



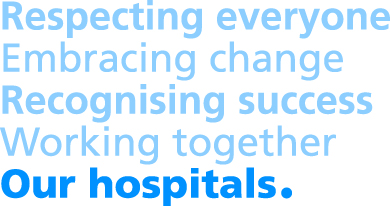
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**GP HANDBOOK**

**2011/12**

**www.uhbristol.nhs.uk**





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The University Hospitals Bristol NHS Foundation Trust (UH Bristol) is a major teaching trust which provides a comprehensive range of healthcare services. UH Bristol hospitals are all located in central Bristol. This directory has been compiled for GPs and practice staff as an aid to identifying and accessing our services.

Telephone numbers provided in this handbook are in most cases the direct line for the appropriate secretary or PA. Fax numbers are included in the alphabetical Telephone and Fax Directory listing at the back of the handbook.

The following is the generic email address format for Trust employed staff:

[firstname.surname@uhbristol.nhs.uk](mailto:firstname.surname@uhbristol.nhs.uk)

The format of email addresses varies slightly for University staff, therefore you are recommended to phone the contact number provided in this handbook to obtain the correct email address for University staff.

If you have any comments, amendments or corrections to this handbook, please contact the Commissioning Team on 0117 342 3769.

**Emergency Admissions**

Emergency Admission procedures for the Bristol Royal Infirmary and for other UH Bristol hospitals are detailed on the following page.

**Urgent/Routine Referrals**

All consultant-led outpatient services (with the exception of Fast Track services) are available for referral via Choose and Book, and this is the Trust’s preferred method of referral.

All services are also available for booking directly through Choose and Book.

Clinical information should be faxed only where it is clearly stated within the appropriate section that a fax number may be used for this purpose. At the present time, confidential and identifiable patient information should not be sent via email.

Referral forms can be downloaded from:

http://www.uhbristol.nhs.uk/referral-forms

**GP Priority Line**

Please use the GP Emergency Admissions line (0117 934 9335) where appropriate for medical and surgical emergency admissions to the BRI.

**Bristol Royal Infirmary**

**Medical Admissions** Call 0117 934 9335

**Mon – Fri 10am – 7pm**

On contacting the BRI switchboard General Practitioners will be put through to the **General Practitioner Support Unit (GPSU**) based next to the Emergency Department. Following discussion with the referring GP the duty GP in the unit will either see the patient in the GPSU or direct them to an alternative assessment area e.g. Emergency Department or MAU

**Medical Admissions** Call 0117 9349335

**Mon – Fri 7pm – 10am, Sat & Sun**

The **Clinical Site Managers** at the BRI are responsible for accepting emergency GP referrals during these hours. The Clinical Site Management Team consists of experienced Band 7 Nurses with a broad remit that includes bed management and clinical support to the wards.

On contacting the BRI switchboard General Practitioners will be put through to a Clinical Site Manager who will take details of the patient and their presenting condition. In addition they will ask for the General Practitioner’s name and practice details.

The Clinical Site Manager will be able to advise on the current status of the Emergency Department and also the availability of admission alternatives such as the Acute Response Team.

The medical team at the BRI and the Emergency Department will be informed about the patient by the Clinical Site Manager.

**Surgical Admissions – all times** Call 0117 9349335

Referrals should be made via the Clinical Site Managers as above.

**Liaison Psychiatric Team**

Contact BRI Switchboard on: 0117 9230000

**Bristol Eye Hospital**

Emergency Department Hotline: 0117 3424613

**Bristol Haematology and Oncology Centre**

**Within working hours:**

Contact Consultant’s secretary: 0117 9230000 / direct dial OR bleep Registrar/Consultant 0117 9230000 (bleep).

**Out of hours:**

Contact Registrar/Senior Registrar on call via Switchboard: 0117 9230000.

**Bristol Heart Institute**

**Within working hours:**

Contact Consultant’s secretary: 0117 9230000 / direct dial OR bleep Registrar/Consultant 0117 9230000 (bleep).

For Cardiac Arrhythmia and Pacing advice: 07920 507676 (Electrophysiology Team)

**Out of hours:**

Contact Registrar/Senior Registrar on call via Switchboard: 0117 9230000.

**Bristol Royal Hospital for Children**

For children under 16 requiring admission to hospital or urgent/emergency review by a Consultant or Senior Doctor in Emergency Paediatric Medicine please fax a referral letter to 0117 342 8667 and send the child directly to the Children’s Emergency Department.

For children that require rapid (but not urgent or emergency) review by a Consultant Paediatrician, please fax a referral letter to 0117 342 8684. Your letter will be triaged by a Consultant in General Paediatrics and the patient will be contacted directly with the date and time of an appointment in our Rapid Access Clinic. This clinic is based in the Children’s Hospital Clinical Investigation Unit. The target waiting time for children to be seen in this clinic is 2-4 days.

If you would like paediatric advice, please contact the Children’s Emergency Department on 0117 342 8666.

If you are unsure which is the most appropriate route of referral please contact the Emergency Department and we will be able to help.

If your child is well known to a speciality team it may be worth contacting the team for advice in working hours. Consultants and clinical nurse specialists can be reached via the UH Bristol Switchboard on 0117 923 0000. Out of hours please contact the Children’s Emergency Department on 0117 342 8666.

**St Michael’s Hospital – ENT, Gynaecology and Obstetrics**

Contact duty/on call junior doctor through Switchboard: 0117 921 5411.

|  |  |  |
| --- | --- | --- |
| Fast Track Office Fax Number | | 0117 3420652 |
| Teresa Levy | Cancer Services Manager | 0117 3420628 |
| Gerry Budd | Fast Track Office Supervisor | 0117 3420619 |
| Anne Ferrier | Fast Track Office Administrator | 0117 3420619 |
| Greg Martin | Service Improvement Lead | 0117 3420665 |

The Fast Track Office was established in March 2000, to be a central point for the management of referrals from Primary Care for patients with a suspected cancer. UH Bristol is committed to achieving the 2-week wait standard for all suspected cancer referrals, as well as meeting the 31 and 62-day standards for all cancer patients we treat.

To ensure patients are booked into an appropriate service, GPs are requested to use the Fast-Track (Cancer Suspected) referral proformas, which comply with the NICE guidelines. Where possible referrals should be made via the Choose and Book System or if this is unavavilable they should be faxed to department on: 0117 342 0652. Further information on the NICE urgent referrals guidelines is available via the following website: [www.nice.org.uk/CG027quickrefguide](http://www.nice.org.uk/CG027quickrefguide)

When making a referral to the Fast Track Office, ensure that the patient’s home address and telephone number are correct. If available, also include a mobile telephone number or daytime contact number in order to help us contact the patient promptly. Please let the patient know that they should hear from UH Bristol within 48 hours of the referral being made. If they do not hear, they should contact the surgery. All patients (unless there is a valid clinical reason) should be given the information sheet which details what happens following a suspected cancer referral.

If you have any queries about a patient you have referred, contact the Fast Track Office on one of the numbers shown above.

If you have any general queries relating to Cancer Services at UH Bristol please contact Teresa Levy Cancer Service Manager on 0117 342 0628.

**UH Bristol Patient Transport Team**

All UH Bristol Patient Transport Service (PTS) bookings are handled by a central team.  For any patient transport queries relating to UH Bristol sites please contact Claire Hepden, Patient Transport Manager on 0117 342 4833.

**Patient Transport Services (PTS)**

A non-emergency patient transport service (PTS) is available to all UH Bristol hospital sites.  Patient eligibility for this service is limited by criteria, which can be confirmed by your PCT.

PTS for **new outpatient attendances** must be booked by the GP practice through their PCT nominated transport organisation.  All subsequent PTS bookings for transport to and from our sites will be arranged by UH Bristol.

**Other services**

There are pick-up and set down points at UH Bristol hospital sites, but on-site parking is very limited, so please encourage your patients to use other methods of transport as appropriate.

The HUBS Bus is a free shuttle bus service, provided for patients, visitors and staff, which operates a circular route incorporating Bristol Temple Meads railway station and all of our hospital sites. The HUBS bus runs from 6.35am until 8.30pm Monday to Friday. See <http://www.uhbristol.nhs.uk/patients-visitors-and-carers/travelling-and-our-hospitals> for more information.

Patients can also park at Cabot Circus for £1 per hour and catch the free UH Bristol Shuttle Bus from there. More information at <http://www.uhbristol.nhs.uk/discount-car-parking-patients-cabot-circus>

|  |  |
| --- | --- |
| **Bristol Dental Hospital (BDH)**  Lower Maudlin Street  Bristol  BS1 2LY  Telephone: 0117 923 0050 | **Bristol Eye Hospital (BEH)**  Lower Maudlin Street  Bristol  BS1 2LX  Telephone: 0117 923 0060 |
| **Bristol General Hospital (BGH)**  Guinea Street  Bristol  BS1 6SY  Telephone: 0117 926 5001 | **Bristol Haematology and Oncology Centre (BHOC)**  Horfield Road  Bristol  BS2 8ED  Telephone: 0117 342 2416 |
| **Bristol Heart Institute (BHI)**  Marlborough Street  Bristol  BS2 8HW  Telephone: 0117 923 0000 | **Bristol Homeopathic Hospital (BHH)**  Cotham  Bristol  BS6 6JU  Telephone: 0117 973 1231 |
| **Bristol Royal Hospital for Children (BRHC)**  Paul O’Gorman Building  Upper Maudlin Street  Bristol  BS2 8BJ  Telephone: 0117 923 0000 | **Bristol Royal Infirmary (BRI)**  Marlborough Street  Bristol  BS2 8HW  Telephone: 0117 923 0000 |
| **St Michael’s Hospital (STM)**  Southwell Street  Bristol  BS2 8EG  Telephone: 0117 921 5411 | **UH Bristol Trust Headquarters (THQ)**  Marlborough Street  Bristol  BS1 3NU  Telephone: 0117 342 3600 |
| **Central Health Clinic**  Tower Hill  Bristol  BS2 0JD Telephone: 0117 929 1010 |  |

**Trust Board:**

|  |  |  |
| --- | --- | --- |
| Chairman | Dr John Savage | PA: 0117 3423720 |
| Chief Executive | Robert Woolley | PA: 0117 3423720 |
| Chief Operating Officer | James Rimmer (from July 2011) | PA: 0117 3423722 |
| Medical Director | Dr Sean O’Kelly | PA: 0117 3423640 |
| Chief Nurse | Alison Moon | PA: 0117 3423601 |
| Director of Strategic Development | Deborah Lee | PA: 0117 3423606 |
| Director of Finance | Paul Mapson | PA: 0117 3423649 |
| Director of Workforce & Organisational Development | Steve Aumayer | PA: 0117 3423624 |
| **Trust Services Division (TS):** |  | |
|  |  | |
| Director of Facilities & Estates | Bob Pepper | PA: 0117 3422171 |
| Director of Infection Prevention and Control | Chris Perry | PA: 0117 3423735 |
| Director of IM&T | Andrew Hooper | PA: 0117 3423975 |

**Hospital Medical Committee:**

|  |  |  |
| --- | --- | --- |
| Chairman | Dr Paula Murphy | PA: 0117 3424181 |

**Clinical Divisions:**

|  |  |  |
| --- | --- | --- |
| **Medicine (Med):** | | |
| Head of Division | Vacancy | PA: 0117 3423067 |
| Interim Divisional Manager | Jan Bergman | PA: 0117 3423067 |
| Head of Nursing | Helen Julian | PA: 0117 3424979 |
| Lead Doctor | Dr Jim Catterall | PA: 0117 3422619 |
| **Surgery, Head & Neck (SH&N):** | | |
| Head of Division | Dr Michael Nevin | PA: 0117 3422101 |
| Divisional Manager | Claire Thompson | PA: 0117 3422101 |
| Head of Nursing | Jane Palmer | PA: 0117 3424805 |
| Lead Doctor (Dental) | Professor Jonathan Sandy | PA: 0117 3424301 |
| Lead Doctor (Ophthalmology) | Mr Richard Markham | PA: 0117 3423878 |
| Lead Doctor (Surgery) | Mr Zenon Rayter | PA: 0117 3422322 |
| Lead Doctor (Theatres, Anaesthesia & Critical Care) | Dr Frances Forrest, Dr Claudia Paoloni and Dr John Hadfield | PA: 0117 3422301 |
| **Women’s & Children’s Services (W&C):** | | |
| Head of Division | Dr Jacqueline Cornish | PA: 0117 3428877 |
| Divisional Manager | Ian Barrington | PA: 0117 3428877 |
| Head of Nursing | Hazel Moon | PA: 0117 3428875 |
| Head of Midwifery | Sarah Windfeld | PA: 0117 3425201 |
| Head of Governance | Barbara Sherriff | PA: 0117 3428875 |
| Lead Doctor, Obs & Gynae | Ms Bryony Strachan | PA: 0117 3425594 |
| Lead Doctor (Children’s) | Dr Peter Stoddart | PA: 0117 3428615 |
| Lead Doctor (Children’s) | Prof John Henderson | PA: 0117 3428258 |
| Lead Doctor (Critical Care Services) | Dr James Fraser | PA: 0117 3428421 |
| **Specialised Services (SS):** | | |
| Head of Division | Dr Peter Wilde | PA: 0117 3426608 |
| Divisional Manager | Robert Chatfield | PA: 0117 3426608 |
| Head of Nursing | Helen Morgan | PA: 0117 3426609 |
| Lead Doctor (Haem/Onc) | Dr Steve Falk | PA: 0117 3423172 |
| Lead Doctor (Cardiac) | Dr Tim Cripps | PA: 0117 3426578 |
|  | | |
| **Diagnostics & Therapies (D&T):** | | |
| Head of Division | Dr Elisabeth Kutt | PA: 0117 3422050 |
| Divisional Manager | Lisa Galvani | PA: 0117 3422050 |
| Lead Doctor (Radiology) | Dr John Hughes | PA: 0117 3422672 |
| Lead Doctor (Pathology) | Wolf Woltersdorf | PA: 0117 3423245 |
| Lead AHP | Jayne Weare | Tel: 0117 3423295 |

**Acute Medicine (Division: Med)**

|  |  |  |
| --- | --- | --- |
| Dr Roland Jenkins | 0117 3420530 | Acute Medicine |
| Dr Emma-Kate Reed | 0117 3420530 | Acute Medicine |
| Dr Bushra Ahmed | 0117 3420530 | Acute Medicine |
| Dr Amanda Beale | 0117 3420530 | Acute Medicine |
| Dr Jim Portal | 0117 3420530 | Acute Medicine |

The Medical Assessment Unit and Short Stay Unit are managed by the Acute Physicians. All referrals should go through the Emergency Medical

Admissions pathway.

**Pain Management (Division: SH&N)**

|  |  |  |
| --- | --- | --- |
| Dr Peter Brook | 0117 3425091 | Anaesthesia - Pain Management |
| Dr Charlotte Steads | 0117 3425091 | Anaesthesia - Pain Management |
| Dr Nilesh Chauhan | 0117 3425091 | Anaesthesia - Pain Management |
| Dr Tony Pickering | 0117 3425091 | Anaesthesia - Pain Management |

Referrals are made to the consultant with the shortest waiting time on the day of arrival or to a specific consultant. Open referrals are allocated to the consultant with the shortest waiting time.

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous report. It is also very important to provide specific details of any transport requirements including extent of patient mobility.

New appointments are made strictly on the basis of urgency by the consultant in charge of the case. The pain clinic offers day case and limited inpatient stay, as appropriate, in addition to outpatient clinics.

**(Division: D&T)**

|  |  |  |
| --- | --- | --- |
| Mrs Pat Smith | 0117 3425101 | Head of Adult Audiology |
| Enquiries/Reception | 0117 3425854 | Fax: 0117 3425859 |

**ACCESS / REFERRALS**

Referral protocols have been issued. Referrals can be made by letter or fax to the Audiology Manager. Access to other diagnostic services is usually through a hospital consultant. Adult Audiology also takes e-referrals.

**Direct Access Services:**

**Audiometry**

Facilities are available for pure tone audiometry and tympanometry by referring direct to the department. Patients must be aged 12 years or older and the ears must be wax free. If a significant abnormality is found we can cross refer to the ENT department.

**Hearing Aid Services**

Patients aged over 60 years can be referred directly to the department for assessment of their hearing and the provision of a hearing aid if necessary.

**Hearing Aid Repairs**

This is a service for current NHS hearing aid users who are having problems with their hearing aids, by appointment only, at either St Michael’s Hospital or at Stockwood Medical Centre. No GP referral is necessary for this service.

**Tinnitus and Balance**

Adult Audiology services also provide services for Tinnitus and Balance for both adults and paediatrics.

|  |  |  |
| --- | --- | --- |
| Dr David Marks | 0117 3428523 | Adult BMT |
| Dr Stephen Robinson | 0117 3428523 | Adult BMT |
| Dr Rachel Prothero | 0117 3428523 | Adult BMT |

**(Division: W&C)**

Referrals from General Practice are not accepted into this service.

**(Division: D&T)**

**Cardiac Radiology/Vascular Radiology**

|  |  |  |
| --- | --- | --- |
| Dr Mark Hamilton | 0117 3422729 | Cardiac Radiology |
| Dr Paula Murphy | 0117 3424181 | Cardiac/Vascular Radiology |
| Dr Nathan Manghat | 0117 3422672 | Cardiac Radiology |

**(Division: SS)**

**Cardiac Surgery**

|  |  |  |
| --- | --- | --- |
| Professor Gianni Angelini | 0117 3423145 | Adult Cardiac Surgery |
| Mr Raimondo Ascione | 0117 3423145 | Adult Cardiac Surgery |
| Mr Alan Bryan | 0117 3426579 | Adult Cardiac Surgery |
| Mr Massimo Caputo | 0117 3428854 | Paediatric, Adult and Adult Congenital Cardiac Surgery |
| Mr Franco Ciulli | 0117 3426578 | Adult Cardiac Surgery |
| Mr Jonathan Hutter | 0117 3426579 | Adult Cardiac Surgery |
| Mr Gavin Murphy | 0117 3426577 | Adult Cardiac Surgery |
| Mr Andrew Parry | 0117 3428854 | Paediatric and Adult Congenital Cardiac Surgery |
| Mr George Asimakopoulos | 0117 3426579 | Adult Cardiac Surgery |
| Mr Mark Yeatman | 0117 3426578 | Adult Cardiothoracic |

**Cardiology**

|  |  |  |
| --- | --- | --- |
| Dr Andreas Baumbach | 0117 3426573 | Adult Cardiology |
| Dr Tim Cripps | 0117 3426578 | Adult Cardiology |
| Dr Glyn Thomas | 0117 3426578 | Adult Cardiology |
| Dr Angus Nightingale | 0117 3426572 | Adult Cardiology |
| Dr Julian Strange | 0117 3426574 | Adult Cardiology |
| Dr Jonathan Pitts-Crick | 0117 3426574 | Adult Cardiology |
| Dr Mandie Townsend | 0117 3426572 | Adult Cardiology |
| Dr Mark Turner | 0117 3426575 | Adult Congenital Heart Disease |
| Dr Graham Stuart | 0117 3426576 | Paediatric and Adult Congenital Heart Disease |
| Dr Rob Martin | 0117 3426576 | Paediatric and Adult Congenital Heart Disease |
| Dr Stephanie Curtis | 0117 3425967 | Adult Cardiology |

**Allied Healthcare Professionals/Specialist Nurses**

|  |  |  |
| --- | --- | --- |
| Tabinda Rashid-Fadel | 0117 3426517 | Chief Cardiac Technician |
| Jenny Tagney | 0117 3426571 | Cardiology Nurse Consultant |
| Heart Failure Nurses | 0117 34246602 | Adult Cardiology Specialist Nurses |
| Cardiac Rehabilitation Nurses | 0117 3426601 / 6603 | Adult Cardiology Specialist Nurses |
| GUCH (Grown-up Congenital Heart Disease) Specialist Nurses | 0117 3426599/ 6600 / 6575 | Adult Cardiology Specialist Nurses |
| Arrhythmia Specialist Nurses | 0117 3426635 | Adult Cardiology Specialist Nurses |
| Pacemaker Clinic | 0117 3426501 | Pacemaker Technicians |

Cardiac Services comprises Cardiology and Cardiac Surgery.

Open referrals are allocated to the consultant with the shortest wait time. There are specialist clinics for Adult Congenital Heart Disease, Arrhythmia, Heart Failure, Device follow-up, Rapid Access Chest Pain Clinic.

All referrals need to include details of medication, relevant previous history and copies of any reports, and details of any transport requirements and patient mobility.

Referrals for the Rapid Access Chest Pain Clinic should be faxed to 0117 3425093, using the set pro forma and attaching a recent ECG.

**(Division: Med)**

**Lead Manager** Rosaleen Cooper 0117 3426265 / 3224

|  |  |  |
| --- | --- | --- |
| Dr Sarah Caine | 0117 3426227 | Care of Elderly, all-age stroke |
| Dr Simon Croxson | 0117 3426101 | Care of Elderly, Diabetes, Hypertension |
| Dr Margaret Macmahon | 0117 3426309 | Care of Elderly, syncope |
| Dr Peter Murphy | 0117 3426227 | Care of Elderly, all-age stroke |
| Dr Gerald Tobin | 0117 3426309 | Care of Elderly, movement disorders, Parkinson Disease |
| Dr Rachel Bradley | 0117 3426101 | Care of Elderly, Orthogeriatrics |
| Dr Julie Dovey | 0117 3426101 | Care of Elderly, all-age stroke |

**All Consultants and their Secretaries are now based at the BRI**

**ACCESS/REFERRALS**

**Inpatients, Bristol Royal Infirmary**

Monday to Friday between 0900 and 1630 requests for admissions to Care of the Elderly beds can be made to the bed manager. At other times please contact the Clinical Site Management Team, telephone: 0117 9230000.

**Medical Outpatients, Bristol General Hospital**

Referrals should include details of previous medical history, present medication, present problems and recent investigations. Please supply hospital number, if known, full personal details.

Referrals are welcome via choose and book or by fax / letter to William Lloyd Unit or consultant’s secretary.

**Domiciliary visits**

These, if appropriate, may be arranged via the consultant’s secretary.

**William Lloyd Unit  Out-Patient Centre Bristol General Hospital**

This service is supported by a dedicated team of physiotherapists, occupational therapists and nurses who have developed specialist skills in the care of the older person. Working alongside consultant colleagues, the WLU offers a mix of assessment clinics as well as follow-up sessions. GPs can fax referrals to WLU. Referrals are triaged daily. We would welcome any information or copies of recent community assessments as well as names of community staff currently involved in the patient’s care. Please fax info to 0117 3426457.

**Specialist clinics in William Lloyd Unit or at Bristol Royal Infirmary**

**All General Clinics for older people have relocated to BRI**

**Syncope clinic – William Lloyd Unit** Dr M McMahon

For patients with unexplained falls, dizziness and blackouts (including younger syncopal patients). Please send a letter of referral to Dr MacMahon, BGH. Dr MacMahon is also happy to take telephone queries, telephone: 0117 3426309.

**The Falls Service – William Lloyd Unit**

For patients aged over 60 who have fallen and live within the UHBristol catchment area. The Service is provided by a multi-disciplinary team with specialist knowledge of falls management and includes a consultant, nurses, occupational therapists and physiotherapists with links to hearing and speech and language therapists if required. There is also access to diagnostic tests e.g. x-ray, bloods, ECG, ultrasound.

