

# Trust membership newsletter

Issue 11: August 2011



**W**elcome to this edition of the members' newsletter.

The Trust Board has spent time over the recent months supporting

the Bristol Royal Hospital for Children and the paediatric cardiac services team as we go through the designation process to become one of the smaller number of centres providing paediatric cardiac services. Thank you to those of you who attended the event in Taunton to show your support for our service, and those who have filled in the questionnaire online.

Some of you will have seen and heard the media reports about the tenth anniversary of the Kennedy Inquiry. Over the last 14 years, the paediatric cardiac team have delivered massive improvements to patient care and we are now one of the top three centres in the UK.

One of our key clinical focuses at UH Bristol is how we care for those with dementia. In early July we launched the 'This is Me' booklet, which will help all staff to understand the impact of dementia and to keep focused on the patient as a unique individual.

Approximately a quarter of all patients admitted to hospital across the UK have a diagnosis of dementia and estimates are that there are more than 750,000 people in the UK with dementia already, with numbers expected to double in the next 30 years. This is a key priority for us – Alison Moon, the Trust's chief nurse is the clinical lead for dementia across the South West.

I am delighted to announce that following a thorough assessment by the NHS Litigation Authority the Trust achieved 44 out of the 50 standards, giving us Level 2 accreditation. That is a validation of the effectiveness of our staff training and the processes supporting patient care in the Trust. There will be work to do on the under-achieved standards but I would like to offer my thanks to all staff who contributed to this success.

## Annual Members' Meeting: notice to members

The Trust gives notice that the Annual Members' Meeting will be held on Thursday 22 September 2011, from 5pm in the Education Centre, Upper Maudlin Street, Bristol BS2 8AE. The meeting is open to all members. The public are welcome to attend and will have the opportunity to join as members. To attend, please contact the Membership Office at [foundationtrust@uhbristol.nhs.uk](mailto:foundationtrust@uhbristol.nhs.uk) or call 0117 342 3764.

Finally, there have been some changes to the Trust's executive team. We were delighted to welcome Dr Sean O'Kelly to the post of medical director in May and James Rimmer as chief operating officer in July.

Dr O'Kelly trained at Bristol University and has worked in Southampton, Ann Arbor in Michigan and Swindon – as well as spending time at the Department of Health. Sean is a paediatric anaesthetist, and was associate medical director for Women's and Children's Services at the Great Western Hospital, Swindon, and joined UH Bristol from Salisbury NHS Foundation Trust where he was medical director. James Rimmer joined us from the Royal United Hospital in Bath where he was operations director and before that was director of strategy at Yeovil. I know you will join me in wishing them every success as part of the leadership team.

**John Savage CBE, chairman**

**Inside**

**2 Events for members**

**2 Building a Better Bristol**

**3 Meet your new governors**

**4 Getting involved**



# BUILDING A BETTER BRISTOL

Redevelopment work at our hospitals is gathering momentum. Find out about some of the latest changes around the Trust.

In 2011 the Trust Board approved the full business case for the development of the Bristol Royal Infirmary (BRI), the Helipad project

and the Centralisation of Specialist Paediatrics (CSP). These three projects represent an investment of £110 million. Some of the money is a loan from the Department of Health and some is from the Trust's own reserves.

Your governors have also had input and will continue to be involved in the redevelopment. Work has already started: the old nurses' home on Terrell Street has been demolished and the foundations for the extension

to the Children's Hospital are being prepared. A number of other changes have been made to the main entrance of the Queen's Building to prepare for the installation of new lifts from Level 2 to the Emergency Department. There are lots of hoardings around the Bristol BRI precinct and the Bristol Royal Hospital for Children (BRHC).

But the redevelopment is so much more than just a new ward block for the BRI and an extension to the BRHC. It's about changing the models of care and bringing all children's services across Bristol under one roof.

### What will change at the BRI?

All inpatient care will come out of the Old Building and King Edward Building. The right services will be next to each other – clinical adjacencies, as it

is sometimes referred to. There will be an all-new intensive care unit and huge improvements to how patients move around the hospital and how care is delivered.

### What will change at the BRHC?

- The transfer of neuroscience and burns services from North Bristol NHS Trust and the continued designation as one of four designated paediatric burns providers nationally and one of a number of nationally designated neurosurgery providers
- The national designation of the BRHC as one of six or seven paediatric cardiac surgical centres serving the South West and south and west Wales
- The regional designation of the BRHC as the scoliosis centre for the South West
- Designation as the South West Principal Teenage and Young Adult Cancer Treatment Centre

**"This is so much more than just a new ward block for the BRI and an extension to the BRHC."**

## EVENTS

### Dementia: remember the person

UH Bristol's Medicine for Members event in July focused on dementia. Guest speakers Mike and Lyn Hancock shared their experiences of being a carer and living with Alzheimer's disease. Members also heard from Jane Buswell, nurse consultant at the Trust; public governor Sian Evans from Alzheimer's Society; and Joanne O'Neill from the Limes Day Centre.



Speakers (l-r) Lyn and Mike Hancock, Joanne O'Neill and Sian Evans

### Dates for the diary

#### Membership Council

**When:** 25 August, 10.30am and 2 November, 1pm  
**Where:** Education Centre

#### Bristol Open Doors at the BHI

**When:** 10 September  
**Where:** Bristol Heart Institute

#### BEH Public Open Day

**When:** 17 September  
**Where:** Bristol Eye Hospital

#### Annual Members' Meeting

**When:** 22 September, 5pm  
**Where:** Education Centre

#### The Big Green Scheme Day

**When:** 28 September  
**Where:** Atrium, Bristol Heart Institute

#### Medicine for Members: Infection Control

**When:** 20 October, 6pm  
**Where:** Education Centre

For more information contact the membership office on (0117) 342 3764 or [foundationtrust@uhbristol.nhs.uk](mailto:foundationtrust@uhbristol.nhs.uk)

# Meet your new governors

Seven new governors have been elected. Here they explain what's important to them and what they will contribute.

