomas	0117 342 3745
Senior Commissioning and Planning Manager	Carmen Chadwick	0117 342 3769
Head of Contract Management and Costing	Richard Smith	0117 342 3661
Assistant Director of Finance - Contract Income	Elizabeth Poskitt	0117 342 3756

The UH Bristol Commissioning Team acts as a central business support function to all of the clinical Divisions within UH Bristol, representing them in external relations with commissioners. This involves negotiation of service contracts and tenders, and working with commissioners to agree activity and capacity to meet waiting time targets, or other local and national priorities. General queries can be directed to the individuals above, or through one email address: [GPLiaison@uhbristol.nhs.uk](mailto:GPLiaison@uhbristol.nhs.uk)

### Communications Department

Communications Department	0117 342 3629
Head of Communications	Sarah Pinch
Head of External Relations	Fiona Reid
Communications Manager	Stephanie Phillips

The Communications Department manages corporate communications for the Trust and is responsible for protecting, maintaining and enhancing the Trust's reputation.

The team achieve this by working effectively with staff, patients, the media, GPs and our various health community partners.

The team covers both internal and external communications. We provide communications and marketing advice across the organisation, handle proactive and reactive media relations for the Trust; handle all internal communications; develop marketing materials; internal and external publications, including the GP newsletter; organise Trust events and manage the Trust's website and intranet.

## SUPPORT SERVICES

For general enquiries please email the Communications Department at [pressoffice@uhbristol.nhs.uk](mailto:pressoffice@uhbristol.nhs.uk)

If you have an out-of hours communications enquiry please contact the Trust's switchboard on 0117 923 0000 and they will be able to direct your call accordingly.

## Complaints – Patient

Please note that from May 2010 the Complaints Department and PALS have merged together and rebranded as the Patient Support & Complaints Team. All enquiries should be addressed to:-

Patient Support & Complaints Department  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Alternatively:-

- Please phone the team on 0117 342 3604, or
- Call into our drop in service in the main entrance of the BRI, Level 2 Queens Building

The Patient Support & Complaints Manager is Karen Hurley

## Complaints - GPs

Please address all non-patient specific GP complaints to the Commissioning Department at THQ. Your complaint will be fielded as appropriate and responded to.

## Medical Equipment Management Organisation (MEMO)

Mike Kay	0117 342 0376	Business Manager
Central Business Response Centre	0117 342 3333	

MEMO's team of Engineers perform maintenance and repairs to medical equipment for GP's and other healthcare providers throughout Bristol and the surrounding areas, carrying out performance and functional checks to manufacturer's recommendations and, where mains power is attached, electrical safety checks.

Medical Devices tested include: Blood pressure monitors, Spirometers, Ear syringes, ECG Vital Sign monitors, Defibrillators, Audiometers, Nebulisers, Ophthalmoscopes, Oscopes, Tympanic thermometers and Portable suction. More specialist equipment includes X-ray, anaesthetics and dental devices. Additionally MEMO can assist with equipment selection,

## SUPPORT SERVICES

purchasing specifications, economic assessment of replacement (cost/benefit), acceptance testing and commissioning.

If you are considering minor surgery, MEMO can design and install piped medical gas systems to HTM standards.

MEMO complies with all relevant regulatory and quality standards (CQC, NHSLA, ISO), and all servicing is in accordance with the General Medical Services contracts.

## WARD CONTACT DETAILS

### Bristol Royal Infirmary

No.	Ward Name:	Telephone:
2	Trauma	0117 342 2789 / 2790
3	Intensive Care Unit - ITU	0117 342 2793 / 2794
3	High Dependency - HDU	0117 342 3813 / 3925
4	MAU	0117 342 2804 / 2805
5	Ward 5 undergoing refurbishment	
6	Thoracic Surgery	0117 342 4941 / 4397
7	Medicine Short Stay Unit	0117 342 2389/ 2036
9	Vascular and Urology	0117 342 2038 / 2380
10	Medicine / Respiratory	0117 342 0313 / 0314
11	Medicine / Gastro Queen Mary	0117 342 2110 / 2119
12	Colorectal Surgery	0117 342 2188 / 2383
14	Surgical & Trauma Assessment Unit (STAU)	0117 342 0302 / 0303 / 0307
15	Upper GI Surgery	0117 342 2329 / 2083
16	Observation Admissions / Emergency Department	0117 342 2653
17	Care of the Elderly / Acute Stroke Unit	0117 342 2826 / 2835
18	Orthopaedics / Trauma	0117 342 4558 / 3113
19	Observation Admissions / Emergency Department	0117 342 2653
22	Seasonal Medical Ward	0117 342 2035 / 2251
23	White (Respiratory)	0117 342 2016 /4380
24	Medicine – Formerly Ward 20 & 21	0117 3422157 / 2318 / 2009 / 2034
25	Medicine / Care of the Elderly	0117 342 2020 / 3291
26	Medicine / Endocrinology/ Diabetes	0117 342 2015 / 2141
27	Medicine / Care of the Elderly	0117 342 2018 / 3124
28	Medicine	0117 342 2017 / 3263
29	Medicine / Care of the Elderly	0117 342 2021 / 3293
46a	Rheumatology Clinic	0117 342 4880 / 4115
99	CCU	0117 342 2278 / 2169 / 3118
94	Clinical Support	0117 342 3327 / 3885

### Bristol Eye Hospital

No.	Ward Name:	Telephone:
41	Gloucester	0117 342 4874 / 4875
42	Victoria – Day Assessment	0117 342 4878 / 4607
43	King – Day Surgery	0117 342 4876 / 4877
44	Theatre Lounge	0117 342 4676
	Outpatients	0117 342 4956

## WARD CONTACT DETAILS

### Bristol General Hospital

No.	Ward Name:	Telephone:
80	Brunel	0117 342 6155
81	Lucas 1 (ward closed)	
82	Lucas 2 (ward closed)	
83	Female Stroke	0117 342 6438
86	Male Stroke	0117 342 6486
87	Hare Ward	0117 342 6466
89	Redcliffe	0117 342 6198

### Bristol Haematology and Oncology Centre

No.	Ward Name:	Telephone:
CDU	Chemotherapy Day Unit	0117 342 4009
61	Oncology	0117 342 2428
62	Haematology	0117 342 2255
HDU	Haematology Day Unit	0117 342 2890
Hostel	Oncology - Colston Fort	0117 944 2464 / 2394 / 2457
	Haemophilia Nurse Specialist	0117 342 3470

### Bristol Heart Institute

No.	Ward Name:	Telephone:
51	Cardiology & Cardiac Surgery	0117 342 6551 / 6651
52	Cardiac Surgery	0117 342 6552 / 6652
53	Cardiology	0117 342 6553 / 6653
54	Medicine	0117 342 6654
	CICU	0117 342 5941
	CCU	0117 342 6257 / 6528
	Outpatients	0117 342 6501
	Day Case Unit	0117 342 6538