**Stroke Clinic – Level 4, Bristol Royal Infirmary** Dr P Murphy/Dr S Caine

Please refer to Dr Murphy’s secretary BGH, telephone: 0117 3426227.

**Rapid Access TIA Clinic – Ward 17, Bristol Royal Infirmary**

Daily TIA and minor stroke one stop clinics (Mon-Fri) run from Ward 17 at the BRI. Tel 0117 342 4800

Stroke Thrombolysis service available at BRI. Patient referral is needed within 3 hours of onset of symptoms, please send patients through 999 Ambulance Service directly to BRI.

General and Follow up clinics are held weekly at BRI/BGH. One Stroke clinic per month is also supported by the wider multi-disciplinary team, consisting of nurses, physiotherapists and occupational therapists, to provide a holistic review as well as to plan further input.

**Diabetes in later life (70+ years) held at the BRI** Dr S Croxson

For elderly patients with problems with their diabetes, hypertension, or co-morbid conditions; can be seen at the BGH on Monday afternoons or Tuesday mornings, or at the BRI on Thursday mornings.

Referrals are welcome via Choose and Book or by fax / letter to William Lloyd Unit or Dr Croxson’s secretary.

**Movement Disorders held at the BGH** Dr G Tobin

This clinic is run once a month by a consultant with specific interest in Parkinson’s Disease and related disorders supported by a dedicated multi-disciplinary team consisting of physiotherapists, occupational therapists and nurses.

**General Information**

Some clinics have relocated to the BRI Precinct in readiness for the opening of South Bristol Community Hospital. There will also be a range of clinics provided at SBCH once open in April 2012. Detailed information of any changes will be circulated to the PCTs and practices well in advance of any change.

**(Division: W&C)**

**Lead Managers**

|  |  |  |
| --- | --- | --- |
| Alison Grooms | 0117 3428877 | Paediatric Surgery |
| Rebecca Mitchell | 0117 3428877 | Paediatric Medicine and Oncology |

**Child Health**

|  |  |  |
| --- | --- | --- |
| Professor Adam Finn | 0117 3420174 | General Paediatrics, Immunology, Medicines for Children |
| Dr Julian H Shield | 0117 3420183 | General Paediatrics, Metabolics |
| Dr Finbar O’Callaghan | 0117 3428649 | Paediatric Neurology |

**General Paediatrics**

|  |  |  |
| --- | --- | --- |
| Dr Reg Bragonier | 0117 3428681 | Ward 38, Bristol Royal Hospital for Children |
| Dr Doug Heller | 0117 3428048 | Ward 38, Bristol Royal Hospital for Children |
| Dr Oliver Stanley | 0117 3428707 | Ward 38, Bristol Royal Hospital for Children |
| Dr Huw Thomas | 0117 3428655 | Ward 38, Bristol Royal Hospital for Children |

**Neonatology**

|  |  |  |
| --- | --- | --- |
| Dr Pamela Cairns | 0117 3425346 | Neonatology |
| Professor Peter Fleming | 0117 3425062 | General paediatrics, particularly infants, paediatric intensive care and neonatology |
| Dr David Harding | 0117 3425225 | Neonatology |
| Dr Anoo Jain | 0117 3425062 | Neonatology |
| Dr Karen Luyt | 0117 3425225 | Neonatology |
| Professor Marianne Thoresen | 0117 3425225 | Neonatology |
| Dr James Tooley | 0117 3425346 | Neonatology |

**Neonatology Services**

Review Clinic (1)

For review of newborn infancts with prolonged jaundice, antenatal hydronephrosis, heart murmours, maternal thyroid disease.

Runs 2nd and 4th Monday of the month.

Referral is via NICU sectretaries 0117 3425225 / 5062 by either GP or Health Visitor.

Review Clinic (2)

For review of ex-NICU patients and for newborn problems.

Referral is via NICU secretaries as above, by GP.

**Paediatric Emergency Department**

|  |  |  |
| --- | --- | --- |
| Dr Lisa Goldsworthy | 0117 3428666 | Paediatric Emergency Department |
| Dr Giles Haythornthwaite | 0117 3428666 | Paediatric Emergency Department |
| Dr Will Christian | 0117 3428666 | Paediatric Emergency Department |
| Dr Anne Frampton | 0117 3428666 | Paediatric & Adult Emergency Department |
| Dr Richard Jeavons | 0117 3428666 | Paediatric and Adult Emergency Department |
| Dr Sian Veysy | 0117 3428666 | Paediatric and Adult Emergency Department |

**Paediatric Anaesthesia**

|  |  |  |
| --- | --- | --- |
| Dr Alison Cloote | 0117 3428536 | Paediatric Anaesthesia |
| Dr Deborah Duce | 0117 3428444 | Paediatric Anaesthesia |
| Dr Beverley Guard | 0117 3428536 | Paediatric Anaesthesia |
| Dr David Hughes | 0117 3428444 | Paediatric Anaesthesia |
| Dr Judith Nolan | 0117 3428444 | Paediatric Anaesthesia |
| Dr Gail Tovey | 0117 3428444 | Paediatric Anaesthesia |
| Dr Guy Bailey | 0117 3428444 | Paediatric Anaesthesia |
| Dr Peter Stoddart | 0117 3428615 | Paediatric Anaesthesia |
| Dr Philip Segar | 0117 3428444 | Paediatric Anaesthesia |
| Dr Steven Sale | 0117 3428536 | Paediatric Anaesthesia |
| Dr Philippa Seal | 0117 3428444 | Paediatric Anaesthesia |
| Dr Richard Beringer | 0117 3428444 | Paediatric Anaesthesia |

**Paediatric BMT**

|  |  |  |
| --- | --- | --- |
| Dr Jacqueline Cornish | 0117 3428877 | Paediatric BMT |
| Dr Colin Steward | 0117 3428044 | Paediatric BMT |

**Paediatric Cardiac Surgery**

|  |  |  |
| --- | --- | --- |
| Mr Massimo Caputo | 0117 3420502 | Paediatric Cardiac Surgery |
| Mr Andrew Parry | 0117 3428854 | Paediatric Cardiac Surgery |
| Mr Serban Stoica | 0117 3428854 | Paediatric Cardiac Surgery |

**Paediatric Cardiology**

|  |  |  |
| --- | --- | --- |
| Dr Alison Hayes | 0117 3428804 | Paediatric Cardiology |
| Dr Rob Martin | 0117 3428849 | Paediatric & Adult Cardiology |
| Dr Graham Stuart | 0117 3426584 | Paediatric & Adult Cardiology |
| Dr Andrew Tometzki | 0117 3428853 | Paediatric Cardiology |
| Dr Beverley Tsai-Goodman | 0117 3428862 | Paediatric Cardiology |
| Dr Robert Tulloh | 0117 3428856 | Paediatric Cardiology |

**Paediatric Dentistry**

|  |  |  |
| --- | --- | --- |
| Mr Peter Crawford | 0117 3428693 | Paediatric dentistry, congenital dental disease, dental abnormalities in children |
| Dr Deborah Franklin | 0117 3420163 | Community Paediatric Dentistry (special needs), Child Cleft Lip and Palate, Autism |

**Paediatric Dermatology**

|  |  |  |
| --- | --- | --- |
| Dr Cameron Kennedy | 0117 3428808 | Paediatric Dermatology |

**Paediatric Endocrinology and Diabetes**

|  |  |  |
| --- | --- | --- |
| Dr Christine Burren | 0117 3420203 | Paediatric Endocrinology |
| Dr Elizabeth Crowne | 0117 3420165 | Paediatric Endocrinology, General Paediatrics |

**Paediatric ENT**

|  |  |  |
| --- | --- | --- |
| Mr Michael Saunders | 0117 3428372 | Paediatric otolaryngology, rhinology, rhinoplasty sinus surgery, surgery for snoring |
| Mrs Claire Langton-Hewer | 0117 3425872 | General paediatric ENT, nasal & sinus conditions (rhinology) including special clinics for patients with CF & PCD |
| Mrs Susan Douglas | 0117 3425872 | Paediatric ENT |
| Mr Daniel Hajioff | 0117 3422913 | Paediatric ENT |
| Mr Desmond Nunez | 0117 3426222 | Paediatric ENT |
| Mr Phillip Robinson | 0117 3425161 | Paediatric ENT |

**Paediatric Gastroenterology**

|  |  |  |
| --- | --- | --- |
| Professor Bhupinder Sandhu | 0117 3428828 | General Paediatrics Gastroenterology, Nutrition |
| Dr Christine Spray | 0117 3428828 | General Paediatrics Gastroenterology |
| Dr Dharam Basude | 0117 3428828 | General Paediatrics Gastroenterology |

**Paediatric Inherited Metabolic Disorders**

|  |  |  |
| --- | --- | --- |
| Dr Germaine Pierre | 0117 3428513 | Paediatric Metabolic Disorders |

**Paediatric Haematology**

|  |  |  |
| --- | --- | --- |
| Dr Michelle Cummins | 0117 3428752 | Paediatric Haematology |
| Dr John Moppett | 0117 3428752 | Paediatric Haematology |
| Dr Oliver Tunstall | 0117 3428752 | Paediatric Haematology |

**Paediatric Nephrology**

|  |  |  |
| --- | --- | --- |
| Dr Jan Dudley | 0117 3428789 | Paediatric Nephrology |
| Dr Carol Inward | 0117 3428789 | Paediatric Nephrology |
| Dr Mary Mcgraw | 0117 3428879 | Paediatric Nephrology |
| Dr Moin Saleem | 0117 3428880 | Paediatric Nephrology |
| Dr Eleanor (Jane) Tizard | 0117 3428881 | Paediatric Nephrology |
| Dr Richard Coward | 0117 3428881 | Paediatric Nephrology |

**Paediatric Neurology**

|  |  |  |
| --- | --- | --- |
| Dr Andrew Lux | 0117 3420187 | Paediatric Neurology |
| Dr Arnie Majumdar | 0117 3420187 | Paediatric Neurology |
| Dr Finbar O’Callaghan | 0117 3420187 | Paediatric Neurology |
| Dr Jayesh Patel | 0117 3420187 | Paediatric Neurology |
| Professor Mike Leary | 0117 3420167 | Paediatric Neurology |
| Dr Philip Jardine | 0117 3420167 | Paediatric Neurology |
| Dr Peta Sharples | 0117 3420613 | Paediatric Neurology, Acute Encephalopathy, Epilepsy |

**Paediatric Oncology**

|  |  |  |
| --- | --- | --- |
| Dr Anthony Ng | 0117 3428044 | Paediatric Oncology |
| Dr Helen Rees | 0117 3428044 | Paediatric Oncology |
| Dr Rachel Cox | 0117 3428044 | Paediatric Oncology |
| Dr Stephen Lowis | 0117 3428451 | Paediatric Oncology |
| Professor Michael Stevens | 0117 3420205 | Paediatric Oncology |

**Paediatric Orthopaedic Surgery**

|  |  |  |
| --- | --- | --- |
| Mr Guy Atherton | 0117 3428832 | Paediatric Orthopaedic Surgery |
| Mr Simon Thomas | 0117 3428833 | Paediatric Orthopaedic Surgery |
| Mr Martin Gargan | 0117 3428842 | Paediatric Orthopaedic Surgery |
| Mr Fergal Monsell | 0117 3428892 | Paediatric Orthopaedic Surgery |

**Paediatric Pathology**

|  |  |  |
| --- | --- | --- |
| Dr Pramila Ramani | 0117 3424548 | Paediatric & Adult Pathology |

**Paediatric Radiology**

|  |  |  |
| --- | --- | --- |
| Dr David Grier | 0117 3428688 | Paediatric Radiology |
| Dr Stephanie Mckenzie | 0117 3428688 | Paediatric Radiology |
| Dr Mani Thyagarajan | 0117 3428688 | Paediatric Radiology |
| Dr Rob Hawkes | 0117 3428688 | Paediatric Radiology |
| Dr Nicola Matchem | 0117 3428688 | Paediatric Radiology |

**Paediatric Respiratory Medicine**

|  |  |  |
| --- | --- | --- |
| Dr John Henderson | 0117 3428329 | Paediatric Resp Medicine |
| Dr Thomas Hilliard | 0117 3428329 | Paediatric Resp Medicine |
| Dr Simon Langton-Hewer | 0117 3428258 | Paediatric Resp Medicine |

**Paediatric Rheumatology**

|  |  |  |
| --- | --- | --- |
| Dr A Ramanan | 0117 3428809 | Paediatric Rheumatology |
| Dr Jaqui Clinch | 0117 3428061 | Paediatric Rheumatology |

**Paediatric Surgery**

|  |  |  |
| --- | --- | --- |
| Miss Eleri Cusick | 0117 3428839 | Paediatric Surgery |
| Miss Janet McNally | 0117 3428820 | Paediatric Surgery |
| Mr Tim Rogers | 0117 3428825 | Paediatric Surgery |
| Mr Robin Garrett-Cox | 0117 3428825 | Paediatric Surgery |

**Paediatric Urology**

|  |  |  |
| --- | --- | --- |
| Mr Guy Nicholls | 0117 3428840 | Paediatric Urology |
| Mr Mark Woodward | 0117 3428840 | Paediatric Urology |

**Paediatric Audiology – Direct Access Service**

**Paediatric Audiology Service Manager**

|  |  |
| --- | --- |
| Liz Midgley | 0117 3428475 |

The Audiology Department offers appropriate hearing tests for children from birth onwards. Patients can be referred on to ENT if appropriate.

Please refer using standard referral form or by letter (stating reason for referral) or by telephone: 0117 3428350.

**Paediatric Speech & Language Therapy**

**Lead for Acute Paediatric SALT:**

|  |  |
| --- | --- |
| Helen Marks | 0117 3428498 |

**ACCESS / REFERRALS**

Current access is limited to inpatients but referrals for specialist tertiary SALT input can be faxed to 0117 3428690 and patients will be seen on an exceptional basis.

**Paediatric Clinical Psychology**

**Lead for Paediatric Clinical Psychology:**

|  |  |
| --- | --- |
| Dr Sue Dolby | 0117 342 8168 |

**PICU (Paediatric Intensive Care Unit)**

|  |  |  |
| --- | --- | --- |
| Dr Peter Davis | 0117 3428843 | Paed Anaesthesia & Int. Care |
| Dr James Fraser | 0117 3428843 | Paed Anaesthesia & Int. Care |
| Dr David Grant | 0117 3428843 | Paed Anaesthesia & Int. Care |
| Dr Ian Jenkins | 0117 3428843 | Paed Anaesthesia & Int. Care |
| Dr Peter Murphy | 0117 3428843 | Paed Anaesthesia & Int. Care |
| Dr Margrid Schindler | 0117 3428515 | Paed Anaesthesia & Int. Care |
| Dr Patricia Weir | 0117 3428843 | Paed Anaesthesia & Int. Care |
| Prof Andy Wolfe | 0117 3428843 | Paed Anaesthesia & Int. Care |
| Dr Steven Marriage | 0117 3428843 | Paed Anaesthesia & Int. Care |

**(Division: W&C)**

**Consultants**

|  |  |  |
| --- | --- | --- |
| Dr Alan Donaldson | 0117 3425653 | Clinical genetics, cancer genetics, family testing in single gene disorders |
| Dr Peter Lunt | 0117 3425652 | Clinical genetics, family testing in neuromuscular and neurogenetic disorders in adult and children, dysmorphology |
| Dr Ruth Newbury-Ecob | 0117 3425107 | Clinical genetics, dysmorphology, cardiac genetics, congenital malformations, fetal medicine |
| Dr Sarah Smithson | 0117 3425653 | Clinical genetics, dysmorphology, congenital malformations, fetal medicine, skeletal dysplasias |
| Dr Susan Tomkins | 0117 3425107 | Clinical Genetics, cancer genetics, family testing in single gene disorders |

**Genetic Counsellors**

|  |  |  |
| --- | --- | --- |
| Ruth Lumsden | 0117 3425107 | Genetic counselling |
| Sarah Buston | 0117 3425652 | Genetic counselling |
| Ann Oliver | 0117 3425652 | Genetic counselling |
| Sarah Pugh | 0117 3425653 | Genetic counselling |

**(Division: Med)**

|  |  |  |
| --- | --- | --- |
| Dr Clive Roberts | 0117 3422525 | Adverse drug reaction, drug interaction, rationalisation of therapy, fatigue, general medicine, clinical pharmacology |

The Clinical Pharmacology service offers a second opinion at consultant level for patients with symptomatology within the field of General Internal Medicine. Patients with unexplained fatigue or other symptoms not easily categorised to a sub-specialty of medicine are seen. Cases are considered with problems directly relating to drug therapy.

**(Division: SH&N)**

**Dental Radiology**

|  |  |  |
| --- | --- | --- |
| Dr Jane Luker | 0117 3424008 | Dental Radiology |
| Dr Rebecca Davies | 0117 3424008 | Dental Radiology |

**Oral and Maxillo Facial Surgery**

|  |  |  |
| --- | --- | --- |
| Mr Philip Guest | 0117 3424392 | Maxillo Facial surgery |
| Mr Ceri Hughes | 0117 3424392 | Maxillo Facial surgery |
| Professor Stephen Thomas | 0117 3424392 | Maxillo Facial surgery |

**Oral Medicine**

|  |  |  |
| --- | --- | --- |
| Prof Stephen Prime | 0117 3424391 | Oral medicine, oral pathology, head & neck tumours |

**Oral Pathology**

|  |  |  |
| --- | --- | --- |
| Dr Miranda Pring | 0117 3424391 | Oral & Maxillofacial Pathology |

**Orthodontics**

|  |  |  |
| --- | --- | --- |
| Prof Jonathan Sandy | 0117 3424390 | Orthodontics |
| Mr Christian Day | 0117 3424390 | Orthodontics |
| Mr Nigel Harradine | 0117 3424390 | Orthodontics & jaw deformity |
| Mr Scott Deacon | 0117 3424390 | Orthodontics, Children with Cleft Lip and Palate |
| Miss Nicola Atack | 0117 3424390 | Orthodontics |
| Dr Tony Ireland | 0117 3424390 | Orthodontics |

**Paediatric Dentistry**

|  |  |  |
| --- | --- | --- |
| Mr Peter Crawford | 0117 3424390 | Paediatric dentistry, congenital dental disease, dental abnormalities in children |
| Dr Deborah Franklin | 0117 3424390 | Community Paediatric Dentistry (special needs), Child Cleft Lip & Palate, Autism |
| Miss Sarah Dewhurst | 0117 3424390 | Paediatric Dentistry |
| Professor Nicola Kilpatrick | 0117 3424355 | Paediatric Dentistry |

**Restorative Dentistry**

|  |  |  |
| --- | --- | --- |
| Mr Paul King | 0117 3424002 | Fixed Prosths, Implants |
| Mr Paul Wilson | 0117 3424389 | Fixed & Removable Prosths, Implants |
| Miss Susan Hooper | 0117 3424002 | Fixed & Removable Prosths, |
| Dr Robert Jagger | 0117 3424389 | Removable Prosths, Oro-facial pain |
| Mr Dominic O'Sullivan | 0117 3424002 | Fixed & Removable Prosths, Implants |
| Mr Roger Yates | 0117 3424389 | Periodontology, Fixed & Removable Prosths, Conscious Sedation and General Anaesthetics |
| Miss Nicola West | 0117 3424002 | Periodontology, Implants |
| Dr John Moran | 0117 3424388 | Periodontology |

**Special Care Dentistry**

|  |  |  |
| --- | --- | --- |
| Mr Anthony Brooke | 0117 3424391 | Medically compromised patients.  Conscious Sedation and Adult General Anaesthetics |

**ACCESS / REFERRALS**

Referrals are accepted to all specialties from General Dental Practitioners and General Medical Practitioners.

Copies of the standard [Patient Referral form](http://www.ubht.nhs.uk/dental/Referrals/Patient%20referral%20form%20sept%202003.doc) may be ordered from the Patient Access team on 0117 342 4226 or found at:

http://www.uhbristol.nhs.uk/healthcare-professionals/making-referrals.html

Please include full details of all medication, any relevant previous treatment and history, with copies of any previous reports. Referrals can be sent to:

Patient Access Team

Bristol Dental Hospital

Chapter House

Lower Maudlin Street

Bristol

BS1 2LY

Bristol Dental Hospital also accepts referrals to all sub-specialities via the Choose and Book website.

Patients whose treatment is considered within the scope of a general dental practitioner may be offered treatment on the undergraduate treatment programme, rather than with a member of specialist staff.

Patients who wish to seekprimary care via the undergraduate teaching programme may self refer if waiting lists are not closed by writing to the University of Bristol Dental School or calling 0117 342 4337. They will then be assessed to establish whether or not they are suitable for undergraduate treatment.

For dental emergencies, patients that require urgent dental care should in the first instance contact 08451 206 680.

**(Division: Med)**

|  |  |  |
| --- | --- | --- |
| Dr David de Berker | 0117 3423419 | Dermatology |
| Dr Giles Dunnill | 0117 3422785 | Dermatology |
| Dr Cameron Kennedy | 0117 3422520 | Dermatology |
| Dr Shalini Narayan | 0117 3423419 | Dermatology |
| Dr Jane Sansom | 0117 3422770 | Dermatology |

**ACCESS / REFERRALS**

# New apointments are ranked as *URGENT* or *ROUTINE* when the referral letter is received.

# The consultants or registrars are happy to discuss particularly urgent cases over the telephone in order to try to fit these occasional patients into their next clinic if necessary. Paediatric referrals should be made to Dr Kennedy at the Children’s Hospital.

**Specialist Services**

# The following services are available, via consultant referral:

* PUVA/UVB light therapy
* Contact clinic (allergies)
* Covermark clinic
* Combined vulva clinic (combined clinic with gynaecology)

# (Division: D&T)

# Professional Adviser

|  |  |  |
| --- | --- | --- |
| Helen Brown | 0117 3423005  Fax: 0117 3423921 | Head of Nutrition & Dietetic Services |

**Adult Acute Services – BRI / Oncology Service (BHOC)**

**For in and outpatients**

|  |  |  |
| --- | --- | --- |
| Claudia Jemmott | 0117 3423006 | Adult Services Manager |

**Referrals - Direct access for hospital outpatients:**

Referral should be by letter to either BRI or BRHC (telephone referrals should be followed up in writing), giving the following information:

* Patient’s details – surname and forename; age and sex; address; telephone number
* Clinical information – diagnosis; relevant medication/ other information including relevant biochemistry; dietary intervention required
* Details of referrer – name and signature of GP; GP contact details

Referrals are prioritised according to the degree of dietetic urgency. Further information about this is available on request.

**Children’s Services – BRHC**

|  |  |  |
| --- | --- | --- |
| Lisa Cooke | 0117 3428802 | Head of Paediatric Dietetic Services |

**Home Management Services (enteral-tube feeding)**

|  |  |  |
| --- | --- | --- |
| Julie Barker / Deborah Vanstone | 0117 3426334 | Community Support Manager |

## 

**Weight Management Service / Primary Care Service**

|  |  |  |
| --- | --- | --- |
| Marie Bird | **Greenway Community Practise**  **Tel 0117 959 8935**  **Fax : 0117 941 9420** | **Team Leader** |

**Referral Criteria**

* be 16 years or over
* be motivated to lose weight at this time
* be able to function in a group as well as in one to one approaches
* be able to commit to a programme of support over a six month period
* have a BMI of 28+ and at least one long term condition, or a BMI of 30+ and no long term conditions,
* **BUT have a BMI under 50**
* have a BMI of 25+ and no long term conditions who have previously been through course of weight management on referral and not achieved their treatment objectives.
* Referring clinician commits to recording BMI on 3 further occasions over the next two years for evaluation purposes

**Access to GP surgery based dietitian:**

Local arrangements are in place for specific dietetic referrals based on agreed guidelines. These are available from Lydia Baraton 0117 342 6334.