## Public North Somerset

### Clive Hamilton

"I welcome the opportunity to represent North Somerset constituents for the next three years. There is a risk that the proposed national reforms will have an adverse impact on our local services and I will work hard to help the Trust maintain high standards of care throughout this period. I am now retired but my background is in infection control, food safety and health associated risk assessment and I will draw on these skills while representing your interests."

## Public Bristol

### Sue Silvey

"Throughout my working life as a nurse and then in marketing I have managed and enjoyed working with people. I have been a patient and had the experience of elderly relatives spending considerable amounts of time in Bristol hospitals with both good and difficult outcomes. As a magistrate I was involved with all sections of society."

### Ken Booth

"For many years I held a senior management position in a large plc. I have first-

hand knowledge of HR, health and safety, quality assurance, planning and business practice. I am a strong believer in the value of team-work and I believe that this, combined with my skills and experience, could be put to good use as a governor."

## Local Patients

### Kylie Murray

"As a young patient receiving regular treatment at UH Bristol, and with extensive experience of the hospital environment across many years and locations in the UK, I am uniquely placed to represent the perspective of younger patients, and those with chronic disorders."

### Peter Holt

"My career as a veterinary clinician and academic means that I am used to communicating with people (both members of the public and medical professionals), am familiar with medical terminology and have considerable experience of committee work."

## Staff: medical and dental

### Louise Newell

"As a clinician, I would like

the opportunity to extend my involvement with the trust and improve my understanding of the scope and direction of its activity. As a native Bristolian I am especially keen to support and promote the development of my local NHS trust, and I have experience of using the trust as a patient as well as a doctor."

## Staff: non-clinical healthcare professional

### Alex Bunn

"I offer vitality and fresh input to the role, together with a broad knowledge of the NHS."

"In January 2010 I joined UH Bristol as a counter fraud support officer, which involves engaging with staff from a wide range of work areas, at different levels across six local NHS organisations."

"I was previously employed by a private healthcare consultancy firm as an information analyst."



## All elected governors 2011

### Public North Somerset

Anne Ford  
Clive Hamilton

### Public Bristol

Mo Schiller  
Sue Silvey  
Ken Booth

### Local Patients

Anne Skinner  
Kylie Murray  
Peter Holt

### Carers of patients under 16 years

Philip Mackie  
Lorna Watson

### Staff: Non-clinical healthcare professional

Jan Dykes  
Alex Bunn

### Staff: medical and dental

Louise Newell

To contact your local governor, please email: [foundationtrust@uhbristol.nhs.uk](mailto:foundationtrust@uhbristol.nhs.uk) or call (0117) 342 3763



# Getting involved

**Wendy Gregory explains what the patient governor role means to her and how you can help make a difference too.**

**N**ow firmly into my third year as a governor representing patients and carers over 16, I

ask myself daily if I am doing what my constituents want me to do. The answer is very simple: possibly not. But you can help with that.

What happens if I ask a different question? Have I and many of my colleagues made a significant difference to the health and wellbeing of the Trust over that time by always being patient and carer focused and bringing a real objectivity to bear when engaging with both staff and patients of the Trust? The answer to this question is very different and is a resounding "Yes".

So who are we, why are we here, what can we do better and how can you help us to be even more effective?

The answer to the first question is that we are people like you, from all walks of life and backgrounds, but mostly people who have been involved with the hospital group as either a patient or a carer or a relative of a patient and wish to help to improve the service the

Trust provides to the whole community it serves.

We are here because we are required by the constitution of the Foundation Trust. We are elected by the members to represent you, the patients and carers within the Trust, in all our dealings with the Trust Board, the management teams and staff members.

But most importantly, we speak directly to patients and their families regularly, both inpatients and in outpatient clinics to establish the strengths and weaknesses of the Trust and make the service better fit the needs of its patients.

**"Become a member of the Trust and have a say in how it is run."**

We can only be elected by members of the Trust and if you aren't one yet, please do consider joining as it is the only way that you can effectively make a difference and help us to understand your concerns and praise good treatment practices and experiences.

Because we are not employed by the Trust and are a voluntary body, we remain objective at all times and can

better reflect the real life experiences of our constituents, which is vital to our role.

But make no mistake, the Trust Board is also totally dedicated to service excellence and great patient outcomes, so the ethos we maintain as a governing body is one of collaboration, mutual respect and strong debate, all the while looking at realistic timeframes for change.

## Get involved

So how can you help us to do better and be even more effective?

The answer to that is also simple. Get involved – as much or as little as you can. Become a member of the Trust and have a say in how it is run and, remember, your governor is there to represent you and your families whilst working closely and in harmony with the excellent team that head UH Bristol.

You can become a governor too, if not this year then maybe at the next election. Just contact the Membership office and they will tell you how. It's one of the most interesting roles that I have embarked upon and I intend to do a great deal more until I hand over to... someone like you, perhaps?

**Get in touch**

This newsletter is for members of University Hospitals Bristol NHS Foundation Trust. If you know someone who would like to join or if you need to contact a governor, email [foundationtrust@uhbristol.nhs.uk](mailto:foundationtrust@uhbristol.nhs.uk).

If you require this newsletter in another format, for example braille or large print, please contact Maria Fox on (0117) 342 3763 or email [foundationtrust@uhbristol.nhs.uk](mailto:foundationtrust@uhbristol.nhs.uk)

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