### Bristol Royal Hospital for Children

No.	Ward Name:	Telephone:
31	Surgical	0117 342 8331 / 8307
32	Cardiac	0117 342 8332 / 8679
33	Medical	0117 342 8283 / 8333
34	Oncology	0117 342 8151 / 8334
35	Adolescent	0117 342 8416 / 8335
36	Short Stay	0117 342 8336 / 8315
37	Renal Unit	0117 342 8337

## WARD CONTACT DETAILS

38	Medical (Woodlands Unit)	0117 342 8338 / 8348 / 8381
39	Emergency Department/ Observation ward	0117 342 8339 / 8365
	Emergency Department	0117 342 8210 / 8209 / 8344
	CIU (Clinical Investigation Unit)	0117 342 8249 / 8241
	PICU (Paediatric Intensive Care Unit)	0117 342 8680
	ODB (Oncology Day Beds)	0117 342 8520
	BMT (Bone Marrow Transplant)	0117 342 8267 / 8266

### St Michael's Hospital

No.	Ward Name:	Telephone:
71	Prenatal / Postnatal	0117 342 5271 / 5371
72	ENT, Head & Neck, Breast Surgery	0117 342 5272 / 5340
74	Prenatal / Postnatal	0117 342 5274 / 5374
75	NICU / SCBU	0117 342 5275 / 5375
76	Prenatal / Postnatal	0117 342 5276 / 5376
77	CDS	0117 342 5213 / 5214
78	Gynaecology	0117 342 5278 / 5279
	Gynaecology Day Unit	0117 342 5178

## TELEPHONE AND FAX DIRECTORY

<b>Name</b>	<b>Specialism</b>	<b>Telephone</b>	<b>Fax</b>	<b>Page</b>
Ahmed, Dr Bushra	Acute Medicine	0117 342 0530		13
Alexander, Dr Susanna	Medical Oncology	0117 342 3008		58
Al-Ghnanjem, Mr Rayed	Hepatobiliary & Pancreatic Surgery	0117 342 4450		42, 92
Anderson, Mr Robert	Gynaecological Oncology	0117 342 5812	0117 342 5792	53
Andrews, Dr Heather	Radiology – Obs & Gynae	0117 342 2728	0117 342 3267	76
Angelini, Prof Gianni	Adult Cardiac Surgery	0117 342 3145	0117 342 0496	17
Ascione, Mr Raimondo	Adult Cardiac Surgery	0117 342 3145	0117 342 0472	17
Ash-Miles, Dr Janice	Radiology – GI / Urology	0117 342 3267		76
Asimakopoulos, Mr George	Adult Cardiac Surgery	0117 342 8854	0117 342 0472	17
Attack, Miss Nicola	Orthodontics	0117 342 4390	0117 342 4222	31
Atherton, Mr Guy	Paediatric Orthopaedic Surgery	0117 342 8832 / 3261	0117 342 2659	26, 95
Atkins, Mr Roger	Trauma & Orthopaedics	0117 342 2242	0117 342 4206	95
Aumayer, Steve	Dir. of Workforce and Organisational Development	0117 342 3624	0117 925 6588	10
Bahl, Dr Amit	Clinical Oncology	0117 342 3213	0117 342 4409	58
Bailey, Miss Claire	Ophthalmology - Diabetes, Medical Retina	0117 342 4653	0117 342 4653	64
Bailey, Dr Guy	Paediatric Anaesthesia	0117 342 8444	0117 342 8790	23
Bailey, Dr Jo	Gynaecological Oncology	0117 342 5810	0117 342 5792	53
Ball, David	Biochemistry	0117 342 2554		48
Barham, Mr Paul	Oesophago-Gastric Surgery	0117 342 4942 / 3054	0117 342 3339	42, 92
Barker, Julie	Home Management Services – Dietetics	0117 342 6334		35
Barrington, Ian	Divisional Manager, Women's and Children's	0117 342 8877	0117 342 8846	11
Baseby, Anne	Speech and Language Therapy	0117 342 6359 / 6276		90
Basude, Dr Dharam	General Paediatrics Gastroenterology	0117 342 8828		25
Batchelor, Mr Tim	Thoracic Surgery	0117 342 4210		94
Bateman, Dr Catherine	Adult – Cystic Fibrosis	0117 342 3842		82
Baumbach, Dr Andreas	Adult Cardiology	0117 342 6573	0117 342 0496	17
Bayly, Dr Graham	Lipidology / Metabolic Medicine	0117 342 3245	0117 342 3107	39, 47

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Beale, Dr Amanda	Medical Gastroenterology	0117 342 0530 / 0532		13, 42
Beasley, Dr Matthew	Clinical Oncology	0117 342 2412		44, 58
Beckinsale, Jane	Speech and Language Therapy	0117 342 5327 / 5106		90
Bell, Dr Nick	General Respiratory Medicine	0117 342 3842		82
Benger, Dr Jonathan	Emergency Medicine	0117 342 4363	0117 342 2713	38
Bennetto, Dr Luke	Lead Clinician Neurology	0117 342 3806/ 2764		52
Beresford, Dr Mark	Clinical Oncology	0117 342 2415	0117 342 2027	58
Beringer, Dr Richard	Paediatric Anaesthesia	0117 342 8444		24
Bergman, Jan	Interim Divisional Manager – Medicine	0117 342 3067	0117 342 3413	10
Berry, Dr Judith	Sexual Health	0117 342 6951	0117 925 3400	86
Beswick, Trevor	Regional Medicines Information	0117 342 2867		70
Bhatt, Dr Nidhi	Consultant Histopathologist	0117 342 2585	0117 929 2440	47
Bhattia, Mr Raj	T&O Hand Surgery	0117 342 2703	0117 342 2659	95
Bird, Dr Jenny	Lead Doctor (Haematology/Oncology)	0117 342 4394	0117 342 4036	44
Bird, Marie	Dietetics – Team Leader – Greenway Community Practice	0117 959 8935	0117 941 9420	36
Bishop, Dr Nicholas	Radiology – Uterine Fibroid Embolisation	0117 342 4181	0117 342 3267	76
Blazeby, Prof Jane	Oesophago-Gastric Surgery	0117 342 3054 / 2872	0117 342 3339	42, 92
Booz, Dr Hoda	Clinical Oncology	0117 342 3008	0117 342 4409	58
Bradley, Dr Karin	Endocrinology and Diabetes	0117 342 3084	0117 342 4081	39
Bradley, Dr Rachel	Care of the Elderly	0117 342 6101		19
Bragonier, Dr Reg	General Paediatrics	0117 342 8681	0117 342 8684	22
Braybrooke, Dr Jeremy	Medical Oncology	0117 342 2418	0117 342 2027	58
Brook, Dr Peter	Anaesthesia – pain management	0117 342 5091	0117 342 5385	14
Brooke, Mr Anthony	Special Care Dentistry	0117 342 4391		32
Brooks, Mr Marcus	General & Vascular Surgery	0117 342 0456		94
Brown, Helen	Head of Nutrition & Dietetic Services	0117 342 3005	0117 342 3921	35
Brown, Sarah	Rehabilitation	0117 342 2282		71
Brown, Steve	Director of Pharmacy Services	0117 342 2772		70
Bryan, Mr Alan	Adult Cardiac Surgery	0117 342 6579	0117 342 0472	17