**KEY AREAS OF PRACTICE**

**Clinical dietetics**

Patients with a wide range of illness are treated by:

* assessing dietary needs
* designing an individual plan to meet these needs
* helping patients / carers to achieve any desired dietary changes
* evaluating the effect of the changes

**Education: Good Nutrition Makes a Difference**

We aim to increase awareness of the links between what we eat and health by:

* helping individuals to make good food choices
* working with small groups to help develop knowledge and skills in

specific areas

* participating in health promotion campaigns

**(Division: Med)**

**Lead Manager:** Chris Davies 0117 3424059

**Nurse Consultant:** Rebecca Hoskins 0117 3424363

**Modern Matron:** Bernadette Greenan 0117 3424363

|  |  |  |
| --- | --- | --- |
| Dr Jonathan Benger | 0117 3424363 | Emergency Medicine and Research & Academic Lead |
| Dr Phil Cowburn | 0117 3422713 | Emergency Medicine Adult & Paediatric |
| Dr Anne Frampton | 0117 3422713 | Emergency Medicine Adult & Paediatric |
| Dr Richard Jeavons | 0117 3422713 | Emergency Medicine Adult & Paediatric |
| Dr Lisa Munro Davies | 0117 3424363 | Emergency Medicine |
| Dr Emma Redfern | 0117 3422713 | Emergency Medicine |
| Dr Paul Reavley | 0117 3422713 | Emergency Medicine |
| Dr Sian Veysey | 0117 3422713 | Emergency Medicine |
| Dr Sarah Woolley | 0117 3422713 | Emergency Medicine Adult & Paediatric |

**(Division: Med)**

**Consultants**

|  |  |  |
| --- | --- | --- |
| Dr Karin Bradley | 0117 3423084 | Endocrinology & Diabetes |
| Dr Natasha Thorogood | 0117 3423118 | Endocrinology & Diabetes |
| Professor Andrew Levy | 0117 3423553 | Endocrinology |
| Professor Stafford Lightman | 0117 3423553 | Endocrinology |
| Professor David Wynick | 0117 3423553 | Endocrinology |
| Dr Susan Wong | 0117 3422768 | Diabetes |
| Dr Graham Bayly | 0117 3423245 | Lipidology/Metabolic Medicine |

**ACCESS / REFERRALS**

Generic referrals to the Diabetes Service or Endocrine Service are preferred.

Information, protocols and referral criteria for all aspects of diabetes provided at [www.avondiabetes.nhs.uk](http://www.avondiabetes.nhs.uk)

Urgent appointments can be obtained by telephone at the numbers above.

**Specialist Clinics**

* Joint Pituitary Clinic with Neurosurgery. Lead Clinician: Prof S Lightman
* Endocrine Antenatal Clinic. Lead Clinician: Dr K Bradley
* Transgender Clinic. Lead Clinician: Dr A Levy
* Lipid Clinic. Lead Clinician: Dr G Bayly
* Insulin Pump Clinic. Lead Clinician: Dr C Dayan
* Joint Diabetes Foot Clinic. Lead Clinician: Dr K Bradley
* Diabetes in Cystic Fibrosis Clinic. Lead Clinician: Dr S Wong

**Diabetes Specialist Nurses**

|  |  |  |
| --- | --- | --- |
| Elisabeth Jones | 0117 3422892 | Diabetes Specialist Nurse |
| Helen John | 0117 3422892 | Diabetes Specialist Nurse |
| Gayle Richards | 0117 3422892 | Diabetes Specialist Nurse |

Referrals should be made by letter. Urgent queries will be dealt with by telephone. Please refer all newly diagnosed patients with Type 1 diabetes and we will endeavour to see them the same day to avoid admission.

For insulin pump problems contact Elisabeth Jones or out of hours Dr Colin Dayan (07699 766 360).

**Podiatry**

UHBristol provides a service for patients with diabetes. Podiatry also triage patients for the Joint Diabetes Foot clinic, which has input from diabetes, orthopaedics, vascular surgery, microbiology and orthotics. For urgent foot ulcer problems contact podiatry Tuesday, Thursday or Friday mornings (0117 3422175) or the endocrine SpR or Dr K Bradley's secretary (Fax: 0117 3424081).

**(Division: SH&N)**

|  |  |  |
| --- | --- | --- |
| Mrs Claire Langton-Hewer | 0117 3425872 | Rhinology and General Adult and Paediatric ENT |
| Mr Graham Porter | 0117 3425871 | Head & Neck surgery and General Adult ENT including thyroid and salivary gland surgery |
| Mr Michael Saunders | 0117 3425870 | Paediatric otolaryngology, rhinology, rhinoplasty |
| Mrs Susan Douglas | 0117 3425872 | Otology and General Adult ENT |

### Nurse-led aural treatment clinic

Direct referrals from GPs accepted for problems relating to otitis externa, mastoid cavities, perforated ear drums, CSOM, removal of long-term impacted wax.

Please state current problem and relevant aural history including previous ear surgery or perforations.

|  |  |  |
| --- | --- | --- |
| Enquiries: | 0117 3425863 | Fax: 0117 3425117 |

**Emergency treatment**

**Immediate access clinic – lumps and suspected malignancy in head and neck**

Direct access by GPs. Consultation/assessment with cytological diagnosis where considered appropriate.

Contact the Outpatient booking office for next available clinic – Tel: 0117 3425860. The GP is responsible for informing the patient of the date/time of appointment and the patient should either be given a referral letter or a letter headed *FOR ACCESS TO CLINIC* should be faxed to the department, Fax: 0117 3425117.

**(Division: Med)**

**Physicians**

|  |  |  |
| --- | --- | --- |
| Dr Amanda Beale | 0117 3420532 | Medical Gastroenterology |
| Dr Peter Collins | 0117 3422632 | Hepatology |
| Dr Thomas Creed | 0117 3424001 | Medical Gastroenterology |
| Dr Fiona Gordon | 0117 3422104 | Hepatology |
| Dr Anne McCune | 0117 3422104 | Hepatology |
| Professor Christopher Probert | 0117 3422525 | Medical Gastroenterology |
| Dr Jim Portal | 0117 3420532 | Hepatology |
| Dr John Smithson | 0117 3422133 | Medical Gastroenterology |

**Surgeons**

|  |  |  |
| --- | --- | --- |
| Mr Paul Barham | 0117 3424942 | Oesophago-Gastric Surgery |
| Professor Jane Blazeby | 0117 3423054 | Oesophago-Gastric Surgery |
| Mr Paul Durdey | 0117 3422808 | Colorectal Surgery |
| Mrs Margaret Finch-Jones | 0117 3422944 | Hepatobiliary and Pancreatic Surgery |
| Mr Ian Pope | 0117 3424942 | Hepatobiliary and Pancreatic Surgery |
| Mr Paul Sylvester | 0117 3422931 | Colorectal Surgery |
| Mr Michael Thomas | 0117 3423066 | Colorectal Surgery |
| Mr Andrew Hollowood | 0117 3422944 | Oesophago-Gastric Surgery |
| Mr Robert Longman | 0117 3423066 | Colorectal Surgery |
| Mr Christopher Streets | 0117 3422872 | Oesophago-Gastric Surgery |
| Mr Reyad Al-Ghnaniem | 0117 3424450 | Hepatobiliary & Pancreatic Surgery |
| Mr Andrew Strickland | 0117 342 N/K | Hepatobiliary & Pancreatic Surgery |

**Physiology Unit Technicians**

|  |  |
| --- | --- |
| Anne Mills | 0117 3420045 |
| Catherine Mabey | 0117 3420045 |

**Services available:**

**Queen’s Day Unit**

Oesophago, gastro, duodenoscopy, ERCP, flexible sigmoidoscopy, colonoscopy and endoluminal ultrasonography. All forms of therapeutic endoscopy including endoluminal stending, sclerotherapy and laser therapy.

### 

### Direct access to endoscopy within the Queen’s Day Unit

Direct access for upper GI endoscopy can be made via referral form through the post. Urgent referrals can be made by fax or telephone to the appropriate consultant.

**Surgery**

Oesophageal, gastric, hepato-biliary, pancreatic, colorectal and anal surgery. Minimal access surgery techniques (thoracoscopic and laparoscopic).

**(Division: SS)**

|  |  |  |
| --- | --- | --- |
| Dr Matthew Beasley | 0117 3422412 | Clinical Oncology (lymphoma) |
| Dr Jenny Bird | 0117 3424394 | Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation) |
| Dr Amanda Clark | 0117 3422655 | Clinical Haematology/  Comprehensive Care Centre Haemophilia and specialised clinic for clotting disorders |
| Dr Roger Evely | 0117 3424394 | Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation) |
| Dr Stephen Falk | 0117 3422419 | Clinical Oncology (lymphoma) |
| Professor David Marks | 0117 3428523 | Clinical Haematology (bone marrow transplantation) |
| Dr Priyanka Mehta | 0117 3422655 | Clinical Haematology/Haemoglobinopathy - specialist haemoglobinopathy clinic  - acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation |
| Dr Andrew Mumford | 0117 3422655 | Clinical Haematology/  Comprehensive Care Centre Haemophilia and specialised clinic for clotting disorders |
| Dr Chris Price | 0117 3422238 | Medical Oncology (lymphoma) |
| Dr Stephen Robinson | 0117 3428253 | Clinical Haematology (lymphoma, high dose chemotherapy and stem cell transplantation, allogeneic BMT) |
| Dr Graham Standen | 0117 3423870 | Clinical Haematology (acute and chronic leukaemia, myeloma, general haematology, high dose chemotherapy and stem cell transplantation) |

**Avon Haematology Unit**

Dr Jenny Bird is the clinical lead for haematology. The Avon Haematology Unit provides specialist and intensive care for haematology inpatients and day patients.

It provides haemophilia services in a designated Comprehensive Care Centre including investigation and management of bleeding and thrombotic disorders. The unit consists of an inpatient area (Ward 62, 17 beds) and a day unit (12 chairs, 2 beds). The staff on AHU care for patients with malignant and non- malignant haematological conditions. These include leukaemia, lymphoma, sickle-cell disease, thalassaemia and myeloproliferative disorders.

The haemophilia centre is co-located with AHU and is the only comprehensive care centre for haemophilia in the South West region.

The day unit and the ward provide a variety of treatment options such as chemotherapy, radiotherapy, blood product support including transfusions and stem cell transplantation. There are close links with the Bone Marrow Transplantation unit based at the Bristol Children’s Hospital and the Apheresis Unit at Southmead Hospital.

In addition to the planned work carried out on the day unit, AHU is also open to patients to self-referral if they are experiencing any problems or difficulties. There are a number of clinical nurse specialists and haemophilia nurse specialists in the team to support patients, including general haematology, sickle-cell/ thalassaemia, and haemophilia.

Outpatient clinics cover general haematology, thrombosis/ haemostasis, lymphoma, and haemoglobinopathy.

**(Division: SS)**

|  |  |  |
| --- | --- | --- |
| Dr Elizabeth Thompson | 0117 9731231 | Lead Clinician |

The Homeopathic Hospital is one of only four doctor-led NHS homeopathy units in the UK. It offers a general service for children and adults with a wide range of chronic illnesses and a Complementary Cancer Care Service where patients are seen within 4-8 weeks of referral where possible.

Homeopathy is useful in the management of:-

* Rheumatology
* Allergic conditions
* Asthma
* Eczema and other dematological conditions
* Menstrual and menopausal conditions
* Digestive and bowel problems
* Stress and mood disorders
* Troublesome symptons and side effects of cancer treatment

**ACCESS / REFERRALS**

### Referral through Choose & Book or General practitioner/consultant written letter to the above address. All referral letters will be screened by the Lead Clinician to assess the urgency of the referral.

**(Division: D&T)**

**Clinical** **Biochemistry**

|  |  |  |
| --- | --- | --- |
| Dr Paul Thomas | 0117 3423245 | Head of Department |
| Dr Graham Bayly | 0117 3423245 | Lipids, diabetes |
| Dr Wolf Woltersdorf | 0117 3422828 | General biochemistry, endocrinology, nutrition, pathology day unit, laboratory support of research studies |
| Dr Andrew Day | 0117 3423245 | Nutrition |

**Haematology**

|  |  |  |
| --- | --- | --- |
| Dr Graham Standen | 0117 3423870 | Head of Department  Laboratory/clinical haematology and coagulation |

Other Haematology consultants are based in the Avon Haematology Unit see entries under Haematology.

**Histopathology**

|  |  |  |
| --- | --- | --- |
| Histopathology BRI | 0117 3422585 | Fax: 0117 929 2440 |
| Dr Christopher Collins | 0117 3422868 | Head of Department  Consultant Histopathologist |
| Dr Caroline Calder | 0117 3424546 | Consultant Histopathologist |
| Dr Nidhi Bhatt | 0117 3422585 | Consultant Histopathologist |
| Dr Jayshree Pawade | 0117 3422869 | Consultant Histopathologist |
| Dr Craig Platt | 0117 3422585 | Consultant Histopathologist |
| Dr Mohammed Sohail | 0117 3424539 | Consultant Histopathologist |
| Dr Pramila Ramani | 0117 3423200 | Consultant Histopathologist |
| Dr Newton Wong | 0117 3422705 | Consultant Histopathologist |

**Dental Pathology**

|  |  |  |
| --- | --- | --- |
| Dr Miranda Pring | 0117 3424391 | Dental pathology |

**Health Protection Agency (HPA)**

|  |  |  |
| --- | --- | --- |
| Dr Robert C Spencer | 0117 3422879 | Head of Bacteriology |
| Dr David Carrington | 0117 3425017 | Head of Virology |

**Laboratory Managers**

|  |  |  |
| --- | --- | --- |
| David Ball | 0117 3422554 | Biochemistry |
| David Cook | 0117 3422514 | HPA |
| Mark Orrell | 0117 3422583 | Histology |
| Elizabeth Worsam | 0117 3422575 | Haematology |

Laboratory Medicine is a clinically-led discipline where an advisory and analytical service is available at all times. Duty medical staff in each of the four main disciplines of Clinical Biochemistry, Haematology, Histopathology and Microbiology/Virology (HPA) are pleased to discuss clinical problems and advise on the most appropriate way to investigate a patient at any time.

The Health Protection Agency (HPA) is an Agency which has been set up by the Government to protect the public against hazards which have an effect on the health of the nation.  These include chemicals, radiation and infections.  The HPA South West Regional Laboratory delivers the clinical microbiological service for UHBristol (Bristol), RUH (Bath) and associated GP practices.  The service is comprehensive and includes Bacteriology, Virology, Mycology and Food & Environmental services.

**Laboratory Normal Working Hours**

Monday to Friday 09:00 – 17:30

General Enquiries and results 0117 3423080

Bacteriology 0117 3422514

Virology 0117 3425011/2

On-line results can be accessed via VPLS within the Avon Clinical Portal.

To register visit <http://nww.avon.nhs.uk/vpls> from any PC connected to the NHS net.

Urgent requests - out of hours service by on-call BMS who can be contacted via the BRI switchboard, tel 0117 9230000.

Out of hours duty medical staff for Microbiology/Virology, Haematology and Histopathology can be contacted via the BRI switchboard, tel: 0117 9230000. For Clinical Biochemistry via the on-call BMS.

**Pathology Day Unit**

Pathology Day Unit: 0117 3422139

The Unit carries out a wide spectrum of day case procedures including dynamic function testing. The Unit is staffed with two nurses and opens Tuesdays, Wednesdays and Thursdays. Dr Woltersdorf is in overall charge and is happy to discuss referrals to the Unit. He can be contacted by phone, email or mobile – whatever is most convenient.

Dr Woltersdorf 0117 3422828

([wolf.woltersdorf@uhbristol.nhs.uk](mailto:wolf.woltersdorf@uhbristol.nhs.uk); mob: 07963-764049)

**Phlebotomy Service**

Walk-in service for GPs’ patients, Level 4 Queens Building BRI

Monday to Friday 09:00 – 17:00 0117 3420370

**Specialist Clinics**

**Lipid Clinic**

Dr Graham Bayly Monday 08:45 – 12:30 0117 3423245

**Lipids/Diabetes**

Dr Graham Bayly Tuesday 08:45 – 12:30 0117 3423245

**Anticoagulant clinic**

Blood samples taken, INR performed and patient dosed. GP is informed of details.

Outpatient clinic for oral anticoagulant counselling.

Postal oral anticoagulant monitoring service.

Monday – Friday 09:00 – 17:00

Anticoagulant Help Desk 0117 3423874

**(Division: Med)**

**Lead Manager** Chris Davies 0117 3424059

**Lead Nurse** 0117 3422335

The Liaison Psychiatry Team is a service that is provided by UHBristol. The team operates Monday to Friday 0900 – 1700 from Clinic 7, Level 2, BRI.

|  |  |  |
| --- | --- | --- |
| Dr J Potakar | 0117 3422777 | Consultant |
| Dr Lucy Griffin | 0117 3427277 | Consultant |
| Mike Reed | 0117 3422777 | Liaison Nurse |
| Tom Hulme | 0117 3422777 | Liaison Nurse |
| Salena Williams | 0117 3422777 | Liaison Nurse |

The UHBristol Mental Health Service became part of the Avon and Wiltshire Partnership Trust in April 1999. All referrals to Mental Health, Outpatients and Forensic Services need to be made via the Mental Health Trust:

Avon and Wiltshire Mental Health Partnership NHS Trust

Central Offices

NHS House

Newbridge Hill

Bath

BA1 3QE

General contact for all enquiries: 01225 731731

**(Division: Med)**

**Consultants**

|  |  |  |
| --- | --- | --- |
| Dr Luke Bennetto  (Lead Clinician) | 0117 3423806/  0117 3422764 | Adult Neurology - Neuro-ophthalmology, Multiple Sclerosis, Trigeminal neuralgia |
| Dr Peter Heywood | 0117 3423806/  0117 3422764 | Adult Neurology - Parkinson's disease and related disorders, Dystonia, Movement disorders |

**ACCESS / REFERRALS**

The Department of Neurology is pleased to accept generic referrals on adults with suspected or proven neurological disease. If patients are referred for collapse of suspected neurological cause we would appreciate it if they could be encouraged to bring an eye witness to their appointment. All three consultant neurologists are expert in general neurology.

**(Division: W&C)**

|  |  |  |
| --- | --- | --- |
| Dr Emma Treloar | 0117 3425245 | Obstetrics & Gynaecology |
| Dr Rachel Leibling | 0117 3425250 | Fetal Medicine & Obstetrics |
| Dr Mark Denbow | 0117 3425250 | Fetal Medicine & Obstetrics |
| Miss Susan Glew | 0117 3425813 | Menstrual disorders, colposcopy |
| Mr Martin (Pip) Mills | 0117 3425345 | Lead Doctor  Obstetrics & Gynaecology, uterine fibroid embolisation, |
| Mr Timothy Overton | 0117 3425250 | Fetal Medicine and Obstetrics |
| Mrs Caroline Overton | 0117 3425594 | Pelvic pain and endometriosis, prolapse and incontinence, general gynaecology, laparoscopic and vaginal surgery |
| Miss Susan Sellers | 0117 3425250 | High risk obstetrics & maternal medicine |
| Professor Peter Soothill | 0117 3425277 | Fetal Medicine |
| Miss Bryony Strachan | 0117 3425594 | Lead Doctor  Obstetrics & adolescent gynaecology |

**Gynaecological Oncology**

|  |  |  |
| --- | --- | --- |
| Dr Jo Bailey | 0117 3425810 | Sub-specialist in gynaecological oncology, colposcopy with general gynaecology |
| Mr John Murdoch | 0117 3425810 | Sub-specialist in gynaecology oncology, colposcopy with general gynaecology |
| Mr Robert Anderson | 0117 3425812 | Gynaecological oncology, colposcopy, vulval disease and general gynaecology |

**Reproductive Medicine**

|  |  |  |
| --- | --- | --- |
| Mr David Cahill | 0117 3425805 | Reproductive Medicine |

**Other Specialist Services**

### Early pregnancy assessment clinic (EPAC)

**General Information**

The EPAC is an emergency clinic for women with bleeding and / or pain in early pregnancy up to 18 weeks gestation. Where possible, please refer to your local hospital or booking hospital for continuity of care.

**Criteria for referral**

* Early pregnancy >5 weeks and <18 weeks from LMP
* Early pregnancy bleeding and / or pain
* A positive pregnancy test is mandatory (either GP or home test)

**Method of referral**

This can be in the form of a letter, scan request or a fax, detailing the following:

* Reason for attendance
* Obstetric and gynaecology history, including LMP and contraception
* Date of pregnancy test and blood group if known

**Cases NOT suitable for EPAC**

* Unstable patient with severe bleeding and / or pain. Please refer to the on-call gynaecology SHO for admission
* Negative pregnancy test. Please refer to the GP, Emergency Department or on-call gynaecology SHO
* Postnatal. Please refer to the on-call gynaecology SHO
* Previous ectopic (no symptoms). Please refer to the Ultrasound Department (Southmead Tel: 0117 959 5121 St Michael’s Tel: 0117 342 5347)
* Reassurance scans after previous miscarriage or for dating

**EPAC Clinic information**

|  |  |
| --- | --- |
| **Both St Michael’s and Southmead clinics are open between 9am – 11am Monday to Friday**  Saturday and Sunday, please refer to *on-take* hospital: Both EPACs can only be accessed via the on-call gynaecology SHO  Weekend clinics are only for women who would otherwise require admission | |
| **Southmead Hospital: Cotswold Centre**  Tel 0117 9595095  Fax 0117 9596103  **Consultant in charge:**  Dr V Akande  **Midwife / Nurse Practitioner:**  Kathryn Lloyd  **For problems in the following instances:**   * **After ERPC or TOP** refer to on-call gynaecology SHO * **After Amniocentesis** refer to the Antenatal Clinic tel 0117 959 5314 * **18-22 weeks** refer to the Day Assessment Unit tel 0117 959 3235 | **St Michael’s Hospital: Ward 78**  Tel 0117 3425171  Fax 0117 3425776  **Consultant in charge:**  Mrs C Overton  **Midwife / Nurse Practitioner:**  Carolyn Turville & Hazel Endean  **For problems in the following instances:**   * **After ERPC or TOP** refer to on-call gynaecology SHO * **After Amniocentesis** refer to the Fetal Medicine Unit tel 0117 342 5470 * **18-22 weeks** gestation refer to the Anenatal Clinic tel 0117 342 5299 or to the on-call gynaecology SHO |

**Midwifery Services**

All pregnant women must be booked initially by the Community Midwife prior to seeing a Consultant. Contact details for the Community Midwives can be obtained by contacting the Community Midwifery office on 0117 3425241. Women should be advised to book early in their pregnancy with the community midwife and definetly before 13 weeks gestation .