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Budd, Gerry	Fast Track Office Supervisor	0117 342 0619	0117 342 0652	7
Burgess, Gillian	Physiotherapy – Oncology	0117 923 0000 bleep 2964		75
Burren, Dr Christine	Paediatric Endocrinology	0117 342 0203	0117 342 0186	24
Burrows, Janet	Head of Commissioning	0117 342 3621	0117 925 6588	100
Buston, Sarah	Genetic Counselling	0117 342 5652	0117 342 5108	29
Butterly, Jessica	Physiotherapy Dept - St Michaels	0117 342 2282 / 5322		72, 75
Cahill, Mr David	Reproductive Medicine	0117 342 5805	0117 342 5290	53
Caine, Dr Sarah	Care of the Elderly	0117 342 6227	0117 342 6494	19
Cairns, Dr Pamela	Neonatology	0117 342 5346	0117 342 5751	22
Calder, Dr Caroline	Consultant Histopathologist	0117 342 4546	0117 929 2440	47
Callaway, Dr Mark	Radiology – Gastro-Intestinal / Thoracic	0117 342 2728	0117 342 3267	77
Cameron, Dr Alison	Clinical Oncology	0117 342 2419		58
Caputo, Dr Massimo	Paediatric & Adult Congenital Cardiac Surgery	0117 342 0502 / 8854	0117 342 0472	17, 24
Carr, Amanda	Speech and Language Therapy	0117 342 5878 / 5106		89
Carrington, Dr David	Head of Virology	0117 342 5017		48
Carroll, Heather	Clinical Trials Unit Manager	0117 342 4325		60
Casalli, Mr Gianluca	Thoracic Surgery	0117 342 4210		94
Catterall, Dr Jim	General and Respiratory Medicine	0117 342 2619	0117 342 2921	11, 82
Chadwick, Carmen	Senior Commissioning and Planning Manager	0117 342 3769	0117 925 6588	97
Chatfield, Robert	Divisional Manager, Specialised Services	0117 342 6608	0117 342 5975	11
Chauhan, Dr Nilesh	Anaesthesia	0117 342 5091		14
Christian, Dr Will	Paediatric Emergency Dept	0117 342 8666		23
Churchill, Miss Amanda	Paediatric Ophthalmology	0117 342 4596	0117 342 4686	64
Ciulli, Mr Franco	Adult Cardiac Surgery	0117 3426578	0117 342 0472	17
Clark, Dr Amanda	Clinical Haematology	0117 342 2655		44
Clarke, Dr Shane	Osteoporosis	0117 342 2902		85
Clinch, Dr Jaqui	Paediatric Rheumatology	0117 342 8061		27
Cloote, Dr Alison	Paediatric Anaesthesia	0117 342 8536		23
Collins, Dr Christopher	Consultant	0117 342 2868	0117 929 2440	47

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	Histopathologist			
Collins, Mr Frank	Thoracic Surgery	0117 342 3132		97
Collins, Dr Peter	Hepatology	0117 342 2632	0117 342 3353	42
Comins, Dr Charles	Clinical Oncology	0117 342 2418		59
Cook, David	HPA	0117 342 2514		48
Cook, Mr Stuart	Ophthalmology – Cornea	0117 342 4690	0117 342 4721	64
Cooke, Lisa	Head of Paediatric Dietetic Services	0117 342 8802		35
Cooling, Dr Hilary	Contraception / Sexual Health	0117 342 6953	0117 925 3400	86
Cooper, Rosaleen	Deputy Divisional Manager - Medicine	0117 342 6265 / 3224		82
Cornes, Dr Paul	Clinical Oncology	0117 342 3008	0117 342 4098	58
Cornish, Dr Candida	Palliative Medicine	0117 342 3507		69
Cornish, Dr Jacqueline	Head of Division, Women's and Children's / Paediatric BMT	0117 342 8877	0117 342 8846	11, 24
Coward, Dr Richard	Paediatric Nephrology	0117 342 8881		26
Cowburn, Dr Phil	Emergency Medicine	0117 342 2713		38
Cowderoy, Suzanne	Head of Psychosocial Department	0117 342 2885		60
Cowley, Cathy	Neurological Physiotherapy - Outpatients	0117 342 6453		74
Cox, Dr Rachel	Paediatric Oncology	0117 342 8044	0117 342 8628	26
Crawford, Mr Peter	Paediatric Dentistry	0117 342 8693 / 4390	0117 342 8494	24, 31
Creed, Dr Thomas	Medical Gastroenterology	0117 342 4001	0117 342 3353	42
Cripps, Dr Tim	Lead Doctor (Cardiac)	0117 342 6578	0117 342 0496	11, 17
Crowne, Dr Elizabeth	Paediatric Endocrinology	0117 342 0165	0117 342 0186	24
Croxson, Dr Simon	Care of the Elderly	0117 342 6101	0117 342 6494	19
Cummins, Dr Michelle	Paediatric Haematology	0117 342 8752	0117 342 8628	25
Curtis, Dr Stephanie	Adult Cardiology	0117 342 5967	0117 342 0472	17
Cusick, Miss Eleri	Paediatric Surgery	0117 342 8839	0117 342 8845	27
Dangoor, Dr Adam	Medical Oncology	0117 342 2409		58
Davies, Chris	Assistant Divisional Manager - Medicine	0117 342 4059		38
Davies, Dr Rebecca	Dental Radiology	0117 342 4008	0117 342 4443	31
Davis, Dr Peter	PICU	0117 342 8843	0117 342 8910	28
Davison, Dr Paul	Musculoskeletal and Emergency Radiology	0117 342 3854	0117 342 3267	77