**Current Anti D guidelines**

Anti D 500 IU is recommended for all rhesus negative women with vaginal bleeding after 10 weeks of pregnancy. If bleeding continues intermittently, Anti D 500 IU is repeated after 6 weeks. If bleeding is heavy or there is significant pain, Anti D 500 IU is repeated after 2 weeks.

**Psycho-sexual clinic**

Via consultant referral.

**(Division: D&T)**

|  |  |  |
| --- | --- | --- |
| Jayne Weare | 0117 3423295 | Head of Occupational Therapy |

**Outpatient Adult OT**

We offer the following adult out-patient services :

* Hand trauma and hand rehabilitation. This is a combined OT/physiotherpay clinic based at The BRI. Referrals are accepted directly from GPs to the Hand Rehabilitation Unit.
* Rheumatology outpatient service, accessed via UHBristol Rheumatology consultants.
* Care of the Elderly - the multi-disciplinary service based at the William Lloyd Day Unit at the BGH is able to offer outpatient rehabilitation for older people. The service offers falls, stroke, movement disorders and complex/frail elderly programmes.

**Inpatient Adult OT**

The OT service offers a comprehensive service across all the clinical specialties within UHB**.** We identify patients at risk of losing daily living skills and work with them to recover sufficient independence in order to be safely discharged. We work closely with all the community services so that patients can continue their rehabilitation at home to reach their full potential. We assess and provide all the necessary equipment / wheelchairs that patients may need to safely manage their daily living activities. We now offer a Monday to Saturday inpatient service.

**Key areas of practice**

* To restore or reinforce functional capacity
* To facilitate learning of skills essential for daily living
* To promote and maintain health and well-being
* Practical help to keep older people independent
* Ensuring a safe discharge from hospital through the provision of rehabilitation and equipment as needed
* Support in the management of chronic conditions
* Resettlement including work issues

**(Division: SS)**

|  |  |  |
| --- | --- | --- |
| Dr Susanna Alexander (Locum) | 0117 342 3008 | Medical oncology  *Breast, gynaecology (ovary), testis* |
| Dr Amit Bahl | 0117 342 3213 | Clinical oncology  *Breast, urology* |
| Dr Clare Barlow (based at Taunton & Yeovil) |  | Medical oncology  *Lower GI, gynecology (ovary), skin including melanoma* |
| Dr Matthew Beasley | 0117 342 2412 | Clinical oncology  *Head and neck, lymphoma (including TBI), thyroid* |
| Dr Mark Beresford | 0117 342 2415 | Clinical oncology  *Breast, urology* |
| Dr Hoda Booz | 0117 342 3008 | Clinical oncology *Gynaecology, head and neck* |
| Dr Jeremy Braybrooke | 0117 342 2418 | Medical oncology  *Breast, lung, testis* |
| Dr Alison Cameron | 0117 342 2419 | Clinical oncology  *Paediatric (body, brain and lymphoma TBI), neurology* |
| Dr Paul Cornes | 0117 342 3008 | Clinical oncology  *Gynaecology, paediatric body* |
| Dr Adam Dangoor | 0117 342 2409 | Medical oncology  *Upper GI (hepatobiliary), lung, sarcoma* |
| Dr Emma de Winton (based at Bath) |  | Clinical oncology  *Lower GI, head and neck, lung* |
| Dr Steve Falk | 0117 342 2419 | Clinical oncology  *Anal carcinoma, lower GI, upper GI* |
| Dr John Graham (based at Taunton) |  | Clinical oncology  *Breast, urology* |
| Dr Serena Hilman (based at Weston) | 0117 342 3213 | Clinical oncology  *Upper GI, urology* |
| Dr Kirsten Hopkins | 0117 342 3008 | Clinical oncology  *Lower GI, neurology, paediatric brain* |
| Dr Petra Jankowska (based at Taunton) |  | Clinical oncology  *Gynaecology (non-ovary), head and neck, lung* |
| Dr Charles Comins | 0117 342 2418 | Clinical oncology  *Breast, lung* |
| Dr Hugh Newman (Based at Bath) | 0117 342 2415 | Clinical oncology  *Breast, urology, neurology* |
| Dr Chris Price | 0117 342 2238 | Medical oncology  *Breast, lymphoma, skin including melanoma* |
| Dr Marjorie Tomlinson (based at Weston) | 0117 342 3863 | Clinical oncology  *Breast, lower GI, lung, penile* |
| Dr Chris Williams (based at Weston) | 0117 342 3008 | Medical oncology  *Gynaecology, lung* |
| Dr Paula Wilson | 0117 342 2409 | Clinical oncology  *Urology, lung, sarcoma* |

**Heads of Departments**

|  |  |  |
| --- | --- | --- |
| Fiona Jones | 0117 3424148 | Deputy Divisional Manager |
| Kate Love | 0117 3422454 | Radiotherapy Services Manager |
| Ruth Hendy/Hayley Long | 0117 3422055 | Matrons |
| Heather Carroll | 0117 3424325 | Clinical Trials Unit Manager |
| Suzanne Cowderoy | 0117 3422885 | Head of Psychosocial Department |
| Nathalie Delaney | 0117 3423391 | Performance and Operations Manager |

The Bristol Haematology and Oncology Centre provides specialist non-surgical treatments for people with cancer, and for people who do not have cancer but require specialist radiotherapy or haematology services. As well as being the cancer treatment centre for Avon and Somerset, we provide specialist services to people from across the South West and beyond and are part of the Avon, Somerset and Wiltshire Cancer Network.

There are two wards in BHOC (Ward 61 — oncology, Ward 62 — haematology) and two day units (chemotherapy and haematology). There is a combined outpatients department. The radiotherapy treatment floor (LG2) has six linacs (linear accelerators) and a brachytherapy theatre. The building also houses an isotopes unit with 5 single-bedded rooms on an isolation corridor on Ward 61.

BHOC provides services in the community as well, running chemotherapy and haematology day unit activity at the satellite clinic at Whitchurch Health Centre (6 chairs, Wed - Fri) and chemotherapy in patients’ homes in partnership with Healthcare at Home.

We provide:

* radiotherapy including:
  + external beam
  + high dose-rate brachytherapy for gynaecological and locally advanced prostate cancers
  + radioactive isotope treatments
  + stereotactic radiotherapy
* chemotherapy (inpatient, daycase and outpatient)
* stem cell (bone marrow) transplantation
* supportive care including counselling and rehabilitation
* a Cancer Information and Support Centre

**Radiotherapy**

The radiotherapy unit is based on level LG2 and consists of six linear accelerators that deliver the radiotherapy treatment (one reserved for stereotactic radiotherapy) and the pre-treatment department, which comprises of two simulators for planning radiotherapy, a CT scanner, a mould room and the MRI open scanner (on LG3). On average 250 patients start a new course of treatment each month: patients attend repeatedly for different fractions.

Patients often have several appointments before they can start treatment in order to plan their individual treatment. This involves the pre-treatment area, where scans or X-rays are taken. The mould room makes plastic masks for patients who are having their head or neck area treated. Patients have a computer plan calculated for their treatments, which is done by the clinical technologists in radiotherapy physics (Diagnostics and Therapies division).

The unit is open from 8am - 6pm, Monday to Friday, and is open on Bank Holidays. The department offers a regional service, and is the South West region radiotherapy and sarcoma centre. Other treatments offered include stereotactic radiotherapy and total body irradiation.

**Palliative Radiotherapy**

BHOC aims to provide a timely, palliative radiotherapy service to patients with a view to providing relief of symptoms, improving quality of life and reducing the need for analgesia, when appropriate.

Patients who, in the opinion of their GP, may benefit from palliative radiotherapy should be referred, preferably via the key worker of the multi-disciplinary team managing that patient, to a consultant clinical oncologist by one of two routes:

1. By generic referral to a routine outpatients clinic where the patient and their oncologist can discuss the benefits of radiotherapy and decide to go forward with treatment. The average wait for patients would be less than 14 days from the decision to treat, in line with national targets set by the Royal College of Radiologists. The patient will be allocated to the appropriate site-specialist consultant.
2. By telephone referral directly to the consultant clinical oncologist or SpR to allow a discussion of the patient’s symptoms. This would be appropriate for patients with more acute symptoms such as severe pain and could eliminate the need for an out-patient clinic visit. Depending on the severity of symptoms, such patients could expect to be treated within a week of the clinical oncologist accepting the telephone referral.

In both situations, the referring GP needs to indicate to the clinical oncologist if the patient needs to be an in-patient. If an urgent admission to an Oncology Ward is required out of hours, then referral should be made by telephone to the consultant on call.

**On Treatment Information**

**Clinical psychology department**

Clinical psychologists work with people who are experiencing a variety of personal or relationship difficulties, sometimes in the context of medical illness. There is a small team of clinical psychologists based at the BHOC to work with inpatients and outpatients, and the important people in their lives. They can help if patients are experiencing emotional or personal difficulties at any point during or after their illness.

Clinical psychologists are trained in helping people to achieve positive change for themselves, based on evidence about the links between behaviours, emotions, thoughts, relationships and the biological aspects of health and illness. They are not medically trained and do not give mental health diagnoses or provide medication. They mainly offer “talking therapies” or they may introduce patients to some practical techniques and strategies to help them with a specific problem, like poor sleep or feeling panicky. The help they offer is tailored to each individual person and would depend very much on what they feel would be most useful to them.

Monday-Friday, 9.00am to 5.00pm

**0117 342 2885**

**Cancer Information & Support Centre**

The Cancer Information & Support Centre is a drop-in centre for anyone affected by cancer (patients, carers, family or friends). It offers a confidential service where people can access information or discuss how cancer is affecting their life. In addition to information about cancer and its treatments, the centre provides information about sources of practical help and support to do with living with cancer. Information is available in different forms including leaflets, booklets, audio-cassettes, videos, DVDs and via the Internet.

The Cancer Information & Support Centre is located next to the Main Reception on Level 0 (Ground Floor).

**Opening Times:**

* Monday - Thursday: 9:00am - 5:00pm
* Friday: 9:00am - 4:30pm

Helpline: **0117 342 3369**

**Clinical trials**

BHOC has a large clinical trials unit which organises and supports clinical research for cancer care. It is located on Level 4 and staffed by a team of nurses, radiographers, clinical trials coordinators and clerical support to ensure that patients involved in research studies have information, support, treatment and follow-up.

The trials unit have recruited approximately 395 patients into a broad trial portfolio since April 08. Over the last year CTU have averaged at around 71 trials per month open to recruitment, which represents an increase year on year since 2005. April 08/09 saw 25 new trials open to recruitment; with 10 BHOC Research forums per year 38 trials were reviewed and put into set-up. There are approximately 93 trials in follow-up and 28 in set-up; the team are currently managing 192 different trials

The unit deals with NHS and commercial trials, and provide support to different groups of staff wanting to conduct their own oncology research.

The unit is part of the Avon, Somerset and Wiltshire cancer services research network as a first wave unit, and has successful and consistently recruited over 10% of patients into national clinical trials.

**What to do when a patient dies**

Please inform the centre if any patients receiving active treatment at the Oncology Centre die on 0117 342 2605

See also the entry on **Palliative Care**

**(Division: SH&N)**

|  |  |  |
| --- | --- | --- |
| Miss Clare Bailey | 0117 3424653 | Diabetes, Medical Retina |
| Miss Amanda Churchill | 0117 3424596 | Paediatric Ophthalmology, Genetics |
| Mr Stuart Cook | 0117 3424690 | Cornea |
| Mr Jeremy Diamond | 0117 3422410 | Glaucoma |
| Professor Andrew Dick | 0117 3424653 | Uveitis, Medical and Surgical Retina |
| Rafik Girgis | 0117 3424888 | Primary Care |
| Catherine Guley | 0117 3424653 | Medical Retina |
| Mr Michael Greaney | 0117 3424596 | Glaucoma |
| Mr Richard Harrad | 0117 3424689 | Strabismus, oculoplastics in children and adults |
| Mr Richard Haynes | 0117 3422410 | Medical and Surgical Retina |
| Mr Richard Markham | 0117 3424600 | Paediatric Ophthalmology, Medical and Surgical Retina |
| Miss Helen Garrott | 0117 3424689 | Oculoplastic conditions, orbital disease |
| Mr Philip Jaycock | 0117 3424697 | Cornea |
| Mr John Sparrow | 0117 3424697 | Glaucoma |
| Mr Derek Tole | 0117 3424697 | Cornea |
| Miss Cathy Williams | 0117 3424596 | Paediatric Ophthalmology |
| Mr Mohammed Majid | 0117 3424600 | Medical and Surgical Retina |

**Heads of Departments**

|  |  |  |
| --- | --- | --- |
| Vacancy | 0117 3424792 | Performance and Ops Manager |
| Matthew Thomas | 0117 3424677 | Head of Medical Imaging |
| Paul Spry | 0117 3424652 | Head of Visual Electrophysiology and Shared Care Optometry |
| Ann Starbuck | 0117 3424716 | Head Orthoptist |
| Fred Giltrow-Tyler | 0117 3424857 | Principal Optometrist |
| Shelley Thomas | 0117 3424370 | Matron |

Bristol Eye Hospital is one of the country’s leading specialist hospitals with an international reputation for the treatment of diseases of the eye, and highly respected as a pioneer in research, education and clinical practice*.*

The hospital has 17 [ophthalmic consultants](http://www.ubht.nhs.uk/eye/General/About%20BEH.htm#consultants), who work supported by a wide range of staff including orthoptists, optometrists, pharmacists and nurse practitioners. The [University Of Bristol Department Of Ophthalmology](http://www.ubht.nhs.uk/eye/university/newpage1.htm) is attached to the hospital and leads its field in research into eye disease and the development of new treatments. The hospital also houses one of only two Corneal Transplant Banks in England.

**Patient Services**

The following patient services are offered:

* A **Pre-operative Assessment Unit** assessing 90% of all planned surgery.
* An **Inpatient Unit** which provides treatment for specialist vitreo-retinal, corneal and orbital problems as well as routine cataract and glaucoma surgery.
* A **Day Care Unit**, catering for all patients undergoing day surgery. Over 80% of cataract operations are performed on a day care basis.
* **Four operating theatres** care for over 400 patients a month, whose ages range from new born to the elderly.
* The busy **Accident & Emergency Department** sees 25,000 patients a year. The nursing staff are experienced practitioners and treat and discharge 50% of these.
* An **Outpatient Department** which is attended by 78,000 patients each year. The Outpatient service includes: general ophthalmic clinics and specialist clinics (uveitis, cornea, glaucoma, vitreo-retinal, oculo-plastic, diabetic eye disease, strabismus, neuro-ophthalmology, thyroid eye disease, orbital and paediatric).
* The **Richardson-Cross Unit -** an outpatient unit dedicated to the treatment of patients with conditions of the retina. This unit houses therapeutic lasers and the **Fluorescein and Photography Department** with its digital angiography system.  The 9 fully equipped consulting rooms each have their own networked PC terminal enabling medical staff to view digital images produced by the Photography Department.
* An active **Optometry Department** and very busy Contact Lens and Low Visual Aid clinics.
* **Shared Care** - Bristol Eye Hospital is one of the leaders in this area.  22 optometrists see approximately 10,000 patients with glaucoma per year in consultant-led follow up clinics, and also perform baseline evaluation of the majority of new glaucoma-related referrals.  Specially trained nurses see post-operative cataract patients in consultant-led clinics, and experienced nurse practitioners undertake many minor surgical procedures.
* A large **Orthoptic Department** staffed by 12 State Registered Orthoptists who are involved in the diagnosis and management of strabismus and associated problems. They are also involved in the assessment of vision in young children and children and adults with special needs.
* An on-site **Pharmacy**.

**ACCESS / REFERRALS**

**Accident and Emergency Department** Tel: 0117 3424613

Fax: 0117 3424777

Opening hours 8.30am to 5:00pm 7 days per week.

Phone triage advice line available where a nurse will be able to give advice and arrange for patient to be seen where appropriate. Tel 0117 3424613 8:30am - 8:00pm Monday to Friday and 8:30am – 5:00pm Saturday and Sunday.

* After 8:00 pm patients requiring treatment for an eye problem will need to attend their local Accident Centre or the main Accident and Emergency Department at Bristol Royal Infirmary.
* Due to the demands on the service, only patients presenting with urgent or emergency problems can be treated. Patients presenting with problems not being assessed as urgent or emergency will be referred back to their GP or given an Urgent Care Clinic appointment as appropriate.

**Routine Referrals** Fax: 0117 3424686

Referral letters should include:

* optician’s report if any
* past medical history
* drugs
* V/A right and left with correction
* referrals should be open unless a specific consultant is preferred

**Electrodiagnostics Department**

Among the standardised tests provided are electro oculography, various types of electroretinography, steady state retinal and brain assessment of electrobiological activities and a variety of visual evoked potentials, both to patterned and unpatterned stimuli, presented at various temporal and spatial frequencies, as well as colours and modes of presentation ranging from reversal to onset or offset. The department also provides pupillometric services and testing for colour perception.

**Patient Support**

We have a designated Patient Support Nurse to offer advice and support to patients:

Bleep: 2821

**(Division: D&T)**

|  |  |  |
| --- | --- | --- |
| James Garner / Sandie Wilson | 0117 3421588 | Head of Service |
| Orthotics Appointments | 0117 3421580 |  |

The Orthotics Team assesses and provides patients with orthoses, devices which are worn on the body to support or correct or improve the biomechanical function. This includes bracing, biomechanical insoles and special supportive footwear.

The service is based at the BRI and currently accessed by tertiary referral

through clinical specialities or the ‘Musculoskeletal Assessment and Treatment Service, Hampton House, Cotham Hill. Please refer your patient to the specialist appropriate to their underlying condition.

Patients already receiving a service from the team are welcome to contact the service directly to book review appointments. GPs are also welcome to contact the service directly regarding follow up care.

Normal Hours of work are 08.30 – 16.30

**(Division: SS)**

|  |  |  |
| --- | --- | --- |
| Professor Dr Karen Forbes | 0117 3423507 | Palliative Medicine |
| Dr Rachel McCoubrie | 0117 3423507 | Palliative Medicine |
| Dr Colette Reid | 0117 3423507 | Palliative Medicine |
| Dr Candida Cornish | 0117 3423507 | Palliative Medicine |

The specialist palliative care team includes medical consultants, clinical nurse specialists, occupational therapist and a social worker. Their aim is to improve the quality of life for patients and their families facing the problems associated with life-threatening illnesses. In addition, the team provides specialist advice on the management of pain and other symptoms.

Any healthcare professional can refer to the team with agreement from the patient’s consultant. Inpatients can be referred by calling the team office (0117 342 2473) or bleeping the specialist registrar through the Trust switchboard.

Referrals to the specialist palliative care outpatient clinic can be made by the patient’s GP, consultant or clinical nurse specialist. Patients are usually seen in the clinic within one week. Call 0117 342 3507 to arrange.

**(Division: D&T)**

|  |  |  |
| --- | --- | --- |
| Steve Brown | 0117 3422772 | Director of Pharmacy Services |
| Kevin Gibbs | 0117 3423458 | Clinical Pharmacy Services |
| Trevor Beswick | 0117 3422867 | Regional Medicines Information |

The majority of issues arising are likely to focus on:

* Clinical issues at the primary / secondary care interface
* Prescribing responsibility for medicines in accordance with the BNSSG traffic light system
* UHBristol medicines formulary decisions

These issues should initially be addressed via Steve Brown or Kevin Gibbs.

UHBristol also provides a comprehensive range of pharmaceutical services including:

* Special formulations – manufacture of specialist formulations of unlicensed pharmaceutical products, prepared on the basis of a doctor’s prescription and issued to community pharmacies, dispensing GPs and other hospitals.
* Homecare Services – provisions of high technology pharmaceutical treatments (e.g. total parenteral nutrition) in the home. The team also includes specialist nursing staff and medical equipment engineers.
* Supply of radiopharmaceuticals
* Medicines information
* Homeopathic dispensing – from the BEH pharmacy.

**(Division: D&T)**

#### ACCESS/REFERRALS

Referrals to the department can be made from the following GP practices:

* Eastville (if the patient resides in UHBristol catchment area)
* Gloucester Road (if the patient resides in UHBristol catchment area)
* Neville Road (if the patient resides in UHBristol catchment area)
* Long Ashton
* Montpelier
* Rayens Cross (Long Ashton)
* Sussex Place

Referrals should be made on the generic referral form ensuring all details are completed and then faxed (0117 3422378) or posted to the Physiotherapy department at the BRI.

For further information please contact:

|  |  |  |
| --- | --- | --- |
| Julie Packham | 0117 3422282 | Lead Musculoskeletal Physiotherapist |

**Amputees**

In and out patient rehabilitation provided for patients following lower limb amputation – to maximise patient’s functional mobility with or without prosthesis.

Patients can be referred if having increased problems with mobility/function.

For telephone advice contact:

|  |  |  |
| --- | --- | --- |
| Sarah Brown | Tel: 0117 3422282 | Bleep 3544 |
| Anne Harrill | Tel: 0117 3422282 | Bleep 4967 |

**Care of the Elderly – The William Lloyd Unit (WLU)**

The WLU offers a comprehensive assessment of the older person by a specialist healthcare team, consisting of consultants, physiotherapists, occupational therapists and nurses. There is on-site access to hearing therapists, speech and language therapists and diagnostics such as X-ray, ECGs and phlebotomy. The unit offers specialist treatment for complex elderly patients, fallers and patients with movement disorders such as Parkinsons Disease and Stroke.

**Musculoskeletal**

E.g. soft tissue injuries, fractures, rheumatological conditions, back pain, work related musculoskeletal pathology, sports injuries, post surgery rehabilitation, antenatal and post natal musculoskeletal management etc

#### Services currently offered include:

* Pain management
* Hand therapy\*
* Rheumatology\*
* General outpatients (see below)
* Hydrotherapy
* Haemophilia
* Incontinence management\*
* Gym rehabilitation
* Pre and post natal musculoskeletal management\*
* Physiotherapy Direct – telephone assessment and advice (available to Montpelier Surgery)

\*specialist services that can be accessed directly

Patients will be assessed in Physiotherapy outpatients to determine appropriateness for hydrotherapy and the gym.

For telephone advice for specialist services contact:

|  |  |  |
| --- | --- | --- |
| Rachel Goodwin | 0117 3422282 | Pain management |
| Duncan Pearson | 0117 3422282 | Hand Therapy |
| Melissa Domaille | 0117 3422282 | Rheumatology |
| Julie Packman | 0117 3422282 | General outpatients |
| Rachel Midcalf | 0117 3422282 | Hydrotherapy |
| Jessica Butterly | 0117 3422282 | Incontinence / pre and post natal |
| Lorna Harvey | 0117 3422282 | Gym Rehabilitation |

Referrals to the department for general musculoskeletal out patients can be made from the following GP practices:

* Eastville (if the patient resides in UHBristol catchment area)
* Gloucester Road (if the patient resides in UHBristol catchment area)
* Neville Road (if the patient resides in UHBristol catchment area)
* Long Ashton
* Montpelier
* Rayens Cross (Long Ashton)
* Sussex Place

#### Treatments are individualised and are based on a comprehensive assessment. These may include:

* Provision of exercises
* Manual therapy
* Manipulation
* Electrotherapy
* Fitness groups
* Educational groups
* Acupuncture
* Chronic pain management
* Hydrotherapy
* Sports rehabilitation
* Hand rehabilitation

**Neuromusculoskeletal outpatient physiotherapists have the following skills**

* Advanced assessment and diagnostic skills
* Advanced treatment skills
* Manual skills with variety of philosophies of treatment techniques
* Lower limb biomechanics
* Muscle re-education
* Electrotherapy
* Advice and exercises
* Extended scope skills such as requesting and interpreting x-rays (A&E and Orthopaedic clinics) and prescribing (A&E)

#### Neurological Physiotherapy Outpatient Service

The neurological out patient physiotherapy service is closely linked to the William Lloyd Unit. Specialist neuro physiotherapists assess patients within the William Lloyd Unit’s movement disorder and stroke clinics. Treatment is continued with this team as required and a 6month follow up service is offerred.