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Day, Dr Andrew	Clinical Biochemistry	0117 342 3245		47
Day, Mr Christian	Orthodontics	0117 342 4390	0117 342 4081	31
Deacon, Mr Scott	Orthodontics	0117 342 4390		31
De Berker, Dr David	Dermatology	0117 342 3419	0117 342 2845	34
Delaney, Nathalie	Performance and Ops Manager – Specialised Services	0117 342 3391		60
Denbow, Dr Mark	Fetal Medicine & Obstetrics	0117 342 5250	0117 342 5180	53
Dewhurst, Miss Sarah	Paediatric Dentistry	0117 342 4390		32
Diamond, Mr Jeremy	Glaucoma	0117 342 2410	0117 342 4655	64
Dick, Prof Andrew	Uveitis, Medical and Surgical Retina	0117 342 4653	0117 342 4653	64
Dolby, Dr Sue	Lead for Paediatric Clinical Psychology	0117 342 8168		28
Domaille, Melissa	Rheumatology	0117 342 2282		72
Donaldson, Dr Alan	Clinical Genetics	0117 342 5653	0117 342 5108	29
Douglas, Mrs Susan	Paediatric ENT	0117 342 5872		25, 41
Dovey, Dr Julie	Care of the Elderly	0117 342 6101		19
Duce, Dr Deborah	Paediatric Anaesthesia	0117 342 8444		23
Dudley, Dr Jan	Paediatric Nephrology	0117 342 8789	0117 342 8831	25
Duerden, Dr Rebecca	Radiology – Thoracic	0117 342 3854	0117 342 3267	76
Dunnill, Dr Giles	Dermatology	0117 342 2785	0117 342 2845	34
Durdy, Mr Paul	Colorectal Surgery	0117 342 2808	0117 342 3339	42, 92
Eldridge, Mr Jonathan	T&O	0117 342 2893	0117 342 3373	95
Evans, Dr Annie	Sexual Health	0117 342 6952	0117 925 3400	86
Evely, Dr Roger	Clinical Haematology	0117 342 4394	0117 342 4036	44
Falk, Melanie	Neurological Physiotherapy - Outpatients	0117 342 6453		74
Falk, Dr Steve	Clinical Oncology	0117 342 2419 / 3172	0117 342 3572	11, 44, 58
Ferrier, Anne	Fast Track Office Administrator	0117 342 0619	0117 342 0652	7
Finch-Jones, Mrs Margaret	Hepatobiliary & Pancreatic Surgery	0117 342 2944 / 3055	0117 342 3339	42
Finn, Prof Adam	General Paediatrics	0117 342 0174	0117 342 0178	22
Fleming, Prof Peter	Neonatology	0117 342 5062	0117 342 5751	22
Forbes, Prof Dr Karen	Palliative Medicine	0117 342 3507	0117 342 3865	69
Forrest, Dr Frances	Lead Doctor (Theatres, Anaesthesia & Critical Care)	0117 342 2301		11
Frampton, Dr Anne	Paediatric and Adult Emergency Dept	0117 342 8666 / 2713	0117 342 8831	23, 38
Franklin, Dr Deborah	Community Paediatric Dentistry	0117 342 0163 / 4390	0117 342 0186	24, 31

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Fraser, Dr James	PICU / Lead Doctor Critical Care	0117 342 8843 / 8421	0117 342 8910	11, 28
Galvani, Lisa	Divisional Manager, Diagnostic and Therapies	0117 342 2050		12
Gamble, Dr Elizabeth	Respiratory Medicine	0117 342 4259	0117 342 2921	82
Gargan, Mr Martin	Paediatric Orthopaedic Surgery	0117 342 8842 / 2121	0117 342 8910	26, 95
Garner, James	Head of Service – Orthotics	0117 342 1588		68
Garrett-Cox, Mr Robin	Paediatric Surgery	0117 342 8825	0117 342 8494	27
Garrott, Miss Helen	Ophthalmology	0117 342 4689		64
Gibbs, Kevin	Clinical Pharmacy Services	0117 342 3458		70
Giltrow-Tyler, Fred	Principal Optometrist	0117 342 4857		64
Girgis, Rafik	Ophthalmology – Primary Care	0117 342 4888		64
Glew, Miss Susan	Menstrual disorders, colposcopy	0117 342 5813	0117 342 5792	53
Goldsworthy, Dr Lisa	Paediatric Emergency Dept	0117 342 8666	0117 342 8667	23
Goodwin, Rachel	Pain Management	0117 342 2282		72
Gordon, Dr Fiona	Hepatology	0117 342 2104	0117 342 3353	42
Grant, Dr David	PICU	0117 342 8843	0117 342 8910	28
Greaney, Mr Michael	Glaucoma	0117 342 4596	0117 342 4686	64
Greenan, Bernadette	Modern Matron – Emergency Dept	0117 342 4363		38
Greenhouse, Mr Peter	Sexual Health	0117 342 6952	0117 925 3400	86
Grier, Dr David	Paediatric Radiology	0117 342 8688 / 2729	0117 342 8343	26, 76
Griffin, Dr Lucy	Liaison Psychiatry	0117 342 7277		51
Griffiths, Jackie	Speech and Language Therapy	0117 342 2325	0117 342 2489	89
Grooms, Alison	Lead Manager Paediatric Surgery	0117 342 8877	0117 342 8846	22
Guard, Dr Beverley	Paediatric Anaesthesia	0117 342 8536	0117 342 8910	23
Guest, Mr Philip	Maxillo Facial Surgery	0117 3424392	0117 342 4222	31
Guley, Catherine	Medical Retina	0117 3424653		64
Hadfield, Dr John	Lead Doctor (Theatres, Anaesthesia & Critical Care)	0117 342 2301		11
Hajioff, Mr Daniel	Paediatric ENT	0117 342 2913	0117 959 5850	25
Hamilton, Dr Mark	Cardiac Radiology	0117 342 2672	0117 342 3267	17, 76
Harding, Dr David	Neonatology	0117 342 5225	0117 342 5751	22
Harrad, Mr Richard	Ophthalmology	0117 342 4689	0117 342 4655	64
Harradine, Mr Nigel	Orthodontics	0117 342 4390	0117 342 4222	31
Harrill, Anne	Rehabilitation	0117 342 2282		71

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Harvey, Lorna	Gym Rehabilitation	0117 342 2282		72
Hawkes, Dr Robert	Paediatric Radiology	0117 342 8688		26, 77
Hayes, Dr Alison	Paediatric Cardiology	0117 342 8804	0117 342 8810	24
Haynes, Mr Richard	Medical and Surgical Retina	0117 342 2410	0117 342 4655	64
Haythornthwaite, Dr Giles	Paediatric Emergency Dept	0117 342 8666		23
Heller, Dr Doug	General Paediatrics	0117 342 8048	0117 342 8684	22
Henderson, Prof Dr John	Lead Doctor (Children's) – Paediatric Respiratory Medicine	0117 342 8258 / 8329		11, 27
Hendy, Ruth	Matron – Oncology	0117 342 2055		60
Herrera-Vega, Dr Leonor	Contraception / Sexual Health	0117 342 6953	0117 925 3400	86
Hetzel, Dr Martin	General and Respiratory Medicine	0117 342 3485	0117 342 2921	82
Heywood, Dr Peter	Adult Neurology	0117 342 3806/ 2764		52
Hilliard, Dr Thomas	Paediatric Respiratory Medicine	0117 342 8329	0117 342 8494	27
Hilman, Dr Serena	Clinical Oncology	0117 342 3213		58
Hollowood, Mr Andrew	Colorectal Surgery	0117 342 2944 / 3878	0117 342 3339	42, 92
Hooper, Andrew	Dir. Of IM&T	0117 342 3975	0117 342 0725	10
Hooper, Miss Susan	Restorative Dentistry	0117 342 4002	0117 342 4002	32
Hopkins, Dr Kirsten	Clinical Oncology	0117 342 3008	0117 342 4409	58
Horner, Dr Patrick	Sexual Health	0117 342 6952	0117 925 3400	86
Hoskins, Rebecca	Nurse Consultant – Emergency Dept	0117 342 4363		38
Hughes, Mr Ceri	Maxillo Facial Surgery	0117 342 4392	0117 342 4222	31
Hughes, Dr David	Paediatric Anaesthesia	0117 342 8444	0117 342 8910	23
Hughes, Dr John	Radiology – Obs & Gynae and cross sectional	0117 342 2672	0177 342 3267	12, 76
Hulme, Tom	Liaison Psychiatry	0117 342 2777		51
Hutter, Mr Jonathan	Adult Cardiac Surgery	0117 342 6579	0117 342 0472	17
Inward, Dr Carol	Paediatric Nephrology	0117 342 8789	0117 342 8810	25
Ireland, Dr Tony	Orthodontics	0117 342 4390		31
Jackson, Mr Mark	T&O	0117 342 3474	0117 342 2659	95
Jagger, Dr Robert	Restorative Dentistry	0117 342 4389	0117 342 4222	32
Jain, Dr Anoo	Neonatology	0117 342 5062	0117 342 5751	22
Jarad, Dr Nabil	Respiratory Medicine	0117 342 2620	0117 342 2921	82
Jardine, Dr Philip	Paediatric Neurology	0117 342 0167		26
Jaycock, Mr Philip	Ophthalmology – Cornea	0117 342 4697		64
Jeal, Dr Nikki	Sexual Health	0117 342 6951	0117 925 3400	86

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Jeavons, Dr Richard	Paediatric & Adult Emergency Dept	0117 342 8666 / 2713		23, 38
Jemmott, Claudia	Adult Services Manager – Dietetics	0117 342 3006	0117 342 3005	35
Jenkins, Dr Ian	PICU	0117 342 8843	0117 342 8910	28
Jenkins, Dr Roland	Acute Medicine	0117 342 0530		13
John, Helen	Diabetes Specialist Nurse	0117 342 2892		40
Jones, Dr Angela	Radiology – Chest, Mammography & Oncology	0117 342 4181	0117 342 3267	76
Jones, Elisabeth	Diabetes Specialist Nurse	0117 342 2892		40
Jones, Fiona	Deputy Divisional Manager – Oncology	0117 342 4148		60
Julian, Helen	Head of Nursing, Medicine	0117 342 4979		11
Kabala, Dr Julian	Radiology – Urology, ENT, Oncology, Maxillo-Facial	0117 342 3854	0117 342 3267	76
Kay, Mike	MEMO Business Manager	0117 342 0376		99
Kennedy, Dr Cameron	Paediatric Dermatology	0117 342 8808 / 2520	0117 342 0186	24, 34
Kilpatrick, Prof Nicola	Paediatric Dentistry	0117 342 4355		32
King, Mr Paul	Restorative Dentistry	0117 342 4002	0117 342 4002	32
Kirwan, Prof John	General Rheumatology	0117 342 2902	0117 342 3841	85
Kutt, Dr Elisabeth	Head of Division, Diagnostic and Therapies	0117 342 2050	0117 927 3413	12, 76
Lamont, Mr Peter	General & Vascular Surgery	0117 342 0453	0117 342 0544	94
Langton-Hewer, Mrs Claire	General Paediatric ENT	0117 342 5872	0117 342 8628	25, 41
Langton-Hewer, Mr Simon	Paediatric Respiratory Medicine	0117 342 8258	0117 342 8494	27
Leary, Prof Mike	Paediatric Neurology	0117 342 0167		26
Lee, Deborah	Dir. of Strategic Development	0117 342 3606	0117 925 6588	10
Leibling, Dr Rachel	Fetal Medicine & Obstetrics	0117 342 5250		53
Leong, Lin	Neurological Physiotherapy - Outpatients	0117 342 6453		74
Leslie, Mr Ian	T&O	0117 342 3899	0117 342 3373	95
Leung, Dr Andrew	Sexual Health	0117 342 6952	0117 925 3400	86
Levy, Prof Andrew	Endocrinology	0117 342 3553	0117 342 4081	39
Levy, Teresa	Cancer Services	0117 342 0628	0117 342 0652	7