Any other neurological condition requiring physiotherapy intervention may also be seen by this team at the BGH by referring to the BRI either by telephone: 0117 3422066 or fax: 0117 3422378

Specialist skills include:

* Advanced assessment and diagnostic skills
* Advanced treatment skills using Bobath or Movement Science techniques
* Functional Electrical Stimulation
* Acupuncture
* Muscle re-education
* Advice and exercises

For telephone advice please contact:

|  |  |  |
| --- | --- | --- |
| Melanie Falk  Cathy Cowley  Lin Leong | Bristol General Hospital | 0117 3426453 |

**Oncology**

Patients with cancer diagnosis requiring out patient assistance with associated respiratory and/or mobility problems.

For telephone advice please contact:

|  |  |  |
| --- | --- | --- |
| Gillian Burgess | 0117 9230000 | Bleep: 2964 |

**Obstetrics & Gynaecology**

Patients requiring advice, education and treatment associated with pregnancy and gynaecological procedures/problems, e.g. antenatal classes, back pain associated with pregnancy, stress incontinence. Midwives inform patients of their nearest ante-natal classes and the women then decide for themselves if they wish to attend.

Specialist skills available include:

* Continence training (women)
* Expertise in women’s health
* School for parents

For telephone advice contact:

|  |  |  |
| --- | --- | --- |
| Jessica Butterly | St Michael’s Physiotherapy Dept | 0117 3425322 |

**Paediatric Services**

Children may be referred for any types of conditions as shown under Adult Services and in particular for conditions associated with childhood, e.g. cerebral palsy, cystic fibrosis, growth related conditions. Children will be seen at Tyndall’s Park Children’s Centre, nurseries, special schools, mainstream schools, in their own homes or at the Bristol Royal Hospital for Children. Please refer appropriately (using standard referral form) to either community services or BRHC:

|  |  |  |
| --- | --- | --- |
| Community Services | Dawn Ravenhill | 0117 3422375 |
| Urgent Referrals | (24 hour answerphone) | 0117 3422280 |
| BRHC | Jane Pyman | 0117 3428525 |

**(Division: D&T)**

**Head of Radiology Services** Cathy Walsh 0117 3423078

|  |  |  |
| --- | --- | --- |
| Dr Heather Andrews | 0117 3422672 | Obstetrics & Gynaecology |
| Dr Nicholas Bishop | 0117 3422798 | Uterine Fibroid Embolisation |
| Dr Mark Callaway | 0117 3422728 | Gastro-Intestinal/thoracic |
| Dr Paul Davison | 0117 3422729 | Musculoskeletal and emergency radiology |
| Dr David Grier | 0117 3428688 | Paediatric Radiology |
| Dr Mark Hamilton | 0117 3422729 | Cardiac |
| Dr Robert Hawkes | 0117 3428688 | Paediatric Radiology |
| Dr John Hughes | 0117 3422672 | Gynaecology & Oncology |
| Dr Angela Jones | 0117 3424181 | Chest, Mammography & Oncology |
| Dr Julian Kabala | 0117 3423854 | Urology, ENT, Maxillo-Facial, Oncology |
| Dr Elisabeth Kutt | 0117 9252050 | Mammography (Avon Breast Screening) |
| Dr Sumi Chakrabarthi | 0117 3423204 | Mammography (Avon Breast Screening) |
| Dr Stephanie McKenzie | 0117 3428688 | Paediatric Radiology |
| Dr Nicole Matcham | 0117 3428688 | Paediatric Radiology |
| Dr Paula Murphy | 0117 3424181 | Cardiovascular |
| Dr Huw Roach | 0117 3422729 | Gastro-Intestinal & hepatobiliary |
| Dr Subramanyan Thyagarajan | 0117 3428688 | Paediatric Radiology |
| Dr Alexandra Valencia | 0117 9252867 | Mammograhy |
| Dr James Virjee | 0117 3424181 | Gastro-Intestinal & hepatobiliary |
| Dr Charles Wakeley | 0117 3423854 | Musculoskeletal |
| Dr J Ash-Miles | 0117 3422728 | GI/Urology |
| Dr R Duerden | 0117 3423864 | Cardiac |
| Dr Nathan Manghat | 0117 3422672 | Cardiac |
| Dr C Phillips | 0117 3424181 | Musculoskeletal |
| Dr M Williams | 0117 3422672 | Head/Neck/ENT |

### COMPLETION OF RADIOLOGY REQUEST FORMS

It is a legal requirement under Ionising Radiation (Medical Exposure) Regulations 2000 – IR (ME) R – that all examinations which include exposing patients to ionising radiation (i.e. X-rays, fluoroscopic studies, CT, nuclear medicine) be clinically justified. Therefore full patient information and clinical details MUST be specified on the request (otherwise it cannot be performed).

Helpful guidance regarding the most appropriate radiological investigation, be that involving ionising radiation (as listed above) or radiation free (ultrasound, MRI), can be found in the Royal College of Radiologists publication *Making the best use of a Department of Clinical Radiology, 6th Edition* (MBUR6) which is also available electronically (www.rcr.ac.uk).

### 

### ACCESS / REFERRALS

### Direct access

1. **Without an appointment**

* Appointments are not required for general non-invasive studies, e.g. lumbar spine and chest x-rays. Patients will be examined on a first come first seen basis.
* Patients should bring a completed request form with them.
* Open access abdominal ultrasound examinations - Bristol General Hospital only: Appointments are not required for upper abdominal ultrasound (GB, biliary tree, pancreas, liver, spleen, aorta, kidneys). Patients will need to contact the call centre for a slot the following day. Please see details stated on the specified request form.
* Patients should bring the completed Open Access Ultrasound request form with them, having followed the preparation required.
* NB Patients with significant clinical problems should be referred to the BRI.
* Open access gynaecological ultrasound examinations (TVS) – St Michaels Hospital: An improved service for gynaecological TVS ultrasound is now available. Appointments are not required. Patients should attend specified sessions at St Michaels Hospital and will be seen on a first come first served basis. Patients should bring the completed request form with them.

1. **By appointment**

Appointments are required for all other procedures and imaging modalities after the request form has been agreed by a consultant radiologist. This is to enable appropriate preparation and/or scheduling to be arranged, according to priority or urgency.

**Consultant Referrals**

The following examinations are not available by Direct Access and are performed on consultant request only:

* Mammograms/US breast
* Vascular Studies/angiograms
* Proctograms
* Hysterosalpingograms
* Interventional Techniques

**Urgent Requests**

If a patient requires urgent referral for a radiological examination, please telephone the appropriate department for the specialty and discuss the case with the radiologist or if St Michael’s Hospital, the radiographer.

A request form must accompany the patient.

Please indicate on the request form that the examination has been discussed with Dr ……… (Radiologists).

**Patient Transport**

**Transport patients or patients with possibility of fracture must not attend the Bristol General Hospital.** Transport may be arranged for patients at the time of arranging their X-ray appointment providing the requirements are clearly stated on the request form, including the type of transport required (i.e. car, two man ambulance).  For direct access patients without an appointment transport needs to be arranged by the general practitioner

**Children**

All requests for radiological examinations on patients under 16 years of age should be referred to the Bristol Royal Hospital for Children.

**Trauma Cases**

Patients should attend the Bristol Royal Infirmary, with the exception of children, who should be referred to the Bristol Royal Hospital for Children.

Radiographs of patients presenting with a history of trauma are seen by the radiologists before the patient leaves the department.

If a fracture is demonstrated, the patient will be referred to the Accident & Emergency department.

If NO fracture is demonstrated, the patient will be sent home and report sent to the referring General Practitioner.

If it is felt that the patient requires clinical advice whether or not a fracture is demonstrated, then a note should be attached to the request form asking the patient be directed to the Emergency Department after imaging.

**Access to Reports**

Typed reports are forwarded to the named referring GP by post or the pathology/radiology van service. On completion of the examination, patients are advised to return or contact their doctor for the results in 2 weeks.

Results will also be transmitted electronically to those practices who have the facility to receive EDI, provided the practice has kept its details updated. Further information on this facility can be obtained via enquiry to pacshelp@uhbristol.nhs.uk

A further facility has now been introduced to permit viewing of radiology reports via nww.avon.nhs.uk/ris/ This will allow viewing of all examinations, appointments, attendances and reports on your patients, including hospital referred examinations.

There is commitment to provide real-time systems. With this comes constraints on legitimate access and audit so for benefit of patient and own protection please maintain passwork security and best practice. We advise best practice is to query on-line reports directly and at time of need.

When requesting passwords or password reset the user must contact directly using secure nhs e-mail address - yahoo/hotmail/third party requests/generic requests are not permitted.

**Attendance times: For examinations without appointments (except Open Access Ultrasound):**

|  |  |  |  |
| --- | --- | --- | --- |
| BRI | Monday – Friday | 0900 – 1200 | 1200 – 1600 |
| BGH | Monday – Friday | 0900 – 1200 | 1400 – 1530 |
|  | Evening appointments ONLY\* | | 1630 – 1930 |
| BRHC | Monday – Friday | 0930 – 1200 | 1400 – 1600 |
| \* Telephone 0117 3426250 for time | | | |

**Attendance times: For Open Access Abdominal Ultrasound examinations – Please ensure specific request form used:**

|  |  |  |
| --- | --- | --- |
| BGH | Monday – Friday  Via call to Call Centre for time slot -  0117 342 6485 | 0930 – 1430 |

Attendance times: For Open Access Gynaecological (TVS) Ultrasound examinations – Please ensure specific request form used:

|  |  |  |  |
| --- | --- | --- | --- |
| St Michael’s Hospital | Monday | 0900 – 1100 |  |
| Tuesday |  | 1345 - 1545 |
| Wednesday |  | 1345 - 1545 |
| Thursday | 0900 - 1100 |  |
| Friday |  | 1345- 1545 |

**Which department for which specialty:**

|  |  |  |
| --- | --- | --- |
| **Specialty** | **Hospital/Department** | **Tel No** |
| Accident & Emergency | BRI Suite E | 0117 3422724 |
| Adult Cardiac | BRI Suite D | 0117 3422241 |
| Chest, ENT, CT scans, Angiography | BRI Suite C | 0117 3423062 |
| GI Studies, General U/S | BRI Suite A | 0117 3422635 |
| General non-invasive studies, Urology, Mammography, MRI | BRI Suite B | 0117 3422796 |
| Radioisotope examinations | BRI Suite F | 0117 3422671 |
| Paediatric Radiology | BRHC | 0117 3428463 |
| Obstetric & Gynaecological Ultrasound | St Michael’s Hospital | 0117 3425347 |

Regular monitoring is conducted to enable the Service to pursue and improve its quality. To further demonstrate our commitment to quality we have developed a quality system achieving certification with ISO9001:2008.

**(Division: Med)**

**Lead Manager:** Rosaleen Cooper 0117 3426265 / 3224

|  |  |  |
| --- | --- | --- |
| Dr James Catterall | 0117 3422619 | General and respiratory medicine, breathing disorders during sleep, cystic fibrosis |
| Dr Catherine Bateman | 0117 3423842 | Cystic Fibrosis – Adult |
| Dr Nick Bell | 0117 3423842 | General Respiratory Medicine |
| Dr Elizabeth Gamble | 0117 3424259 | Respiratory Medicine |
| Dr Martin Hetzel | 0117 3423485 | General and respiratory medicine, tracheal tumours and tuberculosis |
| Dr Nabil Jarad | 0117 3422620 | Respiratory Medicine, COPD,occupational lung disease, Hot Clinic |
| Dr Adam Whittle (Lead Clinician) | 0117 3422966 | General Medicine with special interest in Respiratory Medicine and breathing disorders during sleep |

**ACCESS / REFERRALS**

Outpatient referrals should be made by letter. Urgent appointments available by telephoning 0117 3422615. Twelve urgent slots are reserved each week. There are two regular weekly bronchoscopy sessions.

The consultants are available for telephone discussions by arrangement with the secretaries.

**Other services available**

**Open access respiratory function tests**

Spirometry with or without chest X-rays is available from 0900 – 1000 weekdays in the respiratory department. These are reported within seven days. Patients should report to the respiratory department with a completed green card available from the respiratory department.

NB Patients requiring urgent films should be referred to the Department of Radiodiagnosis, telephone: 0117 3422639.

**Tuberculosis Prevention Clinic**

This clinic screens contacts of tuberculosis. Appointments only available by letter.

Cases of suspected tuberculosis should be referred to a general respiratory clinic. Individuals requiring Bachillus Calmentte-Guerin (BCG) vaccinations for travel abroad or for occupational reasons should be referred to UHBristol Occupational Health Department tel: 0117 3422223.

**Cystic Fibrosis**

The department is the Bristol Centre for treatment of adults with cystic fibrosis. Referrals should be made to Dr Catherine Bateman or Dr Nick Bell..

**Nocturnal Respiratory Support**

The Sleep Unit at Bristol General Hospital is fully equipped for the diagnosis and management of nocturnal ventilatory failure and obstructive sleep apnoea. Referrals to Dr James Catterall. The Department will move to the BRI precinct by the Spring of 2012 ,practices and the PCT will be notified well in advance of any move.

Enquiries regarding established treatment to:

Dr Adrian Kendrick, Clinical Scientist, tel: 0117 3426132.

**Respiratory Nurse Specialists**

The respiratory nurse specialists liaise with trained practice nurses in asthma, chronic airways obstruction, oxygen therapy, respiratory function testing and Mantoux testing.

Tel: 0117 3423252.

##### Respiratory Hot Clinic

**When:** Monday to Friday 10.30am until 3.00pm

**Where:** Respiratory out-patients, Level 2, Queens Building, Bristol Royal Infirmary

**Inclusion criteria:** Any adult patient with acute respiratory symptoms who is threatening admission.

**Exclusion criteria:**

* Suspected lung cancer – please refer via *2 week wait fast track*
* Suspected TB – please refer to specialist TB clinic
* Pts where respiratory problem is not a primary concern eg. Cardiac breathlessness
* Pts who are haemo-dynamically unstable
* Pts with established or new onset confusion.

**How to access service:** Fax referral to 0117 3422921

Referrals received by 11.30am where patient is able to arrive by 12.30pm will be seen the same day, if slots available, otherwise next day service. Capacity for this emergency/admission avoidance clinic is limited and we may have to prioritise appointments.

**Please ensure patient contact telephone number is included.**

**We will contact them directly by phone to give an appointment time**

**(Division: Med)**

|  |  |  |
| --- | --- | --- |
| Professor John Kirwan | 0117 3422902 | General Rheumatology and shared care |
| Dr Robert Marshall | 0117 3422902 | Rheumatology |
| Dr Shane Clarke | 0117 3422902 | Osteoporosis |
| Dr Roopa Prasad | 0117 3422902 | Rheumatology |

**ACCESS / REFERRALS**

General Practitioners should refer suspected inflammatory conditions directly to rheumatology and not via the Musculoskeletal Assessment and Treatment Service (MATS). Current evidence supports the early treatment of rheumatoid arthritis so early referral is encouraged.

Referrals are distributed between the consultants, and can be received via the Choose and Book system. Each new letter is allocated as *urgent* or *routine* priority after consultant review. In many instances GPs have already initiated investigations (blood tests, X-rays) and we would request that details of these and results are included in the referral letter to avoid unnecessary repetition. Faxes may be sent to 0117 342 3841.

Emergency advice can be obtained from the Specialty Registrars who carry radiopagers (obtainable via switchboard). Alternatively please leave a message with the rheumatology secretaries on extensions 2902 and 2906. If unavailable then telephone clinic reception on extension 4880.

**The Rheumatology Team**

The multidisciplinary team includes specialised nursing, occupational therapy and physiotherapy support. The Day Case Ward in the Rheumatology Outpatient Centre has facilities for joint injections, infusions, and undergraduate teaching. Tel: 0117 3424880.

**Osteoporosis**

The Department runs a clinical osteoporosis service with Dual energy Xray Absorptiometry (DXA) scanning facilities.

**(Division: Med)**

**Consultants**

|  |  |  |
| --- | --- | --- |
| Dr Judith Berry | 0117 342 6951 | Sexual Health |
| Mr Peter Greenhouse | 0117 342 6952 | Sexual Health |
| Dr Patrick Horner | 0117 342 6952 | Sexual Health |
| Dr Nikki Jeal | 0117 342 6951 | Sexual Health |
| Dr Tracey Masters | 0117 342 6951 | Contraception/sexual health |
| Dr Helen Wheeler | 0117 342 6952 | Sexual Health |
| Dr Sharon Moses | 0117 342 6952 | Sexual Health |

**Associates**

|  |  |  |
| --- | --- | --- |
| Dr Hilary Cooling | 0117 342 6953 | Contraception/sexual health |
| Dr Leonor Herrera-Vega | 0117 342 6953 | Contraception/sexual health |
| Dr Annie Evans | 0117 342 6952 | Sexual Health |
| Dr Andrew Leung | 0117 342 6952 | Sexual Health |

**ACCESS / REFERRALS**

Bristol Sexual Health Services is the main provider of NHS sexual health, contraception and pregnancy advisory services in Bristol. These services are based at the Central Health Clinic following the relocation of the Milne Centre for Sexual Health and the integration with Contraception and Sexual Health services,

Services at Bristol Sexual Health include contraception advice, screening and treatment for sexually transmitted infections, pregnancy advisory services, specialist clinics and outreach services.

**Sexual Health & Contraception Service**

To arrange a Sexual Health & Contraception appointment call Bristol Sexual Health Services on 0117 342 6900.

Advice for patients, please call the Health Advisors on 0117 342 6944.

Advice for clinicians: 0117 342 6969

On-call registrar available via BRI switch board until 5pm: 0117 923 0000

Secretaries : 0117 342 6951, x6952, x6953, x6954, x6956, x6958

Fax number : 0117 925 3400

Website: www.bristolsexualhealth.nhs.uk

We are an open access service and patients can self refer but referrals from primary care are also welcome for more complex presentations and for our specialist clinics.

We offer **drop in** sessions at Central Health Clinic in the morning (you do not need an appointment during these times):-

Monday, Tuesday,Thursday, Friday 9.00-12.00

Wednesday 10.00-13.00

We also offer **booked appointments**:-

Monday, Tuesday, Thursday 9.00-19.00

Wednesday 10.00-19.00

Friday 9.00-17.00

Bristol Sexual Health Centre offers confidential screening and treatment for all sexually related conditions including HIV antibody testing and counselling for people with HIV infection.

We provide specialised contraception services at Central Clinic:

* IUD problems. Monday evenings, Dr Hilary Cooling. Referrals accepted for difficult IUD fittings and removals, e.g. where IUD threads are *lost*. Advice about appropriate choice of intrauterine device/intrauterine system.
* Difficult implant removals Dr Sharon Bodard.

Other specialist clinics include herpes clinic, chronic pelvic pain clinics for men and women and psychosexual services.

There are also 17 other clinic sites for Community Sexual Health Clinics, within Bristol, North Somerset and South Gloucestershire. 10 of these run Young Persons’ Clinics for under 25s. Clinics incude a specialist IUD problem clinic run by Dr Tracey Masters at the Cotswold Centre, Southmead Hospital, on a Wednesday evening. For Details of these services ring 342 6900 or see www.bristol sexualhealth.nhs.uk.

**Pregnancy Advisory Service**

PREGNANCY ADVISORY SERVICE (PAS) is the NHS abortion care service in Bristol. The service is open-access, allowing women themselves to phone for an appointment on a central booking number 0117 927 6362.  If she is registered (or can register) with a Bristol, North Somerset or South Glos PCT General Practice then she is eligible for PAS.

**Appointments are Monday, Tuesday, Wednesday & Thursday 8.00-16.00 Friday 8.00-12.00**

PAS is happy to see any woman who is considering abortion and will give information and support where she is uncertain of her choices. Where abortion is the chosen option she is booked for this after undergoing an ultrasound scan and all the other necessary pre-operative assessments

**(Division: D&T)**

Jackie Griffiths 0117 3422325 Fax: 0117 3422489

**Outpatient Adult SLT**

This is an evidence based service that anticipates and responds to the needs of individual adults who experience **acquired** speech, language, voice, communication and swallowing difficulties.

The aim is to provide a coordinated, seamless service focusing on pre treatment, acute treatment, rehabilitation and longer term rehabilitation for outpatients.

Geographically the service covers Central and Southern Bristol and the Long Ashton/Nailsea/Backwell areas of North Somerset.

**Specialist outpatient services provided:-**

**Voice/Dysphonia**

Team Lead: Amanda Carr STMH 0117 3425878/3425106

Dysphonia is multifactorial in origin and may be the first symptom for people with various forms of cancer.

Due to this we only accept tertiary referrals via the ENT service at St. Michael’s Hospital and not direct to the SLT Service.

Once referred, there is an integrated team approach with a regular joint ENT/SLT Voice clinic offering state-of-the-art endoscopy plus stroboscopy.

Voice Therapists and ENT teams both contribute to the diagnostic process to select the most appropriate form of treatment. This can be both indirect eg voice care advice and direct eg group and 1:1 therapy.

All patients are seen initially in a Voice Care Group

The lead SLT has extended scope of practice (ESP) in the independent performing and interpretation of both flexible and rigid endoscopy as a standard part of clinical practice. This both informs and monitors the progress from the therapeutic techniques being used.

**Referrals:** To the ENT service St Michael’s Hospital.

**Stammering/Dysfluency**

Specialist: Deborah Mason Hampton House 0117 3302655

Stammering is a fluency disorder affecting 1 in 10 adults in the UK.

Therapy addresses both the physiological and psychological aspects, through fluency techniques and Neuro-Linguistic Programming/Cognitive Behavioural Therapy techniques.

The stammering specialist SLT works independently and liaises with the Voice SLT team.

Service user comments: “You’ve made a big difference……I couldn’t have got here without you.” “life is now possible. I was stuck when I started. I feel different……….more confident about the future.”

**Referrals:** GP or self- referral via letter or phone to the above

**Head & Neck Cancer & Oncology**

Team Lead: Jane Beckinsale STMH 0117 3425327/3425106

The SLT works as an integral part of the MD team, seeing patients before, during and after treatment, advising the team and the patient on choice of treatment to assist the communication and swallowing problems.

The SLT leads the surgical voice restoration service for laryngectomees.

Some patients require long-term follow up to address survivorship issues.

Outpatients are seen in the hospital, in SLT Outpatients or in MDT clinic.

Outpatient rehabilitation is provided with open access for patients when they have a problem.

There is also a service to palliative patients as required, including hospice visits.