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	Manager			
Lightman, Prof Stafford	Endocrinology	0117 342 3553	0117 342 4081	39
Livingstone, Mr James	T&O Foot and Ankle	0117 342 3474	0117 342 2659	95
Long, Hayley	Matron – Oncology	0117 342 2055		60
Longman, Mr Robert	Colorectal Surgery	0117 342 3066 / 4528	0117 342 3339	42, 92
Love, Kate	Radiotherapy Services Manager	0117 342 2454		60
Lewis, Dr Stephen	Paediatric Oncology	0117 342 8451	0117 342 8628	26
Luker, Dr Jane	Dental Radiology	0117 342 4008	0117 342 4443	31
Lumsden, Ruth	Genetic Counselling	0117 342 5107	0117 342 5108	29
Lunt, Dr Peter	Clinical Genetics	0117 342 5652	0117 342 5108	29
Lux, Dr Andrew	Paediatric Neurology	0117 342 0187	0117 342 0186	26
Luyt, Dr Karen	Neonatology	0117 342 5225	0117 342 5751	22
Mabey, Catherine	Physiology Unit Technician	0117 342 0045		42
Macmahon, Dr Margaret	Care of the Elderly	0117 342 6309	0117 342 6494	19
Majid, Mr Mohammed	Medical and Surgical Retina	0117 342 4600	0117 342 4653	64
Majumdar, Dr Arnie	Paediatric Neurology	0117 342 0187	0117 342 0186	26
Manghat, Dr Nathan	Radiology – Cardiac	0117 342 2672	0117 342 3267	17, 77
Mapson, Paul	Director of Finance	0117 342 3649	0117 342 3643	10
Markham, Mr Richard	Lead Doctor (Ophthalmology)	0117 342 3878	0117 342 4686	11, 64
Marks, Prof Dr David	Adult BMT	0117 342 8523	0117 342 8910	16, 44
Marks, Helen	Lead for Acute Paediatric SALT	0117 342 8498		28
Marriage, Dr Steven	PICU	0117 342 8843	0117 342 8910	28
Marshall, Dr Robert	Rheumatology	0117 342 2902	0117 342 3841	87
Martin, Greg	Service Improvement Lead	0117 342 0665	0117 342 0652	7
Martin, Dr Rob	Paediatric and Adult Cardiology	0117 342 8849 / 6576	0117 342 8857	17, 24
Mason, Deborah	Speech and Language Therapy	0117 330 2655		92
Masters, Dr Tracey	Contraception / Sexual Health	0117 342 6951	0117 925 3400	88
Matchem, Dr Nicola	Paediatric Radiology	0117 342 8688	0117 342 8343	26, 76
McCoubrie, Dr Rachel	Palliative Medicine	0117 342 3507	0117 342 3865	69
McCune, Dr Anne	Hepatology	0117 342 2104	0117 342 3353	42
McGraw, Dr Mary	Paediatric Nephrology	0117 342 8879	0117 342 8845	25
McKenzie, Dr Stephanie	Paediatric Radiology	0117 342 8688	0117 342 8343	26, 76
McNally, Miss Janet	Paediatric Surgery	0117 342 8820	0117 342 8845	27
Mehta, Dr Priyanka	Clinical Haematology	0117 342 2655		44
Midcalf, Rachel	Hydratherapy	0117 342 2282		72
Midgley, Liz	Paediatric Audiology	0117 342 8475		28

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	Service Manager			
Mills, Anne	Physiology Unit Technician	0117 342 0045		42
Mills, Mr Martin (Pip)	Obstetrics and Gynaecology	0117 342 5345	0117 342 5541	53
Mitchell, Rebecca	Lead Manager – Paediatric Medicine & Oncology	0117 342 8877	0117 342 8846	22
Monsell, Mr Fergal	Paediatric Orthopaedic Surgery	0117 342 8892	0117 342 8831	26, 95
Moon, Alison	Chief Nurse	0117 342 3601	0117 925 6588	10
Moon, Hazel	Head of Nursing, Women and Children's	0117 342 8875		11
Moppett, Dr John	Paediatric Haematology	0117 342 8752		25
Moran, Dr John	Periodontology	0117 342 4388	0117 342 4222	32
Morgan, Helen	Head of Nursing, Specialised Services	0117 342 6609	0117 342 5975	11
Moses, Dr Sharon	Sexual Health	0117 342 6952	0117 925 3400	86
Mumford, Dr Andrew	Clinical Haematology	0117 342 2655	0117 342 4036	44
Munro-Davies, Dr Lisa	Emergency Medicine	0117 342 4363	0117 342 2713	38
Murdoch, Mr John	Gynaecological Oncology	0117 342 5810	0117 342 5792	53
Murphy, Mr Gavin	Adult Cardiac Surgery	0117 342 6577	0117 342 0472	17
Murphy, Dr Paula	Hospital Medical Committee – Chairman / Radiology	0117 342 4181	0117 342 3267	10, 17, 76
Murphy, Dr Peter	Care of the Elderly	0117 342 6227	0117 342 6494	19
Murphy, Dr Peter	PICU	0117 342 8843	0117 342 8910	28
Narayan, Dr Shalini	Dermatology	0117 342 3419	0117 342 2845	34
Nevin, Dr Michael	Head of Division, Surgery, Head & Neck	0117 342 2101	0117 342 3413	11
Newbury-Ecob, Dr Ruth	Clinical Genetics	0117 342 5107	0117 342 1508	29
Newman, Dr Hugh	Clinical Oncology	0117 342 2415	0117 342 4409	59
Ng, Dr Anthony	Paediatric Oncology	0117 342 8044	0117 342 8628	26
Nicholls, Mr Guy	Paediatric Urology	0117 342 8840	0117 342 8845	27
Nightingale, Dr Angus	Adult Cardiology	0117 342 6572		17
Nolan, Dr Judith	Paediatric Anaesthesia	0117 342 8444	0117 342 8910	23
Nunez, Mr Desmond	Paediatric ENT	0117 342 6222	0117 959 5850	25
O'Callaghan, Dr Finbar	Paediatric Neurology	0117 342 8649 / 0187	0117 342 8910	22, 26
O'Kelly, Dr Sean	Medical Director	0117 342 3640	0117 925 6588	10
Oliver, Ann	Genetic Counselling	0117 342 5652	0117 342 5108	29
Orrell, Mark	Histology	0117 342 2583		48
O'Sullivan, Mr Dominic	Restorative Dentistry	0117 342 4002		32
Overton, Mrs Caroline	Obstetrics and	0117 342 5594	0117 342 5180	53

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	Gynaecology			
Overton, Mr Timothy	Fetal Medicine and Obstetrics	0117 342 5250	0117 342 5180	53
Packman, Julie	Lead Musculoskeletal Physiotherapist	0117 342 2282		71, 72
Palmer, Jane	Head of Nursing, Surgery, Head and Neck	0117 342 4805	0117 342 3413	11
Paoloni, Dr Claudia	Lead Doctor (Theatres, Anaesthesia & Critical Care)	0117 342 2301		11
Parry, Mr Andrew	Paediatric Cardiac Surgery	0117 342 8854	0117 342 8857	17, 24
Patel, Dr Jayesh	Paediatric Neurology	0117 342 0187	017 342 8910	26
Pawade, Dr Jayshree	Consultant Histopathologist	0117 342 2869	0117 929 2440	47
Pearson, Duncan	Hand Therapy	0117 342 2282		72
Pepper, Bob	Dir. Of Facilities and Estates	0117 342 2171	0117 342 3845	10
Perry, Christine	Dir. Of Infection Prevention and Control	0117 342 3735	0117 925 6588	10
Persad, Mr Raj	Urology	0117 342 3884		96
Phillips, Dr Carol	Radiology – Musculoskeletal	0117 342 4181	0117 342 3267	76
Phillips, Stephanie	Communications Manager	0117 342 3629	0117 925 6588	97
Pickering, Dr Tony	Anaesthesia	0117 342 5091		14
Pierre, Dr Germaine	Paediatric Metabolic Disorders	0117 342 8513		25
Pinch, Sarah	Head of Communications	0117 342 3629	0117 925 6588	97
Pitts-Crick, Dr Jonathan	Adult Cardiology	0117 342 6574		17
Platt, Dr Craig	Consultant Histopathologist	0117 342 2585	0117 929 2440	47
Pope, Mr Ian	Hepatobiliary & Pancreatic Surgery	0117 342 4942 / 4654	0117 342 3339	42, 92
Portal, Dr Jim	Hepatology	0117 342 0530 / 0532		13, 42
Porter, Mr Graham	ENT	0117 342 5871	0117 342 5117	41
Poskitt, Elizabeth	Assistant Director of Finance – Contract Income	0117 342 3756	0117 342 3643	97
Potaker, Dr J	Liaison Psychiatry	0117 342 2777		51
Prasad, Dr Roopa	Rheumatology	0117 342 2902		85
Price, Dr Chris	Medical Oncology	0117 342 2238	0117 342 3572	44, 59
Prime, Prof Stephen	Oral Medicine		0117 342 4428	31
Pring, Dr Miranda	Oral & Maxillo facial	0117 342 4391	0117 342 4443	31, 47