**Referrals:** Accepted from the MD Team, Max Fac, ENT or Oncology Consultants.

**Neurological Disorders**

Team Lead: Anne Baseby BGH 0117 3426359 /3426276

This team covers both inpatients and outpatients. Outpatients are either followed up on discharge from a UHBristol Hospital or can be referred directly to the BGH. Patients are seen in the department, but also in their own home/Nursing Home to maximize the effectiveness of the assessment, communication of information and SLT intervention.

Referral criteria are for patients with **communication** or **swallowing disorders** due to:-

* Stroke
* Long Term Conditions
* Respiratory conditions
* Frail elderly & other medical conditions impacting on communication and swallowing.

Within the service there are highly specialist staff leading on each condition, providing a seamless service from acute to community and linking in with the community teams.

**Referrals:** In writing from a GP or other member of the MD team. Self- referrals are accepted.

**(Division: SH&N)**

**Colorectal Team (Lower Gastrointestinal)**

|  |  |  |
| --- | --- | --- |
| Mr Paul Durdey | 0117 3422808 | Colorectal surgery |
| Mr Robert Longman | 0117 3424528 | Colorectal surgery |
| Mr Paul Sylvester | 0117 3422931 | Colorectal surgery |
| Mr Michael Thomas | 0117 3423066 | Colorectal Surgery |

**Upper Gastrointestinal Team**

|  |  |  |
| --- | --- | --- |
| Mr Paul Barham | 0117 3423054 | Oesophago-Gastric Surgery |
| Professor Jane Blazeby | 0117 3422872 | Oesophago-Gastric Surgery |
| Mrs Margaret Finch-Jones | 0117 3423055 | Hepatobiliary and pancreatic surgery |
| Mr Andrew Hollowood | 0117 3423878 | Oesophago-Gastric Surgery |
| Mr Ian Pope | 0117 3424654 | Hepatobiliary and pancreatic surgery |
| Mr Christopher Streets | 0117 3424893 | Oesophago-Gastric Surgery |
| Mr Reyad Al-Ghnaniem | 0117 3424450 | Hepatobiliary & Pancreatic Surgery |
| Mr Andrew Strickland | 0117 342 N/K | Hepatobiliary & Pancreatic Surgery |

**Breast Team**

|  |  |  |
| --- | --- | --- |
| Mr Zenon Rayter | 0117 3422883 | General surgery, breast disease, salivary gland, lymph node, soft tisssue neoplasms |
| Miss Zoe Winters | 0117 3422322 | Breast Diseases |

**Vascular Surgery**

|  |  |  |
| --- | --- | --- |
| Mr Marcus Brooks | 0117 3420456 | General Surgery, Vascular Surgery |
| Mr Peter Lamont | 0117 3420453 | General Surgery, Vascular Surgery |
| Mr Frank Smith | 0117 3420456 | General Surgery, Vascular Surgery |

**ACCESS / REFERRALS**

Outpatient referrals are normally classed as urgent or routine. Please make generic referrals whenever possible, and these will be allocated to the consultant with the shortest waiting time. Referrals can be made via the Choose and Book system, or faxed to the outpatients department on: 0117 3420279.

Specialist Services within General Surgery

|  |  |  |
| --- | --- | --- |
| Specialist Nutrition Nurse: | 0117 3424551 |  |
| Stoma Services: | 0117 3422680 |  |
| UGI MacMillan Nurse: | 0117 3423004 |  |
| Colorectal Specialist Nurse: | 0117 3423910 |  |
| Breast Care Nurses: | 0117 3420605 / 0606 |  |

**One-stop Breast Clinic**

Clinical examiniation, mammography/ultrasound scanning and needle aspiration cytology (if appropriate), allowing same day diagnosis.

**Vascular Studies Unit**

GPs may refer directly for Doppler ankle pressure management. Please send referral letter to Vascular Studies unit, Balloon Corridor, BRI, or telephone: 0117 3422836.

Any queries, please telephone:

|  |  |  |
| --- | --- | --- |
| Teresa Robinson | 0117 3422528 | Consultant Clinical Scientist |

(Division: SH&N)

Thoracic Surgery

|  |  |  |
| --- | --- | --- |
| Mr Frank Collins | 0117 3423132 | Thoracic Surgery |
| Mr Tim Batchelor | 0117 3424210 | Thoracic Surgery |
| Mr Gianluca Casali | 0117 3424210 | Thoracic Surgery |

**(Division: SH&N)**

|  |  |  |
| --- | --- | --- |
| Mr Guy Atherton | 0117 3423261 | T&O |
| Mr Roger Atkins | 0117 3422242 | Lower limb problems, complex fracture reconstruction |
| Mr Raj Bhattia | 0117 3422703 | T&O Hand Surgery |
| Mr Jonathan Eldridge | 0117 3422893 | Arthroplasty, lower limb and sports injuries, hip |
| Mr Simon Thomas | 0117 3428832 | Orthopaedic Surgery |
| Mr Martin Gargan | 0117 3422121 | Paediatric Orthopaedic Surgery |
| Mr Mark Jackson | 0117 3423474 | Trauma, Surgery, complex fracture, reconstruction, hip |
| Mr Ian Leslie | 0117 3423899 | Hand/upper limb and peripheral nerve |
| Mr James Livingstone | 0117 3423474 | T&O & foot & ankle |
| Mr Fergal Monsell | 0117 3428892 | T&O & Paediatric T&O |
| Mr Partha Sarangi | 0117 3422696 | Shoulder problems |
| Mr Adrian Weale | 0117 3424966 | Trauma, knee surgery, hip |

**(Division: SH&N)**

|  |  |  |
| --- | --- | --- |
| Mr Raj Persad | 0117 3423884 | Consultant Urologist |
| Mr Timothy Whittlestone | 0117 3422795 | Consultant Urologist |
| Mr Mark Wright | 0117 3422729 | Consultant Urologist |

**One-stop** **haematuria clinic / one-stop** **prostate assessment**

Please refer to consultant.

**ACCESS / REFERRALS**

Outpatient referrals are normally classed as urgent or routine. Please make generic referrals whenever possible, and these will be allocated to the consultant with the shortest waiting time. Referrals can be made via the Choose and Book system, or faxed to the Outpatients Department on: 0117 3420279.

# Commissioning / Primary Care Liaison

|  |  |  |
| --- | --- | --- |
| Head of Commissioning | Janet Burrows | 0117 342 3621 |
| Deputy Head of Commissioning and Planning | Ruth Thomas | 0117 342 3745 |
| Senior Commissioning and Planning Manager | Carmen Chadwick | 0117 342 3769 |
| Head of Contract Management and Costing | Richard Smith | 0117 342 3661 |
| Assistant Director of Finance - Contract Income | Elizabeth Poskitt | 0117 342 3756 |

The UH Bristol Commissioning Team acts as a central business support function to all of the clinical Divisions within UH Bristol, representing them in external relations with commissioners. This involves negotiation of service contracts and tenders, and working with commissioners to agree activity and capacity to meet waiting time targets, or other local and national priorities. General queries can be directed to the individuals above, or through one email address: [GPLiaison@uhbristol.nhs.uk](mailto:GPLiaison@uhbristol.nhs.uk)

# Communications Department

|  |  |
| --- | --- |
| Communications Department | 0117 342 3629 |
| Head of Communications | Sarah Pinch |
| Head of External Relations | Fiona Reid |
| Communications Manager | Stephanie Phillips |

The Communications Department manages corporate communications for the Trust and is responsible for protecting, maintaining and enhancing the Trust’s reputation.

The team achieve this by working effectively with staff, patients, the media, GPs and our various health community partners.

The team covers both internal and external communications. We provide communications and marketing advice across the organisation, handle proactive and reactive media relations for the Trust; handle all internal communications;  develop marketing  materials;  internal and external publications, including the GP newsletter; organise Trust events and manage the Trust’s website and intranet.

For general enquiries please email the Communications Department at [pressoffice@uhbristol.nhs.uk](mailto:pressoffice@uhbristol.nhs.uk)

If you have an out-of hours communications enquiry please contact the Trust’s switchboard on 0117 923 0000 and they will be able to direct your call accordingly.

**Complaints – Patient**

Please note that from May 2010 the Complaints Department and PALS have merged together and rebranded as the Patient Support & Complaints Team.   All enquiries should be addressed to:-

Patient Support & Complaints Department

Trust Headquarters

Marlborough Street

Bristol

BS1 3NU

Alternatively:-

* Please phone the team on 0117 342 3604, or
* Call into our drop in service in the main entrance of the BRI, Level 2 Queens Building

The Patient Support & Complaints Manager is Karen Hurley

**Complaints - GPs**

Please address all non-patient specific GP complaints to the Commissioning Department at THQ.   Your complaint will be fielded as appropriate and responded to.

**Medical Equipment Management Organisation (MEMO)**

|  |  |  |
| --- | --- | --- |
| Mike Kay | 0117 342 0376 | Business Manager |
| Central Business Response Centre | 0117 342 3333 |  |

MEMO’s team of Engineers perform maintenance and repairs to medical equipment for GP’s and other healthcare providers throughout Bristol and the surrounding areas, carrying out performance and functional checks to manufacturer’s recommendations and, where mains power is attached, electrical safety checks.

Medical Devices tested include:Blood pressure monitors, Spirometers, Ear syringes, ECG Vital Sign monitors, Defibrillators, Audiometers, Nebulisers, Ophthalmoscopes, Otoscopes, Tympanic thermometers and Portable suction. More specialist equipment includes X-ray, anaesthetics and dental devices. Additionally MEMO can assist with equipment selection, purchasing specifications, economic assessment of replacement (cost/benefit), acceptance testing and commissioning.

If you are considering minor surgery, MEMO can design and install piped medical gas systems to HTM standards.

MEMO complies with all relevant regulatory and quality standards (CQC, NHSLA, ISO), and all servicing is in accordance with the General Medical Services contracts.

**Bristol Royal Infirmary**

|  |  |  |
| --- | --- | --- |
| **No.** | **Ward Name:** | **Telephone:** |
| 2 | Trauma | 0117 342 2789 / 2790 |
| 3 | Intensive Care Unit - ITU | 0117 342 2793 / 2794 |
| 3 | High Dependency - HDU | 0117 342 3813 / 3925 |
| 4 | MAU | 0117 342 2804 / 2805 |
| 5 | Ward 5 undergoing refurbishment |  |
| 6 | Thoracic Surgery | 0117 342 4941 / 4397 |
| 7 | Medicine Short Stay Unit | 0117 342 2389/ 2036 |
| 9 | Vascular and Urology | 0117 342 2038 / 2380 |
| 10 | Medicine / Respiratory | 0117 342 0313 / 0314 |
| 11 | Medicine / Gastro Queen Mary | 0117 342 2110 / 2119 |
| 12 | Colorectal Surgery | 0117 342 2188 / 2383 |
| 14 | Surgical & Trauma Assessment Unit (STAU) | 0117 342 0302 / 0303 / 0307 |
| 15 | Upper GI Surgery | 0117 342 2329 / 2083 |
| 16 | Observation Admissions / Emergency Department | 0117 342 2653 |
| 17 | Care of the Elderly / Acute Stroke Unit | 0117 342 2826 / 2835 |
| 18 | Orthopaedics / Trauma | 0117 342 4558 / 3113 |
| 19 | Observation Admissions / Emergency Department | 0117 342 2653 |
| 22 | Seasonal Medical Ward | 0117 342 2035 / 2251 |
| 23 | White (Respiratory) | 0117 342 2016 /4380 |
| 24 | Medicine – Formerly Ward 20 & 21 | 0117 3422157 / 2318 / 2009 / 2034 |
| 25 | Medicine / Care of the Elderly | 0117 342 2020 / 3291 |
| 26 | Medicine / Endocrinology/ Diabetes | 0117 342 2015 / 2141 |
| 27 | Medicine / Care of the Elderly | 0117 342 2018 / 3124 |
| 28 | Medicine | 0117 342 2017 / 3263 |
| 29 | Medicine / Care of the Elderly | 0117 342 2021 / 3293 |
| 46a | Rheumatology Clinic | 0117 342 4880 / 4115 |
| 99 | CCU | 0117 342 2278 / 2169 / 3118 |
| 94 | Clinical Support | 0117 342 3327 / 3885 |

**Bristol Eye Hospital**

|  |  |  |
| --- | --- | --- |
| **No.** | **Ward Name:** | **Telephone:** |
| 41 | Gloucester | 0117 342 4874 / 4875 |
| 42 | Victoria – Day Assessment | 0117 342 4878 / 4607 |
| 43 | King – Day Surgery | 0117 342 4876 / 4877 |
| 44 | Theatre Lounge | 0117 342 4676 |
|  | Outpatients | 0117 342 4956 |

**Bristol General Hospital**

|  |  |  |
| --- | --- | --- |
| **No.** | **Ward Name:** | **Telephone:** |
| 80 | Brunel | 0117 342 6155 |
| 81 | Lucas 1 (ward closed) |  |
| 82 | Lucas 2 (ward closed) |  |
| 83 | Female Stroke | 0117 342 6438 |
| 86 | Male Stroke | 0117 342 6486 |
| 87 | Hare Ward | 0117 342 6466 |
| 89 | Redcliffe | 0117 342 6198 |

**Bristol Haematology and Oncology Centre**

|  |  |  |
| --- | --- | --- |
| **No.** | **Ward Name:** | **Telephone:** |
| CDU | Chemotherapy Day Unit | 0117 342 4009 |
| 61 | Oncology | 0117 342 2428 |
| 62 | Haematology | 0117 342 2255 |
| HDU | Haematology Day Unit | 0117 342 2890 |
| Hostel | Oncology - Colston Fort | 0117 944 2464 / 2394 / 2457 |
|  | Haemophilia Nurse Specialist | 0117 342 3470 |

**Bristol Heart Institute**

|  |  |  |
| --- | --- | --- |
| **No.** | **Ward Name:** | **Telephone:** |
| 51 | Cardiology & Cardiac Surgery | 0117 342 6551 / 6651 |
| 52 | Cardiac Surgery | 0117 342 6552 / 6652 |
| 53 | Cardiology | 0117 342 6553 / 6653 |
| 54 | Medicine | 0117 342 6654 |
|  | CICU | 0117 342 5941 |
|  | CCU | 0117 342 6257 / 6528 |
|  | Outpatients | 0117 342 6501 |
|  | Day Case Unit | 0117 342 6538 |

**Bristol Royal Hospital for Children**

|  |  |  |
| --- | --- | --- |
| **No.** | **Ward Name:** | **Telephone:** |
| 31 | Surgical | 0117 342 8331 / 8307 |
| 32 | Cardiac | 0117 342 8332 / 8679 |
| 33 | Medical | 0117 342 8283 / 8333 |
| 34 | Oncology | 0117 342 8151 / 8334 |
| 35 | Adolescent | 0117 342 8416 / 8335 |
| 36 | Short Stay | 0117 342 8336 / 8315 |
| 37 | Renal Unit | 0117 342 8337 |
| 38 | Medical (Woodlands Unit) | 0117 342 8338 / 8348 / 8381 |
| 39 | Emergency Department/ Observation ward | 0117 342 8339 / 8365 |
|  | Emergency Department | 0117 342 8210 / 8209 / 8344 |
|  | CIU (Clinical Investigation Unit) | 0117 342 8249 / 8241 |
|  | PICU (Paediatric Intensive Care Unit) | 0117 342 8680 |
|  | ODB (Oncology Day Beds) | 0117 342 8520 |
|  | BMT (Bone Marrow Transplant) | 0117 342 8267 / 8266 |

**St Michael’s Hospital**

|  |  |  |
| --- | --- | --- |
| **No.** | **Ward Name:** | **Telephone:** |
| 71 | Prenatal / Postnatal | 0117 342 5271 / 5371 |
| 72 | ENT, Head & Neck, Breast Surgery | 0117 342 5272 / 5340 |
| 74 | Prenatal / Postnatal | 0117 342 5274 / 5374 |
| 75 | NICU / SCBU | 0117 342 5275 / 5375 |
| 76 | Prenatal / Postnatal | 0117 342 5276 / 5376 |
| 77 | CDS | 0117 342 5213 / 5214 |
| 78 | Gynaecology | 0117 342 5278 / 5279 |
|  | Gynaecology Day Unit | 0117 342 5178 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name** | **Specialism** | **Telephone** | **Fax** | **Page** |
| Ahmed, Dr Bushra | Acute Medicine | 0117 342 0530 |  | 13 |
| Alexander, Dr Susanna | Medical Oncology | 0117 342 3008 |  | 58 |
| Al-Ghnaniem, Mr Rayed | Hepatobiliary & Pancreatic Surgery | 0117 342 4450 |  | 42, 92 |
| Anderson, Mr Robert | Gynaecological Oncology | 0117 342 5812 | 0117 342 5792 | 53 |
| Andrews, Dr Heather | Radiology – Obs & Gynae | 0117 342 2672 | 0117 342 3267 | 76 |
| Angelini, Prof Gianni | Adult Cardiac Surgery | 0117 342 3145 | 0117 342 0496 | 17 |
| Ascione, Mr Raimondo | Adult Cardiac Surgery | 0117 342 3145 | 0117 342 0472 | 17 |
| Ash-Miles, Dr J | Radiology – GI / Urology | 0117 342 2728 |  | 76 |
| Asimakopoulos, Mr George | Adult Cardiac Surgery | 0117 342 8854 | 0117 342 0472 | 17 |
| Atack, Miss Nicola | Orthodontics | 0117 342 4390 | 0117 342 4222 | 31 |
| Atherton, Mr Guy | Paediatric Orthopaedic Surgery | 0117 342 8832 / 3261 | 0117 342 2659 | 26, 95 |
| Atkins, Mr Roger | Trauma & Orthopaedics | 0117 342 2242 | 0117 342 4206 | 95 |
| Aumayer, Steve | Dir. of Workforce and Organisational Development | 0117 342 3624 | 0117 925 6588 | 10 |
| Bahl, Dr Amit | Clinical Oncology | 0117 342 3213 | 0117 342 4409 | 58 |
| Bailey, Miss Claire | Ophthalmology - Diabetes, Medical Retina | 0117 342 4653 | 0117 342 4653 | 64 |
| Bailey, Dr Guy | Paediatric Anaesthesia | 0117 342 8444 | 0117 342 8790 | 23 |
| Bailey, Dr Jo | Gynaecological Oncology | 0117 342 5810 | 0117 342 5792 | 53 |
| Ball, David | Biochemistry | 0117 342 2554 |  | 48 |
| Barham, Mr Paul | Oesophago-Gastric Surgery | 0117 342 4942 / 3054 | 0117 342 3339 | 42, 92 |
| Barker, Julie | Home Management Services – Dietetics | 0117 342 6334 |  | 35 |
| Barrington, Ian | Divisional Manager, Women’s and Children’s | 0117 342 8877 | 0117 342 8846 | 11 |
| Baseby, Anne | Speech and Language Therapy | 0117 342 6359 / 6276 |  | 90 |
| Basude, Dr Dharam | General Paediatrics Gastroenterology | 0117 342 8828 |  | 25 |
| Batchelor, Mr Tim | Thoracic Surgery | 0117 342 4210 |  | 94 |
| Bateman, Dr Catherine | Adult – Cystic Fibrosis | 0117 342 3842 |  | 82 |
| Baumbach, Dr Andreas | Adult Cardiology | 0117 342 6573 | 0117 342 0496 | 17 |
| Bayly, Dr Graham | Lipidology / Metabolic Medicine | 0117 342 3245 | 0117 342 3107 | 39, 47 |
| Beale, Dr Amanda | Medical Gastroenterology | 0117 342 0530 / 0532 |  | 13, 42 |
| Beasley, Dr Matthew | Clinical Oncology | 0117 342 2412 |  | 44, 58 |
| Beckinsale, Jane | Speech and Language Therapy | 0117 342 5327 / 5106 |  | 90 |
| Bell, Dr Nick | General Respiratory Medicine | 0117 342 3842 |  | 82 |
| Benger, Dr Jonathan | Emergency Medicine | 0117 342 4363 | 0117 342 2713 | 38 |
| Bennetto, Dr Luke | Lead Clinician Neurology | 0117 342 3806/ 2764 |  | 52 |
| Beresford, Dr Mark | Clinical Oncology | 0117 342 2415 | 0117 342 2027 | 58 |
| Beringer, Dr Richard | Paediatric Anaesthesia | 0117 342 8444 |  | 24 |
| Bergman, Jan | Interim Divisional Manager – Medicine | 0117 342 3067 | 0117 342 3413 | 10 |
| Berry, Dr Judith | Sexual Health | 0117 342 6951 | 0117 925 3400 | 86 |
| Beswick, Trevor | Regional Medicines Information | 0117 342 2867 |  | 70 |
| Bhatt, Dr Nidhi | Consultant Histopathologist | 0117 342 2585 | 0117 929 2440 | 47 |
| Bhattia, Mr Raj | T&O Hand Surgery | 0117 342 2703 | 0117 342 2659 | 95 |
| Bird, Dr Jenny | Lead Doctor (Haematology/Oncology) | 0117 342 4394 | 0117 342 4036 | 44 |
| Bird, Marie | Dietetics – Team Leader – Greenway Community Practice | 0117 959 8935 | 0117 941 9420 | 36 |
| Bishop, Dr Nicholas | Radiology – Uterine Fibroid Embolisation | 0117 342 2798 | 0117 342 4889 | 76 |
| Blazeby, Prof Jane | Oesophago-Gastric Surgery | 0117 342 3054 / 2872 | 0117 342 3339 | 42, 92 |
| Booz, Dr Hoda | Clinical Oncology | 0117 342 3008 | 0117 342 4409 | 58 |
| Bradley, Dr Karin | Endocrinology and Diabetes | 0117 342 3084 | 0117 342 4081 | 39 |
| Bradley, Dr Rachel | Care of the Elderly | 0117 342 6101 |  | 19 |
| Bragonier, Dr Reg | General Paediatrics | 0117 342 8681 | 0117 342 8684 | 22 |
| Braybrooke, Dr Jeremy | Medical Oncology | 0117 342 2418 | 0117 342 2027 | 58 |
| Brook, Dr Peter | Anaesthesia – pain management | 0117 342 5091 | 0117 342 5385 | 14 |
| Brooke, Mr Anthony | Special Care Dentistry | 0117 342 4391 |  | 32 |
| Brooks, Mr Marcus | General & Vascular Surgery | 0117 342 0456 |  | 94 |
| Brown, Helen | Head of Nutrition & Dietetic Services | 0117 342 3005 | 0117 342 3921 | 35 |
| Brown, Sarah | Rehabilitation | 0117 342 2282 |  | 71 |
| Brown, Steve | Director of Pharmacy Services | 0117 342 2772 |  | 70 |
| Bryan, Mr Alan | Adult Cardiac Surgery | 0117 342 6579 | 0117 342 0472 | 17 |
|  |  |  |  |  |
| Budd, Gerry | Fast Track Office Supervisor | 0117 342 0619 | 0117 342 0652 | 7 |
| Burgess, Gillian | Physiotherapy – Oncology | 0117 923 0000 bleep 2964 |  | 75 |
| Burren, Dr Christine | Paediatric Endocrinology | 0117 342 0203 | 0117 342 0186 | 24 |
| Burrows, Janet | Head of Commissioning | 0117 342 3621 | 0117 925 6588 | 100 |
| Buston, Sarah | Genetic Counselling | 0117 342 5652 | 0117 342 5108 | 29 |
| Butterly, Jessica | Physiotherapy Dept - St Michaels | 0117 342 2282 / 5322 |  | 72, 75 |
| Cahill, Mr David | Reproductive Medicine | 0117 342 5805 | 0117 342 5290 | 53 |
| Caine, Dr Sarah | Care of the Elderly | 0117 342 6227 | 0117 342 6494 | 19 |
| Cairns, Dr Pamela | Neonatology | 0117 342 5346 | 0117 342 5751 | 22 |
| Calder, Dr Caroline | Consultant Histopathologist | 0117 342 4546 | 0117 929 2440 | 47 |
| Callaway, Dr Mark | Radiology – Gastro-Intestinal / Thoracic | 0117 342 2728 | 0117 342 3267 | 77 |
| Cameron, Dr Alison | Clinical Oncology | 0117 342 2419 |  | 58 |
| Caputo, Dr Massimo | Paediatric & Adult Congenital Cardiac Surgery | 0117 342 0502 / 8854 | 0117 342 0472 | 17, 24 |
| Carr, Amanda | Speech and Language Therapy | 0117 342 5878 / 5106 |  | 89 |
| Carrington, Dr David | Head of Virology | 0117 342 5017 |  | 48 |
| Carroll, Heather | Clinical Trials Unit Manager | 0117 342 4325 |  | 60 |
| Casalli, Mr Gianluca | Thoracic Surgery | 0117 342 4210 |  | 94 |
| Catterall, Dr Jim | General and Respiratory Medicine | 0117 342 2619 | 0117 342 2921 | 11, 82 |
| Chadwick, Carmen | Senior Commissioning and Planning Manager | 0117 342 3769 | 0117 925 6588 | 97 |
| Chakrabarthi, Dr Sumi | Radiology – Mammography | 0117 342 3204 |  | 76 |
| Chatfield, Robert | Divisional Manager, Specialised Services | 0117 342 6608 | 0117 342 5975 | 11 |
| Chauhan, Dr Nilesh | Anaesthesia | 0117 342 5091 |  | 14 |
| Christian, Dr Will | Paediatric Emergency Dept | 0117 342 8666 |  | 23 |
| Churchill, Miss Amanda | Paediatric Ophthalmology | 0117 342 4596 | 0117 342 4686 | 64 |
| Ciulli, Mr Franco | Adult Cardiac Surgery | 0117 3426578 | 0117 342 0472 | 17 |
| Clark, Dr Amanda | Clinical Haematology | 0117 342 2655 |  | 44 |
| Clarke, Dr Shane | Osteoporosis | 0117 342 2902 |  | 85 |
| Clinch, Dr Jaqui | Paediatric Rheumatology | 0117 342 8061 |  | 27 |
| Cloote, Dr Alison | Paediatric Anaesthesia | 0117 342 8536 |  | 23 |
| Collins, Dr Christopher | Consultant Histopathologist | 0117 342 2868 | 0117 929 2440 | 47 |
| Collins, Mr Frank | Thoracic Surgery | 0117 342 3132 |  | 97 |
| Collins, Dr Peter | Hepatology | 0117 342 2632 | 0117 342 3353 | 42 |
| Comins, Dr Charles | Clinical Oncology | 0117 342 2418 |  | 59 |
| Cook, David | HPA | 0117 342 2514 |  | 48 |
| Cook, Mr Stuart | Ophthalmology – Cornea | 0117 342 4690 | 0117 342 4721 | 64 |
| Cooke, Lisa | Head of Paediatric Dietetic Services | 0117 342 8802 |  | 35 |
| Cooling, Dr Hilary | Contraception / Sexual Health | 0117 342 6953 | 0117 925 3400 | 86 |
| Cooper, Rosaleen | Deputy Divisional Manager - Medicine | 0117 342 6265 / 3224 |  | 82 |
| Cornes, Dr Paul | Clinical Oncology | 0117 342 3008 | 0117 342 4098 | 58 |
| Cornish, Dr Candida | Palliative Medicine | 0117 342 3507 |  | 69 |
| Cornish, Dr Jacqueline | Head of Division, Women’s and Children’s / Paediatric BMT | 0117 342 8877 | 0117 342 8846 | 11, 24 |
| Coward, Dr Richard | Paediatric Nephrology | 0117 342 8881 |  | 26 |
| Cowburn, Dr Phil | Emergency Medicine | 0117 342 2713 |  | 38 |
| Cowderoy, Suzanne | Head of Psychosocial Department | 0117 342 2885 |  | 60 |
| Cowley, Cathy | Neurological Physiotherapy - Outpatients | 0117 342 6453 |  | 74 |
| Cox, Dr Rachel | Paediatric Oncology | 0117 342 8044 | 0117 342 8628 | 26 |
| Crawford, Mr Peter | Paediatric Dentistry | 0117 342 8693 / 4390 | 0117 342 8494 | 24, 31 |
| Creed, Dr Thomas | Medical Gastroenterology | 0117 342 4001 | 0117 342 3353 | 42 |
| Cripps, Dr Tim | Lead Doctor (Cardiac) | 0117 342 6578 | 0117 342 0496 | 11, 17 |
| Crowne, Dr Elizabeth | Paediatric Endocrinology | 0117 342 0165 | 0117 342 0186 | 24 |
| Croxson, Dr Simon | Care of the Elderly | 0117 342 6101 | 0117 342 6494 | 19 |
| Cummins, Dr Michelle | Paediatric Haematology | 0117 342 8752 | 0117 342 8628 | 25 |
| Curtis, Dr Stephanie | Adult Cardiology | 0117 342 5967 | 0117 342 0472 | 17 |
| Cusick, Miss Eleri | Paediatric Surgery | 0117 342 8839 | 0117 342 8845 | 27 |
| Dangoor, Dr Adam | Medical Oncology | 0117 342 2409 |  | 58 |
| Davies, Chris | Assistant Divisional Manager - Medicine | 0117 342 4059 |  | 38 |
| Davies, Dr Rebecca | Dental Radiology | 0117 342 4008 | 0117 342 4443 | 31 |
| Davis, Dr Peter | PICU | 0117 342 8843 | 0117 342 8910 | 28 |
| Davison, Dr Paul | Musculoskeletal and Emergency Radiology | 0117 342 2729 | 0117 342 3267 | 77 |
| Day, Dr Andrew | Clinical Biochemistry | 0117 342 3245 |  | 47 |
| Day, Mr Christian | Orthodontics | 0117 342 4390 | 0117 342 4081 | 31 |
| Deacon, Mr Scott | Orthodontics | 0117 342 4390 |  | 31 |
| De Berker, Dr David | Dermatology | 0117 342 3419 | 0117 342 2845 | 34 |
| Delaney, Nathalie | Performance and Ops Manager – Specialised Services | 0117 342 3391 |  | 60 |
| Denbow, Dr Mark | Fetal Medicine & Obstetrics | 0117 342 5250 | 0117 342 5180 | 53 |
| Dewhurst, Miss Sarah | Paediatric Dentistry | 0117 342 4390 |  | 32 |
| Diamond, Mr Jeremy | Glaucoma | 0117 342 2410 | 0117 342 4655 | 64 |
| Dick, Prof Andrew | Uveitis, Medical and Surgical Retina | 0117 342 4653 | 0117 342 4653 | 64 |
| Dolby, Dr Sue | Lead for Paediatric Clinical Psychology | 0117 342 8168 |  | 28 |
| Domaille, Melissa | Rheumatology | 0117 342 2282 |  | 72 |
| Donaldson, Dr Alan | Clinical Genetics | 0117 342 5653 | 0117 342 5108 | 29 |
| Douglas, Mrs Susan | Paediatric ENT | 0117 342 5872 |  | 25, 41 |
| Dovey, Dr Julie | Care of the Elderly | 0117 342 6101 |  | 19 |
| Duce, Dr Deborah | Paediatric Anaesthesia | 0117 342 8444 |  | 23 |
| Dudley, Dr Jan | Paediatric Nephrology | 0117 342 8789 | 0117 342 8831 | 25 |
| Duerden, Dr R | Radiology – Cardiac | 0117 342 3864 |  | 76 |
| Dunnill, Dr Giles | Dermatology | 0117 342 2785 | 0117 342 2845 | 34 |
| Durdy, Mr Paul | Colorectal Surgery | 0117 342 2808 | 0117 342 3339 | 42, 92 |
| Eldridge, Mr Jonathan | T&0 | 0117 342 2893 | 0117 342 3373 | 95 |
| Evans, Dr Annie | Sexual Health | 0117 342 6952 | 0117 925 3400 | 86 |
| Evely, Dr Roger | Clinical Haematology | 0117 342 4394 | 0117 342 4036 | 44 |
| Falk, Melanie | Neurological Physiotherapy - Outpatients | 0117 342 6453 |  | 74 |
| Falk, Dr Steve | Clinical Oncology | 0117 342 2419 / 3172 | 0117 342 3572 | 11, 44, 58 |
| Ferrier, Anne | Fast Track Office Administrator | 0117 342 0619 | 0117 342 0652 | 7 |
| Finch-Jones, Mrs Margaret | Hepatobiliary & Pancreatic Surgery | 0117 342 2944 / 3055 | 0117 342 3339 | 42 |
| Finn, Prof Adam | General Paediatrics | 0117 342 0174 | 0117 342 0178 | 22 |
| Fleming, Prof Peter | Neonatology | 0117 342 5062 | 0117 342 5751 | 22 |
| Forbes, Prof Dr Karen | Palliative Medicine | 0117 342 3507 | 0117 342 3865 | 69 |
| Forrest, Dr Frances | Lead Doctor (Theatres, Anaesthesia & Critical Care) | 0117 342 2301 |  | 11 |
| Frampton, Dr Anne | Paediatric and Adult Emergency Dept | 0117 342 8666 / 2713 | 0117 342 8831 | 23, 38 |
| Franklin, Dr Deborah | Community Paediatric Dentistry | 0117 342 0163 / 4390 | 0117 342 0186 | 24, 31 |
| Fraser, Dr James | PICU / Lead Doctor Critical Care | 0117 342 8843 / 8421 | 0117 342 8910 | 11, 28 |
| Galvani, Lisa | Divisional Manager, Diagnostic and Therapies | 0117 342 2050 |  | 12 |
| Gamble, Dr Elizabeth | Respiratory Medicine | 0117 342 4259 | 0117 342 2921 | 82 |
| Gargan, Mr Martin | Paediatric Orthopaedic Surgery | 0117 342 8842 / 2121 | 0117 342 8910 | 26, 95 |
| Garner, James | Head of Service – Orthotics | 0117 342 1588 |  | 68 |
| Garrett-Cox, Mr Robin | Paediatric Surgery | 0117 342 8825 | 0117 342 8494 | 27 |
| Garrott, Miss Helen | Ophthalmology | 0117 342 4689 |  | 64 |
| Gibbs, Kevin | Clinical Pharmacy Services | 0117 342 3458 |  | 70 |
| Giltrow-Tyler, Fred | Principal Optometrist | 0117 342 4857 |  | 64 |
| Girgis, Rafik | Ophthalmology – Primary Care | 0117 342 4888 |  | 64 |
| Glew, Miss Susan | Menstrual disorders, colposcopy | 0117 342 5813 | 0117 342 5792 | 53 |
| Goldsworthy, Dr Lisa | Paediatric Emergency Dept | 0117 342 8666 | 0117 342 8667 | 23 |
| Goodwin, Rachel | Pain Management | 0117 342 2282 |  | 72 |
| Gordon, Dr Fiona | Hepatology | 0117 342 2104 | 0117 342 3353 | 42 |
| Grant, Dr David | PICU | 0117 342 8843 | 0117 342 8910 | 28 |
| Greaney, Mr Michael | Glaucoma | 0117 342 4596 | 0117 342 4686 | 64 |
| Greenan, Bernadette | Modern Matron – Emergency Dept | 0117 342 4363 |  | 38 |
| Greenhouse, Mr Peter | Sexual Health | 0117 342 6952 | 0117 925 3400 | 86 |
| Grier, Dr David | Paediatric Radiology | 0117 342 8688 / 2729 | 0117 342 8343 | 26, 76 |
| Griffin, Dr Lucy | Liaison Psychiatry | 0117 342 7277 |  | 51 |
| Griffiths, Jackie | Speech and Language Therapy | 0117 342 2325 | 0117 342 2489 | 89 |
| Grooms, Alison | Lead Manager Paediatric Surgery | 0117 342 8877 | 0117 342 8846 | 22 |
| Guard, Dr Beverley | Paediatric Anaesthesia | 0117 342 8536 | 0117 342 8910 | 23 |
| Guest, Mr Philip | Maxillo Facial Surgery | 0117 3424392 | 0117 342 4222 | 31 |
| Guley, Catherine | Medical Retina | 0117 3424653 |  | 64 |
| Hadfield, Dr John | Lead Doctor (Theatres, Anaesthesia & Critical Care) | 0117 342 2301 |  | 11 |
| Hajioff, Mr Daniel | Paediatric ENT | 0117 342 2913 | 0117 959 5850 | 25 |
| Hamilton, Dr Mark | Cardiac Radiology | 0117 342 2729 | 0117 342 3267 | 17, 76 |
| Harding, Dr David | Neonatology | 0117 342 5225 | 0117 342 5751 | 22 |
| Harrad, Mr Richard | Ophthalmology | 0117 342 4689 | 0117 342 4655 | 64 |
| Harradine, Mr Nigel | Orthodontics | 0117 342 4390 | 0117 342 4222 | 31 |
| Harrill, Anne | Rehabilitation | 0117 342 2282 |  | 71 |
| Harvey, Lorna | Gym Rehabilitation | 0117 342 2282 |  | 72 |
| Hawkes, Dr Robert | Paediatric Radiology | 0117 342 8688 |  | 26, 77 |
| Hayes, Dr Alison | Paediatric Cardiology | 0117 342 8804 | 0117 342 8810 | 24 |
| Haynes, Mr Richard | Medical and Surgical Retina | 0117 342 2410 | 0117 342 4655 | 64 |
| Haythornthwaite, Dr Giles | Paediatric Emergency Dept | 0117 342 8666 |  | 23 |
| Heller, Dr Doug | General Paediatrics | 0117 342 8048 | 0117 342 8684 | 22 |
| Henderson, Prof Dr John | Lead Doctor (Children’s) – Paediatric Respiratory Medicine | 0117 342 8258 / 8329 |  | 11, 27 |
| Hendy, Ruth | Matron – Oncology | 0117 342 2055 |  | 60 |
| Herrera-Vega, Dr Leonor | Contraception / Sexual Health | 0117 342 6953 | 0117 925 3400 | 86 |
| Hetzel, Dr Martin | General and Respiratory Medicine | 0117 342 3485 | 0117 342 2921 | 82 |
| Heywood, Dr Peter | Adult Neurology | 0117 342 3806/ 2764 |  | 52 |
| Hilliard, Dr Thomas | Paediatric Respiratory Medicine | 0117 342 8329 | 0117 342 8494 | 27 |
| Hilman, Dr Serena | Clinical Oncology | 0117 342 3213 |  | 58 |
| Hollowood, Mr Andrew | Colorectal Surgery | 0117 342 2944 / 3878 | 0117 342 3339 | 42, 92 |
| Hooper, Andrew | Dir. Of IM&T | 0117 342 3975 | 0117 342 0725 | 10 |
| Hooper, Miss Susan | Restorative Dentistry | 0117 342 4002 | 0117 342 4002 | 32 |
| Hopkins, Dr Kirsten | Clinical Oncology | 0117 342 3008 | 0117 342 4409 | 58 |
| Horner, Dr Patrick | Sexual Health | 0117 342 6952 | 0117 925 3400 | 86 |
| Hoskins, Rebecca | Nurse Consultant – Emergency Dept | 0117 342 4363 |  | 38 |
| Hughes, Mr Ceri | Maxillo Facial Surgery | 0117 342 4392 | 0117 342 4222 | 31 |
| Hughes, Dr David | Paediatric Anaesthesia | 0117 342 8444 | 0117 342 8910 | 23 |
| Hughes, Dr John | Radiology – Obs & Gynae | 0117 342 2672 | 0177 342 3267 | 12, 76 |
| Hulme, Tom | Liaison Psychiatry | 0117 342 2777 |  | 51 |
| Hutter, Mr Jonathan | Adult Cardiac Surgery | 0117 342 6579 | 0117 342 0472 | 17 |
| Inward, Dr Carol | Paediatric Nephrology | 0117 342 8789 | 0117 342 8810 | 25 |
| Ireland, Dr Tony | Orthodontics | 0117 342 4390 |  | 31 |
| Jackson, Mr Mark | T&O | 0117 342 3474 | 0117 342 2659 | 95 |
| Jagger, Dr Robert | Restorative Dentistry | 0117 342 4389 | 0117 342 4222 | 32 |
| Jain, Dr Anoo | Neonatology | 0117 342 5062 | 0117 342 5751 | 22 |
| Jarad, Dr Nabil | Respiratory Medicine | 0117 342 2620 | 0117 342 2921 | 82 |
| Jardine, Dr Philip | Paediatric Neurology | 0117 342 0167 |  | 26 |
| Jaycock, Mr Philip | Ophthalmology – Cornea | 0117 342 4697 |  | 64 |
| Jeal, Dr Nikki | Sexual Health | 0117 342 6951 | 0117 925 3400 | 86 |
| Jeavons, Dr Richard | Paediatric & Adult Emergency Dept | 0117 342 8666 / 2713 |  | 23, 38 |
| Jemmott, Claudia | Adult Services Manager – Dietetics | 0117 342 3006 | 0117 342 3005 | 35 |
| Jenkins, Dr Ian | PICU | 0117 342 8843 | 0117 342 8910 | 28 |
| Jenkins, Dr Roland | Acute Medicine | 0117 342 0530 |  | 13 |
| John, Helen | Diabetes Specialist Nurse | 0117 342 2892 |  | 40 |
| Jones, Dr Angela | Radiology – Chest, Mammography & Oncology | 0117 342 4181 | 0117 342 3267 | 76 |
| Jones, Elisabeth | Diabetes Specialist Nurse | 0117 342 2892 |  | 40 |
| Jones, Fiona | Deputy Divisional Manager – Oncology | 0117 342 4148 |  | 60 |
| Julian, Helen | Head of Nursing, Medicine | 0117 342 4979 |  | 11 |
| Kabala, Dr Julian | Radiology – Urology, ENT, Oncology, Maxillo-Facial | 0117 342 3854 | 0117 342 3267 | 76 |
| Kay, Mike | MEMO Business Manager | 0117 342 0376 |  | 99 |
| Kennedy, Dr Cameron | Paediatric Dermatology | 0117 342 8808 / 2520 | 0117 342 0186 | 24, 34 |
| Kilpatrick, Prof Nicola | Paediatric Dentistry | 0117 342 4355 |  | 32 |
| King, Mr Paul | Restorative Dentistry | 0117 342 4002 | 0117 342 4002 | 32 |
| Kirwan, Prof John | General Rheumatology | 0117 342 2902 | 0117 342 3841 | 85 |
| Kutt, Dr Elisabeth | Head of Division, Diagnostic and Therapies | 0117 342 2050 | 0117 927 3413 | 12, 76 |
| Lamont, Mr Peter | General 7 Vascular Surgery | 0117 342 0453 | 0117 342 0544 | 94 |