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	Pathology			
Probert, Prof Christopher	Medical Gastroenterology	0117 342 2525	0117 342 3353	42
Prothero, Dr Rachel	Adult BMT	0117 342 8523		16
Pugh, Sarah	Genetic Counselling	0117 342 5653	0117 342 5108	29
Pyman, Jane	Physiotherapy – Paediatric Services	0117 342 8525		75
Ramanan, Dr A	Paediatric Rheumatology	0117 342 8809		27
Ramani, Dr Pramila	Paediatrics & Adult Pathology	0117 342 4548 / 3200	0117 929 2440	26, 47
Rashid-Fadel, Tabinda	Chief Cardiac Technician	0117 342 6517		18
Ravenhill, Dawn	Physiotherapy – Paediatric Community Services	0117 342 2375		75
Rayter, Mr Zenon	Lead Doctor (Surgery)	0117 342 2322 / 2883	0117 342 4560	11, 92
Reavley, Dr Paul	Emergency Medicine	0117 342 2713		38
Redfern, Dr Emma	Emergency Medicine	0117 342 2713		38
Reed, Dr Emma-Kate	Acute Medicine	0117 342 0530		13
Reed, Mike	Liaison Psychiatry	0117 342 2777		51
Rees, Dr Helen	Paediatric Oncology	0117 342 8044	0117 342 8628	26
Reid, Dr Collette	Palliative Medicine	0117 342 3507		69
Reid, Fiona	Head of External Relations	0117 342 3629	0117 925 6588	97
Richards, Gayle	Diabetes Specialist Nurse	0117 342 2892		40
Rimmer, James	Chief Operating Officer (from July 2011)	0117 342 3722	0117 925 6588	11
Roach, Dr Huw	Radiology – Gastro-Intestinal & Hepatobiliary	0117 342 2729	0117 342 3267	76
Roberts, Dr Clive	Clinical Pharmacology	0117 342 2525	0117 342 3353	30
Robinson, Mr Philip	Paediatric ENT	0117 342 5161		25
Robinson, Dr Stephen	Adult BMT	0117 342 8523	0117 342 8628	16, 44
Robinson, Teresa	Consultant Clinical Scientist	0117 342 2528		93
Rogers, Mr Tim	Paediatric Surgery	0117 342 8825	0117 342 8845	27
Sale, Dr Steven	Paediatric Anaesthesia	0117 342 8536	0117 342 8790	23
Saleem, Dr Moin	Paediatric Nephrology	0117 342 8880	0117 342 8810	25
Sandhu, Prof Bhupinder	General Paediatrics Gastroenterology	0117 342 8828	0117 342 8831	25
Sandy, Prof Jonathan	Lead Doctor (Dental)	0117 342 4301 / 4390	0117 929 9898	11, 31

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Sansom, Dr Jane	Dermatology	0117 342 2770	0117 342 2845	34
Sarang, Mr Partha	T&O	0117 342 2696	0117 342 2659	95
Saunders, Mr Michael	Paediatric ENT	0117 342 8372 / 5870	0117 342 5117	25, 41
Savage, Dr John	Chairman	0117 342 3720	0117 925 6588	10
Schindler, Dr Margrid	PICU	0117 342 8515	0117 342 8910	28
Seal, Dr Philippa	Paediatric Anaesthesia	0117 342 8444		23
Segar, Dr Philip	Paediatric Anaesthesia	0117 342 8444	0117 342 8190	23
Sellars, Miss Susan	Obstetrics and Maternal medicine	0117 342 5250	0117 342 5180	53
Sharples, Dr Peta	Paediatric Neurology	0117 342 0613		26
Sherriff, Barbara	Head of Governance	0117 342 8875	0117 342 8846	11
Shield, Dr Julian H	General Paediatrics	0117 342 0183	0117 342 8831	22
Smith, Mr Frank	General & Vascular Surgery	0117 342 0456		92
Smith, Mrs Pat	Head of Adult Audiology	0117 342 5101	0117 342 5859	15
Smith, Richard	Head of Contract Management and Costing	0117 342 3661	0117 342 3643	97
Smithson, Dr John	Medical Gastroenterology	0117 342 2133		42
Smithson, Dr Sarah	Clinical Genetics	0117 342 5653	0117 342 5108	29
Sohail, Dr Mohammed	Consultant Histopathologist	0117 342 4539	0117 929 2440	47
Soothill, Prof Peter	Fetal Medicine	0117 342 5277	0117 342 5290	53
Sparrow, Mr John	Glaucoma	0117 342 4697	0117 342 4655	64
Spencer, Dr Robert C	Head of Bacteriology	0117 342 2879	0117 929 9162	48
Spray, Dr Christine	General Paediatrics Gastroenterology	0117 342 8828	0117 342 8831	25
Spry, Paul	Head of Visual Electrophysiology	0117 342 4652		64
Standen, Dr Graham	Laboratory / Clinical Haematology & Coagulation	0117 342 3870	0117 342 2531	44, 47
Stanley, Dr Oliver	General Paediatrics	0117 342 8707		22
Starbuck, Ann	Head Orthoptist	0117 342 4716		64
Steads, Dr Charlotte	Anaesthesia	0117 342 5091		14
Stevens, Prof Michael	Paediatric Oncology	0117 342 0205	0117 342 0170	26
Steward, Dr Colin	Paediatric BMT	0117 342 8044	0117 342 8628	24
Stoddart, Dr Peter	Lead Doctor (Children's) – Paediatric Anaesthesia	0117 342 8615	0117 342 8910	11, 23
Stoica, Mr Serban	Paediatric Cardiac Surgery	0117 342 8854		24