| Langton-Hewer, Mrs Claire | General Paediatric ENT | 0117 342 5872 | 0117 342 8628 | 25, 41 |
| Langton-Hewer, Mr Simon | Paediatric Respiratory Medicine | 0117 342 8258 | 0117 342 8494 | 27 |
| Leary, Prof Mike | Paediatric Neurology | 0117 342 0167 |  | 26 |
| Lee, Deborah | Dir. of Strategic Development | 0117 342 3606 | 0117 925 6588 | 10 |
| Leibling, Dr Rachel | Fetal Medicine & Obstetrics | 0117 342 5250 |  | 53 |
| Leong, Lin | Neurological Physiotherapy - Outpatients | 0117 342 6453 |  | 74 |
| Leslie, Mr Ian | T&O | 0117 342 3899 | 0117 342 3373 | 95 |
| Leung, Dr Andrew | Sexual Health | 0117 342 6952 | 0117 925 3400 | 86 |
| Levy, Prof Andrew | Endocrinology | 0117 342 3553 | 0117 342 4081 | 39 |
| Levy, Teresa | Cancer Services Manager | 0117 342 0628 | 0117 342 0652 | 7 |
| Lightman, Prof Stafford | Endocrinology | 0117 342 3553 | 0117 342 4081 | 39 |
| Livingstone, Mr James | T&O Foot and Ankle | 0117 342 3474 | 0117 342 2659 | 95 |
| Long, Hayley | Matron – Oncology | 0117 342 2055 |  | 60 |
| Longman, Mr Robert | Colorectal Surgery | 0117 342 3066 / 4528 | 0117 342 3339 | 42, 92 |
| Love, Kate | Radiotherapy Services Manager | 0117 342 2454 |  | 60 |
| Lowis, Dr Stephen | Paediatric Oncology | 0117 342 8451 | 0117 342 8628 | 26 |
| Luker, Dr Jane | Dental Radiology | 0117 342 4008 | 0117 342 4443 | 31 |
| Lumsden, Ruth | Genetic Counselling | 0117 342 5107 | 0117 342 5108 | 29 |
| Lunt, Dr Peter | Clinical Genetics | 0117 342 5652 | 0117 342 5108 | 29 |
| Lux, Dr Andrew | Paediatric Neurology | 0117 342 0187 | 0117 342 0186 | 26 |
| Luyt, Dr Karen | Neonatology | 0117 342 5225 | 0117 342 5751 | 22 |
| Mabey, Catherine | Physiology Unit Technician | 0117 342 0045 |  | 42 |
| Macmahon, Dr Margaret | Care of the Elderly | 0117 342 6309 | 0117 342 6494 | 19 |
| Majid, Mr Mohammed | Medical and Surgical Retina | 0117 342 4600 | 0117 342 4653 | 64 |
| Majumdar, Dr Arnie | Paediatric Neurology | 0117 342 0187 | 0117 342 0186 | 26 |
| Manghat, Dr Nathan | Radiology – Cardiac | 0117 342 2672 |  | 17, 77 |
| Mapson, Paul | Director of Finance | 0117 342 3649 | 0117 342 3643 | 10 |
| Markham, Mr Richard | Lead Doctor (Ophthalmology) | 0117 342 3878 | 0117 342 4686 | 11, 64 |
| Marks, Prof Dr David | Adult BMT | 0117 342 8523 | 0117 342 8910 | 16, 44 |
| Marks, Helen | Lead for Acute Paediatric SALT | 0117 342 8498 |  | 28 |
| Marriage, Dr Steven | PICU | 0117 342 8843 | 0117 342 8910 | 28 |
| Marshall, Dr Robert | Rheumatology | 0117 342 2902 | 0117 342 3841 | 87 |
| Martin, Greg | Service Improvement Lead | 0117 342 0665 | 0117 342 0652 | 7 |
| Martin, Dr Rob | Paediatric and Adult Cardiology | 0117 342 8849 / 6576 | 0117 342 8857 | 17, 24 |
| Mason, Deborah | Speech and Language Therapy | 0117 330 2655 |  | 92 |
| Masters, Dr Tracey | Contraception / Sexual Health | 0117 342 6951 | 0117 925 3400 | 88 |
| Matchem, Dr Nicola | Paediatric Radiology | 0117 342 8688 | 0117 342 8343 | 26, 76 |
| McCoubrie, Dr Rachel | Palliative Medicine | 0117 342 3507 | 0117 342 3865 | 69 |
| McCune, Dr Anne | Hepatology | 0117 342 2104 | 0117 342 3353 | 42 |
| McGraw, Dr Mary | Paediatric Nephrology | 0117 342 8879 | 0117 342 8845 | 25 |
| McKenzie, Dr Stephanie | Paediatric Radiology | 0117 342 8688 |  | 26, 76 |
| McNally, Miss Janet | Paediatric Surgery | 0117 342 8820 | 0117 342 8845 | 27 |
| Mehta, Dr Priyanka | Clinical Haematology | 0117 342 2655 |  | 44 |
| Midcalf, Rachel | Hydratherapy | 0117 342 2282 |  | 72 |
| Midgley, Liz | Paediatric Audiology Service Manager | 0117 342 8475 |  | 28 |
| Mills, Anne | Physiology Unit Technician | 0117 342 0045 |  | 42 |
| Mills, Mr Martin (Pip) | Obstetrics and Gynaecology | 0117 342 5345 | 0117 342 5541 | 53 |
| Mitchell, Rebecca | Lead Manager – Paediatric Medicine & Oncology | 0117 342 8877 | 0117 342 8846 | 22 |
| Monsell, Mr Fergal | Paediatric Orthopaedic Surgery | 0117 342 8892 | 0117 342 8831 | 26, 95 |
| Moon, Alison | Chief Nurse | 0117 342 3601 | 0117 925 6588 | 10 |
| Moon, Hazel | Head of Nursing, Women and Children’s | 0117 342 8875 |  | 11 |
| Moppett, Dr John | Paediatric Haematology | 0117 342 8752 |  | 25 |
| Moran, Dr John | Periodontology | 0117 342 4388 | 0117 342 4222 | 32 |
| Morgan, Helen | Head of Nursing, Specialised Services | 0117 342 6609 | 0117 342 5975 | 11 |
| Moses, Dr Sharon | Sexual Health | 0117 342 6952 | 0117 925 3400 | 86 |
| Mumford, Dr Andrew | Clinical Haematology | 0117 342 2655 | 0117 342 4036 | 44 |
| Munro-Davies, Dr Lisa | Emergency Medicine | 0117 342 4363 | 0117 342 2713 | 38 |
| Murdoch, Mr John | Gynaecological Oncology | 0117 342 5810 | 0117 342 5792 | 53 |
| Murphy, Mr Gavin | Adult Cardiac Surgery | 0117 342 6577 | 0117 342 0472 | 17 |
| Murphy, Dr Paula | Hospital Medical Committee – Chairman / Radiology | 0117 342 4181 | 0117 342 3267 | 10, 17, 76 |
| Murphy, Dr Peter | Care of the Elderly | 0117 342 6227 | 0117 342 6494 | 19 |
| Murphy, Dr Peter | PICU | 0117 342 8843 | 0117 342 8910 | 28 |
| Narayan, Dr Shalini | Dermatology | 0117 342 3419 | 0117 342 2845 | 34 |
| Nevin, Dr Michael | Head of Division, Surgery, Head & Neck | 0117 342 2101 | 0117 342 3413 | 11 |
| Newbury-Ecob, Dr Ruth | Clinical Genetics | 0117 342 5107 | 0117 342 1508 | 29 |
| Newman, Dr Hugh | Clinical Oncology | 0117 342 2415 | 0117 342 4409 | 59 |
| Ng, Dr Anthony | Paediatric Oncology | 0117 342 8044 | 0117 342 8628 | 26 |
| Nicholls, Mr Guy | Paediatric Urology | 0117 342 8840 | 0117 342 8845 | 27 |
| Nightingale, Dr Angus | Adult Cardiology | 0117 342 6572 |  | 17 |
| Nolan, Dr Judith | Paediatric Anaesthesia | 0117 342 8444 | 0117 342 8910 | 23 |
| Nunez, Mr Desmond | Paediatric ENT | 0117 342 6222 | 0117 959 5850 | 25 |
| O’Callaghan, Dr Finbar | Paediatric Neurology | 0117 342 8649 / 0187 | 0117 342 8910 | 22, 26 |
| O’Kelly, Dr Sean | Medical Director | 0117 342 3640 | 0117 925 6588 | 10 |
| Oliver, Ann | Genetic Counselling | 0117 342 5652 | 0117 342 5108 | 29 |
| Orrell, Mark | Histology | 0117 342 2583 |  | 48 |
| O’Sullivan, Mr Dominic | Restorative Dentistry | 0117 342 4002 |  | 32 |
| Overton, Mrs Caroline | Obstetrics and Gynaecology | 0117 342 5594 | 0117 342 5180 | 53 |
| Overton, Mr Timothy | Fetal Medicine and Obstetrics | 0117 342 5250 | 0117 342 5180 | 53 |
| Packman, Julie | Lead Muscuolskeletal Physiotherapist | 0117 342 2282 |  | 71, 72 |
| Palmer, Jane | Head of Nursing, Surgery, Head and Neck | 0117 342 4805 | 0117 342 3413 | 11 |
| Paoloni, Dr Claudia | Lead Doctor (Theatres, Anaesthesia & Critical Care) | 0117 342 2301 |  | 11 |
| Parry, Mr Andrew | Paediatric Cardiac Surgery | 0117 342 8854 | 0117 342 8857 | 17, 24 |
| Patel, Dr Jayesh | Paediatric Neurology | 0117 342 0187 | 017 342 8910 | 26 |
| Pawade, Dr Jayshree | Consultant Histopathologist | 0117 342 2869 | 0117 929 2440 | 47 |
| Pearson, Duncan | Hand Therapy | 0117 342 2282 |  | 72 |
| Pepper, Bob | Dir. Of Facilities and Estates | 0117 342 2171 | 0117 342 3845 | 10 |
| Perry, Christine | Dir. Of Infection Prevention and Control | 0117 342 3735 | 0117 925 6588 | 10 |
| Persad, Mr Raj | Urology | 0117 342 3884 |  | 96 |
| Phillips, Dr C | Radiology – Musculoskeletal | 0117 342 4181 |  | 76 |
| Phillips, Stephanie | Communications Manager | 0117 342 3629 | 0117 925 6588 | 97 |
| Pickering, Dr Tony | Anaesthesia | 0117 342 5091 |  | 14 |
| Pierre, Dr Germaine | Paediatric Metabolic Disorders | 0117 342 8513 |  | 25 |
| Pinch, Sarah | Head of Communications | 0117 342 3629 | 0117 925 6588 | 97 |
| Pitts-Crick, Dr Jonathan | Adult Cardiology | 0117 342 6574 |  | 17 |
| Platt, Dr Craig | Consultant Histopathologist | 0117 342 2585 | 0117 929 2440 | 47 |
| Pope, Mr Ian | Hepatobiliary & Pancreatic Surgery | 0117 342 4942 / 4654 | 0117 342 3339 | 42, 92 |
| Portal, Dr Jim | Hepatology | 0117 342 0530 / 0532 |  | 13, 42 |
| Porter, Mr Graham | ENT | 0117 342 5871 | 0117 342 5117 | 41 |
| Poskitt, Elizabeth | Assistant Director of Finance – Contract Income | 0117 342 3756 | 0117 342 3643 | 97 |
| Potaker, Dr J | Liaison Psychiatry | 0117 342 2777 |  | 51 |
| Prasad, Dr Roopa | Rheumatology | 0117 342 2902 |  | 85 |
| Price, Dr Chris | Medical Oncology | 0117 342 2238 | 0117 342 3572 | 44, 59 |
| Prime, Prof Stephen | Oral Medicine |  | 0117 342 4428 | 31 |
| Pring, Dr Miranda | Oral & Maxillo facial Pathology | 0117 342 4391 | 0117 342 4443 | 31, 47 |
| Probert, Prof Christopher | Medical Gastroenterology | 0117 342 2525 | 0117 342 3353 | 42 |
| Prothero, Dr Rachel | Adult BMT | 0117 342 8523 |  | 16 |
| Pugh, Sarah | Genetic Counselling | 0117 342 5653 | 0117 342 5108 | 29 |
| Pyman, Jane | Physiotherapy – Paediatric Services | 0117 342 8525 |  | 75 |
| Ramanan, Dr A | Paediatric Rheumatology | 0117 342 8809 |  | 27 |
| Ramani, Dr Pramila | Paediatrics & Adult Pathology | 0117 342 4548 / 3200 | 0117 929 2440 | 26, 47 |
| Rashid-Fadel, Tabinda | Chief Cardiac Technician | 0117 342 6517 |  | 18 |
| Ravenhill, Dawn | Physiotherapy – Paediatric Community Services | 0117 342 2375 |  | 75 |
| Rayter. Mr Zenon | Lead Doctor (Surgery) | 0117 342 2322 / 2883 | 0117 342 4560 | 11, 92 |
| Reavley, Dr Paul | Emergency Medicine | 0117 342 2713 |  | 38 |
| Redfern, Dr Emma | Emergency Medicine | 0117 342 2713 |  | 38 |
| Reed, Dr Emma-Kate | Acute Medicine | 0117 342 0530 |  | 13 |
| Reed, Mike | Liaison Psychiatry | 0117 342 2777 |  | 51 |
| Rees, Dr Helen | Paediatric Oncology | 0117 342 8044 | 0117 342 8628 | 26 |
| Reid, Dr Collette | Palliative Medicine | 0117 342 3507 |  | 69 |
| Reid, Fiona | Head of External Relations | 0117 342 3629 | 0117 925 6588 | 97 |
| Richards, Gayle | Diabetes Specialist Nurse | 0117 342 2892 |  | 40 |
| Rimmer, James | Chief Operating Officer (from July 2011) | 0117 342 3722 | 0117 925 6588 | 11 |
| Roach, Dr Huw | Radiology – Gastro-Intestinal & Hepatobiliary | 0117 342 2729 | 0117 342 3267 | 76 |
| Roberts, Dr Clive | Clinical Pharmacology | 0117 342 2525 | 0117 342 3353 | 30 |
| Robinson, Mr Philip | Paediatric ENT | 0117 342 5161 |  | 25 |
| Robinson, Dr Stephen | Adult BMT | 0117 342 8523 | 0117 342 8628 | 16, 44 |
| Robinson, Teresa | Consultant Clinical Scientist | 0117 342 2528 |  | 93 |
| Rogers, Mr Tim | Paediatric Surgery | 0117 342 8825 | 0117 342 8845 | 27 |
| Sale, Dr Steven | Paediatric Anaesthesia | 0117 342 8536 | 0117 342 8790 | 23 |
| Saleem, Dr Moin | Paediatric Nephrology | 0117 342 8880 | 0117 342 8810 | 25 |
| Sandhu, Prof Bhupinder | General Paediatrics Gastroenterology | 0117 342 8828 | 0117 342 8831 | 25 |
| Sandy, Prof Jonathan | Lead Doctor (Dental) | 0117 342 4301 / 4390 | 0117 929 9898 | 11, 31 |
| Sansom, Dr Jane | Dermatology | 0117 342 2770 | 0117 342 2845 | 34 |
| Sarangi, Mr Partha | T&O | 0117 342 2696 | 0117 342 2659 | 95 |
| Saunders, Mr Michael | Paediatric ENT | 0117 342 8372 / 5870 | 0117 342 5117 | 25, 41 |
| Savage, Dr John | Chairman | 0117 342 3720 | 0117 925 6588 | 10 |
| Schindler, Dr Margrid | PICU | 0117 342 8515 | 0117 342 8910 | 28 |
| Seal, Dr Philippa | Paediatric Anaesthesia | 0117 342 8444 |  | 23 |
| Segar, Dr Philip | Paediatric Anaesthesia | 0117 342 8444 | 0117 342 8190 | 23 |
| Sellars, Miss Susan | Obstetrics and Maternal medicine | 0117 342 5250 | 0117 342 5180 | 53 |
| Sharples, Dr Peta | Paediatric Neurology | 0117 342 0613 |  | 26 |
| Sherriff, Barbara | Head of Governance | 0117 342 8875 | 0117 342 8846 | 11 |
| Shield, Dr Julian H | General Paediatrics | 0117 342 0183 | 0117 342 8831 | 22 |
| Smith, Mr Frank | General & Vascular Surgery | 0117 342 0456 |  | 92 |
| Smith, Mrs Pat | Head of Adult Audiology | 0117 342 5101 | 0117 342 5859 | 15 |
| Smith, Richard | Head of Contract Management and Costing | 0117 342 3661 | 0117 342 3643 | 97 |
| Smithson, Dr John | Medical Gastroenterology | 0117 342 2133 |  | 42 |
| Smithson, Dr Sarah | Clinical Genetics | 0117 342 5653 | 0117 342 5108 | 29 |
| Sohail, Dr Mohammed | Consultant Histopathologist | 0117 342 4539 | 0117 929 2440 | 47 |
| Soothill, Prof Peter | Fetal Medicine | 0117 342 5277 | 0117 342 5290 | 53 |
| Sparrow, Mr John | Glaucoma | 0117 342 4697 | 0117 342 4655 | 64 |
| Spencer, Dr Robert C | Head of Bacteriology | 0117 342 2879 | 0117 929 9162 | 48 |
| Spray, Dr Christine | General Paediatrics Gastroenterology | 0117 342 8828 | 0117 342 8831 | 25 |
| Spry, Paul | Head of Visual Electrophysiology | 0117 342 4652 |  | 64 |
| Standen, Dr Graham | Laboratory / Clinical Haematology & Coagulation | 0117 342 3870 | 0117 342 2531 | 44, 47 |
| Stanley, Dr Oliver | General Paediatrics | 0117 342 8707 |  | 22 |
| Starbuck, Ann | Head Orthoptist | 0117 342 4716 |  | 64 |
| Steads, Dr Charlotte | Anaesthesia | 0117 342 5091 |  | 14 |
| Stevens, Prof Michael | Paediatric Oncology | 0117 342 0205 | 0117 342 0170 | 26 |
| Steward, Dr Colin | Paediatric BMT | 0117 342 8044 | 0117 342 8628 | 24 |
| Stoddart, Dr Peter | Lead Doctor (Children’s) – Paediatric Anaesthesia | 0117 342 8615 | 0117 342 8910 | 11, 23 |
| Stoica, Mr Serban | Paediatric Cardiac Surgery | 0117 342 8854 |  | 24 |
| Strachan, Dr Bryony | Lead Doctor, Obs and Gynae | 0117 342 5594 | 0117 342 5180 | 11, 53 |
| Strange, Dr Julian | Adult Cardiology | 0117 3426574 |  | 17 |
| Streets, Mr Christopher | Oesophago-Gastric Surgery | 0117 342 2872 / 4893 |  | 42, 92 |
| Strickland, Mr Andrew | Hepatobiliary & Pancreatic Surgery |  |  | 42, 92 |
| Stuart, Dr Graham | Paediatric and Adult Cardiology | 0117 342 6584 / 6576 | 0117 342 8810 | 17, 24 |
| Sylvester, Mr Paul | Colorectal Surgery | 0117 342 2931 | 0117 342 3339 | 42, 92 |
| Tagney, Jenny | Cardiology Nurse Consultant | 0117 3426571 |  | 18 |
| Thomas, Dr Glyn | Adult Cardiology | 0117 3426578 |  | 17 |
| Thomas, Dr Huw | General Paediatrics | 0117 342 8655 | 0117 342 8684 | 22 |
| Thomas, Matthew | Head of Medical Imaging | 0117 342 4677 |  | 64 |
| Thomas, Mr Michael | Colorectal Surgery | 0117 342 3066 | 0117 342 3339 | 42, 92 |
| Thomas, Dr Paul | Clinical Biochemistry | 0117 342 3245 |  | 47 |
| Thomas, Ruth | Deputy Head of Commissioning and Planning | 0117 342 3745 | 0117 925 6588 | 97 |
| Thomas, Shelley | Matron – BEH | 0117 342 4370 |  | 64 |
| Thomas, Mr Simon | Paediatric Orthopaedic Surgery | 0117 342 8833 / 8832 | 0117 342 8831 | 26, 96 |
| Thomas, Prof Stephen | Maxillo Facial Surgery | 0117 342 4392 | 0117 342 4994 | 31 |
| Thompson, Claire | Divisional Manager, Surgery, Head & Neck | 0117 342 2101 | 0117 342 3413 | 11 |
| Thompson, Dr Elizabeth | Lead Clinician - Homeopathy | 0117 973 1231 | 0117 923 8759 | 46 |
| Thoresen, Prof Marianne | Neonatology | 0117 342 5225 | 0117 342 5751 | 22 |
| Thorogood, Dr Natasha | Endocrinology and Diabetes | 0117 3423118 |  | 39 |
| Thyagarajan, Dr Mani | Paediatric Radiology | 0117 342 8688 | 0117 342 8343 | 26, 76 |
| Tizard, Dr Eleanor (Jane) | Paediatric Nephrology | 0117 342 8881 | 0117 342 8810 | 26 |
| Tobin, Dr Gerald | Care of the Elderly | 0117 342 6309 | 0117 342 6494 | 19 |
| Tole, Mr Derek | Ophthalmology – Cornea | 0117 342 4697 | 0117 342 4655 | 64 |
| Tometzki, Dr Andrew | Paediatric Cardiology | 0117 342 8853 | 0117 342 8857 | 24 |
| Tomkins, Dr Susan | Clinical Genetics | 0117 342 5107 | 0117 342 5108 | 29 |
| Tomlinson, Dr Marjorie | Clinical Oncology | 0117 342 3863 |  | 59 |
| Tooley, Dr James | Neonatology | 0117 342 5346 | 0117 342 5751 | 22 |
| Tovey, Dr Gail | Paediatric Anaesthesia | 0117 342 8444 | 0117 342 8790 | 23 |
| Townsend, Dr Mandie | Adult Cardiology | 0117 342 6572 | 0117 342 0472 | 17 |
| Turner, Dr Mark | Adult Congenital Heart Disease | 0117 342 6575 | 0117 342 0472 | 17 |
| Treloar, Dr Emma | Obstetrics & Gynaecology | 0117 342 5245 |  | 53 |
| Tsai-Goodman, Dr Beverley | Paediatric Cardiology | 0117 342 8862 | 0117 342 8857 | 24 |
| Tulloh, Dr Robert | Paediatric Cardiology | 0117 342 8856 | 0117 342 8857 | 24 |
| Tunstall, Dr Oliver | Paediatric Haematology | 0117 342 8752 |  | 25 |
| Valencia, Dr Alexandra | Radiology – Mammography | 0117 925 2867 | 0117 927 3043 | 76 |
| Vanstone, Deborah | Home Management Services – Dietetics | 0117 342 6334 |  | 35 |
| Veysy, Dr Sian | Paediatric and Adult Emergency Dept | 0117 342 8666 / 2713 | 0117 342 2713 | 23, 38 |
| Virjee, Dr James | Radiology - Gastro-Intestinal & Hepatobiliary | 0117 342 4181 | 0117 342 3267 | 76 |
| Walsh, Cathy | Head of Radiology Services | 0117 342 3078 | 0117 342 2730 | 76 |
| Wakeley, Dr Charles | Radiology – Musculoskeletal | 0117 342 3854 | 0117 342 3267 | 76 |
| Weale, Mr Adrian | T&O | 0117 342 4966 | 0117 342 2659 | 95 |
| Weare, Jayne | Head of Occupational Therapy | 0117 342 3295 |  | 12, 57 |
| Weir, Dr Patricia | PICU | 0117 342 8843 | 0117 342 8910 | 28 |
| West, Miss Nicola | Restorative Dentistry | 0117 342 4002 | 0117 342 4222 | 32 |
| Wheeler, Dr Helen | Sexual Health | 0117 342 6952 | 0117 925 3400 | 86 |
| Whittle, Dr Adam | General Medicine | 0117 342 2966 | 0117 342 2921 | 82 |
| Whittlestone, Mr Timothy | Urology | 0117 342 2795 |  | 96 |
| Wilde, Dr Peter | Head of Division, Specialised Services | 0117 342 6608 | 0117 342 5975 | 11 |
| Williams, Miss Cathy | Paediatric Ophthalmology | 0117 342 4596 | 0117 342 4686 | 64 |
| Williams, Dr Chris | Medical Oncology | 0117 342 3008 | 0117 342 4098 | 59 |
| Williams, Dr M | Radiology – ENT / Head / Neck | 0117 342 2672 |  | 76 |
| Williams, Salena | Liaison Psychiatry | 0117 342 2777 |  | 51 |
| Wilson, Mr Paul | Restorative Dentistry | 0117 342 4389 | 0117 342 4222 | 32 |
| Wilson, Dr Paula | Clinical Oncology | 0117 342 2409 | 0117 342 2027 | 59 |
| Wilson, Sandie | Head of Service – Orthotics | 0117 342 1588 |  | 69 |
| Windfeld, Sarah | Head of Midwifery | 0117 342 5201 | 0117 342 5647 | 11 |
| Winters, Miss Zoe | Surgery – Breast Team | 0117 342 2322 | 0117 342 4560 | 92 |
| Wolfe, Prof Andy | PICU | 0117 342 8843 | 0117 342 8910 | 28 |
| Woltersdorf, Dr Wolf | Lead Doctor (Pathology) | 0117 342 3245 / 2828 | 0117 342 3107 | 12, 47 |
| Wong, Dr Newton | Consultant Histopathologist | 0117 342 2705 | 0117 929 2440 | 47 |
| Wong, Dr Susan | Diabetes | 0117 342 2768 |  | 39 |
| Woodward, Mr Mark | Paediatric Urology | 0117 342 8840 |  | 27 |
| Woolley, Robert | Chief Executive | 0117 342 3720 | 0117 925 6588 | 10 |
| Woolley, Dr Sarah | Emergency Medicine | 0117 342 2713 | 0117 342 8857 | 38 |
| Worsam, Elizabeth | Haematology | 0117 342 2575 | 0117 342 4036 | 48 |
| Wright, Mr Mark | Urology | 0117 342 2729 |  | 96 |
| Wynick, Prof David | Endocrinology | 0117 342 3553 | 0117 342 4081 | 39 |
| Yates, Mr Roger | Restorative Dentistry | 0117 342 4389 | 0117 342 4222 | 32 |
| Yeatman, Mr Mark | Adult Cardiothoracic | 0117 342 6578 | 0117 342 3522 | 17 |

|  |  |
| --- | --- |
| Acute Medicine | 13 |
| Adult Stroke | 19 |
| Anaesthesia – Pain Management | 14 |
| Anticoagulant Clinic | 50 |
| Audiology | 15 |
| Audiometry | 15 |
| Aural Treatment Clinic | 41 |
| Bone Marrow Transplant | 16 |
| Breast Care Nurses | 93 |
| Breast Diseases | 92 |
| Bristol Dental Hospital | 9 |
| Bristol Eye Hospital | 9 |
| Bristol General Hospital | 9 |
| Bristol Haematology & Oncology Ctre | 9 |
| Bristol Heart Institute | 9 |
| Bristol Homeopathic Hospital | 9 |
| Bristol Royal Hospital for Children | 9 |
| Bristol Royal Infirmary | 9 |
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