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Strachan, Dr Bryony	Lead Doctor, Obs and Gynae	0117 342 5594	0117 342 5180	11, 53
Strange, Dr Julian	Adult Cardiology	0117 3426574		17
Streets, Mr Christopher	Oesophago-Gastric Surgery	0117 342 2872 / 4893		42, 92
Strickland, Mr Andrew	Hepatobiliary & Pancreatic Surgery			42, 92
Stuart, Dr Graham	Paediatric and Adult Cardiology	0117 342 6584 / 6576	0117 342 8810	17, 24
Sylvester, Mr Paul	Colorectal Surgery	0117 342 2931	0117 342 3339	42, 92
Tagney, Jenny	Cardiology Nurse Consultant	0117 3426571		18
Thomas, Dr Glyn	Adult Cardiology	0117 3426578		17
Thomas, Dr Huw	General Paediatrics	0117 342 8655	0117 342 8684	22
Thomas, Matthew	Head of Medical Imaging	0117 342 4677		64
Thomas, Mr Michael	Colorectal Surgery	0117 342 3066	0117 342 3339	42, 92
Thomas, Dr Paul	Clinical Biochemistry	0117 342 3245		47
Thomas, Ruth	Deputy Head of Commissioning and Planning	0117 342 3745	0117 925 6588	97
Thomas, Shelley	Matron – BEH	0117 342 4370		64
Thomas, Mr Simon	Paediatric Orthopaedic Surgery	0117 342 8833 / 8832	0117 342 8831	26, 96
Thomas, Prof Stephen	Maxillo Facial Surgery	0117 342 4392	0117 342 4994	31
Thompson, Claire	Divisional Manager, Surgery, Head & Neck	0117 342 2101	0117 342 3413	11
Thompson, Dr Elizabeth	Lead Clinician - Homeopathy	0117 973 1231	0117 923 8759	46
Thoresen, Prof Marianne	Neonatology	0117 342 5225	0117 342 5751	22
Thorogood, Dr Natasha	Endocrinology and Diabetes	0117 3423118		39
Thyagarajan, Dr Mani	Paediatric Radiology	0117 342 8688	0117 342 8343	26, 76
Tizard, Dr Eleanor (Jane)	Paediatric Nephrology	0117 342 8881	0117 342 8810	26
Tobin, Dr Gerald	Care of the Elderly	0117 342 6309	0117 342 6494	19
Tole, Mr Derek	Ophthalmology – Cornea	0117 342 4697	0117 342 4655	64
Tometzki, Dr Andrew	Paediatric Cardiology	0117 342 8853	0117 342 8857	24
Tomkins, Dr Susan	Clinical Genetics	0117 342 5107	0117 342 5108	29
Tomlinson, Dr Marjorie	Clinical Oncology	0117 342 3863		59
Tooley, Dr James	Neonatology	0117 342 5346	0117 342 5751	22
Tovey, Dr Gail	Paediatric Anaesthesia	0117 342 8444	0117 342 8790	23
Townsend, Dr Mandie	Adult Cardiology	0117 342 6572	0117 342 0472	17

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Turner, Dr Mark	Adult Congenital Heart Disease	0117 342 6575	0117 342 0472	17
Treloar, Dr Emma	Obstetrics & Gynaecology	0117 342 5245		53
Tsai-Goodman, Dr Beverley	Paediatric Cardiology	0117 342 8862	0117 342 8857	24
Tulloh, Dr Robert	Paediatric Cardiology	0117 342 8856	0117 342 8857	24
Tunstall, Dr Oliver	Paediatric Haematology	0117 342 8752		25
Valencia, Dr Alexandra	Radiology – Mammography	0117 342 2728	0117 342 3267	76
Vanstone, Deborah	Home Management Services – Dietetics	0117 342 6334		35
Veysy, Dr Sian	Paediatric and Adult Emergency Dept	0117 342 8666 / 2713	0117 342 2713	23, 38
Virjee, Dr James	Radiology - Gastro-Intestinal & Hepatobiliary	0117 342 4181	0117 342 3267	76
Walsh, Cathy	Head of Radiology Services	0117 342 3078	0117 342 2730	76
Wakeley, Dr Charles	Radiology – Musculoskeletal	0117 342 3854	0117 342 3267	76
Weale, Mr Adrian	T&O	0117 342 4966	0117 342 2659	95
Weare, Jayne	Head of Occupational Therapy	0117 342 3295		12, 57
Weir, Dr Patricia	PICU	0117 342 8843	0117 342 8910	28
West, Miss Nicola	Restorative Dentistry	0117 342 4002	0117 342 4222	32
Wheeler, Dr Helen	Sexual Health	0117 342 6952	0117 925 3400	86
Whittle, Dr Adam	General Medicine	0117 342 2966	0117 342 2921	82
Whittlestone, Mr Timothy	Urology	0117 342 2795		96
Wilde, Dr Peter	Head of Division, Specialised Services	0117 342 6608	0117 342 5975	11
Williams, Miss Cathy	Paediatric Ophthalmology	0117 342 4596	0117 342 4686	64
Williams, Dr Chris	Medical Oncology	0117 342 3008	0117 342 4098	59
Williams, Dr Mandy	Radiology – ENT / Head / Neck	0117 342 2672	0117 342 3267	76
Williams, Salena	Liaison Psychiatry	0117 342 2777		51
Wilson, Mr Paul	Restorative Dentistry	0117 342 4389	0117 342 4222	32
Wilson, Dr Paula	Clinical Oncology	0117 342 2409	0117 342 2027	59
Wilson, Sandie	Head of Service – Orthotics	0117 342 1588		69
Windfeld, Sarah	Head of Midwifery	0117 342 5201	0117 342 5647	11
Winters, Miss Zoe	Surgery – Breast Team	0117 342 2322	0117 342 4560	92
Wolfe, Prof Andy	PICU	0117 342 8843	0117 342 8910	28

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Woltersdorf, Dr Wolf	Lead Doctor (Pathology)	0117 342 3245 / 2828	0117 342 3107	12, 47
Wong, Dr Newton	Consultant Histopathologist	0117 342 2705	0117 929 2440	47
Wong, Dr Susan	Diabetes	0117 342 2768		39
Woodward, Mr Mark	Paediatric Urology	0117 342 8840		27
Woolley, Robert	Chief Executive	0117 342 3720	0117 925 6588	10
Woolley, Dr Sarah	Emergency Medicine	0117 342 2713	0117 342 8857	38
Worsam, Elizabeth	Haematology	0117 342 2575	0117 342 4036	48
Wright, Mr Mark	Urology	0117 342 2739		96
Wynick, Prof David	Endocrinology	0117 342 3553	0117 342 4081	39
Yates, Mr Roger	Restorative Dentistry	0117 342 4389	0117 342 4222	32
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